



Oracle Hospitality OPERA 5 Property Management

Oracle Hospitality OPERA 5 Property Management is the proven property management system for hotels that want the benefits of Oracle Hospitality OPERA 5 suite at an attractive price. It provides all the capabilities that hotel staff need — including handling reservations, checking guests in and out, assigning rooms, managing room inventory, accommodating in-house guest needs, and performing accounting and billing functions. Available on-premise or self-hosted, OPERA 5 Property integrates with the Oracle Hospitality solution for food and beverage and other Oracle Hospitality OPERA 5 applications, helping unify operations and deliver exceptional experiences consistently across the property.



**COMPREHENSIVE PROPERTY
MANAGEMENT FOR SMALL
AND MID-SIZE HOTELS**

KEY FEATURES

- Reservations
- Profile management
- Front-desk module
- Cashiering module
- Room management
- Casino comp accounting
- Accounts receivable
- Back-office export
- Commissions
- Reports
- Quick keys
- On-premise or self-hosted

GAIN VALUE WITH ROBUST PROPERTY MANAGEMENT

Thousands of hotels around the world use Oracle Hospitality OPERA 5 hotel management solution to deliver exceptional guest experiences. With built-in configuration options, it's a comprehensive solution designed to meet the needs of hotels of all types and sizes.

With Oracle Hospitality OPERA 5 Standard, hoteliers can choose up to 55 OPERA 5 functions to maximize operating efficiency and enhance service. Smaller properties with simplified operations can select OPERA 5 Lite, which is equipped with 30 functions. Complex properties can choose OPERA 5 Premium, which features all available functions.

CONSISTENTLY DELIVER EXCEPTIONAL GUEST EXPERIENCES

OPERA 5's powerful database helps deliver personalized experiences for all guests by recording their preferences. Such profiles are readily accessible to hotel staff and can be used to enhance and customize future stays.

MAXIMIZE REVENUES WITH RATE MANAGEMENT

OPERA 5 offers complete rate management functionality to hotels, adapting rates to suit business needs and ever-changing marketplace conditions. From managing complex negotiated rates in business hotels to apartment-style billing for long-stay accommodation, OPERA 5 simplifies rate management, helping revenue teams meet objectives. The application also simplifies identifying appropriate rates for customers and cross- and up-selling opportunities to maximize revenues.

CREATE SUCCESSFUL DISTRIBUTION STRATEGIES

Hoteliers today have a range of options when it comes to attracting guests: online travel agents, global distribution systems for reaching corporate customers, options for metasearch as well as accepting bookings through their own websites. Managing all these channels and updating rates and availability pose significant challenges. With OPERA 5, it is possible to automate the process to execute distribution strategy more effectively.

INCREASE HOUSEKEEPING EFFICIENCY

By taking advantage of the room management features in OPERA 5, hotel employees can handle all facets of room supervision, including availability, housekeeping, maintenance, and facility management.

IMPROVE BUSINESS PERFORMANCE WITH REPORTS

The reporting functionality within Oracle Hospitality OPERA 5 produces insightful reports, incorporating forecasts and historical data to help make informed decisions.

INTEGRATE FOOD AND BEVERAGE OPERATIONS

Food and beverage facilities can contribute significantly to revenues. It's essential to run restaurants and bars efficiently to enhance guest satisfaction and profitability. Oracle Hospitality offers industry-leading point-of-sale and kitchen management solutions that integrate with Oracle Hospitality OPERA 5, yielding enhanced service, reporting, and billing.

INCREASE EFFICIENCY WITH INTEGRATED SYSTEMS

OPERA 5 can be integrated with a variety of additional modules and third-party systems to help achieve operational efficiency and minimize manual administration. From applications for event management and loyalty programs to interoperability with leisure and financial systems, OPERA 5 builds an integrated technology infrastructure to support business.

