



GenAI in HR

New global survey results and insights

May 2025

Al Value, Oracle EMEA Applications





Presenters today





John Menhinick
Al Value
Oracle, EMEA Applications
Senior Director



Egé Edi SivaAl Value
Oracle, EMEA Applications
Senior Director



Sarah Horne
HR Transformation
Oracle, EMEA Applications
Executive Director



Safe harbour

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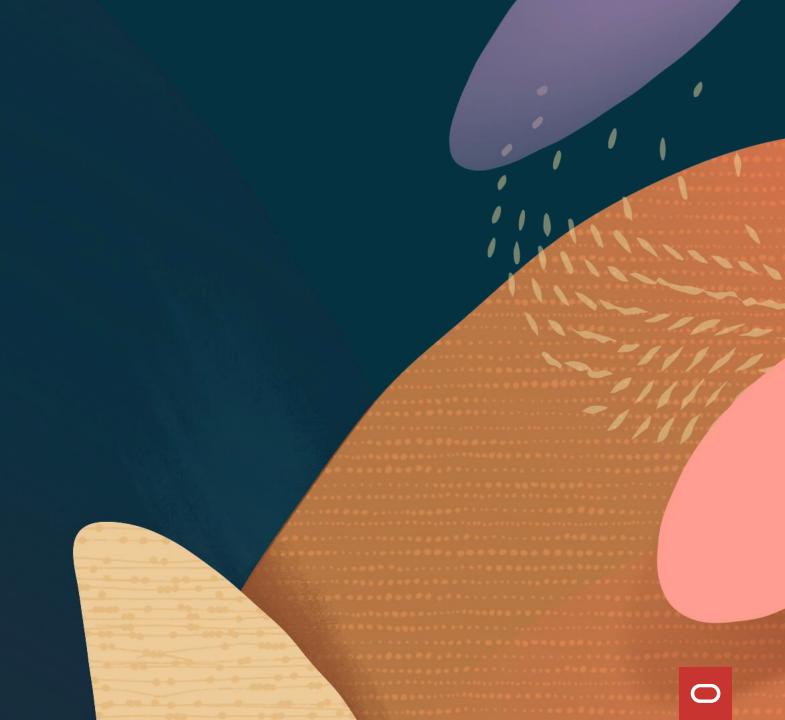
Agenda

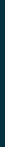
- About the Survey
- Survey Key Results
- Driving Value
- Al Applied, Now



About the Survey

Participant Profile







Branch

The Independent European Banking Community for Senior HR Leaders

An independent community for senior HR leaders from Tier 1 European Banks where they connect with each other, access thought leaders, and develop innovative solutions for the changing needs of their workforce, workplace and the future of work.

LinkedIn Page



About the Survey | Deep insights into GenAl adoption in HR in EMEA

100+

>30

10+

>80

Survey respondents

Countries represented

Industries surveyed

Companies participated

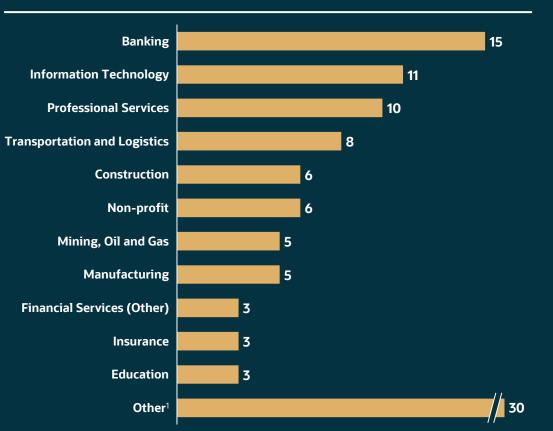
Perspectives from HR leaders and practitioners, capturing global attitudes and emerging trends in Generative Al Diverse geographical representation, offering insights into regional priorities, challenges & adoption patterns

Cross-industry participation ensures relevant sector-specific use cases, challenges, and actionable insights Responses from a range of companies, from multinational corporations to specialized organizations, enrich findings

