



Oracle Fusion Cloud Service Global Price List

June 9, 2022

Software Investment Guide

Oracle Fusion Cloud Service
Oracle Fusion Sales and Service Cloud Service
Subscription Services Pricing

Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.

	Monthly Subscription Price	Metric	Minimum	Part Number
Oracle Sales and Service Bases				
Oracle Fusion Sales and Service Standard Cloud Service	65.00	Hosted Named User	10	B91068
Oracle Fusion Sales and Service Enterprise Cloud Service	150.00	Hosted Named User	10	B91069
Oracle Fusion Sales and Service Premium Cloud Service	200.00	Hosted Named User	10	B91070
Oracle Sales Planning Cloud Service	150.00	Hosted Named User	50	B90524
Oracle Sales and Service Options				
Oracle Digital Customer Service Cloud Service	7.00	100 Daily Visitor Sessions	100	B87853
Oracle Fusion Chat and Cobrowse Cloud Service	50.00	Hosted Named User	10	B91071
Oracle Live Experience for Fusion Sales and Service Cloud Service - Enterprise	125.00	Hosted Named User	10	B92151
Oracle Live Experience for Fusion Sales and Service Cloud Service - Premium	150.00	Hosted Named User	10	B92152
Oracle Fusion Sales and Service Limited Cloud Service	25.00	Hosted Named User	10	B89673
Oracle Internet of Things Service Monitoring for Connected Assets Cloud Service	50.00	Hosted Named User	125	B89691
Oracle Sales Planning for Sales and Service Cloud Service	100.00	Hosted Named User	50	B90523
Oracle Fusion Sales and Service for Communications Cloud Service	100.00	Hosted Named User	-	B81523
Oracle Fusion Sales and Service for Consumer Goods Cloud Service	100.00	Hosted Named User	-	B81524
Oracle Fusion Sales and Service for Financial Services Cloud Service	100.00	Hosted Named User	-	B81522
Oracle Fusion Sales and Service for High Tech and Manufacturing Cloud Service	100.00	Hosted Named User	-	B81521
Fusion Partner Relationship Management for Partners Cloud Service	20.00	Hosted Named User	-	B67281
Oracle Analytics for Fusion				
Oracle Fusion CX Analytics	200.00	Hosted Named User	10	B95495
Oracle Data Quality and Enrichment				
Oracle Fusion Data Quality Cloud Service	10.00	Hosted 1,000 Records	-	B91072
Oracle Intelligent Advisor				
Oracle Intelligent Advisor Cloud Service	250.00	1,000 Interactions	10	B91205
Additional Test Environment for Oracle Intelligent Advisor Cloud Service	2,500.00	Each	1	B93303

**Oracle Fusion Cloud Service
Oracle Fusion Sales and Service Cloud Service
Subscription Services Pricing**

Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.

	Annual Subscription Price	Metric	Minimum Annual Fee	Part Number
Optional Services				
Additional Test Environment for Oracle Fusion Analytics Warehouse	75,000.00	Each	-	B93515
Additional Test Environment for Oracle Fusion Cloud Service	75,000.00	Each	-	B84490
Data Masking for Fusion Cloud Services	25,000.00	Each	-	B85243
Database Vault and Break Glass for Fusion Cloud Service	75,000.00	Each	-	B85679
Fusion for Retail Services Cloud Service	150,000.00	Each	-	B84481
Integration Access Cloud Service	500,000.00	Each	-	B82730
HIPAA Advanced Security for Fusion SaaS in the Oracle Public Cloud	100,000.00	Each	-	B87365
	One Time Fee	Metric	Minimum	Part Number
Load Testing Cloud Service for Fusion - Five Business Flows	50,000.00	Each	-	B86074
Load Testing Cloud Service for Fusion - Five Additional Business Flows	10,000.00	Each	-	B86075
	Monthly Subscription Price	Metric	Minimum	Part Number
Additional Storage for Oracle Fusion Cloud Service	10.00	Hosted Month	-	B84491
Additional 50GB File Storage for Live Experience Cloud Service	3.00	Each	1	B92177
Additional Environments for Sales Planning Cloud Service for Engagement Cloud	2,500.00	Test Environment	-	B90525
Additional Environments for Sales Planning Cloud Service	2,500.00	Test Environment	-	B90526
Oracle PCI Compliance Cloud Service	100.00	Each	-	B93112
Virtual Private Network for Oracle Fusion Cloud Service	500.00	VPN Connection	-	B84489
	One Time Fee Per Connection	Metric	Minimum	Part Number
Virtual Private Network Setup Fee	5,000.00	-	-	B70817
	Annual Subscription Price	Metric	Minimum	Part Number
Fusion for United States Government Cloud Service	150,000.00	Each	-	B87366
Fusion for United Kingdom Government Cloud Service	150,000.00	Each	-	B87368
Fusion for Financial Services Cloud Service	150,000.00	Each	-	B87369
European Union Restricted Access Cloud Service for Oracle Fusion Applications	150,000.00	Each	-	B91905
	One Time Fee	Metric	Minimum	Part Number
Consulting Services				
Oracle Fusion Cloud Sales and Service New Features Assessment	10,000.00	Each	1	B94216
Oracle Fusion Cloud New Features Implementation	10,000.00	Each	1	B94217

Oracle Fusion Cloud Service
Oracle Fusion Sales and Service Cloud Service
Subscription Services Pricing

	Annual Subscription Price	Metric	Minimum	Part Number
Data as a Service - Yearly				
Oracle Account Enrichment Cloud Service - Yearly	1.62	Hosted Record	1,000	B75367
Oracle Contact Enrichment Cloud Service - Yearly	0.550	Hosted Record	1,000	B75368
Data as a Service - Additional Application Use				
Oracle Account Enrichment Additional Application Cloud Service - Yearly	0.400	Hosted Record	1,000	B85217
Oracle Contact Enrichment Additional Application Cloud Service - Yearly	0.150	Hosted Record	1,000	B85218
	Term Price	Metric	Minimum	Part Number
Verification Cloud Service				
Oracle Address, Email and Phone Verification Cloud Service - Per Verification	0.012	Hosted Record	1,000	B79034
	Monthly Subscription Price	Metric	Minimum	Part Number
Oracle Address, Email and Phone Verification Cloud Service - Unlimited Verification	10,000.00	Hosted Month	12	B79035

