

Database Upgrade Service

Service Description

- Oracle Database Upgrade Service is a comprehensive service from planning to production, designed to assist customers in upgrading their outdated database technology.
- The service is available for versions of Oracle Database that allow a direct path upgrade to Oracle Database 19c (11.2.0.4, 12.1.0.2, 12.2.0.1 and 18.1) and is performed “in-place”, meaning on the same hardware.

Value Proposition/Benefits

Oracle Database Upgrade Service offers customers:

- Flexibility to tailor and deploy a solution aligned with their unique upgrade plans and timing
- Peace of mind knowing your implementation is managed end-to-end
- Improved supportability, reduced risk and cost, all while preserving business continuity.



- Proven approach to upgrade planning, impact analysis, database upgrade deployment, and go-live assistance
- Ensures the environment will be functioning optimally based on Oracle reference architectures and best practices for supportability.
- Oracle Database Upgrade Service assists customers in upgrading to Oracle Database 19c quickly and with confidence.

Upgrade Packages

Upgrade Package Size	Number of Oracle Homes	Number of Oracle Databases	SKU (CPQ)	Pricing (\$ USD)
Small	Up to 2	Up to 10	B94230	\$31K
Medium	Up to 5	Up to 25	B94231	\$73K
Large	Up to 10	Up to 50	B94232	\$141K