

# Severity 1 Fixes for Oracle PeopleSoft Enterprise Financials and Supply Chain Management, and Human Capital Management

Oracle Advanced Customer Services offers Severity 1 fixes for Oracle's PeopleSoft Enterprise Financials and Supply Chain Management (FSCM), and Human Capital Management (HCM) to help customers maintain current capabilities on previous versions of the products. This enables a customer to manage the timing of an upgrade according to business requirements.

## SEVERITY 1 FIXES

Severity 1 fixes for Oracle's PeopleSoft FSCM and HCM offered by Oracle Advanced Customer Services delivers Severity 1 fixes for Oracle Premier Support customers who have not yet upgraded to the latest release of Oracle's PeopleSoft Enterprise products. As a result, customers control the timing of their upgrade strategy without the need to upgrade immediately. This provides the flexibility to extend upgrade plans to accommodate unexpected changes in business plans.

PeopleSoft FSCM customers will also receive United States Tax Form 1099 updates as part of this service.

This service is available as shown in the table below:

PEOPLESOFT FSCM AND HCM RELEASE	AVAILABILITY
9.0	Jan 2019 to Dec 2019
9.1	Feb 2018 to Dec 2020

For more information, please refer to the [Oracle Software Technical Support Policy](#).

## ORACLE ADVANCED CUSTOMER SERVICES

Oracle Advanced Customer Services provides mission-critical support for PeopleSoft Enterprise products to help reduce risk, accelerate adoption, and gain faster return on investment.

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## Integrated Cloud Applications & Platform Services

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## MAINTAIN CURRENT TAX CAPABILITIES

### Key Features

- Severity 1 fixes for customers with applications that have entered into Sustaining Support

### Key Benefits

- Provides the time and flexibility needed to make informed decisions about upgrading
- Reduces risk by applying proven and tested Severity 1 fixes for newly discovered Severity 1 bugs
- Maximizes performance of PeopleSoft Enterprise FSCM and HCM