**Oracle Fusion Cloud Service
Oracle Industry Solutions Cloud Service
Subscription Services Pricing**

	Monthly Subscription Price	Metric	Minimum	Part Number
Customer Experience for Communications				
Oracle Customer Experience for Communications - Fusion Launch Cloud Service	4,500.00	100K Subscribers	10	B92714
Oracle Customer Experience for Communications - Fusion Launch Cloud Service	4,500.00	50M Revenue Under Management	10	B92715
Oracle Customer Experience for Communications - Buying Cloud Service	15,000.00	100K Subscribers	10	B92811
Oracle Customer Experience for Communications - Buying Cloud Service	8,500.00	50M Revenue Under Management	10	B92812
Oracle Customer Experience for Communications - Fusion Care Cloud Service	10,500.00	100K Subscribers	10	B92716
Oracle Customer Experience for Communications - Fusion Care Cloud Service	6,000.00	50M Revenue Under Management	10	B92717
Customer Experience for Communications Options				
Additional Test Environment for Oracle Customer Experience for Communications Cloud Service	12,500.00	Each	1	B92718
Additional Test Environment for Oracle Customer Experience for Communications - Buying Cloud Service	6,250.00	Each	1	B93287
Oracle PCI Compliance Cloud Service	100.00	Each	1	B93112
Customer Experience for Utilities				
Oracle Customer Experience for Utilities - Fusion Agent Service Cloud Service			10,000	B95373
Up to 125,000 Billable Service Customers	0.360	Billable Service Customer		
125,001 to 250,000 Billable Service Customers	0.330	Billable Service Customer		
250,001 to 750,000 Billable Service Customers	0.320	Billable Service Customer		
750,001+ Billable Service Customers	0.300	Billable Service Customer		
Oracle Customer Experience for Utilities - Fusion Sales Cloud Service	250.00	Hosted Named User	10	B95374

Oracle Fusion Cloud Service
Oracle Fusion Human Capital Management (HCM) Cloud Service
Subscription Services Pricing

Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.

	Monthly Subscription Price	Metric	Minimum	Part Number
Oracle Fusion Human Capital Management Cloud Service				
Fusion Human Capital Management Base Cloud Service	15.00	Hosted Employee	500	B85800
Oracle Fusion Human Capital Management Cloud Service Options				
Fusion Advanced Human Capital Management Controls Cloud Service	3.00	Hosted Employee	500	B89448
Fusion Dynamic Skills Cloud Service	3.00	Hosted Employee	500	B94353
Fusion HCM Communicate Cloud Service	2.00	Hosted Employee	500	B95499
Fusion Human Resources Help Desk Cloud Service	4.00	Hosted Employee	500	B87388
Fusion Recruiting Cloud Service	8.00	Hosted Employee	500	B87675
Fusion Workforce Compensation Cloud Service	4.00	Hosted Employee	500	B94933
Strategic Workforce Planning Cloud Service	4.00	Hosted Employee	1,000	B89574
Fusion Workforce Health and Safety Incidents Cloud Service	2.00	Hosted Employee	500	B89482
Fusion Talent Management Cloud Service	7.00	Hosted Named User	500	B94925
Fusion Time and Labor Cloud Service	3.00	Hosted Named User	500	B75365
Fusion Learning Cloud Service	3.00	Hosted Named User	500	B85242
Oracle Fusion Human Capital Management Payroll Cloud Service Options				
Fusion Payroll Cloud Service for Canada	7.00	Hosted Employee	1,000	B86335
Fusion Payroll Cloud Service for China	7.00	Hosted Employee	1,000	B86337
Fusion Payroll Cloud Service for Mexico	7.00	Hosted Employee	1,000	B90216
Fusion Payroll Cloud Service for Middle East	7.00	Hosted Employee	500	B90764
Fusion Payroll Cloud Service for United States	7.00	Hosted Employee	1,000	B86334
Fusion Payroll Cloud Service for United Kingdom	7.00	Hosted Employee	1,000	B86336
Fusion Payroll Core Cloud Service	5.00	Hosted Employee	1,000	B94175
Fusion Payroll Connect Cloud Service	2.00	Hosted Employee	1,000	B94174
Oracle Fusion HCM Options for ERP Customers				
Fusion HCM Journeys Cloud Service	6.00	Hosted Employee	1,000	B93556
Fusion HCM Journeys Cloud Service	100.00	Hosted Named User	100	B93557
Fusion Payroll for ERP Cloud Service for United States	7.00	Hosted Employee	1,000	B94413
Fusion Payroll for ERP Cloud Service for United Kingdom	7.00	Hosted Employee	1,000	B94414
Oracle Analytics for Fusion				
Fusion HCM Analytics	5.00	Hosted Employee	1,000	B92354

Oracle Fusion Cloud Service
Oracle Fusion Human Capital Management (HCM) Cloud Service
Subscription Services Pricing

Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.

	Annual Subscription Price	Metric	Minimum Annual Fee	Part Number
Optional Services				
Additional Test Environment for Oracle Fusion Analytics Warehouse	75,000.00	Each	-	B93515
Additional Test Environment for Oracle Fusion Cloud Service	75,000.00	Each	-	B84490
Data Masking for Fusion Cloud Services	25,000.00	Each	-	B85243
Database Vault and Break Glass for Fusion Cloud Service	75,000.00	Each	-	B85679
Fusion for Retail Services Cloud Service	150,000.00	Each	-	B84481
Integration Access Cloud Service	500,000.00	Each	-	B82730
HIPAA Advanced Security for Fusion SaaS in the Oracle Public Cloud	100,000.00	Each	-	B87365
	One Time Fee	Metric	Minimum	Part Number
Load Testing Cloud Service for Fusion - Five Business Flows	50,000.00	Each	-	B86074
Load Testing Cloud Service for Fusion - Five Additional Business Flows	10,000.00	Each	-	B86075
	Monthly Subscription Price	Metric	Minimum	Part Number
Additional Environments for Oracle Strategic Workforce Planning Cloud Service	2,500.00	Test Environment	-	B89575
Additional Storage for Oracle Fusion Cloud Service	10.00	Hosted Month	-	B84491
Oracle PCI Compliance Cloud Service	100.00	Each	-	B93112
Virtual Private Network for Oracle Fusion Cloud Service	500.00	VPN Connection	-	B84489
	One Time Fee Per Connection	Metric	Minimum	Part Number
Virtual Private Network Setup Fee	5,000.00	-	-	B70817
	Annual Subscription Price	Metric	Minimum	Part Number
Fusion for United States Government Cloud Service	150,000.00	Each	-	B87366
Fusion for United Kingdom Government Cloud Service	150,000.00	Each	-	B87368
Fusion for Financial Services Cloud Service	150,000.00	Each	-	B87369
European Union Restricted Access Cloud Service for Oracle Fusion Applications	150,000.00	Each	-	B91905
	One Time Fee	Metric	Minimum	Part Number
Consulting Services				
Oracle Fusion Cloud Human Capital Management Base New Features Assessment	10,000.00	Each	1	B94213
Oracle Fusion Cloud Human Capital Management Talent Management New Features Assessment	10,000.00	Each	1	B94214
Oracle Fusion Cloud Human Capital Management Workforce Management New Features Assessment	10,000.00	Each	1	B94215
Oracle Fusion Cloud New Features Implementation	10,000.00	Each	1	B94217

Oracle Fusion Cloud Service
Fusion Enterprise Resource Planning (ERP) Cloud Service
Subscription Services Pricing

Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.

