

Upgrade Assistance for Oracle's Primavera Solutions

Oracle's Construction and Engineering professional services offers a full complement of project management and technical experts committed to meeting your upgrade requirements. We understand that determining the service needs of your organization can be overwhelming. That's why we help simplify the process with the Upgrade Assistance Package, a variable-length program designed to help customers understand the upgrade process, provide installation assistance, assess hardware and software upgrade needs, and evaluate new features of construction and engineering solutions.

CONSTRUCTION AND ENGINEERING CONSULTANTS PROVIDE TECHNICAL AND BUSINESS GUIDANCE

Structured assessments, as well as planning in advance of an upgrade, provides important input to support the eventual success of the upgrade. Oracle's Upgrade Assistance package leads your company through a set of well-designed and integrated discovery and evaluation processes to unlock additional value from your existing Oracle's Primavera solutions. It provides your company with a well-defined approach to guide the upcoming upgrade project.

Most companies view upgrades as part of a regular "fitness plan" that provides continuous momentum and agility. Upgrades can also help organizations leverage enhanced product functionalities, lowering the cost and risk of expensive customizations. Embedded best practices and enhanced performance and scalability are additional advantages to upgrading to the latest release of software.

With more experience than anyone in the industry, and through close coordination with product development, Oracle's Construction and Engineering Professional Services are your safest choice in planning and executing your upgrades. As your single source of accountability, Construction and Engineering professional services have the greatest incentive to accelerate upgrade time-to-value.

HOW WE ARE DIFFERENT?

Oracle's Construction and Engineering professional services team is focused exclusively on Oracle's Construction and Engineering applications (such as Oracle's Primavera) and supporting technologies, and we have the experts that others turn to for leading practices in Oracle software implementations. We know Oracle best and can provide your business with tightly integrated, comprehensive, superior services throughout your ownership experience.

Maintain your competitive edge by taking advantage of the latest Construction and Engineering solutions from Oracle.

Why Oracle Professional Services

- **Leading Expertise:** Oracle's own experts providing thought leadership for every Oracle solution.
- **Broad Coverage:** "End-to-end" lifecycle services across the entire Oracle product footprint.
- **Global Scale:** 13,000 Oracle experts in 145 countries, serving over 20 million users.
- **Unified Methodology:** Based on industry standards, high quality results across complex projects.
- **Flexible Delivery:** Onsite, offsite, and offshore, along with innovative solutions such as Rapid Starts and Expert Services.

INVEST IN AN UPGRADE ASSISTANCE PACKAGE

Planning Workshop:

- Facilitation of a kick-off meeting and architecture planning discussion
- Provide a “What’s new” overview workshop on the changes and features from existing Primavera version to new version.
- Review current interfaces, current processes, and areas for improvement
- Review upgrade plans

Oracle’s Construction and Engineering consultants will advise your core team and assist with upgrading:

- Primavera supporting databases
- Primavera server and client applications
- Primavera packaged interfaces
- Custom interfaces built with core Oracle’s Primavera integration technologies

Oracle’s Construction and Engineering consultants will provide application assistance including:

- Review of user-interface changes and new features
- Impact analysis of business rule changes

Leverage Oracle’s methods, tools and extensive experience across diverse industries and geographies. Tight integration across Consulting, Development, Support, Curriculum and Global Delivery puts the entire Oracle team behind your success.

SOLUTIONS MADE EASY

Oracle offers a variety of flexible implementation services. A comprehensive implementation program includes on-site consulting, software installation, custom workshops, manuals and reports, and a variety of coaching and educational programs.

GETTING STARTED

Leverage Oracle's methods, tools, and extensive experience across diverse industries and geographies. Working with Oracle's Construction and Engineering Professional Services allows us to provide you with a unified conduit to Construction and Engineering and Primavera experts in Development, Support, Education, and Global Delivery, having the entire Oracle team behind your success. To learn more, contact your local Oracle Construction and Engineering Sales or Consulting representative.

CONNECT WITH US

North America P6: Robin Victor at robin.carney-victor@oracle.com or +1.610.766.3403

North America Unifier: Suzanne Anderson at suzanne.x.anderson@oracle.com or +1 253-282-3676

All other regions: Dean Cunnane at dean.cunnane@oracle.com or +61 8 9324 7217

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Integrated Cloud Applications & Platform Services

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