

Construction & Engineering Industries

Retired Service Descriptions and Metrics

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TABLE OF CONTENTS

METRIC DEFINITIONS FOR RETIRED CLOUD SERVICES	4
GLOSSARY	5
Oracle Construction & EngIneering Cloud Services – Retired part #s	8
AutoVue Cloud Services – Retired Part Numbers	8
AutoVue 2D Professional Cloud Service – Per Hosted Named User	8
AutoVue 3D Professional Advanced Cloud Service – Per Hosted Named User	8
Oracle Aconex Cloud Services – Retired Part Numbers	9
Oracle Aconex Australian Government Cloud Services	ç
Oracle Aconex Core Cloud Services	10
Oracle Aconex Early Access Cloud Services	13
Oracle Aconex Field Cloud Services	15
Oracle Aconex for Outlook – Per Hosted Named User	16
Oracle Aconex Handover Cloud Service	17
Oracle Aconex Model Coordination Cloud Services	18
Oracle Aconex Online Archive Cloud Services	19
Oracle Aconex Packages Cloud Services	20
Oracle Aconex Project Controls Cloud Services	20
Oracle Oracle Aconex Scheduled Archive Single Project Cloud Service for Enterprise - per 1 Project Value	M o ²
Oracle Aconex SSO Cloud Service – Per Customer	23
Oracle Aconex Supplier Documents Cloud Services	23
Oracle Aconex Tenders Cloud Services	23
Oracle Conject – Retired Part Numbers	24
Oracle conjectPM Enterprise Cloud Service (Europe Only) – Per 1M of Project Value	24
Oracle conjectPM Single Project Cloud Service (Europe Only) – Per 1M of Project Value	25
Oracle conjectPM Cloud Services (Europe Only) – Per Hosted Named User	27
Oracle conjectPC Single Project Archive	28
Oracle Construction Intelligence Cloud Services - Retired Part Numbers	29
Oracle Construction Intelligence Cloud Advisor Cloud Service – Hosted Named User	29
Oracle Preconstruction Cloud Services – Retired Part Numbers	30
Oracle Preconstruction Bid Management General Contractor Cloud Service – Hosted Na User	med 30
Oracle Preconstruction Bid Management Subcontractor Premium Cloud Service – Custome	er 3
Oracle Primavera Cloud Services – Retired Part Numbers	32
Oracle Primavera Portfolio Planning Cloud Service – Per Hosted Named User	32
Oracle Primavera Progress Cloud Service, First Edition – Per Hosted Named User	33
Oracle Primavera Schedule Cloud Service, Second Edition – Per Hosted Named User	34
Oracle Primavera Task Management Cloud Service, First Edition – Per Hosted Named User	35

Oracle Primavera Schedule Single Project Cloud Service, First Edition – Per 1M of Project Va	alue 35
Overale Duimerrane Cabadrile Enterprise Claud Comises Doy 1M of Duniest Value Alleviance	37
Oracle Primavera Schedule Enterprise Cloud Service – Per 1M of Project Value Allowance	
Oracle Primavera Portfolio Planning Enterprise Cloud Service – Per 1M of Planned Budget	39
Primavera Cloud Services – Retired Part Numbers	40
Primavera Analytics Cloud Service – Per Hosted Named User	40
Primavera P6 Cloud Service and Primavera Unifier Cloud Service, Additional Non-Product Environment	tion 41
Primavera P6 Cloud Service or Primavera Unifier Cloud Service, Additional 50 GB Databastorage	ase 42
Primavera Submittal Exchange Public Planroom Cloud Service – Per Project	42
Primavera Unifier Earned Value Management Cloud Service – Per Hosted Named User	43
Primavera Unifier Essentials for Building Owners Cloud Service – Hosted Named User	44
Primavera Unifier Facilities and Asset Management Cloud Service- Hosted Named User	45
Primavera Unifier Portal User Cloud Service – Per Hosted Named User	46
Primavera Unifier Project Controls Cloud Service – Per Hosted Named User	47
Primavera Unifier Team for External Collaborators Cloud Service – Per Hosted Named User	48
Textura Pre-Qualification Management Cloud Services – Retired Part Numbers	49
Textura Pre-Qualification Management Business Cloud Service for GC & Owner – Per Aggreg Annual Construction Value in Millions	gate 50
Textura Pre-Qualification Management Enterprise Cloud Service for GC & Owner – Aggregate Annual Construction Value in Millions	Per 50
Textura Pre-Qualification Management Enterprise Plus Cloud Service for GC & Owner –	
Aggregate Annual Construction Value in Millions	51
Textura Pre-Qualification Management Subcontractor Cloud Service – Per Customer	51
Appendix 1 Oracle Aconex Operating Model Terms	53
Appendix 2 Oracle Integration for Construction and Engineering	56

METRIC DEFINITIONS FOR RETIRED CLOUD SERVICES

"1M of Planned Budget" is defined as one million U.S. dollars (or the equivalent amount in local currency stated in the order) of Your average annual Planned Budget managed by the Cloud Service during the Services Period.

"Aggregate Annual Construction Value in Millions" is defined as the annual total construction value for all Projects (in Millions) managed by the Cloud Service.

"Construction Project Value in Millions" is defined as the cost for a Construction Project in millions that is managed through the Cloud Service over the duration of the Construction Project.

For Cloud Services other than Oracle Aconex, "Customer" is defined as the customer entity specified on an order. The application may not be used or accessed for the business operations of any third party, including but not limited to external customers, partners, contractors, or affiliates.

For Oracle Aconex Cloud Services, "Customer" or "You" is defined as the customer entity specified on an order. Organizations invited onto the Oracle Aconex Cloud Service are granted usage and access rights specifically to support the scope of work identified in Your order and such organizations will not be considered the Customer for the purposes of this service description.

"Hosted Employee": is defined as

- (i) all of your full-time, part-time, temporary employees, and
- (ii) all of your agents, contractors and consultants who have access to, use, or are tracked by the programs

The quantity of the licenses required is determined by the number of Employees and not the actual number of users.

In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of Employees: all of the company's full-time employees, part-time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use, or are tracked by the programs.

"Hosted Environment" is defined as the combination of hardware and software components owned, licensed or managed by Oracle to which Oracle grants You and Your Users access as part of the Oracle Cloud Services which You have ordered. A Hosted Environment can be used for only one type of Oracle Program. The number of Production Environments and Nonproduction Environments will be specified in the applicable service description.

"Hosted Environment" is defined as the combination of hardware and software components owned, licensed or managed by Oracle to which Oracle grants You and Your Users access as part of the Oracle Cloud Services which You have ordered. A Hosted Environment can be used for only one type of Oracle Application Program. The number of Production Environments and Non-Production Environments will be specified in the applicable service description.

"Hosted Named User" is defined as an individual authorized by You to access the Cloud Service, regardless of whether the individual is actively accessing the service at any given time.

"Nonproduction Environment" is defined as a Hosted Environment that is specifically sized and designed (i) for functional testing and validating changes prior to their promotion to the Production Environment, (ii) for recreating events and duplicating issues occurring in the Production Environment for the purposes of troubleshooting and facilitating incident resolution, and (iii) for development, training, and testing purposes. The Nonproduction Environment may not be used for production purposes or for performance or stress testing, and any service levels, performance targets and disaster recovery described for the applicable Oracle Cloud Service are not applicable to Nonproduction Environments. The Nonproduction Environment is limited to 50 concurrent Users. The Nonproduction Environment may be refreshed, at Your request, no more than once per quarter. Note that only the database will be copied over. File repositories and user reports are not copied from production environment. Oracle periodically makes backups of nonproduction data for Oracle's sole use to limit data loss and service downtime in the event of a disaster.

"100,000 of Project Value" is defined as the cost for a Project, in 100,000 increments, that is managed through the Cloud Service over the duration of the Project.

"1M of Project Value Allowance" is defined as one million U.S. dollars (or the equivalent amount in local currency stated in the order) of the maximum cumulative Project Value Consumption covered by Your order.

"1M of Project Value" is defined as one million U.S. dollars (or the equivalent amount in local currency stated in the order) of the single Project Value covered by Your order.

"\$1M in Total Construction Value" is defined as one Million U.S. Dollars (stated in Millions by local currency) of the annual total construction value managed by you.

"Project" is defined as a temporary collaboration initiated by a company and potentially including participants from other companies, to accomplish a singular goal with a defined scope, budget, and schedule.

GLOSSARY

"Application Program" refers to (a) the software owned or distributed by Oracle that You have ordered under an Oracle master agreement, (b) Program Documentation and (c) any Program updates acquired through technical support. Programs do not include Integrated Software or any Operating System or any software release prior to general availability (e.g., beta releases).

"Automated Clearing House (ACH)" is an electronic network for financial transactions in the United States. ACH processes large volumes of credit and debit transactions in batches. ACH credit transfers include direct deposit, payroll and vendor payments.

"Construction Project" is defined as a Project within Submittal Exchange used during the construction phase of a Project, which provides architects, engineers, contractors, and owners with a collaborative solution for exchanging, reviewing, and archiving construction documents.

"Cost Workspace" is an Oracle Aconex interface for Project Controls or Contract Management that provides You and/or Participant (as applicable) with access to an organization's cost modules, which may include one or more of the following: cost management, cost activity stream, cost reports, and administration.

"Design Project" is defined as a Project within Submittal Exchange used during a design phase of a Construction Project and which facilitates building design including the review and sharing of design documentation.

"Explicit Only Invitation" is defined as an invitation method in which only the Project Owner can invite new participants to the Project.

"Gigabyte" is defined as 1,000,000,000 bytes of storage space.

"Inspector" is a defined Oracle Aconex Field Cloud Service user role that can use the Inspector functionalities on the Oracle Aconex Field Cloud Service.

"Inspector Administrator" is a defined Oracle Aconex Field Cloud Service user role that can use the Inspector Administrator functionalities on the Oracle Aconex Field Cloud Service.

"Location" is defined as a single, physical office location of a client, which can have unlimited users per location.

"Owner" is defined as the party who is paying for and using the constructed building.

"Participant" shall mean the following within these Oracle Aconex Service Descriptions and any applicable document referenced in Your order if Your applicable Agreement referenced in Your order is not the Oracle Cloud Services Agreement or the Oracle Master Agreement with a Schedule C: any entity other than You that participates in the System Project.

"Planned Budget" is defined as the annual Capital and Expense costs managed by the Cloud Service. The average annual Planned Budget is determined by the following:

- a) Each annual Planned Budget cycle managed by the Cloud Service that begins during the Services Period of Your order is included.
- b) The annual Planned Budget is your approved annual budget or, in the case where no approved annual budget yet exists, the budget most likely to be approved.
- c) If there is more than one annual Planned Budget cycle during your Services Period, the average annual Planned Budget equals the aggregate of each Planned Budget cycle meeting the above criteria divided by the number of Planned Budget cycles meeting the above criteria.

"Project" is defined as the scope of work to be managed using the Cloud Service with a defined scope, budget, and schedule identified in Your order.

"Project Owning Organization" or "Project Owner" is the Customer, or an organization authorized by the Customer, to administer a Project using the Oracle Aconex Cloud Services.

"Production Environment" is defined as a Hosted Environment that is designed for daily commercial use and production operations of live data.

"Project Value" is defined as the cost for a Project that is managed through the Cloud Service over the duration of the Project.

"Project Value Allowance" or "PVA" is the maximum Project Value Consumption permitted within the Services Period of Your order before additional fees apply. "General Contractor" is defined as a business or person that coordinates work of multiple Subcontractors on behalf of an Owner for a Project.

"Planroom" is a virtual collaboration space with an externally available URL designed for storing, reviewing, and exchanging drawings during the preconstruction phase of a Project, often used for distributing documents to bidders.

"Subcontractor" is defined as a business or person that carries out work for a General Contractor as part of a larger Project.

ORACLE CONSTRUCTION & ENGINEERING CLOUD SERVICES – RETIRED PART #S

AUTOVUE CLOUD SERVICES – RETIRED PART NUMBERS

AutoVue 2D Professional Cloud Service – Per Hosted Named User

Part #: B78041

Users of the AutoVue 2D Cloud Service are authorized to access the following modules or:

AutoVue 2D Professional

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Oracle will provision two (2) Environments for this AutoVue 2D Professional Cloud Service: Production and Non-Production. Additional Non-Production Environments may be purchased subject to additional fees.
- The following modules and/or functionalities, which may be available in separate non-cloud software deployments, are not available as part of this Oracle Cloud Service:
 - Desktop Deployment Method
 - APIs and Web Services
 - AutoVue Integration Software Development Kit (ISDK)

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase one of the following:

- Primavera Unifier Project Controls Cloud Service Per Hosted Named User (Part #: B79672)
- Primavera Unifier Facilities and Asset Management Cloud Service- Hosted Named User (Part #: B84353)

Each user of this Oracle Cloud Service requires the base Cloud Service.

