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Metrics

1,000,000 API Calls: is defined as 1,000,000 API calls or notifications (or combination thereof) incoming from a client to the Oracle Cloud Infrastructure API Gateway Service. Billing for partial 1,000,000 API calls will be prorated.

1,000,000 Calls Per Month: is defined as 1,000,000 API calls or notifications consumed by any application built on the Oracle Cloud Service during a month.

10,000 Audit Records Per Target Per Month: is defined as 10,000 database audit records collected from a specific database target by the Oracle Cloud Service during a month.

1,000 Emails Sent: is defined as 1,000 emails that are accepted by the Email Delivery Cloud Service to receive and parse or to deliver to the end recipient in the billing period, where an email is defined as an electronic mail message, counted on a per recipient basis. A single email with 10 different recipients would be counted as 10 emails (e.g., 140,000 emails accepted, each with 2 different recipients would be charged $280 \times \$0.085 = \23.80). For the purposes of Oracle Cloud Infrastructure - Notifications - Email Delivery Cloud Service, each 64 kilobyte (KB) portion of delivered data is billed as 1 email. For the purposes of Oracle Cloud Infrastructure - Notifications - Email Delivery Cloud Service, each 2MB portion of delivered data is billed as 1 email. The maximum message size of 10MB will be billed as 5 emails (e.g., 140,000 emails accepted at 10MB size, each with 2 different recipients would be charged $280 \times \$0.085 \times 5 = \119.00).

100 Entities Per Hour: is defined as 100 entities where each entity refers to a technical asset being managed or monitored, such as a server, database, application that resides either in the cloud and/or onpremise during a one hour period. Examples of entities include, but are not limited to: Host, Docker Container, SQL Server instance, MySQL instance, Oracle Database instance, WebLogic Server, Tomcat, Oracle Traffic Director Instance, custom created entity, etc.

You have the ability to extend existing pre-defined entities and create Your own entirely custom entities. In extending pre-defined entities, a maximum of five (5) additional numeric time series is allowed. For custom entities, a total of 40 numeric time series are allowed (a numeric time series is a measurement of time associated with an entity, such as response time, transaction per second, CPU %, etc.).

For the purposes of counting certain entity types, a conversion factor will be applied:

- One database Oracle Compute Unit (OCPU) will count as 1 entity.
- One database processor will count as 2 entities.
- One Application Performance Monitoring Agent (an “APM Agent”) will count as 15 entities.

An APM Agent is defined as the data collector on a target application server being monitored, whether in the cloud or on-premises.

1,000 Events Per Hour: is defined as 1,000 events where an event is one distributed tracing span. A distributed tracing span describes the time it takes to complete an individual unit of work

in the distributed system. Each distributed tracing span encapsulates an operation name, context information, a start and finish timestamp, a set of key value tags that can be used for annotation and key value logs that can be used to capture messages and debug information related to the span.

100,000 Events Per Hour: is defined as 100,000 events where an event is one distributed tracing span. A distributed tracing span describes the time it takes to complete an individual unit of work in the distributed system. Each distributed tracing span encapsulates an operation name, context information, a start and finish timestamp, a set of key value tags that can be used for annotation and key value logs that can be used to capture messages and debug information related to the span.

1,000,000 Function Invocations: is defined as 1,000,000 function invocations, where a function invocation is defined as a request received from a client to execute a single function. Oracle will charge You for the number of 1,000,000 invocation quantities used in a month. Billing for partial 1,000,000 invocation quantities will be prorated.

10,000 Gigabyte Memory-Seconds: is defined as 10,000 gigabyte memory-seconds, where a gigabyte memory-second is defined as the amount of RAM (GB) allocated to a function during its execution (S). Oracle will charge You for the number of 10,000 GB-S quantities used by all functions in a month. Billing for partial 10,000 GB-S quantities will be prorated.

1,000,000 Incoming Requests Per Month: is defined as a collection of 1,000,000 page hits over HTTP/S incoming from a client on the internet, VCN or CDN to the Web Application Firewall.

1 Managed Resource Per Month: is defined as a compute or database instance (a node) that is part of a fleet (group of resources) that was created by You and that is managed by the Service to ensure continuous compliance.

10 Monitor Runs Per Hour: is defined as 10 monitor runs, where a monitor run is an execution of one monitor (scripted monitor, page load monitor, REST API monitor) from one vantage point location. Where there is usage of an external vantage point location to execute a monitor, each execution will be counted as 3 monitor runs.

10 Monitored Resources Per Hour: is defined as 10 monitored resources per hour, where a monitored resource is part of the technology stack, such as an application (e.g., Oracle E-Business Suite (EBS) and EBS components such as Concurrent Processing), a database (e.g., Oracle database), or an application server (e.g., Oracle Weblogic Server).

For the purposes of billing, each instance of a monitored resource type is counted as one resource. For clustered resources, the cluster - including all individual members - is collectively counted as one resource (i.e., individual members of the cluster are not counted). For example, an Oracle WebLogic Cluster containing 2 Oracle WebLogic Servers would be counted as one monitored resource. Monitored resources will be charged in blocks of 10 Monitored Resources Per Hour; each partial 10 Monitored Resources Per Hour will be charged as a full 10 Monitored Resources Per Hour.

1,000,000 Queries: is defined as the number of DNS queries received by the public authoritative DNS server at a prorated cost of \$1.00 per 1 million queries during the monthly billing period (e.g., 500 million queries received would be invoiced at 500 x \$1.00 = \$500).

1,000 Requests Per Month: is defined as a maximum of 1,000 requests per month, of the type of REST API requests You use in the Oracle Cloud Service, including PUT, HEAD, POST, COPY, LIST, DELETE and GET requests.

10,000 Requests Per Month: is defined as a maximum of 10,000 requests per month, of the type of REST API requests You use in the Oracle Cloud Service, including PUT, HEAD, POST, COPY, LIST, DELETE and GET requests.

1,000,000 Requests: is defined as the number of data plane operations received to or from an Oracle Cloud Service.

- For the purposes of Oracle Cloud Infrastructure Queue Service, each request is defined as a 64 kilobyte request of one of the following data plane operations to the Oracle Cloud Service: push, get, delete and update. If a request exceeds 64 kilobytes (KB), the request will count as multiple requests (e.g., one 68KB delete operation will count as 2 requests).

1,000 Transactions: is defined as the number of 1,000 character units within a document that is provided as an input to the Oracle Cloud Service (API call). Transactions less than 1,000 characters will be counted as a full transaction (e.g., 1,010 characters input would be counted as 2 transactions).

- For the purposes of Oracle Cloud Infrastructure Document Understanding Cloud Services, transactions are defined as the number of operations per page that are provided as inputs to the Oracle Cloud Service (API call) and consumed in total at service end points, monitored hourly through the month, with each operation equal to one transaction.

10,000 Transactions: is defined as the number of 10,000 character units processed by an Oracle Cloud Service, where a character is equal to a transaction.

- For the purposes of Oracle Cloud Infrastructure Generative AI Service, transactions are defined as the number of 10,000 character units processed for on-demand base models. If You process fewer than 10,000 characters in the Oracle Cloud Infrastructure Generative AI Service, You will be charged only for Your fractional usage.
- For the purposes of Oracle Cloud Infrastructure Generative AI Agents Service, transactions are defined as the number of 10,000 character units processed, including the input request character count, characters generated and consumed by the component models, and the output response character count. If You process fewer than 10,000 characters in the Oracle Cloud Infrastructure Generative AI Agents Service, You will be charged only for Your fractional usage.

250 Video Assets Per Month: is defined as 250 video assets per month, where one (1) video asset is one (1) advanced video (published or not published) stored in an Oracle Content Management asset repository, or 20 files of any type stored in the Oracle Content Management advanced video

project workspace. An advanced video project workspace is used for storing user-contributed draft files.

If the total number of video assets utilized during a month exceeds the number of video assets that are entitled per 250 Video Assets Per Month, an additional 250 Video Assets Per Month will be charged. Only the current top level revision of any given video asset is counted toward the total number of video assets.

If an Oracle Content Management instance has been provisioned and designated as a non-primary instance, only a single quantity of 250 Video Assets Per Month will be charged regardless of the total number of video assets being replicated. A non-primary instance can be used for disaster recovery, development, staging or quality assurance activities.

5,000 Messages Per Hour: is defined as the number of 5,000 message quantities used as part of the Oracle Cloud Service. A message is defined as up to 50 kilobytes (KB) of in-and-out transmission from/to the Oracle Cloud Service. Any messages over 50KB in size must be counted as multiple messages, with each 50KB or portion thereof counting as equivalent to one message (e.g., 210KB would be counted as 5 messages).

20,000 Messages Per Hour: is defined as the number of 20,000 message quantities used as part of the Oracle Cloud Service. A message is defined as up to 50 kilobytes (KB) of in-and-out transmission from/to the Oracle Cloud Service. Any message over 50KB in size must be counted as multiple messages, with each 50KB or portion thereof counting as equivalent to one message (e.g., 210KB would be counted as 5 messages).

For the purposes of the following programs, message pack sizes are as follows:

- Oracle Integration Cloud Service (all editions) subscribed message packs are 5,000 Messages Per Hour.
- Oracle Integration Cloud Service – BYOL Service (all editions) subscribed message packs are 20,000 Messages Per Hour.

For the purposes of the Oracle Integration Cloud Service (all editions) and the Oracle Integration Cloud Service – BYOL (all editions), a message is calculated following these rules:

- Integrations:
 - 5: Each trigger activity counts as at least one message, depending on the message size. If the inbound message payload exceeds 50KB, 1 additional message is counted for each additional 50KB (e.g., 210 KB would be counted as 5 messages).
 - Invoke: Invoke requests do not count as messages, but invoke responses that are greater than or equal to 50KB count as messages. If an invoke response message payload exceeds 50KB, 1 additional message is counted for each additional 50KB (e.g., 210 KB would be counted as 5 messages). If the invoke response message payload is less than 50KB, then the invoke response is not counted as a message.
 - File: For file-based scheduled flows where there are incoming files into integrations, each file is converted into a billed message (in multiples of 50KB) only when the file size is greater than or equal to 50KB.
- Process Automation:

- Each invocation of a process will incur a charge of one message.
- Any active process instance running for more than one hour will incur an additional charge of one message per hour. An active process instance is defined as one that is currently in-progress and has not yet reached completion.
- Decisions:
 - Each invocation of a decision will incur a charge of one message.
- Visual Builder
 - One concurrent user for the Visual Apps feature is equal to 100 messages.
- Internal: The following internal calls within the same Oracle Integration Cloud Service instance are not counted as messages.
 - Visual Builder to Integration
 - Integration to Integration
 - Process to Process
- Calling another Oracle Integration Cloud Service instance does incur messages in the target Oracle Integration Cloud Service instance, and, depending on the response size, may also incur messages in the Oracle Integration Cloud Service instance from which the call originates.

Any combination of message input, message output, concurrent users, or messages sizes may be utilized concurrently, but must not exceed the maximum quantity of 20,000 Messages Per Hour that You set when You create an instance for the Oracle Cloud Service.

300 Gigabytes Per Hour: is defined as 300 gigabytes of total indexed size of stored log data during a one hour period.

500 Transactions Per hour: is defined as 500 blockchain transactions attempted in an Oracle Blockchain Platform Cloud Service instance in an hour. A blockchain transaction is defined as a ledger query, an attempted endorsement transaction (irrespective of the outcome of the transaction – success or failure), or an attempted commit transaction (irrespective of the outcome of the transaction – success or failure) for each peer in the Oracle Autonomous Blockchain Cloud Service instance. A peer represents an entity (organization registered on the blockchain) executing blockchain transactions. One entity can have multiple peers. You specify the number of peers at the time of provisioning and You can dynamically start additional peers.

5,000 Assets Per Month: is defined as 5,000 assets per one month, where one (1) asset (an “Asset”) is one (1) item of any type (published or not published) stored in the Oracle Content Management asset repository. An asset stored in the asset repository can be either a file-based asset (e.g., a document, an image, a video) or a content item; a content item is a block of information created using a content type.

Every twenty (20) files of any type stored in the Oracle Content Management documents file repository counts as one (1) asset; Every one hundred (100) files of any type stored in an Oracle Content Management business asset repository counts as one (1) asset; And every two hundred (200) files of any type that has been archived counts as one (1) asset.

If the total number of assets utilized during a month exceeds the number of assets that are entitled per the 5,000 Assets Per Month quota, an additional fee for an additional 5,000 Assets Per Month will be charged during such one month period.

Only the current top level revision of any given file or asset is counted toward the assets counts.

If an Oracle Content Management instance has been provisioned and designated as a non-primary instance, only a single quantity of 5,000 Assets Per Month will be charged regardless of the total number of assets being replicated. A non-primary instance can be used for development, staging, QA or disaster recovery.

Each provisioned Oracle Content Management instance is charged a minimum of 5,000 Assets Per Month (i.e., the minimum charge is one 5,000 Assets pack per instance). You will be charged for the total count of 5,000 Assets packs per month used across all provisioned Oracle Content Management instances (primary and non-primary) within Your Cloud Services Account.

Active Process User Per Hour: is defined as a unique active user that interacts with the Oracle Cloud Service for any task where registered users could be Development, Design, Operations, Invocation or Participant users during a 1-hour period across the Designer or Workspace UIs. A user interacting with the Oracle Cloud Service through REST APIs will also be counted. Each single unique user accessing the Oracle Cloud Service multiple times in a one-hour period will be counted as only one Active Process User Per Hour.

Active User Per Hour: is defined as a unique active user that interacts with the Oracle Cloud Service through a specific channel (website, mobile app, API, SMS) during a 1-hour period. Active users are tracked through the use of audit logs, cookies, user ids, tokens, device ids, IP's or session id's. Access across multiple channels will be counted as multiple active users on an hourly basis. An active user is tracked for each instance of the Oracle Cloud Service.

For the purposes of the Oracle Identity Cloud Service, the interaction with the Service consists of, but is not limited to, specific actions or events performed within the Service (authentication, Single Sign On, user provisioning, step-up authentication, password management, etc.).

For the purposes of the Oracle Content Management and the Oracle Content and Experience Cloud Service - Classic, the Service tracks either named users or visitors based upon the role that a user is given in the Service; users with anonymous access to the Service will be tracked as visitors. Visitor access – whether for anonymous or registered visitors - across multiple channels during the same hour counts as multiple active visitor users. In addition, during the same hourly period, the Service also tracks:

- the number of API calls made to the Service by third party applications. If the number of API calls exceeds the number of API calls that are entitled per active user, a new active user will be added.
- the number of published assets. A published asset is either a file-based asset (e.g., a document, an image, or a video) or a content item (a block of information created using a content type) either of which has been published during the hourly period. If the

number of published assets exceeds the number of published assets that are entitled per active user, a new active user will be added.

- outbound data transfer per active user per hour. Outbound data transfer is defined as the quantity during an hour of the Oracle Cloud Service of both the data You download directly from the Oracle Cloud Service plus the quantity of Outbound Data Transfer from the Oracle Cloud Service over the internet, including responses to Your client requests.

AI Unit Per Hour: is defined as a pre-configured set of infrastructure with a given performance level, billed per hour, dedicated to You for the purposes of hosting or fine-tuning generative AI models. You must maintain a minimum Services Period commitment of 744 hours per hosting cluster and 1 hour per fine-tuning cluster; once the minimum of either is exceeded, You will be billed on a per second basis. You will be charged for dedicated AI clusters units You have created until You delete the units.

Annotated Data Records: is defined as the number of data records that were assigned one or more labels. An annotated data record involves (a) creating one or more bounding boxes to an image, (b) classifying an entire image, document or text, or (c) highlighting part of text, video or speech with labels.

API Calls: is defined as the number of calls incoming from a client to the Oracle Cloud Infrastructure Threat Intelligence Service endpoint. A call may include GET or LIST commands to retrieve certain threat intelligence indicator data from the Oracle Cloud Infrastructure Threat Intelligence Service endpoint. Calls are metered on a per tenancy basis. Each search in the console or call to the API is considered an API call for the purposes of metering.

Cluster Per Hour: is defined as the number of cluster hours used as part of the Oracle Cloud Infrastructure Kubernetes Engine-Enhanced Cluster. It is billed per second and measured as the number of Oracle Cloud Infrastructure Kubernetes Engine - Enhanced Cluster enhanced clusters for a duration measured in seconds, rounded up to the nearest whole number with minimum of one minute. A cluster is an instance of the Oracle Cloud Infrastructure Kubernetes Engine - Enhanced Cluster that includes the control plane that implements core Kubernetes functionality and the cluster data plane comprised of worker nodes that runs the applications that You deploy in a cluster.

Consumer User Per Month: is defined as an identity that is not configured to access the Service through either a user interface or through a programmatic configuration during the billing period, but whose accesses are managed in the Service by Workforce Users (as defined below).

- For the purposes of Oracle Access Governance, non-Workforce Users (these would include, but are not limited to, customers, partners, citizens, and contingent freelance talent whose birth right accesses needs to be managed) shall be deemed to be Consumer Users.
- You will be billed for Consumer Users marked as “Active” in Oracle Access Governance on a monthly basis for the configured Consumer User count metered every hour.

CPU Core Per Hour: is defined as the total number of CPU cores of processor hours enabled for monitoring as part of the Oracle Cloud Infrastructure Database Management Service. The number of CPU cores shall be determined based upon the total number of CPU cores of the processor on

the host, VM or Container on which the target is being monitored, and equals the current number of CPU cores on the system that includes sub-cores of multi-core CPUs, as well as single-core CPUs. The number of sockets multiplied by the number of CPU cores per socket will give the total count of CPU cores. Programs licensed on a CPU core basis may be accessed by your internal users (including agents and contractors) and by your third party users. Each partial CPU core per hour consumed will be billed as a full hour.

Notes:

1. Oracle Database Enterprise or Standard Edition processor count definition, policy and limits do not apply.
2. Multiple targets running on the same hosts, VMs, or Containers will be counted only once for licensing purposes.
3. CPU cores of each instance of Oracle Real Application Clusters must be counted.
4. If You are using a standby database and Dataguard is monitored and managed by the Oracle Cloud Infrastructure Database Management Service, then CPU cores of these instances must also be counted for licensing purposes.
5. On Exadata systems, CPU cores on all the database instance hosts must be counted for licensing purposes, however CPU cores of Exadata Storage Server need not be counted for licensing purposes.

Desktop Per Month: is defined as a unique desktop instance accessed by a single user that interacts with the Oracle Cloud Service through a specific channel (website, mobile app, API, SMS) during a one-month period. Desktops are grouped into pools and charged at pool creation, regardless of whether or not a user is accessing the desktop.

ECPU Per Hour: is based on the number of cores per hour elastically allocated from a pool of compute and storage servers. For the purposes of MySQL Database and MySQL HeatWave, ECPU Per Hour is a platform-independent measure of the work done per hour by the MySQL Database and MySQL HeatWave.

Endpoint Per Hour: is defined as the number of endpoints provisioned and made available for Your use per hour as part of the Oracle Cloud Service.

- For the purposes of MySQL HeatWave on AWS, endpoints are defined as the number of Ingress Private Endpoints or Egress Private Endpoints that are provisioned and made available for Your use per AWS AZ in one hour. You will be billed for each endpoint provisioned and made available for use during a part of an hour, with a one-minute minimum.

Endpoint Per Month: is defined as the number of endpoints (IP addresses or HTTP targets) monitored from up to 10 vantage points (from locations) for each protocol (HTTP, HTTPS, TCP, ICMP, etc) at either a high or low frequency rate of measurement (e.g., every 10 seconds versus every 30 seconds), during a given calendar month of the Service.

Exadata TB (Terabyte) Storage Capacity Per Month: is defined as the number of terabytes of Exadata storage reserved for Oracle Autonomous Data Warehouse or Oracle Autonomous Transaction Processing or reserved for cross-region resources or log staging, if applicable, during each month of the Services Period of the applicable Oracle Cloud Service. Each terabyte of Exadata storage space reserved for part of a month will be billed on an hourly basis.

Execution Hour: is defined as the number of execution hours used by Pipeline Operators as part of Oracle Cloud Infrastructure Data Integration. A scheduled run of a single task counts as a pipeline with a single Pipeline Operator execution. Each partial Execution Hour consumed is billed as a partial hour with a one-minute minimum. The first 30 hours of Execution Hour per tenant per month is free.

Execution Pack Per Month: is defined as up to 10,000 execution activities during each month of the Services Period, with one execution pack equaling up to 10,000 activities. An activity is any available element in the palette such as notifications, human tasks, service calls, start/end events, and gateways. An executed activity is defined as an activity that is executed at runtime when a transaction or payload is processed.

Gateway Per Hour: is defined as single state representation of one or many instances (called gateway nodes) of the gateway application component installation. A gateway is represented as a "Gateway" in the management service gateway table in the database and is shown as such in the user interface. A gateway is counted by counting the number of gateways in the "Gateways" tab in the management service user interface during a single hour. When a gateway node is registered to the management service, You have the option to register it to an existing gateway or to create a new gateway. When the last node is de-registered, You will have the option to delete the gateway and reduce the count of gateways.

Gibibyte (GiB) Memory Per Hour: is defined as 1 gibibyte of memory capacity in the server as a part of the Oracle Cloud Service.

Gigabyte (GB) Data Capacity Per Hour: for the purposes of Oracle CASB for IaaS and Oracle CASB for Custom Apps is defined as the volume of data generated, ingested, managed and analyzed from the Monitored Accounts and Monitored Apps per hour. Capacity may include but is not limited to development, test, quality assurance (QA), training, pre-production, production, high availability (HA), disaster recovery (DR) or any other environments that You deem necessary to be monitored by Oracle's Cloud Service offering.

- For the purposes of Oracle CASB for Data Protection, Data Loss Prevention Retroactive Scan, Gigabyte (GB) of Data Capacity Per Hour is defined as the volume of data scanned per hour.

Gigabyte (GB) of Data Processed: is defined as the quantity of any transfer of data to or from the Load Balancer over the internet including responses to Your client requests during a calendar month.

- For the purposes of Oracle Cloud Infrastructure Network Firewall, Gigabyte (GB) of Data Processed is defined as every GB of data processed by the network firewall instance in a month.

Gigabyte (GB) of Data Processed Per Hour: is defined as the quantity of gigabytes of data processed from/to the Oracle Data Integration Platform Cloud Service (host or remote agents), which may include counting any combination of data throughput for data replication, batch data movement, data streaming or data cleansing operations. For the purposes of Oracle Cloud Infrastructure Data Integration, Gigabyte of Data Processed Per Hour is defined as the quantity of gigabyte of data input into Oracle Cloud Infrastructure Data Integration during a one hour period.

Gigabyte (GB) of Data Transferred: is defined as the quantity of gigabytes of data You transfer to/from the Oracle Cloud Service.

- For the purposes of MySQL, the quantity of gigabytes of data transferred to/from the Oracle Cloud Service and for which You will be charged include:
 1. Out of Service transfers, where the traffic is across different Amazon Web Services (AWS) regions or between an AWS region and internet/other cloud ;
 2. In and out of Service transfers, where the traffic is through the Ingress and Egress Private Endpoints; and
 3. Within the Service transfers, where the traffic is between two managed MySQL instances in different Availability Zones within an AWS region, such as data replication between source and replica MySQL instances, between primary and read-replica MySQL instances, and between the MySQL instances within a MySQL High Availability cluster.

Gigabyte (GB) of Good Traffic Per Month: is defined as the data of the HTTP response egress traffic passed through the WAF as a reverse proxy from the origin server.

Gigabyte (GB) Log Storage Per Month: is defined as the number of GB of logs stored inside the Oracle Cloud Infrastructure Logging Cloud Service during a month of the Oracle Cloud Service. The minimum amount that will be billed is 1 MB.

Gigabyte (GB) Memory Per Hour: is defined as the number of GB memory hours allocated as part of an Oracle Application Container Cloud Service instance.

Gigabyte (GB) of Packaged Video Content: is defined as the number of gigabytes requested by a video player or content delivery network (CDN) service and packaged to Oracle Cloud Infrastructure Media Streams during a month.

Gigabyte (GB) Per Hour: is defined as 1 GB of memory capacity in the server as a part of the Oracle Cloud Service.

Gigabyte (GB) Outbound Data Transfer Per Month: is defined as the quantity during a calendar month of the Oracle Cloud Service of (a) the data You download directly from the Oracle Cloud Service and (b) the quantity of Outbound Data Transfer from the Oracle Cloud Service over the internet, including responses to Your client requests and (c) the data You transfer between Oracle Cloud Infrastructure regions.

Gigabyte (GB) Performance Units Per Month: is defined as per gigabyte storage performance characteristics for the Oracle Cloud Infrastructure block volume during a month of the Service. This metric must be purchased and is metered in increments of 10. You may adjust performance characteristics such as IOPS/GB, throughput/GB, and maximum IOPS for the Oracle Cloud Infrastructure block volume.

- For the purposes of Oracle Cloud Infrastructure – File Storage High Performance Mount Target, Gigabyte (GB) Performance Units Per Month is defined as per gigabyte storage performance characteristics for a file system during a month of the Service. This metric is purchased and metered in units of gigabytes and is adjusted based on throughput per second, such as gigabits per second.

Gigabyte (GB) Storage Capacity Per Month: is defined as a gigabyte (1073741824 bytes) of computer storage space used by a storage filer of the Oracle Cloud Service during a month of the Service. The metric may be subject to a minimum storage duration requirement.

- For the purposes of Oracle Cloud Infrastructure Database with PostgreSQL, Oracle Cloud Infrastructure Database Optimized Storage is a high-performance storage that is utilized for that service.
- For the purposes of Oracle Exadata Exascale VM Filesystem Storage and Oracle Exadata Exascale Smart Database Storage are utilized for that service.

Gigabyte Storage Per Hour: is defined as the number of gigabytes of data stored inside the Oracle Cloud Infrastructure Generative AI Agents Service’s managed knowledge base during an hour. Each partial gigabyte per hour will be charged as a full gigabyte per hour.

Gigabyte (GB) Storage Retrieved Per Month: is defined as a gigabyte (1073741824 bytes) of computer storage retrieved during a month of the Oracle Cloud Service.

GPU Monitoring Unit Per Hour:

GPU Monitoring Unit Per Hour is defined as the quantity of GPU Monitoring Units required per hour to monitor a specific GPU Type as defined in the GPU Monitoring Units Table below. Each hour of use will be multiplied by the applicable GPU Monitoring Units per the specific GPU Type as set forth in the GPU Monitoring Units Table, which will be used to determine the price per hour for the specific GPU Type. Each partial **GPU Monitoring Unit Hour** consumed will be billed as a full hour.

Refer to the table below for the GPU Monitoring Units for each type of GPU:

GPU Type	GPU Monitoring Unit per GPU
NVIDIA H100	5
NVIDIA A100	2
NVIDIA A10	1
NVIDIA V100	2
NVIDIA P100	1

HeatWave CapacityPer Hour: is defined as a unit of 16 gigabyte memory hours allocated in MySQL HeatWave.

Host CPU Core Per Hour: is defined as the total number of cores of the processors used per hour underlying the physical host, VM, or container on which the target database or host is being monitored externally. All host CPU cores are counted, including cores underlying both primary and standby databases, and cores running each instance of RAC. If multiple Oracle database targets are running on the same processors of the physical hosts, VMs or containers, then the host CPU core will only be counted once. Each partial Host CPU Core hour consumed will be billed as a full hour.

Host CPU Core Per Month: is defined as the total number of cores of the processors used per month underlying the physical host, VM, or container on which the target database or host is being monitored externally. All host CPU cores are counted, including cores underlying both primary and standby databases, and cores running each instance of RAC. If multiple Oracle

database targets are running on the same processors of the physical hosts, VMs or containers, then the host CPU core will only be counted once.

Hosted Environment Per Hour: is defined as the combination of systems and supporting resources provided as part of the Oracle Data Management Cloud Services (the Hosted Environment), the use of which is measured on a per hour basis. Each partial Hosted Environment hour consumed will be billed as a partial hour. The included amount of the following items vary per service and selected shape, and are as specified in the Service Descriptions for the applicable Cloud Service: minimum Services Period, base number (zero or more) of OCPU enabled, optional maximum OCPU capacity and local storage capacity.

Hosted Environment Per Month: is the combination of systems and supporting resources to which Oracle grants You access as part of the Oracle Cloud Services ordered by You, that is (i) configured for the Oracle-provided Software operating on it and for specific uses as part of the Oracle Public Cloud Services, and (ii) used by Oracle to perform the Oracle Cloud Services. The hosted environment consists of the production environment, and any non-production environment(s), as referenced in the applicable ordering document.

- For the purposes of Oracle NoSQL Database Cloud Service
 - You are provided a minimum of 420,000 read units per month
 - You are provided a minimum of 280,000 write units per month
 - You are provided a minimum of 17,500 GB storage per month

Hosted Named User Per Hour: is defined as an individual authorized by You to access the hosted Cloud Service in an hour, regardless of whether the individual is actively accessing the hosted Cloud Service at any given time.

HSM Partition Per Hour: is defined as one single-tenant Hardware Security Module (HSM) partition used on an Oracle Cloud Infrastructure Cloud Service where that Service is measured and billed on an hourly basis.

Instance Per Hour: is defined by each Cloud Service as follows:

- For the purposes of Oracle Autonomous Database – Developer, Oracle Autonomous Data Warehouse – Dedicated – Developer , Oracle Autonomous Transaction Processing – Dedicated – Developer, Oracle Autonomous Data Warehouse – Exadata Cloud@Customer – Developer and Oracle Autonomous Transaction Processing – Exadata Cloud@Customer – Developer , an instance is defined as a single, provisioned Autonomous Database. Autonomous Database instances are billed per hour, with partial hours rounded up to the nearest whole hour. Every hour the Autonomous Database instance is running, it is counted as an instance per hour.
- For the purposes of Oracle ZFS Storage – High Availability, an instance is defined as a bare metal (BM) or virtual machine (VM) instance in which the ZFS Storage Market Place image is deployed. Every hour the instance is running, it is counted as an instance per hour.
- For the purposes of Oracle Cloud Infrastructure - Web Application Firewall (“WAF”), an instance is defined as an active WAF policy attached to a web-application or a load balancer instance. Every hour the policy and the attachment are in active status is counted as an instance hour.

- For the purposes of Oracle Cloud Infrastructure Network Firewall, every hour the network firewall instance is in active status is counted as an instance per hour.

Instance Per Month: is defined as a single deployment of an Oracle Cloud Service provisioned by You.

Inferencing Unit Hour: is an hour an inferencing unit is dedicated for running a custom model. Any partial inferencing unit hours will be charged as a full hour. For the purposes of Oracle Cloud Infrastructure Language Cloud Service, an inference unit running a custom model provides a throughput equivalent to 500 characters per second and an inference unit running a healthcare model provides a throughput equivalent to 10,000 characters per second.

Key Version Per Month: is defined as one key version in a single-tenant accessible encryption key storage vault used on an Oracle Cloud Infrastructure Cloud Service where that Service is measured and billed on a monthly basis.

Load Balancer Hour: is the number of hours from when a given Load Balancer is launched until it is terminated. Each partial server-hour consumed will be billed as a full hour.

Logging Analytics Storage Unit Per Month: is defined as 300 gigabytes of logs stored during a month of the Oracle Cloud Service. The minimum amount that will be billed is 1 Logging Analytics Storage Unit.

Logging Analytics Storage Unit: is defined as a gigabyte (1,073,741,824 bytes) of logs stored inside Oracle Cloud Infrastructure Logging Analytics during a month of the Oracle Cloud Service. One Logging Analytics Storage Unit equates to 300 gigabytes of Log Storage per month. The minimum billing threshold is 1 Logging Analytics Storage Unit.

MAC Server Per Hour: is defined as a single, reserved capacity for Mac Server. MAC Server Per Hour includes connectivity to Your tenancy. Billing for Mac Server is per hour with a 3-year minimum commit period and will comply with the Apple macOS Software License Agreement.

Mbps Per Hour: is the bandwidth of the load balancer represented in Mbps per hour. This metric is only applicable to the Oracle Cloud Infrastructure Load Balancer Cloud Service.

Memory Gigabyte Per Hour: is defined as 1 gigabyte GB of memory capacity in the server as a part of the Oracle Cloud Service. A gigabyte is defined as a unit of information equal to one billion (10^9).

Migration Hour: is defined as the amount of time that a migration is running, where 'running' is defined as a migration job being in a state of "in progress" or in a state of "waiting". Partial Migration Hours consumed are billed as partial hours with a one-minute minimum.

Million Datapoints: is defined as a count in the millions of the Oracle Cloud Infrastructure Monitoring Datapoints either ingested or retrieved for a Monitoring Metric.

Million Delivery Operations: is defined as the number of delivery operations in the millions performed by the Oracle Cloud Infrastructure Notifications Service, including retries to deliver messages to HTTPS endpoints. Each 8KB portion of delivered data is billed as 1 operation.

Minute of Output Media Content: is defined as the length of output media content that is processed by Oracle Cloud Infrastructure Media Flow Cloud Service during a one-minute period.. Each minute will be billed in 6 second increments.

Monitored Service User Per Hour: is defined as a user account in Your SaaS applications, which You are authorized to monitor each hour for each service with the Oracle CASB Service. Users account may include individual user accounts as well as accounts shared by multiple users of the monitored SaaS applications and are not limited to the employees, customers, partners, consultants, contractors and agents of You, and Your customers.

Monitored Account Per Hour: is defined as the account that You established with Your IaaS or PaaS provider that includes (1) the Your email address and password, (2) the control of resources available or created within the account, and (3) payment for the IaaS or PaaS activity related to those resources. Each Active IaaS/PaaS Monitored Account by use of the applicable Oracle Cloud Service. Active means account is configured and activated in Oracle CASB Cloud Service. For the purposes of Oracle CASB Cloud Service, an Oracle Cloud Infrastructure Compartment is considered to be equivalent to an account.

Monitored App Per Hour: is defined as any custom or tailor-made application or workload that is specifically developed and deployed by You on a PaaS or IaaS based infrastructure, either for internal or external use, that is configured and activated and that You monitor each hour with the applicable Oracle Cloud Service. A Monitored App may include but is not limited to development, test, quality assurance (QA), training, pre-production, high availability (HA), disaster recovery (DR) or other environments that You monitor with this Oracle CASB Cloud Service.

Node Per Hour: is defined as the number of node hours used as part of the Oracle Cloud Service. A node is a predefined combination of OCPU's (or vCPUs) and memory based on the shape. Each partial node hour consumed is billed as a partial hour, with a one-minute minimum.

- For the purposes of Oracle Cloud Infrastructure Search Service with OpenSearch – Node – Metered, a node is defined as the number of data node instances that can be part of a cluster system in one hour.
- For the purposes of Oracle Cloud Infrastructure Search Service with OpenSearch, a data node instance is defined as the number of Compute instances with an instance type of data node that can be part of a clustered system in one hour. A customer can have two data nodes within its cluster without any hourly metering. Only any additional data nodes after the second data node will be charged the Oracle Cloud Infrastructure Search Service with OpenSearch HA rate. For example, a two-data node cluster will not be metered. If a third data node is added, there would be a single data node per hour charge metered for the third data node. If a fourth data node is added, then two data node per hour charges will be incurred.
- For the purposes of Oracle Cloud Guard Workload Protection, a node instance is the number of Compute instances that are monitored by the workload protection agents in one hour.
- For the purposes of Oracle Cloud VMware Solution –a node is predefined combination of OCPU's (or vCPUs), memory and local NVMe storage where applicable based on the shape.

For non-elastic IP addresses, fees are based on the time period the virtual machines are actually running. For elastic IP addresses, fees are based on the entire time period that the IP is allocated for Your use.

Video Pack (500 Videos - 500 Gigabytes (GB)) Per Month: is defined as up to 500 videos consuming up to 500 GB of storage per month.

Virtual Node Per Hour: is defined as the number of virtual node hours used as part of the Oracle Cloud Infrastructure Kubernetes Engine - Virtual Node. A virtual node provides the abstraction of a regular worker node to Kubernetes. It is billed per second and measured as the number of virtual nodes in Oracle Cloud Infrastructure Kubernetes Engine - Virtual Node clusters for a duration measured in seconds, rounded up to the nearest whole number with minimum of one minute.

Virtual Private Vault Per Hour: is defined as 1 single-tenant accessible encryption key storage vault used on Oracle Cloud Infrastructure (OCI) that is measured on an hourly basis and billed on a monthly basis.

Virtualized-Gigabyte (GB) Per Month: is defined as the sum of the storage space used from the following: weekly full backups, daily incremental backups, and archived redo log backups of the Oracle Database instances during a calendar month.

