

# Oracle® Real-Time Decisions Applications

System Requirements and Supported Platforms

Release 3.1.1

E28944-02

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This document contains the system requirements for Oracle Real-Time Decisions (Oracle RTD) Applications, Release 3.1.1.

For general information about Oracle RTD Applications, please see the following documents:

- *Oracle Real-Time Decisions Base Application Installation and Reference Guide*
- *Oracle Real-Time Decisions Base Application Decision Management Installation and Configuration Guide*
- *Oracle Real-Time Decisions Base Application Decision Management Applications User's Guide*

Documentation for Oracle RTD Applications is available on the Oracle Technology Network (OTN) Documentation Website:

<http://www.oracle.com/technetwork/documentation/rtd-apps-099944.html>

This guide contains the following sections:

- [Section 1, "Platform Requirements for Oracle RTD Applications"](#)
- [Section 2, "Supported Software"](#)
- [Section 3, "Ancillary Programs"](#)
- [Section 4, "License Agreements"](#)
- [Section 5, "Documentation Accessibility"](#)

## 1 Platform Requirements for Oracle RTD Applications

Before installing Oracle Real-Time Decisions Applications (Release 3.1.1), you must install the Oracle RTD platform software. [Table 1](#) displays the Oracle RTD platform requirements for Oracle Real-Time Decisions Applications.

**Table 1 Certified Platforms for Oracle Real-Time Decisions Applications**

Oracle RTD Applications	Oracle RTD Platform <sup>1</sup>	Support Level
Oracle RTD Base Application - Base Inline Services: <ul style="list-style-type: none"><li>■ Base Customer Service</li><li>■ Base E-Commerce</li></ul>	3.0.0.1, 3.0.0.1.10 (PSU), and 3.0.0.1.11 (PSU)	Certified

**Table 1 (Cont.) Certified Platforms for Oracle Real-Time Decisions Applications**

Oracle RTD Applications	Oracle RTD Platform <sup>1</sup>	Support Level
Oracle RTD Base Application - Reference Library: <ul style="list-style-type: none"> <li>■ Cross Sell Batch</li> <li>■ Numeric Predictions</li> </ul>	3.0.0.1, 3.0.0.1.10 (PSU), and 3.0.0.1.11 (PSU)	Certified
Oracle RTD Base Application - Oracle RTD Decision Management: <ul style="list-style-type: none"> <li>■ Oracle RTD Decision Management applications, including RTD for Marketing Optimization</li> </ul>	3.0.0.1.11 (PSU)	<i>See the following: <a href="#">Support Level for Oracle RTD Base Application - Oracle RTD Decision Management</a></i>

<sup>1</sup> Oracle RTD Platform 3.0.0.1.10 (PSU) and Oracle RTD Platform 3.0.0.1.11 (PSU) are available through the Patches & Updates tab at support.oracle.com

For specific operating system, application server, and database requirements, see the *System Requirements and Supported Platforms* document for the Oracle RTD platform.

**Support Level for Oracle RTD Base Application - Oracle RTD Decision Management**

Oracle RTD Decision Management applications are supported and certified only on:

- Application Server for the Production Environment:
  - Oracle WebLogic Server 11gR1 (10.3.5 or 10.3.6) with Application Development Runtime (11.1.1.6)
  - IBM WebSphere Application Server 7 (7.0.0.21 or later fix pack)
- Application Server for the Development Environment:
  - Oracle WebLogic Server 11gR1 (10.3.5) bundled as part of Oracle JDeveloper 11g Rel 1 (11.1.1.6)
- Database: Oracle

In order to see reports within Oracle RTD Decision Management applications, single sign-on (SSO) must be configured. The following SSO providers are certified:

- If using Oracle WebLogic Server 11gR1, Oracle Identity and Access Management 11g (11.1.1.5.0), Oracle Identity Management 11g (11.1.1.6.0), Oracle Fusion Middleware Web Tier Utilities 11g (11.1.1.6.0), and Oracle Access Manager WebGates (11.1.1.5.0)
- If using IBM WebSphere Application Server 7, IBM Lightweight Third-Party Authentication mechanism (LTPA) bundled as part of IBM WebSphere Application Server 7

Oracle RTD Decision Management applications require the deployment of an RTD server instance on the same WebLogic application server as the one on which the Oracle RTD Decision Management application is running. The RTD server(s) used in the decisioning process and the Oracle RTD database they use can be on any supported application server and database.

If integration of Oracle RTD Decision Center reports within Oracle RTD Decision Management applications is desired, the RTD server(s) used in the decisioning process must be on the same version of WebLogic or WebSphere application server as Oracle RTD Decision Management, and they must be using Oracle RTD 3.0.0.1.11 (PSU).

Oracle recommends upgrading the the RTD server(s) used in the decisioning process to Oracle RTD 3.0.0.1.11 (PSU), even if you do not plan to integrate Oracle RTD Decision Center reports within Oracle RTD Decision Management applications, in order to better support the scalability requirements associated with learning and decisioning use cases leveraging the Decision Graph features which were first introduced in Oracle RTD Decision Management 3.1.

## 2 Supported Software

Oracle Real-Time Decisions Applications supports the third-party software products listed in [Table 2](#). These products must be obtained directly from the vendors that sell them.

**Table 2 Supported Software**

Vendor and Product	Version	Associated Module	Function
Adobe Acrobat Reader	6.0, 7.0, 8.0, 9.0	Oracle RTD Applications Documentation	Used for viewing portable document format (PDF) documents

## 3 Ancillary Programs

The ancillary programs listed in [Table 3](#) are provided with Oracle Real-Time Decisions Applications, Release 3.1 through licensing agreements with the vendors that own them. The use of all ancillary programs is governed by the terms of the Software License and Services Agreement (SLSA) between your company and Oracle.

**Table 3 Ancillary Programs**

Vendor	Product	Version	Description
Apache Software Foundation	Log4j	1.2.1.4	Logging
Apache Software Foundation	SAAJ (javax.xml.soap)	1.2, 1.2.1	Axis
Apache Software Foundation	Struts	1.2.8	JSP library
Apache Software Foundation	Velocity	1.3.1	Template substitution
Eclipse Foundation	Eclipse Modelling Framework	2.1	Metadata library
Google	Google Collections	0.8	Collections

## 4 License Agreements

This section lists the following license agreement:

- [Apache Software License, Version 2.0](#)

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Version 2.0, January 2004

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