Disaster Recovery and Service Availability

The RTO, RPO, and Target Service Availability Level of this Oracle Cloud Service are provided with the applicable base service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

AutoVue 3D Professional Advanced Cloud Service – Per Hosted Named User

Part #: B86057

Users of the AutoVue 3D Professional Advanced Cloud Service are authorized to access the following modules or:

AutoVue 3D Professional

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Oracle will provision two (2) Environments for this Cloud Service: Production and Non-Production. Additional Non-Production Environments may be purchased subject to additional fees.
- The following modules and/or functionalities, which may be available in separate non-cloud software deployments, are not available as part of this Oracle Cloud Service:
 - Desktop Deployment Method
 - APIs and Web Services
 - AutoVue Integration Software Development Kit (ISDK)

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase one of the following:

- Primavera Unifier Project Controls Cloud Service Per Hosted Named User (Part #: B79672)
- Primavera Unifier Facilities and Asset Management Cloud Service- Hosted Named User (Part #: B84353)

Each user of this Oracle Cloud Service requires the base Cloud Service.

Disaster Recovery and Service Availability

The RTO, RPO, and Target Service Availability Level of this Oracle Cloud Service are provided with the applicable base service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

ORACLE ACONEX CLOUD SERVICES – RETIRED PART NUMBERS

Oracle Aconex Australian Government Cloud Services

Part #	Service Offering
B91496	Oracle Aconex Australian Government Single Project Cloud Service, First Edition - per 1M of Project Value
	(Formerly known as Oracle Aconex Australian Government Single Project Cloud Service - per 1M of Project Value)
B95677	Oracle Aconex Australian Government Single Project Cloud Service for Enterprise - per 1M of Project Value

For this Oracle Aconex Australian Government Cloud Service, Your Content is hosted within an Australian-based data center for both production and disaster recovery data centers.

Oracle Aconex Australian Government Cloud Services are hosted within IRAP compliant Australian data centers and are administered within Australia by Australian nationals only. The hosting environments are certified by the Australian Cyber Security Centre (ACSC) to the level of PROTECTED.

The hosting service IRAP compliance does not apply to the Oracle Aconex Cloud Service and does not absolve any User from responsibility for their own compliance under the specification.

The Oracle Aconex Australian Government Cloud Service is dedicated for production use and users are authorized to access the following Oracle Aconex modules or functionalities:

- Documents
- Workflows
- Directories
- Tasks
- Mail
- Mobile
- APIs
- Model Explore
- 2-Step Verification enabled for all Projects and organizations

Usage Limits: The Oracle Aconex Australian Government Cloud Services are subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- Files uploaded and stored in Your Oracle Aconex environment, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Project.
- Oracle will configure the service as Explicit Invitation mode. You will be responsible for the authorization and access of users to the Service.

Each onboarding order of Oracle Aconex Australian Government Cloud Services requires the Oracle Aconex Setup Service.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in Appendix 1, Oracle Aconex Operating Model Terms, of these Service Descriptions.

Aconex API Terms

Your use of the Aconex APIs is subject to the Oracle Terms and Conditions for Aconex APIs ("Aconex API Terms"), which may be viewed at http://oracle.com/contracts. The Aconex API Terms apply solely to your use of the Aconex APIs and do not apply to any other Oracle products or services acquired under Your order. No other terms other than the Aconex API Terms shall apply to or govern Your use of the Aconex APIs under Your order.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Target Service Availability Level:

Target System
Availability Level
99.5%

The Target System Availability Level does not apply in the event of a declared disaster.

Oracle Aconex Core Cloud Services

Part #	Service Offering
B91329	Oracle Aconex Core Enterprise Cloud Service - per 1M of Project Value Allowance
B91330	Oracle Aconex Core Enterprise Cloud Service - per Hosted Named User
B91338	Oracle Aconex Core Single Project Cloud Service - per 1M of Project Value
B91339	Oracle Aconex Core Single Project Cloud Service - per Hosted Named User

The Oracle Aconex Core Cloud Service is dedicated for production use and users are authorized to access the following Oracle Aconex modules or functionalities:

- Documents
- Workflows
- Directories
- Tasks
- Mail
- Mobile
- APIs
- Model Explore
- Organizational 2-Step Verification
- Single Sign-On

Your onboarding order of Oracle Aconex Core Cloud Service requires the Oracle Aconex Setup Service. Your onboarding or renewal order of Oracle Aconex Core Enterprise Cloud Service requires the Oracle Aconex Template Development Service.

Usage Limits: The Oracle Aconex Core Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- Single Sign-On is limited to You (the "Paying Organization") as well as Your subsidiaries and/or Your parent company (or parent companies), where applicable.
- Files uploaded and stored in Your Oracle Aconex environment, including but not limited to documents, drawings, models and photographs, must be directly related to the corresponding Project.

Defects Liability Period for Oracle Aconex Core Enterprise Cloud Services

The following applies to Core Enterprise Cloud Services (B91329, Oracle Aconex Core Enterprise Cloud Service - per 1M of Project Value Allowance and B91330, Oracle Aconex Core Enterprise Cloud Service - per Hosted Named User).

Each Project that is completed during the term of Your Oracle Aconex Core Enterprise Cloud Service order includes a 12-month Defects Liability period with the following restrictions:

- The Defects Liability period is available only if You maintain Your Oracle Aconex Core Enterprise Cloud Service related to that Project.
- Defects Liability is valid for a 12-month period and does not include any implementation, training or other consulting services.
- Activity (defined as the number of transactions recorded on the Oracle Aconex Cloud Services) during the
 Defects Liability period is limited to a maximum of 20% of the monthly average Activity before the
 commencement of the Defects Liability period.
- If Your Oracle Aconex Core Enterprise Cloud Service ends, or if You require an extension to the 12-month
 Defects Liability period for a given Project, You can purchase Oracle Aconex Defects Liability Single
 Project Cloud Service (per 1M of Project Value, or per Hosted Named User).

Non-Production Project for Oracle Aconex Core Single Project Cloud Services

The following applies to Core Single Project Cloud Services (B91338, Oracle Aconex Core Single Project Cloud Service - per 1M of Project Value and B91339, Oracle Aconex Core Single Project Cloud Service - per Hosted Named User).

For Your Oracle Aconex Core Single Project order, per Your request to Oracle, You may obtain a single non-production Project alongside Your single production Project with the following requirements and limitations:

- Oracle requires You to purchase and use one day of the Oracle Aconex Consulting Service. This day may
 be consumed from an existing Professional Services order or by purchasing a new Professional Services
 order with any of the eligible Oracle Aconex Consulting Services offerings (1-day, 5-day, or 20-day).
- You are limited to one non-production Project for Your production Project.
- Access to the non-production Project will terminate at the end of Your Oracle Aconex Core Single Project Services Period, including any extension to the Services Period.
- Oracle will provision a non-production Project with the same set of cloud services as Your production Project with the following exclusions, if applicable: any Oracle Aconex Cloud Service containing "Archive" in its name and Oracle Aconex Handover Cloud Service
- For Oracle Aconex Core Single Project Cloud Service per Hosted Named User (B91339), each unique User
 participating in the non-production Project but not participating in the production Project will count
 towards the maximum quantity as identified in Your Cloud Services order.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the Oracle Aconex Operating Model Terms section of these Service Descriptions.

Aconex API Terms

Your use of the Aconex APIs is subject to the Oracle Terms and Conditions for Aconex APIs ("Aconex API Terms"), which may be viewed at http://oracle.com/contracts. The Aconex API Terms apply solely to your use of the Aconex APIs and do not apply to any other Oracle products or services acquired under Your order. No other terms other than the Aconex API Terms shall apply to or govern Your use of the Aconex APIs under Your order.

Application Program Components of Cloud Service

Oracle Aconex Core provides downloadable components, as specified in the Program Documentation, that shall be used solely with Your licensed Program at Your location. The obligations for download and execution related to the downloadable component shall be Your responsibility. These obligations and assumptions shall include, but are not limited to:

- Executing the Application Program download
- Executing the Application Program that connects to the Oracle Aconex environment

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

The Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document, Data Processing Agreement, Oracle security practices, and Oracle Aconex Cloud Services Terms of Use do not apply to the downloadable Application Program components.

Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Target Service Availability Level:

Target System Availability Level The Target System Availability Level does not apply in the event of a declared disaster.

Oracle Aconex Early Access Cloud Services

Part #	Service Offering
B91331	Oracle Aconex Early Access Enterprise Cloud Service, First Edition – Customer
	(Formerly known as Oracle Aconex Early Access Enterprise Cloud Service – Customer
B91498	Oracle Aconex Early Access Single Project Cloud Service, First Edition – Per 1M of Project Value
	(Formerly known as Oracle Aconex Early Access Single Project Cloud Service – Per 1M of Project Value)

The Oracle Aconex Early Access Cloud Service is dedicated for production use and users are authorized to access the following Oracle Aconex modules or functionalities:

- Documents
- Workflows
- Directories
- Tasks
- Mail
- Mobile
- APIs
- Model Explore
- Organizational 2-Step Verification
- Single Sign-On

Your onboarding order of Oracle Aconex Early Access Cloud Service requires the Oracle Aconex Setup Service. Your onboarding or renewal order of Oracle Aconex Early Access Enterprise Cloud Service requires the Oracle Aconex Template Development Service.

Usage Limits: The Oracle Aconex Early Access Enterprise Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- Single Sign-On is limited to You (the "Paying Organization") as well as Your subsidiaries and/or Your parent company (or parent companies), where applicable.
- Files uploaded and stored in Your Oracle Aconex environment, including but not limited to documents, drawings, models and photographs, must be directly related to the corresponding Project.

Online Archive for Oracle Aconex Early Access Enterprise Cloud Service

The following applies to Oracle Aconex Early Access Enterprise Cloud Service, First Edition (B91331). Read-only online archive access:

- is granted to You during Your Services Period only following completion of each of Your Projects which used the Oracle Aconex Cloud Services and in the case where Your Project continues to use Oracle Aconex Cloud Services after Early Access, You must request online read-only archive access from Oracle at the time of Your Project completion, and
- may be granted during Your Services Period for any Project where You participated as a Non-Paying

Organization and You request online read-only archive access to such Project from Oracle. Access is granted for the duration of Your Service Period, provided that the data and content related to such Project is available.

Non-Production Project for Oracle Aconex Early Access Single Project Cloud Services

The following applies to Oracle Aconex Early Access Single Project Cloud Service – Per 1M of Project Value (B91498).

For Your Oracle Aconex Early Access Single Project order, per Your request to Oracle, You may obtain a single non-production Project alongside Your single production Project with the following requirements and limitations:

- Oracle requires You to purchase and use one day of the Oracle Aconex Consulting Service. This day may
 be consumed from an existing Professional Services order or by purchasing a new Professional Services
 order with any of the eligible Oracle Aconex Consulting Services offerings (1-day, 5-day, or 20-day).
- You are limited to one non-production Project for Your production Project.
- Access to the non-production Project will terminate when the Project is at the latter of: the final Services
 Period of Your Oracle Aconex Early Access Single Project, or, if the Project is subsequently managed
 through Oracle Aconex Core Single Project Cloud Service, the final Services Period of Your Oracle Aconex
 Core Single Project Cloud Service.
- Oracle will provision a non-production Project with the same set of cloud services as Your production Early Access Single Project with the following exclusions, if applicable: any Oracle Aconex Cloud Service containing "Archive" in its name.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in Appendix 1, <u>Oracle Aconex Operating Model Terms</u>, of these Service Descriptions.

Aconex API Terms

Your use of the Aconex APIs is subject to the Oracle Terms and Conditions for Aconex APIs ("Aconex API Terms"), which may be viewed at http://oracle.com/contracts. The Aconex API Terms apply solely to your use of the Aconex APIs and do not apply to any other Oracle products or services acquired under Your order. No other terms other than the Aconex API Terms shall apply to or govern Your use of the Aconex APIs under Your order.

