

# Protect Critical Data Assets

Now, more than ever, modern businesses rely on data to optimize their decisions, unlock new business opportunities, and differentiate themselves from competitors. At the same time, companies are challenged to protect their growing volume of data from increasing security threats and to avoid data breaches.

**ORACLE**  
Advanced Customer Services

Oracle Advanced Customer Services has the expertise and offerings that can help customers gain efficiencies and address security threats in order to reduce the risk of data breaches.

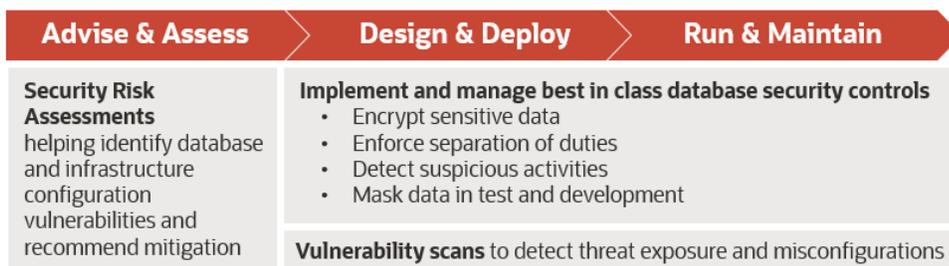
## REDUCE AND MANAGE DATA SECURITY RISKS

As companies launch new applications and digital initiatives supporting new business requirements, they have to protect an increasing volume of critical data assets hosted in more complex, hybrid environments. IT and security teams have to rethink their approach to manage the challenges of a growing threat landscape and evolving regulatory requirements.

Oracle Advanced Customer Services provides an integrated service offering to help you streamline and enhance data security by leveraging Oracle's database security solutions.

### Data Security Challenges Introduced by Digital Transformation

- Growing volume of critical data in distributed environments
- Complexity of hybrid multicloud and risk of misconfigurations
- New vulnerabilities through rapid deployment of changes
- Increased sophistication of cyberattacks
- Fast evolving regulatory landscape
- Handle growing security demands with lean IT and security teams



Business can benefit from a targeted, flexible service portfolio with end-to-end service governance, enabling them to:

- **Enhance visibility of vulnerabilities and risks**, and develop mitigation strategies.
- **Decrease risk of data breaches** through rapid implementation of tailored security controls.
- **Reduce complexity** through seamless service management, guidance, and reporting.
- **Lower time and cost** to achieve internal and external security compliance needs.
- **Focus on new business needs** by relieving IT team from routine management tasks.

## ADVISE AND ASSESS

*Understand risks and develop a mitigation plan.*

Would you like to:

- Know if your databases are configured securely?
- Enhance visibility of database and infrastructure configuration vulnerabilities?
- Receive guidance on how you can improve your security measures?

### The Advanced Customer Services Offering

**Oracle Database Security Risk Assessment** helps identify database configuration vulnerabilities through extensive database checks and interviews covering configuration, password security, network configuration, and auditing practices—resulting in a detailed analysis report with risk mitigation recommendations.

**Oracle Cloud Infrastructure Security Risk Assessment** helps identify customer tenancy security configuration vulnerabilities through detailed a scan of Oracle Cloud Infrastructure (OCI) security settings covering network, user, and object storage configurations of the target OCI tenancy.

## DEPLOY, RUN, AND MAINTAIN

*Efficiently manage database security controls and enhance visibility of misconfigurations.*

Would you like to:

- Implement data security controls and policies tailored to your needs?
- Detect suspicious unauthorized database activities?
- Reduce time and cost to address your security compliance needs?
- Regularly assess if change management events have introduced new vulnerabilities?

### The Advanced Customer Services Offering

**Oracle Database Security Services** help protect your data through end-to-end management of your Oracle Database security solutions including design, implementation, ongoing management, and monitoring. These services include:



### Key Benefits of Partnering with Advanced Customer Services

- Tailored security advisory and proactive support
- Optimized integration of Oracle security solutions and managed services
- Proven security experience and global Security Operations Center (SOC) team
- Personalized solution coordinated by a security delivery manager
- Full lifecycle services across the entire Oracle stack on premise and on cloud

- **Database Encryption Service** implements and manages encryption of sensitive data to help secure it against operating system level attacks and unauthorized access.
- **Database Vault Service** applies fine-grained access controls and restricts unauthorized backend users from accessing customer data.
- **Database Audit Service** helps with detection and alerting of suspicious unauthorized database activities and security forensic investigation.
- **Data Masking Service** helps classify data and reduce security risks by masking production data in a non-production database environment.

**Oracle Vulnerability Assessment Service** provides internal and external security scans of your infrastructure to help identify vulnerabilities introduced by change management events. Results are presented in a detailed scan and analysis report with recommendations for risk remediation.

## ACCELERATE DIGITAL TRANSFORMATION THROUGH SECURITY

Many companies are rapidly developing new digital business models to address new opportunities, gathering and using new data at an astonishing pace. Security should be at the forefront of every organization's planning process moving forward, to manage growing cybersecurity risks of the fast changing digital world.

Oracle Advanced Customer Services can help outpace the expanding cyberattack surface and accelerate digital transformation to set you up for sustainable business growth.



### Related Services

- Oracle Managed Identity Cloud Service
- Oracle Penetration Testing Service
- Oracle Web Application Firewall Service
- Oracle Managed Security Operations Center for Cloud
- Oracle Cloud Priority Support
- Oracle Solution Support Center
- Oracle Managed Applications Services
- Oracle Managed PaaS Services

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