	Monthly Subscription Price	Metric	Minimum	Part Number
Oracle Fusion ERP Cloud Service				
Oracle Fusion Enterprise Resource Planning Cloud Service	625.00	Hosted Named User	10	B91079
Oracle Fusion Enterprise Resource Planning for Self Service Cloud Service	20.00	Hosted Named User	100	B91080
Oracle Fusion Risk Management Cloud Service	180.00	Hosted Named User	10	B91081
Oracle Fusion Financial Reporting Compliance Cloud Service	175.00	Hosted Named User	10	B81510
Oracle Fusion Accounting Hub Cloud Service	10.00	Hosted 1,000 Records	500	B87855
Oracle Fusion WebCenter Forms Recognition Cloud Service	60.00	Hosted 1,000 Records	10	B73948
CPQ for ERP Cloud Service	240.00	Hosted Named User	25	B86245
Oracle Fusion Payroll for ERP Cloud Service for United States	7.00	Hosted Employee	1,000	B94413
Oracle Fusion Payroll for ERP Cloud Service for United Kingdom	7.00	Hosted Employee	1,000	B94414

	Annual Subscription Price	Metric	Minimum	Part Number
Oracle Fusion Subscription Management for ERP Cloud Service	6,000.00	1,000 Subscriptions	10	B90670
Oracle Fusion Subscription Management for ERP Cloud Service	10.00	1,000 in ARR	5,000	B90671

	Monthly Subscription Price	Metric	Minimum	Part Number
Oracle Fusion Procurement Cloud Service				
Oracle Fusion Procurement Cloud Service	625.00	Hosted Named User	10	B91082
Oracle Fusion Procurement Self Service Cloud Service	8.00	Hosted Named User	100	B91083
Oracle DataFox Supplier Intelligence Cloud Service	150.00	Hosted Named User	10	B93450

Oracle Fusion Supply Chain Management Cloud Service				
Oracle Fusion Order Management Cloud Service	875.00	Hosted Named User	10	B93429
Oracle Fusion Product Management Cloud Service	500.00	Hosted Named User	10	B91056
Oracle Fusion Product Management Reviewer Cloud Service	100.00	Hosted Named User	50	B95242
Oracle Fusion Supply Chain Execution Cloud Service	350.00	Hosted Named User	10	B91057
Oracle Fusion Supply Planning Cloud Service	1,250.00	Hosted Named User	10	B91059
Oracle Fusion Demand Management Cloud Service	1,250.00	Hosted Named User	10	B91060
Oracle Fusion Sales and Operations Planning Cloud Service	625.00	Hosted Named User	10	B91061
Fusion Enterprise Contracts Cloud Service	150.00	Hosted Named User	10	B86732
Fusion Service Contracts Cloud Service	400.00	Hosted Named User	10	B87861
Oracle Fusion Supply Chain Collaboration Cloud Service	625.00	Hosted Named User	10	B87862

	Monthly Subscription Price	Metric	Minimum	Part Number
Oracle Analytics for Fusion				
Fusion ERP Analytics	450.00	Hosted Named User Per Month	10	B91150
Fusion ERP Analytics	15.00	Hosted Employee	1,000	B93514
Fusion SCM Analytics	450.00	Hosted Named User	10	B94572
Fusion SCM Analytics	15.00	Hosted Employee	1,000	B95478

	Monthly Subscription Price	Metric	Minimum	Part Number
Oracle Student Cloud Service				
Oracle Vocado Student Financial Planning Cloud Service	12.00	Hosted FTE Student	2,000	B90474
Oracle Additional Test Environment for Oracle Vocado Student Financial Planning Cloud Service	6,250.00	Each	1	B91435
Fusion Student Management Cloud Service	7.00	Hosted FTE Student	2,000	B86932

**Oracle Cloud Service
Warehouse Management
Subscription Services Pricing**

Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.

	Monthly Subscription Price	Metric	Minimum	Part Number
Oracle Warehouse Management Cloud Service				
Oracle Warehouse Management Enterprise Cloud Service	550.00	Hosted Named User	20	B90536
Oracle Warehouse Workforce Management Cloud Service	75.00	Hosted Named User	20	B90537
Oracle Warehouse Management Automation Cloud Service	10,000.00	Warehouse Facility	1	B90538

	Annual Subscription Price	Metric	Minimum	Part Number
Optional Services				
Oracle Additional Test Environment for Warehouse Management Cloud Service	75,000.00	Test Environment	-	B87752

	Monthly Subscription Price	Metric	Minimum	Part Number
Oracle Virtual Private Network for Warehouse Management Cloud Service	500.00	VPN Connection	-	B87753

	One-Time Fee Per Connection	Metric	Minimum	Part Number
Oracle Virtual Private Network Setup for Warehouse Management Cloud Service	5,000.00	Each	-	B87748

Oracle Fusion Cloud Service
Fusion Enterprise Resource Planning (ERP) Cloud Service
Subscription Services Pricing

Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.

	Annual Subscription Price	Metric	Minimum Annual Fee	Part Number
Optional Services				
Additional Test Environment for Oracle Fusion Analytics Warehouse	75,000.00	Each	-	B93515
Additional Test Environment for Oracle Fusion Cloud Service	75,000.00	Each	-	B84490
Data Masking for Fusion Cloud Services	25,000.00	Each	-	B85243
Database Vault and Break Glass for Fusion Cloud Service	75,000.00	Each	-	B85679
Fusion for Retail Services Cloud Service	150,000.00	Each	-	B84481
Integration Access Cloud Service	500,000.00	Each	-	B82730
HIPAA Advanced Security for Fusion SaaS in the Oracle Public Cloud	100,000.00	Each	-	B87365
	One Time Fee	Metric	Minimum	Part Number
Load Testing Cloud Service for Fusion - Five Business Flows	50,000.00	Each	-	B86074
Load Testing Cloud Service for Fusion - Five Additional Business Flows	10,000.00	Each	-	B86075
	Monthly Subscription Price	Metric	Minimum	Part Number
Additional Storage for Oracle Fusion Cloud Service	10.00	Hosted Month	-	B84491
Oracle PCI Compliance Cloud Service	100.00	Each	-	B93112
Virtual Private Network for Oracle Fusion Cloud Service	500.00	VPN Connection	-	B84489
	One Time Fee Per Connection	Metric	Minimum	Part Number
Virtual Private Network Setup Fee	5,000.00	-	-	B70817
	Annual Subscription Price	Metric	Minimum	Part Number
Fusion for United States Government Cloud Service	150,000.00	Each	-	B87366
Fusion for United Kingdom Government Cloud Service	150,000.00	Each	-	B87368
Fusion for Financial Services Cloud Service	150,000.00	Each	-	B87369
European Union Restricted Access Cloud Service for Oracle Fusion Applications	150,000.00	Each	-	B91905
	One Time Fee	Metric	Minimum	Part Number
Consulting Services				
Oracle Fusion Cloud Enterprise Resource Planning New Features Assessment	10,000.00	Each	1	B94211
Oracle Fusion Cloud Supply Chain Management New Features Assessment	10,000.00	Each	1	B94212
Oracle Fusion Cloud New Features Implementation	10,000.00	Each	1	B94217

Oracle Fusion Cloud Service
Enterprise Performance Management (EPM) Cloud Service
Subscription Services Pricing

Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.

