



Oracle Hospitality OPERA 5 Property Management

Oracle Hospitality OPERA 5 Property Management is the proven property management system for hotels that want the benefits of Oracle Hospitality OPERA 5 suite at an attractive price. It provides all the capabilities that hotel staff need — including handling reservations, checking guests in and out, assigning rooms, managing room inventory, accommodating in-house guest needs, and performing accounting and billing functions. Available on premise or self-hosted, OPERA 5 Property also offers integration with the Oracle Hospitality solution for food and beverage and other Oracle Hospitality OPERA 5 applications, providing the best possible foundation for your business.



**COMPREHENSIVE PROPERTY
MANAGEMENT FOR SMALL
AND MID-SIZE HOTELS**

KEY FEATURES

- Reservations
- Profile management
- Front desk module
- Cashiering module
- Room management
- Casino comp accounting
- Accounts receivable
- Back-office export
- Commissions
- Reports
- Quick keys
- On premise or self-hosted

ROBUST PROPERTY MANAGEMENT THAT DELIVERS VALUE

Thousands of hotels around the world use the Oracle Hospitality OPERA 5 hotel management solution to deliver an exceptional guest experience to each one of their customers. With built-in configuration options to meet the needs of hotels of all types and sizes, the OPERA 5 suite is a comprehensive solution for a modern hotel business.

With Oracle Hospitality OPERA 5 Standard, hoteliers can choose up to 55 OPERA 5 functions to maximize operating efficiency while enhancing service. Smaller properties with simplified operations can choose OPERA 5 Lite which comes with 30 functions. Complex properties can choose OPERA 5 Premium which comes with all available functions.

CONSISTENTLY DELIVER EXCEPTIONAL GUEST EXPERIENCES

With its powerful database, OPERA 5 helps deliver personalized experiences to all guests, recording their preferences that hotel staff can quickly access whenever they return.

MAXIMIZE REVENUES WITH RATE MANAGEMENT

OPERA 5 offers complete rate management functionality to hotels, adapting rates to suit business needs and ever-changing marketplace conditions. From managing complex negotiated rates in business hotels to apartment-style billing for long-stay accommodation, OPERA 5 simplifies rate management, ensuring revenue teams the best tools to meet objectives. The application also makes it easy for reservations teams to identify appropriate rates for customers and cross- and up-selling opportunities to maximize revenues.

CREATE SUCCESSFUL DISTRIBUTION STRATEGIES

Hoteliers today have a broad range of options when it comes to attracting guests: online travel agents, global distribution systems for reaching corporate customers, options for metasearch as well as accepting bookings through their own websites. Managing all these channels and updating rates and availability pose significant challenges. With OPERA 5, it is possible to automate the process to most effectively execute distribution strategy.

INCREASE HOUSEKEEPING EFFICIENCY

By taking advantage of the room management features in OPERA 5, hotel employees can handle all facets of room supervision, including availability, housekeeping, maintenance and facility management.

IMPROVE BUSINESS PERFORMANCE WITH REPORTS

The reporting functionality within Oracle Hospitality OPERA 5 produces insightful reports, incorporating forecasts and historical data to make informed decisions.

INTEGRATE FOOD AND BEVERAGE OPERATIONS

Food and beverage facilities can contribute significantly to revenues. Ensuring that restaurants and bars run efficiently to enhance guest satisfaction and profitability is essential. Oracle Hospitality offers industry-leading point-of-sale and kitchen management solutions that integrate with Oracle Hospitality OPERA 5, providing simplified reporting and billing.

INCREASE EFFICIENCY WITH FULLY INTEGRATED SYSTEMS

OPERA 5 can be integrated with a variety of additional modules and third-party systems to help achieve operational efficiency and minimize manual administration. From applications for event management and loyalty programs to interoperability with leisure and financial systems, OPERA 5 builds an integrated technology infrastructure to support business.

KEY BENEFITS

- Deliver outstanding guest experiences all day, every day
- Increase revenues through systematic control of rates
- Maximize occupancy with integrated distribution management
- Create and assign housekeeping sections on demand
- Integrate with food and beverage and other systems for simplified billing and reporting
- Realize the benefits of the Oracle Hospitality OPERA 5 suite while paying only for the features you need

RELATED PRODUCTS

ORACLE HOSPITALITY OPERA 5 SUITE INCLUDES:

- Oracle Hospitality Hotel Mobile
- Oracle Hospitality OPERA Central Reservation System
- Oracle Hospitality OPERA 5 Loyalty
- Oracle Hospitality OPERA 5 Sales and Catering
- Oracle Hospitality Web Booking Engine
- Oracle Hospitality E-Learning

ENGAGE GUESTS WITH MOBILE TECHNOLOGY

Oracle Hospitality OPERA 5 Hotel Mobile makes properties borderless, helping facilitate exceptional service efficiently and in real time. The new mobility front-end solution shifts a range of core functions – such as check-in, housekeeping and maintenance – to mobile devices that staff members can use anytime, anywhere.

