

ORACLE

# Employee Care Package for the New Workplace

Lead the way forward through changing workforce dynamics



**COVID-19** has transformed our lives and the economy, forcing people and organizations to reimagine their workplaces. HR teams have risen to the occasion and are now responsible for creating stability in this constantly changing environment, as some workplaces re-open and newly remote teams adapt. Yet, keeping employees safe, informed, and happy through unprecedented disruption isn't exactly easy. Your people are looking to you for guidance through the transition and to deliver new ways of achieving productivity, balance and a sense of purpose. According to Deloitte, "The pandemic has created an opportunity – or rather an imperative – for organizations to re-engage with their workforce, revisit how work gets done, and reinvent their workplace."<sup>1</sup>

In the new workplace, digital ways of working matter more than ever. We are committed to helping our customers and the HR community enable a blended workforce, changing business strategies, and focus on physical and mental wellness. With flexible tools in the cloud, it's possible to prioritize safety, support employees, and show them you care. Our Employee Care Package helps you prepare for the path ahead with the following Oracle Cloud Human Capital Management solutions:



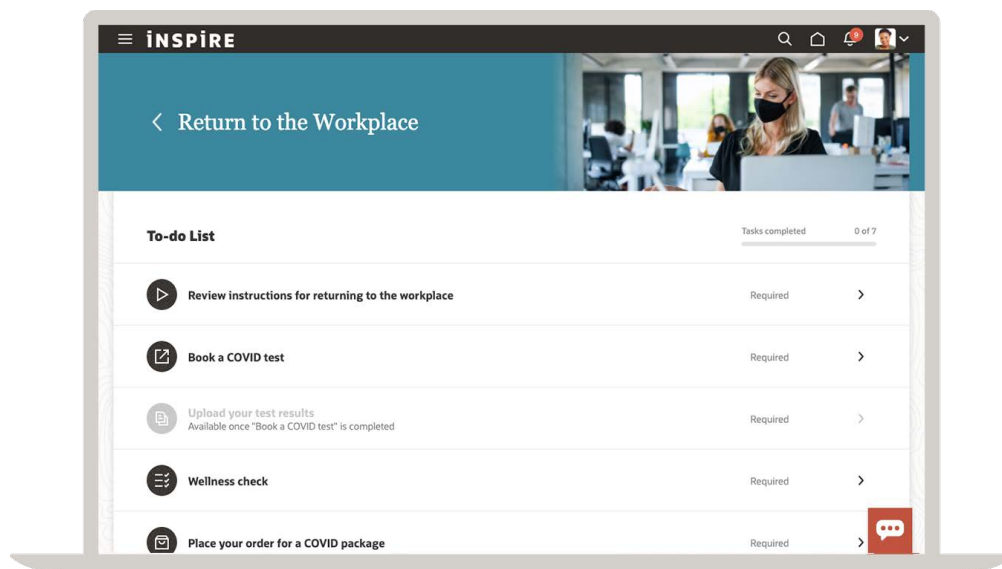
<sup>1</sup> Deloitte, Accelerating the break from traditional HR in the post-COVID new reality, April 2020

# Oracle Journeys

Available at no cost to Oracle HR customers

Guide your employee's experience as they navigate the new workplace or achieve different milestones. Get up and running quickly by downloading preconfigured templates from our customer community, or easily change a few of the tasks to meet your specific needs.

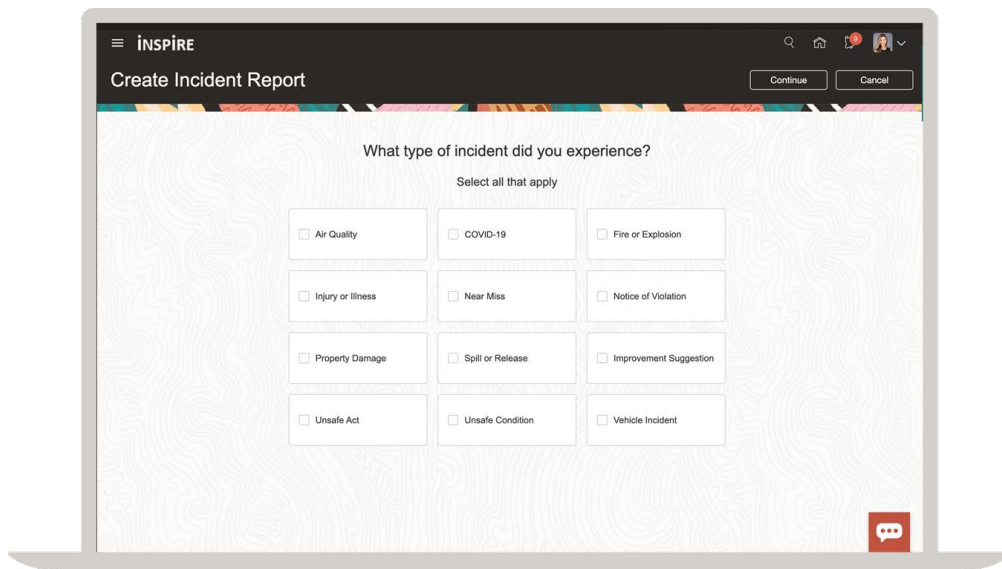
- Provide a structured process with personalized to-do lists for employees to easily act on all from one place
- Share specific tasks with employees through a 'Return to the Workplace' Journey which provides helpful things like how-to videos and where to schedule a COVID-19 test
- Collect important information securely such as wellness checks and COVID-19 test results
- Choose from multiple templates including a Safe Travels Journey that gives employees guidance for safe business travel