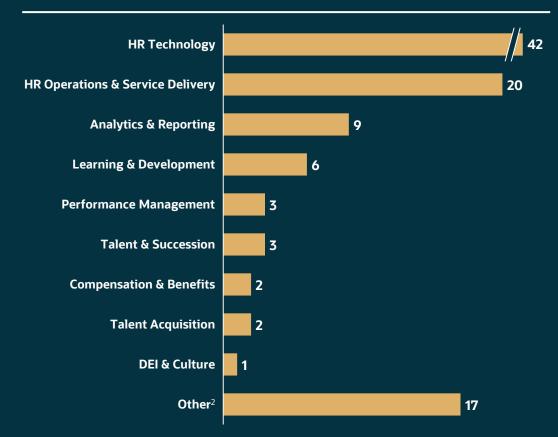


Participant Profile | Diverse industries and functional representation in HR

Industries

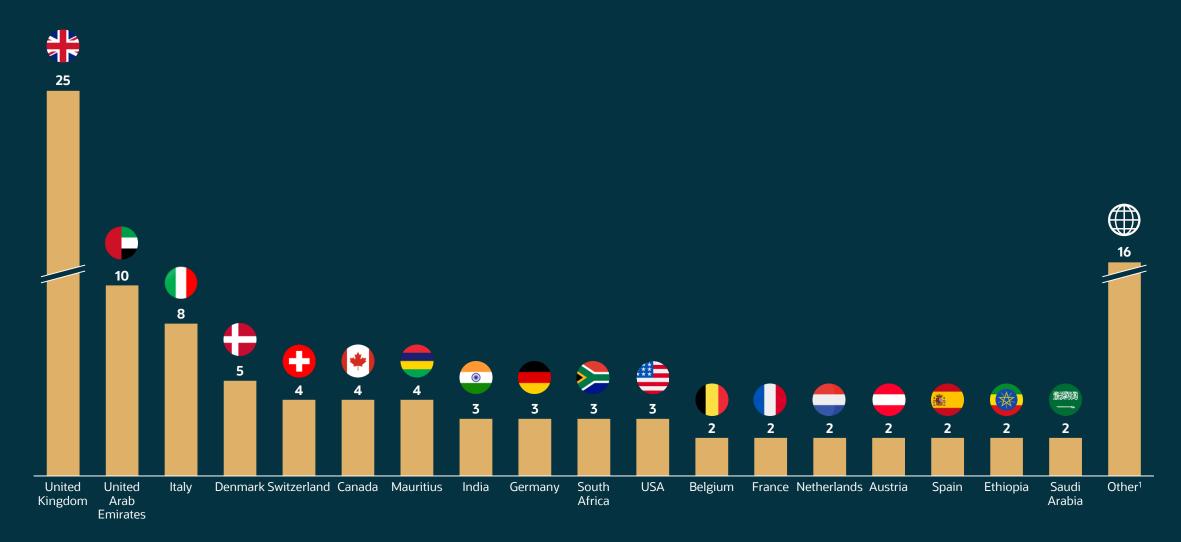


Functions





Geography | Diverse and balanced representation across countries





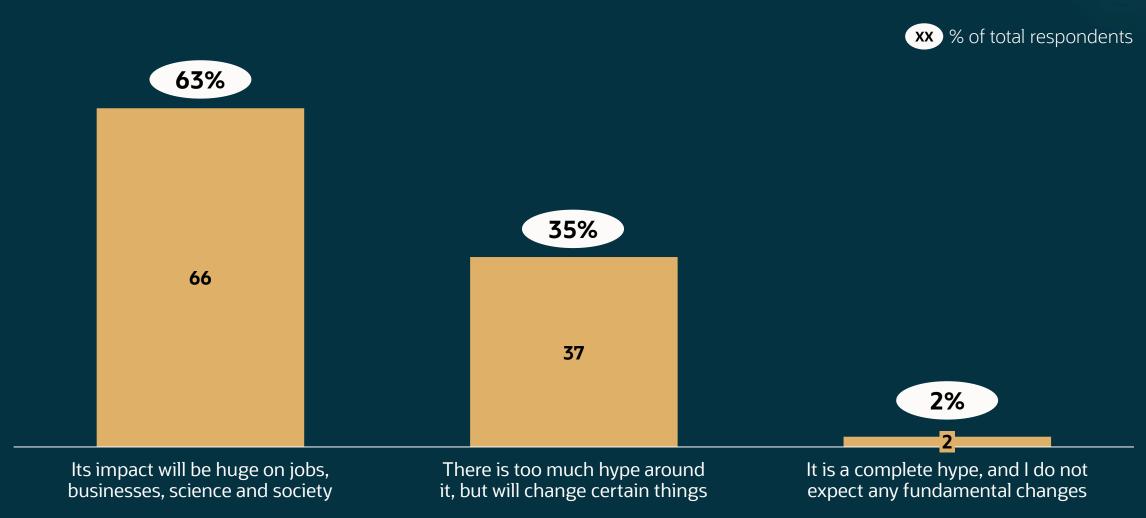
Survey Key Results

