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## Announcing Oracle Enterprise Command Centers: March 2020 Update

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Oracle is pleased to announce the March 2020 update of Oracle Enterprise Command Centers, a set of tightly-integrated, information-rich dashboards to help Oracle E-Business Suite 12.2 users identify and act on priority transactions without custom operational reporting. [[Video announcement](#)]

The latest update adds 6 new command centers, 23 new dashboards, and enhancements across all command centers. Overall, there are now 28 command centers with 95 role-based dashboards available across these Oracle E-Business Suite products:

- **Financial Management:** Receivables, iReceivables, Payables, Assets, Lease Contracts, Lease and Finance Management
- **Order Management and Logistics:** Order Management, Inventory Management, Landed Cost Management, Channel Revenue Management, Incentive Compensation
- **Asset Lifecycle and Service:** Enterprise Asset Management, Asset Tracking, Service Contracts, Service (TeleService), Field Service, Depot Repair
- **Procurement and Projects:** iProcurement: Consumer-like Shopping, Procurement, Projects, Project Procurement, Contract Lifecycle Management for Public Sector
- **Manufacturing:** Discrete Manufacturing, Process Manufacturing, Outsourced Manufacturing, Cost Management, Quality
- **Human Capital Management:** Human Resources

Increasingly, users can start their Oracle E-Business Suite sessions with Enterprise Command Center dashboards. With “information-driven navigation,” users can browse and drill on key indicators, charts and graphs and leverage consumer-like search and filters to quickly identify, and then act on, their most

important transactions. With Enterprise Command Centers, users can increase process efficiency with real-time access to operational data, driving better cost and revenue decisions.

A key consideration for customers is that Enterprise Command Centers are available at no additional cost to users licensed for the underlying Oracle E-Business Suite products. Further, there is no requirement for specialized hardware or additional technology licenses.

“Simply stated, Enterprise Command Centers increase the value of the Oracle E-Business Suite 12.2 products that customers are already running,” said Cliff Godwin, Senior Vice President, Applications Development. “For customers still running Oracle E-Business Suite at the 12.1 level, the Enterprise Command Centers are yet another reason to upgrade to 12.2.”

Cliff shares the latest command center updates in the video [“Oracle E-Business Suite Enterprise Command Centers - March 2020 Update”](#). He demonstrates some real business use cases for new and updated dashboards, and shows how advances in the underlying Enterprise Command Center Framework increase usability and productivity.

## Oracle Enterprise Command Centers – Summary of Updates

Following is a summary of the Oracle Enterprise Command Centers March 2020 updates, with new command centers and new dashboards for existing command centers flagged as [NEW].

### Financial Management:

- **Oracle Payables Command Center** – Optimize Days Payable Outstanding (DPO), cash outflow, and Payables month-end processing. Improve supplier relationships.
  - **Payables Closing dashboard** – Manage the flow of accounting events and identify incorrect accounting that could complicate the period close. [NEW]
- **Oracle Receivables Command Center** – Minimize customer account delinquency, reduce Days Sales Outstanding (DSO), and tailor collection strategy per customer. Optimize Receivables month-end processing.
  - **Receivables Closing dashboard** – Manage the flow of accounting events and identify incorrect accounting that could complicate the period close. [NEW]
- **Oracle Lease Contracts Command Center** – Curate lease information needed for IFRS16 / ASC842 compliance, forecast and manage lease costs, and improve lease negotiations. [NEW]
- **Oracle Lease and Finance Command Center** – Drive revenue-generating activities, reduce investment in leases, and improve operational efficiency.
  - **Asset Management dashboard** – Proactively upgrade assets and ensure all assets have a strategy before they reach end of the term. [NEW]
  - **Contract Cash Management dashboard** – Expedite allocation of unapplied cash to contracts. [NEW]

- **Contract Accounting dashboard** – Validate accounting for contract terminations and month-end processing. [NEW]
- **Oracle Incentive Compensation Command Center** – Improve sales alignment, minimize overpayment, and improve sales team morale.
  - **Performance Evaluation dashboard** – View sales attainment and performance across roles, plans, and periods, as well as compare sales quota vs. achievement. [NEW]

#### Procurement and Projects:

- **Oracle iProcurement consumer-like shopping** – Enable efficient, consumer-like shopping while minimizing non-catalog spend. Deliver requisitioner feedback to drive better contract utilization and renegotiation.
  - **Enhanced shopping comparison flow** – Select an item to purchase from the comparison window. [NEW]
- **Oracle Procurement Command Center** – Expedite procurement operations, improve catalog content and buying behaviors, manage supplier risk and performance, and track negotiations toward strategic objectives.
  - **Sourcing dashboard** – Review sourcing events for savings, cycle time, and workload. [NEW]
  - **Item Analysis dashboard** – Compare and select items from catalogs based on past performance. [NEW]
- **Oracle Project Procurement Command Center** – Improve supply chain performance to meet project needs, align supply contract terms and conditions to a project’s cash flow, and improve operational efficiency. [NEW]

