



**Oracle Fusion Cloud Service Global Price List**  
September 9, 2021  
Software Investment Guide

**Oracle Fusion Cloud Service**  
**Oracle Fusion Sales and Service Cloud Service**  
**Subscription Services Pricing**

*Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.*

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Sales and Service Bases</b>				
Oracle Fusion Sales and Service Standard Cloud Service	65	Hosted Named User	10	B91068
Oracle Fusion Sales and Service Enterprise Cloud Service	150	Hosted Named User	10	B91069
Oracle Fusion Sales and Service Premium Cloud Service	200	Hosted Named User	10	B91070
Oracle Sales Planning Cloud Service	150	Hosted Named User	50	B90524

<b>Oracle Sales and Service Options</b>				
Oracle Digital Customer Service Cloud Service	7	100 Daily Visitor Sessions	100	B87853
Oracle Fusion Chat and Cobrowse Cloud Service	50	Hosted Named User	10	B91071
Oracle Live Experience for Fusion Sales and Service Cloud Service - Enterprise	125	Hosted Named User	10	B92151
Oracle Live Experience for Fusion Sales and Service Cloud Service - Premium	150	Hosted Named User	10	B92152
Oracle Fusion Sales and Service Limited Cloud Service	25	Hosted Named User	10	B89673
Oracle Internet of Things Service Monitoring for Connected Assets Cloud Service	50	Hosted Named User	125	B89691
Oracle Sales Planning for Sales and Service Cloud Service	100	Hosted Named User	50	B90523
Oracle Fusion Sales and Service for Communications Cloud Service	100	Hosted Named User	-	B81523
Oracle Fusion Sales and Service for Consumer Goods Cloud Service	100	Hosted Named User	-	B81524
Oracle Fusion Sales and Service for Financial Services Cloud Service	100	Hosted Named User	-	B81522
Oracle Fusion Sales and Service for High Tech and Manufacturing Cloud Service	100	Hosted Named User	-	B81521
Fusion Partner Relationship Management for Partners Cloud Service	20	Hosted Named User	-	B67281

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Data Quality and Enrichment</b>				
Oracle Fusion Data Quality Cloud Service	10	Hosted 1,000 Records	-	B91072

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Intelligent Advisor</b>				
Oracle Intelligent Advisor Cloud Service	250	1,000 Interactions	10	B91205
Additional Test Environment for Oracle Intelligent Advisor Cloud Service	2,500	Each	1	B93303

**Oracle Fusion Cloud Service**  
**Oracle Fusion Sales and Service Cloud Service**  
**Subscription Services Pricing**

*Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.*

	Annual Subscription Price	Metric	Minimum Annual Fee	Part Number
<b>Optional Services</b>				
Additional Test Environment for Oracle Fusion Analytics Warehouse	75,000	Each	-	B93515
Additional Test Environment for Oracle Fusion Cloud Service	75,000	Each	-	B84490
Data Masking for Fusion Cloud Services	25,000	Each	-	B85243
Database Vault and Break Glass for Fusion Cloud Service	75,000	Each	-	B85679
Fusion for Retail Services Cloud Service	150,000	Each	-	B84481
Integration Access Cloud Service	500,000	Each	-	B82730
HIPAA Advanced Security for Fusion SaaS in the Oracle Public Cloud	100,000	Each	-	B87365
	One Time Fee	Metric	Minimum	Part Number
Load Testing Cloud Service for Fusion - Five Business Flows	50,000	Each	-	B86074
Load Testing Cloud Service for Fusion - Five Additional Business Flows	10,000	Each	-	B86075
	Monthly Subscription Price	Metric	Minimum	Part Number
Additional Storage for Oracle Fusion Cloud Service	10	Hosted Month	-	B84491
Additional 50GB File Storage for Live Experience Cloud Service	3.00	Each	1	B92177
Additional Environments for Sales Planning Cloud Service for Engagement Cloud	2,500	Test Environment	-	B90525
Additional Environments for Sales Planning Cloud Service	2,500	Test Environment	-	B90526
Oracle PCI Compliance Cloud Service	100	Each	-	B93112
Virtual Private Network for Oracle Fusion Cloud Service	500	VPN Connection	-	B84489
	One Time Fee Per Connection	Metric	Minimum	Part Number
Virtual Private Network Setup Fee	5,000	-	-	B70817
	Annual Subscription Price	Metric	Minimum	Part Number
Fusion for United States Government Cloud Service	150,000	Each	-	B87366
Fusion for United Kingdom Government Cloud Service	150,000	Each	-	B87368
Fusion for Financial Services Cloud Service	150,000	Each	-	B87369
European Union Restricted Access Cloud Service for Oracle Fusion Applications	150,000	Each	-	B91905
	One Time Fee	Metric	Minimum	Part Number
<b>Consulting Services</b>				
Oracle Fusion Cloud Sales and Service New Features Assessment	10,000	Each	1	B94216
Oracle Fusion Cloud New Features Implementation	10,000	Each	1	B94217

**Oracle Fusion Cloud Service**  
**Oracle Fusion Sales and Service Cloud Service**  
**Subscription Services Pricing**

	Annual Subscription Price	Metric	Minimum	Part Number
<b>Data as a Service - Yearly</b>				
Oracle Account Enrichment Cloud Service - Yearly	1.62	Hosted Record	1,000	B75367
Oracle Contact Enrichment Cloud Service - Yearly	0.5500	Hosted Record	1,000	B75368
<b>Data as a Service - Additional Application Use</b>				
Oracle Account Enrichment Additional Application Cloud Service - Yearly	0.4000	Hosted Record	1,000	B85217
Oracle Contact Enrichment Additional Application Cloud Service - Yearly	0.1500	Hosted Record	1,000	B85218
	Term Price	Metric	Minimum	Part Number
<b>Verification Cloud Service</b>				
Oracle Address, Email and Phone Verification Cloud Service - Per Verification	0.0120	Hosted Record	1,000	B79034
	Monthly Subscription Price	Metric	Minimum	Part Number
Oracle Address, Email and Phone Verification Cloud Service - Unlimited Verification	10,000	Hosted Month	12	B79035

