



Oracle Hospitality Suite8 Solutions

Provide the Perfect Welcome

Perfect hosts are easy to recognize: they anticipate and fulfill their guests' every wish with a genuine smile. Oracle Hospitality Suite8 solutions support the highest levels of service by providing comprehensive guest information, available around the clock and at your fingertips.

Creating a Unique Experience

Your daily routine should become a once-in-a-lifetime experience for your guests—and this starts well before your guests arrive at reception.

Oracle Hospitality Suite8 solutions help you be an attentive host in every way. The solutions ensure that all your hotel's departments and processes work optimally together. Everything runs more smoothly—and you and your hotel enjoy even more success. Join with the best hotels in the world by selecting Oracle Hospitality Suite8 solutions for you and your guests.



Oracle Hospitality Suite8 solutions provide fully integrated hotel management; all hotel processes are combined in a single software solution.



"Our hotel is in competition with a whole world of hotels. Oracle Hospitality Suite8 solutions have helped us achieve a great market position because online sales are so much easier for us now. Our website always looks attractive and professional, and convenient web bookings are possible on other reservation portals as well as on our website."

MARIANA INEL
HOTEL DIRECTOR AT FLANDRISCHER HOF HOTEL
COLOGNE, GERMANY

"Room reservations, wellness bookings, cultural programs, conference packages, technical equipment: everything flows together perfectly in Oracle Hospitality Suite8 solutions. Our guests receive an easy-to-understand bill, even an up-to-the-minute status, if requested."

VOLKER TRAUTMANN
DIVISION HEAD OF GUESTS, EVENTS AND TECHNOLOGY AT SCHÖNBlick CHRISTIAN GUEST CENTER
SCHWÄBISCH GMÜND, GERMANY





The Guest Journey

You know your guests, and your valuable knowledge is at the heart of Oracle Hospitality Suite8 solutions. Everyone on your team is able to provide the perfect service throughout your guest's journey.

Hotel Search

How will your guests find you? Guests have multiple options for searching for hotels: online platforms powered by alternative distribution systems (ADS), travel agencies powered by the global distribution systems (GDS), and direct sales on your website. Oracle Hospitality Suite8 solutions ensure that you are attractively positioned and totally up to date on all relevant booking websites. This way, your hotel has the best chance of being seen in a highly competitive and crowded market.

Hotel Booking

Have guests selected your hotel? Congratulations! Oracle Hospitality Suite8 solutions make reservations, changes, and additions as easy as possible for your guests.

Pre-Stay Communication

Do your guests feel good even before the trip starts? That is because you have been in touch via e-mail, text message, or fax. Your guests will be sure they've made the right decision when they get a personalized message, sent automatically by Oracle Hospitality Suite8 solutions.

Check In

Will your guests check in from a mobile device, at a kiosk terminal, or at your reception desk? Reach out to your guests with multiple, convenient options for check-in—all supported by Oracle Hospitality Suite8 solutions. You've made your guests' arrival quick and easy.

Hotel Services

How can you provide a memorable experience? Your dining, spa, and entertainment options are an excellent way to differentiate your service and increase your revenue. Use Oracle Hospitality Suite8 solutions to present online offers for the bar, restaurant, and wellness areas to generate additional sales.

Check Out

Time for your guests to depart? Easily accessible check-out options—such as the hotel reception desk, a mobile device, or a kiosk terminal—make it easy to streamline departures. Ensure that check-out time is just as relaxed as the entire stay: with a personal note, an easy-to-understand bill, and a pleasant goodbye.

Post-Stay Communication

Did your guests enjoy their stay? With Oracle Hospitality Suite8 solutions, you can use guest surveys, special offers, and loyalty programs to remain in touch with your guests and earn repeat business. You can also encourage them to post a positive review of their experience and share it with their friends. Your hotel will become a popular destination.

"Let's be honest: no hotel software can look after a guest better than I can. But the support Oracle Hospitality Suite8 solutions give me is world class. My guests have noticed and come back over and over again."

LUTZ FREY
DIRECTOR AT ATRIUM HOTEL
MAINZ, GERMANY

"We used to have many different software applications: for the cash desk, accounting, reception area, and so on. And we often had problems as a result. Thanks to Oracle Hospitality Suite8 solutions, everything is now integrated into a single solution. Oracle Hospitality Suite8 solutions get five stars from me."

MAJA STEPHAN
DEPUTY DIRECTOR AT SCHLOSSHOTEL
MÜNCHHAUSEN
AERZEN, GERMANY

"Consolidating all our customer data from the individual hotels into a single, central profile has brought each of our hotels much closer to their guests. This has made our work so much easier and everything more comfortable for our guests."

MARCUS MÜLLER
IT MANAGER AT GEISEL PRIVATHOTELS
MUNICH, GERMANY