#### Order Management and Logistics:

- **Oracle Inventory Management Command Center** – Optimize outbound fulfillment, expedite receiving, inspection, and putaway, and maintain inventory accuracy. Maximize resource utilization.
  - **Receiving dashboard** – Manage receiving to ensure material is received, inspected, and made available for order picking / consumption. [NEW]
  - **Activity dashboard** – Manage tasks and resources to ensure activities are completed in a timely and efficient fashion. [NEW]
  - **Items dashboard** – Manage item catalog across organizations. [NEW]
- **Oracle Landed Cost Management Command Center** – Analyze landed costs (manufacturing and other costs) for better global procurement decisions. Gain visibility into extended supply chain costs and improve product profitability. [NEW]

## Manufacturing:

- **Oracle Quality Command Center** – Quickly identify and resolve quality non-conformances to increase manufacturing yield. Control deviations from quality standards to prevent costly recalls, and discover items with quality issues to take corrective actions. [NEW]

## Asset Lifecycle and Service:

- **Oracle Asset Tracking Command Center** – Ensure accurate reporting of newly-acquired assets, and streamline the asset capitalization process based on asset deployment transactions. [NEW]
- **Oracle Field Service Command Center** – Quickly find unscheduled or delayed service tasks to meet service level commitments, immediately act on tasks at risk of missing SLA dates to avoid penalties, optimize workforce allocation, and review technician performance to identify bottlenecks. [NEW]
- **Oracle Depot Repair Command Center** – Reduce turn times and late orders, improve repair and product quality, and improve performance.
  - **Resolved Service Orders dashboard** – Provide intelligence on speed, quality, and cost of past repairs. [NEW]
  - **Technician My Service Orders dashboard** – Manage repair backlog assigned to a technician. [NEW]

## Oracle Enterprise Command Center Framework – Summary of Updates

The following March 2020 updates to the Oracle Enterprise Command Center Framework improve usability, simplify administration, and add new extension capabilities for new and existing command centers.

- **Business User:**
  - Saved Searches
  - Export to Excel
  - Descriptive Flexfield Support
  - Record Details
  - Improved Table Pagination
  - Scrolling in Available Refinements Table
- **Apps Administrator:**
  - Online Data Load
  - Security Handler Extension
  - About ECC Page
- **Designer / Developer:**
  - More Chart Options
  - Multi-Data Set Support
  - Refinement Breadcrumb
  - Improved Compare Options

- Enhanced Bulk Action
- Action Popup in Enterprise Command Center Page
- Data Set Download
- Upload via File or SQL Query

## Easy Deployment with Oracle E-Business Suite 12.2

An enterprise can add Enterprise Command Centers to Oracle E-Business Suite 12.2 with minimal setup or effort. Using a simple, all-in-one installer, enterprises can rapidly deploy Enterprise Command Centers and achieve seamless, out-of-the-box integration with Oracle E-Business Suite applications.

Unlike a traditional data warehouse that requires replication of security setups from the transaction system, Enterprise Command Centers automatically adhere to existing Oracle E-Business Suite security. The dashboard content a user sees is consistent with Oracle E-Business Suite context and security.

Enterprise Command Centers support multilingual deployment of different languages in the same instance.

In addition, the Enterprise Command Center Framework provides the ability to extend the layout of delivered command center dashboards and to include custom data elements in the Oracle E-Business Suite instance.

### Deployment Details:

The Oracle Enterprise Command Center Framework Release 12.2 V4 Quick Install for Linux x86-64 is currently available via My Oracle Support [Patch 30297920](#). It can be applied to Oracle E-Business Suite Release 12.2.4 and higher.

Instructions for installing the Oracle Enterprise Command Center Framework and for integrating the available command centers with Oracle E-Business Suite are in “Installing Oracle Enterprise Command Center Framework, Release 12.2”, [Doc ID 2495053.1](#). The same document explains how to upgrade an existing Release 12.2 V2 or 12.2 V3 installation of Oracle Enterprise Command Center Framework to Release 12.2 V4.

### Supporting Resources on [www.oracle.com/ebusiness](http://www.oracle.com/ebusiness) - Direct Links

- [Oracle E-Business Suite Enterprise Command Centers - March 2020 Update](#) (Video) [Cliff Godwin's announcement]
- [Oracle Enterprise Command Centers Solution Brief](#) (PDF) [2-page ECC solution brief]
- [Oracle Enterprise Command Centers Quick Start Guide](#) (PDF) [ECC patches and information resources]
- <https://www.oracle.com/applications/ebusiness/resources.html> [More Oracle E-Business Suite information resources]