**Oracle Fusion Cloud Service  
Oracle Industry Solutions Cloud Service  
Subscription Services Pricing**

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Customer Experience for Communications</b>				
Oracle Customer Experience for Communications - Fusion Launch Cloud Service	4,500	100K Subscribers	10	B92714
Oracle Customer Experience for Communications - Fusion Launch Cloud Service	4,500	50M Revenue Under Management	10	B92715
Oracle Customer Experience for Communications - Buying Cloud Service	15,000	100K Subscribers	10	B92811
Oracle Customer Experience for Communications - Buying Cloud Service	8,500	50M Revenue Under Management	10	B92812
Oracle Customer Experience for Communications - Fusion Care Cloud Service	10,500	100K Subscribers	10	B92716
Oracle Customer Experience for Communications - Fusion Care Cloud Service	6,000	50M Revenue Under Management	10	B92717
<b>Customer Experience for Communications Options</b>				
Additional Test Environment for Oracle Customer Experience for Communications Cloud Service	12,500	Each	1	B92718
Additional Test Environment for Oracle Customer Experience for Communications - Buying Cloud Service	6,250	Each	1	B93287
Oracle PCI Compliance Cloud Service	100	Each	1	B93112

**Oracle Fusion Cloud Service**  
**Oracle Fusion Human Capital Management (HCM) Cloud Service**  
**Subscription Services Pricing**

*Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.*

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Fusion Human Capital Management Cloud Service</b>				
Fusion Human Capital Management Base Cloud Service	15	Hosted Employee	1,000	B85800
<b>Oracle Fusion Human Capital Management Cloud Service Options</b>				
Fusion Advanced Human Capital Management Controls Cloud Service	3.00	Hosted Employee	1,000	B89448
Fusion Human Resources Help Desk Cloud Service	4.00	Hosted Employee	1,000	B87388
Fusion Recruiting Cloud Service	8	Hosted Employee	1,000	B87675
Policy Automation for Workers Cloud Service	1.00	Hosted Employee	1,000	B88872
Strategic Workforce Planning Cloud Service	4.00	Hosted Employee	1,000	B89574
Fusion Workforce Health and Safety Incidents Cloud Service	2.00	Hosted Employee	1,000	B89482
Fusion Talent Management and Workforce Compensation Cloud Service	9	Hosted Named User	1,000	B91066
Fusion Time and Labor Cloud Service	3.00	Hosted Named User	1,000	B75365
Fusion Learning Cloud Service	3.00	Hosted Named User	1,000	B85242
<b>Oracle Fusion Human Capital Management Payroll Cloud Service Options</b>				
Fusion Payroll Cloud Service for Canada	7	Hosted Employee	1,000	B86335
Fusion Payroll Cloud Service for China	7	Hosted Employee	1,000	B86337
Fusion Payroll Cloud Service for Mexico	7	Hosted Employee	1,000	B90216
Fusion Payroll Cloud Service for Middle East	7	Hosted Employee	500	B90764
Fusion Payroll Cloud Service for United States	7	Hosted Employee	1,000	B86334
Fusion Payroll Cloud Service for United Kingdom	7	Hosted Employee	1,000	B86336
Fusion Payroll Core Cloud Service	5.00	Hosted Employee	1,000	B94175
Fusion Payroll Connect Cloud Service	2.00	Hosted Employee	1,000	B94174
<b>Oracle Fusion HCM Options for ERP Customers</b>				
Fusion HCM Journeys Cloud Service	6	Hosted Employee	1,000	B93556
Fusion HCM Journeys Cloud Service	100	Hosted Named User	100	B93557
<b>Oracle Analytics for Fusion</b>				
Fusion HCM Analytics	5.00	Hosted Employee	1,000	B92354

**Oracle Fusion Cloud Service**  
**Oracle Fusion Human Capital Management (HCM) Cloud Service**  
**Subscription Services Pricing**

*Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.*

	Annual Subscription Price	Metric	Minimum Annual Fee	Part Number
<b>Optional Services</b>				
Additional Test Environment for Oracle Fusion Analytics Warehouse	75,000	Each	-	B93515
Additional Test Environment for Oracle Fusion Cloud Service	75,000	Each	-	B84490
Data Masking for Fusion Cloud Services	25,000	Each	-	B85243
Database Vault and Break Glass for Fusion Cloud Service	75,000	Each	-	B85679
Fusion for Retail Services Cloud Service	150,000	Each	-	B84481
Integration Access Cloud Service	500,000	Each	-	B82730
HIPAA Advanced Security for Fusion SaaS in the Oracle Public Cloud	100,000	Each	-	B87365
	<b>One Time Fee</b>	<b>Metric</b>	<b>Minimum</b>	<b>Part Number</b>
Load Testing Cloud Service for Fusion - Five Business Flows	50,000	Each	-	B86074
Load Testing Cloud Service for Fusion - Five Additional Business Flows	10,000	Each	-	B86075
	<b>Monthly Subscription Price</b>	<b>Metric</b>	<b>Minimum</b>	<b>Part Number</b>
Additional Environments for Oracle Strategic Workforce Planning Cloud Service	2,500	Test Environment	-	B89575
Additional Storage for Oracle Fusion Cloud Service	10	Hosted Month	-	B84491
Oracle PCI Compliance Cloud Service	100	Each	-	B93112
Virtual Private Network for Oracle Fusion Cloud Service	500	VPN Connection	-	B84489
	<b>One Time Fee Per Connection</b>	<b>Metric</b>	<b>Minimum</b>	<b>Part Number</b>
Virtual Private Network Setup Fee	5,000	-	-	B70817
	<b>Annual Subscription Price</b>	<b>Metric</b>	<b>Minimum</b>	<b>Part Number</b>
Fusion for United States Government Cloud Service	150,000	Each	-	B87366
Fusion for United Kingdom Government Cloud Service	150,000	Each	-	B87368
Fusion for Financial Services Cloud Service	150,000	Each	-	B87369
European Union Restricted Access Cloud Service for Oracle Fusion Applications	150,000	Each	-	B91905
	<b>One Time Fee</b>	<b>Metric</b>	<b>Minimum</b>	<b>Part Number</b>
<b>Consulting Services</b>				
Oracle Fusion Cloud Human Capital Management Base New Features Assessment	10,000	Each	1	B94213
Oracle Fusion Cloud Human Capital Management Talent Management New Features Assessment	10,000	Each	1	B94214
Oracle Fusion Cloud Human Capital Management Workforce Management New Features Assessment	10,000	Each	1	B94215
Oracle Fusion Cloud New Features Implementation	10,000	Each	1	B94217

**Oracle Fusion Cloud Service**  
**Fusion Enterprise Resource Planning (ERP) Cloud Service**  
**Subscription Services Pricing**

*Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.*

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Fusion ERP Cloud Service</b>				
Oracle Fusion Enterprise Resource Planning Cloud Service	625	Hosted Named User	10	B91079
Oracle Fusion Enterprise Resource Planning for Self Service Cloud Service	20	Hosted Named User	100	B91080
Oracle Fusion Risk Management Cloud Service	180	Hosted Named User	10	B91081
Oracle Fusion Financial Reporting Compliance Cloud Service	175	Hosted Named User	10	B81510
Oracle Fusion Accounting Hub Cloud Service	10.00	Hosted 1,000 Records	500	B87855
Oracle Fusion WebCenter Forms Recognition Cloud Service	60	Hosted 1,000 Records	10	B73948
CPQ for ERP Cloud Service	240	Hosted Named User	25	B86245

	Annual Subscription Price	Metric	Minimum	Part Number
Oracle Fusion Subscription Management for ERP Cloud Service	6,000	1,000 Subscriptions	10	B90670
Oracle Fusion Subscription Management for ERP Cloud Service	10	1,000 in ARR	5,000	B90671

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Fusion Procurement Cloud Service</b>				
Oracle Fusion Procurement Cloud Service	625	Hosted Named User	10	B91082
Oracle Fusion Procurement Self Service Cloud Service	8	Hosted Named User	100	B91083
Oracle DataFox Supplier Intelligence Cloud Service	150	Hosted Named User	10	B93450

<b>Oracle Fusion Supply Chain Management Cloud Service</b>				
Oracle Fusion Order Management Cloud Service	875	Hosted Named User	10	B93429
Oracle Fusion Product Management Cloud Service	500	Hosted Named User	10	B91056
Oracle Fusion Supply Chain Execution Cloud Service	350	Hosted Named User	10	B91057
Oracle Fusion Supply Planning Cloud Service	1,250	Hosted Named User	10	B91059
Oracle Fusion Demand Management Cloud Service	1,250	Hosted Named User	10	B91060
Oracle Fusion Sales and Operations Planning Cloud Service	625	Hosted Named User	10	B91061
Fusion Enterprise Contracts Cloud Service	150	Hosted Named User	10	B86732
Fusion Service Contracts Cloud Service	400	Hosted Named User	10	B87861
Oracle Fusion Supply Chain Collaboration Cloud Service	625	Hosted Named User	10	B87862

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Analytics for Fusion</b>				
Fusion ERP Analytics	450	Hosted Named User Per Month	10	B91150
Fusion ERP Analytics	15	Hosted Employee	1,000	B93514

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Student Cloud Service</b>				
Oracle Vocado Student Financial Planning Cloud Service	12	Hosted FTE Student	2,000	B90474
Oracle Additional Test Environment for Oracle Vocado Student Financial Planning Cloud Service	6,250	Each	1	B91435
Fusion Student Management Cloud Service	7	Hosted FTE Student	2,000	B86932



**Oracle Cloud Service  
Warehouse Management  
Subscription Services Pricing**

*Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.*

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Warehouse Management Cloud Service</b>				
Oracle Warehouse Management Enterprise Cloud Service	550	Hosted Named User	20	B90536
Oracle Warehouse Workforce Management Cloud Service	75	Hosted Named User	20	B90537
Oracle Warehouse Management Automation Cloud Service	10,000	Warehouse Facility	1	B90538

	Annual Subscription Price	Metric	Minimum	Part Number
<b>Optional Services</b>				
Oracle Additional Test Environment for Warehouse Management Cloud Service	75,000	Test Environment	-	B87752

	Monthly Subscription Price	Metric	Minimum	Part Number
Oracle Virtual Private Network for Warehouse Management Cloud Service	500	VPN Connection	-	B87753

	One-Time Fee Per Connection	Metric	Minimum	Part Number
Oracle Virtual Private Network Setup for Warehouse Management Cloud Service	5,000	Each	-	B87748

**Oracle Fusion Cloud Service  
Fusion Enterprise Resource Planning (ERP) Cloud Service  
Subscription Services Pricing**

*Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.*

	Annual Subscription Price	Metric	Minimum Annual Fee	Part Number
<b>Optional Services</b>				
Additional Test Environment for Oracle Fusion Analytics Warehouse	75,000	Each	-	B93515
Additional Test Environment for Oracle Fusion Cloud Service	75,000	Each	-	B84490
Data Masking for Fusion Cloud Services	25,000	Each	-	B85243
Database Vault and Break Glass for Fusion Cloud Service	75,000	Each	-	B85679
Fusion for Retail Services Cloud Service	150,000	Each	-	B84481
Integration Access Cloud Service	500,000	Each	-	B82730
HIPAA Advanced Security for Fusion SaaS in the Oracle Public Cloud	100,000	Each	-	B87365
	<b>One Time Fee</b>	<b>Metric</b>	<b>Minimum</b>	<b>Part Number</b>
Load Testing Cloud Service for Fusion - Five Business Flows	50,000	Each	-	B86074
Load Testing Cloud Service for Fusion - Five Additional Business Flows	10,000	Each	-	B86075
	<b>Monthly Subscription Price</b>	<b>Metric</b>	<b>Minimum</b>	<b>Part Number</b>
Additional Storage for Oracle Fusion Cloud Service	10	Hosted Month	-	B84491
Oracle PCI Compliance Cloud Service	100	Each	-	B93112
Virtual Private Network for Oracle Fusion Cloud Service	500	VPN Connection	-	B84489
	<b>One Time Fee Per Connection</b>	<b>Metric</b>	<b>Minimum</b>	<b>Part Number</b>
Virtual Private Network Setup Fee	5,000	-	-	B70817
	<b>Annual Subscription Price</b>	<b>Metric</b>	<b>Minimum</b>	<b>Part Number</b>
Fusion for United States Government Cloud Service	150,000	Each	-	B87366
Fusion for United Kingdom Government Cloud Service	150,000	Each	-	B87368
Fusion for Financial Services Cloud Service	150,000	Each	-	B87369
European Union Restricted Access Cloud Service for Oracle Fusion Applications	150,000	Each	-	B91905
	<b>One Time Fee</b>	<b>Metric</b>	<b>Minimum</b>	<b>Part Number</b>
<b>Consulting Services</b>				
Oracle Fusion Cloud Enterprise Resource Planning New Features Assessment	10,000	Each	1	B94211
Oracle Fusion Cloud Supply Chain Management New Features Assessment	10,000	Each	1	B94212
Oracle Fusion Cloud New Features Implementation	10,000	Each	1	B94217