Workspace Usage Per Hour: Is defined as the workspace instance provided as part of Oracle Cloud Infrastructure Data Integration, the use of which is measured on a per hour basis.

Workforce User Per Month: is defined as an identity that is configured to access the Service either through a user interface or through programmatic configuration during the billing period, regardless of whether the identity is actively accessing the Service at any given time.

- For the purposes of Oracle Access Governance, identities that could access the Service through the Service user interface or through external user interfaces to manage their own access or the accesses of other identities shall be deemed to be Workforce Users.
- Identities that include, but are not limited to, employees, temporary workers, outsourcers, and contractors whose birth right and regular accesses are managed through access controls of Oracle Access Governance shall be deemed to be Workforce Users.
- You will be billed for Workforce Users marked as “Active” in Oracle Access Governance on a monthly basis for the configured Workforce User count metered every hour.

Write Unit Per Month: is defined as the throughput of up to one kilobyte (KB) of data per second for a write operation over a one month period, or approximately two million six hundred thousand (2.6 million) writes. (Each month is deemed to have seven hundred forty-four (744) hours or approximately two million six hundred thousand (2.6 million) seconds. So over a one-month period, one (1) write unit will provide You with approximately 2.6 million writes.)

of these Cloud Services. If You transition as noted in the preceding sentence but do so with a combined Object Storage and Archive Storage above 20 gigabytes, all of Your data will be permanently deleted.

Oracle in its sole discretion may remove or modify an Always Free Cloud Service from the Always Free category (a “Removed Service”) at any time. With respect to the foregoing, if You are at the time of the removal using the Removed Service, then You may switch to a subscription fee-based version of the Removed Service in order to continue using the applicable Oracle Cloud Service.

The default Data Center Region (the “Home Region”) for Always Free Cloud Services is the region that You choose when You sign up for the applicable Always Free Cloud Services (subject to an Always Free Cloud Service being available in a given Data Center Region). You will not be allowed to change the Home Region even if You subsequently attempt to add additional Data Center Regions.

Oracle in its sole discretion may terminate a customer’s usage of an Always Free Cloud Service if Oracle identifies unusual activity that violates section 9.3 of the Oracle Cloud Services Agreement.

ALWAYS FREE CLOUD SERVICES

Cloud Service	Part #
Oracle Cloud Infrastructure Application Performance Monitoring Service – Tracing Data - Free	B92940
Oracle Cloud Infrastructure Application Performance Monitoring Service - Synthetic Usage - Free	B96629
Oracle Autonomous Transaction Processing - Free	B91393
Oracle Autonomous Transaction Processing – Exadata Storage – Free	B91394
Oracle Autonomous JSON Database – Free	B93307
Oracle Autonomous Data Warehouse – Free	B91391
Oracle Autonomous Data Warehouse – Exadata Storage – Free	B91392
Oracle APEX Application Development – Free	B93320
Oracle Cloud Infrastructure – Block Volume – Free	B91445
*Oracle Cloud Infrastructure - 10 Mbps Load Balancer – Free	B91960
Oracle Cloud Infrastructure - Compute - Virtual Machine Standard - E2 Micro - Free	B91444
Oracle NoSQL Database Cloud – Write – Free - Write Unit Per Month	B92627
Oracle NoSQL Database Cloud - Read - Free – ReadUnit Per Month	B92628
Oracle NoSQL Database Cloud-Storage – Free - Gigabyte Storage Capacity Per Month	B92629

***Note: This Cloud offering may not be available for all new customers**

F. ORACLE DATABASE DEVELOPER CLOUD SERVICES

Oracle may make available to You certain Database Developer Cloud Entitlements subject to the following terms:

- Database Developer Cloud Entitlements are granted to You for non-production use only.
- Oracle in its sole discretion may modify a Database Developer Cloud Entitlement at any time.
- The following sections of the *Oracle Cloud Hosting and Delivery Policies* do not apply to Database Developer Cloud Services: Cloud Service Continuity Policy and Cloud Service Level Agreement.
- Resource allocation and restrictions may differ for each Database Developer Cloud Service and can be found in their respective sections in this document.
- If You require entitlements beyond what Database Developer Cloud Entitlements provide, You may switch to a subscription fee-based Database Cloud Service.
- Oracle in its sole discretion may terminate a customer's usage of Database Developer Cloud Entitlements if Oracle identifies unusual activity that violates the Term and Termination section of the Oracle Cloud Services Agreement.

ORACLE DATABASE DEVELOPER CLOUD SERVICES

Cloud Service	Part #
Oracle Autonomous Database - Developer	B110316
Oracle Autonomous Data Warehouse – Dedicated – Developer	B98280
Oracle Autonomous Transaction Processing - Dedicated – Developer	B98279
Oracle Autonomous Data Warehouse - Exadata Cloud@Customer – Developer	B98278
Oracle Autonomous Transaction Processing - Exadata Cloud@Customer - Developer	B98277
Exadata Cloud@Customer - Database OCPU - Developer	B110469

G. BRING YOUR OWN LICENSE (“BYOL”)

You may activate the BYOL version of a Cloud Service if available (not all Cloud Services have BYOL versions) and You will be charged the BYOL rate for the activated Cloud Service provided that You have sufficient Oracle supported on premise licenses as required and specified in the Service Description for the Cloud Service.

You remain responsible for compliance with any license restrictions applicable to the on premise licenses (including metrics), as defined in Your Program order for those licenses. The following license types may be applied towards Your use in a BYOL Cloud Service environment: Full Use, Limited Use, Application Specific Full Use and Proprietary Hosting (subject to an ISV Amendment). Term licenses are eligible to apply toward Your use in a BYOL Cloud Service environment as long as the term of the license is in effect. For enterprise or non-standard metrics where the license applies to Your entire population (e.g., a Campus license), You are

entitled to use the same number of OCPUs or other Cloud metric to support the same number of associated on premise licenses as granted under Your enterprise or non-standard metric. Embedded Software Licenses are not eligible to be applied towards Your use in a BYOL Cloud Service environment. For clarity, the license type retains its type when applied towards Your use in a BYOL Cloud Service environment (e.g., Full Use stays as Full Use and Limited Use stays as Limited Use). Licenses applied towards Your requirements for the BYOL version of a Cloud Service are deemed deployed and in use (i.e., You may not also use these licenses on premise) and may be verified in an audit.

For any BYOL Cloud Service where multiple Program licenses are identified as eligible to apply towards BYOL Cloud Service requirements and are listed with an “or” in the description for the applicable BYOL Cloud Service, You may aggregate Your supported license quantities of those listed Program licenses to meet Your license requirement for that BYOL Cloud Service.

You acknowledge that a BYOL Cloud Service may not be available for all versions of a Program license that You might have previously deployed on premise. For example, You may have previously deployed applications on version 10 of the applicable Oracle Program but Your chosen BYOL Cloud Service may be running version 12 of the applicable Oracle Program.

A BYOL Cloud Service instance must at all times have a sufficient number of supported licenses to meet Your requirement for use of the applicable BYOL Cloud Service. If You do not have sufficient supported licenses at any point in time, then You must either stop the instance and redeploy the standard Cloud Service (non-BYOL) or You must acquire enough supported licenses to meet Your requirement for use of the applicable BYOL Cloud Service.

Some Cloud Services allow an instance, or group of instances, to be billed at a combination of BYOL and non-BYOL rates. For these Cloud Services, You may set what portion of the instance, or group of instances, will be billed at the BYOL rate based upon the metric and Your available supported licenses, and the remainder will be billed at the non-BYOL rate. If BYOL is used for a portion of an instance, or group of instances, the entire instance or group of instances is subject to the BYOL requirements for that Cloud Service.

- Example 1: If You create an Autonomous Transaction Processing Service instance with 80 ECPUs, and You set 40 ECPUs as the BYOL limit, then 40 ECPUs are non-BYOL. Because this Cloud Service instance is more than 64 ECPUs, 5 supported Oracle Database Enterprise Edition Processor licenses and 5 supported Real Application Clusters Option Processor licenses are required for the 40 BYOL ECPUs. The 40 non-BYOL ECPUs do not require You to bring any licenses.
- Example 2: If You create an Autonomous Transaction Processing Service instance with 16 ECPUs, and You set 12 ECPUs as the BYOL limit, then 4 ECPUs are non-BYOL. If You enable a local Autonomous Data Guard standby Service instance, then for the primary and standby Service instances combined, there will be total of 24 BYOL ECPUs and 8 non-BYOL ECPUs. For this scenario, 3 supported Oracle Database Enterprise Edition Processor licenses are required for the 24 BYOL ECPUs. Additionally, if You use the standby database for query access/reporting, 3 supported Active Data Guard Option Processor licenses are also required for the 24 BYOL ECPUs. The 8 non-BYOL ECPUs do not require You to bring any licenses.
- Example 3: If You create an Autonomous Transaction Processing Service instance with any non-zero number of ECPUs as the BYOL limit, and You are using supported Oracle

Database Standard Edition Processor licenses for BYOL, then the maximum Autonomous Transaction Processing Service instance is 32 ECPU's.

Oracle will allow you up to 100 days from the activation of Your BYOL Cloud Service to transition from the applicable on premise Program licenses to that BYOL version of the Cloud Service(s) (i.e., upon the earlier of Your transition date or the end of the 100 days, licenses applied towards Your requirements for the BYOL version of a Cloud Service are deemed deployed and in use (i.e., You may not also use these licenses on premise)); once a license has been deemed deployed and in use, You may not apply the same license towards a different BYOL version of a Cloud Service and Your license usage may be verified in an audit. For the purposes of on premise Oracle Identity Management Program licenses that You elect to transition to the Oracle Identity Cloud Services (excluding on premise Oracle Identity Management Program licenses licensed under a Named User Plus metric, which are described in the following sentence), Your transition time may exceed 100 days as long as You do not exceed either (i) Your original on premise Program license usage or (ii) the Cloud Service(s)' BYOL ratio requirement. With respect specifically to Your on-premises Oracle Identity Management Program licenses that are licensed under the Named User Plus metric, Your transition time may exceed 100 days as long as You do not exceed either (i) the total number of Your Named User Plus licenses across Your combined on premise and BYOL usage, or (ii) the Cloud Service(s)' BYOL ratio requirement.

H. TRANSITIONING FROM ORACLE ON PREMISE TO ORACLE CLOUD

Oracle will allow You dual use of Your Cloud Service and on premise Oracle Program licenses up to 100 days from the activation of Your Cloud Service to transition from the applicable on premise Oracle Program licenses to the Cloud Service(s).

I. LIMITED AVAILABILITY

From time to time and in Oracle's sole discretion, Oracle may make certain Oracle Cloud Services available to You on a limited basis ("**Limited Available Services**" or "**LA Services**"). If You are chosen to receive access to an LA Service, You will be able to select the LA Service in the Console and if You choose to utilize the LA Service, the terms of Your Oracle Cloud Services Agreement and the terms in this section of this Service Descriptions document shall apply to the LA Services and Your use of those services. In the event of any conflict between the terms in this Services Description document and Your Oracle Cloud Services Agreement with respect to LA Services, the terms of this Services Description document shall take precedence.

LA SERVICES ARE PROVIDED ON AN "AS IS" BASIS WITHOUT WARRANTY OF ANY KIND, AND ORACLE AND ITS LICENSORS HEREBY DISCLAIM ALL WARRANTIES AND CONDITIONS WITH RESPECT TO THE LA SERVICES INCLUDING ANY EXPRESS OR IMPLIED WARRANTIES OR REPRESENTATIONS OF ANY KIND. You agree that (a) each LA Service is not a generally available service and may never become a generally available service; (b) each LA Service may have defects, security vulnerabilities, or other deficiencies that may not and/or cannot be corrected by Oracle and are subject to change at Oracle's sole discretion; (c) Oracle may not produce a version of an LA Service that is generally available for use and any development efforts undertaken by You with the LA Service are at Your own risk; (d) Oracle may monitor and audit

Your use of each LA Service; (e) Oracle does not provide any Service Level Agreements for any LA Service; and (f) Oracle has no obligation to provide any support for any LA Service. Oracle shall determine at its sole discretion (i) if and when an LA Service is made generally available for use, and (ii) the features, performance and configuration of an LA Service and the inclusion thereof or not in any generally available version of the LA Service.

You agree to provide Oracle with input, including changes or suggested changes regarding the LA Services (“**Feedback**”) when and in the form reasonably requested by Oracle. You agree that Feedback may be recorded by Oracle, including but not limited to audio, video recording, and/or screen images (“**Recordings**”). All such Recordings shall be deemed to be Feedback. You may limit or terminate Recordings but if You do, You agree to provide Feedback in an alternative form. Notwithstanding anything that You may note or state in connection with providing Feedback, all Feedback provided by You shall be Oracle Confidential Information. You agree that Oracle or its licensors retain all ownership and intellectual property rights (including all derivatives or improvements thereof) in and to any Feedback provided by You or any other party, and acknowledge that Oracle may use the Feedback for any purpose, including but not limited to incorporation or implementation of such Feedback into an Oracle product or service, and to display, market, sublicense and distribute such Feedback as incorporated or embedded in any product or service distributed or offered by Oracle.

J. OPERATING YOUR SERVICES

I. DATA CENTER SELECTION

For each Cloud Service/instance that You deploy, You will have the opportunity to select the data center location. Oracle will continue to bill You from the Oracle entity on Your Order. We reserve the right to update these practices to support our internal operating model.

Oracle Sovereign Cloud Data Center Region

The Oracle European Union Sovereign Cloud (“EUSC”) is an option for implementation only with select Oracle Cloud Services identified by Oracle, and available only in the European Union. The EUSC service employs a set of organizational, contractual and technical controls designed to help address the requirement that Your Content, including Personal Information, will not leave the selected EUSC data center region(s) without Your authorization or instruction. These controls are intended to mitigate the risk that entities or individuals which are not part of an EUSC organization be determined to have possession, custody, and/or control of Your Content. Please see the Oracle PaaS and IaaS Cloud Services Pillar Document (which may be viewed at www.oracle.com/contracts) for additional terms.

The version of the Data Processing Agreement for EUSC applicable to Your order (a) is available at: www.oracle.com/contracts and is incorporated herein by reference, and (b) will remain in force during the Services Period of Your order. In the event of any conflict between the terms of the Data Processing Agreement and the terms of the Service Specifications (including any applicable Oracle privacy policies), the terms of the Data Processing Agreement shall take precedence.

Oracle Serbia Central Data Center Region

When You select Oracle Serbia Central Region, Your tenancy will be provisioned in the Oracle Serbia Central data center and You will only be able to create tenancies in the Oracle Serbia Central data center, in accordance with Oracle realm isolation design principles.

Resources in a tenancy inside Oracle Serbia Central Region cannot natively integrate with Oracle Cloud Services in other commercial region groups.

II. ORACLE CLOUD POLICIES AND PILLAR DOCUMENTATION

Your order for these Oracle PaaS and IaaS Cloud Services are subject to the *Oracle Cloud Hosting and Delivery Policies* and the Oracle PaaS and IaaS Public Cloud Services pillar documentation, which may be viewed at www.oracle.com/contracts.

2. ACTIVATION USAGE AND BILLING

A. INTRODUCTION

During the Services Period of Your order, You may consume any Oracle PaaS and IaaS Cloud Service designated as eligible Oracle PaaS and IaaS Cloud Services. The Service Description for each Oracle PaaS and IaaS Cloud Service describes how You consume the Service and how Oracle measures and charges for Your actual usage. A monthly statement detailing Your actual usage and the related charges will be available in Your Cloud Services Account. Your Cloud Services Account will be charged based on one of the following payment/billing models: 1: Annual Universal Credit, and 2: Pay as You Go.

As part of activation, You will be given a tenancy to use Your Oracle PaaS and IaaS Cloud Services. A “tenancy” is a secure and isolated partition within Oracle Cloud Infrastructure where You can create, organize, and administer Your cloud resources. You and/or your current and future affiliates/subsidiaries worldwide will have the option to create new tenancies within, or link additional existing tenancies to, Your Oracle Universal Credit cloud subscription as long as those existing tenancies are associated to existing Pay as You Go, Funded Allocation, or Annual/Monthly Commit subscriptions You have obtained via the Cloud Portal or a separate order. Any additional tenancies You link will consume credits from Your Services Period for Annual Universal Credit (as defined below) or Monthly Universal Credit (as defined below) at Your rate card price and currency and will apply towards overages. Your use will be governed by the Agreement and related terms associated with the Oracle Universal Credit cloud subscription tenancy. You will not receive separate invoices for additional tenancies but You will be able to use the “Cost Analysis” tool and the “Cost Reports” tool in the Console (as defined in f below) to break down estimated costs per tenancy.

B. CREDIT PERIOD TYPES

I. ANNUAL UNIVERSAL CREDIT

Oracle allows You the flexibility to commit an amount to Oracle (as specified in the “Credit Quantity” table in Your order, the “**Annual Universal Credit**”) to be applied towards the future usage of eligible Oracle IaaS and PaaS Cloud Services specified in the rate card attached to Your order or as seen in the Cloud Portal, provided such Cloud Services are available in production

release when ordered, at the fees specified in the rate card. The total Annual Universal Credits acquired under Your order (the “**Total Credit Value**”) and the applicable Services Period for those credits will be as specified in Your order. An Annual Universal Credit amount must be used within its applicable yearly Credit Period during the Services Period and will expire at the end of that yearly Credit Period (typically 12 months or as specified in Your order); any pre-paid unused amounts are non-refundable and are forfeited at that time. The pre-paid balance of the Total Credit Value will be decremented on a monthly basis reflecting Your actual usage for the prior month at the rates for each activated Oracle IaaS and PaaS Cloud Service as defined in Your order.

OVERAGE

If, at the end of any month during the Services Period, You have exceeded the applicable Annual Universal Credit amount, Oracle will invoice You for the excess usage of the Oracle IaaS and PaaS Cloud Service at the Overage Unit Net Price specified in the rate card of Your order or as seen in the Cloud Portal.

ORDERS PLACED VIA A PARTNER

Except as provided in the following paragraph, if You placed Your order for Annual Universal Credits through an Oracle Partner and if at the end of any month during the Services Period, You have exceeded the applicable Annual Universal Credit amount, Oracle will invoice You for the excess usage of the Oracle IaaS and PaaS Cloud Service at the Overage Unit Net Price specified in the rate card of Your order or as seen in the Cloud Portal. Oracle will send invoices for the additional usage to You at the Billing Contact provided to Oracle by the Oracle Partner; You are responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

If You placed Your order for Annual Universal Credits through an Oracle Partner and the corresponding order between Oracle and the Oracle Partner provides that the Oracle Partner will be invoiced by Oracle for Your excess usage as described in the above paragraph, then You acknowledge that the Oracle Partner will receive information about, and will invoice You for, Your excess usage. You shall ensure that Your order with the Oracle Partner indicates whether the Oracle Partner has agreed to be invoiced by Oracle for Your excess usage in this manner.

REPLENISHMENT OF ACCOUNT AT END OF SERVICES PERIOD

At the end of Your Services Period, Oracle will convert Your Cloud Services Account to Pay as You Go unless You replenish Your Annual Universal Credit amount. Upon replenishment of Your Cloud Services Account, Oracle will no longer charge You at the Pay as You Go rate and You will receive the Cloud Services category discounts specified in the rate card attached to Your order or as seen in the Cloud Portal. At the end of the Services Period of this order, if You decide not to replenish Your Cloud Services Account and You do not wish to have Oracle convert Your Cloud Services Account to Pay as You Go, You may end Your Cloud Services under this order by sending an email to Oracle at: cloudterminations_ww@oracle.com. You are not entitled to a refund for any unused Cloud Services credits that may remain at the end of Your Services Period and You are responsible for all fees due to Oracle for the entire Annual Universal Credit amount that may be owed and unpaid at the end of Your Services Period under this order.

ORDERS PLACED VIA A PARTNER REPLENISHMENT OF ACCOUNT AT END OF SERVICES PERIOD

If You placed Your order through an Oracle Partner, at the end of Your Services Period, Oracle will convert Your Cloud Services Account to Pay as You Go (“PAYG Conversion”), and invoice You as described under III – PAY AS YOU GO below until You replenish Your Annual Universal Credit amount (either through an order with an Oracle Partner or directly with Oracle). Upon replenishment of Your Cloud Services Account, Oracle will no longer charge You at the Pay as You Go rate and Your use of eligible Oracle IaaS and PaaS Cloud Services will be charged at the Unit Net Price specified in the rate card attached to Your order or as seen in the Cloud Portal. Upon the PAYG Conversion, You will be deemed to have a direct order with Oracle for the Cloud Services, subject to the terms of your then current master agreement, or if such agreement has expired or was not entered into directly with Oracle, the then current terms of Oracle’s Cloud Services Agreement available at <https://www.oracle.com/contracts> for the country in which You are incorporated (or, if Oracle’s invoice indicates a different Oracle entity, the country in which such Oracle entity is incorporated). Notwithstanding the foregoing, if You do not replenish Your Cloud Services Account (whether through an Oracle Partner or directly with Oracle) at the end of Your Services Period, and You do not wish to have Oracle convert Your Cloud Services Account to Pay as You Go, You may end Your Cloud Services under the order by sending an email to Oracle at: cloudterminations_ww@oracle.com. Neither You nor the Oracle Partner through which the order was placed will be entitled to a refund from Oracle or reduction in fees due to Oracle for any unused Cloud Services credits that may remain at the end of Your Services Period.

ADDITIONAL SERVICES

If Oracle adds additional service offerings to the list of eligible Oracle IaaS and PaaS Cloud Services within Your Cloud Services Account during the Services Period, You may activate and use those service offerings and the discount will be applied based on the Cloud Service category discount specified in the rate card attached to Your order or as seen in the Cloud Portal. The development, release, and timing of any future features, functionality or service offerings remains at the sole discretion of Oracle Corporation.

NEW ORDER

When placing an order for additional Oracle PaaS and IaaS Universal Credits (the "New Order") to increase the Credit Quantity of an existing order, unless stated otherwise in the New Order, the most recent rate card included in the New Order will supersede the rate card of the existing order. As such, You may be entitled to a higher Cloud Service Category Discount (as specified in the Rate Card Pricing Table in the New Order) upon the Cloud Services Start Date of the New Order for the remainder of the Services Period of the existing order and the New Order.

II. MONTHLY UNIVERSAL CREDIT (SUBJECT TO ORACLE APPROVAL)

Oracle allows You the flexibility to commit an amount to Oracle to be applied towards the future monthly usage of eligible Oracle IaaS and PaaS Cloud Services and You agree that You will consume each month during the Services Period a combined total equal to at least the Credit

Quantity amount specified in Your order (the “**Monthly Universal Credit**”) of the Oracle IaaS and PaaS Cloud Services specified in the rate card attached to Your order or as seen in the Cloud Portal, provided such Cloud Services are available in production release when ordered, at the fees specified in the rate card. Consumption will be measured upon activation of each eligible Oracle IaaS and PaaS Cloud Service in the Cloud Portal.

The Services Period for the Monthly Universal Credit is a twelve (12) month period commencing on the day that You are issued access that enables You to activate your Service, unless otherwise specified in Your order. The Monthly Universal Credit amount must be used within each month and will expire at the end of that month; any unused amounts are non-refundable and are forfeited at that time. The Monthly Universal Credit balance shall be decremented on a monthly basis reflecting Your actual usage for the prior month at the rates for each activated Oracle IaaS and PaaS Cloud Service as defined in Your order. If, by the end of any month during the Services Period, You have not consumed Services in an amount equal to the Monthly Universal Credit, Oracle will decrement Your account for the credit shortfall for that month and all fees will be due and payable in accordance with the Agreement.

OVERAGE

If, at the end of any month during the Services Period, You have exceeded the Monthly Universal Credit amount, Oracle will invoice You for the excess usage of the Oracle IaaS and PaaS Cloud Service at the Overage Unit Net Price specified in the rate card of Your order or as seen in the Cloud Portal.

ORDERS PLACED VIA A PARTNER

Except as provided in the following paragraph, if You placed Your order for Monthly Universal Credits through an Oracle Partner and if at the end of any month during the Services Period, You have exceeded the Monthly Universal Credit, Oracle will invoice You for the excess usage of the Oracle IaaS and PaaS Cloud Service at the Overage Unit Net Price specified in the rate card of Your order or as seen in the Cloud Portal. Oracle will send invoices for the additional usage to You at the Billing Contact provided to Oracle by the Oracle Partner; You are responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

If You placed Your order for Monthly Universal Credits through an Oracle Partner and the corresponding order between Oracle and the Oracle Partner provides that the Oracle Partner will be invoiced by Oracle for Your excess usage as described in the above paragraph, then You acknowledge that the Oracle Partner will receive information about, and will invoice You for, Your excess usage. You shall ensure that Your order with the Oracle Partner indicates whether the Oracle Partner has agreed to be invoiced by Oracle for Your excess usage in this manner.

REPLENISHMENT OF ACCOUNT AT END OF SERVICES PERIOD

At the end of Your Services Period, Oracle will convert Your Cloud Services Account to Pay as You Go unless You replenish Your Monthly Universal Credit amount. Upon replenishment of Your Cloud Services Account, Oracle will no longer charge You at the Pay as You Go rate and You will receive the Cloud Services category discounts specified in the rate card attached to Your order or as seen in the Cloud Portal. At the end of the Services Period of this order, if You decide not to replenish Your Cloud Services Account and You do not wish to have Oracle convert Your Cloud Services Account to Pay as You Go, You may end Your Cloud Services under this order by

sending an email to Oracle at: cloudterminations_ww@oracle.com. You are not entitled to a refund for any unused Cloud Services credits that may remain at the end of Your Services Period and You are responsible for all fees due to Oracle for the entire Annual Universal Credit amount that may be owed and unpaid at the end of Your Services Period under this order.

ORDERS PLACED VIA A PARTNER REPLENISHMENT OF ACCOUNT AT END OF SERVICES PERIOD

If You placed Your order through an Oracle Partner, at the end of Your Services Period, Oracle will convert Your Cloud Services Account to Pay as You Go (“PAYG Conversion”), and invoice You as described under III – PAY AS YOU GO below until You replenish Your Annual Universal Credit amount (either through an order with an Oracle Partner or directly with Oracle). Upon replenishment of Your Cloud Services Account, Oracle will no longer charge You at the Pay as You Go rate and Your use of eligible Oracle IaaS and PaaS Cloud Services will be charged at the Unit Net Price specified in the rate card attached to Your order or as seen in the Cloud Portal. Upon the PAYG Conversion, You will be deemed to have a direct order with Oracle for the Cloud Services, subject to the terms of Your then current master agreement, or if such agreement has expired or was not entered into directly with Oracle, the then current terms of Oracle’s Cloud Services Agreement available at <https://www.oracle.com/contracts> for the country in which You are incorporated (or, if Oracle’s invoice indicates a different Oracle entity, the country in which such Oracle entity is incorporated). Notwithstanding the foregoing, if You do not replenish Your Cloud Services Account (whether through an Oracle Partner or directly with Oracle) at the end of Your Services Period, and You do not wish to have Oracle convert Your Cloud Services Account to Pay as You Go, You may end Your Cloud Services under the order by sending an email to Oracle at: cloudterminations_ww@oracle.com. Neither You nor the Oracle Partner through which the order was placed will be entitled to a refund from Oracle or reduction in fees due to Oracle for any unused Cloud Services credits that may remain at the end of Your Services Period.

III. PAY AS YOU GO

If You do not wish to pre-pay an amount to Oracle for use of eligible Oracle IaaS and PaaS Cloud Services, You can choose to and will be charged for the actual usage of all Services that You activate within Your Cloud Services Account. Oracle, at its own discretion, may make changes to pricing of any eligible PAYG IaaS and PaaS Cloud Services without prior notice to You. Any new or adjusted prices are published on https://cloud.oracle.com/en_US/ucpricing. If during the Services Period of Your order Oracle makes available new Oracle IaaS and PaaS Cloud Services within Your Cloud Services Account, Oracle will notify You of any fees that would apply to their activation and use. You will not be charged for any Oracle IaaS or PaaS Cloud Service that You do not activate within Your Cloud Services Account. Charges for all Pay as You Go usage will be billed monthly in arrears with the Payment Terms described in Your order. As soon as an account termination request is processed, we stop billing the customer and start terminating down resources.

The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation. Pay as You Go may not be available for all Cloud Services. Oracle reserves the right to invoice You more frequently if Oracle identifies unusual activity that we may suspect is fraudulent or at risk of non-payment.

IV. FUNDED ALLOCATION MODEL

(Note: This model has limited availability and is subject to authorization by Oracle to facilitate unique ordering as determined by Oracle.)

Under the “**Funded Allocation Model**”, Oracle allows You the flexibility to fund an annual amount to Oracle as specified in the “Funded Allocation Value” in Your order, which is to be applied towards the future usage of eligible Oracle IaaS and PaaS Cloud Services specified in the rate card attached to Your order or as seen in the Cloud Portal provided such Cloud Services are available in production release when ordered, at the fees specified in the rate card. The total Funded Allocation Value of Your order is reflected in the “**Funded Allocation Value**” column and the applicable Services Period for that value will be as specified in Your order. Oracle will invoice you monthly in arrears based on your actual usage for the prior month at the rates for each activated Oracle IaaS and PaaS Cloud Service as defined in Your order.

OVERAGE

You are responsible for monitoring Your use of the Cloud Services, and if You exceed the Funded Allocation Value at the end of any month during the Services Period, You must provide additional funding for Your usage, or You must cease to use the applicable Cloud Services. If you have exceeded the Funded Allocation Value and You have not ended Your use of the Services, You will be subject to overage fees. Oracle will invoice You for the excess usage of the Oracle IaaS and PaaS Cloud Services at the Overage Unit Net Price specified in the rate card of Your order or as seen in the Cloud Portal.

You may set quotas, alerts and use other monitoring tools within the Cloud Portal to assist You in managing and tracking Your usage.

ORDERS PLACED VIA A PARTNER

Except as provided in the following paragraph, if You placed Your order for Funded Allocation Value through an Oracle Partner, and at the end of any month during the Services Period, You have exceeded the Funding Allocation Value, You must provide additional funding for Your usage, or You must cease to use the applicable Cloud Services. If you have exceeded the Funded Allocation Value and You have not ended Your use of the Services, You will be subject to overage fees. Oracle will invoice the Oracle Partner for the excess usage of the Oracle IaaS and PaaS Cloud Service at the Overage Unit Net Price specified in the rate card of Your order or as seen in the Cloud Portal; Oracle will send invoices for the additional usage to the Oracle Partner at the Billing Contact provided to Oracle by the Oracle Partner; The Oracle Partner is responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

If You placed Your order for Funding Allocation Value through an Oracle Partner and the corresponding order between Oracle and the Oracle Partner provides that You will be invoiced by Oracle, then You acknowledge that Oracle will invoice You for, Your excess usage. You shall ensure that Your order with the Oracle Partner indicates whether You agreed to be invoiced by Oracle for Your excess usage in this manner.

ADDITIONAL SERVICES

If Oracle adds additional service offerings to the list of eligible Oracle IaaS and PaaS Cloud Services within Your Cloud Services Account during the Services Period, You may activate and use those service offerings and the discount will be applied based on the Cloud Service category

discount specified in the rate card attached to Your order or as seen in the Cloud Portal. The development, release, and timing of any future features, functionality or service offerings remains at the sole discretion of Oracle Corporation.

REPLENISHMENT OF ACCOUNT AT END OF SERVICES PERIOD

If you are continuing to use Services after the end of the Services Period specified in Your order and You have not extended the Services Period and increased the Funded Allocation Value for use of eligible Oracle IaaS and PaaS Cloud Services, You will be charged for the actual usage of all Services that You activate and/or have activated within Your Cloud Services Account based on Oracle's then current price list for such Services, which can be found at https://cloud.oracle.com/en_US/ucpricing. Upon extending the term of the Services Period and increasing the amount of the Funded Allocation Value through a new order or modification of Your existing order, You will receive the Cloud Services category discounts specified in the rate card attached to Your new order or modification of the existing order or as seen in the Cloud Portal. At the end of the Services Period of this order, if You decide not to replenish Your Cloud Services Account and You do not wish to have Oracle convert Your Cloud Services Account to Pay as You Go, You may end Your Cloud Services under this order by sending an email to Oracle at: cloudterminations_ww@oracle.com. You are not entitled to a refund for any unused Cloud Services credits that may remain at the end of Your Services Period and You are responsible for all fees due to Oracle for the entire Annual Universal Credit amount that may be owed and unpaid at the end of Your Services Period under this order.

3. INCLUDED SERVICES

A. FOUNDATION SERVICES AND TOOLS

Included with Your order for these Oracle PaaS and IaaS Universal Credits are Oracle Foundation Services.

I. DEVELOPER CLOUD SERVICE

An Oracle Developer Cloud Service environment is provisioned as a foundation service. The usage of this Service is subject to the following quantities: 1 Developer Cloud Service instance per Cloud Services Account, and 20 gigabytes Storage of cumulative storage. Additional Storage used beyond this limit will be billed as "Oracle Developer Cloud Service – Additional Storage – OCI Classic - Gigabyte Data Capacity" or "Oracle Developer Cloud Service – Additional Storage – Gigabyte Data Capacity"

Cloud Services Accounts provide basic identity services functionality, which include user management, group management, basic reporting, and authentication for Oracle applications.

II. ORACLE IDENTITY FOUNDATION CLOUD SERVICE

Oracle Identity Cloud	Part#	Metric
Oracle Identity Foundation Cloud Service	B90936	Each

Oracle provisions this version of Oracle Identity Cloud Service for customers that subscribe to Oracle Platform-as-a-Service (PaaS) applications that natively leverage Oracle Identity Cloud Service as its Identity and Access Management solution (for example, Oracle Analytics Cloud Service). A customer can use this version to provide basic identity management functionalities for such Oracle PaaS applications, including user management, group management, and basic reporting. This version also provides Oracle-certified templates to provision accounts and to perform federated single sign-on (SSO) across Oracle PaaS and Oracle Software-as-a-Service (SaaS) applications.

III. ORACLE CLOUD INFRASTRUCTURE IDENTITY AND ACCESS MANAGEMENT

Oracle Cloud Infrastructure Identity and Access Management	Part#	Metric
Oracle Cloud Infrastructure Identity and Access Management – Free	N/A	-

Oracle Cloud tenancies with identity domains are provisioned with an identity domain of the type “Free”. You can use this version to provide basic identity management functionalities, such as user management, group management, reporting. To obtain advanced identity features, You can upgrade this domain to one of the other domain types listed under Oracle Cloud Infrastructure Identity and Access Management.

IV. ORACLE CLOUD INFRASTRUCTURE DEVOPS CLOUD SERVICE

The Oracle Cloud Infrastructure DevOps Cloud Service (the “DevOps Cloud Service”) is a developer CI/CD platform that You can use to automate the management and organization of CI/CD resources that You can share with Your team, and includes coding, building, testing, delivery and deployment phases of Your software development lifecycle. This Cloud Service includes features and resources for You to automate Your CI/CD workflows, such as:

- Code Repositories: private, serverless Git repositories to develop, collaborate, manage and host Your software code; You can mirror an external Git repository to this Cloud Service to speed up Your build pipelines.
- Build Pipelines: automate building software artifacts and packages (including from source code repositories), testing software changes, and delivery of software artifacts to repositories.
- Deployment Pipelines: automate the delivery and deployment software to Oracle Cloud Infrastructure compute platforms (e.g., Oracle Cloud Infrastructure Kubernetes Engine - Enhanced Cluster, groups of Compute instances (virtual machines and bare metal hosts), and functions).

You can start a Build Pipeline either manually or automatically through an event that triggers the run of the Build Pipeline. The managed build stage in a Build Pipeline will run Your provided build configuration on a DevOps Cloud Service- provided build runner instance. The build runner instance is a compute host in the DevOps Cloud Service tenancy that will run Your build configuration as specified and then terminate. You will be charged for the usage of OCPU and Memory by the Service-managed build runner instance for the duration of Your build run. From

a Build Pipeline You can optionally trigger the start of a Deployment Pipeline to fully automate CI/CD.

You can also create Deployment Pipelines to automate software releases of artifacts to Oracle Cloud Infrastructure compute platforms. Deployment Pipelines are comprised of stages that control a single action with Your release workflow, with stage types including: approval, custom integration, rolling deployment, blue/green release strategy, and canary release strategy. You can use Deployment Pipelines to deploy to both container and VM platforms. You can use the "shell stage" integration to run any bash command and bash script in the base container. While adding the shell stage, You can select the compartment and VCN under which the container instance should be created (in Your tenancy). From a DevOps Cloud Service project You can view activity across Your Deployment Pipelines and share access to Your DevOps Cloud Service project with Your teams.