Application Program Components of Cloud Service

Oracle Aconex Early Access provides downloadable components, as specified in the Program Documentation, that shall be used solely with Your licensed Program at Your location. The obligations for download and execution related to the downloadable component shall be Your responsibility. These obligations and assumptions shall include, but are not limited to:

- Executing the Application Program download
- Executing the Application Program that connects to the Oracle Aconex environment

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

The Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document, Data Processing Agreement, Oracle security practices, and Oracle Aconex Cloud Services Terms of Use do not apply to the downloadable Application Program components.

Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Target Service Availability Level:

Target System Availability Level The Target System Availability Level does not apply in the event of a declared disaster.

Oracle Aconex Field Cloud Services

Part #	Service Offering
B91453	Oracle Aconex Field Enterprise Cloud Service - per 1M of Project Value Allowance
B91454	Oracle Aconex Field Enterprise Cloud Service - per Hosted Named User
B91487	Oracle Aconex Field Single Project Cloud Service - per 1M of Project Value
B91488	Oracle Aconex Field Single Project Cloud Service - per Hosted Named User

The Oracle Aconex Field Cloud Service is dedicated for production use and users are authorized to access the following Oracle Aconex modules or functionalities:

- Field
- Mobile (for use with Field)
- Single Sign-On

Unless You are adding Oracle Aconex Field Cloud Service to an existing or new Oracle Aconex Core Cloud Service:

- Your onboarding order requires the Oracle Aconex Setup Service
- Your onboarding and renewal order of Oracle Aconex Field Enterprise Cloud Service requires the Oracle Aconex Template Development Service.

Usage Limits: The Oracle Aconex Field Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- For Oracle Aconex Field Cloud Services with metric Hosted Named User, users assigned the Inspector or Inspector Administrator role are counted as a Hosted Named User.
- If You use Oracle Aconex Field Cloud Services in conjunction with Your use of the Oracle Aconex Core
 Cloud Services (as identified above) acquired by You with a Hosted Named User metric, each Oracle
 Aconex Field Cloud Services' Hosted Named User must also be a Hosted Named User under Your existing
 Oracle Aconex Core Cloud Service subscription.
- Files uploaded and stored in Your Oracle Aconex environment, including but not limited to forms and photographs, must be directly related to the corresponding Project.
- Single Sign-On is limited to You (the "Paying Organization") as well as Your subsidiaries and/or Your parent company (or parent companies), where applicable.

For clarity, this cloud service is accessible by other Participants invited to the applicable System Project, subject to the usage limits and the order.

Setup: The Oracle Aconex Field Cloud Service includes the following setup services for each System Project in Your order:

- Configuration of basic layout (top of hierarchy)
- One (1) upload of Your supplied Field Project hierarchy (prior to use of the Field functionality)

Any additional customizations (e.g., levels/areas) will require You to acquire additional professional services through a separate order with Oracle.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in Appendix 1, <u>Oracle Aconex Operating Model Terms</u>, of these Service Descriptions.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Target Service Availability Level:

Target System
Availability Level

99.5%

The Target System Availability Level does not apply in the event of a declared disaster.

Oracle Aconex for Outlook – Per Hosted Named User

Part #: B91344

Oracle Aconex for Outlook provides integration with Oracle Aconex Cloud Services and is provided to users of Your organization.

Usage Limits: The Oracle Aconex for Outlook Cloud Services are subject to usage limits based on:

- A maximum number of Hosted Named Users as identified in Your order.
- Files uploaded and stored in Your Oracle Aconex environment, including but not limited to emails, documents, drawings, models and photographs, must be directly related to the corresponding Project.

Data Center Region

For this Cloud Service, you have the ability to deploy it in any of Oracle's eligible cloud regions. Oracle will continue to bill you from the Oracle entity reflected on Your order. Oracle reserves the right to update these practices to support our internal operating model.

Application Program Component of Cloud Service

Oracle Aconex for Outlook contains a downloadable component that shall be used solely with Your licensed Program at Your location. The obligations for download and execution related to the Oracle Aconex for Outlook shall be Your responsibility. These obligations and assumptions shall include, but are not limited to:

- Executing the Application Program download.
- Executing the Application Program that connects to the Oracle Aconex environment.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

The *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document, Data Processing Agreement, and Oracle security practices* do not apply to the downloadable Application Program component.

The *Oracle Aconex Cloud Services Terms of Use* shall not apply to Oracle Aconex for Outlook.

Service Level Targets: The Service Level Targets for Oracle Aconex for Outlook are identical to those listed under Oracle Aconex Core Cloud Services.

Oracle Aconex Handover Cloud Service

Part #	Service Offering
B91466	Oracle Aconex Handover Enterprise Cloud Service - per 1M of Project Value Allowance
B91467	Oracle Aconex Handover Enterprise Cloud Service - per Hosted Named User
B91507	Oracle Aconex Handover Single Project Cloud Service - per 1M of Project Value
B91508	Oracle Aconex Handover Single Project Cloud Service - per Hosted Named User

Usage Limits

This Oracle Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- For Your Oracle Aconex Handover Cloud Service, the following are Your responsibility:
 - submit to Oracle with Your executed order, relevant drawings and hero image for the configuration required
 - prepare the handover documentation and relevant metadata within the Oracle Aconex Cloud Service.
- One Handover Manual (formerly Smart Manual) per System Project (for Oracle Aconex Handover Single Project this applies only to the base System Project; additional System Projects supporting the base System Project are not eligible for Handover).

For clarity, where operationally applicable, this cloud service is accessible by other Participants invited to the applicable System Project, subject to the usage limits and the order.

Setup

The Oracle Aconex Handover Cloud Service includes the following setup services for each System Project in Your order:

- Handover application with basic setup
- One (1) upload of Your supplied hero image and up to one (1) level drill-down page with one (1) hotspot per Level (elevation) or Area (layout)

Any additional customizations (e.g., drill-downs, hotspots) will require You to acquire additional professional services through a separate order with Oracle.

Application Program Component of Cloud Service

This Cloud Service contains a downloadable component that shall be used solely with Your licensed Program at Your location. The obligations for download and execution related to Oracle Handover shall be Your responsibility. These obligations and assumptions shall include, but are not limited to:

- Executing the Handover Manual Application Program download.
- Executing the Application Program that connects to the cloud service to initiate download of Your Content.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in Appendix 1, <u>Oracle Aconex Operating Model Terms</u>, of these Service Descriptions.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has Recovery Time and Recovery Point Objectives and Target Service Availability Level as listed under Oracle Aconex Base Cloud Services.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

The Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document, Data Processing Agreement, and Oracle security practices do not apply to the downloadable Application Program component.

Oracle Aconex Model Coordination Cloud Services

Part #	Service Offering
B91464	Oracle Aconex Model Coordination Enterprise Cloud Service - per 1M of Project Value Allowance
B91465	Oracle Aconex Model Coordination Enterprise Cloud Service - per Hosted Named User
B91505	Oracle Aconex Model Coordination Single Project Cloud Service - per 1M of Project Value
B91506	Oracle Aconex Model Coordination Single Project Cloud Service - per Hosted Named User
B91479	Oracle Aconex Model Coordination Single Project Cloud Service for Enterprise - per 1M of Project Value
B91480	Oracle Aconex Model Coordination Single Project Cloud Service for Enterprise - per Hosted Named User
B91472	Oracle Aconex Model Coordination Early Access Enterprise Cloud Service – Customer
B91512	Oracle Aconex Model Coordination Early Access Single Project Cloud Service – 1M of Project Value

Usage Limits

This Oracle Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- Files and data uploaded to Oracle Aconex, including but not limited to models, BIM Collaboration Format (BCF) files, documents, drawings, and photographs, must be directly related to the corresponding Project.

For clarity, this cloud service is accessible by other Participants invited to the applicable System Project, subject to the usage limits and the order.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in the <u>Oracle Aconex Operating Model Terms</u> section of these Service Descriptions.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has Recovery Time and Recovery Point Objectives and Target Service Availability Level as listed under <u>Oracle Aconex Base Cloud Services</u>.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Aconex Online Archive Cloud Services

Part #	Service Offering
B91468	Oracle Aconex Online Archive Enterprise Cloud Service - per 1M of Project Value Allowance
B91469	Oracle Aconex Online Archive Enterprise Cloud Service - per Hosted Named User

Oracle Aconex Online Archive Cloud Service provides:

- Read-only ongoing access to Your Content on the Oracle Aconex Cloud Service for the selected Project(s)
 in accordance with the Usage Limits below, provided that the data and content related to such Project(s)
 is available.
- Single Sign-On

Usage Limits: The Oracle Aconex Online Archive Cloud Services is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- For Part #B91468 (Oracle Aconex Online Archive Enterprise Cloud Service per 1M of Project Value) or B91469 (Oracle Aconex Online Archive Enterprise Cloud Service per Hosted Named User):
 - Read-only online archive access is granted to You only following completion of each of Your Projects which used the Oracle Aconex Cloud Services, and
 - Read-only online archive access may be granted for any Project where You participated as a Non-Paying Organization and You request online read-only archive access to such Project from Oracle. Access is granted for the duration of Your online archive's Service Period, provided that the data and content related to such Project is available.
 - Read-only online archive access is granted to the Oracle Aconex Cloud Services currently active on Your subscription.
- Single Sign-On is limited to You (the "Paying Organization") as well as Your subsidiaries and/or Your parent company (or parent companies), where applicable.

Your Content may not include any sensitive or secret data that imposes specific data security or data transfer obligations on Oracle that are in addition to or different from those obligations specified in the Service Specifications or the order. For the avoidance of doubt, Your Content (whether You are a Paying Organization or a Non-Paying Organization) may not include any data that You would not be allowed to transfer, whether in whole or in part, outside of any territory at any time during the Agreement.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in Appendix 1, <u>Oracle Aconex Operating Model Terms</u>, of these Service Descriptions.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Service Availability

The Target Service Availability Level of this Oracle Cloud Service is identical to that listed under <u>Oracle Aconex</u> Core Cloud Services.

Oracle Aconex Packages Cloud Services

Part #	Service Offering
B91460	Oracle Aconex Packages Enterprise Cloud Service - per 1M of Project Value Allowance
B91461	Oracle Aconex Packages Enterprise Cloud Service - per Hosted Named User
B91501	Oracle Aconex Packages Single Project Cloud Service - per 1M of Project Value
B91502	Oracle Aconex Packages Single Project Cloud Service - per Hosted Named User

Usage Limits: The Oracle Aconex Packages Cloud Services are subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- Files uploaded and stored in Your Oracle Aconex environment, including but not limited to documents, drawings, models and photographs, must be directly related to the corresponding Project.

For clarity, this cloud service is accessible by other Participants invited to the applicable System Project, subject to the usage limits and the order.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in Appendix 1, <u>Oracle Aconex Operating Model Terms</u>, of these Service Descriptions.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Service Availability

The Target Service Availability Level of this Oracle Cloud Service is identical to that listed under <u>Oracle Aconex</u> <u>Core Cloud Services</u>.

Oracle Aconex Project Controls Cloud Services

Part #	Service Offering
B91455	Oracle Aconex Project Controls Enterprise Cloud Service, First Edition - per 1M of Project Value Allowance
	(Formerly known as Oracle Aconex Project Controls Enterprise Cloud Service - per 1M of Project Value Allowance)
B91456	Oracle Aconex Project Controls Enterprise Cloud Service, First Edition - per Hosted Named User
	(Formerly known as Oracle Aconex Project Controls Enterprise Cloud Service - per Hosted Named User)
B91489	Oracle Aconex Project Controls Single Project Cloud Service - per 1M of Project Value
B91490	Oracle Aconex Project Controls Single Project Cloud Service - per Hosted Named User

The Oracle Aconex Project Controls Cloud Service is dedicated for production use and users are authorized to access the following Oracle Aconex modules or functionalities:

- Budget Management
- Forecast & Progress Management
- Change Management
- Oracle Aconex Contract Management Cloud Service
- Single Sign-On

Unless You are adding Oracle Aconex Project Controls Cloud Service to an existing or new Oracle Aconex Core Cloud Service:

- Your onboarding order requires the Oracle Aconex Setup Service.
- Your onboarding or renewal order of Oracle Aconex Project Controls Enterprise Cloud Service requires the Oracle Aconex Template Development Service.