**Oracle Fusion Cloud Service  
Enterprise Performance Management (EPM) Cloud Service  
Subscription Services Pricing**

*Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.*

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Enterprise Performance Management Cloud Service</b>				
Oracle Enterprise Performance Management Standard Cloud Service	250	Hosted Named User	10	B91073
Oracle Additional Application for Oracle Enterprise Performance Management Standard Cloud Service	2,500	Hosted Environment	1	B91076
Oracle Enterprise Performance Management Enterprise Cloud Service	500	Hosted Named User	25	B91074
Oracle Enterprise Performance Management Enterprise Cloud Service	40	Hosted Employee	5000	B91075
Oracle Additional Application for Oracle Enterprise Performance Management Enterprise Cloud Service	0	Hosted Environment	1	B91077
Enterprise Data Management (EDM) Cloud Service	1,500	Hosted 1,000 Records	5	B91920
Enterprise Data Management Cloud Service	12	Hosted Employee	5000	B91078

	Annual Subscription Price	Metric	Min Annual Fee	Part Number
<b>Optional Services</b>				
Enterprise Performance Management for United States Government Cloud Service	150,000	Each	-	B82309
Enterprise Performance Management for United Kingdom Government Cloud Service	150,000	Each	-	B88524

**Oracle Cloud Service  
Logistics Cloud Service  
Subscription Services Pricing**

*Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.*

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Transportation Management Cloud Service</b>				
Transportation Management Cloud Service	450	Hosted \$M in Freight Under Management	20	B91099
<b>Oracle Transportation Management Cloud Service Options</b>				
Transportation Operational Planning Cloud Service	200	Hosted \$M in Freight Under Management	20	B91100
Fleet Management Cloud Service	125	Hosted \$M in Freight Under Management	20	B85238
Logistics Network Modeling Cloud Service	250	Hosted \$M in Freight Under Management	20	B90903
<b>Oracle Global Trade Management Cloud Service</b>				
Global Trade Management Cloud Service	30	Hosted \$ Million in Revenue	400	B91101

	Annual Subscription Price	Metric	Minimum Annual Fee	Part Number
<b>Optional Services</b>				
Additional Test Environment for Oracle Transportation and Global Trade Management Cloud Service	75,000	Test Environment	-	B78958
Oracle Database Vault for Oracle Transportation and Global Trade Management Security Cloud Service	75,000	Each	-	B84598
Oracle Database Replication Enablement for Oracle Transportation and Global Trade Management Cloud Service	100,000	Each	-	B91919

	Monthly Subscription Price	Metric	Minimum	Part Number
Transportation and Global Trade Management Additional Storage Cloud Service	10	Hosted Month	-	B78959
Virtual Private Network for Oracle Transportation and Global Trade Management Cloud Service	500	-	-	B78960
Virtual Private Network Setup Fee for Oracle Transportation and Global Trade Management Cloud Service	5,000	Each	-	B78986

**Oracle Cloud Service**  
**Public Sector Compliance and Regulation**  
**Subscription Services Pricing**

*Note: Standard term length is a 1-year term.*

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Public Sector Compliance and Regulation</b>				
Oracle Fusion Public Sector Community Development Cloud Service	625	Hosted Named User	10	B90142
Oracle Fusion Business Licenses for Public Sector Community Development Cloud Service	100	Hosted Named User	10	B92535
Oracle Fusion Public Sector Business Licenses Cloud Service	625	Hosted Named User	10	B92534

**Oracle Cloud Service**  
**Fusion Subscriptions Cloud Service**  
**Subscription Services Pricing**

*Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.*

	Annual Subscription Price	Metric	Minimum	Part Number
<b>Oracle Fusion Subscriptions Cloud Service</b>				
Oracle Fusion Subscription Management Cloud Service	6,000	1,000 Subscriptions	10	B90647
Oracle Fusion Subscription Management Cloud Service	10	1,000 in ARR	5000	B90648

**Oracle Managed Cloud Services**  
(Offered on the Oracle Managed Cloud Services Price List)

	Part Number	Application Cloud Monthly Fee	Setup / One Time Fee	Minimum	Metric
<b>Options for Oracle Applications Cloud - SaaS</b>					
MCS - Oracle Mission Critical Support for SaaS, Entry	B88095	2,875	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Basic	B88096	5,020	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Standard	B88097	8,960	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Advanced	B88098	12,540	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Custom	B88373	Per Quotation	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Entry – Extended Support Coverage 16 Hours x 5 Days	B88099	720	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Entry – Extended Support Coverage 24 Hours x 7 Days	B88100	1,300	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Entry – Translation Support – Additional One (1x) Language	B88374	590	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Basic – Extended Support Coverage 16 Hours x 5 Days	B88101	1,255	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Basic – Extended Support Coverage 24 Hours x 7 Days	B88102	2,265	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Basic – Translation Support – Additional One (1x) Language	B88375	1,000	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Standard – Extended Support Coverage 16 Hours x 5 Days	B88103	2,265	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Standard – Extended Support Coverage 24 Hours x 7 Days	B88104	4,025	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Standard – Translation Support – Additional One (1x) Language	B88376	1,770	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Advanced – Extended Support Coverage 16 Hours x 5 Days	B88105	3,155	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Advanced – Extended Support Coverage 24 Hours x 7 Days	B88106	5,625	N/A	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Advanced – Translation Support – Additional One (1x) Language	B88377	2,545	N/A	-	List Per Month
MCS - Oracle Business Help Desk for SaaS	B90055	6,500	N/A	-	List Per Month
MCS - Oracle Business Help Desk for SaaS - Extended Support Coverage 16 Hours x 5 Days	B90056	1,625	N/A	-	List Per Month
MCS - Oracle Business Help Desk for SaaS - Extended Support Coverage 24 Hours x 7 Days	B90057	2,925	N/A	-	List Per Month
MCS - Oracle Business Help Desk for SaaS - Translation Support - Additional One (1x) Language	B90058	1,300	N/A	-	List Per Month
MCS - Oracle Extensions and Integrations Support for SaaS	B90051	4,000	N/A	-	List Per Month
MCS - Oracle Extensions and Integrations Support for SaaS - Extended Support Coverage 16 Hours x 5 Days	B90052	1,000	N/A	-	List Per Month
MCS - Oracle Extensions and Integrations Support for SaaS - Extended Support Coverage 24 Hours x 7 Days	B90053	1,800	N/A	-	List Per Month
MCS - Oracle Extensions and Integrations Support for SaaS - Translation Support - Additional One (1x) Language	B90054	800	N/A	-	List Per Month
MCS - Oracle Regression Testing Services for SaaS	B90050	3,750	N/A	-	List Per Month
MCS - Oracle Critical Process Management for SaaS	B90048	4,850	N/A	-	List Per Month
MCS - Oracle Critical Process Management for SaaS - Additional Five (5x) Critical Processes	B90049	925	N/A	-	List Per Month

**Oracle Cloud Service  
Commerce Cloud Service  
Subscription Services Pricing**

Note: Standard term length for Commerce Cloud Service subscription services is three (3) years.