Perceptions, Usage and Adoption



Hype | GenAl is seen as transformational, but some skepticism remains

Question: How are you feeling about GenAl, is it here to stay or hype?

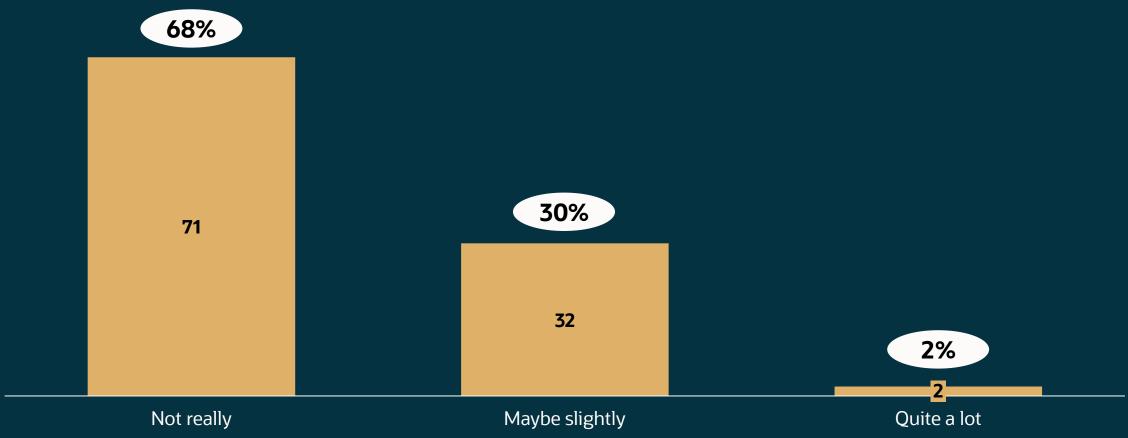


Fear | Low concerns about job displacement from GenAl

Question: Are you concerned about Al displacing your job?