Usage Limits: The Oracle Aconex Project Controls Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- For Oracle Aconex Project Controls Cloud Services with metric Hosted Named User, each of the (i)
 Participants' users with access to Your Cost Workspace; and (ii) Your Users with access to the Oracle
 Aconex Project Controls Cloud Services, are counted as a Hosted Named User.
- Data uploaded to Oracle Aconex must be directly related to the corresponding Project.
- Single Sign-On is limited to You (the "Paying Organization") as well as Your subsidiaries and/or Your parent company (or parent companies), where applicable.

For clarity, this cloud service is accessible by other Participants invited to the applicable System Project, subject to the usage limits and the order.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in Appendix 1, <u>Oracle Aconex Operating Model Terms</u>, of these Service Descriptions.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Target Service Availability Level:

Target System Availability Level 99.5%

The Target System Availability Level does not apply in the event of a declared disaster.

Oracle Oracle Aconex Scheduled Archive Single Project Cloud Service for Enterprise - per 1M of Project Value

Part #: B92441

Oracle Aconex Scheduled Archive Cloud Services provide one incremental download of a read-only Project archive, to the Customer's server location, for each selected eligible Project in accordance with the Usage Limits below.

Oracle Aconex Scheduled Archive Cloud Service is dedicated for production use and users are authorized to access the following:

- Scheduled Archive
- Single Sign-On

The Service provides an installable application which incrementally transmits a copy of Your Content (limited to Transmitted, Received, and Draft Mail, Registered Documents, and Event Log) on the selected Project to a designated network location using a user interface similar to the user interface of the Oracle Aconex Cloud Service at the time the application is purchased. You must maintain an active internet connection and ensure Scheduled Archive is downloading data according to Your set schedule.

Usage Limits: This Oracle Cloud Service is subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- For Single Project cloud services, the quantity equals the Project Value
- A single Scheduled Archive will be provided to You.
- Project must be available to You in (at least) read-only mode for extraction API to function.
- You must initiate Your scheduled archive as soon as possible, allowing enough time for all data to download to guarantee full archive delivery. Download time will depend on volume of data to be archived.
- For Oracle Schedule Archive Single Project Cloud Services, on completion of Your Services Period, if
 Oracle Aconex Schedule Archive is not extended, or the Project is not covered by a subsequent
 subscription to Oracle Aconex Defect Liability Cloud Service, all data already downloaded remains with
 You and no further updates will be sent from the Oracle Aconex Cloud Service to the Oracle Aconex
 Schedule Archive Application Program.
- Single Sign-On is limited to You (being the Paying Organization) as well as, where applicable, Your
 affiliates that have been identified as Your affiliates in the Oracle Aconex Cloud Service.

Application Program Component of Cloud Service

This Cloud Service contains a downloadable component that shall be used solely with Your licensed Program at Your location. The obligations for download and execution related to the Cloud Service and Project shall be Customer's responsibility. These obligations and assumptions shall include, but are not limited to:

- Executing the archive Application Program download.
- Executing the Application Program that connects to the Project to initiate download of Your Content.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in Appendix 1, <u>Oracle Aconex Operating Model Terms</u>, of these Service Descriptions.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has Recovery Time and Recovery Point Objectives and Target Service Availability Level as listed under <u>Oracle Aconex Base Cloud Services</u>.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Global Business Unit Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

The Oracle Cloud Policies and Pillar Documentation do not apply to the downloadable Application Program component of the Oracle Aconex Scheduled Archive Cloud Service. The Oracle Cloud Policies and Pillar

Documentation, the Data Processing Agreement, and Oracle security practices shall not be applicable once Your Content has been archived and downloaded to Your server location.

Oracle Aconex SSO Cloud Service – Per Customer

Part #: B91513

Oracle Aconex SSO Cloud Service provides single sign-on authentication and is provided to Your organization (Customer).

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has Recovery Time and Recovery Point Objectives and Target Service Availability Level as listed under <u>Oracle Aconex</u> Base Cloud Services.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Global Business Unit Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts. The *Oracle Aconex Cloud Services Terms of Use* shall not apply to Oracle Aconex SSO Cloud

Oracle Aconex Supplier Documents Cloud Services

Part #	Service Offering
B91458	Oracle Aconex Supplier Documents Enterprise Cloud Service - per 1M of Project Value Allowance
B91499	Oracle Aconex Supplier Documents Single Project Cloud Service - per 1M of Project Value
B91500	Oracle Aconex Supplier Documents Single Project Cloud Service - per Hosted Named User

Usage Limits: The Oracle Aconex Supplier Documents Cloud Services are subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- Files uploaded and stored in Your Oracle Aconex environment, including but not limited to documents, drawings, models and photographs, must be directly related to the corresponding Project.

For clarity, this cloud service is accessible by other Participants invited to the applicable System Project, subject to the usage limits and the order.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in Appendix 1, Oracle Aconex Operating Model Terms, of these Service Descriptions.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Service Availability

The Target Service Availability Level of this Oracle Cloud Service is identical to that listed under <u>Oracle Aconex</u> Core Cloud Services.

Oracle Aconex Tenders Cloud Services

Part #	Service Offering
B91332	Oracle Aconex Tenders Enterprise Cloud Service - per 1M of Project Value Allowance
B91333	Oracle Aconex Tenders Enterprise Cloud Service - per Hosted Named User
B91341	Oracle Aconex Tenders Single Project Cloud Service - per 1M of Project Value
B91342	Oracle Aconex Tenders Single Project Cloud Service - per Hosted Named User
B91509	Oracle Aconex Tenders Early Access Single Project Cloud Service – per 1M of Project Value

Usage Limits: The Oracle Aconex Tenders Cloud Services are subject to usage limits based on:

- A maximum quantity of the applicable metric as identified in Your order.
- Files uploaded and stored in Your Oracle Aconex environment, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Project.

For clarity, this cloud service is accessible by other Participants invited to the applicable System Project, subject to the usage limits and the order.

Oracle Aconex Supplemental Terms

Additional terms specific to Your use of the Oracle Aconex Cloud Services will apply and may be found in Appendix 1, <u>Oracle Aconex Operating Model Terms</u>, of these Service Descriptions.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Service Availability

The Target Service Availability Level of this Oracle Cloud Service is identical to that listed under <u>Oracle Aconex</u> <u>Core Cloud Services</u>.

ORACLE CONJECT – RETIRED PART NUMBERS

Oracle conjectPM Enterprise Cloud Service (Europe Only) - Per 1M of Project Value

Part #: B91623

Usage Limits

This Oracle Cloud Service is dedicated to production use only and is subject to usage limits based on:

- A maximum quantity of Project Value as identified in Your order.
- Notwithstanding the metric definition for 1M of Project Value, the maximum quantity is defined as the aggregate Project value of each Project managed on the Cloud Service during the Services Period of Your order.
- Files uploaded and stored in Oracle conjectPM, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Oracle conjectPM Project.

Users

Where you are inviting users to Your Project environments within Oracle conjectPM Cloud Services, the following terms shall apply:

1. You may invite third party organizations and their users to access the Oracle Cloud Services ("Conject Participants") subject to the terms of the applicable order and provided that the Conject Participants' users

(including any party subsequently invited by same, if such functionality is available) will be Users. You are responsible for the Conject Participants and Users' use of the Cloud Services and compliance with, and breach of, the terms of the Agreement and the applicable order. You acknowledge and agree, and shall ensure that all Conject Participants and Users acknowledge and agree, that Conject Participants and Users do not have any claims or rights against Oracle and You shall indemnify Oracle against any claim by a Conject Participant or User related to their use of the Cloud Services under the applicable order or Oracle's provision of same.

- You hereby authorize Oracle to allow Conject Participants to (i) retrieve Your Content that their Users
 uploaded, transmitted or received through the Oracle Cloud Services in accordance with the Service
 Specifications; and (ii) acquire archive services for Your Content directly from Oracle. Nothing in this section
 shall obligate Oracle to provide archive services to any party.
- 3. You acknowledge and agree that:
 - (a) all rights and obligations under the Data Processing Agreement, including providing instructions to Oracle, are exercisable exclusively by You. Notwithstanding the foregoing, You further acknowledge and agree that (i) should Oracle receive any instructions directly from the Conject Participants, such instructions will be considered made by You, and (ii) Oracle has no obligation to ensure the compatibility or accuracy of such instructions with any other instructions received from You, and Oracle is not responsible for the effect of any conflicting instructions;
 - (b) a User may be directly disabled from the Project environment and/or the Cloud Services by a Conject Participant; and
 - (c) For the purposes of archive services or data retrieval under the Service Specifications, there may be data or content within Your Content that is not visible or available to You.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle, that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime. Unplanned Downtime is described in the applicable Oracle Cloud Policies and Pillar Documentation referenced below. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle conjectPM Single Project Cloud Service (Europe Only) – Per 1M of Project Value

Part #: B91624

Usage Limits: Your Oracle conjectPM Cloud Service (Europe Only) is dedicated to production use only and is subject to usage limits based on:

- A maximum quantity of Project Value as identified in Your order.
- Files uploaded and stored in Oracle conjectPM, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Oracle conjectPM Project.

Users: Where you are inviting users to Your Project environments within Oracle conjectPM Cloud Services, the following terms shall apply:

- 4. You may invite third party organizations and their users to access the Oracle Cloud Services ("Conject Participants") subject to the terms of the applicable order and provided that the Conject Participants' users (including any party subsequently invited by same, if such functionality is available) will be Users. You are responsible for the Conject Participants and Users' use of the Cloud Services and compliance with, and breach of, the terms of the Agreement and the applicable order. You acknowledge and agree, and shall ensure that all Conject Participants and Users acknowledge and agree, that Conject Participants and Users do not have any claims or rights against Oracle and You shall indemnify Oracle against any claim by a Conject Participant or User related to their use of the Cloud Services under the applicable order or Oracle's provision of same.
- 5. You hereby authorize Oracle to allow Conject Participants to (i) retrieve Your Content that their Users uploaded, transmitted or received through the Oracle Cloud Services in accordance with the Service Specifications; and (ii) acquire archive services for Your Content directly from Oracle. Nothing in this section shall obligate Oracle to provide archive services to any party.
- 6. You acknowledge and agree that:
 - (a) all rights and obligations under the Data Processing Agreement, including providing instructions to Oracle, are exercisable exclusively by You. Notwithstanding the foregoing, You further acknowledge and agree that (i) should Oracle receive any instructions directly from the Conject Participants, such instructions will be considered made by You, and (ii) Oracle has no obligation to ensure the compatibility or accuracy of such instructions with any other instructions received from You, and Oracle is not responsible for the effect of any conflicting instructions;
 - (b) a User may be directly disabled from the Project environment and/or the Cloud Services by a Conject Participant; and
 - (c) For the purposes of archive services or data retrieval under the Service Specifications, there may be data or content within Your Content that is not visible or available to You.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time and Recovery Point Objectives and Target Service Availability Level:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle conjectPM Cloud Services (Europe Only) – Per Hosted Named User

Part #	Service Offering
B91625	Oracle conjectPM Enterprise Cloud Service (Europe Only) – Per Hosted Named User
B91626	Oracle conjectPM Single Project Cloud Service (Europe Only) – Per Hosted Named User

Usage Limits

This Oracle Cloud Service is dedicated for production use and is subject to usage limits based on:

- A maximum quantity of users as identified in Your order.
- Files uploaded and stored in Oracle conjectPM, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Oracle conjectPM Project.
- You acknowledge and agree that certain aspects of the Agreement, in particular the retention, retrieval
 and data deletion practices contained in the Oracle Cloud Hosting and Delivery Policies, Industries Cloud
 Services Pillar Document and the Data Processing Agreement, may not apply to You if You are using the
 Oracle conjectPM Cloud Services to access a Project environment within Oracle conjectPM Cloud Services
 that is administered or belongs to a party other than You.