# Oracle Workforce Health and Safety

Provide employees with an intuitive, guided way to report health and safety incidents from any device—helping them feel that their safety is your priority. This creates stability and calm as you reopen your workplace.

- React quickly and minimize exposure to COVID-19 by alerting HR and key stakeholders
- Easily report incidents with prebuilt templates and autocompleted fields based on the worker's role
- Identify and remediate issues with visibility on near misses, unsafe conditions, and attainment of safety objectives
- Support new and existing compliance rules to ensure a safe workplace for returning workers

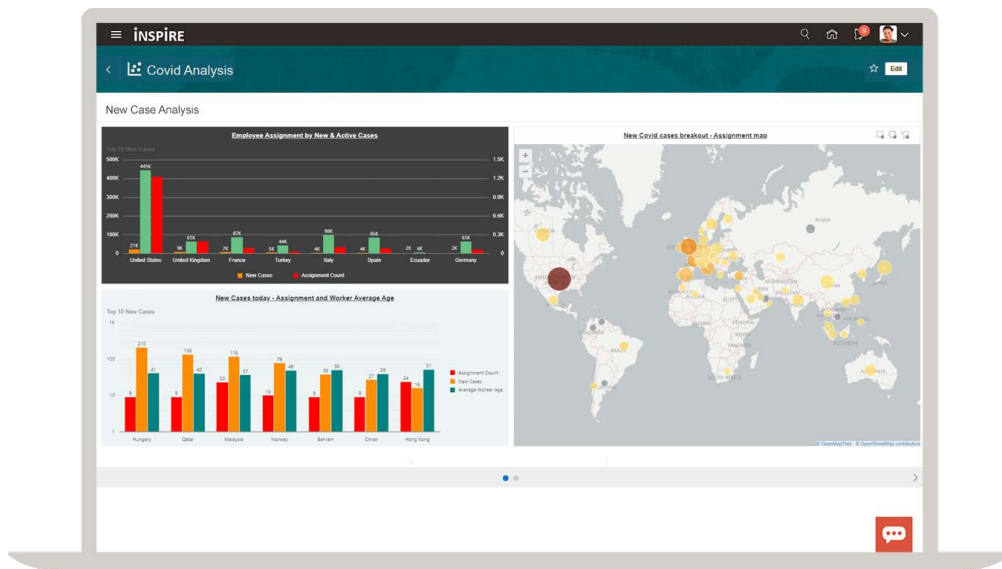




# Oracle Fusion HCM Analytics

Share insights to the business by connecting information across the company. Track employees with COVID-19 cases or vaccinations by region or team to help keep employees safe and decide which locations to re-open.

- Leverage a pre-built data model to create custom KPIs/analysis quickly
- Analyze data captured by the Return to the Workplace Journey to use real-time data to make key decisions
- Monitor employee COVID-19 cases and track KPIs such as how many employees have received vaccinations