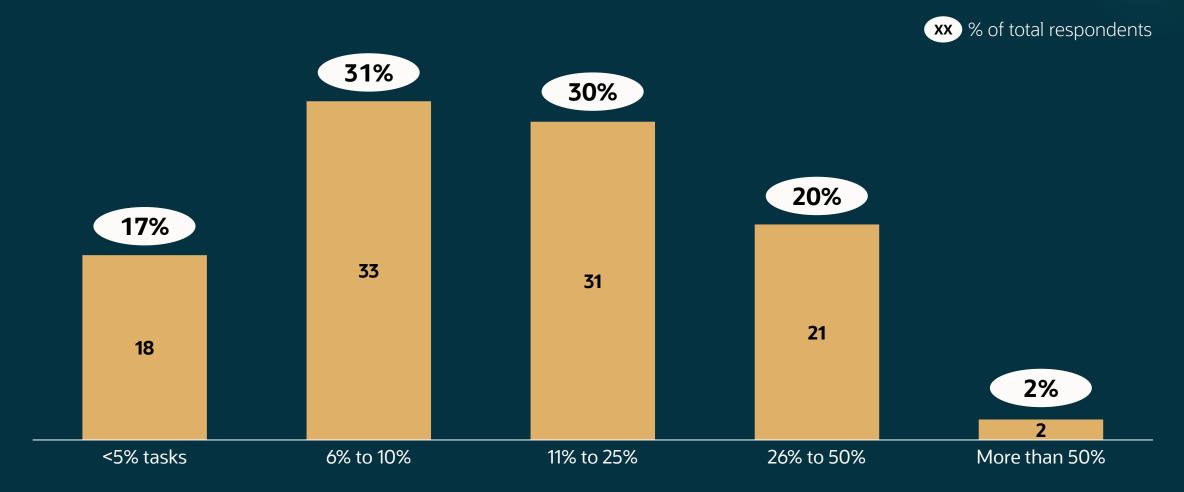






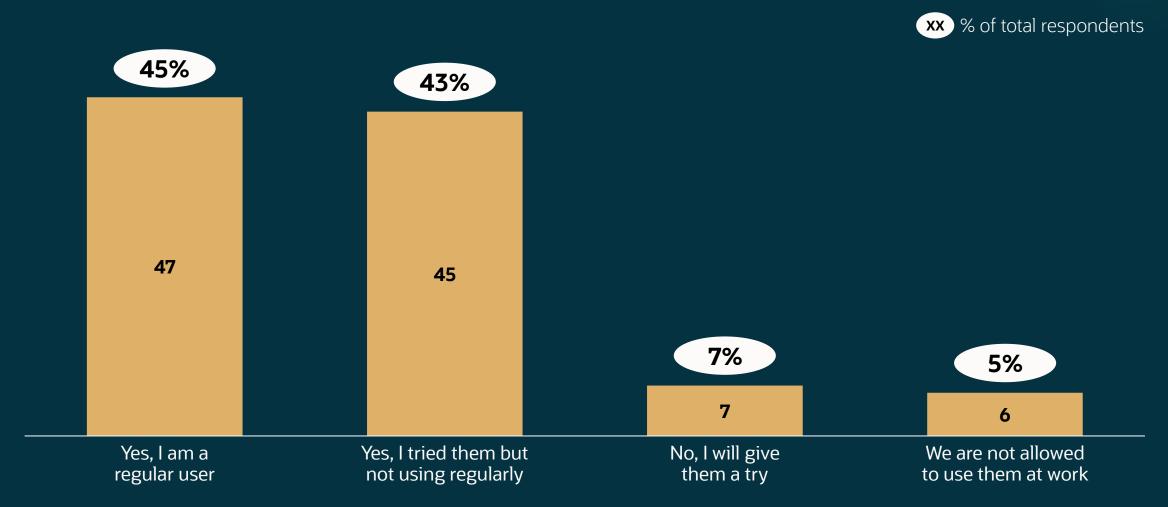
Productivity | GenAl is already boosting productivity significantly

Question: To what extent can GenAl free-up your time for day-to-day tasks?



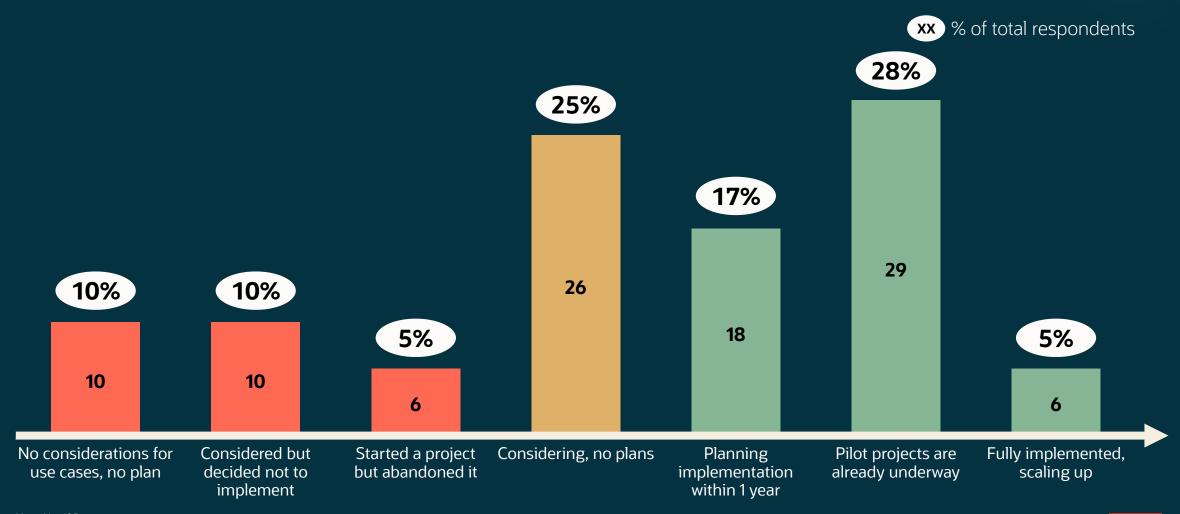
Usage | Strong adoption of GenAl, but regular usage varies