Users

Where you are inviting users to Your Project environments within Oracle conjectPM Cloud Services, the following terms shall apply:

- 1. You may invite third party organizations and their users to access the Oracle Cloud Services ("Conject Participants") subject to the terms of the applicable order and provided that the Conject Participants' users (including any party subsequently invited by same, if such functionality is available) will be Users. You are responsible for the Conject Participants and Users' use of the Cloud Services and compliance with, and breach of, the terms of the Agreement and the applicable order. You acknowledge and agree, and shall ensure that all Conject Participants and Users acknowledge and agree, that Conject Participants and Users do not have any claims or rights against Oracle and You shall indemnify Oracle against any claim by a Conject Participant or User related to their use of the Cloud Services under the applicable order or Oracle's provision of same.
- 2. You hereby authorize Oracle to allow Conject Participants to (i) retrieve Your Content that their Users uploaded, transmitted or received through the Oracle Cloud Services in accordance with the Service Specifications; and (ii) acquire archive services for Your Content directly from Oracle. Nothing in this section shall obligate Oracle to provide archive services to any party.
- 3. You acknowledge and agree that:
 - (a) all rights and obligations under the Data Processing Agreement, including providing instructions to Oracle, are exercisable exclusively by You. Notwithstanding the foregoing, You further acknowledge and agree that (i) should Oracle receive any instructions directly from the Conject Participants, such instructions

will be considered made by You, and (ii) Oracle has no obligation to ensure the compatibility or accuracy of such instructions with any other instructions received from You, and Oracle is not responsible for the effect of any conflicting instructions;

- (b) a User may be directly disabled from the Project environment and/or the Cloud Services by a Conject Participant; and
- (c) For the purposes of archive services or data retrieval under the Service Specifications, there may be data or content within Your Content that is not visible or available to You.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle, that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime. Unplanned Downtime is described in the applicable Oracle Cloud Policies and Pillar Documentation referenced below. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle conjectPC Single Project Archive

Part #: B92202

Oracle conjectPC Single Project Archive provides an electronically delivered read-only off-line archive of Your Content (limited to the published processes and documents accessible by You) for a Project's environment on the Oracle Conject Cloud Services. The archive may potentially contain other data, published processes and documents related to other parties that have been classified as 'public' in the applicable Project's environment on the Oracle Conject Cloud Services.

Usage Limits

The Oracle conjectPC Single Project Archive is subject to usage limits based on:

- A Single Project archive, based on the Project identified in Your order.
- The link to initiate the Project archive download is sent to You only after payment is received.
- You represent and warrant that You have all the rights, consents and authorization to receive the archive service, data and content provided pursuant to the applicable order. You agree to fully indemnify Oracle for any claim by any party related to a breach of this section or Oracle's provision of the archive service, data or content to You.
- Project must be available to You in read-only mode (at a minimum) for extraction to occur.
- If a Project is closed, it can be re-opened, provided Oracle still holds Your Content.
- Upon receipt of the download link, You must initiate Your Project Archive download as soon as possible and complete it within 60 days, after which, the download link will no longer function.
- If the download is not completed within 60 days of receipt of the download link, You will need to re-

- purchase the archive in order for the Project to be re-opened and a new link generated.
- Oracle warrants that the Oracle conjectPC Single Project Archive will operate in all material respects as
 described in Service Specifications for a period of 90 days after delivery of the link. If the Oracle
 conjectPC Single Project Archive was not performed as warranted, You must promptly provide written
 notice to Oracle that describes the deficiency in the Oracle conjectPC Single Project Archive (including,
 as applicable, the service request number notifying Oracle of such deficiency).

Application Program Component

The Oracle conjectPC Single Project Archive contains one or more downloadable components, depending on the size of the archive, that shall be used solely with Your licensed Programs at Your location. The obligations for download and execution related to the Oracle conjectPC Single Project Archive and Project shall be Your responsibility. These obligations and assumptions shall include, but are not limited to, executing the archive Application Program and data downloads.

Oracle Cloud Policies and Pillar Documentation

The Oracle Cloud Hosting and Delivery Policies and Industries Cloud Services Pillar Document, the Data Processing Agreement, and Oracle security practices do not apply to Oracle conjectPC Single Project Archive or to the downloadable Application Program component.

ORACLE CONSTRUCTION INTELLIGENCE CLOUD SERVICES - RETIRED PART NUMBERS

Oracle Construction Intelligence Cloud Advisor Cloud Service – Hosted Named User

(Formerly known as Oracle Construction Intelligence Cloud Service)

Part #: B92621

Usage Limits: The Oracle Construction Intelligence Cloud Advisor Cloud Service is subject to usage limits based on:

- The maximum number of Hosted Named Users as identified in Your order.
- An active subscription to at least one Oracle Construction Intelligence Cloud Service Data Source (as described below) and meet that Cloud Service's pre-requisites and usage limits.
- Data access is limited to the Oracle Construction Intelligence Cloud Service Data Sources integrated with Your Oracle Construction Intelligence Cloud Service environment.
- A maximum of ten (10) Oracle Construction Intelligence Cloud ETL (Extract, Transform, Load) configurations. Each Oracle Construction Intelligence Cloud Service Data Source requires one ETL configuration with the following exception, if applicable:
 - For Oracle Construction Intelligence Cloud Service, P6 EPPM Data Source, each Primavera P6 Cloud Service, Additional Production Database connecting to Oracle Construction Intelligence Cloud requires a separate ETL configuration.
- The maximum of ten (10) ETL configurations includes those used exclusively with Oracle Construction Intelligence Cloud Analytics Cloud Service.

For information on user-level data access rules in Construction Intelligence Cloud, refer to the Program Documentation.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time and Recovery Point Objectives and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and Oracle Global Business Unit Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

ORACLE PRECONSTRUCTION CLOUD SERVICES – RETIRED PART NUMBERS

Oracle Preconstruction Bid Management General Contractor Cloud Service – Hosted Named User

Part #: B93208

Users of the Oracle Preconstruction Bid Management General Contractor Cloud Service are authorized to access the following modules or functionalities:

- Projects
- Bid/Tender Packages

Usage Limits: The Oracle Preconstruction Bid Management General Contractor Cloud Service supports Production data only and is subject to usage limits based on:

- The maximum number of Hosted Named Users as identified in Your order.
- Access to Subcontractors and other General Contractors within the Oracle Preconstruction
 Cloud Services is limited to the Subcontractors and other General Contractors available on the
 Oracle Preconstruction Cloud Services (1) in the same Data Center Region identified within
 Your order, and (2), with the exception of users of the Oracle Preconstruction Bid Management
 Subcontractor Basic Cloud Service, only in the following countries listed below, depending on
 Your location as stated in Your order:
 - Canada and the United States OR
 - Australia and New Zealand

Service Level Targets: For purposes of Recovery Time Objective and Recovery Point Objective pursuant to Disaster Recovery, and Service Availability as described in the Oracle Cloud policies referenced below, this Cloud Service has the following service level targets:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability
12 hours	1 hour	99.5%

The Target Service Availability does not apply in the event of a declared disaster. The Recovery Time and Recovery Point Objectives do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Oracle Preconstruction Bid Management Subcontractor Premium Cloud Service – Customer

Part #: B93209

Users of the Oracle Preconstruction Bid Management Subcontractor Premium Cloud Service are authorized to access the following modules and functionalities:

- Browse open tender/bid packages
- · Receive invitations to bid
- Submit bids
- Premium features that may assist with facilitating Subcontractor decision making in relation to available Bid Packages
- Access to Bid Packages and General Contractors within the Oracle Preconstruction Cloud Services is limited to the ones available on the Oracle Preconstruction Cloud Services (1) in the same Data Center Region identified within Your order, and (2) only in the following countries listed below, depending on Your location as stated in Your order:
 - Canada and the United States OR
 - o Australia and New Zealand

Service Level Targets: For purposes of Recovery Time Objective and Recovery Point Objective pursuant to Disaster Recovery, and Service Availability as described in the Oracle Cloud Policies referenced below, this Cloud Service has the following service level targets for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability
12 hours	1 hour	99.5%

The Target Service Availability does not apply in the event of a declared disaster. The Recovery Time and Recovery Point Objectives do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

The Terms of Service for 'Oracle Preconstruction Bid Management Subcontractor Basic Cloud Service – Customer (Free)' do not apply.

ORACLE PRIMAVERA CLOUD SERVICES – RETIRED PART NUMBERS

Oracle Primavera Portfolio Planning Cloud Service – Per Hosted Named User

(Formerly known as Oracle Prime Portfolio Cloud Service and Oracle Primavera Portfolio Cloud Service)
Part #: B90210

Users of the Oracle Primavera Portfolio Planning Cloud Service are authorized to access the following modules or functionalities:

- Costs and Funds
- Portfolio Analysis
- Resources
- Strategic Alignment
- Ideas
- Oracle Integration for Construction and Engineering as described in <u>Appendix 2</u> to these Service Descriptions
- Oracle Analytics Publisher*

If acquired directly from Oracle, Your onboarding order of Oracle Primavera Portfolio Planning Cloud Service requires the Oracle Primavera Cloud Administrator Enablement Service and will automatically be included in your order; (if Your order includes Oracle Primavera Schedule Cloud Service, only one order of the Oracle Primavera Cloud Administrator Enablement Service is required).

Usage Limits: This Oracle Cloud Service supports both Production and Non-Production data and is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order. This limit does not apply to the *Idea Submitter Only* user type.
- Your Oracle Primavera Portfolio Planning Cloud Service tenant is restricted to the specified subscription metric in your order and all Cloud Services to be provisioned in a tenant must be licensed with the same metric. Cloud Services based on another metric must be provisioned in a separate, independent tenant.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Disaster Recovery and Service Availability

^{*} Usage is restricted to functionality integrated with Oracle Primavera Portfolio Planning Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BlAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Primavera Progress Cloud Service, First Edition – Per Hosted Named User

(Formerly known as Oracle Primavera Progress Cloud Service)

Part #: B92517

Users of the Oracle Primavera Progress Cloud Service are authorized to access the following modules or functionalities:

- Submitting Timesheets
- My Activities
- Primavera Cloud Mobile (excluding tasks)

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase Oracle Primavera Schedule Cloud Service – Per Hosted Named User (Part #: B92515).

Disaster Recovery and Service Availability

The RTO, RPO, and Target Service Availability Level of this Oracle Cloud Service are provided with the applicable base service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Primavera Schedule Cloud Service, Second Edition – Per Hosted Named User

(Formerly known as Oracle Primavera Schedule Cloud Service)

Part #: B92515

Users of the Oracle Primavera Schedule Cloud Service are authorized to access the following modules or functionalities:

- Resources
- Risk
- Schedule
- Scope
- Costs and Funds
- Timesheets
- My Activities
- Primavera Cloud Mobile (excluding tasks)
- Oracle Integration for Construction and Engineering as described in <u>Appendix 2</u> to these Service Descriptions
- Oracle Analytics Publisher*
- * Usage is restricted to functionality integrated with Oracle Primavera Schedule Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BlAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

If acquired directly from Oracle, Your onboarding order of Oracle Primavera Schedule Cloud Service requires the Oracle Primavera Cloud Administrator Enablement Service and will automatically be included in your order; (if Your order includes Oracle Primavera Portfolio Planning Cloud Service, only one order of the Oracle Primavera Cloud Administrator Enablement Service is required).

Usage Limits: This Oracle Cloud Service supports both Production and Non-Production data and is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Your Oracle Primavera Schedule Cloud Service tenant is restricted to the specified subscription
 metric in your order and all Cloud Services to be provisioned in a tenant must be licensed with
 the same metric. Cloud Services based on another metric must be provisioned in a separate,
 independent tenant.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Primavera Task Management Cloud Service, First Edition – Per Hosted Named User

(Formerly known as Oracle Primavera Task Management Cloud Service and Oracle Primavera Lean Cloud Service)

Part #: B92516

Users of the Oracle Primavera Task Management Cloud Service are authorized to access the following Oracle Primavera Lean modules or functionalities:

- Tasks
- Primavera Cloud Mobile

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase Oracle Primavera Schedule Cloud Service – Per Hosted Named User (Part #: B92515).

Disaster Recovery and Service Availability

The RTO, RPO, and Target Service Availability Level of this Oracle Cloud Service are provided with the applicable base service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Primavera Schedule Single Project Cloud Service, First Edition – Per 1M of Project Value

(Formerly known as Oracle Primavera Schedule Single Project Cloud Service)

Part #: B92700

Users of the Oracle Primavera Schedule Single Project Cloud Service are authorized to access the following modules or functionalities:

- Resources
- Risk
- Schedule
- Scope
- Costs and Funds
- Tasks
- Timesheets
- My Activities
- Primavera Cloud Mobile
- Oracle Integration for Construction and Engineering as described in <u>Appendix 2</u> to these Service Descriptions
- Oracle Analytics Publisher*
- * Usage is restricted to functionality integrated with Oracle Primavera Single Project Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BlAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

If acquired directly from Oracle, Your onboarding order of Oracle Primavera Schedule Single Project Cloud Service may require the Oracle Primavera Cloud Inclusive Service.