Running a DevOps Cloud Service build run or deployment requires use of the Oracle Cloud Infrastructure Logging Cloud Service for viewing deployment progress and output, and there may be a charge for use of that Cloud Service (Part #B92593). There is no separate charge, however, for You to create and use DevOps Cloud Service projects and Deployment Pipelines.

Customers with Always Free Oracle Cloud Infrastructure accounts will be able to use the Oracle Cloud Infrastructure DevOps Cloud Service up to their tenancy limits and will also be able to use the Oracle Cloud Infrastructure Logging Cloud Service up to the limits for Always Free Oracle Cloud Infrastructure accounts.

You are responsible for providing the code to commit to Your Code Repository. You are responsible for creating the build configuration for Your software and configuring the Build Pipeline to build Your software artifacts. You are responsible for providing the artifacts to be deployed, deployment environments, and pipeline and stage configurations for their applicable Deployment Pipeline. Artifacts for instance group deployments must be stored in repositories in the Oracle Cloud Infrastructure Artifacts Registry Cloud Service. DevOps Cloud Service logs must be stored in the Oracle Cloud Infrastructure Logging Cloud Service.

MEASUREMENT AND USAGE

- For the purposes of the Oracle Cloud Infrastructure DevOps, build run usage is measured by calculating time a build run takes from the start of the build configuration execution until the end of the build run. Build runs are measured by the second per hour and then added up at the end of the month to determine monthly build run usage of OCPU and Memory.
- For the purposes of the Oracle Cloud Infrastructure DevOps Cloud Service, Code Repository usage is measured by calculating the outbound network traffic from Your DevOps Code Repositories – for example cloning a Code Repository to Your local machine will generate outbound network traffic from Oracle Cloud. Quantity of data transferred is measured in gigabyte (GB) per month and is included in the outbound data transfer from the Oracle Cloud Service over the internet, including responses to Your client requests and the data You transfer between Oracle Cloud Infrastructure regions.
- For the purposes of the Oracle Cloud Infrastructure DevOps Cloud Service, Code Repository usage is measured by calculating the storage used by Your DevOps Code Repositories – for example using a git push command to store files in Your Code Repository or attaching files to a Code Repository Pull Request will generate storage used by DevOps Code Repositories. Your usage is measured by calculating the total storage consumed hourly throughout the applicable

month. This includes the storage space used to store data. Storage is measured in gigabytes per hour, which is added up at the end of the month to determine monthly storage usage.

Cloud Service	Part #	License Metric
Oracle Cloud Infrastructure – Object Storage - Storage	B91628	Gigabyte Storage Capacity Per Month
Oracle Cloud Infrastructure - Outbound Data Transfer - Over 10 terabytes per month	B88327	Gigabyte Outbound Data Transfer Per Month
Oracle Cloud Infrastructure - Compute - Optimized - X9.Flex	B93311	OCPU Per Hour
Oracle Cloud Infrastructure - Compute - Optimized - X9.Flex	B93312	Gigabyte Per Hour
Oracle Cloud Infrastructure - Compute - E4.Flex	B93113	OCPU Per Hour
Oracle Cloud Infrastructure - Compute - E4.Flex	B93114	Gigabyte Per Hour
Oracle Cloud Infrastructure - Compute - E3.Flex	B92306	OCPU Per Hour
Oracle Cloud Infrastructure - Compute - E3.Flex	B92307	Gigabyte Per Hour

V. CARBON EMISSIONS ANALYSIS

The Oracle Cloud Infrastructure Carbon Emissions Analysis dashboard is a visualization tool that allows paying Oracle Cloud Infrastructure customers to track their estimated carbon emissions footprint while using Oracle Cloud Infrastructure services. Charts and corresponding data tables are generated reflecting the selected monthly time increments, filters, and grouping dimensions.

Oracle Cloud Infrastructure Carbon Emissions Analysis uses Green House Gas (GHG) protocol guidance to automate calculating carbon emissions for Oracle Cloud Infrastructure customers' purchased goods using the power based and spend method across services based on the Oracle Clean Cloud Oracle Cloud Infrastructure Data Sheet.

This tool is not intended to be used as a developer tool to reduce emissions. All customer carbon emissions provided by the Oracle Cloud Infrastructure Carbon Analysis dashboard and API are estimates.

B. ADDITIONAL LICENSES AND ORACLE LINUX TECHNICAL SUPPORT

- For all IaaS Cloud Services, You will receive Oracle Linux Premier Support that will be provided in accordance with the Oracle Linux and Oracle VM Support Policies (<http://www.oracle.com/us/support/library/enterprise-linux-support-policies-069172.pdf>).
- For (a) all IaaS Cloud Services and (b) PaaS Cloud Services that permit direct user access to the operating system, You will receive a free license for each of the products listed on the

following web page: <https://oss.oracle.com/licenses/oci-included-apps/index.html>, in each case under the terms linked for each product on that page. Oracle does not provide technical support for any of the products listed there.

- For (a) all IaaS Cloud Services and (b) PaaS Cloud Services that permit direct user access to the operating system, You will receive a free Oracle Java SE license for Your instances in the Oracle Public Cloud or in the Oracle Compute Cloud@Customer that will be provided in accordance with the Oracle Technology Network License Agreement for Oracle Java SE found here: <https://java.com/otnlicense>. You will also receive Oracle Cloud Support for Oracle Java SE for the foregoing usage and that technical support will be provided in accordance with the Oracle Hosting and Delivery Policies.
- For (a) all IaaS Cloud Services and (b) only for PaaS Cloud Services that permit direct user access to the operating system, You will receive a free Oracle GraalVM Enterprise Edition license for Your instances in the Oracle Public Cloud or in the Oracle Compute Cloud@Customer that will be provided in accordance with the Oracle Technology Network License Agreement for GraalVM Enterprise Edition found here: <https://www.oracle.com/technetwork/licenses/graalvm-otn-license-5486575.html>. You will also receive Oracle Cloud Support for Oracle GraalVM Enterprise Edition for the foregoing usage and that technical support will be provided in accordance with the *Oracle Cloud Hosting and Delivery Policies*.

C. ORACLE CLOUD INFRASTRUCTURE DATA CATALOG

You may begin using the Oracle Cloud Infrastructure Data Catalog Service after Oracle has activated Your Cloud Services Account.

Oracle Cloud Infrastructure Data Catalog is a metadata management service that creates an organized, searchable inventory of data assets based on technical, business, and operational metadata. It allows users to collaborate, enrich and manage the enterprise view of data assets by capturing domain knowledge regarding the data's business meaning, context, usefulness, quality levels, origins, and policy constraints. You will be able to create and use up to 2 Data Catalogs, and if You require more, You may log an SR with Oracle Cloud Support to request additional Data Catalogs.

D. ORACLE CLOUD INFRASTRUCTURE DATA TRANSFER DISK

You may begin using the Oracle Cloud Infrastructure Data Transfer Disk Service once Oracle has activated Your Cloud Services Account. To use the Oracle Cloud Infrastructure Data Transfer Disk, you must ensure that you have adequate Oracle Cloud credits to cover the cost of using Oracle Cloud resources like Oracle Cloud Object and/or Archive storage.

YOUR OBLIGATIONS/RESPONSIBILITIES AND PROJECT ASSUMPTIONS

In addition to the obligations and assumptions stated in Your order, You acknowledge that Oracle's ability to perform the data uploads to your Oracle Cloud Infrastructure tenancy depends upon Your fulfillment of the following obligations and the following project assumptions.

YOUR OBLIGATIONS/RESPONSIBILITIES

You are responsible and liable for compliance with all applicable export laws with respect to the Hardware and Your Content (including import declaration of value and any applicable duties,

fees, penalties and taxes). You are responsible for providing the import value on the shipping documents for the Hardware and You will indemnify Oracle for any duties, fees, penalties and taxes that may be charged to Oracle or that Oracle may be required to pay on Your behalf with respect to the foregoing. You will be the exporter of the Hardware (that contains Your Content) and the importer of the Hardware (that is cleaned after after Oracle imports Your Content to Your Storage Cloud Service environment) and will provide all documentation required as such. You must obtain a Oracle Cloud Infrastructure environment and maintain it for the duration of the Data Transfer Disk Service.

You must provide and configure the Hardware per Oracle's specifications.

You must encrypt Your Content and securely copy Your Content onto the Hardware per Oracle's specifications.

You must verify that Your Content is copied to and accessible in Your Oracle Cloud Infrastructure Object or Archive storage environment and maintain a copy and backups of all Your Content until You have completed such verification.

You must appoint a primary contact with administrative access to Your Oracle Cloud Infrastructure. Once Your Content is copied to the Hardware and prior to pick up, You must 'lock' the Hardware into unusable state as specified by Oracle.

You must not copy to the Hardware or provide Oracle with or access to or any health, payment card or similarly sensitive personal information that imposes specific data security obligations for the processing of such data unless expressly allowed and specified in Your order.

You must maintain a copy of the data being migrated to the Oracle Cloud Infrastructure until migration is complete and You have verified the data as being complete and accessible in Your Oracle Cloud Infrastructure environment

You will cooperate with Oracle to the extent there is any inquiry or information required in connection with any governmental audit (e.g., tax or customs audit) with respect to the Hardware, the Data Transfer Disk Services and the terms set forth in this section.

You will indemnify and hold harmless Oracle for any taxes, duties, fees, including any interest, penalty, cost associated with defending claims that are assessed or incurred respect to the Hardware, the Data Transfer Disk Services and the terms set forth in this section.

PROJECT ASSUMPTIONS

All Data Transfer Disk Services will be delivered in English. All Data Transfer Disk Services will be delivered remotely.

Your Content is migrated from the Hardware to Your Oracle Cloud Infrastructure Environment as-is. Oracle does not guarantee that all of Your Content will be copied. Oracle will provide You with a Transfer Log which lists which files were successfully copied.

Files with the same name on the Hardware and on Your Oracle Cloud Infrastructure environment will be overwritten in Your Oracle Cloud Infrastructure environment.

The flattened path of each file must be less than 1024 characters. Oracle will not import files with flattened paths larger than 1024 bytes.

Oracle has no responsibility for set-up of Your internal computing environment, including such items as installation of networking software, internet software and connection.

Oracle is not liable for any damage to the Hardware while in transit to or from Oracle.

Oracle is not responsible for any data (including Your Content) on the Hardware that is lost or damaged nor for any associated data restoration.

EXPORT

Export laws and regulations of the United States and any other relevant local export laws and regulations apply to the Hardware (including any integrated software and operating system(s)) and Your Content. You agree that such export laws govern the Hardware (including any integrated software and operating system(s)) and Your Content and any services deliverables provided, and You agree to comply with all such export laws and regulations (including “deemed export” and “deemed re-export” regulations). You agree that no information, nor the Hardware (including any integrated software and operating system(s)), nor Your Content and/or materials resulting from services (or direct product thereof) will be exported, directly or indirectly, in violation of these laws, or will be used for any purpose prohibited by these laws including, without limitation, nuclear, chemical, or biological weapons proliferation, or development of missile technology. You shall include the following notice on packing lists, commercial invoices, shipping documents and other documents involved in the transfer, export or re-export of the Hardware (including any integrated software and operating system(s)): “These commodities, technology, software or hardware (including any integrated software and operating system(s)) were exported in accordance with U.S. Export Administration Regulations and applicable export laws. Diversion contrary to applicable export laws is prohibited.

F. ORACLE CLOUD INFRASTRUCTURE CONSOLE

The Oracle Cloud Infrastructure console (the “**Console**”) is the simple and intuitive web-based user interface that You can use to access and manage Oracle Cloud Infrastructure resources. The Console is accessible via regional *.oraclecloud.com URLs. From the Console, You can navigate to Oracle Cloud Infrastructure Services and manage account and user settings. All customers with an active Oracle Cloud Services Account can access the Console by using a supported web browser. When You sign up to use Oracle Cloud Infrastructure Services, You receive a customized, regional *.oraclecloud.com URL for Your organization. For the list of supported browsers and information about how to sign in, see [Signing In to the Console](#) in the Oracle Cloud Infrastructure documentation.

G. ORACLE CLOUD INFRASTRUCTURE CLOUD SHELL

Oracle Cloud Infrastructure Cloud Shell is a web browser-based terminal available from the Console. Oracle Cloud Infrastructure Cloud Shell provides access to a Linux shell with a pre-authenticated Oracle Cloud Infrastructure CLI and key development tools for following Oracle Cloud Infrastructure Service tutorials and labs. Oracle Cloud Infrastructure Cloud Shell is a feature available to all Oracle Cloud Infrastructure users and is accessible from the Console.

Oracle Cloud Infrastructure Cloud Shell currently includes 5 gigabytes of backing storage for the user’s home directory. Any changes that a user makes in its home directory will be persisted to a volume stored in the home region of Your tenancy, encrypted at rest.

ACCESS AND USAGE

Oracle Cloud Infrastructure Cloud Shell currently is a free Service. Administrators are required to grant user access to Oracle Cloud Infrastructure Cloud Shell with a valid IAM policy. Use of Oracle Cloud Infrastructure Cloud Shell is limited to a specified number of hours per month.

When users reach the hourly limit for their tenancy, they will receive a notification in Oracle Cloud Infrastructure Cloud Shell. Users can view their tenancy limit and current usage from settings for Oracle Cloud Infrastructure Cloud Shell. Oracle Cloud Infrastructure Cloud Shell is meant for OCI Digital Media Services are usage based Services that are billed on a monthly basis based on successful tasks that are performed by Media Flow and Media Streams use, engaging with Oracle Cloud Infrastructure resources. After a period of inactivity, users will receive a notification that their session will be disconnected.

"If there is no access to a user's Oracle Cloud Infrastructure Cloud Shell for six months, Oracle may delete that user's home directory storage. The tenant admin will receive a notification warning (via email and/or via the Console) that the user's storage will be removed, and the content residing therein deleted and unrecoverable without further notice, in 60 days, unless the user logs in to the Console and accesses Oracle Cloud Infrastructure Cloud Shell. In order to ensure that the tenant admin receives the notification, You need to ensure that email and related contact information for the tenant admin is kept up to date and that the tenant admin checks the Console for notifications; if the information is not kept up to date and/or the tenant admin does not check the Console for notifications, the tenant admin may not see or receive the notification. In those situations, Oracle has no responsibility if Oracle chooses to delete storage after the specified time period. In addition, You are responsible for advising Your users of the Oracle Cloud Infrastructure Cloud Shell of the requirements and limitations applicable to the Service, including risk of deletion of their content residing therein in the event of an extended inactivity period or expiration of the tenancy of Your Cloud Services. Oracle Cloud Infrastructure Cloud Shell collects general usage information about the Service, but does not log or collect any information from the user's Oracle Cloud Infrastructure Cloud Shell terminal session. Oracle reserves the right to disconnect and terminate CPU-intensive or memory-intensive long running Oracle Cloud Infrastructure Cloud Shell user sessions.

4. SERVICES AVAILABLE VIA THE ORACLE CLOUD MARKETPLACE

A. ORACLE CLOUD SERVICES DELIVERED VIA THE ORACLE CLOUD MARKETPLACE

During the Services Period of Your order, You may also apply purchased PAYG, Annual or Monthly Universal Credits, as applicable, towards the usage of eligible Oracle IaaS and PaaS Cloud Services that are available via the Oracle Cloud Marketplace (the "**Marketplace**") found here: https://cloudmarketplace.oracle.com/marketplace/en_US/homePage.jspx.

To get started, select "Marketplace" from the Oracle Cloud navigation bar, select the appropriate listing and the version You wish to use, and You will be prompted to provide details on the configuration You wish to create. Your use of the Cloud Services will be billed in accordance with the applicable Service Specifications.

B. THIRD PARTY PRODUCTS AVAILABLE VIA THE ORACLE CLOUD MARKETPLACE

Third party products are available for You to download or otherwise deploy or provision via the Marketplace . These third party products may be available to facilitate deployment of an offering for which You have received a right from the third party via the Marketplace where (1) Your payment of fees for such use is to be directly arranged with the third party or (2) where Your payment will be paid to Oracle as described below. In the case of scenario (2), Oracle will pay the third party for Your purchase and/or use subject to the following terms.

Some third party products which are deployable via the Marketplace will be deployable only into your own Oracle Cloud Infrastructure tenancy; other third party products which are deployable via the Marketplace may be deployable by you to an Oracle Cloud Infrastructure tenancy of the applicable third party that listed the third party product. Your payment obligations described in this section (Services Available via the Oracle Cloud Marketplace) apply in either case. In the event that a third party product which you acquire via the Marketplace runs in the deployed ISV Tenancy, any terms or commitments (e.g., service level agreements, warranties, etc.) involving obligations of Oracle related to such ISV Tenancy are solely between the third party and Oracle, and are not provided under the terms of any agreement between you and Oracle (e.g., your Oracle Cloud Services Agreement or your own order for Oracle Cloud Infrastructure services).

Except with respect to private offers (discussed below), third party products will be listed on the Marketplace with a unique SKU and metric. If You deploy the third party product and You are a customer domiciled in the Drawdown Countries specified below, You will apply Oracle PaaS and IaaS Universal Credits and the amount You apply will be charged against Your Cloud Services Account in accordance with Your billing terms for the Oracle PaaS and IaaS Universal Credits; if You do not have Oracle PaaS and IaaS Universal Credits against which the third party products may be charged, then Oracle will invoice You in arrears for Your usage of that product. If You deploy the third party product and You are a customer domiciled outside the Invoice Countries specified below, Oracle will invoice You in arrears for Your usage of that product.

Countries Enabled for Universal Credits Drawdown (“Drawdown Countries”):

United States, Brazil, Canada, Chile, Colombia, Mexico, United Kingdom, Australia, Austria, France, Germany, Ireland, Italy, Luxembourg, Netherlands, Spain, Switzerland, Portugal, Sweden, Belgium, Czechia, Denmark, Finland, Lithuania, Poland, Greece, Romania, United Arab Emirates, Saudi Arabia, Latvia, Cyprus, Slovakia, Hungary, Norway, Israel, Malaysia, South Korea, New Zealand, Bahrain, Hong Kong, Singapore, Bosnia, Herzegovina, Estonia, and Bulgaria.

Countries Enabled for Invoice Only (“Invoice Countries”):

Japan* (*limited to NRI Dedicated Region data center)

The following additional terms apply to Your acquisition and use of third party products via the Marketplace:

- If Your Credit Period type is an Annual Universal Credit type or a Monthly Universal Credit type and You are a customer domiciled in a Drawdown Country, then You may apply during the Services Period of Your order in the aggregate (across all of Your purchases during the Services Period that apply Oracle PaaS and IaaS Universal Credits) no more than fifteen (15%) of Your monthly commit amount or annual commit amount, as applicable, towards Your acquisition of third party offerings, including private offers.
- Private offers are a type of third party offering whereby the Marketplace functionality allows the third party to create a customized third party offering solely for You, for which Oracle will act as the billing processor. Subject to the preceding section, if You purchase a

private offer and You are a customer domiciled a Drawdown Country, You will apply Oracle PaaS and IaaS Universal Credits to that purchase (to the extent You have Oracle PaaS and IaaS Universal Credits eligible for use at that time) and the amount You apply will be charged against Your Cloud Services Account in accordance with Your billing terms for the Oracle PaaS and IaaS Universal Credits at the time of Your purchase of the private offer. If You purchase a private offer and You do not have Oracle PaaS and IaaS Universal Credits against which the third party offering may be charged in full in accordance with the preceding sentence, then Oracle will invoice You, at that time or (at Oracle's discretion) at the time Oracle would ordinarily issue an invoice for overages incurred during the relevant monthly usage cycle, for the entire amount (or remaining balance, to the extent any Oracle PaaS and IaaS Universal Credits were applied in accordance with the preceding sentence) owed for the private offer.

- As part of the Marketplace process, You will be required to accept the third party's terms and conditions that will govern solely the use of the third party offering, including but not limited to any warranty or similar provisions. Each third party is solely responsible for all support for its offering (as applicable). You will need to contact the applicable third party using its support contact information posted with its offering on the Marketplace with any support inquiries You may have about the applicable third party's offering. Oracle's sole responsibility with respect to third party offerings acquired under the terms of this section is to provide the billing processing.

- Changes in pricing, availability, retirement or end of life for third party offerings is solely at the discretion of the third party. In the event the third party ceases to make its third party offering available through the Marketplace, You agree that You will remove, delete and cease using that third party offering unless You obtain rights to continue to use the applicable third party offering directly from the third party (i.e., not through the Marketplace).

- Each third party is solely responsible for its refund policy for its offering. If You have refund inquiries, please contact the applicable third party.

- Third party offerings are not available in all countries and in all currencies.

- Oracle has the right to suspend Your ability to download third party offerings if You fail to pay Your invoices from Oracle when due.

- If You choose to acquire a third party offering through the Marketplace, Oracle may share Your Marketplace-related account contact information (such as administrator name and email address) with the relevant third party for purposes of enabling the third party to contact You based on Your acquisition or use of the third party offering. You are solely responsible for ensuring that any individuals whose personal information is contained in Your Marketplace-related account contact information have consented to such information being shared in this regard, and You agree to provide Oracle with verification of the same upon Oracle's request. Oracle may also share details about Your acquisition or usage of the third party offering, as well as Your related payment terms and payment status, with the relevant third party.

- ORACLE SHALL NOT HAVE ANY LIABILITY FOR THIRD PARTY OFFERINGS FOR ANY INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE, EXEMPLARY OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO RELIANCE, COVER, OR ANY LOSS OF REVENUE, PROFITS, SALES, DATA, DATA USE, GOODWILL, OR REPUTATION, EVEN IF ORACLE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. ORACLE'S LIABILITY FOR DAMAGES RELATING IN ANY WAY TO THIRD PARTY OFFERINGS OR

CONDUCT IN FURTHERANCE HEREOF UNDER ANY LEGAL THEORY, WHETHER IN CONTRACT, TORT, PRODUCT LIABILITY, BREACH OF IMPLIED DUTY, OR OTHERWISE, SHALL NOT EXCEED \$500.

C. COMMUNITY APPLICATIONS AVAILABLE VIA THE ORACLE CLOUD MARKETPLACE

Community Applications are software images that You make available to third parties to download via the Marketplace (“**Community Applications**”) at no charge. You agree that You will only upload, share, post, publish, transmit, or otherwise make available (“**Share**”) on or through the Marketplace, Community Applications that You have the right and authority to Share and for which You have the right and authority to grant to Oracle all of the licenses and rights set forth herein. By Sharing Community Applications, You grant Oracle a worldwide, perpetual, royalty-free, irrevocable, nonexclusive, fully sublicensable license to use, reproduce, modify, adapt, translate, publish, publicly perform, publicly display, broadcast, transmit and distribute the Community Applications for any purpose and in any form, medium, or technology now known or later developed. This includes, without limitation, the right to incorporate or implement the Community Applications into any Oracle product or service, and to display, market, sublicense and distribute the Community Applications as incorporated or embedded in any product or service distributed or offered by Oracle without compensation to You. You warrant that: (a) You have the right and authority to grant this license; (b) Oracle's exercise of the rights granted pursuant to this license will not infringe or otherwise violate any third party rights; and (c) all so-called moral rights in the Community Applications that You Share have been waived to the full extent allowed by law.

You are responsible for Your Community Applications however Oracle may reject Community Applications for any reason. You will establish the license rights and other terms governing third parties' use of Your Community Applications; provided, however, that the terms governing use of Your Community Applications by third parties shall not purport to modify the Oracle terms that govern third parties' use of Oracle Cloud Services that may be used in conjunction with Your Community Applications. You will ensure that all information that You display about Community Applications is, at all times, accurate, complete, not misleading, and in compliance with applicable law. Oracle is not responsible for reviewing Your Community Applications, however, Oracle may, at its option, review and test Your Community Applications at any time, including for security-related concerns and You will cooperate with Oracle's review and testing.

- Terms on the Console – When the customer creates its Community Applications listing, before it clicks on ‘Save Changes’ to publish the image it must check the box with the following statement:

“I represent that I have the right and authority to share this Community Application in accordance with my agreement with Oracle applicable to the Services and with the related Service Specifications.”

5. ORACLE DATABASE SERVICE FOR AZURE (ODSA)

Oracle Database Service for Azure (ODSA) is a Cloud Service that enables Microsoft Azure customers to link their Azure account to a new or existing Oracle Cloud Infrastructure tenancy. Customers can then provision and consume Oracle database Services, through an Azure-like experience, using their Azure credentials. **Oracle Database Service for Azure** can be used to

provision Exadata Cloud Service, Autonomous Database, and Virtual Machine Databases. Once provisioned, Oracle Database Services integrate with various Azure tools for monitoring, alerting, and lifecycle management.

ODSA requires an Oracle Cloud Infrastructure account and billing relationship but uses Your Azure credentials in Your Oracle Cloud Infrastructure account. ODSA provisions certain resources in Oracle Cloud Infrastructure and Azure, and uses the Azure Interconnect to deliver connectivity between the two platforms. The provisioned Oracle database appears like local, private resources accessible only to Your Azure applications.

ODSA eliminates many of the complexities of wiring Azure applications into the high performing Oracle proprietary database products available only through Oracle Cloud Infrastructure. Customers must have a business relationship with Oracle, but they are not forced to learn and use the Oracle Cloud Infrastructure console. ODSA sends database performance data to Azure Application Insights, as well as database and event logs into Azure Log Analytics. This allows You to leverage familiar cloud tools to maintain an overall view of Your application environment.

MEASUREMENT AND USAGE

For the purposes of Oracle Database Service for Azure, You will be charged underlying Oracle Database usage fees for Your **Oracle Database Service for Azure**. The underlying Oracle Cloud Database SKUs are the following:

- Oracle Cloud Infrastructure – Database Exadata Infrastructure – Quarter Rack – X8M B92380
- Oracle Cloud Infrastructure – Database Exadata Infrastructure – Database Server – X8M B92381
- Oracle Cloud Infrastructure – Database Exadata Infrastructure – Storage Server – X8M B92382
- Oracle Cloud Infrastructure – Autonomous Data Warehouse – Dedicated – B92182
- Oracle Cloud Infrastructure – Autonomous Transaction Processing – Dedicated – B92181
- Oracle Cloud Infrastructure – Autonomous Data Warehouse Serverless – B89040
- Oracle Cloud Infrastructure – Autonomous Transaction Processing Serverless – B90453
- Oracle Base Database Service – Standard-B90569
- Oracle Base Database Service – Enterprise B90570
- Oracle Base Database Service – High Performance B90571
- Oracle Base Database Service – Extreme Performance B90572
- Oracle Base Database Service – BYOL-B90573
- Oracle Cloud Infrastructure – Autonomous Data Warehouse – Dedicated – BYOL B92184
- Oracle Cloud Infrastructure – Autonomous Transaction Processing – Dedicated – BYOL B92183
- Oracle Cloud Infrastructure – Autonomous Data Warehouse Serverless – BYOL B89039
- Oracle Cloud Infrastructure – Autonomous Transaction Processing Serverless – BYOL B90454
- Oracle Cloud Infrastructure – Heatwave – Standard – B92023
- Oracle Cloud Infrastructure – MySQL Database for Heatwave – Standard – B92024
- Oracle Cloud Infrastructure – MySQL Database for Heatwave – Bare Metal Standard – B93546

THIRD PARTY WEB SITES, PLATFORMS AND SERVICES

Oracle Database Service for Azure integrates Oracle Cloud Infrastructure with Microsoft Azure as a third party platform. Specific connections include, but are not limited to:

- Cloud tenancy and subscription linking between Azure and Oracle Cloud Infrastructure
- Network peering between Oracle Cloud Infrastructure Virtual Cloud Networks (VCN) and Azure VNets
- Identity Federation between Azure Active Directory and Oracle Identity and Access Management (optional)

ODSA has monitoring capabilities that can emit audit logs and database metrics into Microsoft Azure. Oracle Cloud Infrastructure databases created in the ODSA portal can expose database metrics via Azure Application Insights. This enables users to create alarms or Azure dashboards.

Oracle Database Service for Azure may enable You to link to, transmit Your content or third party content to, or otherwise access, other websites, platforms or services of third parties. Oracle does not control and is not responsible for third party websites or platforms or services. You bear all risks associated with Your access to and use of such third party websites, platforms and services and You are solely responsible for entering into and being in compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the *Oracle Cloud Hosting and Delivery Policies* and the Data Processing Agreement and Oracle's Privacy Policy, which may be viewed at www.oracle.com/contracts) which is transmitted to such third parties.

CUSTOMER RESPONSIBILITIES

If You would like to use **Oracle Database Service for Azure**, You must have an active, paid Azure subscription. You will be prompted for your Azure credentials during the sign-up process.

As part of the onboarding experience, You will need to grant Oracle specific permissions and Azure Resource Manager (ARM) roles in order to link Your Azure account with Oracle Cloud Infrastructure.

While **Oracle Database Service for Azure** is free to use, You will be responsible for charges that You incur based on the databases that You provision on the platform. You should track Your monthly costs and usage in Oracle Cloud Infrastructure (for more information, see: https://docs.oracle.com/en-us/iaas/Content/GSG/Concepts/costs.htm#Checking_Your_Balance_and_Usage).

You are responsible for managing and maintaining the database resources that You provision in the ODSA portal. These include instances of Oracle Exadata Cloud Service, Oracle Database Cloud Service, MySQL Heatwave Virtual Machine Database, Autonomous Database Serverless and Autonomous Database on Dedicated Infrastructure.

Oracle PaaS and IaaS Cloud Services categories

ORACLE ANALYTICS CLOUD SERVICES

Oracle Analytics Cloud Services	Part #	Note	Metric
Oracle Analytics Cloud - Professional	B89630		OCPU Per Hour
Oracle Analytics Cloud - Enterprise	B89631		OCPU Per Hour
Oracle Analytics Cloud - Professional	B92682	4	User Per Month
Oracle Analytics Cloud - Enterprise	B92683	4	User Per Month
Essbase for Oracle Cloud Infrastructure Marketplace	B92335	3	OCPU Per Hour
Essbase for Oracle Cloud Infrastructure Marketplace - BYOL	N/A	3,5	N/A
Oracle Analytics Server for Oracle Cloud Infrastructure	B94568	3	OCPU Per Hour
Oracle Analytics Server for Oracle Cloud Infrastructure - BYOL	N/A	3,5	N/A
Oracle Analytics Cloud - BYOL			
Oracle Analytics Cloud - Professional- BYOL	B89636	1	OCPU Per Hour
Oracle Analytics Cloud - Enterprise - BYOL	B89637	1	OCPU Per Hour

Note

- 1: Limited Availability-This Cloud Service may not be available in all data center regions.
- 2: Limited Availability: This Cloud Service may not be available in all data center regions, and may be provided on a limited basis for any new orders; the successor to this Cloud Service is detailed in Appendix A.
- 3: This Cloud Service is available on the Oracle Cloud Marketplace.
- 4: Minimum of 10 users, can add or subtract users in increments of 1.
- 5: These BYOL SKUs use licenses from the required on-premise products on active support

DESCRIPTION

The Oracle Analytics Cloud – Professional and the Oracle Analytics Cloud - Professional – BYOL Services provide capabilities that include data visualization, data preparation and collaboration.

Limits: The Oracle Analytics Cloud – Professional and the Oracle Analytics Cloud - Professional - BYOL are subject to the following quantities:

- Entitlement for You to any number of users of Oracle Analytics Desktop (for non-production use only) posted on the Oracle Software Delivery Cloud
- Entitlement for all users of these Oracle Cloud Services to the Oracle Day by Day application posted on the Apple Store and the Google Store

The Oracle Analytics Cloud – Enterprise and the Oracle Analytics Cloud - Enterprise - BYOL Services provide capabilities that include data visualization, data preparation, collaboration, enterprise reporting and mobile access.

Limits: The Oracle Analytics Cloud – Enterprise and the Oracle Analytics Cloud - Enterprise - BYOL Services are subject to the following quantities:

- Entitlement for all users of these Oracle Cloud Services to the Oracle Day by Day application posted on the Apple Store and the Google Store
- Entitlement for all users of these Oracle Cloud Services to Oracle Analytics Desktop (for non-production use only) posted on the Oracle Software Delivery Cloud
- Entitlement for users of these Oracle Cloud Services to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud
- Entitlement for all users of these Oracle Cloud Services to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud. Each OCPU of a service environment includes an entitlement to use 5 unique users of Oracle Business Intelligence Server Administrator posted on the Oracle Software Delivery Cloud

The Oracle Analytics Cloud – Enterprise and the Oracle Analytics Cloud - Enterprise - BYOL Services provide capabilities that include data visualization, data preparation, collaboration, enterprise reporting, and mobile access.

Limits: The Oracle Analytics Cloud – Enterprise - BYOL Services are subject to the following quantities:

- Entitlement for all users of these Oracle Cloud Services to the Oracle Business Intelligence Mobile application posted on the Apple Store and the Google Store
- Entitlement for all users of these Oracle Cloud Services to the Oracle Day by Day application posted on the Apple Store and the Google Store

- Entitlement for all users of these Oracle Cloud Services to Oracle Analytics Desktop (for non-production use only) posted on the Oracle Software Delivery Cloud
- Entitlement for all users of these Oracle Cloud Services to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud Each OCPU of a service environment includes an entitlement to use 5 unique users of Oracle Business Intelligence Server Administrator posted on the Oracle Software Delivery Cloud

The **Oracle Analytics Cloud – Professional** environment provide capabilities that include self-service analytics, data preparation and collaboration.

Limits: The Oracle Analytics Cloud – Professional is subject to the following quantities:

- Entitlement for each user of these Oracle Cloud Services to Oracle Analytics Desktop posted on the Oracle Software Delivery Cloud
- Entitlement for all users of these Oracle Cloud Services to the Oracle Day by Day application posted on the Apple Store and the Google Store
- Entitlement for users of these Oracle Cloud Services to Oracle Analytics Desktop posted on the Oracle Software Delivery Cloud

The **Oracle Analytics Cloud – Enterprise** environment provides capabilities that include business modelling, enterprise reporting and mobile access.

Limits: The Oracle Analytics Cloud – Enterprise is subject to the following quantities:

- Entitlement for users of these Oracle Cloud Services to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud
- Entitlement for all users of these Oracle Cloud Services to the Oracle Day by Day application posted on the Apple Store and the Google Store
- Entitlement for all users of these Oracle Cloud Services to Oracle Analytics Desktop posted on the Oracle Software Delivery Cloud
- Entitlement for each hosted named user of these Oracle Cloud Services to use 1 unique user of Oracle Analytics Server Administrator posted on the Oracle Software Delivery Cloud

Essbase for Oracle Cloud Infrastructure Marketplace Service supports simplified deployment of Oracle Essbase Stack components and default server configurations for building custom analytic applications on Oracle Cloud Infrastructure. Essbase for Oracle Cloud Infrastructure Marketplace includes (i) restricted use WebLogic Server Standard Edition (restricted to use for running Essbase only and only for hosting J2EE or Java application logic that is distributed as part of Essbase) and (ii) restricted use of Oracle Internet Directory (restricted to storing Essbase user information only). Essbase for Oracle Cloud Infrastructure Marketplace depends on Oracle Cloud Infrastructure Compute Cloud Services, Oracle Cloud Infrastructure Block Storage Cloud

Services, Oracle Cloud Infrastructure Object Storage Cloud Services, Oracle Data Management Cloud Services and Oracle Cloud Infrastructure Key Management Cloud Services.

- To get started with Essbase for Oracle Cloud Infrastructure Marketplace Service, select “Marketplace” from the Oracle Cloud navigation bar on https://cloudmarketplace.oracle.com/marketplace/en_US/homePage.jspx. and select the Essbase for Oracle Cloud Infrastructure Marketplace listing and the version You wish to use, and You will be prompted to provide details on the configuration You wish to create.
- There are two versions of this Service: a version for customers who do not own Oracle Essbase Plus on-premises licenses and a BYOL version for customers who own Oracle Essbase Plus on-premises licenses. See “BYOL REQUIRED LICENSES” below for more details.
- Oracle Cloud Infrastructure Compute Cloud Services, Oracle Cloud Infrastructure Block Storage Cloud Services, Oracle Cloud Infrastructure Object Storage Cloud Services, Oracle Data Management Cloud Services and Oracle Cloud Infrastructure Key Management Cloud Services will all be metered separately in accordance with Your rate card.

