ORACLE

Oracle NetSuite Service Descriptions

Effective Date: 13-November-2026

TABLE OF CONTENTS

GLOSSARY 4

METRICS 6

NetSuite HIPAA for NetSuite-Branded Oracle Cloud Services 7

NetSuite HIPAA for NetSuite-Branded Oracle Cloud Services 7

ORACLE INTEGRATION CLOUD SERVICE 9

Oracle Integration Cloud Service for Oracle SaaS 9

ORACLE NETSUITE ENTERPRISE PERFORMANCE MANAGEMENT CLOUD SERVICE 11

Oracle NetSuite Enterprise Performance Management Standard Cloud Service User 11
Oracle NetSuite Enterprise Performance Management Standard Cloud Service 11
Oracle NetSuite Enterprise Performance Management Premium Cloud Service User 13
Oracle NetSuite Enterprise Performance Management Premium Cloud Service 13

ORACLE NETSUITE PLANNING & BUDGETING CLOUD SERVICE 15

Oracle NetSuite EPBCS User (purchased or renewed on or after October 22nd, 2021) 15
Oracle NetSuite EPBCS User (purchased before October 22nd, 2021) 16

NETSUITE DATA INTELLIGENCE (formerly known as "NetSuite Analytics Warehouse") 17

NetSuite Data Intelligence Standard Cloud Service *(formerly known as "NetSuite Analytics Warehouse Standard Cloud Service")* 17
NetSuite Data Intelligence Premium Cloud Service *(formerly known as "NetSuite Analytics Warehouse Premium Cloud Service")* 18
NetSuite Data Intelligence Enterprise Cloud Service *(formerly known as "NetSuite Analytics Warehouse Enterprise Cloud Service")* 20
NetSuite Data Intelligence – Sandbox *(formerly known as "NetSuite Analytics Warehouse – Sandbox")* 21
NetSuite Data Intelligence 5 User Pack *(formerly known as "NetSuite Analytics Warehouse 5 User Pack")* 23
NetSuite Data Intelligence Capacity Pack *(formerly known as "NetSuite Analytics Warehouse Capacity Pack")* 24

NETSUITE-BRANDED ORACLE CLOUD SERVICE DEMO ACCOUNTS 25

NetSuite Data Intelligence Demo Account *(formerly known as "NetSuite Analytics Warehouse Demo Account")* 25
Oracle Integration Cloud Service for Oracle SaaS - Demo Account 26
Oracle NetSuite Enterprise Performance Management Demo Account 27

ORACLE NETSUITE ENHANCED CUSTOMER AUDIT PROGRAM 30

Description - NSGBU Enhanced Customer Audit 30
Description - NSGBU OCI Data Center Tours 31

RETIRED PARTS (Renewal only) 32

ORACLE NETSUITE ACCOUNT RECONCILIATION CLOUD SERVICE 32

Oracle NetSuite Account Reconciliation Standard Cloud Service 32
Oracle NetSuite Account Reconciliation Premium Cloud Service 32
Oracle NetSuite Account Reconciliation Cloud Service User 33

ORACLE NETSUITE PLANNING & BUDGETING CLOUD SERVICE 35

Oracle NetSuite PBCS Mid Market Cloud Service 35
Oracle NetSuite Planning and Budgeting Prm Cloud Service 35
Oracle NetSuite Planning and Budgeting Std Cloud Service 36
Oracle NetSuite Planning and Budgeting Premium Cloud Service 37
Oracle NetSuite Planning and Budgeting Standard Cloud Service 38
Oracle NetSuite Planning and Budgeting Cloud Service User 39

NETSUITE-BRANDED ORACLE CLOUD SERVICE DEMO ACCOUNTS 40

NetSuite Planning and Budgeting & Account Reconciliation Demo Account 40

RETIRED PARTS (No Sale or Renewal) 41

ORACLE NETSUITE PLANNING & BUDGETING CLOUD SERVICE 41

Oracle NetSuite PBCS Starter 41

GLOSSARY

1 TB: is defined as a 1 terabyte of additional computer storage space used by a storage filer equal to one trillion bytes through the Cloud Service.

50 Gigabytes: is defined as a 50 Gigabytes of additional computer storage space used by a storage filer equal to fifty billion bytes through the Cloud Service. For products such as Oracle Planning and Budgeting Cloud Service, that include two environments per Subscription ID, "50 Gigabytes" provides entitlement to an additional 50 Gigabytes of storage per environment (production and non-production).

100 GB of Outbound Data Transfer per Month: is defined as the quantity of the Oracle NetSuite Content Management data You download directly from Oracle NetSuite Content Management and any transfer of data from Oracle NetSuite Content Management during a 30 day period over the internet including responses to Your client requests.

1000 GB of Object Storage Capacity per Month: is defined as 1 gigabyte (1073741824 bytes) of computer storage space used by a storage filer of Oracle NetSuite Content Management during a 30 day period of the service.

Video Pack (500 Videos - 500 GB) Per Month: is defined as up to 500 Videos consuming up to 500gb of Storage per month.

If the number total number of video assets utilized during a month exceeds the number of video assets that are entitled by the defined limits in the Metrics definition, the purchase of additional quantities of video assets will be required.

5,000 Assets Per Month: is defined as 5,000 Assets Per Month, where one (1) asset is one (1) item of any type (published or not published) stored in Oracle NetSuite Content Management asset repository. An asset stored in the asset repository can be either a file based asset (e.g., a document, an image, a video) or a content item and a content item is a block of information created using a content type. Every twenty (20) files of any type stored in the NetSuite Content Management documents file repository counts as one (1) asset; every one hundred (100) files of any type stored in an NetSuite Content Management business asset repository counts as one (1) asset; and every two hundred (200) files of any type that has been archived counts as one (1) asset.

If the number total number of resources utilized during a 30 day period exceeds the number of resources that are entitled by the defined limits in the Metrics definition, the purchase of additional quantities of such resources will be required.

If an Oracle NetSuite Content Management instance has been provisioned and designated as a non-primary instance, only a single quantity of 5,000 Assets Per Month will be charged regardless of the total number of assets being replicated. A non-primary instance can be used for Development, Staging, QA or Disaster Recovery.

1 Million Messages: is defined as the number of 1,000,000 message quantities per month used as part of the Oracle Cloud Service. A message is defined as up to 50Kb of in-and-out transmission from/to the Oracle Cloud Service. Any messages over 50Kb in size must be counted as multiple messages, with each 50Kb or portion thereof counting as equivalent to one message (e.g., 210Kb would be counted as 5 messages). Each named user for the process automation and/or the Visual Apps features is equal to 5,000 messages.

Hosted Environment: is the combination of systems and supporting resources to which Oracle grants You access as part of the Oracle Cloud Services ordered by You, that is (i) configured for the Oracle Programs operating on it and for specific uses as part of the Oracle Public Cloud Services, and (ii) used by Oracle to perform the Oracle Cloud Services. The Hosted Environment consists of the Production Environment, and

any non-Production Environment(s), as referenced in the applicable Ordering Document and services policies.

Hosted Named User: is defined as an individual authorized by You to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time. Hosted Named Users may include Business Network Administrators, Endorsing Trading Partners and Participating Trading Partners.

Instance: is defined as a single deployment of either NetSuite Planning and Budgeting application or Oracle NetSuite Content Management. For the purposes of NetSuite Planning & Budgeting Cloud Service, two environments (Production and Pre-production) are included in each instance. For the purposes of Oracle NetSuite Content Management, the service includes only a single environment, either production or pre-production, in each instance.

VPN Connection: is defined as each Oracle virtual private network connection installed between the Oracle data center and You.

METRICS

Audit Unit: Audit units, equivalent to a dollar amount based on audit complexity, are established based on an agreed-upon scope. A single statement of work will be produced with scope assigned to relevant NetSuite services.

Each Tour: This will be a fixed cost for each data center tour.

NETSUITE HIPAA FOR NETSUITE-BRANDED ORACLE CLOUD SERVICES

NetSuite HIPAA for NetSuite-Branded Oracle Cloud Services

Item #7124

NetSuite HIPAA for NetSuite-Branded Oracle Cloud Services is designed for customers who must comply with the Health Insurance Portability and Accountability Act ("**HIPAA**") and who anticipate processing and storing electronic Protected Health Information ("**ePHI**") in the Service.

Usage Limits:

NetSuite HIPAA for NetSuite-Branded Oracle Cloud Services is subject to the following usage limits:

- NetSuite HIPAA for NetSuite-Branded Oracle Cloud Services may only be purchased by entities that are considered a 'Covered Entity' as defined in HIPAA, and references to ePHI, hereunder, shall only mean ePHI governed by HIPAA and no other global healthcare regulations.