ENGAGE GUESTS WITH MOBILE TECHNOLOGY

KEY BENEFITS

- Deliver outstanding guest experiences all day, every day
- Increase revenues through systematic control of rates
- Maximize occupancy with integrated distribution management
- Create and assign housekeeping sections on demand
- Integrate with food and beverage and other systems for enhanced service, billing, and reporting
- Realize the benefits of Oracle Hospitality OPERA 5 suite while paying only for the features you need

RELATED PRODUCTS

ORACLE HOSPITALITY OPERA 5 SUITE INCLUDES:

- Oracle Hospitality Hotel Mobile
- Oracle Hospitality OPERA Central Reservation System
- Oracle Hospitality OPERA 5 Loyalty
- Oracle Hospitality OPERA 5 Sales and Catering
- Oracle Hospitality Web Booking Engine
- Oracle Hospitality E-Learning

Oracle Hospitality OPERA 5 Hotel Mobile makes properties “borderless,” allowing staff to roam freely to deliver exceptional service anywhere, anytime. The new mobility front-end solution shifts a range of core functions – such as check-in, housekeeping and maintenance – to mobile devices that staff members can use on the go.

EMPOWER STAFF

To consistently deliver outstanding guest experiences, staff needs access to systems that perform all day, every day, and provide accurate customer and hotel information. OPERA 5 is used by thousands of hotels around the world, increasing the likelihood that new employees who come on board will be familiar with the application. That means they’ll be ready to start assisting guests rather than needing time to learn systems.

EXPAND WITH MULTI-PROPERTY SUPPORT

OPERA 5 is built for hotel operators that have more than one property, and it has the capability to scale to thousands of hotels worldwide. Hotel groups also have the flexibility of implementing OPERA 5 in their five-star hotels or as the PMS for mid-range and budget brands.

CHOOSE ON-PREMISE OR SELF-HOSTED

OPERA 5 is available either on-premise or self-hosted. The on-premise option requires IT expertise at the property and investment in hardware but provides all the features of OPERA 5 and full control over its configuration and maintenance. For multi-property hotel groups that have a data center, self-hosting reduces overall IT costs and complexity.

REST ASSURED WITH SECURITY AND PAYMENT CARD INDUSTRY COMPLIANCE

As the provider of the world’s most widely deployed hotel management solution, system security is always a top priority. That’s not always the case with other technology vendors. For example, many do not offer compliance with Payment Card Industry standards, which means a lengthy audit process must be completed independently. Working with Oracle Hospitality saves time and money and helps protect brand integrity and reputation.



ORACLE HOSPITALITY OPERA 5 PROPERTY MANAGEMENT

	Premium	Standard	Lite
Number of functions	Unlimited	55	30
Add-ons included	None	None	None

Add-ons Available

- Oracle Hospitality OPERA 5 Hotel Mobile
- Oracle Hospitality OPERA 5 Multi-property Cross Profiles and Configuration
 - Option: Oracle Hospitality OPERA 5 Multi-property Cross Reservation
 - Option: Oracle Hospitality OPERA 5 Multi-property Cross Postings
- Oracle Hospitality OPERA 5 Vacation Ownership System
- Oracle Hospitality OPERA 5 Web Self-Service
- Oracle Hospitality OPERA 5 Export Files
- Oracle Hospitality OPERA 5 Back Office
- Oracle Hospitality OPERA 5 Property Management Kiosk Interface
- Oracle Hospitality OPERA 5 EFT Dynamic Currency Conversion
- Oracle Hospitality OPERA 5 Electronic Signature Capture Vendor Integration
- Oracle Hospitality OPERA 5 ID Document Scanning Vendor Integration
- Oracle Hospitality OPERA 5 Electronic Commission Data Transfer
- Oracle Hospitality OPERA 5 Address Cleansing Vendor Integration
- Oracle Hospitality OPERA 5 Membership for Frequent Guest and Flyer
- Oracle Hospitality OPERA 5 Commission Handling
- Oracle Hospitality OPERA 5 Virtual Room Numbers (Direct Inward Dialing)
- Oracle Hospitality OPERA 5 Comp Accounting

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