BYOL REQUIRED LICENSES:

Conversion Ratios (BYOL listing):

- For each supported Processor license You own (see the programs included below), You may activate up to 2 OCPUs of this BYOL Service.
- For Named User Plus licenses (see the programs included below), You may activate any supported compute shape provided that the number of users is within Your licensed amount.

For more details, please see: <http://www.oracle.com/us/corporate/contracts/processor-core-factor-table-070634.pdf>

Any of the following supported program licenses may be aggregated to meet the conversion ratio above.

- Business Intelligence Suite Foundation Edition; OR
- Oracle Business Intelligence Foundation Suite; OR
- Oracle Essbase Plus

Usage limits (both Universal Credits and BYOL listings):

The Essbase on Oracle Cloud Infrastructure Marketplace Service (both BYOL and UCM listings) is subject to the following:

- Users of this Service are entitled to the Oracle SmartView® application posted on the Oracle Software Delivery Cloud

Oracle Analytics Server for Oracle Cloud Infrastructure Service supports simplified deployment of Oracle Analytics Server Stack components and default server configurations for building custom analytic applications on Oracle Cloud Infrastructure. Oracle Analytics Server for Oracle Cloud Infrastructure includes (i) restricted use WebLogic Server Standard Edition

(restricted to use for running Oracle Analytics Server only and only for hosting J2EE or Java application logic that is distributed as part of Oracle Analytics Server) and (ii) restricted use of Oracle Internet Directory (restricted to storing Oracle Analytics Server for Oracle Cloud Infrastructure user information only). Oracle Analytics Server for Oracle Cloud Infrastructure depends on Oracle Cloud Infrastructure Compute Cloud Services, Oracle Cloud Infrastructure Block Storage Cloud Services, Oracle Cloud Infrastructure Object Storage Cloud Services, Oracle Data Management Cloud Services and Oracle Cloud Infrastructure Key Management Cloud Services.

- To get started with the Oracle Analytics Server for Oracle Cloud Infrastructure Service, select “Marketplace” from the Oracle Cloud navigation bar on https://cloudmarketplace.oracle.com/marketplace/en_US/homePage.jspx. and select the Oracle Analytics Server for Oracle Cloud Infrastructure Service listing and version You wish to use, and You will be prompted to provide details on the configuration You wish to create.
- There are two versions of this Service: a version for customers who do not own Oracle Business Intelligence or Oracle Analytics Server on-premises licenses and a BYOL version for customers who own Oracle Business Intelligence or Oracle Analytics Server licenses. See “BYOL REQUIRED LICENSES” below for more details.
- Oracle Cloud Infrastructure Compute Cloud Services, Oracle Cloud Infrastructure Block Storage Cloud Services, Oracle Cloud Infrastructure Object Storage Cloud Services, Oracle Data Management Cloud Services and Oracle Cloud Infrastructure Key Management Cloud Services will all be metered separately in accordance with Your rate card.
- In addition, users of these Oracle Cloud Services are entitled to Oracle Analytics Desktop for non-production purposes, posted on the Oracle Software Delivery Cloud.

CUSTOMER RESPONSIBILITIES

Certain aspects of service management are Your responsibility. These include, but are not limited to the following:

- You are responsible for ensuring that files marked for upload are scanned for viruses. If You do not scan those marked files for viruses You are liable for any resulting damage.
- You are responsible for managing and maintaining maintaining Oracle Analytics Server for Oracle Cloud Infrastructure and Essbase for Oracle Cloud Infrastructure Marketplace and their availability. You are responsible for patching Oracle Analytics Cloud using the update mechanisms provided as part of the Cloud Service.

SERVICE ACTIVATION, MEASUREMENT AND USAGE

You may begin using the Oracle Analytics Cloud Service after Oracle has activated Your Cloud Services Account. You may view Your usage of the Oracle Analytics Cloud Service in the Oracle Cloud Portal on a daily basis. Oracle will measure Your usage every month for billing purposes.

Oracle Analytics Cloud Services that utilize the OCPU Per Hour metric have the ability to start/stop (pause/resume); when You stop/pause the Service, metering will still continue at fifteen percent (15%) of Your OCPU Per Hour rate while it is stopped/paused. When the Service is started/resumed the Service will meter at Your OCPU Per Hour rate.

Under the Annual Universal Credit model or Pay as You Go model, You will be charged a minimum of 10 users month or the number of users configured for the Oracle Analytics – Professional or

Enterprise, User Per Month Service, once the Service has been provisioned. In addition, in the case of any new users beyond the minimum configured user count in between the billing month, or if the Cloud Service started after the start of the billing month, You will be charged for those users at a pro-rated rate for the number of days left in a billing month. Removing users during a given monthly billing cycle will not reduce your charges during the current billing month but only in the next billing month.

Under the Monthly Universal Credit model, You will be charged a minimum of 10 users per month or the number of users configured for the Oracle Analytics – Professional or Enterprise Per Month Service at the start of Your monthly billing cycle, which might be different than a calendar month cycle. In addition, in the case of any new users beyond the configured user count in between the billing month, or if the Cloud Service started after the start of the billing month, You will be charged for those users immediately at a pro-rated rate for the number of days left in Your specific billing month. Removing users during a given monthly billing cycle will not reduce Your charges during the current billing month but only in the next billing month.

BYOL REQUIRED LICENSES

BYOL Cloud Service	Part #	Metric
Oracle Analytics Cloud – Professional - BYOL	B89636	OCPU Per Hour
<p>Conversion Ratios:</p> <ul style="list-style-type: none"> • For each supported Processor license You may activate up to 2 OCPUs of the above referenced BYOL Cloud Service. • For every 25 supported Named User Plus licenses You may activate 1 OCPU of the above referenced BYOL Cloud Service. <p>The following supported program licenses may be aggregated to meet the conversion ratio above.</p> <p>- Oracle Data Visualization</p>		
Oracle Analytics Cloud - Enterprise-BYOL	B89637	OCPU Per Hour

Conversion Ratios:

- For each supported Processor license You may activate up to 2
- For every 25 supported Named User Plus licenses You may activate 1 OCPU of the above referenced BYOL Cloud Service.

Any of the following supported program licenses may be aggregated to meet the conversion ratio above.

- Business Intelligence Suite Foundation Edition; OR
- Business Intelligence Suite Extended Edition; OR
- Oracle Business Intelligence Foundation Suite; OR
- Oracle Business Intelligence Suite Enterprise Edition Plus; OR
- Oracle Business Intelligence Enterprise Edition

ORACLE APPLICATION DEVELOPMENT CLOUD SERVICES

Oracle Blockchain Platform Cloud Service	Part #	Note	Metric
Oracle Blockchain Platform Cloud - Standard	B92302		OCPU Per Hour
Oracle Blockchain Platform Cloud - Enterprise	B92303		OCPU Per Hour
Oracle Blockchain Platform Cloud - Storage	B92304		Terabyte Storage Capacity PerMonth
Oracle Blockchain Platform Cloud – Digital Assets	B109565		OCPU Per Hour
Oracle Blockchain Enterprise Edition			
Oracle Blockchain Platform Enterprise Edition for Oracle Cloud Infrastructure	B109545		OCPU Per Hour
Oracle APEX Application Development			
Oracle APEX Application Development - ECPU	B99709	4	ECPU Per Hour
Oracle APEX Application Development - Free	B93320	4	OCPU Per Hour

Oracle Tuxedo			
Oracle Tuxedo for Oracle Cloud Infrastructure	B96582		OCPU Per Hour
Oracle Tuxedo Enterprise Edition for Oracle Cloud Infrastructure	B96583		OCPU Per Hour
Oracle Tuxedo Mainframe Modernization Runtimes for Oracle Cloud Infrastructure	B96584		OCPU Per Hour
Oracle Visual Builder Studio Service			
Oracle Visual Builder Studio - Additional Storage	B90203		Gigabyte Storage Capacity Per Month
Oracle Mobile Hub Cloud Service			
Oracle Mobile Hub Cloud Service	B90304	1	Request *requires a minimum of 500 Requests per hour
Oracle Digital Assistant Cloud Service			
Oracle Digital Assistant Cloud Service	B90260		Request
Oracle Visual Builder			
Oracle Visual Builder	B89646		OCPU Per Hour
Oracle WebLogic Cloud Service			
Oracle WebLogic Server Enterprise Edition for Oracle Cloud Infrastructure	B91346	3	OCPU Per Hour
Oracle WebLogic Suite for Oracle Cloud Infrastructure	B91347	3	OCPU Per Hour
Oracle WebLogic Server Enterprise Edition for Oracle Cloud Infrastructure Container Engine for Kubernetes	B92913	3	OCPU Per Hour
Oracle WebLogic Suite for Oracle Cloud Infrastructure Container Engine for Kubernetes	B92914	3	OCPU Per Hour
Oracle WebCenter for Oracle Cloud Infrastructure			
WebCenter Content For Oracle Cloud Infrastructure	B108783		OCPU Per Hour
WebCenter Universal Content Management For Oracle Cloud Infrastructure	B108784		OCPU Per Hour
WebCenter Imaging For Oracle Cloud Infrastructure	B108776		OCPU Per Hour

WebCenter Enterprise Capture For Oracle Cloud Infrastructure	B108777		OCPU Per Hour
WebCenter Enterprise Capture Standard Edition For Oracle Cloud Infrastructure	B108778		OCPU Per Hour
WebCenter Sites For Oracle Cloud Infrastructure	B108779		OCPU Per Hour
WebCenter Sites Satellite Server For Oracle Cloud Infrastructure	B108780		OCPU Per Hour
WebCenter Portal For Oracle Cloud Infrastructure	B108781		OCPU Per Hour
WebCenter Forms Recognition For Oracle Cloud Infrastructure	B108782		OCPU Per Hour
Oracle Cloud Infrastructure Service Connector Hub			
Oracle Cloud Infrastructure Service Connector Hub	N/A		N/A
Oracle Backend for Spring Boot			
Oracle Backend for Spring Boot and Microservices - Standard Edition - Marketplace	B108130	3	Each
Oracle Blockchain Platform Cloud Service - BYOL			
Oracle Blockchain Platform Cloud – Enterprise - BYOL	B92305		OCPU Per Hour

Note

- 1: Limited Availability - This Cloud Service may not be available in all data center regions.
- 2: Limited Availability: This Cloud Service may not be available in all data center regions, and may be provided on a limited basis for any new orders; the successor to this Cloud Service is detailed in Appendix A.
- 3: This Cloud Service is available on the Oracle Cloud Marketplace.

DESCRIPTIONS

The **Oracle Blockchain Platform Cloud Service** provides a pre-assembled platform on Oracle Cloud for building and running chaincode and for maintaining a distributed ledger for business transactions. With the Oracle Blockchain Cloud Service users can create a new blockchain network or join an existing blockchain network which is ready for chaincode deployment. Chaincode functions, also known as transactions, can be invoked from end-user applications via private channels. Users are also authorized to perform tasks related to administration and monitoring of the network.

Oracle Blockchain Platform Cloud Service – Digital Assets provides a pre-assembled blockchain platform with additional features to generate and deploy fungible and non-fungible tokenization chaincodes for digital currency and digital assets with confidential transactions and

role-based access control, ability to generate and deploy wrapper APIs to expose token lifecycle and supporting operations enabling users to create and join permissioned blockchain networks supporting issuance and exchange of multiple regulated asset classes.

The **Oracle Blockchain Platform Cloud Service – Standard** is subject to the following usage limits per Blockchain Platform instance:

- Up to sixteen (16) peer nodes and up to seven (7) ordering service nodes on up to one (1) virtual machine. One blockchain network can have multiple Blockchain Platform instances.
- The storage capacity is used to store transaction ledgers for all channels, state of the world, transaction history database, chaincode, and other data, such as configuration files, etc. Up to fifty (50) GB of block storage capacity is included in Oracle Blockchain Platform Cloud Service – Standard.

The **Oracle Blockchain Platform Cloud Service – Enterprise, Oracle Blockchain Platform Cloud Service – Enterprise – BYOL and Oracle Blockchain Platform Service – Digital Assets** are subject to the following usage limits per Oracle Blockchain Platform Cloud Service instance:

- Up to sixteen (16) peer nodes and up to seven (7) ordering service nodes on up to ten (10) virtual machines. One blockchain network can have multiple Oracle Blockchain Platform Cloud Service instances.

The storage capacity is used to store transaction ledgers for all channels, state of the world, transaction history database, chaincode, and other data, such as configuration files. Up to one hundred fifty (150) gigabytes of block storage capacity is included. You may set the number of additional TBs for Your Oracle Blockchain Platform Cloud Service instance via API or via the Oracle Blockchain Cloud Service console and pricing is TB/month consumed until the Oracle Blockchain Platform Cloud Service instance is deleted.

Oracle Blockchain Platform Enterprise Edition for Oracle Cloud Infrastructure Container Engine for Kubernetes supports simplified provisioning of Oracle Blockchain Platform configurations for development, deployment and monitoring of permissioned blockchain applications on Oracle Cloud Infrastructure running in Kubernetes, leveraging Oracle Cloud Infrastructure Container Engine for Kubernetes.

Support is provided for full use of Oracle Blockchain Platform features to create and manage Your blockchain network, build and deploy custom blockchain smart contracts, and maintain a tamper-proof distributed ledger. With the Oracle Blockchain Platform, users can create a new or join an existing Hyperledger Fabric blockchain network, which is ready for chaincode deployment. Chaincode functions, also known as transactions, can be invoked from end-user applications on private channels via REST APIs and via Hyperledger Fabric client SDKs. Users are also authorized to perform tasks related to administration and monitoring of the network. Developers are authorized to install and use Blockchain App Builder component for auto-generation of chaincodes and their deployment and testing.

The **Oracle Blockchain Platform Enterprise Edition for Oracle Cloud Infrastructure Container Engine for Kubernetes** service depends on Oracle Cloud Infrastructure Compute Cloud Services and Oracle Cloud Infrastructure Block Storage Cloud Services, and Oracle Cloud Infrastructure Load Balancer are typically required for Oracle Blockchain Platform Enterprise Edition for Oracle Cloud Infrastructure Container Engine for Kubernetes applications, and must be purchased and provisioned separately, as may be required for Your environment.

To get started with **Oracle Blockchain Platform Enterprise Edition for Oracle Cloud Infrastructure Container Engine for Kubernetes**, select “Marketplace” from the Oracle Cloud navigation bar on https://cloudmarketplace.oracle.com/marketplace/en_US/homePage.jsp and select the **Oracle Blockchain Platform Enterprise Edition for Oracle Cloud Infrastructure Container Engine for Kubernetes** listing and the version You wish to use, and You will be prompted to provide details on the configuration You wish to create.

Oracle APEX Application Development delivers Oracle Application Express (APEX) as a managed Cloud Service. It adds to APEX important benefits of Oracle Autonomous Database (ADB) and Oracle Cloud Infrastructure (OCI). This Cloud Service provides APEX with an Oracle Autonomous Transaction Processing Serverless (ATP-S) database and a managed middle tier.

The included database, which hosts APEX and its corresponding applications and data, is fully elastic. You specify the number of Cloud Service ECPUs or OCPUs and the database storage capacity. If you are using OCPUs, then You must use Oracle Autonomous Transaction Processing – Exadata Storage for the storage. If You are using ECPUs, then You must use Oracle Autonomous Database Storage for Transaction Processing for the storage. At any time, You may scale, increase, or decrease any ECPUs or OCPUs or storage capacity without incurring downtime.

The included middle-tier exposes APEX over HTTPS and also provides tools such as Oracle REST Data Services (ORDS) and SQL Developer Web (SDW). You may use these extra tools only in support of APEX applications. For example, You may create custom REST endpoints on application data using SDW or APEX. You are prohibited from any ORDS usage that directly accesses the pre-configured REST-SQL endpoint (with URL ending in /sql).

Control of Oracle APEX Application Development is available from Console, CLI, and APIs. For APEX applications that are deployed in APEX, SDW, and customer-defined REST endpoints, You may access these directly from their individual URLs.

Oracle APEX Application Development - Free is subject to the following quantities: 1 OCPU Per Hour.

Oracle Tuxedo for Oracle Cloud Infrastructure supports simplified provisioning of Oracle Tuxedo configurations for development, deployment and monitoring of Oracle Tuxedo applications on Oracle Cloud Infrastructure. Support is provided for full use of Oracle Tuxedo features to build custom transactional applications. Oracle Tuxedo for Oracle Cloud Infrastructure includes Oracle Tuxedo features such as clustering, integration with external databases, messaging APIs, and management and monitoring through the Oracle Tuxedo command line tools as well as through the Tuxedo Management Information Base and the Tuxedo scripting tool.

Oracle Tuxedo Enterprise Edition for Oracle Cloud Infrastructure includes the following Oracle Tuxedo add-on products (in addition to the features included in Oracle Tuxedo for Oracle Cloud Infrastructure) to allow builds of custom transactional and web applications:

- Oracle Tuxedo Jolt
- Oracle Tuxedo Advanced Performance Pack
- Oracle Tuxedo Services Architecture Leveraging Tuxedo (SALT)
- Oracle Tuxedo System and Applications Monitor (TSAM) Plus

- Oracle Tuxedo Mainframe Adapter for SNA
- Oracle Tuxedo Mainframe Adapter for TCP

Oracle Tuxedo for Oracle Cloud Infrastructure depends on Oracle Cloud Infrastructure Compute Cloud Services and Oracle Cloud Infrastructure Block Storage Cloud Services.

To get started with Oracle Tuxedo for Oracle Cloud Infrastructure, select “Marketplace” from the Oracle Cloud navigation bar on https://cloudmarketplace.oracle.com/marketplace/en_US/homePage.jspx and select the Oracle Tuxedo for Oracle Cloud Infrastructure listing and the version You wish to use, and You will be prompted to provide details on the configuration You wish to create.

Oracle Tuxedo Enterprise Edition for Oracle Cloud Infrastructure depends on Oracle Cloud Infrastructure Compute Cloud Services and Oracle Cloud Infrastructure Block Storage Cloud Services.

To get started with Oracle Tuxedo Enterprise Edition for Oracle Cloud Infrastructure, select “Marketplace” from the Oracle Cloud navigation bar on https://cloudmarketplace.oracle.com/marketplace/en_US/homePage.jspx and select the Oracle Tuxedo Enterprise Edition for Oracle Cloud Infrastructure listing and the version You wish to use, and You will be prompted to provide details on the configuration You wish to create.

Oracle Tuxedo Mainframe Modernization Runtimes for Oracle Cloud Infrastructure includes the following Oracle Tuxedo add-on products (in addition to the features included in Oracle Tuxedo Enterprise Edition for Oracle Cloud Infrastructure) to allow builds of custom transactional and web applications:

- Oracle Tuxedo Application Runtime for Batch
- Oracle Tuxedo Application Runtime for CICS and Batch
- Oracle Tuxedo Application Runtime for IMS
- Oracle Tuxedo Application Rehosting Test Manager

Oracle Tuxedo for Oracle Cloud Infrastructure depends on Oracle Cloud Infrastructure Compute Cloud Services and Oracle Cloud Infrastructure Block Storage Cloud Services.

To get started with Oracle Tuxedo for Oracle Cloud Infrastructure, select “Marketplace” from the Oracle Cloud navigation bar on https://cloudmarketplace.oracle.com/marketplace/en_US/homePage.jspx and select the Oracle Tuxedo for Oracle Cloud Infrastructure listing and the version You wish to use, and You will be prompted to provide details on the configuration You wish to create.

Oracle Tuxedo Enterprise Edition for Oracle Cloud Infrastructure depends on Oracle Cloud Infrastructure Compute Cloud Services and Oracle Cloud Infrastructure Block Storage Cloud Services.

To get started with Oracle Tuxedo Enterprise Edition for Oracle Cloud Infrastructure, select “Marketplace” from the Oracle Cloud navigation bar on https://cloudmarketplace.oracle.com/marketplace/en_US/homePage.jspx and select the Oracle

Tuxedo Enterprise Edition for Oracle Cloud Infrastructure listing and the version You wish to use, and You will be prompted to provide details on the configuration You wish to create.

Oracle Tuxedo Mainframe Modernization Runtimes for Oracle Cloud Infrastructure depends on Oracle Cloud Infrastructure Compute Cloud Services and Oracle Cloud Infrastructure Block Storage Cloud Services.

To get started with Oracle Tuxedo Mainframe Modernization Runtimes for Oracle Cloud Infrastructure, select “Marketplace” from the Oracle Cloud navigation bar on https://cloudmarketplace.oracle.com/marketplace/en_US/homePage.jspx and select the Oracle Tuxedo Enterprise Edition for Oracle Cloud Infrastructure listing and the version You wish to use, and You will be prompted to provide details on the configuration You wish to create.

The **Oracle Container Pipelines Cloud Service** comprises the following components: a local command line interface (CLI), the online console for running continuous integration and continuous delivery of container-based applications, a container image registry called “Releases,” a Kubernetes cluster management and operations console called Clusters, and application programming interfaces for all of these capabilities.

The Oracle Visual Builder Studio (VB Studio) is a DevOps and lifecycle management tool, fully integrated with Oracle Cloud Applications and the Services provided by Oracle Cloud Infrastructure.

With VB Studio, you get:

- Repositories for hosting code in Git
- Repositories for hosting binaries, such as Maven dependencies
- Continuous integration service for automated build and test
- Continuous delivery service that tightly integrates with Oracle Cloud Applications
- Agile boards and an issue tracking system for tracking sprints, tasks, defects, and features

VB Studio provides the infrastructure to help you build and deploy bespoke apps using any web programming language you choose. If you have Oracle Cloud Applications built with VB Studio and JET, you can create *application extensions* to customize those applications to meet your business needs and deploy those extensions directly to your Oracle Cloud Application instance.

The **Oracle Java Cloud Service** provides a cloud-based application server (Oracle WebLogic Server with automated customer-controlled provisioning, backup, patching, scaling with cloud tooling) designed to support any Java application. You may use the Oracle Java Cloud Service through the Oracle Java Cloud Service console.

The **Oracle Mobile Hub Cloud Service (OMHCS)** is a platform that helps You to build engaging mobile, web and bot applications. OMHCS provides all the tools to build these experiences and adds contextual services based on the platform. OMHCS introduces conversation interactions via the chatbots functionality that is powered by AI. OMHCS insights tools give You deep insights into user adoption and behavior so that You may personalize Your engagement with Your end users and may ensure that everything is running at peak performance. OMHCS provides up to 100 gigabytes capacity for applications and data.

Users of the Oracle Mobile Hub Cloud Service are authorized to access the following modules or features:

- Mobile core services such as push notification, storage, location, data offline and sync
- Custom API designer and implementations
- Connectors
- Administration and lifecycle

Oracle Digital Assistant Cloud Service introduces conversation interactions via the chatbots functionality that is powered by AI, called Digital Assistants. Oracle Digital Assistant Cloud Service consumes a minimum of 250 requests per hour. Users of Oracle Digital Assistant Cloud Service are authorized to access the following modules or features:

- AI-powered natural language processing (NLP) for intent and entity detection
- Deployment of bots to multiple channels, abstracting the differences
- Bots Builder UI for defining intents, entities, conversation flows, and channel configuration
- Integration with backend applications and data through custom components
- Instant apps designer and runtime
- Oracle Voice

Oracle Visual Builder is a cloud-based, low-code application development solutions for creating, extending, and customizing business applications. Users may create and publish hosted web applications that work on mobile devices and web browsers through visual development of UI, Business Objects, and Business Logic. Oracle Visual Builder is based on an extensible, standardsbased, component architecture and supports the integration and extension of Oracle PaaS and SaaS Cloud Services as well as third-party REST-based services. This includes the ability to create, copy, edit, and delete applications in the Oracle Visual Builder, as well as to version, stage, and publish those applications as part of application lifecycle management.

As part of Oracle Visual Builder, any number of authenticated users may be granted a role authorizing access to development tools for this Oracle Cloud Service and may develop and publish any number of applications. Any number of authenticated and unauthenticated users may access a published application. Additionally, any number of API calls may be made to published APIs provided by this Oracle Cloud Service or by published applications. Service performance may be affected by the number of users, by the number of API calls, and by the service configuration, such as the number of OCPUs utilized.

Oracle Visual Builder allows application developers to create and host applications along with custom data needed for those applications. You are responsible for the content of these applications and data. Oracle Visual Builder provides up to 5 gigabytes of capacity for applications and data. Application developers may upload static resources (including, but not limited to images, JavaScript files, CSS files, and HTML files). These static resources are not executed on Oracle's servers. Application developers may create applications that consume REST services exposed by other non-Oracle cloud services (including products subject to different hosting and delivery policies and terms of service). You are responsible for ensuring that Your use of these non-Oracle cloud services complies with the policies and terms that govern the use of these services.

The **Oracle WebLogic Server Enterprise Edition for Oracle Cloud Infrastructure** service supports simplified provisioning of Oracle WebLogic Server configurations for development, deployment and monitoring of Enterprise Java applications on Oracle Cloud Infrastructure. Support is provided for full use of Java Standard Edition (SE) and Java Enterprise Edition (EE) APIs to build web applications, REST services, Java Message Service and transactional applications and other Enterprise Java applications. The Oracle WebLogic Server Enterprise Edition for Oracle Cloud Infrastructure service includes all entitlements included in the Oracle WebLogic Server Enterprise Edition license. The Oracle WebLogic Server Enterprise Edition for Oracle Cloud Infrastructure service depends on Oracle Cloud Infrastructure Compute Cloud Services and Oracle Cloud Infrastructure Block Storage Cloud Services. Oracle Data Management Cloud Services, Oracle Cloud Infrastructure Object Storage Cloud Services and Oracle Cloud Infrastructure Key Management Cloud Services are typically required for Oracle WebLogic Server applications, and must be purchased and provisioned separately, as may be required for Your environment. To get started with the Oracle WebLogic Server Enterprise Edition for Oracle Cloud Infrastructure service, select “Marketplace” from the Oracle Cloud navigation bar on https://cloudmarketplace.oracle.com/marketplace/en_US/homePage.jspx and elect the Oracle WebLogic Server Enterprise Edition for Oracle Cloud Infrastructure listing and the version You wish to use, and You will be prompted to provide details on the configuration You wish to create.

The **Oracle WebLogic Suite for Oracle Cloud Infrastructure** service supports simplified provisioning of Oracle WebLogic Server configurations for development, deployment and monitoring of Enterprise Java applications on Oracle Cloud Infrastructure. Support is provided for full use of Java Standard Edition (SE) and Java Enterprise Edition (EE) APIs to build Web applications, REST services, Java Message Service and transactional applications and other Enterprise Java applications. Oracle WebLogic Suite for Oracle Cloud Infrastructure includes all entitlements included in the Oracle WebLogic Suite license. Oracle WebLogic Suite for Oracle Cloud Infrastructure depends on Oracle Cloud Infrastructure Compute Cloud Services and Oracle Cloud Infrastructure Block Storage Cloud Services. Oracle Data Management Cloud Services Oracle Cloud Infrastructure Object Storage Cloud Services and Oracle Cloud Infrastructure Key Management Cloud Services are typically required for Oracle WebLogic Server applications, and must be purchased and provisioned separately, as required for Your environment. To get started with Oracle WebLogic Suite for Oracle Cloud Infrastructure, select “Marketplace” from the Oracle Cloud navigation bar https://cloudmarketplace.oracle.com/marketplace/en_US/homePage.jspx and select the Oracle WebLogic Suite for Oracle Cloud Infrastructure listing, the version You wish to use, and You will be prompted to provide details on the configuration You wish to create.

The **Oracle WebLogic Server Enterprise Edition for Oracle Cloud Infrastructure Container Engine for Kubernetes** service supports simplified provisioning of Oracle WebLogic Server configurations for development, deployment and monitoring of Enterprise Java applications on Oracle Cloud Infrastructure running in Kubernetes, leveraging Oracle Cloud Infrastructure Container Engine for Kubernetes. Support is provided for full use of Java Standard Edition (SE) and Java Enterprise Edition (EE) APIs to build web applications, REST services, Java Message Service and transactional applications and other Enterprise Java applications. The Oracle WebLogic Server Enterprise Edition for Oracle Cloud Infrastructure Container Engine for Kubernetes service includes all entitlements included in the Oracle WebLogic Server Enterprise Edition license. The Oracle WebLogic Server Enterprise Edition for Oracle Cloud Infrastructure Container Engine for Kubernetes service depends on Oracle Cloud Infrastructure Compute Cloud Services and Oracle

Cloud Infrastructure Block Storage Cloud Services, Oracle Data Management Cloud Services, Oracle Cloud Infrastructure Object Storage Cloud Services, Oracle Cloud Infrastructure Key Management Cloud Services, Oracle Cloud Infrastructure File Storage and Oracle Cloud Infrastructure Load Balancer are typically required for Oracle WebLogic Server Enterprise Edition for Oracle Cloud Infrastructure Container Engine for Kubernetes applications, and must be purchased and provisioned separately, as may be required for Your environment. To get started with the Oracle WebLogic Server Enterprise Edition for Oracle Cloud Infrastructure Container Engine for Kubernetes service, select “Marketplace” from the Oracle Cloud navigation bar on https://cloudmarketplace.oracle.com/marketplace/en_US/homePage.jspx and select the Oracle WebLogic Server Enterprise Edition for Oracle Cloud Infrastructure Container Engine for Kubernetes listing and the version You wish to use, and You will be prompted to provide details on the configuration You wish to create.

The **Oracle WebLogic Suite for Oracle Cloud Infrastructure Container Engine for Kubernetes** service supports simplified provisioning of Oracle WebLogic Server configurations for development, deployment and monitoring of Enterprise Java applications on Oracle Cloud Infrastructure running in Kubernetes, leveraging Oracle Cloud Infrastructure Container Engine for Kubernetes. Support is provided for full use of Java Standard Edition (SE) and Java Enterprise Edition (EE) APIs to build Web applications, REST services, Java Message Service and transactional applications and other Enterprise Java applications. Oracle WebLogic Suite for Oracle Cloud Infrastructure Container Engine for Kubernetes includes all entitlements included in the Oracle WebLogic Suite license. Oracle WebLogic Suite for Oracle Cloud Infrastructure Container Engine for Kubernetes depends on Oracle Cloud Infrastructure Compute Cloud Services and Oracle Cloud Infrastructure Block Storage Cloud Services. Oracle Data Management Cloud Services, Oracle Cloud Infrastructure Object Storage Cloud Services, Oracle Cloud Infrastructure Key Management Cloud Services, Oracle Cloud Infrastructure File Storage and Oracle Cloud Infrastructure Load Balancer are typically required for Oracle WebLogic Suite for Oracle Cloud Infrastructure Container Engine for Kubernetes applications, and must be purchased and provisioned separately, as required for Your environment. To get started with Oracle WebLogic Suite for Oracle Cloud Infrastructure Container Engine for Kubernetes, select “Marketplace” from the Oracle Cloud navigation bar https://cloudmarketplace.oracle.com/marketplace/en_US/homePage.jspx and select the Oracle WebLogic Suite for Oracle Cloud Infrastructure Container Engine for Kubernetes listing, the version You wish to use, and You will be prompted to provide details on the configuration You wish to create.

The **Oracle WebCenter for Oracle Cloud Infrastructure Marketplace** services support simplified provisioning of Oracle WebCenter products for development and deployment of the Oracle WebCenter products on Oracle Cloud Infrastructure.

The Oracle WebCenter for Oracle Cloud Infrastructure Market Place services include all the entitlements included in licenses for the Oracle WebCenter products.

Additionally, the Oracle WebCenter Enterprise Capture Standard Edition for Oracle Cloud Infrastructure and the Oracle WebCenter Portal For Oracle Cloud Infrastructure services include a restricted use license to Oracle WebLogic Server Enterprise Edition. Use of Oracle WebLogic Server Enterprise Edition is restricted to a host for only Oracle WebCenter Enterprise Capture or Oracle WebCenter Portal, including run-time components to provide Java runtime environment and HTTP support, as well as configuration and administration components used for the setup and management of these run-time components.

Oracle Cloud Infrastructure Vision - OCR <ul style="list-style-type: none"> First 5,000 transactions Greater than 5,000 transactions 	B94974		1,000 Transactions
Oracle Cloud Infrastructure Vision - Document Extraction <ul style="list-style-type: none"> First 15 hours Greater than 15 hours 	B94977		Training Hour
Oracle Cloud Infrastructure Document Understanding			
Oracle Cloud Infrastructure Document Understanding - OCR <ul style="list-style-type: none"> First 5,000 transactions Greater than 5,000 transactions 	B96110		1,000 Transactions
Oracle Cloud Infrastructure Document Understanding - Document Properties <ul style="list-style-type: none"> First 5,000 transactions Greater than 5,000 transactions 	B96111		1,000 Transactions
Oracle Cloud Infrastructure Document Understanding - Custom Document Properties <ul style="list-style-type: none"> First 5,000 transactions Greater than 5,000 transactions 	B97193		1,000 Transactions
Oracle Cloud Infrastructure Document Understanding - Document Extraction <ul style="list-style-type: none"> First 5,000 transactions Greater than 5,000 transactions 	B96112		1,000 Transactions
Oracle Cloud Infrastructure Document Understanding - Custom Document Extraction <ul style="list-style-type: none"> First 5,000 transactions Greater than 5,000 transactions 	B97194		1,000 Transactions
Oracle Cloud Infrastructure Document Understanding - Custom Training <ul style="list-style-type: none"> First 15 hours Greater than 15 hours 	B96113		Training Hour
Oracle Cloud Infrastructure Generative AI			
Oracle Cloud Infrastructure Generative AI - Large Meta	B108080	1, 3	10,000 Transactions
Oracle Cloud Infrastructure Generative AI - Large Meta - Dedicated	B108085	1, 3	AI Unit Per Hour
Oracle Cloud Infrastructure Generative AI - Meta Llama 3.1 405B	B110517	3	10,000 Transactions
Oracle Cloud Infrastructure Generative AI - Meta Llama 3.2 90B Vision	B110679	3, 4	10,000 Transactions

Oracle Cloud Infrastructure Generative AI- Large Cohere	B108077	2	10,000 Transactions
Oracle Cloud Infrastructure Generative AI- Small Cohere	B108078	2	10,000 Transactions
Oracle Cloud Infrastructure Generative AI- Embed Cohere	B108079	2	10,000 Transactions
Oracle Cloud Infrastructure Generative AI- Large Cohere – Dedicated	B108082	2	AI Unit Per Hour
Oracle Cloud Infrastructure Generative AI- Small Cohere - Dedicated	B108083	2	AI Unit Per Hour
Oracle Cloud Infrastructure Generative AI- Embed Cohere - Dedicated	B108084	2	AI Unit Per Hour

Notes:

1: This part # was previously specific to Meta’s Llama 2 70B model. It now refers more generally to the large version of Meta’s Llama model. Additional terms and conditions for Your use of these Cloud Services can be found in Appendix C for Llama 2, Appendix D for Llama 3 and Appendix E for Llama 3.1.

2: This Cloud Service is not eligible for discounts.

3: Additional terms and conditions for Your use of these Cloud Services can be found in Appendix C for Llama 2, Appendix D for Llama 3, Appendix E for Llama 3.1, Appendix F for Llama 3.2 and Appendix G for Llama 3.3.

4: This Cloud Service has additional restrictions which are documented in Appendix F and Appendix G for Llama 3.3.

DESCRIPTION

Oracle Cloud Infrastructure Data Science is a fully managed platform for data science teams to build, train, deploy, and manage machine learning models using Oracle Cloud Infrastructure.

To use Llama 2, Llama 3 and Llama 3.1 models, you must separately agree to the Llama 2, Llama 3 and Llama 3.1 terms and acceptable use policies before using the models.

As a note, responses produced by LLMs and many other generative AI models may not always be factual or accurate. Responses generated by the models may not follow the instructions provided in the prompt and may include non-factual data created by the model.

Oracle Cloud Infrastructure Data Flow is a fully-managed big data service that lets You run Apache Spark™ applications with no infrastructure to deploy or manage.

Oracle Cloud Infrastructure Data Integration is a service that provides extract, transform and load (ETL) capabilities that help users easily input and transform data from various data sources

such as databases, data lakes or applications. It allows users to design data integration processes using an intuitive graphical interface. It also optimizes how integration flows are executed on the Oracle Cloud using pushdown optimization techniques to generate code for the most efficient execution engine and orchestrating the actual execution without requiring You to deploy or manage infrastructure.

- Oracle Cloud Infrastructure Data Integration –Pipeline Operation Execution First 30 Execution Hours is a “Free Tier” service. For the Free Tier of this Cloud Service, You may only use 30 Execution Hours Transactions of this Cloud Service. If You exceed this amount, You must pay for usage in accordance with the rate card pricing for this Cloud Service.

