ORACLE

Simplify Identity and Access Management in Multiclouds

Companies adopting a hybrid multicloud strategy find that their users and applications are exposed to greater security challenges as applications and workloads run on different cloud platforms as well as on premise. IT and security teams have to change the way they maintain identities and control access to thrive in multicloud environments. Oracle Advanced Customer Services offers integrated security services and expertise to help modernize security and accelerate digital transformation.

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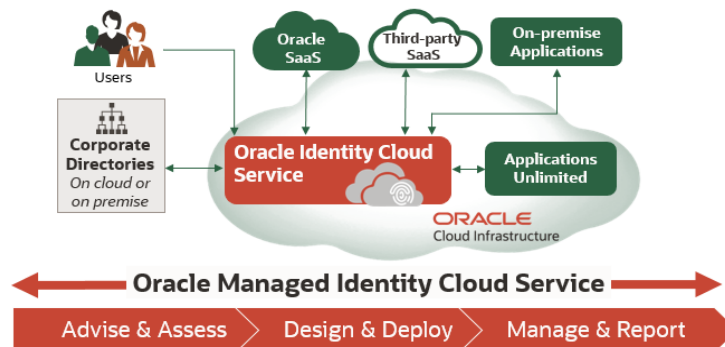Advanced Customer Services

Identity and Access Management Needs in the Digital Age

- Growing volume of critical data in distributed environments
- Complexity of hybrid multicloud and risk of misconfigurations
- New vulnerabilities through rapid deployment of changes
- Increased sophistication of cyberattacks
- Fast evolving regulatory landscape
- Handle growing security demands with lean IT and security teams

UNLOCK GROWTH AND COMPETITIVE ADVANTAGE

As companies roll out digital initiatives to address new business and customer requirements, they have to keep pace with a growing number of users, applications, and deployments. At the same time, they are confronted with increased volume and sophistication of cyberattacks.

Oracle Advanced Customer Services, backed up by the power of Oracle Identity Cloud Service, can help modernize the way you manage identities and access across your business critical applications in cloud and on premise.

Oracle Advanced Customer Services provides integrated security solutions, strong security expertise, and end-to-end governance helping your business to:

- **Accelerate business agility** and seamlessly manage identities and access across applications.
- **Reduce the risk** of data breaches and stolen user credentials.
- **Enhance user experience** and productivity through fast access and simplified single sign-on (SSO).
- **Focus on new business needs** by relieving your team from routine management tasks.

A targeted, flexible services portfolio including advisory, design, deploy, management, and reporting can help you modernize your identity and access management and accelerate digital transformation.

ADVISE AND ASSESS

Understand risks and develop a mitigation plan.

Would you like to:

- Understand available IAM capabilities and options that can help improve your security?
- Receive a tailored plan outlining a recommended IAM transformation approach and next steps?

Identity and Access Management Security Assessment provides expert examination of identity and access management requirements and gaps, resulting in a report with recommendations for applications integration and risk mitigation.

- Identify identity and access management risks and gaps in target applications.
- Analyze requirements for an integrated IAM solution, including integration requirements, authentication and authorization requirements, password policies, and user lifecycle management.
- Report of findings with recommendations for IAM risk mitigation and integration strategies.

DEPLOY, MANAGE, AND OPTIMIZE

Simplify user identity management and increase access controls.

Would you like to:

- Accelerate configuration and integration of identity management for complex, multipillar applications?
- Provide a unified single-sign-on experience for all your applications users?
- Enable multifactor authentication for increased access control?
- Achieve improved identity visibility and identity management across hybrid multicloud?
- Address internal and external security compliance needs through control of entitlements, certification reports, and segregation of duties?

Oracle Managed Identity Cloud Service helps protect identities, authentication, and access to your Oracle Applications and other cloud and on-premise applications with a unified, cloud-based solution. Different service variations can help cover your specific needs.

Key Benefits of Partnering with Advanced Customer Services

- Tailored security advisory and proactive support
- Optimized integration of Oracle security solutions and managed services
- Proven security experience and global Security Operations Center (SOC) team
- Personalized solution coordinated by a security delivery manager
- Full lifecycle services across the entire Oracle stack on premise and on cloud

- Design and implementation of Oracle Identity Cloud Service including seamless integration with your applications and corporate directory services.
- Configuration of federated single sign-on, and configuration of risk based multifactor authentication.
- Audit reports for user logins and application access attempts.
- Ongoing monitoring, level 3 triage, and management of configuration updates.
- Full identity management and governance using Oracle Identity Manager (OIM), including integration of all components, onboarding and offboarding of users, approval workflows and policies, and reporting.

EXPAND AND TRANSFORM

Extend the capabilities of Oracle Cloud, and grow and protect your business.

Would you like to:

- Receive guidance on how you can develop a security transformation plan?
- Improve efficiency and quality of your compliance governance programs?
- Reduce complexity by integrating and connecting other services and workloads?
- Optimize IT and security budgets leveraging cloud security features?

Advanced Customer Services has a comprehensive offering to guide and assist you in taking advantage of an extensible PaaS ecosystem to expand and future proof your business.

Guidance and advice from experienced Oracle security engineers, cloud architects, and technology leaders who understand your environment and your digital transformation plans.

Protect data through security risk assessments and end-to-end management of your Oracle database security products.

Enhance security and prevent threats through regular security scans of your platform and internet facing applications, and security operations monitoring, reporting, and response.

Extend coverage through professional management services covering Oracle Applications and Oracle PaaS including Database Management, Analytics, Integration, and others.

WE ARE YOUR TRUSTED PARTNER FOR ORACLE CLOUD SUCCESS

Your requirements, priorities, and goals will shape the path taken and determine the best approach to adopt cloud and emerging technologies. Oracle Advanced Customer Services can help outpace the expanding cyberattack surface and accelerate digital transformation to set you up for sustainable business growth.

Related Services

- Oracle Database Security Services
- Oracle Vulnerability Assessment Services
- Oracle Managed Security Operations Center for Cloud
- Oracle Cloud Priority Support
- Oracle Solution Support Center
- Oracle Managed Applications Services
- Oracle Managed PaaS Services
- Oracle Mission Critical Support for SaaS

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