	Monthly Subscription Price	Metric	Minimum	Part Number
Oracle Enterprise Performance Management Cloud Service				
Oracle Enterprise Performance Management Standard Cloud Service	250.00	Hosted Named User	10	B91073
Oracle Additional Application for Oracle Enterprise Performance Management Standard Cloud Service	2,500.00	Hosted Environment	1	B91076
Oracle Enterprise Performance Management Enterprise Cloud Service	500.00	Hosted Named User	25	B91074
Oracle Enterprise Performance Management Enterprise Cloud Service	40.00	Hosted Employee	5000	B91075
Oracle Additional Application for Oracle Enterprise Performance Management Enterprise Cloud Service	0.000	Hosted Environment	1	B91077
Enterprise Data Management (EDM) Cloud Service	1,500.00	Hosted 1,000 Records	5	B91920
Enterprise Data Management Cloud Service	12.00	Hosted Employee	5000	B91078
Oracle Additional Environments for Enterprise Data Management (EDM) Cloud Service	2,500.00	Test Environment	1	B94392
	Annual Subscription Price	Metric	Min Annual Fee	Part Number
Optional Services				
Enterprise Performance Management for United States Government Cloud Service	150,000.00	Each	-	B82309
Enterprise Performance Management for United Kingdom Government Cloud Service	150,000.00	Each	-	B88524
Oracle European Union Restricted Access Cloud Service for Enterprise Performance Management	150,000.00	Each	-	B93432

**Oracle Cloud Service
Logistics Cloud Service
Subscription Services Pricing**

Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.

	Monthly Subscription Price	Metric	Minimum	Part Number
Oracle Transportation Management Cloud Service				
Transportation Management Cloud Service	450.00	Hosted \$M in Freight Under Management	20	B91099
Oracle Transportation Management Cloud Service Options				
Transportation Operational Planning Cloud Service	200.00	Hosted \$M in Freight Under Management	20	B91100
Fleet Management Cloud Service	125.00	Hosted \$M in Freight Under Management	20	B85238
Logistics Network Modeling Cloud Service	250.00	Hosted \$M in Freight Under Management	20	B90903
Oracle Global Trade Management Cloud Service				
Global Trade Management Cloud Service	30.00	Hosted \$ Million in Revenue	400	B91101
	Annual Subscription Price	Metric	Minimum Annual Fee	Part Number
Optional Services				
Additional Test Environment for Oracle Transportation and Global Trade Management Cloud Service	75,000.00	Test Environment	-	B78958
Oracle Database Vault for Oracle Transportation and Global Trade Management Security Cloud Service	75,000.00	Each	-	B84598
Oracle Database Replication Enablement for Oracle Transportation and Global Trade Management Cloud Service	100,000.00	Each	-	B91919
	Monthly Subscription Price	Metric	Minimum	Part Number
Transportation and Global Trade Management Additional Storage Cloud Service	10.00	Hosted Month	-	B78959
Virtual Private Network for Oracle Transportation and Global Trade Management Cloud Service	500.00		-	B78960
Virtual Private Network Setup Fee for Oracle Transportation and Global Trade Management Cloud Service	5,000.00	Each	-	B78986

Oracle Cloud Service
Oracle Permitting and Licensing
Subscription Services Pricing
Note: Standard term length is a 1-year term.

	Monthly Subscription Price	Metric	Minimum	Part Number
Oracle Permitting and Licensing				
Oracle Fusion Public Sector Community Development Cloud Service	625.00	Hosted Named User	10	B90142
Oracle Fusion Business Licenses for Public Sector Community Development Cloud Service	100.00	Hosted Named User	10	B92535
Oracle Fusion Public Sector Business Licenses Cloud Service	625.00	Hosted Named User	10	B92534

Oracle Cloud Service
Fusion Subscriptions Cloud Service
Subscription Services Pricing

Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.

	Annual Subscription Price	Metric	Minimum	Part Number
Oracle Fusion Subscriptions Cloud Service				
Oracle Fusion Subscription Management Cloud Service	6,000.00	1,000 Subscriptions	10	B90647
Oracle Fusion Subscription Management Cloud Service	10.00	1,000 in ARR	5000	B90648

Oracle Managed Cloud Services
(Offered on the Oracle Managed Cloud Services Price List)

	Part Number	Application Cloud Monthly Fee	Setup / One Time Fee	Minimum	Notes	Metric
Options for Oracle Applications Cloud - SaaS						
MCS - Oracle Mission Critical Support for SaaS, Entry	B88095	2,875.00	N/A	-	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Basic	B88096	5,020.00	N/A	-	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Standard	B88097	8,960.00	N/A	-	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Advanced	B88098	12,540.00	N/A	-	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Custom	B88373	Per Quotation	N/A	-	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Entry – Extended Support Coverage 16 Hours x 5 Days	B88099	720.00	N/A	-	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Entry – Extended Support Coverage 24 Hours x 7 Days	B88100	1,300.00	N/A	-	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Entry – Translation Support – Additional One (1x) Language	B88374	590.00	N/A	-	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Basic – Extended Support Coverage 16 Hours x 5 Days	B88101	1,255.00	N/A	-	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Basic – Extended Support Coverage 24 Hours x 7 Days	B88102	2,265.00	N/A	-	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Basic – Translation Support – Additional One (1x) Language	B88375	1,000.00	N/A	-	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Standard – Extended Support Coverage 16 Hours x 5 Days	B88103	2,265.00	N/A	-	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Standard – Extended Support Coverage 24 Hours x 7 Days	B88104	4,025.00	N/A	-	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Standard – Translation Support – Additional One (1x) Language	B88376	1,770.00	N/A	-	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Advanced – Extended Support Coverage 16 Hours x 5 Days	B88105	3,155.00	N/A	-	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Advanced – Extended Support Coverage 24 Hours x 7 Days	B88106	5,625.00	N/A	-	-	List Per Month
MCS - Oracle Mission Critical Support for SaaS, Advanced – Translation Support – Additional One (1x) Language	B88377	2,545.00	N/A	-	-	List Per Month
MCS - Oracle Business Help Desk for SaaS	B90055	6,500.00	N/A	-	-	List Per Month
MCS - Oracle Business Help Desk for SaaS - Extended Support Coverage 16 Hours x 5 Days	B90056	1,625.00	N/A	-	-	List Per Month
MCS - Oracle Business Help Desk for SaaS - Extended Support Coverage 24 Hours x 7 Days	B90057	2,925.00	N/A	-	-	List Per Month
MCS - Oracle Business Help Desk for SaaS - Translation Support - Additional One (1x) Language	B90058	1,300.00	N/A	-	-	List Per Month
MCS - Oracle Extensions and Integrations Support for SaaS	B90051	4,000.00	N/A	-	-	List Per Month
MCS - Oracle Extensions and Integrations Support for SaaS - Extended Support Coverage 16 Hours x 5 Days	B90052	1,000.00	N/A	-	-	List Per Month
MCS - Oracle Extensions and Integrations Support for SaaS - Extended Support Coverage 24 Hours x 7 Days	B90053	1,800.00	N/A	-	-	List Per Month
MCS - Oracle Extensions and Integrations Support for SaaS - Translation Support - Additional One (1x) Language	B90054	800.00	N/A	-	-	List Per Month
MCS - Oracle Regression Testing Services for SaaS	B90050	3,750.00	N/A	-	-	List Per Month
MCS - Oracle Critical Process Management for SaaS	B90048	4,850.00	N/A	-	-	List Per Month
MCS - Oracle Critical Process Management for SaaS - Additional Five (5x) Critical Processes	B90049	925.00	N/A	-	-	List Per Month

**Oracle Cloud Service
Commerce Cloud Service
Subscription Services Pricing**

Note: Standard term length for Commerce Cloud Service subscription services is three (3) years.