Prerequisites:

- You must have NetSuite Data Intelligence Cloud Service or Oracle Integration Cloud Service for SaaS and You must maintain Your NetSuite Data Intelligence Cloud Service or Oracle Integration Cloud Service for SaaS for the duration of the Services Period applicable to NetSuite HIPAA for NetSuite-Branded Oracle Cloud Services.
- You must have an active subscription to HIPAA for NetSuite (purchased separately).
- You must have executed a NetSuite-Branded Oracle Cloud Services Business Associate Agreement ("**BAA**") with Oracle prior to storing any ePHI in the Service.

Your Responsibilities:

You must have executed a BAA with Oracle prior to storing any ePHI in the Service.

You are solely responsible for:

(a) compliance with the laws, regulations, and regulatory guidelines applicable to You (including, but not limited to HIPAA);

(b) Your own independent interpretation of the laws, regulations, and regulatory guidelines that are applicable to You including to Your storage of ePHI in the Service;

(c) placing ePHI only in the following HIPAA assessed Services (as applicable):

- NetSuite Data Intelligence Cloud Service
- Oracle Integration Cloud Service for SaaS; and

(d) implementing, enabling, and configuring all User entity controls applicable to Your legal and regulatory-related requirements (including but not limited to HIPAA) and Your use of the Service.and

(e) implementing applicable restrictions.

You shall not include ePHI of non-United States residents in the Cloud Services.

Notices:

You acknowledge that Your use of NetSuite HIPAA for NetSuite-Branded Oracle Cloud Services does not ensure Your compliance with laws, regulations, and regulatory guidelines applicable to You and Your storage of ePHI in the Service.

You acknowledge that storage of ePHI into the Service may render the Service incompatible with some Services, offerings, features, and functionality.

You acknowledge that once NetSuite HIPAA for NetSuite-Branded Oracle Cloud Services is purchased and a BAA is executed, You are required to maintain NetSuite HIPAA for NetSuite-Branded Oracle Cloud Services for the duration of the applicable Services Period. You may only discontinue NetSuite HIPAA for NetSuite-Branded Oracle Cloud Services if You have removed all ePHI from the Service production and sandbox (if applicable) instances. You can only request termination of NetSuite HIPAA for NetSuite-Branded Oracle Cloud Services when NetSuite HIPAA for NetSuite-Branded Oracle Cloud Services is eligible for renewal.

ORACLE INTEGRATION CLOUD SERVICE

Oracle Integration Cloud Service for Oracle SaaS

ORACLE INTEGRATION CLOUD SERVICE FOR ORACLE SAAS	ITEM #	METRIC
Oracle Integration Cloud Service for Oracle SaaS – Standard	6413	1 Million Messages
Oracle Integration Cloud Service for Oracle SaaS - Enterprise	6414	1 Million Messages

Oracle Integration Cloud Service for Oracle SaaS (all editions) is a cloud-based integration and process automation platform. The Oracle Integration for Oracle SaaS (all editions) tracks each 1 Million Message quantity per month that is processed by each instance. The Oracle Integration Cloud Service for Oracle SaaS (all editions) requires a minimum of 1 Million Messages per month per service instance, and high availability is provided for all services instances along with underlying infrastructure components needed to run this Oracle Cloud Service, including databases and storage.

Oracle Integration Cloud Service for Oracle SaaS – Standard: Users of the Oracle Integration Cloud Service for Oracle SaaS – Standard have access to the Oracle Integration Cloud Service for Oracle SaaS – Standard feature sets, which include the following capabilities:

- SaaS integration adapters
- Technology adapters
- Business object modeler
- Build Visual Apps
- Scheduled file transfer
- Oracle Indentity Foundation Cloud Service

Usage limits - Standard:

The Oracle Integration Cloud Service for Oracle SaaS – Standard is subject to the following:

- Messages incoming or outgoing via all protocols except file (file, sftp, ftps, or attachments) are limited to 10 MB in size.
- Files or attachments over 1MB and up to 1GB in size are temporarily stored in the Oracle Integration for Oracle SaaS instance while being processed with a limit of 10GB at any point in time. Individual file or attachment size limitations are clearly visible in the product design time UI, and are subject to change as this Oracle Cloud Service evolves.
- Instance information about processed messages or message traces are retained in the database for up to three (3) days.
- Each integration must have an endpoint in an Oracle Cloud SaaS application.
- Each Visual Builder application must utilize at least one business object or API Call from an Oracle Cloud SaaS Application.

Oracle Integration Cloud Service for Oracle SaaS – Enterprise: Users of Oracle Integration Cloud Service for Oracle SaaS - Enterprise have access to the Oracle Integration Cloud Service for Oracle SaaS – Standard feature sets and usage limits, and includes the following additional capabilities:

- On-premise enterprise application adapters
- Process automation

Usage limits – Enterprise:

The Oracle Integration Cloud Service for Oracle SaaS – Enterprise is subject to the following:

- Messages incoming or outgoing via all protocols except file (file, sftp, ftps, or attachments) are limited to 10 MB in size.
- Files or attachments over 1MB and up-to 1GB in size are temporarily stored in the Oracle Integration for Oracle SaaS instance while being processed with a limit of 10GB at any point in time. Individual file or attachment size limitations are clearly visible in the product design time UI, and are subject to change as this Oracle Cloud Service evolves.
- Instance information about processed messages or message traces are retained in the database for up to three (3) days.
- Each integration must have an endpoint in an Oracle Cloud SaaS application.
- Each Visual Builder application must utilize at least one business object or API Call from an Oracle Cloud SaaS Application.
- Each process application must utilize at least one business object or API Call from an Oracle Cloud SaaS Application.

Customer Responsibilities:

Certain aspects of service management are Your responsibility. These include, but are not limited to the following:

The Oracle Integration Cloud Service for Oracle SaaS (all editions) each provides automation for provisioning, which is controlled or configured by You. Before the applicable Oracle Cloud Service instance is provisioned, You are responsible for sizing. Oracle is responsible for backup/restore, patching, upgrading, managing, maintaining, and monitoring the instance.

Third Party Web Sites, Platforms and Services:

All of these Oracle Cloud Services may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with Your access to and use of such third party Web sites, platforms, and services and You are solely responsible for entering into and being in compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Oracle Cloud Hosting and Delivery Policies and the Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) which is transmitted to such third parties.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, including the Oracle SaaS Public Cloud Pillar Document, which may be viewed at https://www.oracle.com/contracts/; with the following exceptions:

- Support: If You order (including any renewal order(s)) this Cloud Service on or after October 22nd, 2021, then support shall be provided in accordance with the NetSuite Support Terms for Oracle Cloud Services found at https://www.oracle.com/corporate/contracts/cloud-services/netsuite/contracts.html.
- This Oracle Cloud Service does not scan uploaded files for viruses.

ORACLE NETSUITE ENTERPRISE PERFORMANCE MANAGEMENT CLOUD SERVICE

Oracle NetSuite Enterprise Performance Management Standard Cloud Service User

Item #6976

Users of the Oracle NetSuite Enterprise Performance Management Standard Cloud Service User are authorized to access the following:

- Oracle NetSuite Enterprise Performance Management Standard Cloud Service User as specified in Your order
- NetSuite Task Management which includes Task Manager and Enterprise Journals Entries only (exclusions apply; see Usage Limits)

Prerequisites:

This service requires an active subscription to:

- A NetSuite ERP Cloud Service (purchased separately).
- NetSuite Enterprise Performance Management Standard Cloud Service (purchased separately).

Usage Limits:

This service is subject to the following usage limits:

- The total quantity of authorized Hosted Named User(s) as defined in Your order, up to a maximum of 10 Hosted Named Users.
- NetSuite Task Management excludes any use of Consolidation and Supplemental Data Collection.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, including the Oracle SaaS Public Cloud Pillar Document, which may be viewed at https://www.oracle.com/contracts/; with the following exceptions:

- Support: Support shall be provided in accordance with the NetSuite Support Terms for Oracle Cloud Services found at https://www.oracle.com/corporate/contracts/cloud-services/netsuite/contracts.html.
- This Oracle Cloud Service does not scan uploaded files for viruses.

Oracle NetSuite Enterprise Performance Management Standard Cloud Service

Item #6975

Users of the Oracle NetSuite Enterprise Performance Management Standard Cloud Service are authorized to access the following:

- Oracle NetSuite Enterprise Performance Management Standard Cloud Service
- Use of one of the following "Business Processes" (to be specified in Your order):
    - NetSuite Planning and Budgeting
    - NetSuite Account Reconciliation
- Integration to NetSuite ERP Cloud Service using EPM Connector SuiteApp.

Prerequisites:

This service requires customer to purchase and maintain at least one Oracle NetSuite Enterprise Performance Management Standard Cloud Service User for the duration of the subscription.