Question: Are you already using GenAl tools (e.g., ChatGPT, Cohere, Gemini, Perplexity) at work to support your day-to-day tasks?



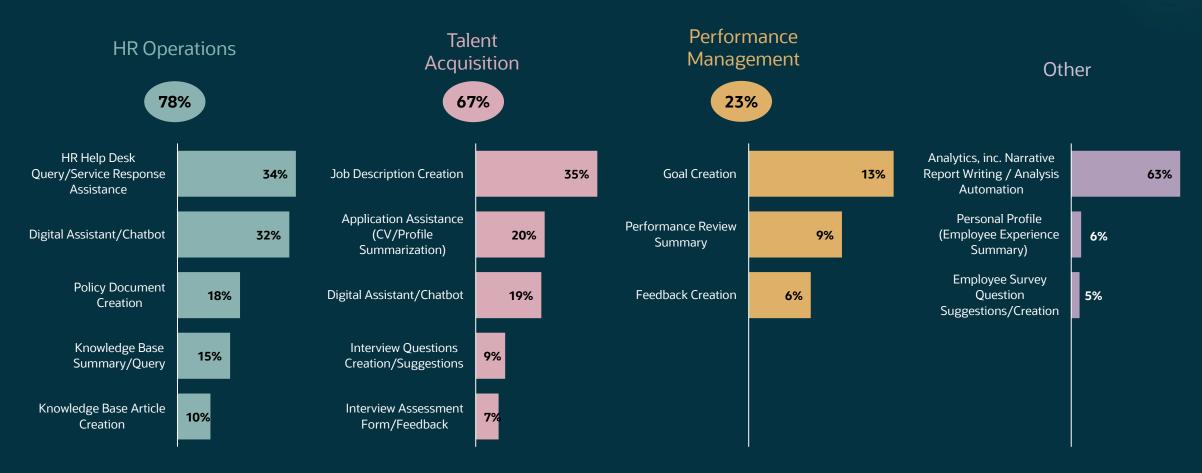
Adoption | Half of the organisations are moving forward

Question: Where is your organisation in terms of GenAl adoption in HR?



HR ROI | Greatest value expected in HR operations and talent acquisition

Question: Which top three GenAl capabilities in HR do you believe will yield the highest return on investment (ROI)? (Pick your top three)