	Annual Subscription Price	Price Band	Metric	Minimum	Part Number
Oracle Commerce Cloud Service					
Commerce Standard Cloud Service	20.00 3.00	First 20,000 Over 20,000	1,000 Page Views 1,000 Page Views	20,000 -	B87812
Commerce Premium Cloud Service	800.00 3.00	First 1,000 Over 1,000	1,000 Page Views 1,000 Page Views	1,000 -	B90482
Commerce Premium Cloud Service	800.00 3.00	First 1,000 Over 1,000	Order Order	1,000 -	B94601

	Annual Subscription Price	Metric	Minimum	Part Number
Oracle Commerce Cloud Service Options				
Commerce Agent Console Cloud Service	3,500.00	Hosted Named User	5	B82520

	Annual Subscription Price	Price Band	Metric	Minimum	Part Number
Commerce External API Access Cloud Service	3.00 1.00	First 10,000 Over 10,000	1,000 Requests 1,000 Requests	10,000 -	B82521

	Annual Subscription Price	Metric	Minimum	Part Number
Optional Services				
Additional Test Environment for Commerce Cloud Service	75,000.00	Each	-	B85346
Additional Storage for Oracle Commerce	0.360	GB Storage Capacity Per Year	100	B94602

	One Time Fee	Metric	Minimum	Part Number
Consulting Services				
Oracle Commerce Cloud Requirements and Design	150,000.00	Each	-	B91324
Oracle Commerce Cloud Foundation Implementation - B2B	275,000.00	Each	-	B92054
Oracle Commerce Cloud Foundation Application Maintenance Services (Quarterly)	45,000.00	Each	-	B92055
Oracle Commerce Consulting Usability Assessment	18,000.00	Each	-	B91207
Oracle Commerce Consulting Taxonomy Navigation Assessment	30,000.00	Each	-	B91208
Oracle Commerce Consulting Personas Creation	40,000.00	Each	-	B91209
Oracle Commerce Cloud Usability Testing and Interviews	48,500.00	Each	-	B91322
Oracle Commerce Cloud Advanced Technical Training	19,750.00	Each	-	B91326
Oracle Commerce Cloud Business and Administrative User Training	16,500.00	Each	-	B91325
Oracle Commerce Cloud Consulting Advisory: 80 hours	18,000.00	Each	-	B91323

**Oracle Cloud Service
Oracle Adaptive Intelligence Applications
Subscription Services Pricing**

Monthly Subscription Price	Metric	Minimum	Part Number
Oracle Adaptive Intelligence Applications			
Oracle DataFox for Eloqua Cloud Service	(Please see chart below)	Hosted 10,000 Records	1
			B91227

Quantity per 10,000	Monthly Subscription Price	Quantity per 10,000	Monthly Subscription Price
1	1,500.00	150	7,875.00
2	1,875.00	175	8,100.00
3	2,325.00	200	8,250.00
4	2,475.00	225	8,625.00
5	2,625.00	250	9,000.00
6	2,812.00	275	9,188.00
7	2,887.00	300	9,375.00
8	3,225.00	350	9,938.00
9	3,300.00	400	10,500.00
10	3,325.00	450	10,875.00
15	3,562.00	500	11,250.00
20	3,750.00	550	11,625.00
25	4,050.00	600	12,000.00
30	4,313.00	650	12,750.00
35	4,613.00	700	13,500.00
40	4,875.00	750	14,250.00
45	5,175.00	800	15,000.00
50	5,475.00	850	15,375.00
55	5,663.00	900	15,750.00
60	5,850.00	950	16,125.00
65	6,038.00	1,000	16,500.00
70	6,225.00	1,500	24,750.00
75	6,413.00	2,000	33,000.00
80	6,600.00	2,500	41,250.00
85	6,788.00	3,000	42,750.00
90	6,975.00	4,000	43,875.00
95	7,238.00	5,000	45,000.00
100	7,500.00	7,500	48,750.00
110	7,613.00	10,000	52,500.00
125	7,725.00		

Monthly Subscription Price	Metric	Minimum	Part Number
Oracle DataFox Cloud Service			
Oracle DataFox Cloud Service		Hosted Named User	10
Oracle DataFox Connector Cloud Service for Salesforce.com		Hosted Named User	10
			B91215
			B91217

Annual Subscription Price	Metric	Minimum	Part Number
Oracle DataFox Enterprise Records Cloud Service		Hosted 1,000 Records	25
			B91216

Annual Subscription Price	Metric	Minimum	Part Number
Oracle DataFox API Cloud Service			
Oracle DataFox API Enterprise Records Cloud Service		Hosted 1,000 Records	25
			B91218

**Oracle Cloud Service
Other Oracle Cloud Services
Subscription Services Pricing**

Note: Standard term length for Oracle Cloud Service subscription services is three (3) years.

	Monthly Subscription Price	Metric	Minimum	Part Number
Oracle Digital Assistant Platform for Oracle SaaS				
Oracle Digital Assistant Platform for Oracle SaaS	6.00	Hosted Named User	500	B91938
Oracle Digital Assistant Platform for Oracle SaaS	3.00	Hosted Employee	1000	B91939
Oracle Digital Assistant Platform for Oracle SaaS	275.00	1000 Sessions	20	B91940
Oracle Digital Assistant Platform for Oracle SaaS	2,000.00	100K Subscribers	10	B93304
Oracle Digital Assistant Platform for Oracle SaaS	2,000.00	50M Revenue Under Management	10	B93305

	Monthly Subscription Price	Metric	Minimum	Part Number
Oracle Process Automation for Fusion Applications				
Oracle Process Automation for Fusion Applications	12.00	Hosted Named User	10	B94926
Oracle Process Automation for Fusion Applications	3.00	Hosted Employee	500	B94927