Usage Limits:

This service is subject to the following usage limits:

- A maximum number of ten (10) authorized Oracle NetSuite Enterprise Performance Management Standard Cloud Service User (purchased separately) for use with any of the Business Processes identified on Your order. For avoidance of doubt, this maximum is a total across all Business Processes, not per Business Process.
- This Cloud Service entitles You to use one of the following Business Processes identified on Your order:
    - NetSuite Planning and Budgeting includes:
        - NetSuite Module-based applications (Financials) and includes only one (1) Custom Planning Cube and one (1) Custom Reporting Cube. Includes Scenario Modeling.
        - Integration to NetSuite ERP Cloud Service using Planning and Budgeting Sync SuiteApp.
        - Allows for the creation and customization of Groovy Scripts.
    - Task Manager NetSuite Account Reconciliation includes:
        - Integration to NetSuite ERP Cloud Service using EPM Connector and/or Account Reconciliation Sync SuiteApps.
        - Excludes Transaction Matching
- Oracle will provision two (2) environments for this Oracle Cloud Service: one (1) environment is dedicated for production use and one (1) environment is a stage environment dedicated for non-production use.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, including the Oracle SaaS Public Cloud Pillar Document, which may be viewed at https://www.oracle.com/contracts/; with the following exceptions:

- Support: Support shall be provided in accordance with the NetSuite Support Terms for Oracle Cloud Services found at https://www.oracle.com/corporate/contracts/cloud-services/netsuite/contracts.html.

- This Oracle Cloud Service does not scan uploaded files for viruses

Oracle NetSuite Enterprise Performance Management Premium Cloud Service User

Item #6974

Users of the Oracle NetSuite Enterprise Performance Management Premium Cloud Service User are authorized to access the following:

- Oracle NetSuite Enterprise Performance Management Premium Cloud Service User as specified in Your order
- NetSuite Task Management which includes Task Manager and Enterprise Journal Entries (exclusions apply; see Usage Limits).

Prerequisites:

This service requires an active subscription to:

- A NetSuite ERP Cloud Service (purchased separately).
- NetSuite Enterprise Performance Management Premium Cloud Service (purchased separately)

Usage Limits:

This service is subject to usage limits based upon:

- A maximum number of authorized Hosted Named User(s) as defined in Your order.
- NetSuite Task Management excludes any use of Consolidation and Supplemental Data Collection.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, including the Oracle SaaS Public Cloud Pillar Document, which may be viewed at https://www.oracle.com/contracts/; with the following exceptions:

- Support: Support shall be provided in accordance with the NetSuite Support Terms for Oracle Cloud Services found at https://www.oracle.com/corporate/contracts/cloud-services/netsuite/contracts.html.
- This Oracle Cloud Service does not scan uploaded files for viruses.

Oracle NetSuite Enterprise Performance Management Premium Cloud Service

Item #6973

Users of the Oracle NetSuite Enterprise Performance Management Premium Cloud Service are authorized to access the following:

- Oracle NetSuite Enterprise Performance Management Premium Cloud Service
- Integration to NetSuite ERP Cloud Service using EPM Connector SuiteApp.

Prerequisites:

This service requires customer to purchase and maintain at least one Oracle NetSuite Enterprise Performance Management Premium Cloud Service User for the duration of the subscription.

Usage Limits:

This service is subject to the following usage limits:

- A maximum number of authorized Oracle NetSuite Enterprise Performance Management Premium Cloud Service – Hosted Named User(s) (purchased separately).
- This Cloud Service entitles You to use the following Business Process(es) identified on Your order:
    - NetSuite Planning and Budgeting includes:
        - NetSuite Module-based applications (Financials) and includes only three (3) Custom Planning Cube and one (1) Custom Reporting Cube. Includes Scenario Modeling.
        - Integration to NetSuite ERP Cloud Service using Planning and Budgeting Sync SuiteApp.
        - Allows for the creation and customization of Groovy Scripts
        - IPM Insights
        - Task Manager
    - NetSuite Account Reconciliation includes:
        - Integration to NetSuite ERP Cloud Service using Account Reconciliation Sync SuiteApp.
        - Transaction Matching.
    - NetSuite Close Management and Consolidation includes:
        - Task Manager
        - Enterprise Journals
        - Supplementation Data Management
        - Financial Consolidation
        - Configurable Consolidation Rules
        - Equity Pickup
        - Custom Configurable Calculation and On-Demand Rules
    - NetSuite Narrative Reporting includes:
        - Report Packages
        - Management Reporting
    - NetSuite Tax Reporting
    - NetSuite Profitability and Cost Management including Enterprise Profitability and Cost Management
    - NetSuite FreeForm

- Oracle will provision two (2) environments for this Oracle Cloud Service: one (1) environment is dedicated for production use and one (1) environment is dedicated as a stage environment for non-production use.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, including the Oracle SaaS Public Cloud Pillar Document, which may be viewed at https://www.oracle.com/contracts/; with the following exceptions:

- Support: Support shall be provided in accordance with the NetSuite Support Terms for Oracle Cloud Services found at https://www.oracle.com/corporate/contracts/cloud-services/netsuite/contracts.html.
- This Oracle Cloud Service does not scan uploaded files for viruses.

ORACLE NETSUITE PLANNING & BUDGETING CLOUD SERVICE

Oracle NetSuite EPBCS User (purchased or renewed on or after October 22nd, 2021)

*This service description applies If You purchased or renewed Oracle NetSuite EPBCS User **on or after** October 22nd, 2021.*

Item #6329

Users of the Oracle NetSuite EPBCS User Cloud Service are authorized to access the following:

- Oracle NetSuite EPBCS User Cloud Service

Prerequisites:

If You order or renew this Cloud Service on or after November 10, 2022, the Oracle NetSuite EPBCS User requires an active subscription to an Oracle NetSuite ERP Cloud Service (contracted for separately).

Usage Limits:

The Oracle NetSuite EPBCS User is subject to usage limits based upon:

- a maximum number of authorized Hosted Named Users as defined in Your order (but no less than a minimum of ten (10) Hosted Named Users.
- This Cloud Service entitles the customer to use any of the following:
  - Planning, includes applications (Workforce Planning, Capital Expenditure Planning, Financial Statement Planning and Project Financial Planning, Scenario Modeling).
  - Also allows for the creation and customization of Groovy Scripts.
- Oracle will provision (2) two environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, including the Oracle SaaS Public Cloud Pillar Document, which may be viewed at https://www.oracle.com/contracts/; with the following exceptions:

- Support: If You order (including any renewal order(s)) this Cloud Service on or after October 22nd, 2021, then support shall be provided in accordance with the NetSuite Support Terms for Oracle Cloud Services found at https://www.oracle.com/corporate/contracts/cloud-services/netsuite/contracts.html.
- This Oracle Cloud Service does not scan uploaded files for viruses.

Oracle NetSuite EPBCS User (purchased before October 22nd, 2021)

*This service description applies If You purchased Oracle NetSuite EPBCS User **before** October 22nd, 2021.*

Item #6329

Users of the Oracle NetSuite EPBCS User Cloud Service are authorized to access the following:

- Oracle Enterprise Planning and Budgeting Cloud Service
- Oracle Planning and Budgeting Cloud Service
- Oracle Strategic Modeling
- Oracle Financial Statement Planning
- Oracle Capital Expenditure Planning
- Oracle Workforce Planning
- Oracle Project Financial Planning
- 10 User Minimum

Prerequisites:

If You order or renew this Cloud Service on or after November 10, 2022, the Oracle NetSuite EPBCS User requires an active subscription to an Oracle NetSuite ERP Cloud Service (contracted for separately).

NETSUITE DATA INTELLIGENCE (FORMERLY KNOWN AS "NETSUITE ANALYTICS WAREHOUSE")

NetSuite Data Intelligence Standard Cloud Service *(formerly known as "NetSuite Analytics Warehouse Standard Cloud Service")*

Item #6634

NetSuite Data Intelligence Standard Cloud Service provides pre-packaged metrics that are sourced from NetSuite ERP Cloud Service.

