

# SIEBEL TASK BASED USER INTERFACE



## KEY BENEFITS

- Consistent business processes – well-defined navigation with no missed steps
- Accurate data entry
- Portable Tasks and Task segments
- Low cost of ownership – straightforward updates to Task flows and fast ramp-up of new users
- Portable and reusable Tasks and Task segments
- Ready to use Out-of-the-box Tasks

*Oracle's Siebel Task Based User Interface extends business process automation to interactions that occur with the user. Its wizard-like user interface provides an alternative to standard Siebel ad hoc views, enabling even inexperienced Siebel users to navigate through complex business processes quickly and intuitively.*

### **Capture and Automate Your Common Business Processes**

Task Based User Interface provides the capability to represent each of your organization's complex business processes in a series of easy-to-navigate views, streamlining end user ramp-up time as well time spent performing common steps. Because each step is executed based upon predetermined conditions and in perfect order along the way, many common user errors are minimized or eliminated altogether.

### **Monitor and Report on Your Tasks**

The Task Based User Interface Task Dashboard allows you to monitor Task activity and generate historical reports of Task activity over time. Key details of Task progress, status, and usage, provide the administrator with a big picture of currently deployed Tasks. Additionally, Task Reports generates time-based details of Task activities over time.

### **Reuse Your Existing Tasks and Task Segments**

Task Based User Interface Tasks can be exported and imported across your Siebel deployments, allowing you to leverage your existing processes. Additionally, segments of Tasks (Sub-Tasks) can be reused across multiple Tasks as needed.

### **Prebuilt Out-of-the-Box Tasks**

Many common business processes have already been converted to Task Based User Interface out-of-the-box Tasks, ready to be used by customers. These Tasks are Siebel application-specific and provide a ready-to-use solution for frequently used processes, although like all Tasks, can be modified as desired to fit the specific needs of your organization.

To learn more, please visit our website at [www.oracle.com/applications/crm](http://www.oracle.com/applications/crm) or call 1-800-ORACLE1 to speak to an Oracle representative.

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