Making the Most of Oracle SaaS

Oracle Advanced Customer Services can help.

SaaS: The Road Ahead

73% of organizations have already adopted cloud technology.1

By 2021 55% of Oracle’s on-premises customers will have moved 80% of their capabilities to Oracle Cloud.1

And another 17% intend to do so in the next 12 months.1

Top Four SaaS Essentials

1. User Adoption
   Boost user adoption and productivity through functional and technical help desk support from dedicated experts who understand your business requirements.

2. Business Continuity
   Maximize the availability and performance of critical business processes with proactive support, guidance, and prioritized issue resolution.

3. Technical Optimization
   Streamline your PaaS for SaaS extensions and integrations making the most of expert technical guidance and resolution skills, and efficient change and release management.

4. Security
   Tighten the protection against threats with 24/7 Managed Security Services and seamless, user-friendly identity-management capabilities.

Oracle Advanced Customer Services Can Help

User Adoption

Business Continuity

Technical Optimization

Security

Oracle Advanced Customer Services Can Help

Join our communities

Oracle Advanced Customer Services Can Help

To learn more about how Oracle Advanced Customer Services can help you make the most of your SaaS environment, download our solution brief.

"Maximize the Value of SaaS with Tailored Support."

Conclusion

2. Ibid.
5. Ibid.
6. Ibid.

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