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Data sheet

European Union Sovereign Cloud Service for Oracle Fusion Applications

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European Union Sovereign Cloud Service for Oracle Fusion Applications

Market trends and regulatory activity in the EU have led to growing commercial and government customer demand for cloud services that are designed for EU data, located in the EU, and operated in the EU. These requirements minimize the risk of unauthorized access by entities or individuals outside the EU Sovereign Cloud organizations.

Oracle EU Sovereign Cloud is designed to help meet these requirements for private companies in regulated industries, public sector organizations and any enterprise requiring EU-only data sovereign controls that use Oracle Cloud Services to host their sensitive workloads in the EU.

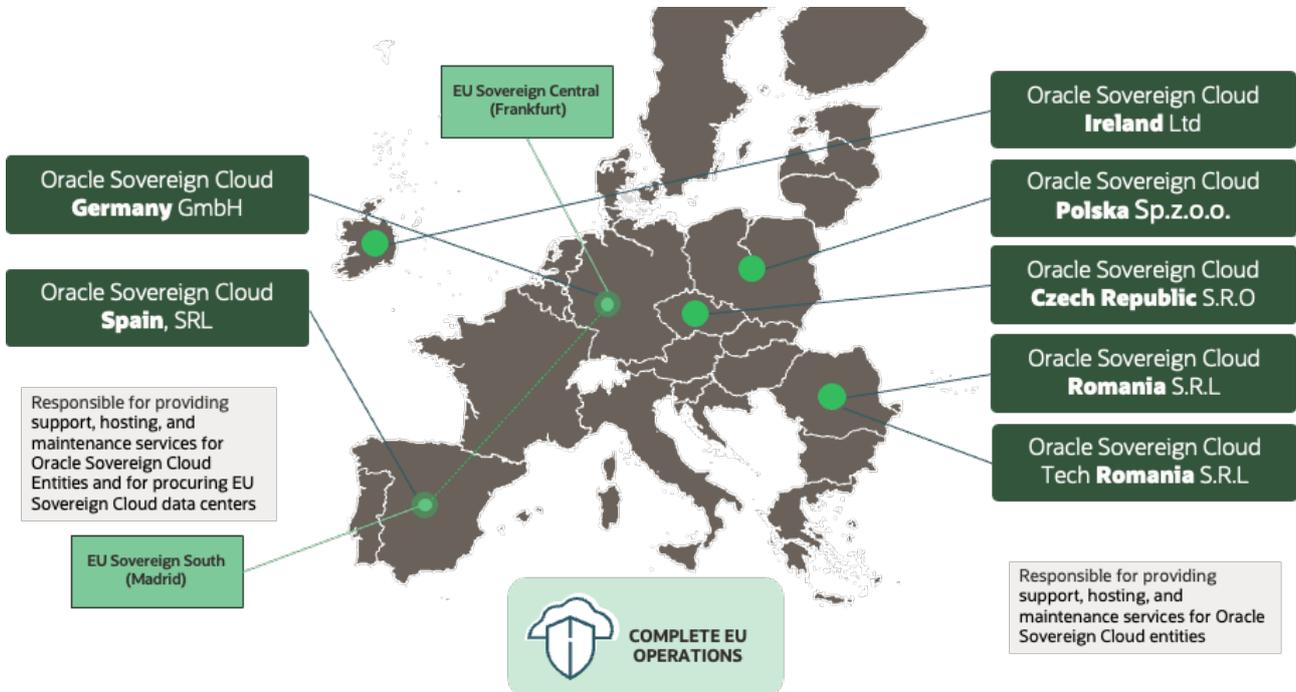## An Oracle Fusion Applications Cloud Service for the EU

Uniquely different from other cloud services which offer cloud infrastructure without SaaS functionality, the European Union Sovereign Cloud Service for Oracle Fusion Applications is built on select services from the following Oracle Fusion Application Suite pillars:

- Enterprise Resource Planning (ERP)
- Human Capital Management (HCM)
- Supply Chain & Manufacturing (SCM)
- Sales and Service (CX)
- Enterprise Performance Management (EPM)
- Oracle AI Data Platform (AIDP)

Any customer can choose to run workloads in EU Sovereign Cloud regions. EU Sovereign Cloud is not restricted to customers based or headquartered in the EU.