	Monthly Subscription Price	Metric	Minimum	Part Number
Oracle Content Management for SaaS				
Oracle Content Management for SaaS				
Quantity: 1 to 10	600.00	5,000 Assets Per Month	-	B91221
(Sold in 5,000 Assets increments) 11 to 200	300.00	5,000 Assets Per Month	-	B91221
201 to 10,000	150.00	5,000 Assets Per Month	-	B91221
10,001 to above	18.00	5,000 Assets Per Month	-	B91221
Oracle Content Management for SaaS - Video Creation Platform	900.00	Video Pack (500 Videos - 500 GB) Per Month	1	B95432
Oracle Content Management for SaaS - Outbound Data Transfer	0.040	Gigabyte Outbound Data Transfer Per Month	-	B91222
Oracle Content Management for SaaS - Object Storage	0.030	Gigabyte Storage Capacity Per Month	500	B92353
Oracle Content Management for SaaS - Sales Accelerator	20.00	Hosted Named User	10	B94991
Oracle Content Management for SaaS - Starter Edition	50.00	5,000 Assets Per Month	1	B93582

	Monthly Subscription Price	Metric	Minimum	Part Number
Oracle Maps Cloud Service for PeopleSoft				
Oracle Maps Cloud Service for PeopleSoft	0.0125	Hosted Employee	5,000	B85253
Oracle Maps Cloud Service for PeopleSoft	0.125	\$M in Revenue	500	B85254
Oracle Maps Cloud Service for JD Edwards				
Oracle Maps Cloud Service for JD Edwards	0.0125	Hosted Employee	5,000	B86800
Oracle Maps Cloud Service for JD Edwards	0.125	\$M in Revenue	500	B86801
Oracle Maps Cloud Service				
Oracle Maps Cloud Service for Asset Tracking	1.00	Hosted Managed Resource	50	B86908
	1.00	100 Appointments	50	B86909
Oracle Maps Cloud Service for Asset Optimization	3.00	Hosted Managed Resource	50	B86910
	3.00	100 Appointments	50	B86911

	Monthly Subscription Price	Metric	Minimum	Part Number
Oracle Supplier Network Cloud Service				
Oracle Supplier Network Adapter for Partner Cloud Service	2,000.00	500 Hosted Trading Partners	-	B85692

- Available through the Oracle Business Process Services (BPS) program and not to be sold direct under any circumstances; No exceptions.

PaaS - Integration Cloud Service for Oracle SaaS

Subscription Services Pricing

Note: Standard term length is a 1-year term.

The following services are not eligible for purchase using Universal Credits, Pre-Paid Subscription, or Pay as You Go.

	Monthly Subscription Price	Metric	Minimum	Part Number
Oracle Integration Cloud Service for Oracle SaaS				
Oracle Integration Cloud Service for Oracle SaaS - Standard	600.00	1 Million Messages	2	B91109
Oracle Integration Cloud Service for Oracle SaaS - Enterprise	1,200.00	1 Million Messages	2	B91110

**Oracle Internet of Things Applications Cloud Service
Cloud Services Pricing**

	Monthly Subscription Price	Metric	Minimum	Part Number
Oracle Internet of Things Applications				
Oracle Internet of Things Intelligent Applications Cloud Service	600.00	Hosted Named User	10	B92519
	Annual Subscription Price			
Additional Test Environment for Oracle Internet of Things Intelligent Applications Cloud Service	75,000.00	Each	1	B92521
	Monthly Subscription Price			
Oracle Mobile Worker for Internet of Things Intelligent Applications Cloud Service	8.00	Hosted Named User	100	B92520
Oracle Internet of Things, 3D Digital Twin Cloud Service	1,000.00	Hosted Environment	1	B92132
Oracle Intelligent Track and Trace				
Oracle Intelligent Track and Trace Cloud Service	1,000.00	Hosted Named User	20	B91001
Oracle Intelligent Track and Trace Cloud Service	15.00	Hosted Employee	1000	B93021
Oracle Intelligent Track and Trace, Additional Endorsing User Option Cloud Service	200.00	Hosted Named User	5	B91002
Oracle Intelligent Track and Trace, Additional Participating User Option Cloud Service	50.00	Hosted Named User	5	B91003

**Oracle Cloud Service
Professional Services Pricing**

	Price	Metric	Minimum	Part Number
Professional Services - HCM Remote Systems Administration				
HCM Cloud Remote Systems Administration - 6 Months (40 Hours)(NA Only)	2,000.00	Each	-	B81109
HCM Cloud Remote Systems Administration - 6 Months (80 Hours)(NA Only)	3,800.00	Each	-	B85415
HCM Cloud Remote Systems Administration - 6 Months (130 Hours)(NA Only)	5,900.00	Each	-	B81110
HCM Cloud Remote Systems Administration - 6 Months (260 Hours)(NA Only)	11,500.00	Each	-	B81111
HCM Cloud Remote Systems Administration - 6 Months (390 Hours)(NA Only)	17,000.00	Each	-	B81112

Advanced Customer Services Pricing

	Monthly Price	Metric	Minimum	Part Number
Cloud Priority Support				
Cloud Priority Support for SaaS	10% of Net Subscription Fee	Each	-	B86668
Cloud Priority Support for SaaS - Base Fee	1,250.00	Each	-	B86669
Solution Support Center				
Oracle Solution Support Center for SaaS: Base Fee	10,000.00	Monthly		B90813
Oracle Solution Support Center for SaaS	12% of Net Subscription Fee	Each		B90626

Definitions

1 Million Messages: is defined as the number of 1,000,000 message quantities per month used as part of the Oracle Cloud Service. A message is defined as up to 50Kb of in-and-out transmission from/to the Oracle Cloud Service. Any messages over 50Kb in size must be counted as multiple messages, with each 50Kb or portion thereof counting as equivalent to one message (e.g., 210Kb would be counted as 5 messages). Each named user for the process automation and/or the Visual Apps features is equal to 5,000 messages.

100K Subscribers: 100K Subscribers is defined as one hundred thousand (100,000) individuals who are authorized by You to use one or more of Your licensed services with which the Oracle Fusion Customer Experience for Communications services listed herein (the "CX4C Cloud Services") are used.

For example, an individual subscriber may be tracked as a customer record/account in Your licensed service or other related subscriber databases such as a customer master, ordering system, etc. An individual subscriber is counted once, regardless of the number of licensed services used.

For CX4C Cloud Services, a subscriber is defined as an individual that purchases one or more licensed services from the service provider that utilizes launch, buying or care capabilities of the applicable service.

Additional Resource Capacity: is defined as an additional 10TB of storage and required computer added to your configuration to run Oracle machine learning and other algorithms, services, and supporting resources required for processing additional data and to which Oracle grants you access as part of the Oracle Cloud Services orders by you.

Billable Service Customer: is defined as the total number of Your and Your Affiliates' individual utilities services that are billable to each of Your and Your Affiliates' Customers. If You will bill multiple utility services to one Customer, each service will count as a single billable service. If a Customer will be billed for utility services at multiple locations (e.g., a chain store, an apartment building, or a municipality), each utility service for each such location shall count as a single billable service.

Hosted Compensated Individual: is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, retirees, and any other Person.