EMPOWER STAFF

To consistently deliver outstanding guest experiences, staff needs access to systems that perform all day, every day and provide accurate customer and hotel information. OPERA 5 is used by thousands of hotels around the world, increasing the likelihood that new employees who come on board will be familiar with the application. That means they can spend more training time on service rather than on systems.

EXPAND WITH MULTI-PROPERTY SUPPORT

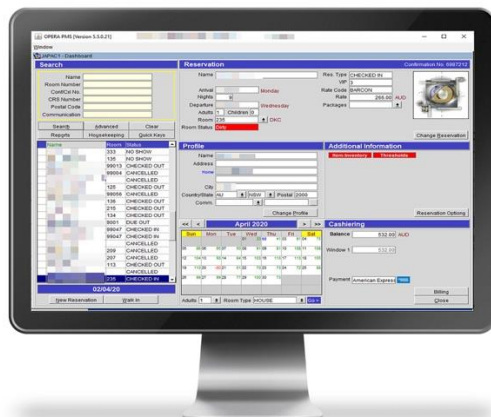
OPERA 5 is built for hotel operators that have more than one property, and it has the capability to scale to thousands of hotels worldwide. Hotel groups also have the flexibility of implementing OPERA 5 in their five-star hotels or as the PMS for mid-range and budget brands.

CHOOSE ON PREMISE OR SELF-HOSTED

OPERA 5 is available either on premise or self-hosted. With the on-premise option requires IT expertise at the property and investment in hardware giving you all the features of OPERA 5 and full control over its configuration and maintenance. For multi-property hotel groups that have a data center, self-hosting would reduce overall IT costs and complexity.

REST ASSURED WITH SECURITY AND PAYMENT CARD INDUSTRY COMPLIANCE

As the provider of the world's most widely deployed hotel management solution, system security is always a top priority. That's not always the case with other technology vendors. For example, many do not offer compliance with Payment Card Industry standards, which means a lengthy audit process must be completed independently. Working with Oracle Hospitality saves time and money and helps protect brand integrity and reputation.



ORACLE HOSPITALITY OPERA 5 PROPERTY MANAGEMENT

	Premium	Standard	Lite
Number of functions	Unlimited	55	30
Add-ons included	None	None	None

Add-ons Available

- Oracle Hospitality OPERA 5 Hotel Mobile
- Oracle Hospitality OPERA 5 Multi-property Cross Profiles and Configuration
 - Option: Oracle Hospitality OPERA 5 Multi-property Cross Reservation
 - Option: Oracle Hospitality OPERA 5 Multi-property Cross Postings
- Oracle Hospitality OPERA 5 Vacation Ownership System
- Oracle Hospitality OPERA 5 Web Self-Service
- Oracle Hospitality OPERA 5 Export Files
- Oracle Hospitality OPERA 5 Back Office
- Oracle Hospitality OPERA 5 Property Management Kiosk Interface
- Oracle Hospitality OPERA 5 EFT Dynamic Currency Conversion
- Oracle Hospitality OPERA 5 Electronic Signature Capture Vendor Integration
- Oracle Hospitality OPERA 5 ID Document Scanning Vendor Integration
- Oracle Hospitality OPERA 5 Electronic Commission Data Transfer
- Oracle Hospitality OPERA 5 Address Cleansing Vendor Integration
- Oracle Hospitality OPERA 5 Membership for Frequent Guest and Flyer
- Oracle Hospitality OPERA 5 Commission Handling
- Oracle Hospitality OPERA 5 Virtual Room Numbers (Direct Inward Dialing)
- Oracle Hospitality OPERA 5 Comp Accounting

CONNECT WITH US

Call +1.800.ORACLE1 or visit oracle.com.
Outside North America, find your local office at oracle.com/contact.

 blogs.oracle.com/hospitality  facebook.com/OracleHospitality  twitter.com/OracleHosp

Copyright © 2020, Oracle and/or its affiliates. All rights reserved. This document is provided for information purposes only, and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Xeon are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Opteron, the AMD logo, and the AMD Opteron logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group. 0420

Disclaimer: This document is for informational purposes. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, timing, and pricing of any features or functionality described in this document may change and remains at the sole discretion of Oracle Corporation.