Usage Limits:

NetSuite Data IntelligenceStandard Cloud Service is subject to the following usage limits:

- One (1) production environment
- Up to ten (10) Hosted Named Users
- Access to Oracle Analytics Cloud – Enterprise but excluding:
    - Entitlement to the Oracle Business Intelligence Mobile application posted on the Apple Store and the Google Store;
    - Entitlement to the Oracle Day by Day application posted on the Apple Store and the Google Store;
    - Entitlement to Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud;
    - Entitlement to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud; and
    - Entitlement to Oracle Business Intelligence Server Administrator posted on the Oracle Software Delivery Cloud.
- Up to one (1) TB of storage for Your Content
- Data extraction from the NetSuite Data Intelligence Standard Cloud Service to third parties is not included. You may extract data from NetSuite Data Intelligence Standard Cloud Service into other Oracle Cloud Services that You have acquired the right to use (via separate order).
- NetSuite Data Intelligence Multi-Instance Connector cannot be used with NetSuite Data Intelligence Standard Cloud Service. Entitlement to use Oracle Data Transforms, through Oracle REST Data Service via a SQL development tool, to design graphical data transformations in the form of data flows and workflows to move and transform data between different systems. Data Transforms includes nightly, automated incremental data syncs; additional data syncs can be manually enabled by You.
- Upon request, Oracle will provision one (1) NetSuite Data Intelligence - Sandbox subject to the prerequisites noted below.
- This service uses auto-scaling to resolve pipeline transmission errors NetSuite Data Intelligence Premium Cloud Service reaching allocated storage capacity. You will have 30 days to reduce the stored data to the stated storage limit. If You do not reduce the stored data to the stated storage limit, You will be required to upgrade to one of the following Cloud Services:
    - NetSuite Data Intelligence Premium Cloud Service;

- NetSuite Data Intelligence Enterprise Cloud Storage; or
- NetSuite Data Intelligence Enterprise Cloud Storage and NetSuite Data Intelligence Capacity Pack

Prerequisites:

- NetSuite Data Intelligence Standard Cloud Service requires an active subscription to an Oracle NetSuite ERP Cloud Service (contracted for separately).
- Use of the NetSuite Data Intelligence – Sandbox requires an active subscription to an Oracle NetSuite ERP Cloud Service Sandbox (contracted for separately).

Customer Responsibilities: You are responsible for ensuring that files marked for upload are scanned for viruses. If You do not scan those marked files for viruses You are liable for any resulting damage. The NetSuite Data Intelligence Standard Cloud Service is intended for use as a business analytics tool and should not be used for the purpose of preparing financial statements or documenting financial results.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the Oracle SaaS Public Cloud Services Pillar Document, which may be viewed at https://www.oracle.com/contracts/ with the following exceptions:

- Support: the NetSuite Support Terms for Oracle Cloud Services apply to this service and can be found at https://www.oracle.com/corporate/contracts/cloud-services/netsuite/contracts.html.
- This Oracle Cloud Service does not scan uploaded files for viruses.

NetSuite Data Intelligence Premium Cloud Service *(formerly known as "NetSuite Analytics Warehouse Premium Cloud Service")*

Item #6635

NetSuite Data Intelligence Premium Cloud Service provides pre-packaged metrics that are sourced from NetSuite ERP Cloud Service.

Usage Limits:

NetSuite Data Intelligence Premium Cloud Service is subject to the following usage limits:

- One (1) production environment
- Up to fifty (50) Hosted Named Users
- Access to Oracle Analytics Cloud – Enterprise but excluding:
  - Entitlement to the Oracle Business Intelligence Mobile application posted on the Apple Store and the Google Store;
  - Entitlement to the Oracle Day by Day application posted on the Apple Store and the Google Store;
  - Entitlement to Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud;

- Entitlement to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud; and
- Entitlement to Oracle Business Intelligence Server Administrator posted on the Oracle Software Delivery Cloud.

- Three (3) TB of storage for Your Content
- One (1) instance of the NetSuite Data Intelligence - Sandbox (available upon request).
- Data extraction from the NetSuite Data Intelligence Premium Cloud Service is included. If data is being extracted from the NetSuite Data Intelligence Premium Cloud Service into a Third Party Application, any user who accesses the extracted data through the Third Party Application is required to have an active NetSuite Data Intelligence license. You may extract data from NetSuite Data Intelligence Premium Cloud Service into other Oracle Cloud Services that You have acquired the right to use (via separate order).
- Maximum of two (2) NetSuite Data Intelligence Multi-Instance Connector connections at any given time. You are responsible for authorizing all requests from other customers to connect Your NetSuite Data Intelligence Premium Cloud Service to such other customer's NetSuite ERP Cloud Service via NetSuite Data Intelligence Multi-Instance Connector.
- Entitlement to use Oracle Data Transforms, through Oracle REST Data Service via a SQL development tool, to design graphical data transformations in the form of data flows and workflows to move and transform data between different systems. Data Transforms includes nightly, automated incremental data syncs; additional data syncs can be manually enabled by You..
- Upon request, Oracle will provision one (1) NetSuite Data Intelligence - Sandbox subject to the prerequisites noted below.
- This service uses auto-scaling to resolve pipeline transmission errors NetSuite Data Intelligence Premium Cloud Service reaching allocated storage capacity. You will have 30 days to reduce the stored data to the stated storage limit. If You do not reduce the stored data to the stated storage limit, You will be required to upgrade to one of the following Cloud Services:
  - NetSuite Data Intelligence Enterprise Cloud Storage; or
  - NetSuite Data Intelligence Enterprise Cloud Storage and NetSuite Data Intelligence Capacity Pack

Prerequisites:

- NetSuite Data Intelligence Premium Cloud Service requires an active subscription to an Oracle NetSuite ERP Cloud Service (contracted for separately.
- Use of the NetSuite Data Intelligence – Sandbox requires an active subscription to an Oracle NetSuite ERP Cloud Service Sandbox (contracted for separately).

Customer Responsibilities:

You are responsible for ensuring that files marked for upload are scanned for viruses. If You do not scan those marked files for viruses You are liable for any resulting damage. The NetSuite Data Intelligence Premium Cloud Service is intended for use as a business analytics tool and should not be used for the purpose of preparing financial statements or documenting financial results.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the Oracle SaaS Public Cloud Services Pillar Document, which may be viewed at https://www.oracle.com/contracts/ with the following exceptions:

- Support: the NetSuite Support Terms for Oracle Cloud Services apply to this service and can be found at https://www.oracle.com/corporate/contracts/cloud-services/netsuite/contracts.html.
- This Oracle Cloud Service does not scan uploaded files for viruses.

NetSuite Data Intelligence Enterprise Cloud Service *(formerly known as "NetSuite Analytics Warehouse Enterprise Cloud Service")*

Item #6636

. NetSuite Data Intelligence Enterprise Cloud Service provides pre-packaged metrics that are sourced from NetSuite ERP Cloud Service.

Usage Limits:

NetSuite Data Intelligence Enterprise Cloud Service is subject to the following usage limits:

- One (1) production environment
- Up to one hundred (100) Hosted Named Users
- Access to Oracle Analytics Cloud – Enterprise but excluding:
    - Entitlement to the Oracle Business Intelligence Mobile application posted on the Apple Store and the Google Store;
    - Entitlement to the Oracle Day by Day application posted on the Apple Store and the Google Store;
    - Entitlement to Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud;
    - Entitlement to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud; and
    - Entitlement to Oracle Business Intelligence Server Administrator posted on the Oracle Software Delivery Cloud.
- Five (5) TB of storage for Your Content
- One instance of the NetSuite Data Intelligence- Sandbox (available upon request).
- Data extraction from the NetSuite Data Intelligence Enterprise Cloud Service is included. If data is being extracted from the NetSuite Data Intelligence Enterprise Cloud Service into a Third Party Application, any user who accesses the extracted data through the Third Party Application is required to have an active NetSuite Data Intelligence license. Data etxraction to other Oracle Cloud Services is included.
- Maximum of ten (10) NetSuite Data Intelligence Multi-Instance Connector connections at any given time. You are responsible for authorizing all requests from other customers to connect Your NetSuite

Data Intelligence Enterprise Cloud Service to such other customer's NetSuite ERP Cloud Service via NetSuite Data Intelligence Multi-Instance Connector.

- Entitlement to use:
    - Oracle Data Transforms through Oracle REST Data Service via a SQL development tool, to design graphical data transformations in the form of data flows and workflows to move and transform data between different systems. Data Transforms includes nightly, automated incremental data syncs; additional data syncs can be manually enabled by You;
    - Oracle Machine Learning;
    - Oracle APEX; and
    - Oracle REST Data Service (via Oracle Autonomous Database Tools).
- Upon request, Oracle will provision one (1) NetSuite Data Intelligence - Sandbox subject to the prerequisites noted below.
- This service uses auto-scaling to resolve pipeline transmission errors NetSuite Data Intelligence Premium Cloud Service reaching allocated storage capacity. You will have 30 days to reduce the stored data to the stated storage limit. If You do not reduce the stored data to the stated storage limit, You will be required to add additional capacity with the following:
    - NetSuite Data Intelligence Capacity Pack

Prerequisites:

- NetSuite Data Intelligence Enterprise Cloud Service requires an active subscription to an Oracle NetSuite ERP Cloud Service (contracted for separately).
- Use of the NetSuite Data Intelligence – Sandbox requires an active subscription to an Oracle NetSuite ERP Cloud Service Sandbox (contracted for separately).