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- Access to the named Project as identified in Your order.
- For Your Single Project order per 1M of Project Value, You are allotted the maximum quantity
 of Project Value (in Millions) for the designated Project.
- You will notify Oracle of any change in Project Value (PV) during the Services Period, and in the event of an increase in PV during the Services Period, You agree to execute an order with Oracle to reflect such increase in PV.
- In the event You and Oracle agree to extend the Services Period related to a Project, the fees for such extension will be based on the duration of such extension, the total monthly unit net price as identified in Your order(s) and any Project Value increases.
- You are permitted to create additional projects to support the Single Project as identified in Your order ("Additional Projects"). The Additional Projects shall only be used for the following:
 - integration of external data with the named Single Project as identified in Your order;
 the Additional Projects must be accounted for in the Project Value identified in Your order
 - project(s) directly related to the Single Project identified in Your order; the Additional Projects must be accounted for in the Project Value identified in Your order
 - o for non-production purposes in support of the Single Project as identified in your order
- Your Oracle Primavera Schedule Single Project Cloud Service tenant is restricted to the specified subscription metric in your order and all Cloud Services to be provisioned in a tenant must be licensed with the same metric. Cloud Services based on another metric must be provisioned in a separate, independent tenant.

 Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Primavera Schedule Enterprise Cloud Service – Per 1M of Project Value Allowance

Part #: B92701

Users of the Oracle Primavera Schedule Enterprise Cloud Service per 1M of Project Value Allowance are authorized to access the following modules or functionalities:

- Resources
- Risk
- Schedule
- Scope
- Costs and Funds
- Tasks
- Timesheets
- My Activities
- Primavera Cloud Mobile
- Oracle Integration for Construction and Engineering as described in <u>Appendix 2</u> to these Service Descriptions
- Oracle Analytics Publisher*

^{*} Usage of Oracle Analytics Publisher is restricted to functionality integrated with Oracle Primavera Schedule Enterprise Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BlAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

If acquired directly from Oracle, Your onboarding order of Oracle Primavera Schedule Enterprise Cloud Service requires the Oracle Primavera Cloud Administrator Enablement Service and will automatically be included in your order; (if Your order includes Oracle Primavera Portfolio Planning Enterprise Cloud Service, only one order of the Oracle Primavera Cloud Administrator Enablement Service is required).

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- Unlimited Projects up to a maximum quantity of 1M of Project Value Allowance (PVA) as identified in Your order.
- Project Value Consumption (PVC) commences when the Oracle Primavera Cloud Service is first used for the purposes of the Project delivery of Your scope for the applicable Project.
- During the Services Period, each Project will be deemed to consume Project Value (PV) and
 therefore be included in the calculation of PVC on a straight-line basis over the duration of the
 Project from commencement up to completion. If the forecast duration of the Project extends
 beyond the end of the Services Period end date specified in Your order, only that proportion of
 the Project Value on a straight-line basis prior to the end date of Your order is deemed to
 consume PVA.
- If the forecast duration or Project Value of any Project varies, then the PVC distribution will be adjusted accordingly.
- Oracle may maintain a record of the details of each Project using the Services under Your order, recording PV and contribution to the PVC. Oracle and You will review the record periodically during the term of Your order to update and validate PVC and for Oracle, in its reasonable discretion, to determine whether the PVA or the scope of the order has been exceeded. You will notify Oracle of any change in a project's PV during the Services Period, and in the event of an increase in PV during the Services Period results in the PVA likely being exceeded, You agree to execute an order with Oracle to reflect such increase in PVA in accordance with the below paragraph.
- Subject to You executing an order or amendment with Oracle, You may increase the PVA during the Services Period of Your order and the additional fee for the PVA increase will be based on the monthly unit net price of Your most recent order.
- For Projects managed under a separate Single Project order, and where the order has expired but services are still required, You may elect to incorporate the Project under Your Enterprise order and only the forecast delivery of the Project will be included as PVC.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Project.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Oracle Primavera Portfolio Planning Enterprise Cloud Service – Per 1M of Planned Budget

Part #: B92702

Users of the Oracle Primavera Portfolio Planning Enterprise Cloud Service are authorized to access the following modules:

- Costs and Funds
- Portfolio Analysis
- Resources
- Strategic Alignment
- Ideas
- Oracle Integration for Construction and Engineering as described in <u>Appendix 2</u> to these Service Descriptions
- Oracle Analytics Publisher*
- * Usage of Oracle Analytics Publisher is restricted to functionality integrated with Oracle Primavera Portfolio Enterprise Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BlAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.

If acquired directly from Oracle, Your onboarding order of Oracle Primavera Portfolio Planning Enterprise Cloud Service requires the Oracle Primavera Cloud Administrator Enablement Service and will automatically be included in your order; (if Your order includes Oracle Primavera Schedule Enterprise Cloud Service, only one order of the Oracle Primavera Cloud Administrator Enablement Service is required).

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- Your average annual Planned Budget across the Services Period is not greater than the maximum quantity of 1M of Planned Budget as identified in Your order.
- In the event where Your average annual Planned Budget exceeds the 1M of Planned Budget specified in Your order, by a minimum of 10%, additional fees will be based on Your monthly unit net fee.
- Files uploaded to Oracle Primavera Cloud, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Cloud Portfolio.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
12 hours	1 hour	99.5%

The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

PRIMAVERA CLOUD SERVICES – RETIRED PART NUMBERS

Primavera Analytics Cloud Service – Per Hosted Named User

Part #: B79107

Users of the Primavera Analytics Cloud Service are authorized to access the following modules or functionalities:

- Primavera Analytics
- Primavera Data Warehouse *
- Oracle Analytics Server**
- * Usage is restricted to functionality integrated with Primavera Analytics Cloud Service. No direct access to the Primavera Data Warehouse is permitted.
- ** Usage is restricted to functionality integrated with Primavera Analytics Cloud Service. No direct access to Oracle Analytics Server (OAS) repository file is permitted. Changes to the repository file are limited to documented options per the Primavera Analytics Cloud Service Administration Guide and require submitting a request to My Oracle Support. No additional data sources are permitted with the OAS repository file. Spatial data is restricted to the OAS spatial boundary data included with Primavera Analytics Cloud Service. Oracle Analytics Publisher reports are not supported. Data Visualization usage is restricted to data integrated with Primavera Analytics Cloud Service or imported from Microsoft Excel file.

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Oracle will provision two (2) Environments for this Cloud Service: Production and Non-Production.

- Any refresh of Your production data into Your Non-Production environment is limited to Your Primavera P6 and/or Primavera Unifier data only.
- Additional Non-Production Environments may be purchased subject to additional fees.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
72 hours	2 hour	99.5%

The RTO, RPO, and Target Service Availability Level do not apply to the Non-Production Environment(s). The Target Service Availability Level does not apply in the event of a major disaster, as declared by Oracle, that leads to loss of a data center and corresponding service unavailability, or a national or global emergency or during Unplanned Downtime as described in the applicable Oracle Cloud Policies and Pillar Documentation referenced below. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Primavera P6 Cloud Service and Primavera Unifier Cloud Service, Additional Non-Production Environment

(Formerly known as Primavera Cloud Service Additional Nonproduction Environment)

Part #: B76563

The Primavera P6 Cloud Service and Primavera Unifier Cloud Service, Additional Non-Production Environment include an additional Non-Production Environment within Your Primavera Cloud Service which may be used only for non-production activities.

The maintenance or upgrade schedule for the Additional Non-Production Environment will be the same as the schedule for Your Production Environment unless You request the Additional Non-Production Environment be upgraded to a newer version prior to Your Production Environment upgrade.

The Additional Non-Production Environment is provisioned as an unconfigured environment and users are authorized to access the same functionalities available in one of the following:

- Your Production Environment, which may include Primavera P6 Enterprise Portfolio Management Cloud Service, Primavera Unifier Project Controls Cloud Services, or Primavera Unifier Facilities and Asset Management Cloud Service, or combination thereof, or
- Your Primavera P6 Cloud Service, Additional Production Environment. (Each Primavera P6 Cloud Service, Additional Production Environment requires a separate purchase of Primavera P6 Cloud Service and Primavera Unifier Cloud Service, Additional Non-Production

Environment.)

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- The Additional Non-Production Environment will share the same Identity Manager instance as the Production Environment.
- Files uploaded to Primavera P6 Cloud Service and Primavera Unifier Cloud Service, Additional Non-Production Environment, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Project or workspace.

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase one of the following:

- Primavera P6 Enterprise Project Portfolio Management Cloud Service Per Hosted Named User (Part #: B76057)
- Primavera Unifier Project Controls Cloud Service Per Hosted Named User (Part #: B79672)
- Primavera Unifier Facilities and Asset Management Cloud Service- Hosted Named User (Part #: B84353)

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Primavera P6 Cloud Service or Primavera Unifier Cloud Service, Additional 50 GB Database Storage

(Formerly known as Primavera Cloud Service Additional 50 GB Database Storage and Primavera Cloud Service Additional 50 GB File Storage)

Part #: B82785

A block of Primavera Additional Database Storage consists of 50 GB. Each block of Additional Database Storage purchased under the ordering document entitles You to consume 50 GB of additional Database Storage and applies for the duration of the Service Period of the Primavera Cloud Service under the ordering document.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies and GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

Primavera Submittal Exchange Public Planroom Cloud Service - Per Project

Part #: B88660

Users of the Primavera Submittal Exchange Public Planroom Cloud Service are authorized to access the following modules or functionalities:

Primavera Submittal Exchange Public Planroom

Your Users will be required to accept the Oracle Submittal Exchange Terms of Use prior to being

granted access to the Cloud Service.

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

• For each Project defined in Your order, You are granted access to a single Project's Public Planroom, either provisioned by Oracle as an independent Public Planroom for You or within an existing Project previously provisioned through Primavera Submittal Exchange Single Project Cloud Service in which You have been invited to participate.

Service Availability

As described in the Oracle Cloud Policies, this Oracle Cloud Service has the following Target Service Availability Level:

Target System
Availability Level
99.5%

The Target Service Availability Level does not apply in the event of a declared disaster.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Primavera Unifier Earned Value Management Cloud Service – Per Hosted Named User

Part #: B89672

Users of the Primavera Unifier Earned Value Management Cloud Service are authorized to access the following modules or functionalities:

Earned Value Management

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Each Hosted Named User of this cloud services must also be a Hosted Named User of Primavera Unifier Project Controls Cloud Service

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase Primavera Unifier Project Controls Cloud Service – Per Hosted Named User (Part #: B79672). Each user of this Oracle Cloud Service requires the base Cloud Service.

Disaster Recovery and Service Availability

The RTO, RPO, and Target Service Availability Level of this Oracle Cloud Service are provided with the applicable base service.

Oracle Cloud Policies:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies*, which may be viewed at www.oracle.com/contracts/cloud-services.

Primavera Unifier Essentials for Building Owners Cloud Service – Hosted Named User

Part #: B93158

Users of the Primavera Unifier Essentials for Building Owners Cloud Service are authorized to access the following modules or functionalities:

- Building Owner Solution Set
- Portfolio Manager
- Document Manager
- Funding Manager
- Activity Manager
- Business Processes*
- Gates
- Cost Sheet (CBS)
- SOVs
- Cash Flow
- User Administration
- Mailbox
- Oracle Analytics Publisher **
- Primavera Gateway ***
- Oracle Integration for Construction and Engineering; as described in Appendix 1 to these Service Descriptions
- * Excludes the following Business Processes supported with Primavera Unifier Facilities and Asset Management Cloud Service:
 - o Cost Type Business Process Line Items with Multiple Codes
 - Line Item Type Business Process Preventative Maintenance
- ** Usage is restricted to functionality integrated with Primavera Unifier Essentials for Building Owners Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BlAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.
- *** Primavera Gateway provides for the exclusive use of integrating Primavera Unifier Essentials for Building Owners Cloud Service with other Primavera Cloud Services

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- Supports Production data only.
- A maximum number of Hosted Named Users as identified in Your order.
- Files uploaded to Primavera Unifier, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Unifier Project or shell.
- Oracle reserves the right to limit storage of certain video file formats uploaded to Primavera Unifier, including but not limited to .mov, .wmv, .avi, .avchd, .flv, .f4v, .swf, .mkv, .webm and .html5 formats, if Your maximum aggregate data storage exceeds one terabyte (1 TB).