Oracle Cloud Infrastructure Data Labeling service is an Oracle Cloud Infrastructure native service that allows customers to create and browse datasets, view data records (text, images) and apply labels for the purposes of building AI/ML models. The service also provides interactive user interfaces designed to aide in the labeling process. Once records are labeled, the dataset can be exported as line-delimited JSON for use in machine learning model development. The Oracle Cloud Infrastructure Data Labeling service will provide a platform for customers to assemble data into data sets, grant access to labelers, provide interactive UIs and instructions to labelers, store data labels and collate this labeled data which can then be used to build custom AI/ML models.

Oracle Cloud Infrastructure Generative AI service is a fully managed service that provides a set of state-of-the-art, customizable large language models (LLMs) that cover a wide range of use cases for text generation and text embeddings. You can use the playground to try out the models out-of-the-box and on-demand, host replicas of the foundational models on dedicated AI clusters or fine-tune and host custom models based on Your own data on dedicated AI clusters.

As a note, responses produced by LLMs and many other generative AI models may not always be factual or accurate. Responses generated by the models may not follow the instructions provided in the prompt and may include non-factual data created by the model.

You must separately agree to the Llama 2 and Llama 3 terms and acceptable use policies in the Oracle Cloud Infrastructure Generative AI service console before using the models.

The export of model weights for either foundational or fine-tuned models is not permitted.

Oracle Cloud Infrastructure Generative AI Agents is a fully managed service designed to empower developers to create sophisticated agents that handle complex tasks by leveraging the capabilities of large language models (LLMs). These agents can seamlessly interact with various tools and knowledge bases, enhancing Your operational efficiency.

As a note, while LLMs and other generative AI models are powerful, their responses may not always be factual or accurate. Generated outputs might not adhere strictly to the provided instructions and could include non-factual information created by the model.

This service is not intended to process personal information or any data (e.g. certain regulated health or payment card information) that imposes specific data security, data protection or regulatory obligations on Oracle in addition to or different from those specified in your agreement with Oracle.

Oracle Cloud AI Services - Language is a fully managed Service. It enables integrating natural language processing models into applications without needing expertise. This service offers pre-trained models, as well as custom models which can be trained with customer-specific data. Besides pre-trained and custom models, the service also offers API for text translation.

- The following are considered as Free Tier Services for the applicable Service: for pre-trained inferencing, the first 5,000 transactions; for translation, the first 1,000 transactions; and for custom model training and custom inferencing-dedicated, the first 15 hours. If usage exceeds the Free Tier limits, You will be charged for excess usage.

Oracle Cloud AI Services - Anomaly Detection is a fully-managed anomaly detection service that helps to identify undesirable events and observations in business data in real-time thereby helping users to take action to avoid business disruptions. This Service is currently deployed in multiple Oracle Cloud Infrastructure commercial regions and enables machine learning model creation for customers' business data via APIs, thereby not needing AI/ML experts for building use case specific models. You can use this Service for identifying anomalies in time series data collected in real-time or in batch mode from complex systems.

- Oracle Cloud AI Services - Anomaly Detection First 1,000 Transactions is a “Free Tier” Service. For the Free Tier of this Cloud Service, You may only use 1,000 Transactions of this Cloud Service. If You exceed this amount, You must pay for usage in accordance with rate card pricing for this Cloud Service.

Oracle Cloud Infrastructure - Speech is a fully-managed service that allows You to integrate automatic speech recognition (ASR) and text to speech (TTS) capabilities into Your own application and products. The Service can be integrated by using our deployed out of the box pre-trained machine learning models without a need to set up an in house team of artificial intelligence and machine learning experts. You can use the ASR capabilities to transcribe audio and video files and convert audio into text, thus unlocking the content within the files and You can use TTS capabilities to synthesize a payload of text into speech.

- Oracle Cloud Infrastructure – Speech First 5 Transcription Hours is a “Free Tier” service. For the Free Tier of this Cloud Service, You may only use 5 Transcription Hours of this Cloud Service. If You exceed this amount, You must pay for usage in accordance with the rate card pricing for this Cloud Service.

Oracle Cloud Infrastructure Vision is a fully-managed service that allows You to integrate computer vision use cases into Your own application and products. This Service is currently deployed in multiple Oracle Cloud Infrastructure commercial regions and can be integrated by using Oracle-deployed out of the box pre-trained machine learning models without a need to set up an in house team of artificial intelligence and machine learning experts. You can use this Service for prediction relating to use cases of optical character recognition, image analysis (image classification, object detection), document properties (document classification, language classification), and document extraction (OCR, table extraction, key value extraction). You can also tailor vision models to fit Your industry specific use cases with customer specific data, not needing artificial intelligence or machine learning experts for building use-case specific models.

- Oracle Cloud Infrastructure Vision First 5,000 Transactions is a “Free Tier” service. For the Free Tier of this Cloud Service, You may only use 5,000 Transactions of this Cloud

Service and 15 hours of training. If You exceed this amount, You must pay for usage in accordance with the rate card pricing for this Cloud Service.

Oracle Cloud Infrastructure Vision Understanding is a fully managed service. This service is currently deployed in multiple Oracle Cloud Infrastructure commercial regions. This service can be integrated by using Oracle-deployed out-of-the-box pre-trained machine learning models without a need to set up an in-house team of AL and ML experts. You can use this service for prediction around use cases of optical character recognition, image analysis (image classification, object detection), stored video analysis (label detection, object detection, text detection, face detection) and stream video analysis (label detection, object detection, text detection, face detection, face tracking and object tracking). You can also tailor vision models to fit your industry specific use cases with customer specific data, not needing AI/ML experts for building use case specific models.

Oracle Cloud Infrastructure Document Understanding Services are fully-managed Cloud Services. These Services are currently deployed in multiple Oracle Cloud Infrastructure commercial regions. These Services can be integrated by using Oracle-deployed, out of the box pre-trained machine learning models without a need to set up an in-house team of AL and ML experts. You can use these S for prediction around use cases of optical character recognition, document properties (document classification, language classification), and document extraction (OCR, table extraction, key value extraction).

Oracle Cloud Infrastructure Document Understanding - OCR - First 5,000 Transactions Cloud Services, Oracle Cloud Infrastructure Document Understanding - Document Properties and Oracle Cloud Infrastructure Document Understanding - Document Extraction are “Free Tier” Services. For the Free Tier of these Cloud Services, You may only use 5,000 Transactions of the Cloud Service. If You exceed this amount, You must pay for usage in accordance with the rate card pricing for these Cloud Services.

SERVICE ACTIVATION, MEASUREMENT AND USAGE

Usage of the Oracle Cloud Infrastructure Data Science Service depends on Oracle Cloud Infrastructure Compute, Load Balancer, Object Storage, and Block Storage Services and Your usage of Oracle Cloud Infrastructure Data Science will draw down against the SKUs listed below:

- Oracle Cloud Infrastructure – Compute - Virtual Machine Standard - X7 B88514
- Oracle Cloud Infrastructure – Compute - Standard - E2 B90425
- Oracle Cloud Infrastructure - Compute - Standard - E3 - OCPU B92306
- Oracle Cloud Infrastructure - Compute - Standard - E3 - Memory B92307
- Oracle Cloud Infrastructure - Compute - Optimized - X9 - OCPU B93311
- Oracle Cloud Infrastructure - Compute - Optimized - X9 - Memory B93312
- Oracle Cloud Infrastructure - Compute - Standard - X9 - OCPU B94176
- Oracle Cloud Infrastructure - Compute - Standard - X9 - Memory B94177
- Oracle Cloud Infrastructure - Compute - Standard – E4 - OCPU B93113
- Oracle Cloud Infrastructure - Compute - Standard – E4 – Memory B93114
- Oracle Cloud Infrastructure - Compute - GPU Standard - V2 B89734
- Oracle Cloud Infrastructure Virtual Machine GPU Standard-X7 B88518
- Oracle Cloud Infrastructure - Compute - Bare Metal GPU Standard - X7 B88517
- Oracle Cloud Infrastructure - Compute - GPU - E3 B92740

- Oracle Cloud Infrastructure - Compute - GPU - A10 B95909
- Oracle Cloud Infrastructure - Compute - GPU - A100 – v2 B95907
- Oracle Cloud Infrastructure - Compute - GPU - H100 B98415
- Oracle Cloud Infrastructure – Object Storage - Storage B91628
- Oracle Cloud Infrastructure – Block Volume Storage B91961
- Oracle Cloud Infrastructure – Block Volume Performance B91962
- Oracle Cloud Infrastructure - Load Balancer Base - Load Balancer Hour B93030
- Oracle Cloud Infrastructure - Load Balancer Bandwidth - Mbps Per Hour B93031

Usage of the Oracle Cloud Infrastructure Data Flow service depends on Oracle Cloud Infrastructure Compute and Block Storage Services and Your usage of Oracle Cloud Infrastructure Data Flow will draw down against the SKUs listed below:

- Oracle Cloud Infrastructure – Compute - Virtual Machine Standard - X7 B88514
- Oracle Cloud Infrastructure – Block Volume Storage - B91961
- For the purposes of Oracle Cloud Infrastructure Data Integration, usage is measured by calculating the number of hours a data integration workspace is active, the number of Gigabyte of Data Processed Per Hour and the number of execution hours used by Pipeline Operators as part of Oracle Cloud Infrastructure Data Integration. A scheduled run of a single task counts as a pipeline with a single Pipeline Operator execution. Each partial Execution Hour consumed is billed as a partial hour with a one-minute minimum. The first 30 hours of Execution Hour per tenant per month is free.
- For the purposes of Oracle Cloud Infrastructure – Data Labeling, usage is measured by annotated data records generated by You.
- For the purposes of Oracle Cloud AI Services Language, usage is measured by calculating the number of Transactions which is defined as up to 1000 characters in 1 transaction, consumed in total at service end points, monitored hourly through the month. Five thousand (5000) Transactions per month will be provided at no cost.
- For purposes of **Oracle Cloud Infrastructure – Generative AI**, usage of the on-demand service is measured by calculating the number of transactions of each model endpoint. Transactions are totaled at the end of the month for each model endpoint to determine the usage of each model.
- For the purposes of the dedicated AI clusters, each AI unit added to a cluster is measured based on the duration during which the unit is active (in seconds).
- For the purposes of **Oracle Cloud AI Services Anomaly Detection**, usage is measured by calculating the number of API transactions consumed in total at service end points, monitored hourly through the month. Each API transaction is defined as up to 1,000 data points where data points are defined as the product of the number of signals and time stamps and signal are defined as any measurement that is monitored for anomaly. For example, if a customer called Anomaly Detection Service with a payload of 500 data-points (50 signals, 10 time stamps), that would be counted as 1 transaction. If the customer calls the service with a payload of 2500 data-points (50 signals, 50 time stamps) that would be counted as 3 transactions. One thousand (1,000) transactions per month will be provided at no cost.

- For the purposes of **Oracle Cloud Infrastructure Vision Understanding** Billing is calculated in minute increments, with a minimum of 1 minute. Customers are charged at an hourly rate and partial minutes are rounded up to the next full minute=For the purposes of Oracle Cloud Infrastructure Document Understanding-OCR - First 5,000 Transactions Cloud Services, Oracle Cloud Infrastructure Document Understanding - Document Properties and Oracle Cloud Infrastructure Document Understanding - Document Extraction, transaction usage is measured by calculating the number of Transactions. Five thousand (5000) Transactions per month will be provided at no cost.

THIRD PARTY WEB SITES, PLATFORMS AND SERVICES

The Oracle Cloud Infrastructure Data Science service may enable You to link to, transmit Your Content or Third Party Content to, or otherwise access, other Web sites, platforms or services of third parties. Oracle does not control and is not responsible for such third party web sites or platforms or services. You bear all risks associated with Your access to and use of such third party web sites, platforms, and services and You are solely responsible for entering into and being in compliance with separate terms with such third party. Oracle is not responsible for the security, protection or confidentiality of such content (including obligations in the Oracle Cloud Hosting and Delivery Policies and the Data Processing Agreement and Oracle's Privacy Policy) which is transmitted to such third parties.

CUSTOMER RESPONSIBILITIES

You agree to provide reasonable assistance to Oracle in order to configure, operate, maintain, and secure the operating systems and other associated software of Your Cloud Services including Your applications. You agree to provide reasonable assistance to Oracle in order to maintain appropriate security, protection, and backup of Your Content, which may include the use of encryption technology to protect Your Content from unauthorized access and routine archiving of Your Content. Oracle Cloud Services login credentials and private keys generated as part of the Oracle Cloud Services are for Your internal use of the Services only, and You may not sell, share, transfer or sublicense them to any other entity or person, except that You may disclose Your private key to Your subcontractors who are Users of the Oracle Cloud Services and who are performing work on Your behalf.

The Oracle Cloud Speech AI Service is not intended to process any data (e.g., certain regulated health or payment card information) that imposes specific data security, data protection or regulatory obligations on Oracle in addition to or different from those specified in Your Agreement.

For the purposes of **Oracle Cloud Infrastructure Vision Understanding** Oracle does not have visibility into Your data and does not store Your data in our service. You are responsible for any customer data privacy guidelines.

NOT DISCOUNT ELIGIBLE CLOUD SERVICES

Oracle Cloud Infrastructure - Compute Cloud Services	Part #	Note	Metric
Oracle Cloud Infrastructure – Compute - Windows OS	B88318	1	OCPU Per Hour

Oracle Cloud VMware Solution	B92386	1, 2	OCPU Per Hour
Oracle Cloud VMware Solution - BM.DenseIO2.52 - Hourly Commit	B93288	1, 2, 3	OCPU Per Hour
Oracle Cloud VMware Solution - BM.DenseIO2.52 - 1 Year Commit	B93289	1, 2	OCPU Per Hour
Oracle Cloud VMware Solution - BM.DenseIO2.52 - 3 Year Commit	B93290	1, 2	OCPU Per Hour
Oracle Cloud VMware Solution - HCX Enterprise - Monthly	B93421	1, 2	OCPU Per Hour
Oracle Cloud VMware Solution - BM.DenseIO.E4.64 - Hourly Commit - OCPU Per Hour	B95178	1, 2, 3	OCPU Per Hour
Oracle Cloud VMware Solution - BM.DenseIO.E4.64 - Monthly Commit - OCPU Per Hour	B95179	1, 2	OCPU Per Hour
Oracle Cloud VMware Solution - BM.DenseIO.E4.64 - 1 year Commit - OCPU Per Hour	B95180	1, 2	OCPU Per Hour
Oracle Cloud VMware Solution - BM.DenseIO.E4.64 - 3 year Commit - OCPU Per Hour	B95181	1, 2	OCPU Per Hour
Oracle Cloud VMware Solution - BM.DenseIO.E4.32 - Hourly Commit - OCPU Per Hour	B95411	1, 2, 3	OCPU Per Hour
Oracle Cloud VMware Solution - BM.DenseIO.E4.32 - Monthly Commit - OCPU Per Hour	B95412	1, 2	OCPU Per Hour
Oracle Cloud VMware Solution - BM.DenseIO.E4.32 - 1 year Commit - OCPU Per Hour	B95413	1, 2	OCPU Per Hour
Oracle Cloud VMware Solution - BM.DenseIO.E4.32 - 3 year Commit - OCPU Per Hour	B95414	1, 2	OCPU Per Hour
Oracle Cloud VMware Solution - BM.DenseIO.E4.128 - Hourly Commit - OCPU Per Hour	B95415	1, 2, 3	OCPU Per Hour
Oracle Cloud VMware Solution - BM.DenseIO.E4.128 - Monthly Commit - OCPU Per Hour	B95416	1, 2	OCPU Per Hour

Oracle Cloud VMware Solution - BM.DenseIO.E4.128 - 1 year Commit - OCPU Per Hour	B95417	1, 2	OCPU Per Hour
Oracle Cloud VMware Solution - BM.DenseIO.E4.128 - 3 year Commit - OCPU Per Hour	B95418	1, 2	OCPU Per Hour
Oracle Cloud VMware Solution - BM.DenseIO.E5.32 - Hourly Commit – Node Per Hour	B110680	1, 2, 3,4	Node Per Hour
Oracle Cloud VMware Solution - BM.DenseIO.E5.32- Monthly Commit - Node Per Hour	B110681	1, 2 , 4	Node Per Hour
Oracle Cloud VMware Solution - BM.DenseIO.E5.32 - 1 year Commit - Node Per Hour	B110682	1, 2, 4	Node Per Hour
Oracle Cloud VMware Solution - BM.DenseIO.E5.32 -3 year Commit - Node Per Hour	B110683	1, 2 , 4	Node Per Hour
Oracle Cloud VMware Solution - BM.GPU.A10.4 – Monthly Commit - Node Per Hour	B108806	1, 2	Node Per Hour
Oracle Cloud VMware Solution - BM.GPU.A10.4 – 1 Year Commit - Node Per Hour	B108807	1, 2	Node Per Hour
Oracle Cloud VMware Solution - BM.GPU.A10.4 – 3 Year Commit - Node Per Hour	B108808	1, 2	Node Per Hour
Oracle Cloud VMware Solution - Base - BM.Standard2.12 - Hourly Commit - Node Per Hour	B97102	1, 2, 3,4	Node Per Hour
Oracle Cloud VMware Solution - Base - BM.Standard2.12 - 1 Year Commit - Node Per Hour	B97103	1, 2	Node Per Hour
Oracle Cloud VMware Solution - Base - BM.Standard2.12 - 3 Year Commit - Node Per Hour	B97104	1, 2	Node Per Hour
Oracle Cloud VMware Solution - Base - BM.Standard3.16 - Hourly Commit - Node Per Hour	B97105	1, 2 , 3, 4	Node Per Hour
Oracle Cloud VMware Solution - Base - BM.Standard3.16 - 1 Year Commit - Node Per Hour	B97106	1, 2,4	Node Per Hour

Oracle Cloud VMware Solution - Base - BM.Standard3.16 - 3 Year Commit - Node Per Hour	B97107	1, 2, 4	Node Per Hour
Oracle Cloud VMware Solution - Base - BM.Standard.E4.32 - Hourly Commit - Node Per Hour	B97108	1, 2, 3, 4	Node Per Hour
Oracle Cloud VMware Solution - Base - BM.Standard.E4.32 - 1 Year Commit - Node Per Hour	B97109	1, 2, 4	Node Per Hour
Oracle Cloud VMware Solution - Base - BM.Standard.E4.32 - 3 Year Commit - Node Per Hour	B97110	1, 2, 4	Node Per Hour
Oracle Cloud VMware Solution - Base - BM.Standard.E5.48 - Hourly Commit - Node Per Hour	B108809	1, 2, 3, 4	Node Per Hour
Oracle Cloud VMware Solution - Base - BM.Standard.E5.48 - 1 Year Commit - Node Per Hour	B108810	1, 2, 4	Node Per Hour
Oracle Cloud VMware Solution - Base - BM.Standard.E5.48 - 3 Year Commit - Node Per Hour	B108811	1, 2, 4	Node Per Hour
Oracle Cloud VMware Solution - Expansion - Hourly Commit - OCPU Per Hour	B97111	1, 2, 3, 5	OCPU Per Hour
Oracle Cloud VMware Solution - Expansion - Monthly Commit - OCPU Per Hour	B110684	1, 2, 5	OCPU Per Hour
Oracle Cloud VMware Solution - Expansion - 1 Year Commit - OCPU Per Hour	B97112	1, 2, 5	OCPU Per Hour
Oracle Cloud VMware Solution - Expansion - 3 Year Commit	B97113	1, 2, 5	OCPU Per Hour
Oracle Cloud Infrastructure Network Firewall			
Oracle Cloud Infrastructure - Network Firewall Instance	B95403	1	Instance Per Hour
Oracle Cloud Infrastructure - Network Firewall Data Processing	B95404	1	Gigabyte of Data Processed

Notes:

1. This SKU contains Third Party Services (as that term is defined in Your Agreement) and the pricing on this SKU is subject to change upon at least 30 days' prior notice via the Console.

However, for existing orders, pricing for SKUs with long term service commitments (for example, 1-year, and 3-year Service Periods) will be applied as specified in the rate card attached to Your order.

2. When installing and deploying perpetual or term licenses of Oracle Database Standard Edition, Oracle Database Standard Edition One, or Oracle Database Standard Edition 2 (SE Programs) on Oracle Cloud VMware Solution (OCVS), the following ratio of Processor licenses to Oracle Cloud usage applies: every one (1) Processor license covers use of the program(s) on one physical socket in OCVS. The number of physical sockets on each OCVS server can be found in OCVS technical documentation. The Oracle Standard Edition Programs may be installed on any number of OCVS nodes, but each Standard Edition 2 database is limited to run on a maximum of 8 OCPUs.
3. For an hourly committed SKU, once a VMware SDDC instance is created, a minimum of 8 hours of usage will count toward consumption of the service. Deleting an hourly instance prior to the minimum hourly commitment will not reduce the usage calculation. Usage beyond 8 hours will be calculated per OCPU hour. Usage beyond 8 hours will be rounded up to the Node per hour for base SKUs and to the OCPU per hour for expansion SKUs.
4. A base SKU is required for every shape and will provide the minimum twenty-five percent (25%) CPU when the host is deployed.
5. An expansion SKU provides additional CPUs to the base SKU in increments of twenty-five percent (25%) and together with the base SKU will reach full host capacity.
For deploying Named User Plus (NUP) licenses in Oracle Cloud VMware Solution (OCVS), You must always have a sufficient number of NUP licenses to cover Your use of the program in the Oracle Cloud. Regarding NUP minimums for Standard Edition 2, which has a license minimum of 10 NUP per server, You must have licenses in an amount that is the greater of: (a) the actual number of users of the program, or (b) a minimum of 10 NUP licenses for each OCVS node.

DESCRIPTION

The **Oracle Cloud Infrastructure - Compute - Windows OS** Service provides the license to run an instance of Windows Server Operating System (OS) on the Oracle Cloud Infrastructure – Compute service. You may select the Windows Server OS for Your compute instance using the Oracle Cloud Infrastructure – Compute console and the associated API.

Converting to a Bring Your Own License (BYOL) license can be done via the Compute console and the associated API. After reboot, this will stop metering of this SKU.

Authorized users of the **Oracle Cloud VMware Solution** Service can access the Oracle Cloud Infrastructure – Compute console/API/SDK to provision, manage and monitor their VMware software defined data center (SDDC) environments on Oracle Cloud Infrastructure. Key capabilities include:

- Provisioning and orchestration support;
- Life cycle management support for adding and deleting instances from VMware SDDC environments.

Once a VMware SDDC environment is provisioned, users can utilize the infrastructure for a broad range of VMware-based workloads, including migration from on premises infrastructure with included technologies such as VMware's HCX. Additional use cases can include on demand

to enable Oracle to provide You with support services for the Oracle software included in the applicable Cloud Services to which You have subscribed.

You are responsible for ensuring that Your network and systems comply with specifications that Oracle provides and that Oracle systems are accessible. Oracle is not responsible for network connections or for issues, problems or conditions arising from or related to network connections, such as bandwidth issues, excessive latency, network outages, and/or any other conditions that are caused by an internet service provider, or the network connection.

You will have unlimited usage of a Resource once in Your possession. Your usage of a Resource will be measured per the Resource Possession Per Day metric. As long as You have an active Oracle PaaS and IaaS Universal Credits or Funded Allocation entitlement, You have a right to use the Oracle Roving Edge Infrastructure software on the assigned Resources.

ORACLE CLOUD INFRASTRUCTURE MANAGED SERVICE FOR MAC

Oracle Cloud Infrastructure – Managed Service for Mac	Part #	Note	Metric
Oracle Cloud Infrastructure – Managed Service for Mac – M2 Pro	B108004	1	Mac Server Per Hour

Note:

1: Limited Availability: This Cloud Service may not be available in all data center regions and may be provided on a limited basis.

Description

Oracle Cloud Infrastructure Managed Service for Mac is an infrastructure service that provides Mac Server on an isolated network for use by You. Apple MacOS platform will be provided as a partially managed, network connected offering. You can use these instances to develop iOS and macOS applications for Apple devices in accordance with the Apple EULA.

Oracle Cloud Infrastructure Managed Service for Mac Server allow you to run macOS workloads in the cloud, extending the flexibility, scalability, and cost benefits of OCI to all Apple developers. By using OCI Mac Servers, you can create apps for the iPhone, iPad, Mac, Apple Watch, Apple TV devices in accordance with the Apple EULA.

The Mac Server uses a combination of physical and virtual network devices to establish the connection to Your tenancy. Oracle provisions the Mac Server with an initial image, basic configuration including IP address and root password, and hand over this information to You for Your use & management.

During service provisioning, dedicated data-plane is created that allows a subnet of Mac Server connected to a Your VCN via a dedicated private RPC connection in the customers tenancy. These Macs may be installed with any macOS version requested by the customer that's supported by the hardware.

ORACLE CLOUD SUCCESS PROTECTION SERVICE – UNIVERSAL CREDIT CONSUMPTION

Service	Part#	Metric
Oracle Cloud Success Protection Service – Universal Credit Consumption	B110464	10% of Oracle Cloud Infrastructure (“OCI”) consumption at parent tenancy level or \$20,000 USD (or USD equivalent) per month service minimum, whichever is higher

Service Activations, Measurement and Usage

To activate Your Oracle Cloud Success Protection Service, Your Cloud administrator may navigate to the Support Center within the Console by selecting “Visit the Support Center” where You will be able to enroll in the Oracle Cloud Success Protection Service. Your Oracle Cloud Success Protection Service and associated charges will commence seven (7) calendar days after You enroll in the Oracle Cloud Success Protection Service. You must subscribe to the Oracle Cloud Success Protection Service for a minimum initial period of twelve (12) months. Following the initial twelve (12) month period, Your Oracle Cloud Success Protection Service subscription will remain active until You unenroll from the Oracle Cloud Success Protection Service and You will be charged for seven (7) calendar days following Your unenrollment date. To unenroll, Your Cloud administrator may select “Manage Enrollment” within the Support Center and confirm unenrollment.

For Your use of the Oracle Cloud Success Protection Service, You will be charged 10% of the OCI Consumption at the parent tenancy level (excluding any third party items You purchase from the Marketplace) or a monthly service minimum of \$20,000 USD (or USD equivalent), whichever is greater. This fee will be prorated for any partial months. The monthly service minimum of \$20,000 USD (or USD equivalent), if applicable for any given month, will be charged to Your Universal Credits account the following month.

Description of Services

The Oracle Cloud Success Protection Service consists of the following activities, in accordance with the Service Maximums below, for (i) Your Oracle IaaS and PaaS Cloud Services that are consumed using the Universal Credits ordered, and (ii) the operational touchpoints between other associated Oracle products and Your Oracle IaaS and PaaS Cloud Services for which You have separately purchased a subscription or a license, as applicable (collectively, the “Identified Cloud Services”):

Success Management

1. Customer Success Management.

Oracle will assign a Technical Account Manager (“TAM”), who will serve as Your primary contact for the following activities to be performed by Oracle:

a. Service Initiation:

- i. Conduct an orientation with You to introduce the TAM and the other resources who will assist with service setup, configuration, review, use of chatbots for communication, and applicable processes for the Oracle Cloud Success Protection Service.

- ii. Identify and document (i) the key Oracle contacts; (ii) Your primary technical contacts designated by You to communicate with Oracle regarding the Oracle Cloud Success Protection Service (“Customer Contacts”); and (iii) Oracle’s engagement procedures.
- iii. Review the data discovery questionnaire (the “Questionnaire”) completed by You.
- iv. Manage the creation of a document that will identify and document the following (collectively, “Discovery Data”): (i) Your Identified Cloud Services based on the Questionnaire; (ii) Your applications running in Your Identified Cloud Services (the “Identified Applications”); (iii) Your mission critical applications and business flows operating in the Identified Cloud Services; (iv) Your processes and procedures for release management, including Oracle IaaS and PaaS Cloud Services update cycles; (v) Your Oracle Customer Support Identifiers (“CSIs”) and associated Customer Contacts; and (vi) Your primary contacts for each of Your Identified Applications (“Primary Owner(s”).
- v. Review the processes and tools for infrastructure telemetry services to allow You to share telemetry with Oracle from Your OCI Observability and Management service at Your discretion.

b. Service Management and Governance:

- i. Prepare and maintain quarterly service delivery progress reports.
- ii. Maintain the Discovery Data.
- iii. Perform quarterly service reviews.
- iv. Track and report Your monthly OCI consumption and balance of Service Days. A Service Day is defined as one resource working one day¹ to perform activities listed in the Innovation and Optimization Guidance section.

2. OCI Learning Subscriptions.

Oracle will provide You with, and facilitate Your access to, the following certification programs and labs for up to five (5) users per twelve (12) month period:

- a. OCI certification programs that are part of OCI training and certification subscriptions provided by Oracle University, limited to a maximum of three (3) certification exam attempts per user.
- b. OCI labs that are part of OCI training and certification subscriptions provided by Oracle University, for a maximum of 30 days per user.

Escalation Management Across Ecosystem

The TAM (or another resource if outside local business hours) will serve as Your primary contact for the following activities to be performed by Oracle:

- 1. Facilitate escalations (i) initiated by You for Severity 1 SRs and Severity 2 SRs that You and Oracle agree are critical (“escalated SRs”), and (ii) at Oracle’s discretion, incidents related to Your Identified Cloud Services (“Escalation Facilitation Across Ecosystem”).
- 2. Review and provide a trend analysis for all escalated SRs opened with Oracle Support related to Your Identified Cloud Services (“Trend Analysis”). The SR severity levels that apply to the Oracle Cloud Success Protection Service are defined in the Oracle Cloud Hosting and Delivery Policies, which are available at www.oracle.com/contracts.

3. As part of the Trend Analysis, review with You the status of remediations of escalated SRs .

Personalized Proactive Escalation Management

1. Infrastructure Telemetry Services

Oracle will perform the following activities related to the use of proprietary OCI tools:

- a. Configure telemetry designed to identify anomalies that may impact the health of the Identified Cloud Services and Your predefined mission critical business flows running in Your tenancy.
- b. Configure telemetry to set thresholds and generate automated event notifications to the Oracle triage team for identified anomalies that may impact Your predefined mission critical business flows (“Critical Anomaly(ies)”).
- c. For each Critical Anomaly, Oracle will receive the event notification, determine at Oracle’s sole discretion if the event impacts Your predefined mission critical business flows, and notify You of a recommended action that may include the following:
 - i. If the Critical Anomaly is caused by a general outage, notify You of the outage and direct You to communications for getting updates on the restoration of service.
 - ii. If the Critical Anomaly is limited to Your specific tenancy and Identified Cloud Services, work with You to determine if further actions are needed as documented in the Multi-Pillar Severity 1 Escalation Assistance or Innovation and Optimization Guidance sections.

2. Severity 1 SR and Triage

Oracle will triage Your Severity 1 SRs and Critical Anomaly events as follows:

- a. Assess the critical business impact of the Critical Anomaly for which the Severity 1 SR was logged.
- b. Review and update the Severity 1 SR to validate that the following details are documented in the Severity 1 SR, as applicable:
 - i. Steps to reproduce the issue, if available.
 - ii. Documentation of recent changes.
 - iii. Potential workarounds that have been used to prevent the issue.
 - iv. Logs, screenshots, or other diagnostic information that may be used to determine a possible resolution or workaround for the issue.
 - v. Content from the Discovery Data that may assist in finding a resolution for the Severity 1 SR.
- c. Upon qualification of the Severity 1 SR, escalate the Severity 1 SR to Oracle’s multi-pillar escalation team using the process documented below, if applicable. The triage team will use commercially reasonable efforts to engage the multi-pillar escalation team within fifteen (15) minutes of Your initial request to the triage team.

3. Multi-Pillar Severity 1 Escalation Assistance

At the request of Your Approver (as defined below), the triage team will escalate a Severity 1 SR to Oracle’s multi-pillar escalation team as follows:

- a. Engage Your documented Primary Owner.
 - b. Initiate a web conference session with Oracle's multi-pillar escalation team.
 - c. Review the Severity 1 SR with Your Customer Contact(s), including the following:
 - i. Review potential workarounds.
 - ii. Discuss possible corrective actions.
 - iii. Identify Oracle workload or OCI Services that may be contributing to the issue.
 - d. Engage additional Oracle support teams or resources as needed to address the issue.
 - e. Ask Your Customer Contact(s) to engage third party providers for the specific Identified Cloud Services, as needed.
 - f. Document the incident and provide periodic updates to Your Customer Contacts.
 - g. Disengage the multi-pillar escalation team when (i) an action plan to resolve the incident has been identified and initiated or (ii) You de-escalate the Severity 1 SR.
4. Prioritization (not available for Pay as You Go (PAYG) subscriptions)
- Oracle will:
- a. Prioritize Your OCI SRs above SRs of the same severity level submitted by other OCI customers who have not purchased Oracle Cloud Success Protection Service.
 - b. Communicate SRs and incidents to Oracle Product Development, as appropriate.

Innovation and Optimization Guidance

Upon Your request, Oracle will utilize telemetry and SR data gathered by Oracle to provide one or more of the following activities as submitted by You in an SR and subject to the consumption of Service Days:

1. Check the configurations of Your workload environments on OCI against Oracle's recommended practices for one (1) of the following components: database, compute, storage, network, or OCI security practices (each a "Configuration Check").
2. Review configurations of Your operational processes against Oracle's recommended practices for one (1) of the following components: backup and recovery, high availability, disaster recovery or scalability (each an "Environment Review").
3. Review Your existing OCI architecture against Oracle's recommended practices for OCI ("Architecture Review").
4. Review your existing OCI security architecture against Oracle's recommended practices for OCI ("Security Review").
5. Make recommendations related to Your operational and security configurations based on the results of Configuration Checks, Environment Reviews, Security Reviews, and/or Architecture Reviews.
6. Provide You with technical guidance for configuration changes and adoption of recommendations identified by Oracle cloud tools, such as Cloud Advisor, Oracle Cloud Guard, Cloud Dashboards, and Cloud Observability and Management Platform.

7. Provide technical guidance for issues related to scalability, integrations, configurations, extensions, automations, performance, patch analysis, and lifecycle management processes for Oracle workloads on OCI (“Technical Assistance”).
8. Assist You with the implementation or operationalization of recommended actions provided by Oracle as a result of Configuration Checks, Environment Reviews, Architecture Reviews, Security Reviews, or Technical Assistance.
9. Review Your migration plan to evaluate Your operational and security readiness to move additional workloads from Your premises to OCI.
10. Review Your readiness to commence production operations and security for Your planned business events and milestones, including upgrades and migrations.
11. Assist You with the evaluation of newly available Oracle IaaS and PaaS Cloud Services that may benefit You in Your adoption of OCI.

Service Maximums

Oracle Cloud Success Protection Service is subject to the following constraints (“Service Maximums”).

Service Maximums

Service		Quantity/Frequency
Primary Hours of Operation	Success Management and Trend Analysis	Local Business Hours
	Personalized Proactive Escalation Management and Escalation Facilitation Across Ecosystem	24x7
Service Language		U.S. English
Service Days for Innovation and Optimization Guidance		Three (3) days per month* for every \$20,000 USD (or USD equivalent) in monthly net fees for Oracle Cloud Success Protection Service, based on the Oracle Cloud Success Protection Service fees of the prior month

* At the start of the Services Period, 36 Service Days will be made available associated with the \$20,000 USD (or USD equivalent) monthly service minimum during the initial 12-month

subscription period. During that period, an additional three (3) days per month will accumulate for every additional \$20,000 USD (or USD equivalent) of Oracle Cloud Success Protection Service fees over the monthly service minimum service charge of \$20,000 USD (or USD equivalent). Service Days accumulate month over month and may be used for the duration of the Oracle Cloud Success Protection Service. Any unused Service Days will be forfeited at the end of the Services Period.

Your Cooperation and Assumptions

Your Cooperation

Subject to the terms in the Oracle Professional Services Delivery Policies (“Policies”) available at <http://www.oracle.com/contracts>, the following obligations apply in addition to those in the Policies:

- a. Identify each of Your Customer Contacts by name, phone number, e-mail address and other appropriate contact methods, including a designated Customer Contact with the appropriate level of authority to set priorities, coordinate activities and resolve conflicts between Your teams (“Approver”).
- b. Complete the Questionnaire.
- c. Provide Oracle with necessary user and role access required to deliver the Oracle Cloud Success Protection Service.
- d. Provision any tools and associated compute and storage as requested by Oracle and required for Oracle to deliver activities documented under the Innovation and Optimization Guidance section.
- e. Implement, or submit a request for Oracle to implement, recommended actions provided to You by Oracle as documented in the Innovation and Optimization Guidance section above.
- f. Be solely responsible for the impact that the implementation of recommended actions may have on Your environments.
- g. Acknowledge that You must subscribe to the Oracle Cloud Success Protection Service for a minimum duration of twelve (12) months. Your subscription will continue until You actively opt out of Oracle Cloud Success Protection Service.

