One digital assistant for multiple applications

Understands app specific terms

Al-powered natural language processing

> ORACLE Multilingual Digital Assistant support

Bot-initiated conversations based on context

Analytics to provide insights

Oracle Digital Assistant for Customer Service

Conversational AI for your business

Gartner predicts that by 2022, 70% of customer interactions will involve emerging technologies such as machine learning (ML) applications, chatbots and mobile messaging.*

Built in analytics provide insights



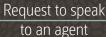
Guided learning to optimize results

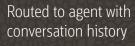


Import your existing FAQ



Automate and scale responses







Live agent

Customers



Live agent interaction

Learn more at oracle.com/da

*Gartner: Top CX Trends for CIOs to Watch, February 27, 2020