Configuration Package Updates

During the Services Period, Oracle may release configuration package updates to the Cloud Service that may require direct access to Your Production environment to install an update. If direct access is required, You may (1) provide Oracle with access for Oracle to install, or (2) install the updates directly following instructions provided by Oracle yourself.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
72 hours	2 hour	99.5%

The RTO, RPO, and Target Service Availability Level do not apply to the Non-Production Environment(s). The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Primavera Unifier Facilities and Asset Management Cloud Service- Hosted Named User

(Formerly known as Primavera Unifier Facilities and Real Estate Management Cloud Service.)
Part #: B84353

Users of the Primavera Unifier Facilities and Asset Management Cloud Service are authorized to access the following modules or functionalities:

- Space Manager
- Document Manager
- Business Processes*
- Cost Sheet (Generic)
- User Administration
- uDesigner (Workflow)
- Oracle UPK Server **
- Oracle Analytics Publisher ***
- Primavera Gateway ****
- Oracle Integration for Construction and Engineering; as described in Appendix 1 to these Service Descriptions

^{*} Excludes the following Business Processes supported with Primavera Unifier Project Controls Cloud Service:

- Cost Type Business Process Line Items with CBS Code
- Cost Type Business Process Line Items with Fund Code
- Cost Type Business Process Line Items with both CBS and Fund Codes
- Cost Type Business Process Line Items with both CBS and WBS Codes
- Resource Type Business Process
- ** You are responsible for providing content to be hosted in UPK Server
- *** Usage is restricted to functionality integrated with Primavera Unifier Facilities and Asset Management Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BIAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.
- **** Primavera Gateway provides for the exclusive use of integrating Primavera Unifier Facilities and Asset Management Cloud Service with other Primavera Cloud Services

Usage Limits: This Oracle Cloud Service is subject to usage limits based on:

- A maximum number of Hosted Named Users as stated in Your order.
- Oracle will provision two (2) Environments for this Cloud Service: Production and Non-Production.
- Files uploaded to Primavera Unifier, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Unifier workspace.
- Oracle reserves the right to limit storage of certain video file formats uploaded to Primavera Unifier, including but not limited to .mov, .wmv, .avi, .avchd, .flv, .f4v, .swf, .mkv, .webm and .html5 formats, if Your maximum aggregate data storage exceeds one terabyte (1 TB).
- Additional Non-Production Environments may be purchased subject to additional fees.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
72 hours	2 hour	99.5%

The RTO, RPO, and Target Service Availability Level do not apply to the Non-Production Environment(s). The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Primavera Unifier Portal User Cloud Service – Per Hosted Named User

Part #: B76545

Users of the Primavera Unifier Portal User Cloud Service are authorized to access the following modules or functionalities:

• a limited set of business processes determined by You, accessed via a URL specific to the Unifier Portal such as Service Requests, Work Requests or Project Request

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

A maximum number of Hosted Named Users as identified in Your order.

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase one of the following:

- Primavera Unifier Project Controls Cloud Service Per Hosted Named User (Part #: B79672)
- Primavera Unifier Facilities and Asset Management Cloud Service- Hosted Named User (Part #: B84353)

Disaster Recovery and Service Availability

The RTO, RPO, and Target Service Availability Level of this Oracle Cloud Service are provided with the applicable base service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Primavera Unifier Project Controls Cloud Service – Per Hosted Named User

Part #: B79672

Users of the Primavera Unifier Project Controls Cloud Service are authorized to access the following modules or functionalities:

- Portfolio Manager
- Planning Manager
- Document Manager
- Funding Manager
- Schedule Manager
- Activity Manager
- Business Processes*
- Gates
- Cost Sheet (CBS)
- SOVs
- Cash Flow
- Earned Value (within Cost Manager)
- User Administration
- uDesigner (Workflow)
- Mailbox
- Oracle UPK Server **
- Oracle Analytics Publisher ***
- Primavera Gateway ****

- Oracle Integration for Construction and Engineering; as described in Appendix 1 to these Service Descriptions
- * Excludes the following Business Processes supported with Primavera Unifier Facilities and Asset Management Cloud Service:
 - Cost Type Business Process Line Items with Multiple Codes
 - o Line Item Type Business Process Preventative Maintenance
- ** You are responsible for providing content to be hosted in UPK Server
- *** Usage is restricted to functionality integrated with Unifier Project Controls Cloud Service. Direct access to Oracle Analytics Publisher is limited to users with BlAuthor role and for the sole purpose of creating or editing reports. Running reports directly in Oracle Analytics Publisher is not supported.
- **** Primavera Gateway provides for the exclusive use of integrating Primavera Unifier Project Controls Cloud Service with other Primavera Cloud Services

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order.
- Oracle will provision two (2) Environments for this Cloud Service: Production and Non-Production.
- Files uploaded to Primavera Unifier, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Unifier workspace.
- Oracle reserves the right to limit storage of certain video file formats uploaded to Primavera Unifier, including but not limited to .mov, .wmv, .avi, .avchd, .flv, .f4v, .swf, .mkv, .webm and .html5 formats, if Your maximum aggregate data storage exceeds one terabyte (1 TB).
- Additional Non-Production Environments may be purchased subject to additional fees.

Disaster Recovery and Service Availability

As described in the Oracle Industries Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time Objective (RTO), Recovery Point Objective (RPO) and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target Service Availability Level
72 hours	2 hour	99.5%

The RTO, RPO, and Target Service Availability Level do not apply to the Non-Production Environment(s). The Target Service Availability Level does not apply in the event of a declared disaster. The RTO and RPO do not apply to customizations or third party software.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

Primavera Unifier Team for External Collaborators Cloud Service – Per Hosted Named User

(Formerly known as Primavera Unifier Contractor Cloud Service)

Part #: B92899

Users of the Primavera Unifier Team for External Collaborators Cloud Service are authorized to access the following modules or functionalities:

- Document Manager
- Business Processes*
- Mailbox**
- Reporting***
 - * Limited to multi-record business processes at the shell level
 - ** Excludes Project Mailbox
 - *** Limited to User-Defined Reports and running Custom Reports within Primavera Unifier only. Accessing Oracle Analytics Publisher is not supported.

Usage Limits: This Oracle Cloud Service is subject to the following usage limits:

- A maximum number of Hosted Named Users as identified in Your order
- Each Hosted Named User must be a member of a Primavera Unifier Cloud Service Partner
 Company and be considered Your agent, contractor or consultant who has access to, use, or
 are tracked by the program. For clarification purposes only, a Partner Company is a
 consultant, contractor, subsidiary, or vendor company which is associated with You and may
 work with You on all, or only some, of Your projects or shells. For more information on
 Primavera Unifier projects and shells, refer to the program documentation.
- Files uploaded to Primavera Unifier, including but not limited to documents, drawings, and photographs, must be directly related to the corresponding Primavera Unifier workspace.
- Oracle reserves the right to limit storage of certain video file formats uploaded to Primavera Unifier, including but not limited to .mov, .wmv, .avi, .avchd, .flv, .f4v, .swf, .mkv, .webm and .html5 formats, if Your maximum aggregate data storage exceeds one terabyte (1 TB).

Pre-Requisite Base Service

In order to use this Oracle Cloud Service, You must first purchase one of the following:

- Primavera Unifier Project Controls Cloud Service Per Hosted Named User (Part #: B79672)
- Primavera Unifier United Kingdom Government Cloud Service Per Hosted Named User (Part #: B96107)

Disaster Recovery and Service Availability

The RTO, RPO, and Target Service Availability Level of this Oracle Cloud Service are provided with the applicable base service.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle Industries Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts/cloud-services.

TEXTURA PRE-QUALIFICATION MANAGEMENT CLOUD SERVICES – RETIRED PART NUMBERS

Textura Pre-Qualification Management Business Cloud Service for GC & Owner – Per Aggregate Annual Construction Value in Millions

Retired Part #: B88690

Users of the Textura Pre-Qualification Management Business Cloud Service for GC & Owner are authorized to access the following modules or functionalities for production use only:

- Standard Qualification and Submission Forms
- Subcontractor On-boarding

Service Level Targets: For purposes of Disaster Recovery and System Availability Level as described in the Oracle Cloud Policies referenced below, this Oracle Cloud Service has the following Service Level Targets:

RECOVERY TIME OBJECTIVE (RTO)	RECOVERY POINT OBJECTIVE (RPO)	TARGET SYSTEM AVAILABILITY
4 HOURS	1 HOUR	99.5%

The Target System Availability does not apply in the event of a declared disaster.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and Oracle GBU Cloud Services Pillar Document, which may be viewed at www.oracle.com/contracts.

Textura Pre-Qualification Management Enterprise Cloud Service for GC & Owner – Per Aggregate Annual Construction Value in Millions

Retired Part #: B88691

Users of the Textura Pre-Qualification Management Enterprise Cloud Service for GC & Owner are authorized to access the following modules or functionalities for production use only:

- Standard Qualification and Submission Forms
- Subcontractor On-boarding
- Customized Qualification Forms
- Approval Workflow
- Standard Financial Ratios

Service Level Targets: For purposes of Disaster Recovery and System Availability Level as described in the Oracle Cloud Policies referenced below, this Oracle Cloud Service has the following Service Level Targets:

RECOVERY TIME OBJECTIVE (RTO)	RECOVERY POINT OBJECTIVE (RPO)	TARGET SYSTEM AVAILABILITY
4 HOURS	1 HOUR	99.5%

The Target System Availability does not apply in the event of a declared disaster.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and Oracle GBU Cloud Services Pillar Document, which may be viewed at www.oracle.com/contracts.

Textura Pre-Qualification Management Enterprise Plus Cloud Service for GC & Owner – Per Aggregate Annual Construction Value in Millions

Retired Part #: B88692

Users of the Textura Pre-Qualification Management Enterprise Plus Cloud Service for GC & Owner are authorized to access the following modules or functionalities for production use only:

- Standard Qualification and Submission Forms
- Subcontractor On-boarding
- Customized Qualification Forms
- Approval Workflow
- Standard Financial Ratios
- Custom Financial Analytics and Reporting

Service Level Targets: For purposes of Disaster Recovery and System Availability Level as described in the Oracle Cloud Policies referenced below, this Oracle Cloud Service has the following Service Level Targets:

RECOVERY TIME OBJECTIVE (RTO)	RECOVERY POINT OBJECTIVE (RPO)	TARGET SYSTEM AVAILABILITY
4 HOURS	1 HOUR	99.5%

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and Oracle GBU Cloud Services Pillar Document, which may be viewed at www.oracle.com/contracts.

Textura Pre-Qualification Management Subcontractor Cloud Service – Per Customer

Part #: B88694

Users of the Textura Pre-Qualification Management Subcontractor Cloud Service are authorized to respond to General Contractor submission requests.

Disaster Recovery and Service Availability

As described in the Oracle Global Business Unit Cloud Services Pillar Document, this Oracle Cloud Service has the following Recovery Time and Recovery Point Objectives and Target Service Availability Level for the Production Environment:

Recovery Time Objective (RTO)	Recovery Point Objective (RPO)	Target System Availability Level
4 hours	1 hour	99.5%

The Target System Availability Level does not apply in the event of a declared disaster.

Oracle Cloud Policies and Pillar Documentation:

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and *Oracle GBU Cloud Services Pillar Document*, which may be viewed at www.oracle.com/contracts.

APPENDIX 1 ORACLE ACONEX OPERATING MODEL TERMS

This section explains the primary operating models for Oracle Aconex Cloud Services explained in the subsequent Service Descriptions. The three models are:

- Single Project
- Enterprise
- Early Access

Single Project Model

This section applies to any Oracle Aconex Cloud Service containing 'Single Project' in its product name. Refer to the appropriate metric for details.

Per Hosted Named User

- For Your Single Project order per Hosted Named User, You are allotted the maximum number of users (including Your Users and all other users accessing the Services) for each applicable Oracle Aconex Cloud Service for the designated Project.
- For the purpose of Single Project Cloud Services, each Hosted Named User is granted access to the Project identified on Your order.
- Any add-on Oracle Aconex Single Project Cloud Service, with metric Hosted Named User, with the
 exception of Oracle Aconex Connected Cost Cloud Service, must match the same quantity of Hosted
 Named User as defined for Oracle Aconex Single Project Cloud Service.
- In the event You and Oracle agree to extend the Services Period related to a Project, the fees for such extension will be based on the duration of such extension and the total monthly unit net price as identified in Your order(s).
- For avoidance of doubt, Aconex Guest Users are considered Hosted Named Users.
- Your Content may not include any sensitive or secret data that imposes specific data security or data
 transfer obligations on Oracle that are in addition to or different from those obligations specified in the
 Service Specifications or the order. For the avoidance of doubt, Your Content (whether You are a Paying
 Organization or a Non-Paying Organization) may not include any data that You would not be allowed to
 transfer, whether in whole or in part, outside of any territory at any time during the Agreement.