	Annual Subscription Price	Price Band	Metric	Minimum	Part Number
<b>Oracle Commerce Cloud Service</b>					
Commerce Standard Cloud Service	20.00	First 20,000	1,000 Page Views	20,000	B87812
	3.0000	Over 20,000	1,000 Page Views	-	
Commerce Premium Cloud Service	100.00	First 10,000	1,000 Page Views	10,000	B90482
	3.0000	Over 10,000	1,000 Page Views	-	

	Annual Subscription Price	Price Band	Metric	Minimum Annual Fee	Part Number
Commerce Standard Cloud Service	40.00		1,000 in Revenue	150,000	B87813
Commerce Premium Cloud Service	50.00		1,000 in Revenue	250,000	B90483

	Annual Subscription Price	Metric	Minimum	Part Number
<b>Oracle Commerce Cloud Service Options</b>				
Commerce Agent Console Cloud Service	3,500.00	Hosted Named User	5	B82520

	Annual Subscription Price	Price Band	Metric	Minimum	Part Number
Commerce External API Access Cloud Service	3.0000	First 10,000	1,000 Requests	10,000	B82521
	1.0000	Over 10,000	1,000 Requests	-	

	Annual Subscription Price	Metric	Minimum	Part Number
<b>Optional Services</b>				
Additional Test Environment for Commerce Cloud Service	75,000.00		Each	B85346
Additional Storefront for Commerce Cloud Service	75,000.00		Each	B86734
Virtual Private Network for Oracle Commerce Cloud Service	6,000.00		Each	B85348

	One Time Fee Per Connection	Metric	Minimum	Part Number
Virtual Private Network Setup Fee for Oracle Commerce	5,000.00		Each	B85799

	One Time Fee	Metric	Minimum	Part Number
<b>Consulting Services</b>				
Oracle Commerce Cloud Requirements and Design	150,000.00		Each	B91324
Oracle Commerce Cloud Foundation Implementation - B2B	275,000.00		Each	B92054
Oracle Commerce Cloud Foundation Application Maintenance Services (Quarterly)	45,000.00		Each	B92055
Oracle Commerce Consulting Usability Assessment	18,000.00		Each	B91207
Oracle Commerce Consulting Taxonomy Navigation Assessment	30,000.00		Each	B91208
Oracle Commerce Consulting Personas Creation	40,000.00		Each	B91209
Oracle Commerce Cloud Usability Testing and Interviews	48,500.00		Each	B91322
Oracle Commerce Cloud Advanced Technical Training	19,750.00		Each	B91326
Oracle Commerce Cloud Business and Administrative User Training	16,500.00		Each	B91325
Oracle Commerce Cloud Consulting Advisory: 80 hours	18,000.00		Each	B91323



**Oracle Cloud Service  
Oracle Adaptive Intelligence Applications  
Subscription Services Pricing**

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Adaptive Intelligence Applications</b>				
Oracle DataFox for Eloqua Cloud Service	(Please see chart below)	Hosted 10,000 Records	1	B91227

Quantity per 10,000	Monthly Subscription Price	Quantity per 10,000	Monthly Subscription Price
1	1,500.00	150	7,875.00
2	1,875.00	175	8,100.00
3	2,325.00	200	8,250.00
4	2,475.00	225	8,625.00
5	2,625.00	250	9,000.00
6	2,812.00	275	9,188.00
7	2,887.00	300	9,375.00
8	3,225.00	350	9,938.00
9	3,300.00	400	10,500.00
10	3,325.00	450	10,875.00
15	3,562.00	500	11,250.00
20	3,750.00	550	11,625.00
25	4,050.00	600	12,000.00
30	4,313.00	650	12,750.00
35	4,613.00	700	13,500.00
40	4,875.00	750	14,250.00
45	5,175.00	800	15,000.00
50	5,475.00	850	15,375.00
55	5,663.00	900	15,750.00
60	5,850.00	950	16,125.00
65	6,038.00	1,000	16,500.00
70	6,225.00	1,500	24,750.00
75	6,413.00	2,000	33,000.00
80	6,600.00	2,500	41,250.00
85	6,788.00	3,000	42,750.00
90	6,975.00	4,000	43,875.00
95	7,238.00	5,000	45,000.00
100	7,500.00	7,500	48,750.00
110	7,613.00	10,000	52,500.00
125	7,725.00		

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle DataFox Cloud Service</b>				
Oracle DataFox Cloud Service	50.00	Hosted Named User	10	B91215
Oracle DataFox Connector Cloud Service for Salesforce.com	3.0000	Hosted Named User	10	B91217
Oracle DataFox Supplier Intelligence Cloud Service	150.00	Hosted Named User	10	B93450

	Annual Subscription Price	Metric	Minimum	Part Number
Oracle DataFox Enterprise Records Cloud Service	1,000.00	Hosted 1,000 Records	25	B91216

	Annual Subscription Price	Metric	Minimum	Part Number
<b>Oracle DataFox API Cloud Service</b>				
Oracle DataFox API Enterprise Records Cloud Service	1,500.00	Hosted 1,000 Records	25	B91218

**Oracle Cloud Service  
Other Oracle Cloud Services  
Subscription Services Pricing**

*Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.*

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Digital Assistant Platform for Oracle SaaS</b>				
Oracle Digital Assistant Platform for Oracle SaaS	6	Hosted Named User	500	B91938
Oracle Digital Assistant Platform for Oracle SaaS	3.00	Hosted Employee	1000	B91939
Oracle Digital Assistant Platform for Oracle SaaS	275	1000 Sessions	20	B91940
Oracle Digital Assistant Platform for Oracle SaaS	2,000	100K Subscribers	10	B93304
Oracle Digital Assistant Platform for Oracle SaaS	2,000	50M Revenue Under Management	10	B93305

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Content and Experience Cloud Service for Oracle CX</b>				
Oracle Content and Experience Cloud Service for Oracle CX				
Quantity:	1 to 10	5,000 Assets Per Month	-	B91221
(Sold in 5,000 Assets increments)	11 to 200	5,000 Assets Per Month	-	B91221
	201 to 10,000	5,000 Assets Per Month	-	B91221
	10,001 to above	5,000 Assets Per Month	-	B91221
Oracle Content and Experience Cloud Service for Oracle CX - Advanced Video Management	300	250 Video Assets Per Month	1	B92348
Oracle Content and Experience Cloud Service for Oracle CX - Outbound Data Transfer	0.0400	Gigabyte Outbound Data Transfer Per Month	-	B91222
Oracle Content and Experience Cloud Service for Oracle CX - Object Storage	0.0300	Gigabyte Storage Capacity Per Month	500	B92353
<b>Oracle Content Management for SaaS</b>				
Oracle Content Management for SaaS - Starter Edition	50	5,000 Assets Per Month	1	B93582