Customer Responsibilities:

You are responsible for ensuring that files marked for upload are scanned for viruses. If You do not scan those marked files for viruses You are liable for any resulting damage. The NetSuite Data Intelligence Enterprise Cloud Service is intended for use as a business analytics tool and should not be used for the purpose of preparing financial statements or documenting financial results.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the Oracle SaaS Public Cloud Services Pillar Document, which may be viewed at https://www.oracle.com/contracts/ with the following exceptions:

- Support: the NetSuite Support Terms for Oracle Cloud Services apply to this service and can be found at https://www.oracle.com/corporate/contracts/cloud-services/netsuite/contracts.html.
- This Oracle Cloud Service does not scan uploaded files for viruses.

NetSuite Data Intelligence – Sandbox *(formerly known as "NetSuite Analytics Warehouse – Sandbox")*

Item #6637

NetSuite Data Intelligence – Sandbox provides pre-packaged metrics that are sourced from NetSuite ERP Cloud Service.

Usage Limits:

NetSuite Data Intelligence – Sandbox is subject to the following usage limits:

- Up to ten (10) Hosted Named Users
- Access to Oracle Analytics Cloud – Enterprise but excluding:
    - Entitlement to the Oracle Business Intelligence Mobile application posted on the Apple Store and the Google Store;
    - Entitlement to the Oracle Day by Day application posted on the Apple Store and the Google Store;
    - Entitlement to Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud;
    - Entitlement to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud; and
    - Entitlement to Oracle Business Intelligence Server Administrator posted on the Oracle Software Delivery Cloud.
- Up to one (1) TB of storage for Your Content
- Data extraction from the NetSuite Data Intelligence - Sandbox is included.
- This NetSuite Data Intelligence - Sandbox and any extracted data can only be used for non-production purposes such as development, training and testing activities and may not be used for any commercial or production use. Data extraction to other Oracle Cloud Services Sandboxes is included.

Pre-requisites:

- NetSuite Data Intelligence – Sandbox requires an active subscription to an Oracle NetSuite ERP Cloud Service Sandbox (contracted for separately).
- The NetSuite Data Intelligence Sandbox requires You have an active subscription to one of the following Cloud Services:
    - The NetSuite Data Intelligence Standard Cloud Service
    - The NetSuite Data Intelligence Premium Cloud Service
    - The NetSuite Data Intelligence Enterprise Cloud Service
- This service uses auto-scaling to resolve pipeline transmission errors NetSuite Data Intelligence Premium Cloud Service reaching allocated storage capacity. You will have 30 days to reduce the stored data to the stated storage limit. If You do not reduce the stored data to the stated storage limit, You will be required to add additional capacity with the following:
    - NetSuite Data Intelligence Capacity Pack

Customer Responsibilities:

You are responsible for ensuring that files marked for upload are scanned for viruses. If You do not scan those marked files for viruses You are liable for any resulting damage.

The NetSuite Data Intelligence – Sandbox is intended for use as a business analytics tool and should not be used for the purpose of preparing financial statements or documenting financial results.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the Oracle SaaS Public Cloud Services Pillar Document, which may be viewed at https://www.oracle.com/contracts/ with the following exceptions:

- Support: the NetSuite Support Terms for Oracle Cloud Services apply to this service and can be found at https://www.oracle.com/corporate/contracts/cloud-services/netsuite/contracts.html.
- This Oracle Cloud Service does not scan uploaded files for viruses.

NetSuite Data Intelligence 5 User Pack *(formerly known as "NetSuite Analytics Warehouse 5 User Pack")*

Item #6638

NetSuite Data Intelligence 5 User Pack provides an additional five (5) users to the NetSuite Data Intelligence Standard Cloud Service or NetSuite Data Intelligence Premium Cloud Service.

Storage capacity increases by one (1) TB for every twenty (20) NetSuite Data Intelligence 5 User Packs purchased.

Usage Limits:

NetSuite Data Intelligence 5 User Pack is subject to the following usage limits:

- Five (5) Hosted Named Users per quantity purchased

Pre-requisites:

NetSuite Data Intelligence 5 User Pack requires You have a subscription to one of the following:

- NetSuite Data Intelligence Standard Cloud Service
- NetSuite Data Intelligence Premium Cloud Service
- NetSuite Data Intelligence Enterprise Cloud Service

Customer Responsibilities:

You are responsible for ensuring that files marked for upload are scanned for viruses. If You do not scan those marked files for viruses You are liable for any resulting damage.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the Oracle SaaS Public Cloud Services Pillar Document, which may be viewed at https://www.oracle.com/contracts/ with the following exceptions:

- Support: the NetSuite Support Terms for Oracle Cloud Services apply to this service and can be found at https://www.oracle.com/corporate/contracts/cloud-services/netsuite/contracts.html.
- This Oracle Cloud Service does not scan uploaded files for viruses.

NetSuite Data Intelligence Capacity Pack *(formerly known as "NetSuite Analytics Warehouse Capacity Pack")* Item #7126

NetSuite Data Intelligence Capacity Pack provides additional storage and compute capacity.

Prerequisites: NetSuite Data Intelligence Capacity Pack requires an active subscription to:

- Oracle NetSuite ERP Cloud Service (contracted for separately) and
- One of the following Cloud Services:
    - NetSuite Data Intelligence Enterprise Cloud Service;
    - NetSuite Data Intelligence – Sandbox; or
    - NetSuite Data Intelligence Demo Account.

Usage Limits: NetSuite Data Intelligence Capacity Pack is subject to the following usage limits:

- Two (2) TB of storage for each quantity purchased

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, including the Oracle SaaS Public Cloud Services Pillar Document, which may be viewed at https://www.oracle.com/contracts/ with the following exceptions:

- Support: the NetSuite Support Terms for Oracle Cloud Services apply to this service and can be found at https://www.oracle.com/corporate/contracts/cloud-services/netsuite/contracts.html.
- This Oracle Cloud Service does not scan uploaded files for viruses.

NETSUITE-BRANDED ORACLE CLOUD SERVICE DEMO ACCOUNTS

NetSuite Data Intelligence Demo Account *(formerly known as "NetSuite Analytics Warehouse Demo Account")*

Item #6845

NetSuite Data Intelligence Demo Account provides ten (10) Hosted Named Users and pre-packaged metrics that are sourced from Your NetSuite ERP Cloud Service Demo Account.

Prerequisites:

- Must be an active Solution Provider Partner, Alliance Partner, or SuiteCloud Developer Partner.
- NetSuite Data Intelligence Demo Account requires a new NetSuite ERP Cloud Service Demo Account which must be requested separately and which is subject to the terms of Your NetSuite partner agreement (Customer may not use any existing NetSuite ERP Cloud Service Demo account they may already have).

Usage Limits:

NetSuite Data Intelligence Demo Account is subject to the following usage limits:

- One (1) demonstration account
- Maximum of ten (10) Hosted Named Users
- A subscription to Oracle Analytics Cloud – Enterprise but excluding:
    - Entitlement to the Oracle Business Intelligence Mobile application posted on the Apple Store and the Google Store;
    - Entitlement to the Oracle Day by Day application posted on the Apple Store and the Google Store;
    - Entitlement to Oracle Data Visualization Desktop posted on the Oracle Software Delivery Cloud;
    - Entitlement to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud; and
    - Entitlement to Oracle Business Intelligence Server Administrator posted on the Oracle Software Delivery Cloud.
- Up to one (1) TB of storage for Your Content
- This service uses auto-scaling to resolve pipeline transmission errors NetSuite Data Intelligence Premium Cloud Service reachingallocated storage capacity. You will have 30 days to reduce the stored data to the stated storage limit . If You do not reduce the stored data to the stated storage limit, You will be required to add additional capacity with the following:
    - NetSuite Data Intelligence Capacity Pack

Customer Responsibilities:

You are responsible for ensuring that files marked for upload are scanned for viruses. If You do not scan those marked files for viruses You are liable for any resulting damage.

Oracle Cloud Policies:

Your order for this NetSuite-branded Oracle Cloud Service Demo Account is subject to the Oracle Cloud Hosting and Delivery Policies, including the Oracle SaaS Public Cloud Services Pillar Document, which may be viewed at https://www.oracle.com/contracts/ with the following exceptions:

- Support: No support is provided under this NetSuite-branded Oracle Cloud Service Demo Account.
- This NetSuite Data Intelligence Demo Account does not scan uploaded files for viruses.

Oracle Integration Cloud Service for Oracle SaaS - Demo Account

Item #7121

The Oracle Integration Cloud Service for Oracle SaaS - Demo Account is a cloud-based integration and process automation platform based on the Oracle Integration Cloud Service for Oracle SaaS - Enterprise feature set (described in the "Oracle Integration Cloud Service for Oracle SaaS – Enterprise Edition service description). The Oracle Integration Cloud Service for Oracle SaaS - Demo Account tracks each 1 Million Message quantity per month that is processed by each instance. The Oracle Integration Cloud Service for Oracle SaaS - Demo Account requires a minimum of 1 Million Messages per month per service instance, and underlying infrastructure components needed to run this Oracle Cloud Service, including databases and storage, are provided.