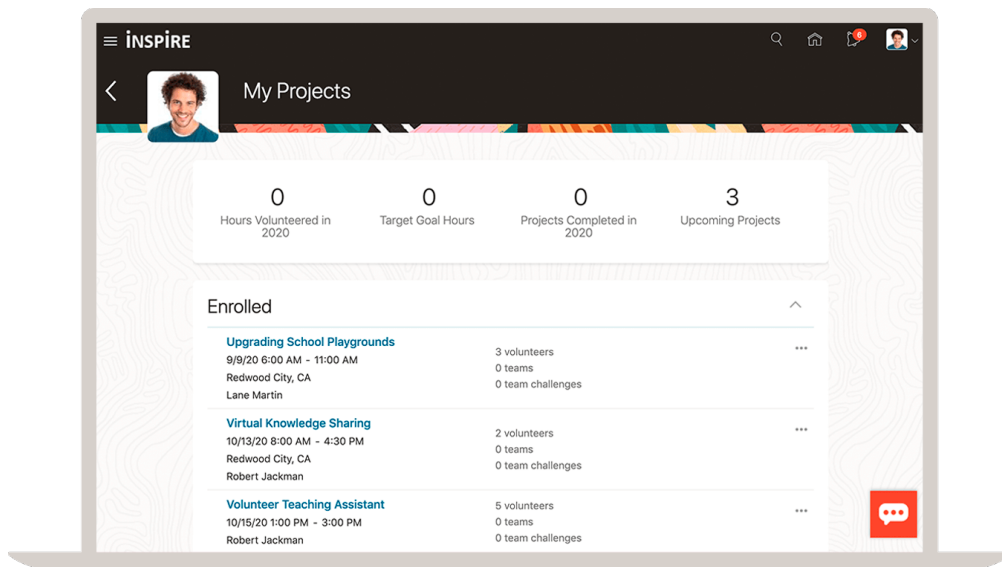


# Oracle Work Life

Available at no cost to Oracle HR customers

Promote camaraderie and wellness in the workplace with engaging ways to connect employees that create a stronger culture and new ways to give back.

- Create a more meaningful work culture by offering relevant volunteering projects that bring teams together
- Develop activities and competitions that build stronger teams both in-person and remotely
- Support employee career goals with targeted recommendations for mentors
- Encourage wellness with fun ways to exercise with colleagues and track progress

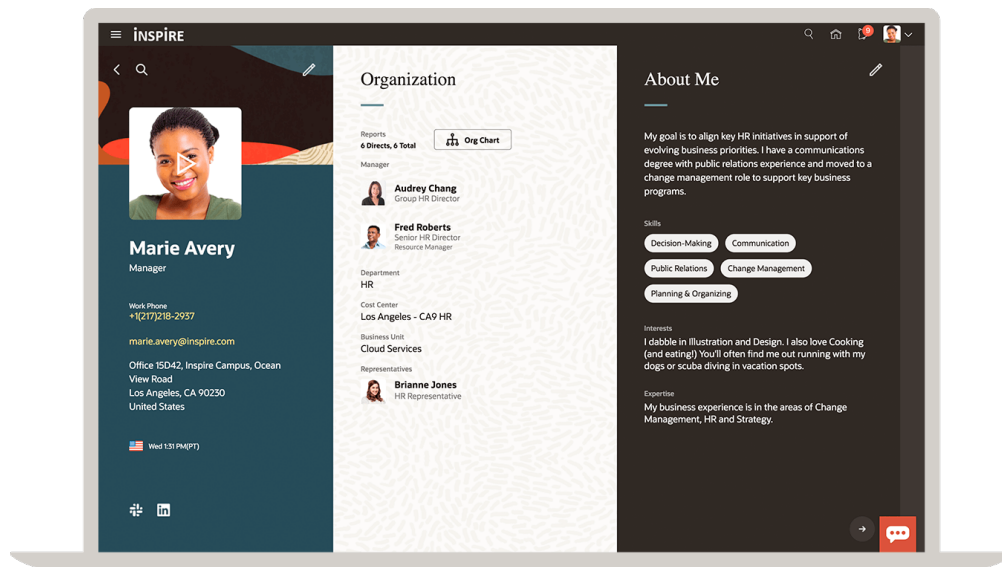


# Oracle Connections

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With many organizations taking advantage of remote work, it's more important than ever to help employees connect and interact with colleagues in a whole new way.

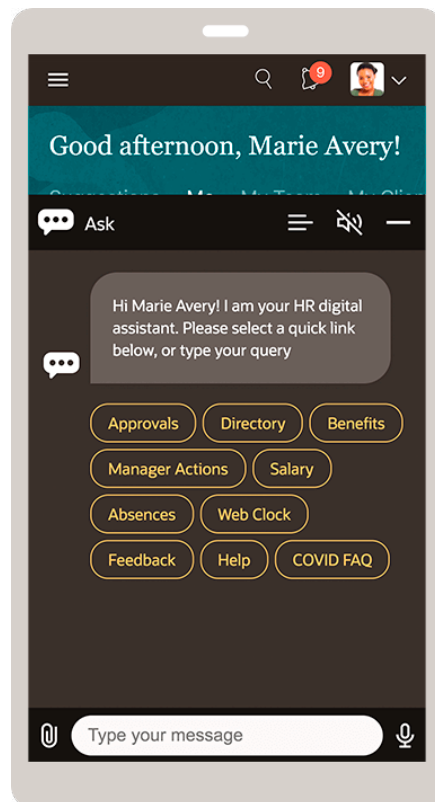
- Foster collaboration with an integrated directory and org chart
- Make it easy for employees to share quick insights and build their internal brand
- Enable employees to provide updates on their role, location, pronouns and unique talents



# Oracle Digital Assistant

Become a trusted resource in the new workplace—answering employee questions and providing correct and reliable information quickly—all without having to tie up a resource in HR.