Designed and Operated for EU Data Privacy and Sovereignty

[Oracle EU Sovereign Cloud](#) enables commercial and public sector organizations to place sensitive data and applications in the cloud in alignment with EU customer data privacy and sovereignty requirements.

The Oracle EU Sovereign Cloud data centers are located in the EU (Frankfurt, Germany and Madrid, Spain), and they are owned and operated by separate Oracle-owned EU legal entities incorporated within the EU, with operations and customer support restricted to EU-based personnel.

Oracle EU Sovereign Cloud is designed for data residency and security. EU Sovereign Cloud's architecture shares no infrastructure with Oracle's commercial regions in the EU and has no backbone network connection to Oracle's other cloud regions. Customer access to Oracle EU Sovereign Cloud is managed separately from access to Oracle Cloud's commercial regions.

Key Features

EU Sovereign Cloud is Oracle's sovereign cloud offering, designed for the data laws and requirements of the EU. EU Sovereign Cloud's key features are:

- Providing access to the same services, value, and innovation as Oracle's global public cloud offerings

- Focusing on operational resiliency, data residency, data localization, and data protection.

- Designed for EU data, located in the EU, and operated and supported by EU residents.

- Enterprise SaaS Experience including Fusion AI Capabilities within the boundaries of EU Sovereign Cloud.

We have implemented robust technical, organizational, and contractual controls to ensure that your content, including personal information, remains within the designated EU Sovereign Cloud data center region(s).
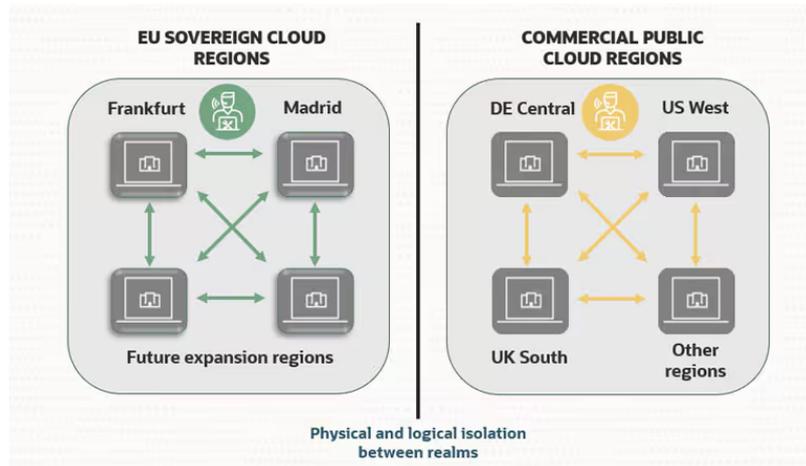
Organizational controls

Regions are managed by dedicated EU-based legal entities, owning the hardware and data center leases and overseeing operations and support.

The isolation of EU Sovereign Cloud realm enables Oracle to limit support and operations, including both physical and logical access, to EU residents employed by these legal entities.

Additionally, a dedicated governance committee supports these EU-based entities to ensure compliance with current and future regulations.

Technical controls

EU Sovereign Cloud is served by two cloud regions – one region is based out of Frankfurt and the other is based out of Madrid. New cloud regions form a separate realm to ensure physical, logical, and cryptographical segregation from other regions, and access is granted exclusively to EU Sovereign Cloud entity teams for deployment, operation, and security. EU data residency is intrinsic to the platform.

A full stack of cybersecurity solutions on top of the EU Sovereign Cloud realm offers customizable controls to align with audit and compliance requirements. Enhanced encryption and key management options fortify data protection and confidentiality.

Disaster recovery capabilities within the EU Sovereign Cloud realm ensure localized resilience, with each region featuring multiple fault domains for hardware distribution. DR for EUSC is governed by standard RTO and RPO targets as commercial cloud.

Contractual controls

EU Sovereign Cloud is backed by specific agreements, including a data processing agreement and a service description.

These contracts clearly define responsibilities related to handling personal information, third-party sub-processors, confidentiality, and security measures. They are designed to ensure that your content remains within the chosen EU Sovereign Cloud region(s), unless authorized or instructed by you, while also minimizing the risk of unauthorized access by entities or individuals outside the EU Sovereign Cloud organizations.

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