

Severity 1 Fixes and Tax Form Updates for Oracle JD Edwards EnterpriseOne Release 9.0

ORACLE® Advanced Customer Services

PROTECT AND EXTEND CUSTOMER INVESTMENT

KEY FEATURES

- Severity 1 fixes
- Security updates
- US 1099 updates
- CA T5018 updates

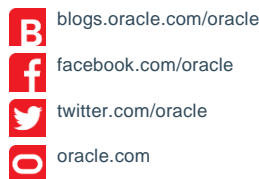
KEY BENEFITS

- Offers extend planning time to upgrade to the latest Oracle JD Edwards EnterpriseOne release in a more controlled manner
- Reduces risk by applying proven and tested regulatory updates

RELATED SERVICES

- Payroll Tax Updates for Oracle JD Edwards EnterpriseOne release 9.0

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For more information about Severity 1 Fixes and Tax Form Updates for Oracle JD Edwards EnterpriseOne Release 9.0, visit oracle.com/acs, email us at acs_ww@oracle.com, or call +1.800.ORACLE1 to speak to an Oracle representative.

Oracle Advanced Customer Services offers Severity 1 Fixes and Tax Form Updates for Oracle JD Edwards EnterpriseOne Release 9.0 to provide customers additional time to finalize and implement upgrade plans for their business critical JD Edwards EnterpriseOne application to the latest Oracle technology.

Features of Severity 1 Fixes and Tax Form Updates for Oracle JD Edwards EnterpriseOne Release 9.0

Severity 1 Fixes and Tax Form Updates for Oracle JD Edwards EnterpriseOne release 9.0, offered by Oracle Advanced Customer Services, provides software updates for Oracle Premier Support customers who have not yet upgraded to the latest release of Oracle JD Edwards. This service offering includes the following components:

- Fixes for newly discovered Severity 1 issues impacting production applications
- Security updates designed to address any potential vulnerabilities that pose a Severity 1 business risk
- United States Tax Form 1099 updates
- Canadian Tax Form T5018 updates

Severity 1 Fixes

This service component provides code fixes to correct newly discovered issues that result in Severity 1 production incidents for Oracle JD Edwards EnterpriseOne release 9.0 application instances.

Security Updates

Oracle will continue to evaluate security-related risks and other newly discovered vulnerabilities that could potentially affect Oracle JD Edwards EnterpriseOne release 9.0 applications. Customers will receive security updates posing a severity 1 business risk.

Integrated Cloud Applications & Platform Services

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