Per 1M of Project Value

- For Your Single Project order per 1M of Project Value, You are allotted the maximum quantity of Project Value (in Millions) for each applicable Oracle Aconex Cloud Service for the designated Project.
- Any add-on Oracle Aconex Single Project Cloud Service, with metric 1M of Project Value, must match
 the same quantity of 1M of Project Value as defined for Oracle Aconex Single Project Cloud Service and
 fees charged to You will commence with the start of the add-on order.
- You will notify Oracle of any change in PV during the Services Period, and in the event of an increase in PV during the Services Period, You agree to execute an order with Oracle to reflect such increase in PV in accordance with the below paragraph.
- Subject to You executing an order or amendment with Oracle, You may increase the Project Value
 during the Services Period of Your order and the additional fees charged will be based on the Project
 Value increase and backdated to include the entire duration of all Oracle Aconex Cloud Services as
 identified in Your order(s). Fees for the increased Project Value will be invoiced over the remaining
 duration of Your order.
- In the event You and Oracle agree to extend the Services Period related to a Project, the fees for such extension will be based on the duration of such extension, the total monthly unit net price as identified in Your order(s) and any Project Value increases.
- Your Content may not include any sensitive or secret data that imposes specific data security or data transfer obligations on Oracle that are in addition to or different from those obligations specified in the

Service Specifications or the order. For the avoidance of doubt, Your Content (whether You are a Paying Organization or a Non-Paying Organization) may not include any data that You would not be allowed to transfer, whether in whole or in part, outside of any territory at any time during the Agreement.

Enterprise Model

This section applies to any Oracle Aconex Cloud Service containing 'Enterprise' in its product name. Refer to the appropriate metric for details.

Per Hosted Named User

- For Your Enterprise order per Hosted Named User, You are allotted the maximum number of users (including Your Users and all other users accessing the Services) for each applicable Oracle Aconex Cloud Service.
- Any add-on Oracle Aconex Enterprise Cloud Service, with metric Hosted Named User, with the exception
 of Oracle Aconex Connected Cost Cloud Service, must match the same quantity of Hosted Named User
 as defined for Oracle Aconex Enterprise Cloud Service.
- Each user can be granted access to any Project managed under the term of Your order.
- For avoidance of doubt, Aconex Guest Users are considered Hosted Named Users.

Per 1M of Project Value Allowance

- PVC commences when the Oracle Aconex Cloud Services are first used for the purposes of the Project delivery of Your scope for the applicable Project.
- During the Services Period, each Project will be deemed to consume Project Value and therefore be
 included in the calculation of PVC on a straight-line basis over the delivery duration of the Project from
 its commencement on the Oracle Aconex Cloud Services up to the start of the defects liability period
 (rounded up to the nearest whole month). If the forecast duration of the Project extends beyond the end
 of the Services Period end date specified in Your order, only that proportion of the Project Value on a
 straight-line basis prior to the expiry of the Services Period is deemed to consume Project Value
 Allowance (PVA).
- If the forecast duration or Project Value of any Project varies, then the PVC distribution will be adjusted accordingly.
- Oracle may maintain a record of the details of each Project using the Services under Your order, recording
 its Project Value and contribution to the PVC. Oracle and You will review the record periodically during
 the term of Your order to update and validate PVC and for Oracle, in its reasonable discretion, to
 determine whether the PVA or the scope of the order has been exceeded. You will notify Oracle of any
 change in a Project's PV during the Services Period, and in the event of an increase in PV during the
 Services Period results in the PVA likely being exceeded, You agree to execute an order with Oracle to
 reflect such increase in PVA in accordance with the below paragraph.
- Subject to You executing an order or amendment with Oracle, You may increase the PVA during the Services Period of Your order and the additional fee for the PVA increase will be based on the monthly unit net price for all PVA-based services and will be backdated to the start of Your original order for the relevant service. Fees for the increased PVA will be invoiced over the remaining duration of Your original order.
- For Projects managed under a separate Single Project order, and where the order has expired but services
 are still required, You may elect to incorporate the Project under Your Enterprise order and only the future
 period, commencing from the date such Project is added to the Enterprise order, of the Project will be
 included as PVC.

Per Hosted Named User and per 1M of Project Value Allowance:

 You may provision an unlimited number of Projects during the Services Period based on any Project or Project template established by You. Support for any modifications to Project configuration may require You to purchase Consulting Services under a separate order.

- For Oracle Aconex Enterprise Cloud Services with a 'Global' Data Center Region, You have the ability to
 deploy the System Project in any of Oracle's eligible cloud regions; however, each order is associated with
 a single invoice. Oracle will continue to bill you from the Oracle entity reflected on Your order. Oracle
 reserves the right to update these practices to support our internal operating model.
- Any additional usage rights or expanded customer definition contained under Your Agreement or order, that provide entities other than the Customer with usage rights related to Cloud Services will not allow these entities the right to use the Oracle Aconex Cloud Services for such entities' Projects, unless stated otherwise in Your applicable Oracle Aconex Cloud Services' order.
- Your Content may not include any sensitive or secret data that imposes specific data security or data
 transfer obligations on Oracle that are in addition to or different from those obligations specified in the
 Service Specifications or the order. For the avoidance of doubt, Your Content (whether You are a Paying
 Organization or a Non-Paying Organization) may not include any data that You would not be allowed to
 transfer, whether in whole or in part, outside of any territory at any time during the Agreement.

Early Access Model

This section applies to any Oracle Aconex Cloud Service containing 'Early Access' in its product name. Refer to the appropriate metric for details.

Early Access Single Project (Per 1M of Project Value)

- Oracle grants You access of the Oracle Aconex Cloud Service solely to perform activities prior to construction, defined as the earlier of site establishment and appointment of head contractor, for the Single Project specified in Your order.
- You acknowledge that the established pricing in Your order has been provided on the condition that, where You use the Oracle Aconex Cloud Service related to the Early Access Single Project, You will continue to use the Oracle Aconex Cloud Service for all collaboration related to the Early Access Project that falls outside of the scope of Early Access by obtaining a separate Oracle Aconex Single Project Cloud Service order.
- For Your order per 1M of Project Value, You are allotted the maximum quantity of Project Value (in Millions) for each applicable Oracle Aconex Cloud Service for the designated Project.
- Any add-on eligible Early Access Cloud Service must match the same quantity of 1M of Project Value as
 defined for Oracle Aconex Early Access Single Project Cloud Service and fees charged to You will
 commence with the start of the add-on order.
- Subject to You executing an order or amendment with Oracle, You may increase the Project Value during
 the Services Period of Your order and the additional fees charged will be based on the Project Value
 increase and backdated to include the entire duration of all Oracle Aconex Early Access Cloud Services as
 identified in Your order(s). Fees for the increased Project Value will be invoiced over the remaining
 duration of Your order.
- In the event You and Oracle agree to extend the Services Period related to a Project, the fees for such extension will be based on the duration of such extension, the total monthly unit net price as identified in Your order(s) and any Project Value increases.

Early Access Enterprise (Per Customer)

- Oracle grants You access of the Oracle Aconex Cloud Service solely to perform activities prior to construction, defined as the earlier of site establishment and appointment of head contractor, for an unlimited number of Projects subject to any scope and limitation contained in Your order.
- You acknowledge that the established pricing in Your order has been provided on the condition that, where You use the Oracle Aconex Cloud Service related to Early Access Projects, You will continue to use the Oracle Aconex Cloud Service for all collaboration related to each Early Access Project that falls outside of the scope of Early Access by obtaining separate order for Oracle Aconex Cloud Services.
- For Oracle Aconex Early Access Enterprise Cloud Services with a Global' Data Center Region, You have the ability to deploy the System Project in any of Oracle's eligible cloud regions; however, each order is

associated with a single invoice. Oracle will continue to bill You from the Oracle entity reflected on Your order. Oracle reserves the right to update these practices to support our internal operating model.

Early Access Enterprise (Per Customer) and Early Access Single Project (Per 1M of Project Value)

- Provided there are no outstanding fees and Oracle consents to such assignment, You may assign a System Project to a third party ("Assignee"), subject to:
 - o You providing advance written notice to Oracle designating the System Project to be assigned;
 - You must not be in breach of Your current Agreement or any order placed under Your current Agreement or order;
 - You and the Assignee execute a System Project assignment agreement with Oracle;
 - The Assignee executes, or has an order, with Oracle to acquire Services related to the System Project and pay the applicable fees;
 - You and the Assignee agree that the assignment does not result in any change in Oracle's rights and obligations or expand modify, or otherwise alter any use or component of the System Project provided under the Agreement and order.
- Any additional usage rights or expanded customer definition contained under Your Agreement or order, that provide entities other than the Customer with usage rights related to Cloud Services will not allow these entities the right to use the Oracle Aconex Cloud Services for such entities' Projects, unless stated otherwise in Your applicable Oracle Aconex Cloud Services' order.

Your Content may not include any sensitive or secret data that imposes specific data security or data transfer obligations on Oracle that are in addition to or different from those obligations specified in the Service Specifications or the order. For the avoidance of doubt, Your Content (whether You are a Paying Organization or a Non-Paying Organization) may not include any data that You would not be allowed to transfer, whether in whole or in part, outside of any territory at any time during the Agreement.

APPENDIX 2 ORACLE INTEGRATION FOR CONSTRUCTION AND ENGINEERING

Oracle Integration for Construction and Engineering is a cloud-based integration platform provided to You for the specific purpose of integrating applications with the following Oracle Cloud Services (excluding any Cloud Service containing 'Government' in its name):

- Primavera Unifier Cloud Services
- Oracle Primavera Cloud Services

Oracle Integration for Construction and Engineering tracks the quantity of Messages per Month that is processed, in aggregate, across Your eligible Oracle Cloud Services listed above.

Usage limits: Oracle Integration for Construction and Engineering is subject to the following:

- You have an active subscription to at least one of the eligible Oracle Cloud Services listed above;
- Oracle will provide, per Your request to Oracle, a single instance of Oracle Integration for Construction and Engineering to support Your eligible Oracle Cloud Services as listed above;
- One integration end-point must be one of the eligible Oracle Cloud Service listed above using a pre-built integration published by Oracle;
- The instance is limited to up to two (2) Message Packs, described as follows:
 - Each Message Pack is the equivalent of 1 Million Messages and is defined as the number of 1,000,000 message quantities per month used as part of Oracle Integration for Construction and Engineering;

- A message is defined as up to 50Kb of in-and-out transmission from/to the eligible Oracle Cloud Service;
- Any messages over 50Kb in size must be counted as multiple messages, with each 50Kb or portion thereof counting as equivalent to one message (e.g., 210Kb would be counted as 5 messages).
- Messages incoming or outgoing via all protocols except file (file, sftp, ftps, or attachments) are limited to 10 MB in size;
- Files or attachments over 1MB and up to 1GB in size are temporarily stored in the Oracle Integration instance while being processed with a limit of 10GB at any point in time; Individual file or attachment size limitations are clearly visible in the product design time UI and are subject to change;
- Instance information about processed messages or message traces are retained in the database for up to three (3) days;
- If you exceed the capacity of two (2) Message Packs per month for three (3) consecutive calendar months, Oracle may limit the number of messages supported through Oracle Integration for Construction and Engineering and you may be required to purchase, through a separate order with Oracle, a separate subscription to Oracle Integration Cloud (OIC) Service;
- If no messages are sent or received within three (3) consecutive calendar months, Oracle may disable and terminate Your access to Oracle Integration for Construction and Engineering.

Customer Responsibilities

Certain aspects of service management are Your responsibility. These include, but are not limited to, the following:

Oracle Integration for Construction and Engineering provides automation for provisioning, which is controlled or configured by You. Oracle is responsible for backup/restore, patching, upgrading, managing, maintaining, and monitoring the instance.

Third Party Web Sites, Platforms and Services

Oracle Integration for Construction and Engineering may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party Web sites or platforms or services. You bear all risks associated with Your access to and use of such third party Web sites, platforms, and services and You are solely responsible for entering into and being compliant with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Oracle Cloud Hosting and Delivery Policies and the Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) which is transmitted to such third parties.