Assumptions

- a. The activities described in the Prioritization section are not available for PAYG OCI subscriptions.
- b. Oracle Cloud Success Protection Service applies to the parent tenancy and all associated child tenancies.
- c. The services will be provided in English. At Oracle’s discretion, the TAM assigned to You may communicate with You in Your local language; however, the TAM will not provide translation support related to the Oracle Cloud Success Protection Service on Your behalf.
- d. OCI Learning Subscriptions are available in the North America Data Center only.

- e. The Oracle Cloud Success Protection Service will be provided by remote delivery resources (not on Your work premises).
- f. Oracle Cloud Success Protection Service is currently not available for Oracle Alloy, multi-tenancy Oracle Dedicated Region Cloud@Customer, Sovereign Clouds, or Government Clouds.
- g. If Your OCI subscription converts to PAYG, Your Oracle Cloud Success Protection Service subscription will remain active until You affirmatively opt out, subject to the minimum initial duration of twelve (12) months.
- h. Any services not used within the Services Period will be automatically forfeited by You, with no further action required of either party, and You will not be entitled to a refund, or any credit toward additional or other services, for any unused portion of the fees paid for any unused services. You may not use the fees for any services other than the services stated herein.
- i. Any services not expressly identified herein are considered out of scope.

¹ A “day” is defined as one (1) resource working up to eight (8) hours per day, except in the following countries: Australia (7.5 hours per day), Canada (7.5 hours per day), Denmark (7.4 hours per day), Finland (7.5 hours per day), Germany (7.8 hours per day), Israel (8.6 hours per day), and Norway (7.5 hours per day).

ORACLE CLOUD SUCCESS ASSURANCE SERVICE – UNIVERSAL CREDIT CONSUMPTION

Service	Part#	Metric
Cloud Success Assurance Service Universal Credits Consumption	B110993	5% of Oracle Cloud Infrastructure (“OCI”) consumption at parent tenancy level or \$5,000 USD (or USD equivalent) per month service minimum, whichever is greater

Service Activations, Measurement and Usage

To activate Your Oracle Cloud Success Assurance Service, Your Cloud administrator may navigate to the Support Center within the Console by selecting “Visit the Support Center” where You will be able to enroll in the Oracle Cloud Success Assurance Service. Your Oracle Cloud Success Assurance Service and associated charges will commence seven (7) calendar days after You enroll in the Oracle Cloud Success Assurance Service. You must subscribe to the Oracle Cloud Success Assurance Service for a minimum initial period of twelve (12) months. Following the initial twelve (12) month period, Your Oracle Cloud Success Assurance Service subscription will remain active until You unenroll from the Oracle Cloud Success Assurance Service and You will be charged for seven (7) calendar days following Your unenrollment date. To unenroll, Your Cloud administrator may select “Manage Enrollment” within the Support Center and confirm unenrollment.

For Your use of the Oracle Cloud Success Assurance Service, You will be charged 5% of Your OCI consumption at the parent tenancy level (excluding any third party items You purchase from the Marketplace) or a monthly service minimum of \$5,000 USD (or USD equivalent), whichever is greater. This fee will be prorated for any partial months. The monthly service minimum of \$5,000 USD (or USD equivalent), if applicable for any given month, will be charged to Your Universal Credits account the following month.

Description of Services

The Oracle Cloud Success Assurance Service consists of the following activities, in accordance with the Service Maximums below, for (i) Your Oracle IaaS and PaaS Cloud Services that are consumed using the Universal Credits ordered, and (ii) the operational touchpoints between other associated Oracle products and Your Oracle IaaS and PaaS Cloud Services for which You have separately purchased a subscription or a license, as applicable (collectively, the “Identified Cloud Services”):

SUCCESS MANAGEMENT

1. Customer Success Management.

Oracle will assign a Technical Account Manager (“TAM”), who will serve as Your primary contact for the following activities to be performed by Oracle:

j. Service Initiation:

- iv. Conduct an orientation with You to introduce the TAM who will assist with service setup, configuration, review, and applicable processes for the Oracle Cloud Success Assurance Service.

- v. Identify and document (i) the key Oracle contacts; (ii) Your primary technical contacts designated by You to communicate with Oracle regarding the Oracle Cloud Success Assurance Service (“Customer Contacts”); and (iii) Oracle’s engagement procedures.
- vi. Review the data discovery questionnaire (the “Questionnaire”) completed by You.
- vii. Manage the creation of a document that will identify and document the following (collectively, “Discovery Data”): (i) Your Identified Cloud Services based on the Questionnaire; (ii) Your applications running in Your Identified Cloud Services (the “Identified Applications”); (iii) Your mission critical applications and business flows operating in the Identified Cloud Services; (iv) Your Oracle support identifiers (e.g., CSI, user groups) and associated Customer Contacts; and (v) Your primary contacts for each of Your Identified Applications.

k. Service Management and Governance:

- viii. Prepare and maintain quarterly service delivery progress reports.
- ix. Perform quarterly service reviews.
- x. Review and provide a trend analysis for all escalated SRs (as defined in the Escalation Management Across Ecosystem section below) opened with Oracle Support related to Your Identified Cloud Services (“Trend Analysis”).
- xi. As part of the Trend Analysis, review with You the status of remediations of escalated SRs .
- xii. Maintain the Discovery Data.

2. OCI Learning Subscriptions.

Oracle will provide You with, and facilitate Your access to, the following certification programs and labs for up to two (2) users per twelve (12) month period:

- l. OCI certification programs that are part of OCI training and certification subscriptions provided by Oracle University, limited to a maximum of three (3) certification exam attempts per user.
- m. OCI labs that are part of OCI training and certification subscriptions provided by Oracle University, for a maximum of thirty (30) days per user.

Escalation Management Across Ecosystem

Facilitate escalations (i) initiated by You for Severity 1 SRs and Severity 2 SRs that You and Oracle agree are critical (“escalated SRs”), and (ii) at Oracle’s discretion, incidents related to Your Identified Cloud Services (“Escalation Facilitation Across Ecosystem”). Oracle will use commercially reasonable efforts to respond to your escalation request within fifteen (15) minutes. The SR severity levels that apply to the Oracle Cloud Success Assurance Service are defined in the Oracle Cloud Hosting and Delivery Policies, which are available at www.oracle.com/contracts.

Service Maximums

Oracle Cloud Success Assurance Service is subject to the following constraints (“Service Maximums”).

Service Maximums

Service		Quantity/Frequency
Primary Hours of Operation	Success Management	Local Business Hours
	Escalation Facilitation Across Ecosystem	24x7
Service Language		U.S. English

Your Cooperation and Assumptions

Your Cooperation

Subject to the terms in the Oracle Professional Services Delivery Policies (“Policies”) available at <http://www.oracle.com/contracts>, the following obligations apply in addition to those in the Policies:

1. Identify each of Your Customer Contacts by name, phone number, e-mail address and other appropriate contact methods, including a designated Customer Contact with the appropriate level of authority to set priorities, coordinate activities and resolve conflicts between Your teams.
2. Complete the Questionnaire.
3. Be solely responsible for the impact that the implementation of recommended actions may have on Your environments.
4. Acknowledge that You must subscribe to the Oracle Cloud Success Assurance Service for a minimum duration of twelve (12) months. Your subscription will continue until You actively opt out of Oracle Cloud Success Assurance Service.

Assumptions

1. Oracle Cloud Success Assurance Service applies to the parent tenancy and all associated child tenancies.
2. The services will be provided in English. At Oracle’s discretion, the TAM assigned to You may communicate with You in Your local language; however, the TAM will not provide translation support related to the Oracle Cloud Success Assurance Service on Your behalf.
3. OCI Learning Subscriptions are available in the North America Data Center only.
4. The Oracle Cloud Success Assurance Service will be provided by remote delivery resources (not on Your work premises).
5. Oracle Cloud Success Assurance Service is currently not available for Oracle Alloy, multi-tenancy Oracle Dedicated Region Cloud@Customer, Sovereign Clouds, or Government Clouds.

6. Any services not used within the Services Period will be automatically forfeited by You, with no further action required of either party, and You will not be entitled to a refund, or any credit toward additional or other services, for any unused portion of the fees paid for any unused services. You may not use the fees for any services other than the services stated herein.
7. Any services not expressly identified herein are considered out of scope.

OPTIONAL SUBSCRIPTION CLOUD SERVICES TO USE WITH UNIVERSAL CREDITS

ORACLE CLOUD INFRASTRUCTURE DATA TRANSFER APPLIANCE -EACH

Part # B90176

METRICS

Each: is defined as a single Oracle Cloud Infrastructure Data Transfer Appliance loaned to You to migrate Your Content to the Oracle Cloud Infrastructure Object Storage Cloud Service or to the Oracle Cloud Infrastructure Archive Storage Cloud Service.

DESCRIPTION

The **Oracle Cloud Infrastructure Data Transfer Appliance** (the “Hardware”) is an offline data transfer appliance that Oracle loans to You to enable You to expedite data migrations from Your on-premises data centers to the Oracle Cloud Infrastructure Object Storage Cloud Service or to the Oracle Cloud Infrastructure Archive Storage Cloud Service. Using the Hardware, You can copy Your Content to the Hardware and ship it to an Oracle Cloud Infrastructure transfer site. Oracle will then upload Your Content contained on the Hardware to the Oracle Cloud Infrastructure Object Storage Cloud Service or to the Oracle Cloud Infrastructure Archive Storage Cloud Service.

SERVICE ACTIVATION, MEASUREMENT AND USAGE

To use the Hardware, You must first purchase a sufficient amount of Oracle PaaS and IaaS Universal Credits to cover the cost of using the Oracle Cloud Infrastructure Object Storage Cloud Service or the Oracle Cloud Infrastructure Archive Storage Cloud Service. Once You have placed Your order for the Oracle PaaS and IaaS Universal Credits, You must also request the Hardware using the Console. After the request is accepted, the Hardware will be shipped to the address You specify when You create the request. You have no right to use the Hardware other than to receive the data services from Oracle specified above. You must import Your Content to the Hardware within 30 days from the date the Hardware is delivered at Your delivery location and return to Oracle the Hardware (in good working condition) that contains Your Content within 45 days from the date the Hardware is delivered at Your delivery location.

ORACLE CLOUD POLICIES AND PILLAR DOCUMENTATION

Your order for these Oracle PaaS and IaaS Cloud Services are subject to the *Oracle Cloud Hosting and Delivery Policies* and the Oracle PaaS and IaaS Public Cloud Services pillar documentation, which may be viewed at www.oracle.com/contracts.

ORACLE HIPAA FOR PAAS AND IAAS – EACH

Part # B89016

Note: Limited Availability-This Cloud Service may not be available in all data center regions.

This offering is designed as an option for customers who must comply with the Health Insurance Portability and Accountability Act (HIPAA) and who anticipate persisting Protected Health

Information (PHI) in the Oracle Public Cloud. The Oracle HIPAA for PaaS and IaaS Cloud Service assists customers in meeting the requirements set out by HIPAA regarding the storage of PHI.

Your Obligations:

- You must purchase Oracle PaaS and IaaS Universal Credits,
- You are responsible for implementing, enabling and configuring all user entity controls applicable to Your organization’s HIPAA related requirements and Your use of the PaaS and IaaS instances,
- You are responsible for placing ePHI only in those PaaS and IaaS instances clearly identified in the Oracle Customer Portal at: <https://cloud.oracle.com/data-regions> as “HIPAA Assessed”.

Oracle Cloud Policies and Pillar Documentation

Your order for these Oracle PaaS and IaaS Cloud Services are subject to the *Oracle Cloud Hosting and Delivery Policies* and the Oracle PaaS and IaaS Public Cloud Services pillar documentation, which may be viewed at www.oracle.com/contracts.

FREE ORACLE CLOUD PROMOTION

Description	Part #	Metric
<p>*Free Oracle Cloud Promotion – Universal Credits</p> <p>Offers \$300USD or local currency equivalent credits for a duration of 30 days. This promotion is generally available on the Oracle Store.</p>	B88385	Currency Unit
<p>*Free Oracle Cloud Promotion – Universal Credits</p> <p>Offers \$500USD or local currency equivalent credits for a duration of 60 days.</p>	B89010	Currency Unit
<p>*Free Oracle Cloud Promotion – Universal Credits- Developer</p> <p>Offers \$500USD or local currency equivalent credits for a duration of 30 days. This promotion is available by invitation only to Hands on Lab registrants for an Oracle Code event, or for selected Cloud Promotion recipients, unless otherwise authorized by Oracle.</p>	B88384	Currency Unit

<p>*Free Oracle Cloud Promotion - Universal Credits – Student</p> <p>Offers \$5000USD or local currency equivalent credits for a duration of 365 days. This promotion is only available to students enrolled in approved Oracle University training classes at universities pre-qualified by the Oracle University Training Team, unless otherwise authorized by Oracle.</p>	B88464	Currency Unit
<p>*Oracle Academy-Faculty Member</p> <p>Offers \$300USD or local currency equivalent credits for a duration of 365 days. This promotion is available by invitation only.</p>	B89010	Currency Unit
<p>*Oracle Academy-Student</p> <p>Offers \$300USD or local currency equivalent credits for a duration of 365 days. This promotion is available by invitation only.</p>	B89010	Currency Unit
<p>Free Oracle Cloud Promotion - Universal Credits – Arm</p> <p>Offers local currency equivalent credits for a variable amount and variable duration. This promotion is available by invitation only for serious Arm developers accelerating their Arm development project, unless otherwise authorized by Oracle.</p>	B93338	Currency Unit
<p>Oracle Cloud Research Program</p> <p>Offers local currency equivalent credits for a variable amount and variable duration. This promotion is available by invitation only.</p>	B89009	Currency Unit

DESCRIPTION

The Free Oracle Cloud Promotion enables You to create a Cloud Services Account, and receive a balance as specified in the promotion acceptance process in Your Cloud Services Account. This balance may be used towards activating and using any of the eligible Oracle Cloud Services, which are available under the Pay As You Go model in the Oracle Cloud Service categories. The rates reflected in Your rate card may reflect promotional pricing and differ from standard Oracle pricing.

****Note: Oracle Exadata Database Service (formerly known as Oracle Database Exadata Cloud Service): Oracle Database Exadata Cloud Service, Oracle Big Data Cloud Service and***

Oracle Compute Cloud Service -Dedicated Compute, are excluded from the Free Cloud Promotion

Upon depletion of the Free Oracle Cloud Promotion balance or upon the end of the promotion period as specified in the promotion acceptance process, Your estimated balance and the date of expiration of the promotion period will be visible in Your Cloud Services Account, and at that time Your Oracle Cloud Services Account will be paused and You will have the option to continue using the Oracle Cloud Services under the Pay As You Go model or to discontinue use of the Oracle Cloud Services. If You decide not to upgrade to the Pay As You Go model, Your data will be decommissioned after 30 days. If You decide to upgrade to the Pay As You Go model, You will be charged for the actual usage of all Services that You consume within Your Cloud Services Account based on Oracle's then current price list for such Service (the "Pay as You Go Rate Card"). Charges for all Pay as You Go usage are billed in arrears and are subject to the payment terms in Your Agreement.

You may make the selection to continue using the Oracle Cloud Services under the Pay As You Go model in advance. You may do so during the Free Oracle Cloud Promotion acceptance process or before Your Free Oracle Cloud Promotion period ends and while Your Free Oracle Cloud Promotion balance is not depleted. If You decide to upgrade to the Pay As You Go model in advance, You may continue using the Oracle Cloud Services without any disruption when Your Free Oracle Cloud Promotion balance is depleted or the promotion period has ended, whichever is earlier.

The Free Oracle Cloud Promotion expires once the promotion duration is over or all available credits are used up, the earlier of either. If you do not upgrade to the Pay As You Go Model, any provisioned instance or usage of an Oracle Cloud Service not designated as Always Free created during the trial period will be deleted.

The Free Oracle Cloud Promotion account restricts the amount of concurrent resources that may be used during the course of the Free Cloud Promotion. The concurrent utilization is limited to 6 concurrent compute OCPUs, 2 OCPU per SKU for Analytics, 5TB of Block storage and 5TB of Object storage for the Free Oracle Cloud Promotion – Standard/ Oracle Code/ Student/ Educator SKUs. For the Free Oracle Cloud Promotion – Startup, the concurrent utilization is limited to 20 concurrent compute OCPUs, 2 OCPU per SKU for Analytics, 5TB of Block storage and 5TB of Object storage. This restriction is removed once the account is converted to a paid account.

ORACLE CLOUD POLICIES AND PILLAR DOCUMENTATION

Your order for this Oracle Cloud Service is subject to the Oracle Cloud Hosting and Delivery Policies and the Oracle PaaS and IaaS Public Cloud Services pillar documentation, which may both be viewed at www.oracle.com/contracts.

FREE ORACLE CLOUD PROMOTION - UNIVERSAL CREDITS - STARTUP ACCELERATOR

Part # B90994

Description

Startup Accelerator enables You to create a Cloud Services Account and receive a credit balance that is specified in Your order in Your Cloud Services Account. This balance may be used towards activating and using any of the eligible Oracle Cloud Services which are available under the Pay As You Go model in the Oracle Cloud Service categories. The rates reflected in Your rate card may reflect promotional pricing and differ from standard Oracle pricing.

Upon depletion of the Startup Accelerator balance, Your Oracle Cloud Services Account will be paused and You will have the option to continue using the Oracle Cloud Services under the Pay As You Go billing model or to discontinue use of the Oracle Cloud Services. If You decide not to upgrade to the Pay As You Go model, Your data will be decommissioned after 30 days of the pausing of Your Cloud Services Account. If You decide to upgrade to the Pay As You Go model, You will be charged using the then current Startup Accelerator rate card. Charges for all Pay as You Go usage are billed in arrears and are subject to the payment terms in Your Agreement.

You may make the selection to continue using the Oracle Cloud Services under the Pay As You Go model in advance. You may do so during the Free Oracle Cloud Promotion acceptance process or before Your Free Oracle Cloud Promotion period ends and while Your Free Oracle Cloud Promotion balance is not depleted. If You decide to upgrade to the Pay As You Go model in advance, You may continue using the Oracle Cloud Services without any disruption when Your Free Oracle Cloud Promotion balance is depleted or the promotion period has ended, whichever is earlier.

By creating a Cloud Services Account under the terms of this promotion, You have represented that Your company is a Startup company. However, Oracle reserves the right to transition You to the standard Pay As You Go billing rates, if You no longer meet Oracle's criteria for the Startup Accelerator program.

Oracle Cloud Policies and Pillar Documentation

Your order for this Oracle Cloud Service is subject to the *Oracle Cloud Hosting and Delivery Policies* and the Oracle PaaS and IaaS Public Cloud Services pillar documentation, which may both be viewed at www.oracle.com/contracts.

PARTS RETIRED AS OF 6/1/18

Customers may continue to use the parts below if they placed an order with Oracle prior to 6/1/18

ORACLE PAAS AND IAAS UNIVERSAL CREDIT FOR NORTH AMERICA APPLICABLE PART # B88640

Oracle will provide You with a Cloud Services Account which allows You to set up and use eligible Oracle Cloud Services for the applicable Cloud Services categories in accordance with the type of Credit Period You have selected.

ELIGIBLE ORACLE PAAS AND IAAS CLOUD SERVICES

The current eligible Oracle PaaS and IaaS Cloud Services categories include:

- Application Development Cloud Services
- Big Data Cloud Services
- Content Management Cloud Services
- Data Integration Cloud Services
- Data Management Cloud Services
- Enterprise Integration Cloud Services
- Management Cloud Services
- Security and Identity Cloud Services
- Compute Cloud Services
- Network Cloud Services
- Ravello Cloud Services
- Storage Cloud Services

ORACLE CLOUD POLICIES AND PILLAR DOCUMENTATION

Your order for these Oracle PaaS and IaaS Cloud Services are subject to the *Oracle Cloud Hosting and Delivery Policies* and the Oracle PaaS and IaaS Public Cloud Services pillar documentation, which may be viewed at www.oracle.com/contracts.

DATA CENTER SELECTION

For each Cloud Service/instance that You deploy, You will have the opportunity to select the data center location. Oracle will continue to bill you from the Oracle entity on your Order. We reserve the right to update these practices to support our internal operating model.

FOUNDATION SERVICES

Included with Your order for these Oracle PaaS and IaaS Universal Credits for North America are Oracle Foundation Services. An Oracle Service environment is provisioned as a foundation service. The usage of this service is subject to the following quantities: 1 Developer Cloud Service instance per Cloud Services Account, and 20 gigabytes Storage of cumulative storage. Additional Storage used beyond this limit will be billed as “Oracle Developer Cloud Service – Additional Storage – Gigabyte Data Capacity”.

Cloud Services Accounts provide basic identity services functionality, which include user management, group management, basic reporting, and authentication for Oracle applications. Usage of additional identity management capabilities may result in Your incurring Identity Cloud Service usage fees (for more information see: <https://docs.oracle.com/en/cloud/paas/identity-cloud/uaid/oracle-identity-cloudservice-pricing-tiers-and-features.html>).

Cloud Services Accounts with basic Identity Services (IDCS) include Container Registry Classic, which is a Docker Container registry service. The usage of this Cloud Service is subject to the following quantities: 8 registries and 500 gigabytes of storage.

ACTIVATION, USAGE AND BILLING

During the Services Period of Your order, You may consume any Oracle PaaS and IaaS Cloud Service designated as eligible Oracle PaaS and IaaS Cloud Services. The Service Description for each Oracle PaaS and IaaS Cloud Service describes how You consume the Service and how Oracle measures and charges for Your actual usage. A monthly statement detailing Your actual usage and the related charges will be available in Your Cloud Services Account. Your Cloud Services Account will be charged based on one of the following payment/billing models: 1: Monthly Universal Credit, and 2: Pay as You Go.

CREDIT PERIOD TYPES

1. MONTHLY UNIVERSAL CREDIT

Oracle allows You the flexibility to commit an amount to Oracle to be applied towards the future monthly usage of eligible Oracle IaaS and PaaS Cloud Services and You agree that You will consume each month during the Services Period a combined total equal to at least the Credit Quantity amount specified in Your order (the “**Monthly Universal Credit**”) of the Oracle IaaS and PaaS Cloud Services specified in the rate card attached to Your order or as seen in the Cloud Portal, provided such Cloud Services are available in production release when ordered, at the fees specified in the rate card. Consumption will be measured upon activation of each eligible Oracle IaaS and PaaS Cloud Service in the Cloud Portal.

The Services Period for the Monthly Universal Credit is a twelve (12) month period commencing on the day that you are issued access that enables you to activate your Service, unless otherwise specified in Your order. The Monthly Universal Credit amount must be used within each month and will expire at the end of that month; any unused amounts are non-refundable and are forfeited at that time. The Monthly Universal Credit balance shall be decremented on a monthly basis reflecting Your actual usage for the prior month at the rates for each activated Oracle IaaS and PaaS Cloud Service as defined in Your order. If, by the end of any month during the Services Period, You have not consumed Services in an amount equal to the Monthly Universal Credit, Oracle will decrement Your account You for the credit shortfall for that month and all fees will be due and payable in accordance with the Agreement.

OVERAGE

If, at the end of any month during the Services Period, You have exceeded the Monthly Universal Credit amount, Oracle will invoice You for the excess usage of the Oracle IaaS and PaaS Cloud Service at the Overage Unit Net Price specified in the rate card of Your order or as seen in the Cloud Portal.

If Oracle adds additional service offerings to the list of eligible Oracle IaaS and PaaS Cloud Services within Your Cloud Services Account during the Services Period, You may activate and use those service offerings and the discount will be applied based on the Cloud Service category discount specified in the rate card attached to Your order or as seen in the Cloud Portal. The development, release, and timing of any future features, functionality or service offerings remains at the sole discretion of Oracle Corporation.

2. PAY AS YOU GO

If You do not wish to pre-pay an amount to Oracle for use of eligible Oracle IaaS and PaaS Cloud Services, You can choose to and will be charged for the actual usage of all Services that You activate within Your Cloud Services Account. Oracle, at its own discretion, may make changes to pricing of any eligible PAYG IaaS and PaaS Cloud Services without prior notice to You. Any new or adjusted prices are published on https://cloud.oracle.com/en_US/ucpricing

If during the Services Period of Your order Oracle makes available new Oracle IaaS and PaaS Cloud Services within Your Cloud Services Account, Oracle will notify You of any fees that would apply to their activation and use. You will not be charged for any Oracle IaaS or PaaS Cloud Service that You do not activate within Your Cloud Services Account. Charges for all Pay as You Go usage will be billed monthly in arrears and are subject to the payment terms in Your Agreement. The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation. Pay as You Go may not be available for all Cloud Services.

ORDERS PLACED VIA A PARTNER

Except as provided in the following paragraph, if You placed Your order for Monthly Universal Credits through an Oracle Partner, and at the end of any month during the Services Period, You have exceeded the Monthly Universal Credit, Oracle will invoice You for the excess usage of the Oracle IaaS and PaaS Cloud Service at the Overage Unit Net Price specified in the rate card of Your order or as seen in the Cloud Portal; Oracle will send invoices for the additional usage to You at the Billing Contact provided to Oracle by the Oracle Partner; You are responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

If You placed Your order for Monthly Universal Credits through an Oracle Partner and the corresponding order between Oracle and the Oracle Partner provides that the Oracle Partner will be invoiced by Oracle for Your excess usage as described in the above paragraph, then You acknowledge that the Oracle Partner will receive information about, and will invoice You for, Your excess usage. You shall ensure that Your order with the Oracle Partner indicates whether the Oracle Partner has agreed to be invoiced by Oracle for Your excess usage in this manner.

REPLENISHMENT OF ACCOUNT AT END OF SERVICES PERIOD

At the end of Your Services Period, Oracle will convert Your Cloud Services Account to Pay as You Go unless You replenish Your Monthly Universal Credit amount. Upon replenishment of Your Cloud Services Account, Oracle will no longer charge You at the Pay as You Go rate and You will receive the Cloud Services category discounts specified in the rate card attached to Your order or as seen in the Cloud Portal. At the end of the Services Period of this order, if You decide not to replenish Your Cloud Services Account and You do not wish to have Oracle convert Your Cloud Services Account to Pay as You Go, You may end Your Cloud Services under

this order by sending an email to Oracle at: cloudterminations_ww@oracle.com. You are not entitled to a refund for any unused Cloud Services credits that may remain at the end of Your Services Period and You are responsible for all fees due to Oracle for the entire Annual Universal Credit amount that may be owed and unpaid at the end of Your Services Period under this order.

BRING YOUR OWN LICENSE (“BYOL”)

You may activate the BYOL version of a Cloud Service if available (not all Cloud Services have BYOL versions) and You will be charged the BYOL rate for the activated Cloud Service provided that You have sufficient supported on premise licenses as required and specified in the Service Description for the Cloud Service.

You remain responsible for compliance with any license restrictions applicable to the on premise licenses (including metrics), as defined in Your Program order for those licenses. The following license types may be applied towards Your use in a BYOL Cloud Service environment: Full Use, Limited Use, Application Specific Full Use and Proprietary Hosting (subject to an ISV Amendment). Embedded Software Licenses are not eligible to be applied towards Your use in a BYOL Cloud Service environment. For clarity, the license type retains its type when applied towards Your use in a BYOL Cloud Service environment (e.g., Full Use stays as Full Use and Limited Use stays as Limited Use). Licenses applied towards Your requirements for the BYOL version of a Cloud Service are deemed deployed and in use (i.e., You may not also use these licenses on premise) and may be verified in an audit.

For any BYOL Cloud Service where multiple Program licenses are identified as eligible to apply towards

BYOL Cloud Service requirements and are listed with an “or” in the description for the applicable BYOL Cloud Service, You may aggregate Your supported license quantities of those listed Program licenses to meet Your license requirement for that BYOL Cloud Service.

You acknowledge that a BYOL Cloud Service may not be available for all versions of a Program license that You might have previously deployed on premise. For example, You may have previously deployed applications on version 10 of the applicable Oracle Program but Your chosen BYOL Cloud Service may be running version 12 of the applicable Oracle Program.

A BYOL Cloud Service instance must at all times have a sufficient number of supported licenses to meet Your requirement for use of the applicable BYOL Cloud Service. If You do not have sufficient supported licenses at any point in time, then You must either stop the instance and redeploy the standard Cloud Service (non-BYOL) or You must acquire enough supported licenses to meet your requirement for use of the applicable BYOL Cloud Service.

ORACLE ANALYTICS UNIVERSAL CREDITS FOR NORTH AMERICA PART # B88643

Oracle will provide You with a Cloud Services Account which allows You to set up and use eligible Oracle Cloud Services for the applicable Cloud Services categories in accordance with the type of Credit Period You have selected.

ELIGIBLE ORACLE PAAS AND IAAS CLOUD SERVICES

The current eligible Oracle PaaS and IaaS Cloud Services categories include:

- Analytics Cloud Service
- Big Data Cloud Service
- Data Management Cloud Services
- Compute Cloud Services
- Network Cloud Services
- Security and Identity Cloud Services
- Storage Cloud Services

ORACLE CLOUD POLICIES AND PILLAR DOCUMENTATION

Your order for these Oracle PaaS and IaaS Cloud Services are subject to the *Oracle Cloud Hosting and Delivery Policies* and the Oracle PaaS and IaaS Public Cloud Services pillar documentation, which may be viewed at www.oracle.com/contracts.

DATA CENTER SELECTION

For each Cloud Service/instance that You deploy, You will have the opportunity to select the data center location. Oracle will continue to bill you from the Oracle entity on your Order. We reserve the right to update these practices to support our internal operating model.

FOUNDATION SERVICES

Included with Your order for these Oracle Analytics Universal Credits for North America are Oracle Foundation Services. An Oracle Developer Cloud Service environment is provisioned as a foundation service. The usage of this service is subject to the following quantities: 1 Developer Cloud Service instance per Cloud Services Account, and 20 gigabytes Storage of cumulative storage. Additional Storage used beyond this limit will be billed as “Oracle Developer Cloud Service – Additional Storage – Gigabyte Data Capacity”.

Cloud Services Accounts provide basic identity services functionality, which include user management, group management, basic reporting, and authentication for Oracle applications. Usage of additional identity management capabilities may result in Your incurring Identity Cloud Service usage fees (for more information see: <https://docs.oracle.com/en/cloud/paas/identity-cloud/uaidis/oracle-identity-cloudservice-pricing-tiers-and-features.html>).

Cloud Services Accounts with basic Identity Services (IDCS) include Container Registry Classic, which is a Docker Container registry service. The usage of this Cloud Service is subject to the following quantities: 8 registries and 500 gigabytes of storage.

ACTIVATION, USAGE AND BILLING

During the Services Period of Your order, You may consume any Oracle PaaS and IaaS Cloud Service designated as eligible Oracle PaaS and IaaS Cloud Services. The Service Description for each Oracle PaaS and IaaS Cloud Service describes how You consume the Service and how Oracle measures and charges for Your actual usage. A monthly statement detailing Your actual usage and the related charges will be available in Your Cloud Services Account. Your Cloud Services Account will be charged based on one of the following payment/billing models: 1: Monthly Universal Credit and 2: Pay as You Go.

CREDIT PERIOD TYPES

1. MONTHLY UNIVERSAL CREDIT

Oracle allows You the flexibility to commit an amount to Oracle to be applied towards the future monthly usage of eligible Oracle IaaS and PaaS Cloud Services and You agree that You will consume each month during the Services Period a combined total equal to at least the Credit Quantity amount specified in Your order (the “**Monthly Universal Credit**”) of the Oracle IaaS and PaaS Cloud Services specified in the rate card attached to Your order or as seen in the Cloud Portal, provided such Cloud Services are available in production release when ordered, at the fees specified in the rate card. Consumption will be measured upon activation of each eligible Oracle IaaS and PaaS Cloud Service in the Cloud Portal.

The Services Period for the Monthly Universal Credit is a twelve (12) month period commencing on the day that you are issued access that enables you to activate your Service, unless otherwise specified in Your order. The Monthly Universal Credit amount must be used within each month and will expire at the end of that month; any unused amounts are non-refundable and are forfeited at that time. The Monthly Universal Credit balance shall be decremented on a monthly basis reflecting Your actual usage for the prior month at the rates for each activated Oracle IaaS and PaaS Cloud Service as defined in Your order. If, by the end of any month during the Services Period, You have not consumed Services in an amount equal to the Monthly Universal Credit, Oracle will decrement Your account for the credit shortfall for that month and all fees will be due and payable in accordance with the Agreement.

OVERAGE

If, at the end of any month during the Services Period, You have exceeded the Monthly Universal Credit amount, Oracle will invoice You for the excess usage of the Oracle IaaS and PaaS Cloud Service at the Overage Unit Net Price specified in the rate card of Your order or as seen in the Cloud Portal.

ADDITIONAL SERVICES

If Oracle adds additional service offerings to the list of eligible Oracle IaaS and PaaS Cloud Services within Your Cloud Services Account during the Services Period, You may activate and use those service offerings and the discount will be applied based on the Cloud Service category discount specified in the rate card attached to Your order or as seen in the Cloud Portal. The development, release, and timing of any future features, functionality or service offerings remains at the sole discretion of Oracle Corporation.

2. PAY AS YOU GO

If You do not wish to pre-pay an amount to Oracle for use of eligible Oracle IaaS and PaaS Cloud Services, You can choose to and will be charged for the actual usage of all Services that You activate within Your Cloud Services Account. Oracle, at its own discretion, may make changes to pricing of any eligible PAYG IaaS and PaaS Cloud Services without prior notice to You. Any new or adjusted prices are published on https://cloud.oracle.com/en_US/ucpricing. If during the Services Period of Your order Oracle makes available new Oracle IaaS and PaaS Cloud Services within Your Cloud Services Account, Oracle will notify You of any fees that would apply to their activation and use. You will not be charged for any Oracle IaaS or PaaS Cloud Service that You do not activate within Your Cloud Services Account. Charges for all Pay as You Go usage will be billed monthly in arrears and are subject to the payment terms in Your Agreement. The development, release, and timing of any future features, functionality or service offerings remain at the sole discretion of Oracle Corporation. Pay as You Go may not be available for all Cloud Services.

ORDERS PLACED VIA A PARTNER

If You placed Your order for Monthly Universal Credits through an Oracle Partner and if, at the end of any month during the Services Period, You have exceeded the Monthly Universal Credit, Oracle will invoice You for the excess usage of the Oracle IaaS and PaaS Cloud Service at the Overage Unit Net Price specified in the rate card of Your order or as seen in the Cloud Portal. Oracle will send invoices for the additional usage to You at the Billing Contact provided to Oracle by the Oracle Partner; You are responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

REPLENISHMENT OF ACCOUNT AT END OF SERVICES PERIOD

At the end of Your Services Period, Oracle will convert Your Cloud Services Account to Pay as You Go unless You replenish Your Monthly Universal Credit amount. Upon replenishment of Your Cloud Services Account, Oracle will no longer charge You at the Pay as You Go rate and You will receive the Cloud Services category discounts specified in the rate card attached to Your order or as seen in the Cloud Portal.

BRING YOUR OWN LICENSE (“BYOL”)

You may activate the BYOL version of a Cloud Service if available (not all Cloud Services have BYOL versions) and You will be charged the BYOL rate for the activated Cloud Service provided that You have sufficient supported on premise licenses as required and specified in the Service Description for the Cloud Service.

You remain responsible for compliance with any license restrictions applicable to the on premise licenses (including metrics), as defined in Your Program order for those licenses. The following license types may be applied towards Your use in a BYOL Cloud Service environment: Full Use, Limited Use, Application Specific Full Use and Proprietary Hosting (subject to an ISV Amendment). Embedded Software Licenses are not eligible to be applied towards Your use in a BYOL Cloud Service environment. For clarity, the license type retains its type when applied towards Your use in a BYOL Cloud Service environment (e.g., Full Use stays as Full Use and Limited Use stays as Limited Use). Licenses applied towards Your requirements for the BYOL version of a Cloud Service are deemed deployed and in use (i.e., You may not also use these licenses on premise) and may be verified in an audit.

For any BYOL Cloud Service where multiple Program licenses are identified as eligible to apply towards BYOL Cloud Service requirements and are listed with an “or” in the description for the applicable BYOL Cloud Service, You may aggregate Your supported license quantities of those listed Program licenses to meet Your license requirement for that BYOL Cloud Service.