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle CASB (Cloud Access Security Broker) for Oracle SaaS</b>				
Oracle CASB for Oracle SaaS	5.00	Monitored Service User	50	B89150
Oracle CASB for Oracle SaaS	1.25	Hosted Employee	1,000	B89149

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Maps Cloud Service for PeopleSoft</b>				
Oracle Maps Cloud Service for PeopleSoft	0.0125	Hosted Employee	5,000	B85253
Oracle Maps Cloud Service for PeopleSoft	0.1250	\$M in Revenue	500	B85254
<b>Oracle Maps Cloud Service for JD Edwards</b>				
Oracle Maps Cloud Service for JD Edwards	0.0125	Hosted Employee	5,000	B86800
Oracle Maps Cloud Service for JD Edwards	0.1250	\$M in Revenue	500	B86801
<b>Oracle Maps Cloud Service</b>				
Oracle Maps Cloud Service for Asset Tracking	1.00	Hosted Managed Resource	50	B86908
	1.00	100 Appointments	50	B86909
Oracle Maps Cloud Service for Asset Optimization	3.00	Hosted Managed Resource	50	B86910
	3.00	100 Appointments	50	B86911

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Supplier Network Cloud Service</b>				
Oracle Supplier Network Adapter for Partner Cloud Service	2,000	500 Hosted Trading Partners	-	B85692

*- Available through the Oracle Business Process Services (BPS) program and not to be sold direct under any circumstances; No exceptions.*

**PaaS - Integration Cloud Service for Oracle SaaS  
Subscription Services Pricing**

*Note: Standard term length is a 1-year term.*

The following services are not eligible for purchase using Universal Credits, Pre-Paid Subscription, or Pay as You Go.

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Integration Cloud Service for Oracle SaaS</b>				
Oracle Integration Cloud Service for Oracle SaaS - Standard	600	1 Million Messages	2	B91109
Oracle Integration Cloud Service for Oracle SaaS - Enterprise	1,200	1 Million Messages	2	B91110

**Oracle Internet of Things Applications Cloud Service  
Cloud Services Pricing**

	Monthly Subscription Price	Metric	Minimum	Part Number
<b>Oracle Internet of Things Applications</b>				
Oracle Internet of Things Intelligent Applications Cloud Service	600	Hosted Named User	10	B92519
	<b>Annual Subscription Price</b>			
Additional Test Environment for Oracle Internet of Things Intelligent Applications Cloud Service	75,000	Each	1	B92521
	<b>Monthly Subscription Price</b>			
Oracle Mobile Worker for Internet of Things Intelligent Applications Cloud Service	8	Hosted Named User	100	B92520
Oracle Internet of Things, 3D Digital Twin Cloud Service	1,000	Hosted Environment	1	B92132
<b>Oracle Intelligent Track and Trace</b>				
Oracle Intelligent Track and Trace Cloud Service	1,000	Hosted Named User	20	B91001
Oracle Intelligent Track and Trace Cloud Service	15	Hosted Employee	1000	B93021
Oracle Intelligent Track and Trace, Additional Endorsing User Option Cloud Service	200	Hosted Named User	5	B91002
Oracle Intelligent Track and Trace, Additional Participating User Option Cloud Service	50	Hosted Named User	5	B91003

**Oracle Cloud Service  
Professional Services Pricing**

	Price	Metric	Minimum	Part Number
<b>Professional Services - HCM Remote Systems Administration</b>				
HCM Cloud Remote Systems Administration - 6 Months (40 Hours)(NA Only)	2,000	Each	-	B81109
HCM Cloud Remote Systems Administration - 6 Months (80 Hours)(NA Only)	3,800	Each	-	B85415
HCM Cloud Remote Systems Administration - 6 Months (130 Hours)(NA Only)	5,900	Each	-	B81110
HCM Cloud Remote Systems Administration - 6 Months (260 Hours)(NA Only)	11,500	Each	-	B81111
HCM Cloud Remote Systems Administration - 6 Months (390 Hours)(NA Only)	17,000	Each	-	B81112

**Advanced Customer Services Pricing**

	Monthly Price	Metric	Minimum	Part Number
<b>Cloud Priority Support</b>				
Cloud Priority Support for SaaS	10% of Net Subscription Fee	Each	-	B86668
Cloud Priority Support for SaaS - Base Fee	1,250	Each	-	B86669
<b>Solution Support Center</b>				
Oracle Solution Support Center for SaaS: Base Fee	10,000	Monthly		B90813
Oracle Solution Support Center for SaaS	12% of Net Subscription Fee	Each		B90626

## Definitions

**100K Subscribers:** 100K Subscribers is defined as one hundred thousand (100,000) individuals who are authorized by You to use one or more of Your licensed services with which the Oracle Fusion Customer Experience for Communications services listed herein (the "CX4C Cloud Services") are used.

For example, an individual subscriber may be tracked as a customer record/account in Your licensed service or other related subscriber databases such as a customer master, ordering system, etc. An individual subscriber is counted once, regardless of the number of licensed services used.

For CX4C Cloud Services, a subscriber is defined as an individual that purchases one or more licensed services from the service provider that utilizes launch, buying or care capabilities of the applicable service.

**Additional Resource Capacity:** is defined as an additional 10TB of storage and required computer added to your configuration to run Oracle machine learning and other algorithms, services, and supporting resources required for processing additional data and to which Oracle grants you access as part of the Oracle Cloud Services orders by you.

**Hosted Compensated Individual:** is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, retirees, and any other Person.

**Hosted Employee:** is defined as

(i) all of your full-time, part-time, temporary employees, and

(ii) all of your agents, contractors and consultants who have access to, use of, or are tracked by, the programs. The quantity of the licenses required is determined by the number of Hosted Employees and not the actual number of users.

In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of Hosted Employees: all of the other company's full-time employees, part-time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use of, or are tracked by, the programs.

**Hosted Expense Report:** is defined as the total number of expense reports processed by Oracle Fusion Expenses Cloud Service during a month period.

**Hosted Full Time Equivalent (FTE) Student:** For the purposes of Oracle Student Financial Planning Cloud Service, the quantity of Hosted Full Time Equivalent (FTE) Students shall be the quantity of your enrolled students receiving any form of Financial Aid (including grants, scholarships, loans, work, stipends) processed through the system.