Oracle Integration Cloud Service for Oracle SaaS - Demo Account: Users of Oracle Integration Cloud Service for Oracle SaaS - Demo Account have access to the Oracle Integration Cloud Service for Oracle SaaS - Enterprise feature set.

Prerequisites:

This service requires a new NetSuite Standard Demo Account which must be requested separately and which is subject to the terms of Your NetSuite partner agreement (for avoidance of doubt, You may not use any existing NetSuite Cloud Service demo account You may already have).

Usage Limits:

The Oracle Integration Cloud Service for Oracle SaaS - Demo Account is subject to the following:

- Messages incoming or outgoing via all protocols except file (file, sftp, ftps, or attachments) are limited to 10 MB in size.
- Files or attachments over 1MB and up-to 1GB in size are temporarily stored in the Oracle Integration Cloud Service for Oracle SaaS instance while being processed with a limit of 10GB at any point in time. Individual file or attachment size limitations are clearly visible in the product design time UI, and are subject to change as this Oracle Cloud Service evolves.
- Instance information about processed messages or message traces are retained in the database for up to three (3) days.
- Each integration must have an endpoint in a NetSuite Standard Demo Account.
- Each Visual Builder application must utilize at least one business object or API Call from a NetSuite Standard Demo Account.
- Each process application must utilize at least one business object or API Call from a NetSuite Standard Demo Account.

Customer Responsibilities:

Certain aspects of service management are Your responsibility. These include, but are not limited to the following:

You are responsible for ensuring that files marked for upload are scanned for viruses. If You do not scan those marked files for viruses You are liable for any resulting damage.

The Oracle Integration Cloud Service for Oracle SaaS - Demo Account provides automation for provisioning, which is controlled or configured by You. Oracle is responsible for backup/restore, patching, upgrading, managing, maintaining, and monitoring the instance.

Third Party Web Sites, Platforms and Services:

Oracle Integration Cloud Service for Oracle SaaS – Demo Acount may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with Your access to and use of such third party Web sites, platforms, and services and You are solely responsible for entering into and being in compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Oracle Cloud Hosting and Delivery Policies and the Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) which is transmitted to such third parties.

Oracle Cloud Policies:

Your order for this Oracle Integration Cloud Service for Oracle SaaS - Demo Account is subject to the Oracle Cloud Hosting and Delivery Policies, including the Oracle SaaS Public Cloud Pillar Document, which may be viewed at https://www.oracle.com/contracts/; with the following exceptions:

- Support: No support is provided under this Oracle Integration Cloud Service for Oracle SaaS - Demo Account.
- This Oracle Integration Cloud Service for Oracle SaaS - Demo Account does not scan uploaded files for viruses.

Oracle NetSuite Enterprise Performance Management Demo Account

Item #6989

Users of the Oracle NetSuite Enterprise Performance Management Demo Account are authorized to access the following:

- NetSuite Planning and Budgeting Demo Account
- NetSuite Account Reconciliation Demo Account
- NetSuite Close Management and Consolidation Demo Account
- NetSuite Narrative Reporting Demo Account
- NetSuite Tax Reporting Demo Account
- NetSuite Profitability and Cost Management including Enterprise Profitability and Cost Management Demo Account

- NetSuite FreeForm Demo Account

Integration to a NetSuite Standard Demo Account using the EPM Connector SuiteApp.

The Oracle NetSuite Enterprise Performance Management Demo Account includes ten (10) Hosted Named Users.

Prerequisites:

This service requires a new NetSuite Standard Demo Account which must be requested separately and which is subject to the terms of Your NetSuite partner agreement (for avoidance of doubt, You may not use any existing NetSuite Cloud Service demo account You may already have).

Usage Limits:

This service is subject to the following usage limits:

- A maximum of ten (10) authorized Oracle NetSuite Enterprise Performance Management Premium Cloud Service – Hosted Named User(s).
- This Cloud Service entitles You to use the following Business Process(es):
    - NetSuite Planning and Budgeting includes:
        - NetSuite Module-based applications (Financials) and includes only three (3) Custom Planning Cube and one (1) Custom Reporting Cube. Includes Scenario Modeling.
        - Integration to NetSuite ERP Cloud Service using Planning and Budgeting Sync SuiteApp.
        - Allows for the creation and customization of Groovy Scripts
        - IPM Insights
        - Task Manager
    - NetSuite Account Reconciliation includes:
        - Integration to NetSuite ERP Cloud Service using Account Reconciliation Sync SuiteApp.
        - Transaction Matching.
    - NetSuite Close Management and Consolidation includes:
        - Task Manager
        - Enterprise Journals
        - Supplementation Data Management
        - Financial Consolidation
        - Configurable Consolidation Rules
        - Equity Pickup
        - Custom Configurable Calculation and On-Demand Rules
    - NetSuite Narrative Reporting includes:
        - Report Packages

        - Management Reporting
    - NetSuite Tax Reporting
    - NetSuite Profitability and Cost Management including Enterprise Profitability and Cost Management
    - NetSuite FreeForm
- Oracle will provision two (2) environments for this Oracle Cloud Service: one (1) environment is dedicated for demonstration use and one (1) environment is dedicated as a stage environment for the demonstration environment.

Oracle Cloud Policies:

Your order for this NetSuite-Branded Oracle Cloud Service Demo Account is subject to the Oracle Cloud Hosting and Delivery Policies, including the Oracle SaaS Public Cloud Pillar Document, which may be viewed at https://www.oracle.com/contracts/; with the following exceptions:

- Support: No support is provided under this NetSuite-branded Oracle Cloud Service Demo Account.
- This NetSuite-Branded Oracle Cloud Service Demo Account does not scan uploaded files for viruses.

ORACLE NETSUITE ENHANCED CUSTOMER AUDIT PROGRAM

Oracle Enhanced Customer Audit Program	Item #	Metric
NSGBU Enhanced Customer Audit	6807	Audit Units
NSGBU OCI Data Center Tour	6808	Each Tour

Description - NSGBU Enhanced Customer Audit

Item #6807

The NSGBU Enhanced Customer Audit service provides fee-based enhanced audit and risk assessment services to customers who use NetSuite Cloud Services directly or via an independent software vendor (ISV) based upon an agreed scope.

This service is specifically available to customers, ISV's customers, or NSGBU partners who (1) have identified audit requirements that are not fully addressed in the scope of a SOC, ISO, PCI DSS, or similar audit report issued by a qualified third-party assessor and (2) are granted audit rights through the Agreement.

Examples of this service may include:

1. Inspection of control evidence already certified under an existing third party standard (a SOC, ISO, PCI DSS, or similar)
2. Custom scope or additional controls not covered by an existing third party standard
3. Complex questionnaires
4. Additional evidence or reporting

To use this service, Customer must submit a detailed audit request to Oracle at least one month in advance of the intended audit date. The proposed audit plan must describe the desired scope, duration, and start date of the audit.

Oracle will review Customer's request and, in its sole discretion, provide a statement of work with the proposed scope, deliverables, and associated costs.

Upon mutual agreement of the statement of work, Customer will execute an Estimate/Order Form for the NSGBU Enhanced Customer Audit service and fee associated with the agreed upon scope of work.

An Oracle confidentiality agreement must be in place prior to commencing the NSGBU Enhanced Customer Audit service. If a third party is to conduct or participate in the NSGBU Enhanced Customer Audit service, the third party must be mutually agreed to by Oracle and Customer. The third party must execute a written confidentiality agreement acceptable to Oracle or otherwise be bound by a statutory or legal confidentiality obligation.

Upon completion of the audit, (i) Customer will provide Oracle with a copy of the audit report, which is subject to the confidentiality terms of the Agreement and (ii) Customer may use the NSGBU Enhanced Customer Audit reports only for the purposes of meeting Customer's regulatory audit requirements and/or confirming compliance with Customer's requirements.

Description - NSGBU OCI Data Center Tours

Item #6808

The NSGBU OCI Data Center Tour service provides customers the ability to tour a select OCI data center facility that houses NetSuite Cloud Services.

This service is specifically available to customers, ISVs, or NSGBU partners who (1) have identified audit requirements that are not fully addressed in a SOC, ISO, PCI DSS, or similar audit report issued by a qualified third party auditor and (2) are granted audit rights through the Agreement.

To use this service, Customer must submit an NSGBU OCI Data Center Tour request to Oracle at least one month in advance of the intended tour date. The request must describe the proposed scope, duration, and desired tour date.

Oracle will review Customer's request and provide a statement of work with a proposed location and associated cost. Oracle will work with Customer to adjust the scope to meet Customer's requirements. An ISV may submit an NSGBU OCI Data Center Tour request on behalf of their customer and the statement of work with associated costs will be confirmed with the ISV.