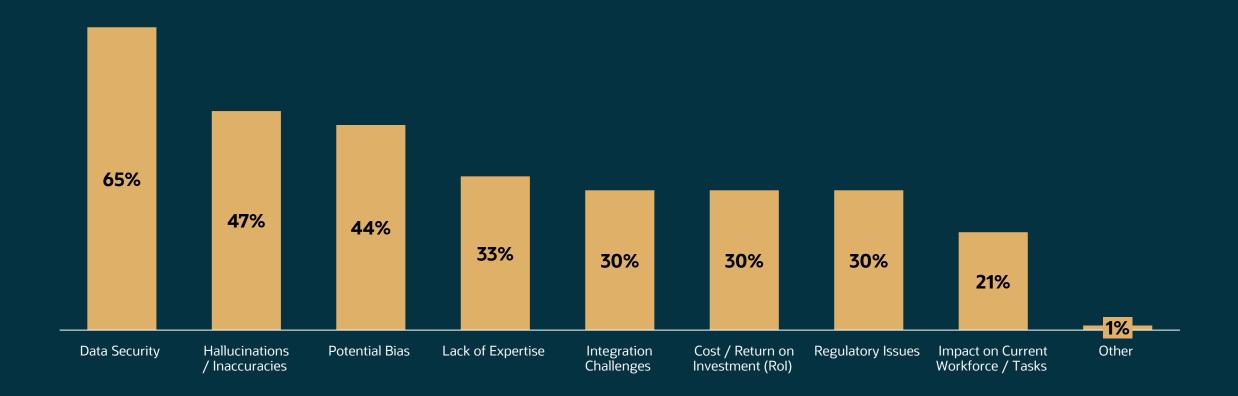


All statistics represent % of the total sample.

Note: N = 105

Concerns | Data security is the biggest single concern for GenAl in HR

Question: What are your top three concerns related to GenAl? (Pick your top three)





Embedded AI is secure and simple to use

Data is always secure and is not shared

Guardrails protect your business and mitigate risk Al is embedded within workflows to support human decisions

We monitor legislation and regulatory changes

Your data and the models we use are hosted and managed all within the same infrastructure (OCI)

We engineer prompts, test results for accuracy and provide outcomes to SaaS users for human approval

We design Al solutions for specific business problems, surfacing results in the SaaS applications customers use everyday Oracle is committed to complying with data protection laws and collaborates with data and Al standards organizations







"We are sensitive about data, and we like how everything is kept all in Oracle HCM. The data created in the Oracle environment doesn't go to external Al generative solutions — and this is more sustainable from a data privacy point of view."

Annalisa SilvestriHead of HRIS & Global Payroll Lead

Electrolux Professional Group

on-demand here

Driving Value

Making Impact on Business Outcomes



What set organisations Apart?



Ambition for AI

How committed is the organization to using Al as a driver of change and competitive advantage?

Ability to Execute

How effectively can the organization deploy, scale, and operationalize Al technologies?





Archetypes of AI Adoption



High

Al Ambition

The desire to use AI, having clear PoV

Staller

Stuck in formulating strategy, not executing, or conducting endless Pilots

Sleeper

Reluctant to move due to perceived barriers to adopting Al or lack of PoV

Maximizer

Using AI in multiple business functions leveraging pre-built and bespoke AI capabilities

Mover

functions to run daily processes, using available AI tools

Low

Ability to Execute

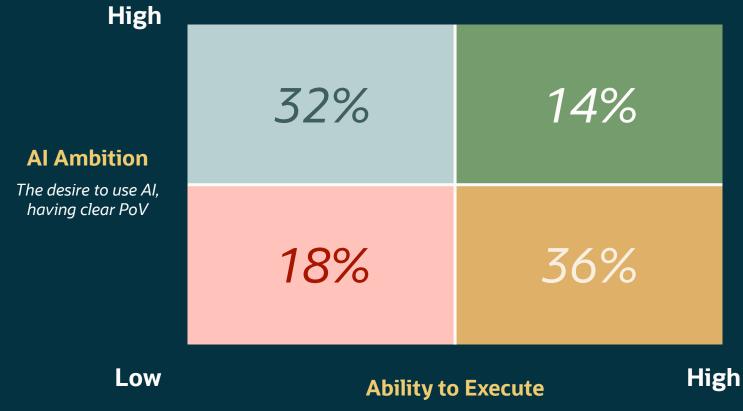
High

Ability to scale, to extract value, to execute speed



About AI Adoption Today: A Tale of Two Halves

Our initial research reveals a near-even split: while half of organizations have started applying Al and scaling, the other half remain stalled or inactive, yet to unlock meaningful value



^{*} Based on initial research. Classification is derived from a combination of assessments by the Oracle Al Value Team and customer self-assessments using the framework.