You acknowledge that a BYOL Cloud Service may not be available for all versions of a Program license that You might have previously deployed on premise. For example, You may have previously deployed applications on version 10 of the applicable Oracle Program but Your chosen BYOL Cloud Service may be running version 12 of the applicable Oracle Program.

A BYOL Cloud Service instance must at all times have a sufficient number of supported licenses to meet Your requirement for use of the applicable BYOL Cloud Service. If You do not have sufficient supported licenses at any point in time, then You must either stop the instance and redeploy the standard Cloud Service (non-BYOL) or You must acquire enough supported licenses to meet your requirement for use of the applicable BYOL Cloud Service.

OVERAGE

If You deplete Your Annual Universal Credit amount prior to the expiration of the applicable Services Period, You must delete all instances. If You do not delete and/or You continue to use any activated Oracle IaaS and PaaS Cloud Services, You will be charged additional fees for Your use of the applicable Cloud Services. You will be charged for overage at the overage Unit Net Price that is in the rate card attached to Your order or as seen in the Cloud Portal; if no overage Unit Net Price is specified in the rate card attached to Your order or as seen in the Cloud Portal, then the overage price will be based upon applying the Cloud Services category discount in the rate card attached to Your order or as seen in the Cloud Portal to the Pay as You Go price of the specific Cloud Services that are being used, which can be found at https://cloud.oracle.com/en_US/ucpricing.

ORDERS PLACED VIA A PARTNER

Except as provided in the following paragraph, if You deplete Your Annual Universal Credit amount prior to the expiration of the applicable Services Period, You must delete all instances. If You do not delete and/or You continue to use any activated Oracle IaaS and PaaS Cloud Services, You will be charged additional fees for Your use of the applicable Cloud Services. You will be charged for overage at the overage Unit Net Price that is in the rate card attached to Your order or as seen in the Cloud Portal; if no overage Unit Net Price is specified in the rate card attached to Your order or as seen in the Cloud Portal, then the overage price will be based upon applying the Cloud Services category discount in the rate card attached to Your order or as seen in the Cloud Portal to the Pay as You Go price of the specific Cloud Services that are being used, which can be found at https://cloud.oracle.com/en_US/ucpricing.

Oracle will send invoices for the additional usage to You at the Billing Contact provided to Oracle by the Oracle Partner; You are responsible for all additional usage fees and such fees shall be payable to Oracle as stated in the applicable Oracle invoice.

If You placed Your order for Annual Universal Credits through an Oracle Partner and the corresponding order between Oracle and the Oracle Partner provides that the Oracle Partner will be invoiced by Oracle for Your excess usage as described in the above, then You acknowledge that the Oracle Partner will receive information about, and will invoice You for, Your excess usage. You shall ensure that Your order with the Oracle Partner indicates whether the Oracle Partner has agreed to be invoiced by Oracle for Your excess usage in this manner.

RETIRED SKUS

As of April 10, 2025, new customers may not place orders for the SKU's below:

Oracle Autonomous Transaction Processing - Exadata Storage	B90455	8, 9	Terabyte Storage Capacity Per Month
Oracle Autonomous JSON Database	B92212	8, 9	OCPU Per Hour
Oracle APEX Application Development	B92911	4	OCPU Per Hour

As of March 13, 2025, new customers may not place orders for the SKU's below:

Oracle Autonomous Transaction Processing – Dedicated For use with Oracle Cloud Infrastructure - Database Exadata Infrastructure B89999, B90000, B90001, B91535, B91536, B91537, B92380, B92381, B93380, B93381, B90777, B110627, B110629	B92181	8, 9, 12	OCPU Per Hour
Oracle Autonomous Data Warehouse – Dedicated For use with Oracle Cloud Infrastructure - Database Exadata Infrastructure B89999, B90000, B90001, B91535, B91536, B91537, B92380, B92381, B93380, B93381, B90777, B110627, B110629	B92182	8, 9, 12	OCPU Per Hour
Oracle Autonomous Transaction Processing – Dedicated – BYOL For use with Oracle Cloud Infrastructure -	B92183	8, 9, 13	OCPU Per Hour

Oracle Autonomous Data Warehouse – Dedicated – BYOL For use with Oracle Cloud Infrastructure - Database Exadata Infrastructure B89999, B90000, B90001, B91535, B91536, B91537, B92380, B92381, B93380, B93381, B90777, B110627, B110629	B92184	8, 9, 13	OCPU Per Hour
Exadata Cloud at Customer - Autonomous Transaction Processing - Database OCPU For use with Gen 2 Exadata Cloud at Customer Infrastructure - Non-metered	B92418	8, 9, 12	OCPU Per Hour
Exadata Cloud at Customer - Autonomous Data Warehouse - Database OCPU For use with Gen 2 Exadata Cloud at Customer Infrastructure - Non-metered	B92419	8, 9, 12	OCPU Per Hour
Exadata Cloud at Customer - Autonomous Transaction Processing - Database OCPU – BYOL For use with Gen 2 Exadata Cloud at Customer Infrastructure - Non-metered	B92420	8, 9, 13	OCPU Per Hour
Exadata Cloud at Customer - Autonomous Data Warehouse - Database OCPU - BYOL For use with Gen 2 Exadata Cloud at Customer Infrastructure - Non-metered	B92421	8, 9, 13	OCPU Per Hour

As of January 23, 2025, new customers may not place orders for the SKU's below:

Oracle Cloud Infrastructure Process Automation – Active Process User Per Hour	B95504		Active Process User Per Hour
Oracle Cloud Infrastructure Process Automation – Execution Pack Per Month	B95505		Execution Pack Per Month

As of December 10, 2024, new customers may not place orders for the SKU's below:

Oracle Data Integration Platform Cloud Service – Standard - BYOL	B89660		Gigabytes of Data Processed Per Hour
Oracle Data Integration Platform Cloud Service – Enterprise - BYOL	B89661		Gigabytes of Data Processed Per Hour
Oracle Data Integration Platform Cloud Service – Governance - BYOL	B89662		Gigabytes of Data Processed Per Hour
Oracle Analytics Cloud – Essbase - BYOL	B89638		OCPU Per Hour

As of November 7, 2024, new customers may not place orders for the SKU's below:

<p>Oracle Access Governance for Oracle Identity Manager</p> <ul style="list-style-type: none"> • First 10,000 users per month • Next 40,000 users per month • Over 50,000 users per month <p>Any of the following supported program licenses may be aggregated to use “Oracle Access Governance for Oracle Identity Manager:</p> <p style="padding-left: 40px;">Oracle Identity Manager -or- Oracle Identity Governance Suite -or-</p>	B95496		User Per Month
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Oracle Identity and Access Management Suite Plus -or- Oracle Enterprise Identity Services Suite			
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As of September 12, 2024, new customers may not place orders for the SKU's below:

Oracle Cloud Infrastructure Service Mesh			
Oracle Cloud Infrastructure Service Mesh	N/A		N/A
Oracle MySQL Heatwave Database Service			
MySQL Database for HeatWave - Standard	B92024	8, 9, 11	Node Per Hour
MySQL Database for HeatWave - Bare Metal Standard	B93546		Node Per Hour
MySQL Analytics – Bare Metal Standard – E2	B92759	1, 8, 9	Node Per Hour
MySQL Database – Standard – E3	B92962	8, 9	OCPU Per Hour
MySQL Database – Standard – E3 – Memory	B92963		Gigabyte Per Hour
MySQL Database - Standard - AMD E4 - Compute	B95435	8,9	OCPU Per Hour
MySQL Database - Standard - AMD E4 - Memory	B95436	8,9	Gigabyte Per Hour
MySQL Database - Standard - Intel X7 - Compute	B95437	8,9	OCPU Per Hour
MySQL Database - Standard - Intel X7 - Memory	B95438	8,9	Gigabyte Per Hour
MySQL Database - Standard - Intel X9 - Compute	B95439	8,9	OCPU Per Hour
MySQL Database - Standard - Intel X9 - Memory	B95440	8,9	Gigabyte Per Hour
MySQL Database - Optimized - Intel X9 - Compute	B95441	8,9	OCPU Per Hour
MySQL Database - Optimized - Intel X9 - Memory	B95442	8,9	Gigabyte Per Hour
MySQL Database - Standard - E2	B92425	1, 8, 9	OCPU Per Hour
MySQL Database – Bare Metal Standard – E2	B92807	1	Node Per Hour

As of July 11, 2024, new customers may not place orders for the SKU's below:

Oracle Java Cloud Service-BYOL			
Oracle Java Cloud Service – Standard - BYOL	B88844	1	OCPU Per Hour
Oracle Java Cloud Service - Enterprise - BYOL	B88399	1	OCPU Per Hour
Oracle Java Cloud Service - High Performance - BYOL	B88400	1	OCPU Per Hour

Oracle Java Cloud Service			
Oracle Java Cloud Service - Standard	B88288	1	OCPU Per Hour
Oracle Java Cloud Service - Enterprise	B88287	1	OCPU Per Hour
Oracle Java Cloud Service - High Performance	B88289	1	OCPU Per Hour

As of April 11th 2024, new customers may not place orders for the SKU's below:

Oracle GoldenGate Cloud Service – Enterprise	B88310	2	OCPU Per Hour
Oracle GoldenGate Cloud Service – Enterprise - BYOL	B88398	1	OCPU Per Hour

As of March 7th 2024, new customers may not place orders for the SKU's below:

Oracle Cloud AI Services – Anomaly Detection <ul style="list-style-type: none"> • First 1,000 Transactions • Greater than 1,000 Transactions 	B93545		1,000 Transactions
Roving Edge Cluster Kit - Standard	B92616	1	Resource Possession Per Day
Roving Edge Cluster Kit – Unreturnable/Loss Fee	B93041	1	Each
Roving Edge Device - Compute Optimized - Standard - Resource Possession Per Month	B93649		Each
Roving Edge Cluster Kit - Resource Possession Per Month	B93650		Each
Roving Edge Station - Unreturnable or Loss Fee	B93651		
Roving Edge Device - Compute Optimized - Unreturnable or Loss Fee	B93652		
Roving Edge Cluster Kit - Unreturnable or Loss Fee	B93653		

As of January 18, 2024, new customers may not places orders for the SKU's below:

Oracle Autonomous Transaction Processing – BYOL	B90454	8, 9, 13	OCPU Per Hour
Oracle Autonomous Data Warehouse	B89040	8, 9, 12	OCPU Per Hour
Oracle Autonomous Data Warehouse - Exadata Storage	B89041	8, 9	Terabyte Storage Capacity Per Month
Oracle Autonomous Data Warehouse - BYOL	B89039	8, 9, 13	OCPU Per Hour
Oracle Autonomous Transaction Processing	B90453	8, 9, 12	OCPU Per Hour

As of May 5th, 2023, new customers may not places orders for the SKU's below:

Oracle Access Governance – BYOL <ul style="list-style-type: none"> • First 10,000 users per month • Next 40,000 users per month • Over 50,000 users per month 	B95497	User Per Month
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As of March 9th, 2023, new customers may not places orders for the SKU's below:

Oracle WebCenter Portal Cloud Service	B88298	1	OCPU Per Hour
Oracle WebCenter Portal Cloud Service – BYOL	B88405	1	OCPU Per Hour

As of December 8th 2022, new customers may not places orders for the SKU's below:

Oracle Cloud Infrastructure Vision - Document Properties <ul style="list-style-type: none"> • First 5,000 transactions 	B94975	1,000 Transactions
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<ul style="list-style-type: none"> Greater than 5,000 transactions 		
Oracle Cloud Infrastructure Vision - Document Extraction <ul style="list-style-type: none"> First 5,000 transactions Greater than 5,000 transactions 	B94976	1,000 Transactions

As of October 13th 2022, new customers may not places orders for the SKU's below:

Oracle Management Cloud - Standard Edition	B89161	1	100 Entities Per Hour
Oracle Management Cloud - Enterprise Edition	B89162	1	100 Entities Per Hour
Oracle Management Cloud Service-Log Analytics Edition	B89163	1	300 Gigabytes Per Hour

As of September 8th 2022, new customers may not places orders for the SKU's below:

Oracle Messaging Cloud Service	B88461	1	1,000,000 API Calls Per Month
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As of August 5th 2022, new customers may not places orders for the SKU's below:

Oracle Cloud Infrastructure Logging Analytics - Active Storage	B92939		Logging Analytics Storage Unit Per Hour
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As of April 14, 2022, new customers may not places orders for the SKU's below:

Oracle Content Management – Advanced Video Management	B92217		250 Video Assets Per Month
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As of December 9, 2021, new customers may not place orders for the SKU's below:

Oracle Cloud Infrastructure – Database - X7 - Dense I/O			
Oracle Cloud Infrastructure - Database Standard Edition - X7 - Dense IO	B89621	8, 9	Hosted Environment Per Hour
Oracle Cloud Infrastructure - Database Enterprise Edition - X7 - Dense IO	B89622	3, 8, 9	Hosted Environment Per Hour
Oracle Cloud Infrastructure - Database Enterprise Edition High Performance - X7 - Dense IO	B89623	5,8, 9	Hosted Environment Per Hour
Oracle Cloud Infrastructure - Database Enterprise Edition Extreme Performance - X7 - Dense IO	B89624	6, 8, 9	Hosted Environment Per Hour

Oracle Cloud Infrastructure-Database Additional Capacity			
Oracle Cloud Infrastructure - Database Standard Edition-Additional Capacity	B88331		OCPU Per Hour
Oracle Cloud Infrastructure - Database Enterprise Edition-Additional Capacity	B88328	3	OCPU Per Hour
Oracle Cloud Infrastructure - Database Enterprise Edition High Performance Additional Capacity	B88329	5	OCPU Per Hour
Oracle Cloud Infrastructure-Database Enterprise Edition Extreme Performance Additional Capacity	B88330	6	OCPU Per Hour

Oracle Cloud Infrastructure - Database All Editions - Dense IO - X7 - BYOL - Hosted Environment Per Hour	B89625	3, 4	Hosted Environment Per Hour
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Oracle Cloud Infrastructure – Database All Editions – Additional Capacity – BYOL	B88846	3, 4, 8, 9	OCPU Per Hour
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As of October 14 2021 new customers may not place orders for the SKU's below:

Web Application Firewall			
Oracle Cloud Infrastructure - Web Application Firewall - Requests	B90329		1,000,000 Incoming Requests Per Month
Oracle Cloud Infrastructure - Web Application Firewall- Good Traffic	B90330		Gigabyte of Good Traffic Per Month
Oracle Cloud Infrastructure - Web Application Firewall – Bot Management	B90332		1,000,000 Incoming Requests Per Month

Oracle CASB Cloud Service			
Oracle CASB for SaaS – Enterprise User	B88161	1	Monitored Service User Per Hour
Oracle CASB for SaaS – Non-Enterprise User	B88162	1	Monitored Service User Per Hour
Oracle CASB for IaaS	B88163	1	Monitored Account Per Hour
Oracle CASB for IaaS – Additional Capacity	B88164	1	Gigabyte Data Capacity Per Hour
Oracle CASB for Custom Apps	B88165	1	Monitored App Per Hour
Oracle CASB for Data Protection, Data Loss Prevention	B89480	1	Monitored Service User Per Hour
Oracle CASB for Data Protection, Data Loss Prevention Retroactive Scan	B89481	1	Gigabyte Data Capacity Per Hour
Oracle CASB for Discovery	B89476	1	User Per Month

As of September 10, 2021 new customers may not place orders for the SKU's below:

Oracle API Platform Cloud Service	Part #	Note	Metric
Oracle API Platform Cloud Service	B89652		Gateway Per Hour
Oracle Cloud Service			
Oracle Apiary Cloud Service – Standard	B88650		User Per Month
Oracle Apiary Cloud Service - Professional	B88651		User Per Month

As of June 10, 2021 new customers may not place orders for the SKU's below:

Oracle Database Exadata Express Cloud Service			
Oracle Database Exadata Express Cloud Service - X20	B88408	8, 9	Hosted Environment Per Hour
Oracle Database Exadata Express Cloud Service - X250	B88409	1,8, 9	Hosted Environment Per Hour
Oracle Database Exadata Express Cloud Service - X500	B88410	1,8, 9	Hosted Environment Per Hour
Oracle Database Exadata Express Cloud Service - X1000	B88411	1,8, 9	Hosted Environment Per Hour
Oracle Database Exadata Express Cloud Service - X1000IM	B88412	1,8, 9	Hosted Environment Per Hour

As of May 7, 2021 new customers may not place orders for the SKU's below:

Oracle Analytics Cloud – Essbase	B89632		OCPU Per Hour
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As of March 11, 2021, new customers may not place orders for the SKU's below:

Oracle SOA Suite Cloud Service - BYOL	B88407		OCPU Per Hour
Oracle SOA Suite Cloud Service – B2B Adapter for EDI	B88160		OCPU Per Hour
Oracle SOA Suite Cloud Service	B88460		OCPU Per Hour

As of January 14, 2021, new customers may not place orders for the SKU's below:

Oracle Cloud Infrastructure - Outbound Data Transfer - Originating in North America, Europe, and UK	B92989		
First 10 terabytes per month			Gigabyte Outbound Data Transfer Per Month

Over 10 terabytes per month		Gigabyte Outbound Data Transfer Per Month
Oracle Cloud Infrastructure - Outbound Data Transfer - Originating in APAC, Japan, and South America	B92990	
First 10 terabytes per month		Gigabyte Outbound Data Transfer Per Month
Over 10 terabytes per month		Gigabyte Outbound Data Transfer Per Month
Oracle Cloud Infrastructure - Outbound Data Transfer - Originating in Middle East and Africa	B92991	
First 10 terabytes per month		Gigabyte Outbound Data Transfer Per Month
Over 10 terabytes per month		Gigabyte Outbound Data Transfer Per Month

As of December 10, 2020, new customers may not place orders for the SKU's below:

Oracle Cloud Infrastructure - Load Balancer		
Oracle Cloud Infrastructure – 100 Mbps Load Balancer Capacity	B88319	Load Balancer Hour
Oracle Cloud Infrastructure – 400 Mbps Load Balancer Capacity	B88320	Load Balancer Hour
Oracle Cloud Infrastructure – 8000 Mbps Load Balancer Capacity	B88321	Load Balancer Hour
Oracle Cloud Infrastructure - Load Balancer Base	B92601	Load Balancer Hour
Oracle Cloud Infrastructure - Load Balancer Bandwidth	B92602	Load Balancer Hour
Oracle Cloud Infrastructure - 10 Mbps - Load Balancer Free	B91446	Load Balancer Hour
Oracle Blockchain Cloud Service		
Oracle Blockchain Platform Cloud Service	B88887	500 Transactions Per Hour

As of September 10, 2020, new customers may not place orders for the SKU's below:

Oracle Cloud Infrastructure - Storage	Part #	Metric
Oracle Cloud Infrastructure - Block Volume	B88322	Gigabyte Storage Capacity Per Month

As of August 7, 2020, new customers may not place orders for the SKU's below:

Oracle Big Data Cloud Service –Compute	Part #	Metric
Oracle Big Data Cloud Enterprise - Compute Capacity	B88307	OCPU Per Hour
Oracle Big Data Cloud Service – Compute Edition – Storage Capacity	B88308	Gigabyte Storage Capacity Per Month
Oracle Big Data Cloud Service - Compute Edition - High Performance Storage Capacity -	B88306	Gigabyte Storage Capacity Per Month

As of July 16, 2020, new customers may not place orders for the SKU's below:

Oracle Data Integration Platform Cloud Service	Part #	Metric
Oracle Data Integration Platform Cloud Service - Standard – BYOL	B89660	Gigabyte of Data Processed Per Hour
Oracle Data Integration Platform Cloud Service - Enterprise – BYOL	B89661	Gigabyte of Data Processed Per Hour
Oracle Data Integration Platform Cloud Service - Governance - BYOL	B89662	Gigabyte of Data Processed Per Hour
Oracle Data Integration Platform Cloud Service - Standard	B89660	Gigabyte of Data Processed Per Hour
Oracle Data Integration Platform Cloud Service - Enterprise	B89655	Gigabyte of Data Processed Per Hour
Oracle Data Integration Platform Cloud Service - Governance	B89656	Gigabyte of Data Processed Per Hour

As of April 16, 2020, new customers may not place orders for the SKU's below:

Oracle Container Pipelines Cloud Service	Part #	Metric
Oracle Container Pipelines Cloud Service	B88896	User Per Month

As of October 17, 2019, new customers may not place orders for the SKU's below:

Oracle Self Service Integration Cloud Service	Part #	Metric
Oracle Self-Service Integration Cloud Service	B88459	Recipe Jobs Per Hour

As of September 12, 2019, new customers may not place orders for the SKU's below:

Oracle Content and Experience Cloud Service	Part #	Metric
Oracle Content and Experience Cloud – Standard	B89969	Active User Per Hour
Oracle Content and Experience Cloud – Enterprise	B89970	Active User Per Hour
Oracle s Content and Experience Cloud – Visitor	B89971	Active User Per Hour

Oracle Security Monitoring and Compliance Cloud	Part #	Metric
Oracle Security Monitoring and Compliance Cloud Configuration and Compliance Edition	B89164	100 Entities Per Hour
Oracle Security Monitoring and Compliance CloudSecurity Monitoring and Analytics Edition	B89165	300 Gigabytes Per Hour

Oracle Cloud Infrastructure – Storage	Part #	Metric
Oracle Cloud Infrastructure-Object Storage-Requests	B88323	10,000 Requests Per Month
Oracle Cloud Infrastructure-Object Storage-Storage	B88324	Gigabyte Storage Capacity Per Month
Oracle Cloud Infrastructure- Archive Storage	B88522	Gigabyte Storage Capacity Per Month

As of June 13, 2019, new customers may not place orders for the SKU's below:

Ravello on OCI - Compute	Part #	Metric
Oracle Cloud Infrastructure - Ravello - Compute - Standard	B90217	OCPU Per Hour
Oracle Cloud Infrastructure - Ravello - Compute – Enterprise	B90218	OCPU Per Hour

Oracle Cloud Infrastructure - Ravello - Compute – Metal	B90219	Increments of 36 OCPUs Per Hour
Ravello on OCI - Storage		
Oracle Cloud Infrastructure - Ravello - Volume Storage	B90220	Gigabyte Storage Capacity Per Month
Oracle Cloud Infrastructure - Ravello - Library Storage	B90221	Gigabyte Storage Capacity Per Month
Ravello on OCI - Outbound Data Transfer		
Oracle Cloud Infrastructure - Ravello - Outbound Data Transfer	B90222	Gigabyte Outbound Data Transfer Per Month
Ravello on OCI - Virtual Machine IP		
Oracle Cloud Infrastructure - Ravello - Virtual Machine IP	B90223	Virtual Machine IP Per Hour
Ravello on 3rd party Cloud - Compute		
Ravello Service on 3 rd party cloud - Compute - Standard	B90224	vCPU Per Hour
Ravello Service on 3 rd party cloud - Compute - Enterprise	B90225	vCPU Per Hour
Ravello on 3rd party Cloud - Storage		
Ravello Service on 3 rd party cloud - Volume Storage	B90226	Gigabyte Storage Capacity Per Month
Ravello on 3rd party Cloud - Virtual Machine IP		
Ravello Service on 3 rd party cloud - Virtual Machine IP	B90229	Virtual Machine IP Per Hour
Oracle Cloud Infrastructure - Web Application Firewall – Non-OCI Endpoint		
Oracle Cloud Infrastructure - Web Application Firewall – Non-OCI Endpoint	B90331	Endpoints Per Month

As of April 4, 2019, new customers may not place orders for the SKU's below:

Oracle Cloud Infrastructure - Compute Classic –Compute Capacity		
Oracle Cloud Infrastructure – Compute Classic – Compute Capacity	B88269	OCPUs Per Hour
Oracle Cloud Infrastructure – Compute Classic – Virtual GPU Standard	B88268	GPU Per Hour
Additional terms and conditions for Your use of these Cloud Services can be found in Appendix B.		

Oracle Cloud Infrastructure – Compute Classic – High I/O Compute Capacity	B88270	OCPU Per Hour
Oracle Cloud Infrastructure – Compute Classic – Unassociated Static IP	B88272	Static IP Per Hour
Oracle Compute Cloud Service - Dedicated Compute Capacity Model 250	B88899	Hosted Environment Per Hour

Oracle Cloud Infrastructure - Load Balancer Classic	B88370	Load Balancer Hour
Oracle Cloud Infrastructure - Load Balancer Classic Data Processed	B88371	Gigabyte of Data Processed Per Hour

Oracle Network Cloud Service		
Oracle Cloud Infrastructure - FastConnect Classic - Port Speed 1Gbps	B87818	Port Hour
Oracle Cloud Infrastructure - FastConnect Classic - Port Speed 10Gbps	B87820	Port Hour

Oracle Cloud Infrastructure - Block Storage Classic		
Oracle Cloud Infrastructure Block Storage Classic	B88274	Gigabyte Storage Capacity Per Month
Oracle Cloud Infrastructure Block Storage Classic - High I/O	B88275	Gigabyte Storage Capacity Per Month

Oracle Cloud Infrastructure - Archive Storage Classic		
Oracle Cloud Infrastructure - Archive Storage Classic	B88277	Gigabyte Storage Capacity Per Month
Oracle Cloud Infrastructure - Archive Storage Classic Outbound Data Transfer	B88281	
First 10 TB per month		Gigabyte Outbound Data Transfer Per Month
Over 10 TB per month		Gigabyte Outbound Data Transfer Per Month

Oracle Cloud Infrastructure - Object Storage Classic - Outbound Data Transfer	B88282	
First Gigabyte per month		Gigabyte Outbound Data Transfer Per Month
Next 9,999 terabytes per month		Gigabyte Outbound Data Transfer Per Month
Next 40 terabytes per month		Gigabyte Outbound Data Transfer Per Month
Next 100 terabytes per month		Gigabyte Outbound Data Transfer Per Month
Next 350 terabytes per month		Gigabyte Outbound Data Transfer Per Month
Over 500 terabytes per month		Gigabyte Outbound Data Transfer Per Month
Oracle Cloud Infrastructure – Object Storage Classic Requests		
Oracle Cloud Infrastructure - Object Storage Classic - GET and all other Requests	B88283	10,000 Requests Per Month
Oracle Cloud Infrastructure - Object Storage Classic - PUT, COPY, POST or LIST Requests	B88284	1,000 Requests Per Month
Oracle Cloud Infrastructure – Object Storage Classic	B88285	
First terabyte per month		Gigabyte Storage Capacity Per Month
Next 49 terabytes per month		Gigabyte Storage Capacity Per Month
Next 450 terabytes per month		Gigabyte Storage Capacity Per Month
Next 500 terabytes per month		Gigabyte Storage Capacity Per Month
Next 4,000 terabytes per month		Gigabyte Storage Capacity Per Month
Over 5,000 terabytes per month		Gigabyte Storage Capacity Per Month

Oracle Analytics Cloud Services	Part #	Metric
Oracle Analytics Cloud – Standard – Classic	B88304	OCPU Per Hour
Oracle Analytics Cloud– Enterprise - Classic	B88303	OCPU Per Hour
Oracle Analytics Cloud – Essbase – Classic	B88434	OCPU Per Hour
Oracle Data Visualization Cloud Service	B88181	Hosted Named User Per Month

Oracle Analytics Cloud – Classic - BYOL	Part #	Metric
Oracle Analytics Cloud - Standard – Classic - BYOL	B89633	OCPU Per Hour
Oracle Analytics Cloud – Data Lake – Classic - BYOL	B89634	OCPU Per Hour
Oracle Analytics Cloud - Enterprise – Classic - BYOL	B89635	OCPU Per Hour
Oracle Application Container Cloud Service		
Oracle Application Container Cloud Service	B88305	GigabyteMemory Per Hour
Oracle Developer Cloud Service		
Oracle Developer Cloud Service - Additional Storage - Classic	B89159	Gigabyte Storage Capacity Per Month

Oracle Visual Builder Cloud Service	Part #	Metric
Oracle Visual Builder Cloud Service - Classic	B88435	OCPU

Oracle Event Hub Cloud Service - Dedicated		
Oracle Event Hub Cloud Service Dedicated – Compute Capacity	B88309	OCPU Per Hour

Oracle Content and Experience Cloud – Standard – Classic	B87494	Active User Per Hour
Oracle Content and Experience Cloud – Enterprise – Classic	B87496	Active User Per Hour
Oracle Content and Experience Cloud – Visitor – Classic	B87498	Active User Per Hour

Oracle Data Integration Platform Cloud Service – Standard – Classic	B87714	OCPU Per Hour
Oracle Data Integration Platform Cloud Service – Enterprise – Classic	B87715	OCPU Per Hour
Oracle Data Integration Platform Cloud Service – Governance – Classic	B87716	OCPU Per Hour

Oracle Database Exadata Cloud Service-X6	Part #	Metric
*Oracle Database Exadata Cloud Service-Quarter RackX6	B88600	Hosted Environment Per Hour
*Oracle Database Exadata Cloud Service-Half Rack-X6	B88601	Hosted Environment Per Hour
*Oracle Database Exadata Cloud Service-Full Rack-X6	B88602	Hosted Environment Per Hour
Oracle Database Exadata Cloud Service-Additional OCPU's	B88599	OCPU Per Hour
*Oracle Database Exadata Cloud Service - Quarter Rack - X6 – BYOL	B88858	Hosted Environment Per Hour
*Oracle Database Exadata Cloud Service - Half Rack - X6 - BYOL	B88857	Hosted Environment Per Hour
*Oracle Database Exadata Cloud Service - Full Rack-X6 – BYOL	B88403	Hosted Environment Per Hour
Oracle Database Exadata Cloud Service - Additional OCPU's - BYOL	B88401	OCPU Per Hour
Oracle API Platform Cloud Service - Classic	B87529	Gateway Per Hour

Oracle Integration Cloud Service – Standard – Classic	B88158	OCPU Per Hour
Oracle Integration Cloud Service - Enterprise - Classic	B88159	OCPU Per Hour
Oracle Internet of Things Cloud-Enterprise	Part #	Metric
Oracle Internet of Things Cloud - Enterprise	B88312	OCPU Per Hour

Oracle Integration Cloud Service – Classic - BYOL	Part #	Metric
Oracle Integration Cloud Service – Standard – Classic - BYOL	B89641	OCPU Per Hour
Oracle Integration Cloud Service – Enterprise – Classic - BYOL	B89642	OCPU Per Hour

As of March 14, 2019, new customers may not place orders for the SKU's below:

Oracle Identity Cloud	Part#	Metric
Oracle Identity Cloud - Basic	B88166	Active User Per Hour
Oracle Identity Cloud - Standard	B88167	Active User Per Hour
Oracle Identity Cloud - Standard-Consumer User	B88168	Active User Per Hour

As of December 13, 2018, new customers may not place orders for the SKU's below:

Oracle Database Exadata Cloud Service-X5	Part#	Metric
*Oracle Database Exadata Cloud Service-Quarter Rack-X5	B88596	Hosted Environment Per Hour
*Oracle Database Exadata Cloud Service-Half Rack-X5	B88597	Hosted Environment Per Hour
*Oracle Database Exadata Cloud Service-Full Rack-X5	B88598	Hosted Environment Per Hour
Oracle Database Exadata Cloud ServiceAdditional OCPU's	B88599	OCPU Per Hour
*Oracle Database Exadata Cloud Service - Quarter Rack-X5 - BYOL	B88890	Hosted Environment Per Hour
*Oracle Database Exadata Cloud Service - Half Rack - X5 - BYOL	B88891	Hosted Environment Per Hour
*Oracle Database Exadata Cloud Service - Full Rack-X5 - BYOL	B88892	Hosted Environment Per Hour

As of November 9, 2018, new customers may not place orders for the SKU's below:

Cloud Services	Part #	Metric
Oracle Mobile Cloud Service – Enterprise	B89647	Request Per Hour
Oracle Event Hub Cloud Service - Partition Capacity	B87954	Partition Hour
Oracle Cloud Infrastructure - Compute - Bare Metal High I/O - X5	B88314	OCPU Per Hour
Oracle Cloud Infrastructure - Compute - Bare Metal Dense I/O - X5	B88313	OCPU Per Hour

Oracle Cloud Infrastructure - Compute - Virtual Machine Dense I/O - X5	B88316	OCPU Per Hour
Oracle Cloud Infrastructure - Ravello Service - Compute Capacity - R1 - Cost Optimized - Advanced	B88344	Ravello Compute Hour
Oracle Cloud Infrastructure - Ravello Service - Compute Capacity - R2 - Cost Optimized - Advanced	B88345	Ravello Compute Hour
Oracle Cloud Infrastructure - Ravello Service - Compute Capacity - M - Cost Optimized - Advanced	B88343	Ravello Compute Hour
Oracle Cloud Infrastructure - Ravello Service - Compute Capacity - R1 - Cost Optimized - Enterprise	B88347	Ravello Compute Hour
Oracle Cloud Infrastructure - Ravello Service - Compute Capacity - R2 - Cost Optimized - Enterprise	B88348	Ravello Compute Hour
Oracle Cloud Infrastructure - Ravello Service - Compute Capacity - M - Cost Optimized - Enterprise	B88346	Ravello Compute Hour
Oracle Cloud Infrastructure - Ravello Service - Compute Capacity - R1 - Performance Optimized - Advanced	B88350	Ravello Compute Hour
Oracle Cloud Infrastructure - Ravello Service - Compute Capacity - R2 - Performance Optimized - Advanced	B88351	Ravello Compute Hour
Oracle Cloud Infrastructure - Ravello Service - Compute Capacity - M - Performance Optimized - Advanced	B88349	Ravello Compute Hour
Oracle Cloud Infrastructure - Ravello Service - Compute Capacity - R1 - Performance Optimized - Enterprise	B88353	Ravello Compute Hour
Oracle Cloud Infrastructure - Ravello Service - Compute Capacity - R2 - Performance Optimized - Enterprise	B88354	Ravello Compute Hour
Oracle Cloud Infrastructure - Ravello Service - Compute Capacity - M - Performance Optimized - Enterprise	B88352	Ravello Compute Hour
Oracle Cloud Infrastructure - Ravello Service - Outbound Data Transfer	B88355	Gigabyte Outbound Data Transfer Per Month

Oracle Cloud Infrastructure - Ravello Service - Volume Storage	B88357	Gigabyte Storage Capacity Per Month
Oracle Cloud Infrastructure - Ravello Service - Library Storage	B88356	Gigabyte Storage Capacity Per Month
Oracle Cloud Infrastructure - Ravello Service - Virtual Machine IP	B88358	Virtual Machine IP Per Hour
Oracle Cloud Infrastructure-Database Standard Edition-Dense I/O	B88335	OCPU Per Hour
Oracle Cloud Infrastructure-Database Enterprise Edition-Dense I/O	B88332	OCPU Per Hour
Oracle Cloud Infrastructure-Database Enterprise High Performance Edition-Dense I/O	B88334	OCPU Per Hour
Oracle Cloud Infrastructure-Database Enterprise Extreme Performance Edition-Dense I/O	B88333	OCPU Per Hour
Oracle Cloud Infrastructure - Database Standard Edition - High I/O	B88339	Hosted Environment Per Hour
Oracle Cloud Infrastructure - Database Enterprise Edition - High I/O	B88336	Hosted Environment Per Hour
Oracle Cloud Infrastructure - Database Enterprise Edition High Performance - High I/O	B88338	Hosted Environment Per Hour
Oracle Cloud Infrastructure - Database Enterprise Edition Extreme Performance - High I/O	B88337	Hosted Environment Per Hour
Oracle Cloud Infrastructure – Database All Editions – High I/O – BYOL	B88888	Hosted Environment Per Hour
Oracle Cloud Infrastructure – Database Enterprise Edition Extreme Performance-2 node RAC-BYOL	B88849	Hosted Environment Per Hour
Oracle Cloud Infrastructure – Database All Editions – Dense I/O – BYOL	B88845	Hosted Environment Per Hour
Oracle Cloud Infrastructure Database Enterprise Edition – 2 node RAC	B88340	Hosted Environment Per Hour
Oracle MySQL Cloud Service	B88311	OCPU Per Hour
*Oracle Database Exadata Cloud Service-Quarter RackX5	B88596	Hosted Environment Per Hour
*Oracle Database Exadata Cloud Service-Half Rack-X5	B88597	Hosted Environment Per Hour