In all cases, an Oracle confidentiality agreement must be in place prior to commencing the NSGBU OCI Data Center Tour service. If a third party is to conduct or participate in the OCI Data Center Tour service, the third party must be mutually agreed to by Customer and Oracle. The third party must execute a written confidentiality agreement acceptable to Oracle or otherwise be bound by a statutory or legal confidentiality obligation.

Upon completion of the NSGBU OCI Data Center Tour, (i) Customer will provide Oracle with a copy of the OCI data center assessment report, which is subject to the confidentiality terms of the Agreement and (ii) Customer may use the OCI Data Center Tour reports only for the purposes of meeting Customer's regulatory audit requirements and/or confirming compliance with the requirements of the Agreement.

RETIRED PARTS (RENEWAL ONLY)

ORACLE NETSUITE ACCOUNT RECONCILIATION CLOUD SERVICE

Oracle NetSuite Account Reconciliation Standard Cloud Service

Item #6910

Users of the Oracle NetSuite Account Reconciliation Standard Cloud Service are authorized to access the following:

- Oracle NetSuite Account Reconciliation Standard Cloud Service

Prerequisites:

The Oracle NetSuite Account Reconciliation Standard Cloud Service requires an active subscription to an Oracle NetSuite ERP Cloud Service (contracted for separately).

Usage Limits:

The Oracle NetSuite Account Reconciliation Standard Cloud Service is subject to usage limits based upon:

- A maximum number of five (5) authorized Hosted Named Users of Oracle NetSuite Account Reconciliation Cloud Service User as defined in Your order.
- This Cloud Service does not include Transaction Matching.
- Integration to NetSuite ERP Cloud Service using EPM Connector and/or Account Reconciliation Sync SuiteApps.
- Oracle will provision two (2) environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, including the Oracle SaaS Public Cloud Pillar Document, which may be viewed at https://www.oracle.com/contracts/; with the following exceptions:

- Support: Support shall be provided in accordance with the NetSuite Support Terms for Oracle Cloud Services found at https://www.oracle.com/corporate/contracts/cloud-services/netsuite/contracts.html.
- This Oracle Cloud Service does not scan uploaded files for viruses.

Oracle NetSuite Account Reconciliation Premium Cloud Service

Item #6911

Users of the Oracle NetSuite Account Reconciliation Premium Cloud Service are authorized to access the following:

- Oracle NetSuite Account Reconciliation Premium Cloud Service

Prerequisites:

The Oracle NetSuite Account Reconciliation Premium Cloud Service requires an active subscription to an Oracle NetSuite ERP Cloud Service (contracted for separately).

Usage Limits:

The Oracle NetSuite Account Reconciliation Premium Cloud Service is subject to usage limits based upon:

- No limit on number of authorized Hosted Named Users of Oracle NetSuite Account Reconciliation Cloud Service User as defined in Your order.
- This Cloud Service includes Transaction Matching.
- Integration to NetSuite ERP Cloud Service using EPM Connector and/or Account Reconciliation Sync SuiteApps.
- Oracle will provision two (2) environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, including the Oracle SaaS Public Cloud Pillar Document, which may be viewed at https://www.oracle.com/contracts/; with the following exceptions:

- Support: Support shall be provided in accordance with the NetSuite Support Terms for Oracle Cloud Services found at https://www.oracle.com/corporate/contracts/cloud-services/netsuite/contracts.html.
- This Oracle Cloud Service does not scan uploaded files for viruses.

Oracle NetSuite Account Reconciliation Cloud Service User

Item #6912

Users of the Oracle NetSuite Account Reconciliation Cloud Service User are authorized to access the following:

- Oracle NetSuite Account Reconciliation Cloud Service User as specified in Your order

Prerequisites:

This service requires an active subscription to Oracle NetSuite Account Reconciliation Standard Cloud Service or Oracle NetSuite Account Reconciliation Premium Cloud Service.

Usage Limits:

Oracle NetSuite Account Reconciliation Cloud Service User is subject to usage limits based upon:

- a maximum number Hosted Named Users as defined in Your order.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, including the Oracle SaaS Public Cloud Pillar Document, which may be viewed at https://www.oracle.com/contracts/; with the following exceptions:

- Support: Support shall be provided in accordance with the NetSuite Support Terms for Oracle Cloud Services found at https://www.oracle.com/corporate/contracts/cloud-services/netsuite/contracts.html.

- This Oracle Cloud Service does not scan uploaded files for viruses.

ORACLE NETSUITE PLANNING & BUDGETING CLOUD SERVICE

Oracle NetSuite PBCS Mid Market Cloud Service

Item #6332

Users of the Oracle NetSuite PBCS Mid Market Cloud Service are authorized to access the following:

- Oracle NetSuite PBCS Mid Market Cloud Service

Usage Limits:

The Oracle NetSuite PBCS Mid Market Cloud Service is subject to usage limits based upon:

- a maximum number of five (5) authorized Hosted Named Users for Oracle NetSuite NetSuite PBCS Mid Market Cloud Service as defined in Your order.
- This Cloud Service entitles the customer to use any of the following:
    - Planning, includes (Financial Statement Planning, and Scenario Modeling)
    - Excludes Workforce Planning, Capital Expenditure Planning, and Project Financial Planning.
    - Does not allow for the use of customized Groovy Scripts.
- Oracle will provision (2) two environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, including the Oracle SaaS Public Cloud Pillar Document, which may be viewed at https://www.oracle.com/contracts/; with the following exceptions:

- Support: If You order (including any renewal order(s)) this Cloud Service on or after October 22nd, 2021, then support shall be provided in accordance with the NetSuite Support Terms for Oracle Cloud Services found at https://www.oracle.com/corporate/contracts/cloud-services/netsuite/contracts.html.
- This Oracle Cloud Service does not scan uploaded files for viruses.

Oracle NetSuite Planning and Budgeting Prm Cloud Service

Item #6166

Users of the Oracle NetSuite Planning and Budgeting Prm Cloud Service are authorized to access the following:

- Oracle NetSuite Planning & Budgeting Prm Cloud Service

Prerequisites:

If You order or renew this Cloud Service on or after November 10, 2022, the Oracle NetSuite Planning and Budgeting Prm Cloud Service requires an active subscription to an Oracle NetSuite ERP Cloud Service (contracted for separately).

Usage Limits:

The Oracle NetSuite Planning and Budgeting Prm Cloud Service is subject to usage limits based upon:

- a maximum number authorized Hosted Named Users for Oracle NetSuite Planning and Budgeting Prm Cloud Service as defined in Your order.
- This Cloud Service entitles the customer to use any of the following:
    - Planning (includes Financial Statement Planning and Scenario Modeling)
    - Excludes Workforce Planning, Capital Expenditure Planning, and Project Financial Planning.
    - Does not allow for the use of customized Groovy Scripts.
- Oracle will provision (2) two environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, including the Oracle SaaS Public Cloud Pillar Document, which may be viewed at https://www.oracle.com/contracts/; with the following exceptions:

- Support: If You order (including any renewal order(s)) this Cloud Service on or after October 22nd, 2021, then support shall be provided in accordance with the NetSuite Support Terms for Oracle Cloud Services found at https://www.oracle.com/corporate/contracts/cloud-services/netsuite/contracts.html.
- This Oracle Cloud Service does not scan uploaded files for viruses.

Oracle NetSuite Planning and Budgeting Std Cloud Service

Item #6331

Users of the Oracle NetSuite Planning and Budgeting Std Cloud Service are authorized to access the following:

- Oracle NetSuite Planning & Budgeting Std Cloud Service

Prerequisites:

If You order or renew this Cloud Service on or after November 10, 2022, the Oracle NetSuite Planning and Budgeting Std Cloud Service requires an active subscription to an Oracle NetSuite ERP Cloud Service (contracted for separately).

Usage Limits:

The Oracle NetSuite Planning and Budgeting Std Cloud Service is subject to usage limits based upon:

- a maximum number of thirty (30) authorized Hosted Named Users for Oracle NetSuite Planning and Budgeting Std Cloud Service as defined in Your order.
- This Cloud Service entitles the customer to use any of the following:
    - Planning, (includes Financial Statement Planning and Scenario Modeling)
    - Excludes Workforce Planning, Capital Expenditure Planning, and Project Financial Planning.
    - Does not allow for the use of customized Groovy Scripts.
- Oracle will provision (2) two environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, including the Oracle SaaS Public Cloud Pillar Document, which may be viewed at https://www.oracle.com/contracts/; with the following exceptions:

- Support: If You order (including any renewal order(s)) this Cloud Service on or after October 22nd, 2021, then support shall be provided in accordance with the NetSuite Support Terms for Oracle Cloud Services found at https://www.oracle.com/corporate/contracts/cloud-services/netsuite/contracts.html.
- This Oracle Cloud Service does not scan uploaded files for viruses.