Ability to scale, to extract value, to execute speed





Guiding principles irrespective of where you are today



People

Raise Awareness About What You Already Have

Lead and Inspire with Business Value



Process

Balance Quick Wins with Long-Term Scalability

Tie Al to Business Outcomes



Ecosystem

Bridge Business and IT Early

Build Your Al Center of Excellence (CoE)



Start with embedded AI for quick value



Al Agents

Orchestrates end-to-end processes by integrating business logic, workflows, automation, and AI for autonomous execution.

Predictive Al Value

Learns from your data to make better predictions and drive consistency & quality in business outcomes.

Al Agents Generative Al Predictive Al Fusion Applications

Generative Al Value

Elevates user experience and boosts productivity by automating repetitive tasks.

Baseline Fusion Value

Automates workflows with rule-based logic and technology (e.g. RPA), ensuring efficiency and best-practice execution.



wood.



"ROI is very much a focus area for any leadership team within the organization."

Dawn TittensorVP, Digital Transformation
(People Systems)

Wood plc

on-demand here

Average time to hire



AI Value extends beyond just productivity gains



Efficiency

"Getting things done right"

Al makes tasks and workflows more efficient



More volume, less errors



Higher speed



Automated processes



Effectiveness

"Doing the right things"

Al finds hidden data patterns to enable new ways of working



Better decisions



Higher quality



Consistency



Experience

"Making things feel right

Al enhances the user experience and makes the product delightful to use



Intuitive navigation



Personalised interactions



Conversational interface



AI Applied, Now

The Activate Al Programme



The Value of AI in Oracle Cloud HCM



Find candidates faster and reduce time-to-hire by ...

10%

less time on administrative tasks so you can focus on more value-adding tasks

Boost career growth by more than..

30%

^{*} Statistics based on experience from Oracle Fusion Customers and Oracle Playbook on AI Excellence and HR Excellence.

Oracle has created 'Al Packages' - a collection of high value, functionally similar AI features that are organised around customer processes

Recruitment

Performance **Management**

Talent Management

HR **Operations**

19

Al features

Al features

10

Al features

Al features



Candidate Experience Summary



How does it work?

Generates a work summary for candidates in Oracle Recruiting Assistant when they apply for a job. Using Al Assist capabilities, the work summary is generated based on the candidate's resume to match the job that they're applying for. Candidates have the option to review the work summary, make changes to it, and then add it to their job application.

Benefit

Provides quick executive summary of candidate resume for better reception by recruiters and hiring managers.

See it in action

Activation Guides

Package: Recruitment

Module Required: Recruiting Booster

Generative Al Technology:

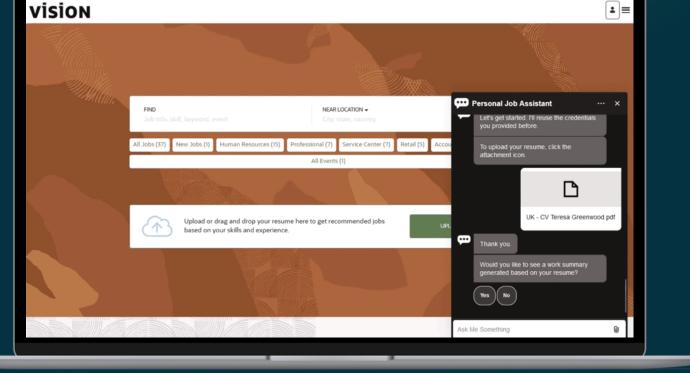
Redwood: Not required

Prerequisites: N/A

Primary User: Candidate available from 🗀 24A







The Activate AI Programme

A fast-activation programme designed to enable you experience the benefits of AI fast!

- Our goal is to help you turn on & use Al quickly and simply
- There are two routes you can take to get activated:



Self Activation

- You/your partner use product documentation and enablement material
- Oracle provides demos, run-books, steps to enable guides etc
- No cost exercise

2

Oracle Supported Activation

- Activation supported by Oracle consulting and delivery teams
- Oracle will partner with you to configure, test & enable AI features quick and easily
- Chargeable (fixed scope, low cost)

Please email enquiries to: activate-ai_mb@oracle.com







"It was very, very simple to enable. Just a straightforward enabling of an option within the visual builder screen and the Al assisting goals were there."



The Very Group

on-demand here



ORACLE