*Oracle Database Exadata Cloud Service-Full Rack-X5	B88598	Hosted Environment Per Hour
*Oracle Database Exadata Cloud Service - Quarter Rack-X5 - BYOL	B88890	Hosted Environment Per Hour
*Oracle Database Exadata Cloud Service - Half Rack - X5 - BYOL	B88891	Hosted Environment Per Hour
*Oracle Database Exadata Cloud Service - Full Rack-X5 - BYOL	B88892	Hosted Environment Per Hour
Oracle Management Cloud Classic - Standard Edition	B88363	100 Entities Per Hour
Oracle Management Cloud Classic - Enterprise Edition	B88364	100 Entities Per Hour
Oracle Management Cloud Classic - Log Analytics Edition	B88365	300 Gigabytes Per Hour
Oracle Security Monitoring and Compliance CloudClassic-Configuration and Compliance Edition	B88366	100 Entities Per Hour
Oracle Security Monitoring and Compliance Cloud – Classic-Security Monitoring and Analytics Edition	B88367	300 Gigabytes Per Hour

Appendix A

Part #	Limited Availability Cloud Service	Part #	Successor Cloud Service
B88304	Oracle Analytics Cloud – Standard - Classic	B89630	Oracle Analytics Cloud – Standard
B88434	Oracle Analytics Cloud – Essbase - – Classic	B92335	Essbase for Oracle Cloud Infrastructure Marketplace
B88303	Oracle Analytics Cloud –Enterprise – Classic	B88303	Oracle Analytics Cloud - Enterprise
B89633	Oracle Analytics Cloud – Standard – Classic - BYOL	B89636	Oracle Analytics Cloud - Professional-BYOL
B89634	Oracle Analytics Cloud – Essbase – Classic - BYOL	N/A	Essbase for Oracle Cloud Infrastructure Marketplace
B89635	Oracle Analytics Cloud –Enterprise- Classic - BYOL	B89637	Oracle Analytics Cloud - EnterpriseBYOL
B89159	Oracle Developer Cloud Service- Additional Storage	B90203	Oracle Developer Cloud Service - Additional Storage
B88362	Oracle Mobile Cloud Service – Enterprise- Classic	B90304	Oracle Mobile Hub Cloud Service or Oracle Digital Assistant Cloud Service
B88435	Oracle Visual Builder Cloud Service – Classic	B89646	Oracle Visual Builder Cloud Service
B87494	Oracle Content and Experience Cloud Service – Standard – Classic	B89969	Oracle Content and Experience Cloud Service - Standard
B87496	Oracle Content and Experience Cloud Service – Enterprise – Classic	B89970	Oracle Content and Experience Cloud Service - Enterprise

Part #	Limited Availability Cloud Service	Part #	Successor Cloud Service
B87498	Oracle Content and Experience Cloud Service – Visitor – Classic	B89971	Oracle Content and Experience Cloud Service – Visitor
B88310	Oracle GoldenGate Cloud Service - Enterprise	B89655	Oracle Data Integration Platform Cloud Service - Enterprise
B88293	Oracle Database Cloud Service - Standard Edition	B90569	Oracle Base Database Service – Standard

B88290	Oracle Database Cloud Service - Enterprise Edition	B90570	Oracle Base Database Service – Enterprise
B88292	Oracle Database Cloud Service - Enterprise Edition High Performance	B90571	Oracle Base Database Service – High Performance
B88291	Oracle Database Cloud Service - Enterprise Edition Extreme Performance	B90572	Oracle Base Database Service – Extreme Performance
B88404	Oracle Database Cloud Service - All Editions - BYOL	B90573	Oracle Base Database Service – BYOL
B88600	Oracle Database Exadata Cloud Service - Quarter Rack - X6	B88593	Oracle Cloud Infrastructure - Database Exadata Quarter Rack - X6
B88601	Oracle Database Exadata Cloud Service - Half Rack - X6	B88594	Oracle Cloud Infrastructure - Database Exadata Half Rack - X6
B88602	Oracle Database Exadata Cloud Service - Full Rack - X6	B88595	Oracle Cloud Infrastructure - Database Exadata Full Rack - X6
B88599	Oracle Database Exadata Cloud Service - Additional OCPU's	B88592	Exadata Database OCPU – Dedicated
B88858	Oracle Database Exadata Cloud Service - Quarter Rack - X6 - BYOL	B88856	Oracle Cloud Infrastructure - Database Exadata Quarter Rack - X6 - BYOL
B88857	Oracle Database Exadata Cloud Service - Half Rack - X6 – BYOL	B88855	Oracle Cloud Infrastructure - Database Exadata Half Rack - X6 - BYOL
B88403	Oracle Database Exadata Cloud Service - Full Rack - X6 – BYOL	B88854	Oracle Cloud Infrastructure - Database Exadata Full Rack - X6 - BYOL
B88401	Oracle Database Exadata Cloud Service - Additional OCPU's – BYOL	B88847	Oracle Cloud Infrastructure - Database Exadata Additional OCPU's - BYOL
Part #	Limited Availability Cloud Service	Part #	Successor Cloud Service
B87529	Oracle API Platform Cloud Service - Classic	B89652	Oracle API Platform Cloud Service
B88158	Oracle Integration Cloud Service – Standard – Classic	B89639	Oracle Integration Cloud Service - Standard
B88159	Oracle Integration Cloud Service – Enterprise – Classic	B89640	Oracle Integration Cloud Service - Enterprise
B89641	Oracle Integration Cloud Service - Standard – Classic-BYOL	B89643	Oracle Integration Cloud Service - Standard –BYOL

B89642	Oracle Integration Cloud Service - Enterprise – Classic-BYOL	B89644	Oracle Integration Cloud Service - Enterprise –BYOL
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Appendix B

As a condition to installing or accessing the specified Nvidia software and associated Oracle Cloud Services, You agree to comply with the terms in the following Nvidia Cloud End User License Agreement which includes the “Glossary of Terms” (the “Nvidia Agreement”) which can be found here: <https://docs.nvidia.com/cuda/eula/index.html>. For the purposes of the associated Cloud Services and notwithstanding any provision to the contrary in the Nvidia Agreement, Nvidia software will be deemed Services that are warranted by Oracle under the terms of Your agreement with Oracle applicable to the Cloud Services.

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Appendix C

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b. Human trafficking, exploitation, and sexual violence

iii. The illegal distribution of information or materials to minors, including obscene materials, or failure to employ legally required age-gating in connection with such information or materials.

iv. Sexual solicitation

vi. Any other criminal activity

c. Engage in, promote, incite, or facilitate the harassment, abuse, threatening, or bullying of individuals or groups of individuals

d. Engage in, promote, incite, or facilitate discrimination or other unlawful or harmful conduct in the provision of employment, employment benefits, credit, housing, other economic benefits, or other essential goods and services

e. Engage in the unauthorized or unlicensed practice of any profession including, but not limited to, financial, legal, medical/health, or related professional practices

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b. Guns and illegal weapons (including weapon development)

c. Illegal drugs and regulated/controlled substances

d. Operation of critical infrastructure, transportation technologies, or heavy machinery

e. Self-harm or harm to others, including suicide, cutting, and eating disorders

f. Any content intended to incite or promote violence, abuse, or any infliction of bodily harm to an individual

3. Intentionally deceive or mislead others, including use of Llama 2 related to the following:

a. Generating, promoting, or furthering fraud or the creation or promotion of disinformation

b. Generating, promoting, or furthering defamatory content, including the creation of defamatory statements, images, or other content

c. Generating, promoting, or further distributing spam

d. Impersonating another individual without consent, authorization, or legal right

e. Representing that the use of Llama 2 or outputs are human-generated

f. Generating or facilitating false online engagement, including fake reviews and other means of fake online engagement

4. Fail to appropriately disclose to end users any known dangers of your AI system

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Reporting risky content generated by the model:
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Reporting bugs and security concerns: facebook.com/whitehat/info

Reporting violations of the Acceptable Use Policy or unlicensed uses of Llama:
LlamaUseReport@meta.com

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ii. Exploitation or harm to children, including the solicitation, creation, acquisition, or dissemination of child exploitative content or failure to report Child Sexual Abuse Material

iii. Human trafficking, exploitation, and sexual violence

iv. The illegal distribution of information or materials to minors, including obscene materials, or failure to employ legally required age-gating in connection with such information or materials.

v. Sexual solicitation

vi. Any other criminal activity

b. Engage in, promote, incite, or facilitate the harassment, abuse, threatening, or bullying of individuals or groups of individuals

c. Engage in, promote, incite, or facilitate discrimination or other unlawful or harmful conduct in the provision of employment, employment benefits, credit, housing, other economic benefits, or other essential goods and services

d. Engage in the unauthorized or unlicensed practice of any profession including, but not limited to, financial, legal, medical/health, or related professional practices

e. Collect, process, disclose, generate, or infer health, demographic, or other sensitive personal or private information about individuals without rights and consents required by applicable laws

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c. Illegal drugs and regulated/controlled substances

d. Operation of critical infrastructure, transportation technologies, or heavy machinery

e. Self-harm or harm to others, including suicide, cutting, and eating disorders

f. Any content intended to incite or promote violence, abuse, or any infliction of bodily harm to an individual

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f. Generating or facilitating false online engagement, including fake reviews and other means of fake online engagement

4. Fail to appropriately disclose to end users any known dangers of your AI system

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b. Subject to Meta’s ownership of Llama Materials and derivatives made by or for Meta, with respect to any derivative works and modifications of the Llama Materials that are made by you, as between you and Meta, you are and will be the owner of such derivative works and modifications.

c. If you institute litigation or other proceedings against Meta or any entity (including a cross-claim or counterclaim in a lawsuit) alleging that the Llama Materials or Llama 3.1 outputs or results, or any portion of any of the foregoing, constitutes infringement of intellectual property or other rights owned or licensable by you, then any licenses granted to you under this Agreement shall terminate as of the date such litigation or claim is filed or instituted. You will indemnify and hold harmless Meta from and against any claim by any third party arising out of or related to your use or distribution of the Llama Materials.

6. Term and Termination. The term of this Agreement will commence upon your acceptance of this Agreement or access to the Llama Materials and will continue in full force and effect until terminated in accordance with the terms and conditions herein. Meta may terminate this Agreement if you are in breach of any term or condition of this Agreement. Upon termination of this Agreement, you shall delete and cease use of the Llama Materials. Sections 3, 4 and 7 shall survive the termination of this Agreement.

7. Governing Law and Jurisdiction. This Agreement will be governed and construed under the laws of the State of California without regard to choice of law principles, and the UN Convention on Contracts for the International Sale of Goods does not apply to this Agreement. The courts of California shall have exclusive jurisdiction of any dispute arising out of this Agreement.

Llama 3 Acceptable Use Policy

Meta is committed to promoting safe and fair use of its tools and features, including Llama 3.1. If you access or use Llama 3.1, you agree to this Acceptable Use Policy (“**Policy**”). The most recent copy of this policy can be found at https://llama.meta.com/llama3_1/use-policy.

Prohibited Uses

We want everyone to use Llama 3.1 safely and responsibly. You agree you will not use, or allow others to use, Llama 3.1 to:

- Violate the law or others’ rights, including to:
 - Engage in, promote, generate, contribute to, encourage, plan, incite, or further illegal or unlawful activity or content, such as:
 - Violence or terrorism
 - Exploitation or harm to children, including the solicitation, creation, acquisition, or dissemination of child exploitative content or failure to report Child Sexual Abuse Material
 - Human trafficking, exploitation, and sexual violence
 - The illegal distribution of information or materials to minors, including obscene materials, or failure to employ legally required age-gating in connection with such information or materials.
 - Sexual solicitation
 - Any other criminal activity
 - Engage in, promote, incite, or facilitate the harassment, abuse, threatening, or bullying of individuals or groups of individuals
 - Engage in, promote, incite, or facilitate discrimination or other unlawful or harmful conduct in the provision of employment, employment benefits, credit, housing, other economic benefits, or other essential goods and services
 - Engage in the unauthorized or unlicensed practice of any profession including, but not limited to, financial, legal, medical/health, or related professional practices

- Collect, process, disclose, generate, or infer health, demographic, or other sensitive personal or private information about individuals without rights and consents required by applicable laws
- Engage in or facilitate any action or generate any content that infringes, misappropriates, or otherwise violates any third-party rights, including the outputs or results of any products or services using the Llama Materials
- Create, generate, or facilitate the creation of malicious code, malware, computer viruses or do anything else that could disable, overburden, interfere with or impair the proper working, integrity, operation or appearance of a website or computer system
- Engage in, promote, incite, facilitate, or assist in the planning or development of activities that present a risk of death or bodily harm to individuals, including use of Llama 3.1 related to the following:
 - Military, warfare, nuclear industries or applications, espionage, use for materials or activities that are subject to the International Traffic Arms Regulations (ITAR) maintained by the United States Department of State
 - Guns and illegal weapons (including weapon development)
 - Illegal drugs and regulated/controlled substances
 - Operation of critical infrastructure, transportation technologies, or heavy machinery
 - Self-harm or harm to others, including suicide, cutting, and eating disorders
 - Any content intended to incite or promote violence, abuse, or any infliction of bodily harm to an individual
- Intentionally deceive or mislead others, including use of Llama 3.1 related to the following:
 - Generating, promoting, or furthering fraud or the creation or promotion of disinformation
 - Generating, promoting, or furthering defamatory content, including the creation of defamatory statements, images, or other content
 - Generating, promoting, or further distributing spam
 - Impersonating another individual without consent, authorization, or legal right
 - Representing that the use of Llama 3.1 or outputs are human-generated
 - Generating or facilitating false online engagement, including fake reviews and other means of fake online engagement
- Fail to appropriately disclose to end users any known dangers of your AI system

Please report any violation of this Policy, software “bug,” or other problems that could lead to a violation of this Policy through one of the following means:

- Reporting issues with the model: <https://github.com/meta-llama/llama-models/issues>
- Reporting risky content generated by the model: developers.facebook.com/llama_output_feedback
- Reporting bugs and security concerns: facebook.com/whitehat/info
- Reporting violations of the Acceptable Use Policy or unlicensed uses of Llama 3.1: LlamaUseReport@meta.com

Appendix F

As a condition to installing or accessing the specified Llama software and associated Oracle Cloud Services, You agree to comply with the terms in the following Llama 3.2 License Agreement and Acceptable Use Policy which includes the “Glossary of Terms” (the “Llama 3.2 License Agreement and AUP”), For the purposes of the associated Cloud Services and notwithstanding any provision to the contrary in the Llama 3.2 License Agreement and AUP, Llama software will be deemed Services that are warranted by Oracle under the terms of Your agreement with Oracle applicable to the Cloud Services.

Applicable to Oracle’s U.S. Government Customers, in the event of any conflicts between the EULA and the U.S. Government Contract, the U.S. Government Contract's Schedule of Services, Assignments, Disputes, Payments, Invoice, Other Compliances, mandatory Compliance with Laws Unique to Government Contracts, and prohibitions of Unauthorized Obligations clauses will take precedence over the EULA.

By installing or accessing the specified Llama software and associated Oracle Cloud Services, You confirm that You are:

- Not an individual domiciled in the European Union
- Not representing a company with its principal place of business located in the European Union or whose parent company has its principal place of business located in the European Union
- Not representing a company that has, on the Llama 3.2 version release date, greater than 700 million monthly active users in the preceding calendar month of products or services made available by such company or company’s affiliates

This confirmation is required in accordance with the Llama 3.2 Community License Agreement and the Llama 3.2 Acceptable Use Policy.”

Llama 3.2 License Agreement and AUP LLAMA 3.2 COMMUNITY LICENSE AGREEMENT

Llama 3.2 Version Release Date: September 25, 2024

“Agreement” means the terms and conditions for use, reproduction, distribution and modification of the Llama Materials set forth herein.

“Documentation” means the specifications, manuals and documentation accompanying Llama 3.2 distributed by Meta at <https://www.llama.com/docs/overview> .

“Licensee” or “you” means you, or your employer or any other person or entity (if you are entering into this Agreement on such person or entity’s behalf), of the age required under applicable laws, rules or regulations to provide legal consent and that has legal authority to bind your employer or such other person or entity if you are entering in this Agreement on their behalf.

“Llama 3.2” means the foundational large language models and software and algorithms, including machine-learning model code, trained model weights, inference-enabling code,

training-enabling code, fine-tuning enabling code and other elements of the foregoing distributed by Meta at <https://www.llama.com/llama-downloads> .

“Llama Materials” means, collectively, Meta’s proprietary Llama 3.2 and Documentation (and any portion thereof) made available under this Agreement.

“Meta” or “we” means Meta Platforms Ireland Limited (if you are located in or, if you are an entity, your principal place of business is in the EEA or Switzerland) and Meta Platforms, Inc. (if you are located outside of the EEA or Switzerland).

By clicking “I Accept” below or by using or distributing any portion or element of the Llama Materials, you agree to be bound by this Agreement.

1. License Rights and Redistribution.

a. Grant of Rights. You are granted a non-exclusive, worldwide, non-transferable and royalty-free limited license under Meta’s intellectual property or other rights owned by Meta embodied in the Llama Materials to use, reproduce, distribute, copy, create derivative works of, and make modifications to the Llama Materials.

b. Redistribution and Use.

i. If you distribute or make available the Llama Materials (or any derivative works thereof), or a product or service (including another AI model) that contains any of them, you shall (A) provide a copy of this Agreement with any such Llama Materials; and (B) prominently display “Built with Llama” on a related website, user interface, blogpost, about page, or product documentation. If you use the Llama Materials or any outputs or results of the Llama Materials to create, train, fine tune, or otherwise improve an AI model, which is distributed or made available, you shall also include “Llama” at the beginning of any such AI model name.

ii. If you receive Llama Materials, or any derivative works thereof, from a Licensee as part of an integrated end user product, then Section 2 of this Agreement will not apply to you.

iii. You must retain in all copies of the Llama Materials that you distribute the following attribution notice within a “Notice” text file distributed as a part of such copies: “Llama 3.2 is licensed under the Llama 3.2 Community License, Copyright © Meta Platforms, Inc. All Rights Reserved.”

iv. Your use of the Llama Materials must comply with applicable laws and regulations (including trade compliance laws and regulations) and adhere to the Acceptable Use Policy for the Llama Materials (available at https://www.llama.com/llama3_2/use-policy), which is hereby incorporated by reference into this Agreement.

2. Additional Commercial Terms. If, on the Llama 3.2 version release date, the monthly active users of the products or services made available by or for Licensee, or Licensee’s affiliates, is greater than 700 million monthly active users in the preceding calendar month, you must request a license from Meta, which Meta may grant to you in its sole discretion, and you are not authorized to exercise any of the rights under this Agreement unless or until Meta otherwise expressly grants you such rights.

3. Disclaimer of Warranty. UNLESS REQUIRED BY APPLICABLE LAW, THE LLAMA MATERIALS AND ANY OUTPUT AND RESULTS THEREFROM ARE PROVIDED ON AN “AS IS” BASIS, WITHOUT WARRANTIES OF ANY KIND, AND META DISCLAIMS ALL WARRANTIES OF ANY KIND, BOTH EXPRESS AND IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES OF TITLE,

NON-INFRINGEMENT, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE. YOU ARE SOLELY RESPONSIBLE FOR DETERMINING THE APPROPRIATENESS OF USING OR REDISTRIBUTING THE LLAMA MATERIALS AND ASSUME ANY RISKS ASSOCIATED WITH YOUR USE OF THE LLAMA MATERIALS AND ANY OUTPUT AND RESULTS.

4. Limitation of Liability. IN NO EVENT WILL META OR ITS AFFILIATES BE LIABLE UNDER ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, TORT, NEGLIGENCE, PRODUCTS LIABILITY, OR OTHERWISE, ARISING OUT OF THIS AGREEMENT, FOR ANY LOST PROFITS OR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, INCIDENTAL, EXEMPLARY OR PUNITIVE DAMAGES, EVEN IF META OR ITS AFFILIATES HAVE BEEN ADVISED OF THE POSSIBILITY OF ANY OF THE FOREGOING.

5. Intellectual Property.

a. No trademark licenses are granted under this Agreement, and in connection with the Llama Materials, neither Meta nor Licensee may use any name or mark owned by or associated with the other or any of its affiliates, except as required for reasonable and customary use in describing and redistributing the Llama Materials or as set forth in this Section 5(a). Meta hereby grants you a license to use “Llama” (the “Mark”) solely as required to comply with the last sentence of Section 1.b.i. You will comply with Meta’s brand guidelines (currently accessible at <https://about.meta.com/brand/resources/meta/company-brand/>). All goodwill arising out of your use of the Mark will inure to the benefit of Meta.

b. Subject to Meta’s ownership of Llama Materials and derivatives made by or for Meta, with respect to any derivative works and modifications of the Llama Materials that are made by you, as between you and Meta, you are and will be the owner of such derivative works and modifications.

c. If you institute litigation or other proceedings against Meta or any entity (including a cross-claim or counterclaim in a lawsuit) alleging that the Llama Materials or Llama 3.2 outputs or results, or any portion of any of the foregoing, constitutes infringement of intellectual property or other rights owned or licensable by you, then any licenses granted to you under this Agreement shall terminate as of the date such litigation or claim is filed or instituted. You will indemnify and hold harmless Meta from and against any claim by any third party arising out of or related to your use or distribution of the Llama Materials.

6. Term and Termination. The term of this Agreement will commence upon your acceptance of this Agreement or access to the Llama Materials and will continue in full force and effect until terminated in accordance with the terms and conditions herein. Meta may terminate this Agreement if you are in breach of any term or condition of this Agreement. Upon termination of this Agreement, you shall delete and cease use of the Llama Materials. Sections 3, 4 and 7 shall survive the termination of this Agreement.

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Llama 3.2 Acceptable Use Policy

Meta is committed to promoting safe and fair use of its tools and features, including Llama 3.2. If you access or use Llama 3.2, you agree to this Acceptable Use Policy (“**Policy**”). The most recent copy of this policy can be found at https://www.llama.com/llama3_2/use-policy.

Prohibited Uses

We want everyone to use Llama 3.2 safely and responsibly. You agree you will not use, or allow others to use, Llama 3.2 to:

1. Violate the law or others' rights, including to:
 - i. Engage in, promote, generate, contribute to, encourage, plan, incite, or further illegal or unlawful activity or content, such as:
 - a. Violence or terrorism
 - b. Exploitation or harm to children, including the solicitation, creation, acquisition, or dissemination of child exploitative content or failure to report Child Sexual Abuse Material
 - c. Human trafficking, exploitation, and sexual violence
 - d. The illegal distribution of information or materials to minors, including obscene materials, or failure to employ legally required age-gating in connection with such information or materials.
 - e. Sexual solicitation
 - f. Any other criminal activity
 - ii. Engage in, promote, incite, or facilitate the harassment, abuse, threatening, or bullying of individuals or groups of individuals
 - iii. Engage in, promote, incite, or facilitate discrimination or other unlawful or harmful conduct in the provision of employment, employment benefits, credit, housing, other economic benefits, or other essential goods and services
 - iv. Engage in the unauthorized or unlicensed practice of any profession including, but not limited to, financial, legal, medical/health, or related professional practices
 - v. Collect, process, disclose, generate, or infer private or sensitive information about individuals, including information about individuals' identity, health, or demographic information, unless you have obtained the right to do so in accordance with applicable law
 - vi. Engage in or facilitate any action or generate any content that infringes, misappropriates, or otherwise violates any third-party rights, including the outputs or results of any products or services using the Llama Materials
 - vii. Create, generate, or facilitate the creation of malicious code, malware, computer viruses or do anything else that could disable, overburden, interfere with or impair the proper working, integrity, operation or appearance of a website or computer system
 - viii. Engage in any action, or facilitate any action, to intentionally circumvent or remove usage restrictions or other safety measures, or to enable functionality disabled by Meta
2. Engage in, promote, incite, facilitate, or assist in the planning or development of activities that present a risk of death or bodily harm to individuals, including use of Llama 3.2 related to the following: 8. Military, warfare, nuclear industries or applications, espionage, use for materials or activities that are subject to the International Traffic Arms Regulations (ITAR) maintained by the United States Department of State or to the U.S. Biological Weapons Anti-Terrorism Act of 1989 or the Chemical Weapons Convention

Implementation Act of 1997 9. Guns and illegal weapons (including weapon development) 10. Illegal drugs and regulated/controlled substances 11. Operation of critical infrastructure, transportation technologies, or heavy machinery 12. Self-harm or harm to others, including suicide, cutting, and eating disorders 13. Any content intended to incite or promote violence, abuse, or any infliction of bodily harm to an individual

3. Intentionally deceive or mislead others, including use of Llama 3.2 related to the following:
 14. Generating, promoting, or furthering fraud or the creation or promotion of disinformation
 15. Generating, promoting, or furthering defamatory content, including the creation of defamatory statements, images, or other content
 16. Generating, promoting, or further distributing spam
 17. Impersonating another individual without consent, authorization, or legal right
 18. Representing that the use of Llama 3.2 or outputs are human-generated
 19. Generating or facilitating false online engagement, including fake reviews and other means of fake online engagement
4. Fail to appropriately disclose to end users any known dangers of your AI system
5. Interact with third party tools, models, or software designed to generate unlawful content or engage in unlawful or harmful conduct and/or represent that the outputs of such tools, models, or software are associated with Meta or Llama 3.2

With respect to any multimodal models included in Llama 3.2, the rights granted under Section 1(a) of the Llama 3.2 Community License Agreement are not being granted to you if you are an individual domiciled in, or a company with a principal place of business in, the European Union. This restriction does not apply to end users of a product or service that incorporates any such multimodal models.

Please report any violation of this Policy, software “bug,” or other problems that could lead to a violation of this Policy through one of the following means:

- Reporting issues with the model: <https://github.com/meta-llama/llama-models/issues>
- Reporting risky content generated by the model: developers.facebook.com/llama_output_feedback
- Reporting bugs and security concerns: facebook.com/whitehat/info
- Reporting violations of the Acceptable Use Policy or unlicensed uses of Llama 3.2: LlamaUseReport@meta.com

Appendix G

As a condition to installing or accessing the specified Llama software and associated Oracle Cloud Services, You agree to comply with the terms in the following Llama 3.3 License Agreement and Acceptable Use Policy which includes the “Glossary of Terms” (the “Llama 3.3 License Agreement and AUP”), For the purposes of the associated Cloud Services and notwithstanding any provision to the contrary in the Llama 3.3 License Agreement and AUP, Llama software will be deemed Services that are warranted by Oracle under the terms of Your agreement with Oracle applicable to the Cloud Services.

Applicable to Oracle’s U.S. Government Customers, in the event of any conflicts between the EULA and the U.S. Government Contract, the U.S. Government Contract's Schedule of Services, Assignments, Disputes, Payments, Invoice, Other Compliances, mandatory Compliance with Laws Unique to Government Contracts, and prohibitions of Unauthorized Obligations clauses will take precedence over the EULA.

Llama 3.3 License Agreement and AUP

LLAMA 3.3 COMMUNITY LICENSE AGREEMENT

Llama 3.3 Version Release Date: December 6, 2024

“**Agreement**” means the terms and conditions for use, reproduction, distribution and modification of the Llama Materials set forth herein.

“**Documentation**” means the specifications, manuals and documentation accompanying Llama 3.3 distributed by Meta at <https://www.llama.com/docs/overview>.

“**Licensee**” or “**you**” means you, or your employer or any other person or entity (if you are entering into this Agreement on such person or entity’s behalf), of the age required under applicable laws, rules or regulations to provide legal consent and that has legal authority to bind your employer or such other person or entity if you are entering in this Agreement on their behalf.

“**Llama 3.3**” means the foundational large language models and software and algorithms, including machine-learning model code, trained model weights, inference-enabling code, training-enabling code, fine-tuning enabling code and other elements of the foregoing distributed by Meta at <https://www.llama.com/llama-downloads>.

“**Llama Materials**” means, collectively, Meta’s proprietary Llama 3.3 and Documentation (and any portion thereof) made available under this Agreement.

“**Meta**” or “**we**” means Meta Platforms Ireland Limited (if you are located in or, if you are an entity, your principal place of business is in the EEA or Switzerland) and Meta Platforms, Inc. (if you are located outside of the EEA or Switzerland).

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1. License Rights and Redistribution.

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b. Redistribution and Use.

i. If you distribute or make available the Llama Materials (or any derivative works thereof), or a product or service (including another AI model) that contains any of them, you shall (A) provide a copy of this Agreement with any such Llama Materials; and (B) prominently display “Built with Llama” on a related website, user interface, blogpost, about page, or product documentation. If you use the Llama Materials or any outputs or results of the Llama Materials to create, train, fine tune, or otherwise improve an AI model, which is distributed or made available, you shall also include “Llama” at the beginning of any such AI model name.

ii. If you receive Llama Materials, or any derivative works thereof, from a Licensee as part of an integrated end user product, then Section 2 of this Agreement will not apply to you.

iii. You must retain in all copies of the Llama Materials that you distribute the following attribution notice within a “Notice” text file distributed as a part of such copies: “Llama 3.3 is licensed under the Llama 3.3 Community License, Copyright © Meta Platforms, Inc. All Rights Reserved.”

iv. Your use of the Llama Materials must comply with applicable laws and regulations (including trade compliance laws and regulations) and adhere to the Acceptable Use Policy for the Llama Materials (available at https://www.llama.com/llama3_3/use-policy), which is hereby incorporated by reference into this Agreement.

2. Additional Commercial Terms. If, on the Llama 3.3 version release date, the monthly active users of the products or services made available by or for Licensee, or Licensee’s affiliates, is greater than 700 million monthly active users in the preceding calendar month, you must request a license from Meta, which Meta may grant to you in its sole discretion, and you are not authorized to exercise any of the rights under this Agreement unless or until Meta otherwise expressly grants you such rights.

3. Disclaimer of Warranty. UNLESS REQUIRED BY APPLICABLE LAW, THE LLAMA MATERIALS AND ANY OUTPUT AND RESULTS THEREFROM ARE PROVIDED ON AN “AS IS” BASIS, WITHOUT WARRANTIES OF ANY KIND, AND META DISCLAIMS ALL WARRANTIES OF ANY KIND, BOTH EXPRESS AND IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES OF TITLE, NON-INFRINGEMENT, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE. YOU ARE SOLELY RESPONSIBLE FOR DETERMINING THE APPROPRIATENESS OF USING OR REDISTRIBUTING THE LLAMA MATERIALS AND ASSUME ANY RISKS ASSOCIATED WITH YOUR USE OF THE LLAMA MATERIALS AND ANY OUTPUT AND RESULTS.

4. Limitation of Liability. IN NO EVENT WILL META OR ITS AFFILIATES BE LIABLE UNDER ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, TORT, NEGLIGENCE, PRODUCTS LIABILITY, OR OTHERWISE, ARISING OUT OF THIS AGREEMENT, FOR ANY LOST PROFITS OR ANY INDIRECT, SPECIAL, CONSEQUENTIAL, INCIDENTAL, EXEMPLARY OR PUNITIVE DAMAGES, EVEN IF META OR ITS AFFILIATES HAVE BEEN ADVISED OF THE POSSIBILITY OF ANY OF THE FOREGOING.

5. Intellectual Property.

a. No trademark licenses are granted under this Agreement, and in connection with the Llama Materials, neither Meta nor Licensee may use any name or mark owned by or associated with the other or any of its affiliates, except as required for reasonable and customary use in describing and redistributing the Llama Materials or as set forth in this Section 5(a). Meta hereby grants you a license to use “Llama” (the “Mark”) solely as required to comply with the last sentence of Section 1.b.i. You will comply with Meta’s brand guidelines (currently accessible at <https://about.meta.com/brand/resources/meta/company-brand/>). All goodwill arising out of your use of the Mark will inure to the benefit of Meta.

b. Subject to Meta’s ownership of Llama Materials and derivatives made by or for Meta, with respect to any derivative works and modifications of the Llama Materials that are made by you, as between you and Meta, you are and will be the owner of such derivative works and modifications.

c. If you institute litigation or other proceedings against Meta or any entity (including a cross-claim or counterclaim in a lawsuit) alleging that the Llama Materials or Llama 3.3 outputs or results, or any portion of any of the foregoing, constitutes infringement of intellectual property or other rights owned or licensable by you, then any licenses granted to you under this Agreement shall terminate as of the date such litigation or claim is filed or instituted. You will indemnify and hold harmless Meta from and against any claim by any third party arising out of or related to your use or distribution of the Llama Materials.

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7. Governing Law and Jurisdiction. This Agreement will be governed and construed under the laws of the State of California without regard to choice of law principles, and the UN Convention on Contracts for the International Sale of Goods does not apply to this Agreement. The courts of California shall have exclusive jurisdiction of any dispute arising out of this Agreement.

Llama 3.3 Acceptable Use Policy

Meta is committed to promoting safe and fair use of its tools and features, including Llama 3.3. If you access or use Llama 3.3, you agree to this Acceptable Use Policy (“**Policy**”). The most recent copy of this policy can be found at https://www.llama.com/llama3_3/use-policy.

Prohibited Uses

We want everyone to use Llama 3.3 safely and responsibly. You agree you will not use, or allow others to use, Llama 3.3 to:

1. Violate the law or others’ rights, including to:

a. Engage in, promote, generate, contribute to, encourage, plan, incite, or further illegal or unlawful activity or content, such as:

i. Violence or terrorism

ii. Exploitation or harm to children, including the solicitation, creation, acquisition, or dissemination of child exploitative content or failure to report Child Sexual Abuse Material

iii. Human trafficking, exploitation, and sexual violence

iv. The illegal distribution of information or materials to minors, including obscene materials, or failure to employ legally required age-gating in connection with such information or materials.

v. Sexual solicitation

vi. Any other criminal activity

b. Engage in, promote, incite, or facilitate the harassment, abuse, threatening, or bullying of individuals or groups of individuals

c. Engage in, promote, incite, or facilitate discrimination or other unlawful or harmful conduct in the provision of employment, employment benefits, credit, housing, other economic benefits, or other essential goods and services

d. Engage in the unauthorized or unlicensed practice of any profession including, but not limited to, financial, legal, medical/health, or related professional practices

e. Collect, process, disclose, generate, or infer private or sensitive information about individuals, including information about individuals' identity, health, or demographic information, unless you have obtained the right to do so in accordance with applicable law

f. Engage in or facilitate any action or generate any content that infringes, misappropriates, or otherwise violates any third-party rights, including the outputs or results of any products or services using the Llama Materials

g. Create, generate, or facilitate the creation of malicious code, malware, computer viruses or do anything else that could disable, overburden, interfere with or impair the proper working, integrity, operation or appearance of a website or computer system

h. Engage in any action, or facilitate any action, to intentionally circumvent or remove usage restrictions or other safety measures, or to enable functionality disabled by Meta

2. Engage in, promote, incite, facilitate, or assist in the planning or development of activities that present a risk of death or bodily harm to individuals, including use of Llama 3.3 related to the following:

a. Military, warfare, nuclear industries or applications, espionage, use for materials or activities that are subject to the International Traffic Arms Regulations (ITAR) maintained by the United States Department of State or to the U.S. Biological Weapons Anti-Terrorism Act of 1989 or the Chemical Weapons Convention Implementation Act of 1997

b. Guns and illegal weapons (including weapon development)

c. Illegal drugs and regulated/controlled substances

- d. Operation of critical infrastructure, transportation technologies, or heavy machinery
 - e. Self-harm or harm to others, including suicide, cutting, and eating disorders
 - f. Any content intended to incite or promote violence, abuse, or any infliction of bodily harm to an individual
3. Intentionally deceive or mislead others, including use of Llama 3.3 related to the following:
- a. Generating, promoting, or furthering fraud or the creation or promotion of disinformation
 - b. Generating, promoting, or furthering defamatory content, including the creation of defamatory statements, images, or other content
 - c. Generating, promoting, or further distributing spam
 - d. Impersonating another individual without consent, authorization, or legal right
 - e. Representing that the use of Llama 3.3 or outputs are human-generated
 - f. Generating or facilitating false online engagement, including fake reviews and other means of fake online engagement
4. Fail to appropriately disclose to end users any known dangers of your AI system
5. Interact with third party tools, models, or software designed to generate unlawful content or engage in unlawful or harmful conduct and/or represent that the outputs of such tools, models, or software are associated with Meta or Llama 3.3

With respect to any multimodal models included in Llama 3.3, the rights granted under Section 1(a) of the Llama 3.3 Community License Agreement are not being granted to you if you are an individual domiciled in, or a company with a principal place of business in, the European Union. This restriction does not apply to end users of a product or service that incorporates any such multimodal models.

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- Reporting risky content generated by the model: developers.facebook.com/llama_output_feedback
- Reporting bugs and security concerns: facebook.com/whitehat/info
- Reporting violations of the Acceptable Use Policy or unlicensed uses of Llama 3.3: LlamaUseReport@meta.com