Hosted Employee: is defined as

(i) all of your full-time, part-time, temporary employees, and

(ii) all of your agents, contractors and consultants who have access to, use of, or are tracked by, the programs. The quantity of the licenses required is determined by the number of Hosted Employees and not the actual number of users.

In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of Hosted Employees: all of the other company's full-time employees, part-time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use of, or are tracked by, the programs.

Hosted Expense Report: is defined as the total number of expense reports processed by Oracle Fusion Expenses Cloud Service during a month period.

Hosted Full Time Equivalent (FTE) Student: For the purposes of Oracle Student Financial Planning Cloud Service, the quantity of Hosted Full Time Equivalent (FTE) Students shall be the quantity of your enrolled students receiving any form of Financial Aid (including grants, scholarships, loans, work, stipends) processed through the system.

For the purposes of all other products, any full-time student enrolled in your institution and earning academic credit counts as 100% of an FTE Student, any part-time student enrolled in your institution and earning academic credit counts as 25% of an FTE Student, and any student enrolled in your institution but not earning academic credit (for example, continuing education students) counts as 17.5% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the total number of FTE Students is a fraction, that number will be rounded up to the nearest whole number.

Hosted \$M in Freight Under Management (FUM): is defined as one million U.S. dollars (or the equivalent amount in local currency stated in the order) of the total transportation value of tendered orders for all shipments for a given calendar year during the term of the Oracle Transportation Management Cloud Service. FUM shall include the combined total of actual freight purchased by you, plus the cost of freight for shipments managed by you, and any transportation management services provided by you for your clients. Freight that is paid by a third party shall also be included in the FUM total (e.g., inbound shipments from suppliers to you with freight terms of prepaid).

Hosted \$M in Revenue: is defined for purposes of Oracle Global Trade Management Cloud Service as one million United States dollars (or the equivalent amount in local currency stated in the order) in all income (interest income and non-interest income) before adjustments for expenses and taxes generated by you during a fiscal year.

Hosted \$50M Revenue Under Management (RUM): Hosted \$50M RUM is defined as 50 million U.S. dollars of all income (interest income and non-interest income), before adjustments for expenses and taxes, generated in the preceding 12 months by Your businesses that use the CX4C Cloud Services.

Hosted Managed Resource: is defined as individual users of the program, as well as your employees, contractors, partners, and any other individual or entity managed by the program.

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time. Hosted Named Users may include Business Network Administrators, Endorsing Trading Partners and Participating Trading Partners.

For the purposes of Talent Review & Succession Management Cloud Service, Talent Review & Succession Management for Midsize Cloud Service, Fusion Talent Management for Coexistence Cloud Service, Workforce Compensation Cloud Service, Workforce Compensation for Midsize Cloud Service and Fusion Talent Management and Workforce Compensation Cloud Service, Hosted Named User is calculated on a 12-month rolling basis.

Hosted Named User Per Month: is defined as an individual authorized by you to access the hosted service in a calendar month, regardless of whether the individual is actively accessing the hosted service at any given time.

Interaction: An Interaction is a combination of all interactions that contain an Adaptive Intelligent offer, recommendation, action etc. across all channels with which a brand communicates with its customers. An Interaction is defined as: Web visit = 1 Interaction; Email sent is calculated as 5 emails = 1 Interaction; SMS/Chatbot sent is calculated as 5 SMS = 1 Interaction. May include multiple offers, recommendations or actions within a single Interaction

100 Daily Visitor Sessions: is defined as 100 Daily Visitor Sessions where a Daily Visitor Session is defined as a unique individual who accesses the service during a 24 hour period using a specific channel (e.g. web site, mobile app) and is identified through the use of cookie, device id, IP or session id. Access across multiple channels counts for multiple visitor sessions.

Hosted 1,000 Order Lines is defined as the total number of distinct order lines entered into the Oracle program from any source (including manually entered by licensed users) during a 12 month period. This includes order lines originating as external EDI/XML transactions and/or sourced from other Oracle and non-Oracle applications. You may not exceed the licensed number of order lines during any 12 month period.

Hosted 1,000 Planned Item Locations

- Is defined as (The number of planned items) x (The number of planned locations) where,

• Planned Items: The total number of unique, active, and planned product records used by the enterprise in the hosted service at any given time. This includes end items, assemblies, components, skis, styles, models and options but does not include any non-planned items, item configurations, organization assignments, or revisions/version of the same item.

• Planned Locations: The total number of planned locations where inventory is tracked or used in the hosted service at any given time. This includes physical locations such as plants and warehouses as well as virtual locations used to model inventory holdings such as consigned inventory.

Definitions (continued)

Hosted 1,000 Records: is defined as 1,000 unique customer database records stored in the hosted service.

For the purposes of Fusion Customer Management Foundation for Organizations Cloud Service, a customer database record is a unique business entity or company record which is stored as an account or organization in the hosted service.

For the purposes of Fusion Customer Management Foundation for Persons Cloud Service, a customer database record is a unique consumer (i.e., physical person) record, which is stored as a contact or a person in the hosted service.

For the purposes of Fusion Data Quality Address Cleansing Cloud Service, the number of records should match the number of records of Fusion Customer Management Foundation for Organizations Cloud Service and/or Fusion Customer Management Foundation for Persons Cloud Service.

For the purposes of Fusion Data Quality Matching Cloud Service, the number of records should match the number of records of Fusion Customer Management Foundation for Organizations Cloud Service and/or Fusion Customer Management Foundation for Persons Cloud Service.

For the purposes of Fusion Automated Invoice Processing Cloud Service (and Fusion WebCenter Forms Recognition Cloud Service), a records is a unique invoice header, in the hosted service, entered during the month.

For the purposes of Product Hub Cloud Service, a product record is defined by a unique product that is used by an enterprise in the hosted service at any given time. A unique product record would include all items including but not limited to finished goods, phantom items, style items, sku items, pack items, assemblies, components, model and option items but does not include any instance items (i.e. star items), or organization assignments, or revisions/versions of the same item, or items.

For the purposes of Product Hub Portal Cloud Service a hosted product record is defined by a unique record that is uploaded through the Product Hub Portal Cloud Service.

For the purposes of Fusion Accounting Hub Cloud Service, record is a unique external transaction row uploaded to Accounting Hub Cloud Service during the month, and stored in the hosted service. It will be based on unique records in the subledger accounting lines table.

For the purposes of Enterprise Data Management Cloud Service, a record is defined as a unique instance by name of a specific business entity -- called a node -- such as, but not limited to, company, account, cost center, product, customer, location, departments, or other critical business element that is managed within the hosted service.

Hosted Environment: is the combination of systems and supporting resources to which Oracle grants you access as part of the Oracle Cloud Services ordered by you, that is (i) configured for the Oracle Programs operating on it and for specific uses as part of the Oracle Public Cloud Services, and (ii) used by Oracle to perform the Oracle Cloud Services. The Hosted Environment consists of the Production Environment, and any non-Production Environment(s), as referenced in the applicable Ordering Document and services policies.