For the purposes of all other products, any full-time student enrolled in your institution and earning academic credit counts as 100% of an FTE Student, any part-time student enrolled in your institution and earning academic credit counts as 25% of an FTE Student, and any student enrolled in your institution but not earning academic credit (for example, continuing education students) counts as 17.5% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the total number of FTE Students is a fraction, that number will be rounded up to the nearest whole number.

**Hosted \$M in Freight Under Management (FUM):** is defined as one million U.S. dollars (or the equivalent amount in local currency stated in the order) of the total transportation value of tendered orders for all shipments for a given calendar year during the term of the Oracle Transportation Management Cloud Service. FUM shall include the combined total of actual freight purchased by you, plus the cost of freight for shipments managed by you, and any transportation management services provided by you for your clients. Freight that is paid by a third party shall also be included in the FUM total (e.g., inbound shipments from suppliers to you with freight terms of prepaid).

**Hosted \$M in Revenue:** is defined for purposes of Oracle Global Trade Management Cloud Service as one million United States dollars (or the equivalent amount in local currency stated in the order) in all income (interest income and non-interest income) before adjustments for expenses and taxes generated by you during a fiscal year.

**Hosted \$50M Revenue Under Management (RUM):** Hosted \$50M RUM is defined as 50 million U.S. dollars of all income (interest income and non-interest income), before adjustments for expenses and taxes, generated in the preceding 12 months by Your businesses that use the CX4C Cloud Services.

**Hosted Managed Resource:** is defined as individual users of the program, as well as your employees, contractors, partners, and any other individual or entity managed by the program.

**Hosted Named User:** is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time. Hosted Named Users may include Business Network Administrators, Endorsing Trading Partners and Participating Trading Partners.

For the purposes of Talent Review & Succession Management Cloud Service, Talent Review & Succession Management for Midsize Cloud Service, Fusion Talent Management for Coexistence Cloud Service, Workforce Compensation Cloud Service, Workforce Compensation for Midsize Cloud Service and Fusion Talent Management and Workforce Compensation Cloud Service, Hosted Named User is calculated on a 12-month rolling basis.

**Hosted Named User Per Month:** is defined as an individual authorized by you to access the hosted service in a calendar month, regardless of whether the individual is actively accessing the hosted service at any given time.

**Interaction:** An Interaction is a combination of all interactions that contain an Adaptive Intelligent offer, recommendation, action etc. across all channels with which a brand communicates with its customers. An Interaction is defined as: Web visit = 1 Interaction; Email sent is calculated as 5 emails = 1 Interaction; SMS/Chatbot sent is calculated as 5 SMS = 1 Interaction. May include multiple offers, recommendations or actions within a single Interaction

**100 Daily Visitor Sessions:** is defined as 100 Daily Visitor Sessions where a Daily Visitor Session is defined as a unique individual who accesses the service during a 24 hour period using a specific channel (e.g. web site, mobile app) and is identified through the use of cookie, device id, IP or session id. Access across multiple channels counts for multiple visitor sessions.

**Hosted 1,000 Order Lines** is defined as the total number of distinct order lines entered into the Oracle program from any source (including manually entered by licensed users) during a 12 month period. This includes order lines originating as external EDI/XML transactions and/or sourced from other Oracle and non-Oracle applications. You may not exceed the licensed number of order lines during any 12 month period.

**Hosted 1,000 Planned Item Locations**

- Is defined as (The number of planned items) x (The number of planned locations) where,

• Planned Items: The total number of unique, active, and planned product records used by the enterprise in the hosted service at any given time. This includes end items, assemblies, components, skis, styles, models and options but does not include any non-planned items, item configurations, organization assignments, or revisions/version of the same item.

• Planned Locations: The total number of planned locations where inventory is tracked or used in the hosted service at any given time. This includes physical locations such as plants and warehouses as well as virtual locations used to model inventory holdings such as consigned inventory.

## Definitions (continued)

**Hosted 1,000 Records:** is defined as 1,000 unique customer database records stored in the hosted service.

For the purposes of Fusion Customer Management Foundation for Organizations Cloud Service, a customer database record is a unique business entity or company record which is stored as an account or organization in the hosted service.

For the purposes of Fusion Customer Management Foundation for Persons Cloud Service, a customer database record is a unique consumer (i.e., physical person) record, which is stored as a contact or a person in the hosted service.

For the purposes of Fusion Data Quality Address Cleansing Cloud Service, the number of records should match the number of records of Fusion Customer Management Foundation for Organizations Cloud Service and/or Fusion Customer Management Foundation for Persons Cloud Service.

For the purposes of Fusion Data Quality Matching Cloud Service, the number of records should match the number of records of Fusion Customer Management Foundation for Organizations Cloud Service and/or Fusion Customer Management Foundation for Persons Cloud Service.

For the purposes of Fusion Automated Invoice Processing Cloud Service (and Fusion WebCenter Forms Recognition Cloud Service), a records is a unique invoice header, in the hosted service, entered during the month.

For the purposes of Product Hub Cloud Service, a product record is defined by a unique product that is used by an enterprise in the hosted service at any given time. A unique product record would include all items including but not limited to finished goods, phantom items, style items, sku items, pack items, assemblies, components, model and option items but does not include any instance items (i.e. star items), or organization assignments, or revisions/versions of the same item, or items.

For the purposes of Product Hub Portal Cloud Service a hosted product record is defined by a unique record that is uploaded through the Product Hub Portal Cloud Service.

For the purposes of Fusion Accounting Hub Cloud Service, record is a unique external transaction row uploaded to Accounting Hub Cloud Service during the month, and stored in the hosted service. It will be based on unique records in the subledger accounting lines table.

For the purposes of Enterprise Data Management Cloud Service, a record is defined as a unique instance by name of a specific business entity -- called a node -- such as, but not limited to, company, account, cost center, product, customer, location, departments, or other critical business element that is managed within the hosted service.

**Hosted Environment:** is the combination of systems and supporting resources to which Oracle grants you access as part of the Oracle Cloud Services ordered by you, that is (i) configured for the Oracle Programs operating on it and for specific uses as part of the Oracle Public Cloud Services, and (ii) used by Oracle to perform the Oracle Cloud Services. The Hosted Environment consists of the Production Environment, and any non-Production Environment(s), as referenced in the applicable Ordering Document and services policies.

**Monitored Service User** is defined as individuals in the Customer's Cloud/SaaS applications who are authorized by the Customer to be monitored by the Service. Users may include but are not limited to Customer's and Customer's affiliates' employees, customers, partners, consultants, contractors and agents.

