

Oracle Hospitality Labor Management Cloud Service



Oracle Hospitality Labor Management Cloud Service enables food and beverage (F&B) operators to maximize profitability by providing greater visibility into labor costs while simplifying the staff management process. Managers can use forecast data to create schedules that support operational needs and the guest experience while also tracking expenses. It even minimizes manual administration by allowing staff to request time off and view schedules using their mobile devices. Oracle Hospitality Labor Management Cloud Service is available to users of Oracle Hospitality RES 3700 Point-of-Sale and is included in Oracle Hospitality Symphony software.

IMPROVE LABOR MANAGEMENT

KEY FEATURES

- HR module centralizes employee data for scheduling and payroll
- Web services enable the exchange of employee and payroll information for efficiency and data consistency
- Forecasting and historical data used to automatically generate profitable schedules
- Easy-to-use Scheduling application enables managers to quickly create schedules to minimize manual effort
- ESS feature empowers staff members to manage their own schedules and submit requests
- Payroll exports ensure that staff is paid accurately and on time
- Integration with Oracle Hospitality Reporting and Analytics Cloud Service provides valuable insight to management and HR on labor costs and other KPIs
- Centralized cloud service enables staff to work in multiple locations without manual intervention for payroll and scheduling

Manage Labor to Maximize Profits and Guest Satisfaction

Labor is one of the biggest expenses for any F&B operator. Managers must focus on planning schedules and managing staff in a way that meets both budget and guest needs. Getting it right is essential; guest satisfaction depends on having the right number of staff in the right areas of the business at any time. Oracle Hospitality Labor Management Cloud Service helps you to simplify the management of staff to optimize schedules while keeping control of costs.

Manage Costs with Forecasted Scheduling

The Scheduling application in Oracle Hospitality Labor Management Cloud Service provides managers with a quick method of creating schedules. The easy-to-use tool allocates shifts based on employee availability, and it prevents employees from being scheduled in two different locations at the same time.

Combined with Oracle Hospitality Forecasting and Budget Cloud Service, the Scheduling application can display calculated staffing requirements for determining future scheduling needs. A manager can also see the projected labor and labor cost percentage for a single day or an entire week, based on forecasted sales.

Empower Employees with Self-Service on Mobile Devices

The Employee Self-Service (ESS) feature provides staff members with the ability to manage their own schedules and submit requests for review by managers—helping to reduce paperwork and manual administration. Using the ESS feature, employees can check their schedules, request time off, and exchange shifts with other employees. It can be accessed on mobile devices, making it convenient to use.

KEY BENEFITS

- Gain full visibility of labor costs
- Simplify staff scheduling
- Maximize guest satisfaction by having the right staff in the right place at the right time
- Minimize manager administration and scheduling errors by empowering employees with self-service on mobile devices
- Keep control of overtime costs and save money by managing clock-in and clock-out times
- Gain accuracy and efficiency by electronically submitting data to the payroll system
- Protect the business by ensuring that labor laws are followed
- Take advantage of cloud technology to centrally manage the enterprise
- Leverage the full value of your technology investment because Oracle Hospitality Labor Management Cloud Service is included with Oracle Hospitality Symphony software

RELATED PRODUCTS

The Oracle Hospitality product family includes the following related products:

- Oracle Hospitality Reporting and Analytics Cloud Service
- Oracle Hospitality Forecasting and Budget Cloud Service
- Oracle Hospitality Gift and Loyalty Cloud Service
- Oracle Hospitality Inventory Management Cloud Service

Create a Single Source of Human Resources Data

The Human Resources (HR) module within Oracle Hospitality Labor Management Cloud Service gives F&B operators a single source of employee data. Onboard information for new hires—such as Social Security numbers, assigned jobs and locations, emergency contacts, pay rates, and payroll deductions—can all be entered once and then used during scheduling. For example, a manager is notified if any labor rules are being breached when scheduling a particular individual. Data can also be exported to payroll and other systems using web services to ensure consistency and accuracy.

Connect Payroll and Labor for Accurate Payment

Ensuring that your employees are paid on time is extremely important—both to retain staff and to minimize the time involved in handling queries. A majority of F&B employees are paid hourly, and their work hours vary weekly; therefore, it is crucial to provide payroll with access to real-time, accurate information. Using web services, data from Oracle Hospitality Labor Management Cloud Service can be exchanged with payroll, ensuring that employees are correctly paid and in accordance with labor laws.

Access Reports on Labor for Better Business Planning

With Oracle Hospitality Reporting and Analytics Cloud Service, accessing labor reports that help you with cost management and HR planning is simple. A variety of reports can be accessed, providing valuable data on labor costs and other key performance indicators (KPIs) to provide an overview of the business in real time.

Gain a Centralized Labor Cloud Service for Your Enterprise





As a cloud service, Oracle Hospitality Labor Management Cloud Service enables operators to benefit from a single system that can be accessed by managers and staff based in any location. This ensures that employees can work in multiple locations without manual intervention for payroll and scheduling.



CONTACT US

For more information about Oracle Hospitality Labor Management Cloud Service, visit oracle.com or call +1.800.ORACLE1 to speak to an Oracle representative.

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Hardware and Software, Engineered to Work Together

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