Monitored Service User is defined as individuals in the Customer's Cloud/SaaS applications who are authorized by the Customer to be monitored by the Service. Users may include but are not limited to Customer's and Customer's affiliates' employees, customers, partners, consultants, contractors and agents.

Test Environment is defined as a single test environment provided to Customer as part of the Cloud Services. A test environment is used by Oracle for testing and validating changes prior to promotion to the production environment as well as for recreating events and duplicating issues occurring in the production environment for the purposes of troubleshooting and facilitating incident resolution.

For the purposes of the following programs: Financial Consolidation and Close Cloud Service, Account Reconciliation Cloud Service, Tax Reporting Cloud Service, Enterprise Planning and Budgeting Cloud Service, Planning and Budgeting Cloud Service, Enterprise Performance Reporting Cloud Service, Oracle Profitability and Cost Management Cloud Service or Enterprise Data Management Cloud Service, the Test Environment option will provide either (a) two additional non-production environments for use with the associated Cloud Service or (b) two additional standby environments for use with the associated Cloud Service for use during service disruption only.

Video Pack (500 Videos - 500 GB) Per Month: is defined as up to 500 Videos consuming up to 500gb of Storage per month.

VPN Connection: is defined as each Oracle virtual private network connection installed between the Oracle data center and Customer.

Warehouse Facility: is defined as a warehouse location where Oracle Warehouse Management Enterprise Edition Cloud Service is integrated with one or more types of material handling equipment systems. Examples of material handling equipment include: conveyors, pick/put-to-light systems, carton sorters, tilt tray sorters, automated storage and retrieval systems.

1,000 Page Views: is defined as 1,000 Page Views per Month where one Page View is defined an instance of an Internet user visiting a particular page on a website.

1,000 Sessions: is 1,000 Sessions where Session is defined as a user who accesses the Oracle Digital Assistant (ODA) through a specific channel (such as Slack, Web Client, MS Team, etc.), and can have as many interactions with the ODA through that channel until the user has closed the chat client or after the session has timed out (Maximum Value = 24 Hours).

1,000 Unique Visitors: is defined as 1,000 unique visitors where a unique visitor is defined as a unique individual that interacts with the service through a specific channel (website, app, API, email, etc) regardless of frequency of visits during a specific period of time. Unique visitors are tracked thru the use of cookie, user id, device id, token, IP or session id.

For the purpose of Oracle Content and Experience Cloud, anonymous access to the service is tracked as unique visitors during a 24-hour period. The service also tracks authenticated unique visitors based on the role given in the service during a 24-hour period. In addition, during the 24-hour period, the service tracks the number of API calls made to the service. If the number of API calls exceeds the API calls that are entitled per unique visitors, a new unique visitor is added.

\$1,000 in Revenue: is defined for purposes of Oracle Commerce Cloud Service as one thousand United States dollars (or the equivalent amount in local currency stated in the order) of goods and services successfully purchased using the site's shopping cart, valued at the actual purchase price and excluding the value of separately identified shipping and sales tax charges. Site revenue is unaffected by downstream returns or cancellations except those that are communicated back to the Cloud Service in the same month in which the original sale occurred.

10,000 Hosted Customer Records per Month: is defined as 10,000 unique Customer Records accessed using the program during a calendar month, including contact records and unconverted lead records (i.e. prospects). Accessed Customer Records include all records accessed through campaigns (static, workflow, adaptive), microsites, web forms, lead scoring, web tracking, import, and response processing.

Customer Records do not include shared references that may be essential for data management purposes and excludes anonymous website visitors.

Customer Records do include contact or prospect records that are stored in the system temporarily during the subscription term (for example for rented prospect data).

Accounts with no associated contacts but are communicated to using the program are calculated as 1 contact per account.

50,000 Messages: is defined as 50,000 email message sent to marketing contacts (including contacts, customers, prospects, or employees) from the Oracle Fusion Marketing system. Unused or partially used email blocks expire at the end of the subscription term and do not rollover to a new term.

25,000 Transactions Per Hour is defined as 25,000 Transactions Per Hour where one transaction represents one external API request per hour and this service increases the contractual limit set forth in the "External API Transaction Processing Peak Capacity Limit" table by an additional 25,000 transactions per hour.

50 Gigabytes is defined as 50 Gigabytes of additional computer storage space used by a storage filer equal to fifty billion bytes through the Cloud Service. For products such as Oracle Planning and Budgeting Cloud Service, that include two environments per Subscription ID, "50 Gigabytes" provides entitlement to an additional 50 Gigabytes of storage per environment (production and non-production).

Hosted Record (For Oracle Account Enrichment and Contact Enrichment Cloud Service): For the purposes of the Oracle Account Enrichment, Oracle Contact Enrichment, Oracle Account Enrichment Additional Application and Oracle Contact Enrichment Additional Application Cloud Services, a Hosted Record is defined as database record in the Cloud Service that has a collection of attributes or fields containing data about Accounts (aka Companies) and Contacts provided by Dun & Bradstreet (D&B).

A database record that is created and first processed (e.g., when the record is either downloaded or matched to enrich/clean an existing Hosted Record) constitutes a new Hosted Record for purposes of the order including pricing. Further processing of that Hosted Record within the twelve (12) months of the first time the record is processed does not constitute a new Hosted Record for pricing purposes.

Definitions (continued)

Hosted Record (for Oracle Address Verification Cloud Service): For purposes of the Oracle Address Verification Cloud Service, a Hosted Record is defined as database record in the Cloud Service that has a collection of attributes or fields containing data such as street, city, country, etc. about a postal address. A Hosted Record in this context is the result of the submission of one address record for purposes of either searching or verifying or cleaning an address. Each submission of an address constitutes a new Hosted Record for purposes of the order including pricing. Multiple submissions of a single address will be treated as separate records.

1,000 Subscriptions: Is defined as one thousand subscription lines where each is an individual, billable service or managed asset with recurring billing processed by Oracle Subscription Management Cloud Service.

1,000 in ARR: Is defined for purposes of Subscription Management Cloud Service as one thousand U.S. dollars (or the equivalent amount in local currency stated in the order) of the total subscriptions ARR in a given period processed by Oracle Subscription Management Cloud Service.

5,000 Assets Per Month: is defined as 5,000 Assets Per Month, where one (1) asset is one (1) item of any type (published or not published) stored in an Oracle Content Management Cloud Service asset repository. An asset stored in the asset repository can be either a file-based asset (e.g., a document, an image, a video) or a content item and a content item is a block of information created using a content type. Every twenty (20) files of any type stored in the Oracle Content Management documents file repository counts as one (1) asset; Every one hundred (100) files of any type stored in an Oracle Content Management business asset repository counts as one (1) asset; And every two hundred (200) files of any type that has been archived counts as one (1) asset.

Gigabyte Outbound Data Transfer Per Month: is defined as the quantity during a month of the Oracle Cloud Service of both the data You download from the Oracle Cloud Service and any transfer of data from the Oracle Cloud Service over the internet including responses to Your client requests.