- Make it easy for employees to ask for help, whether they work remotely or in the office—across any device
- Increase worker productivity by providing contextual assistance, including step-by-step prompts and to-do lists
- Get personalized responses to HR questions using SMS, voice, or any preferred social platform
- Develop and implement responses at scale for commonly asked questions
- Support a diverse workforce by giving employees the ability to make requests and ask questions in their own language

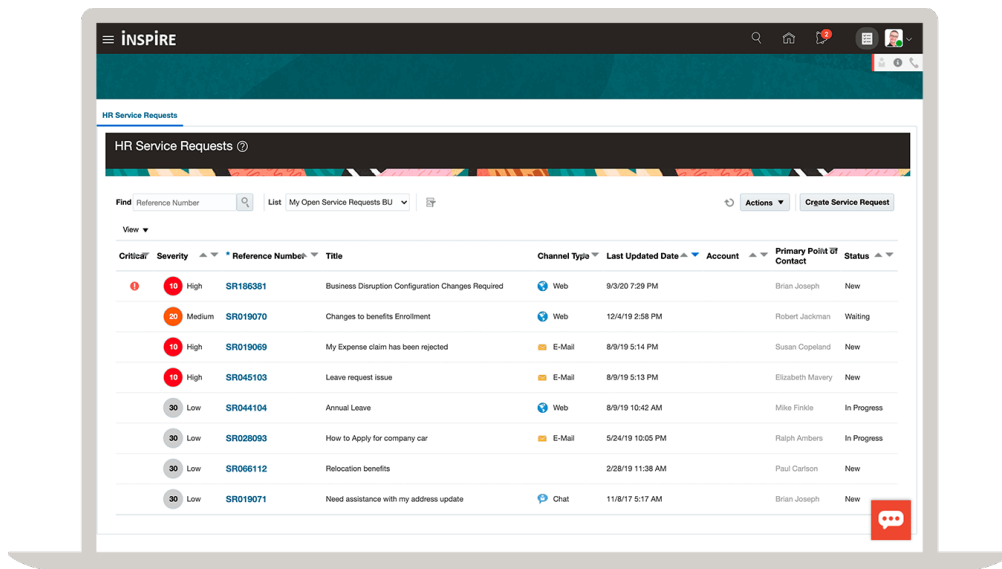




# Oracle HR Help Desk

Scale service delivery for your employees as they return to the workplace. Unlike other solutions in the market, Oracle HR Help Desk is built as a unified solution for HR, with all sensitive data from time-off, benefits, or sensitive cases like health concerns staying within your HR system.

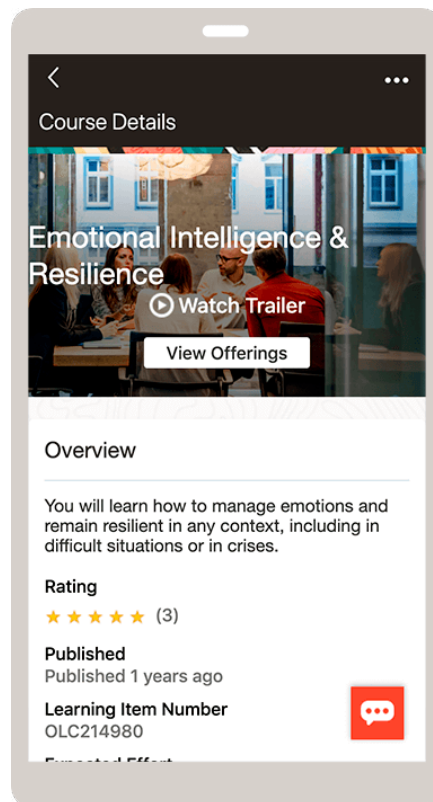
- Handle employee cases quickly and log COVID-19 issues while keeping data private
- Route cases automatically to the right HR specialist for speedy resolution
- Enable quick answer discovery with an AI-driven knowledgebase
- Reduce costs and reliance on HR shared services
- Identify which cases and inquiries are trending, enabling you to proactively resolve critical issues



# Oracle Learning

Upskill and reskill employees for the new workplace and support compliance with required training, built-in content tools, and combined classroom, mobile, and social learning all-in-one.

- Provide the training employees need to return to work and maximize productivity
- Deliver AI-driven learning recommendations based on talent profiles, job role, and HR data
- Offer contextual insights that allow employees to learn in the flow of work so they get the information they need when they need it most
- Enable blended learning, knowledge sharing, and skills growth through online communities that can be accessed from anywhere
- Provide access to LinkedIn's breadth of courses to help employees adjust to changes and acquire new skills, while capturing real-time learner insights



We are here for you as you adapt to this new workplace.  
Learn more about the Employee Care Package and  
how Oracle can help you get started:

[Visit oracle.com/employee-care-package](https://www.oracle.com/employee-care-package)



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