**Test Environment** is defined as a single test environment provided to Customer as part of the Cloud Services. A test environment is used by Oracle for testing and validating changes prior to promotion to the production environment as well as for recreating events and duplicating issues occurring in the production environment for the purposes of troubleshooting and facilitating incident resolution.

For the purposes of the following programs: Financial Consolidation and Close Cloud Service, Account Reconciliation Cloud Service, Tax Reporting Cloud Service, Enterprise Planning and Budgeting Cloud Service, Planning and Budgeting Cloud Service, Enterprise Performance Reporting Cloud Service, Oracle Profitability and Cost Management Cloud Service or Enterprise Data Management Cloud Service, the Test Environment option will provide either (a) two additional non-production environments for use with the associated Cloud Service or (b) two additional standby environments for use with the associated Cloud Service for use during service disruption only.

**VPN Connection:** is defined as each Oracle virtual private network connection installed between the Oracle data center and Customer.

**Warehouse Facility:** is defined as a warehouse location where Oracle Warehouse Management Enterprise Edition Cloud Service is integrated with one or more types of material handling equipment systems. Examples of material handling equipment include: conveyors, pick/put-to-light systems, carton sorters, tilt tray sorters, automated storage and retrieval systems.

**1,000 Page Views:** is defined as 1,000 Page Views per Month where one Page View is defined an instance of an Internet user visiting a particular page on a website.

**1,000 Sessions:** is 1,000 Sessions where Session is defined as a unique individual who accesses the Oracle Digital Assistant (ODA) through any channel and can have as many interactions with the ODA in a 15 minute period. If goes over the 15 minute period, ODA will count this as an additional sessions in 15 minute increments.

**1,000 Unique Viewers:** is defined as 1,000 unique visitors where a unique visitor is defined as a unique individual that interacts with the service through a specific channel (website, app, API, email, etc) regardless of frequency of visits during a specific period of time. Unique visitors are tracked thru the use of cookie, user id, device id, token, IP or session id.

For the purpose of Oracle Content and Experience Cloud, anonymous access to the service is tracked as unique visitors during a 24-hour period. The service also tracks authenticated unique visitors based on the role given in the service during a 24-hour period. In addition, during the 24-hour period, the service tracks the number of API calls made to the service. If the number of API calls exceeds the API calls that are entitled per unique visitors, a new unique visitor is added.

**\$1,000 in Revenue:** is defined for purposes of Oracle Commerce Cloud Service as one thousand United States dollars (or the equivalent amount in local currency stated in the order) of goods and services successfully purchased using the site's shopping cart, valued at the actual purchase price and excluding the value of separately identified shipping and sales tax charges. Site revenue is unaffected by downstream returns or cancellations except those that are communicated back to the Cloud Service in the same month in which the original sale occurred.

**10,000 Hosted Customer Records per Month:** is defined as 10,000 unique Customer Records accessed using the program during a calendar month, including contact records and unconverted lead records (i.e. prospects). Accessed Customer Records include all records accessed through campaigns (static, workflow, adaptive), microsites, web forms, lead scoring, web tracking, import, and response processing.

Customer Records do not include shared references that may be essential for data management purposes and excludes anonymous website visitors.

Customer Records do include contact or prospect records that are stored in the system temporarily during the subscription term (for example for rented prospect data).

Accounts with no associated contacts but are communicated to using the program are calculated as 1 contact per account.

**50,000 Messages:** is defined as 50,000 email message sent to marketing contacts (including contacts, customers, prospects, or employees) from the Oracle Fusion Marketing system. Unused or partially used email blocks expire at the end of the subscription term and do not rollover to a new term.

**25,000 Transactions Per Hour** is defined as 25,000 Transactions Per Hour where one transaction represents one external API request per hour and this service increases the contractual limit set forth in the "External API Transaction Processing Peak Capacity Limit" table by an additional 25,000 transactions per hour.

**50 Gigabytes** is defined as 50 Gigabytes of additional computer storage space used by a storage filer equal to fifty billion bytes through the Cloud Service. For products such as Oracle Planning and Budgeting Cloud Service, that include two environments per Subscription ID, "50 Gigabytes" provides entitlement to an additional 50 Gigabytes of storage per environment (production and non-production).

**Hosted Record (For Oracle Account Enrichment and Contact Enrichment Cloud Service):** For the purposes of the Oracle Account Enrichment, Oracle Contact Enrichment, Oracle Account Enrichment Additional Application and Oracle Contact Enrichment Additional Application Cloud Services, a Hosted Record is defined as database record in the Cloud Service that has a collection of attributes or fields containing data about Accounts (aka Companies) and Contacts provided by Dun & Bradstreet (D&B).

A database record that is created and first processed (e.g., when the record is either downloaded or matched to enrich/clean an existing Hosted Record) constitutes a new Hosted Record for purposes of the order including pricing. Further processing of that Hosted Record within the twelve (12) months of the first time the record is processed does not constitute a new Hosted Record for pricing purposes.

## Definitions (continued)

**Hosted Record (for Oracle Address Verification Cloud Service):** For purposes of the Oracle Address Verification Cloud Service, a Hosted Record is defined as database record in the Cloud Service that has a collection of attributes or fields containing data such as street, city, country, etc. about a postal address. A Hosted Record in this context is the result of the submission of one address record for purposes of either searching or verifying or cleaning an address. Each submission of an address constitutes a new Hosted Record for purposes of the order including pricing. Multiple submissions of a single address will be treated as separate records.

**1,000 Subscriptions:** Is defined as one thousand subscription lines where each is an individual, billable service or managed asset with recurring billing processed by Oracle Subscription Management Cloud Service.

**1,000 in ARR:** Is defined for purposes of Subscription Management Cloud Service as one thousand U.S. dollars (or the equivalent amount in local currency stated in the order) of the total subscriptions ARR in a given period processed by Oracle Subscription Management Cloud Service.

**5,000 Assets Per Month:** is defined as 5,000 Assets Per Month, where one (1) asset is one (1) item of any type (published or not published) stored in the Oracle Content and Experience Cloud Service asset repository. An asset stored in the asset repository can be either a file based asset (e.g., a document, an image, a video) or a content item and a content item is a block of information created using a content type. Every twenty (20) files of any type stored in the Oracle Content and Experience documents file repository and every one hundred (100) files of any type stored as an unpublished asset in a business asset repository counts as one (1) asset.

**Gigabyte Outbound Data Transfer Per Month:** is defined as the quantity during a month of the Oracle Cloud Service of both the data You download from the Oracle Cloud Service and any transfer of data from the Oracle Cloud Service over the internet including responses to Your client requests.