Oracle NetSuite Planning and Budgeting Premium Cloud Service

Item #6843

Users of the Oracle NetSuite Planning and Budgeting Premium Cloud Service are authorized to access the following:

- Oracle NetSuite Planning and Budgeting Premium Cloud Service

Prerequisites:

The Oracle NetSuite Planning and Budgeting Premium Cloud Service requires an active subscription to an Oracle NetSuite ERP Cloud Service (contracted for separately).

Usage Limits:

The Oracle NetSuite Planning and Budgeting Premium Cloud Service is subject to usage limits based upon:

- a maximum number of authorized Hosted Named Users for Oracle NetSuite Planning and Budgeting Premium Cloud Service as defined in Your order.
- This Cloud Service entitles the customer to use any of the following:
    - Planning includes NetSuite Module-based applications (NetSuite Planning and Budgeting Financials, Scenario Modeling) and includes three (3) Custom Planning and one (1) Custom Reporting Cubes.

- Integration to NetSuite ERP Cloud Service using NSPB Sync and NSPB-Financials Sync SuiteApps
- Allows for the creation and customization of Groovy Scripts.
- IPM Insights

- Oracle will provision two (2) environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, including the Oracle SaaS Public Cloud Pillar Document, which may be viewed at https://www.oracle.com/contracts/ with the following exceptions:

- Support: Support shall be provided in accordance with the NetSuite Support Terms for Oracle Cloud Services found at https://www.oracle.com/corporate/contracts/cloud-services/netsuite/contracts.html.
- This Oracle Cloud Service does not scan uploaded files for viruses.

Oracle NetSuite Planning and Budgeting Standard Cloud Service

Item #6844

Users of the Oracle NetSuite Planning and Budgeting Standard Cloud Service are authorized to access the following:

- Oracle NetSuite Planning and Budgeting Standard Cloud Service

Prerequisites:

The Oracle NetSuite Planning and Budgeting Standard Cloud Service requires an active subscription to an Oracle NetSuite ERP Cloud Service (contracted for separately).

Usage Limits:

The Oracle NetSuite Planning and Budgeting Standard Cloud Service is subject to usage limits based upon:

- a maximum number of six (6) authorized Hosted Named Users for Oracle NetSuite Planning and Budgeting Standard Cloud Service as defined in Your order.
- This Cloud Service entitles the customer to use any of the following:
  - Planning includes NetSuite Module-based applications (NetSuite Planning and Budgeting Financials, Scenario Modeling) and includes only one (1) Custom Planning Cube and one (1) Custom Reporting Cube.
  - Integration to NetSuite ERP Cloud Service using NSPB Sync and NSPB-Financials Sync SuiteApps
  - Allows for the creation and customization of Groovy Scripts.

- Oracle will provision two (2) environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non-production use.
- This Cloud Service does not include IPM Insights

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, including the Oracle SaaS Public Cloud Pillar Document, which may be viewed at https://www.oracle.com/contracts/ with the following exceptions:

- Support: Support shall be provided in accordance with the NetSuite Support Terms for Oracle Cloud Services found at https://www.oracle.com/corporate/contracts/cloud-services/netsuite/contracts.html.
- This Oracle Cloud Service does not scan uploaded files for viruses.

Oracle NetSuite Planning and Budgeting Cloud Service User

Item #6167

Users of the Oracle NetSuite Planning and Budgeting Cloud Service User are authorized to access the following:

- Oracle NetSuite Planning & Budgeting Cloud Services User as specified in Your order.

Prerequisites:

If You order or renew this Cloud Service on or after November 10, 2022, this service requires an active subscription to:

- Oracle NetSuite Planning and Budgeting Std Cloud Service,
- Oracle NetSuite Planning and Budgeting Prm Cloud Service,
- Oracle NetSuite Planning and Budgeting Standard Cloud Service, or
- Oracle NetSuite Planning and Budgeting Premium Cloud Service.

Usage Limits:

The Oracle NetSuite Planning and Budgeting Cloud Service User is subject to usage limits based upon:

- a maximum number of authorized Hosted Named Users as defined in Your order

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, including the Oracle SaaS Public Cloud Pillar Document, which may be viewed at https://www.oracle.com/contracts/; with the following exceptions:

- Support: If You order (including any renewal order(s)) this Cloud Service on or after October 22nd, 2021, then support shall be provided in accordance with the NetSuite Support Terms for Oracle Cloud Services found at https://www.oracle.com/corporate/contracts/cloud-services/netsuite/contracts.html.
- This Oracle Cloud Service does not scan uploaded files for viruses.

NETSUITE-BRANDED ORACLE CLOUD SERVICE DEMO ACCOUNTS

NetSuite Planning and Budgeting & Account Reconciliation Demo Account

Item #6917

Users of the NetSuite Planning and Budgeting & Account Reconciliation Demo Account are authorized to access the following NetSuite-Branded Oracle Cloud Service Demo Accounts:

- Oracle NetSuite Planning and Budgeting Standard demonstration account
- Oracle NetSuite Account Reconciliation Premium demonstration account

The NetSuite Planning and Bugeting & Account Reconciliation Demo Account includes 10 Hosted Named Users.

Prerequisites:

The NetSuite Planning and Budgeting & Account Reconciliation Demo Account requires a new NetSuite Standard Demo Account which must be requested separately and which is subject to the terms of Your NetSuite partner agreement (You may not use any existing NetSuite Cloud Service demo account You may already have).

Usage Limits:

The NetSuite Planning and Budgeting & Account Reconciliation Demo Account is subject to the following usage limits:

- One Oracle Enterprise Performance Management Cloud Dashboard with two demonstration accounts
- Maximum of 10 Hosted Named Users per demonstration account
- Access to Oracle NetSuite Planning and Budgeting Standard demonstration account is subject to usage limits based upon:
    - This demonstration account includes NetSuite module-based applications (NetSuite Planning and Budgeting Financials, Scenario Modeling) and includes one (1) Custom Planning Cube and one (1) Custom Reporting Cube.
      o Integration to Your NetSuite Standard Demo Account using NSPB Sync and/or NSPB-Financials Sync SuiteApps.
    - Allows for the creation and customization of Groovy Scripts.
    - This demonstration account does not include IPM Insights.
- Access to Oracle NetSuite Account Reconciliation Premium demonstration account is subject to usage limits based upon:
    - Demonstration account includes Transaction Matching.
    - Integration to Your NetSuite Standard Demo Account using EPM Connector and/or Account Reconciliation Sync SuiteApps.

Customer Responsibilities:

You are responsible for ensuring that files marked for upload are scanned for viruses. If You do not scan those marked files for viruses You are liable for any resulting damage.

Oracle Cloud Policies:

Your order for this NetSuite-branded Oracle Cloud Service Demo Account is subject to the Oracle Cloud Hosting and Delivery Policies, including the Oracle SaaS Public Cloud Services Pillar Document, which may be viewed at https://www.oracle.com/contracts/ with the following exceptions:

- Support: No support is provided under this NetSuite-branded Oracle Cloud Service Demo Account.
- This NetSuite-branded Oracle Cloud Service does not scan uploaded files for viruses.

RETIRED PARTS (NO SALE OR RENEWAL)

ORACLE NETSUITE PLANNING & BUDGETING CLOUD SERVICE

Oracle NetSuite PBCS Starter

Item #6311

Users of the Oracle NetSuite PBCS Starter are authorized to access the following:

- Oracle NetSuite PBCS Starter Cloud Service

Usage Limits:

The Oracle NetSuite PBCS Starter is subject to usage limits based upon:

- a maximum number of (10) ten authorized Hosted Named Users (Hosted Named User)
- This Cloud Service entitles the customer to use any of the following:
    - Planning, includes (Financial Statement Planning, and Scenario Modeling)
    - Excludes Workforce Planning, Capital Expenditure Planning, and Project Financial Planning.
    - Does not allow for the use of customized Groovy Scripts.
- Oracle will provision (2) two environments for this Oracle Cloud Service. One environment is dedicated for production use and the second environment is dedicated as a stage environment for non- production use.
- The NetSuite PBCS Starter includes 150GB of file storage. Additional file storage can be purchased separately.

Oracle Cloud Policies

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies, including the Oracle SaaS Public Cloud Pillar Document, which may be viewed at https://www.oracle.com/contracts/; with the following exceptions:

- Support: If You order (including any renewal order(s)) this Cloud Service on or after October 22nd, 2021, then support shall be provided in accordance with the NetSuite Support Terms for Oracle

Cloud Services found at https://www.oracle.com/corporate/contracts/cloud-services/netsuite/contracts.html.

- This Oracle Cloud Service does not scan uploaded files for viruses.