Simplify Identity and Access Management in Multicloud

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Customer Success
Services

Companies adopting a hybrid multicloud strategy and running their applications and workloads on different cloud platforms as well as on-premises are exposed to greater security challenges. To thrive in multicloud environments, IT and security teams may need to change the way they maintain identities and control access. Oracle Customer Success Services offers integrated security services and expertise to help modernize security and accelerate digital transformation.

Unlock growth and competitive advantage

As companies roll out digital initiatives to address new business and customer requirements, they must keep pace with a growing number of users, applications, and deployments. At the same time, they are confronted with more and increasingly sophisticated cyberattacks.

Oracle Customer Success Services, backed by the power of Oracle Cloud Infrastructure Identity and Access Management Services (OCI IAM), Oracle Access Governance, and Oracle Enterprise IAM suite can help modernize the way you manage identities and access across your business-critical applications in cloud and on-premises.

Identity and access management challenges for IT teams

- Managing users and access across hybrid and multicloud environments
- Manual provisioning and access governance of users
- Integration of an increasing number of applications
- Securing access for remote workers and growing number of devices
- Providing compliance visibility on who has access to what
- Handling increased security demands with lean IT and security teams

Run and maintain identity and access management
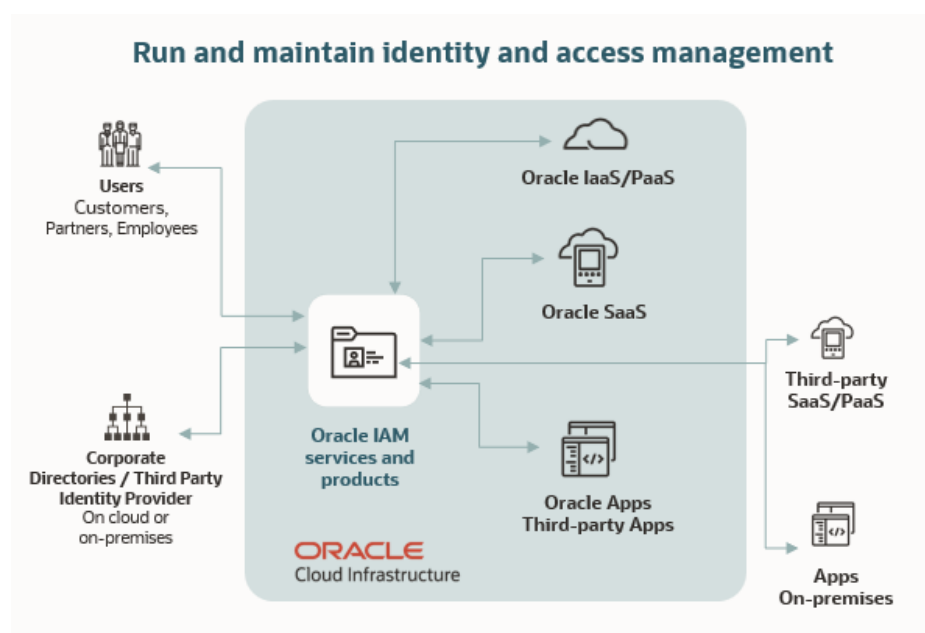
Oracle Customer Success Services provides integrated managed security solutions, strong security expertise, and end-to-end governance helping your business to

- **Accelerate business agility** and seamlessly manage identities and access across applications

- **Help reduce the risk** of data breaches and stolen user credentials

- **Enhance user experience** and productivity through fast access and simplified single sign-on (SSO)

- **Focus on new business needs** by relieving your team from routine management tasks

Targeted and flexible managed security services can help you modernize your identity and access management and accelerate digital transformation.

Gain insights on your security posture

Understand where you are today, get guidance to improve your IAM posture, and plan to modernize for future business needs

Would you like to

- Detect security gaps and areas to address?

- Establish priority tasks?

- Educate on good IAM practices across the entire organization?

- Clarify the strategic direction to achieve IAM maturity?

- Accelerate IAM adoption for new projects such as AI or Multicloud?

Oracle Managed Identity and Access Management key benefits

- Improved identity visibility and identity management across hybrid multicloud

- Increased access controls through multifactor authentication

- Seamless integration through in-depth technical and security expertise

- Unified single-sign-on experience for all applications users

- Help address security compliance needs through control of entitlements, certification reports, and segregation of duty
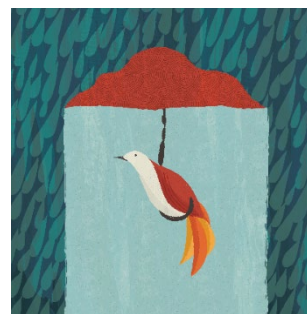
SERVICE	DESCRIPTION

Oracle Identity and Access Management Assessment Service	Provides service capabilities and expertise to help customers deploying applications on OCI, Multicloud, or on-premises to address their IAM challenges, providing
	
	• Help in identifying IAM risks and gaps
	• Analysis of current state and future requirements such as
	    o Integration requirements with other apps
	    o Authentication and authorization requirements
	    o Password policies
	    o User lifecycle management
	    o Access governance
	    o Used and recommended IAM products and services
	• A report of findings with recommendations
	• A strategic roadmap to modernize their IAM for new business requirements

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Manage and optimize

Securely manage user access and entitlements and increase access controls across hybrid IT environments

Would you like to

- Improve identity visibility and management across hybrid multicloud?

- Enable multifactor authentication for increased access control?

- Accelerate configuration of identity management for complex, multi-application environments?

- Provide a unified single-sign-on experience for all applications users?

- Get help to address access compliance needs through control of entitlements, certification reports, and segregation of duties?

SERVICES	DESCRIPTION
Oracle Managed Identity and Access Management	Provides service capabilities and expertise to help protect identities, authentication, and access to your Oracle Applications and other cloud and on-premises applications with a unified, cloud-based solution. Flexible service options can help cover your specific needs, providing • Configuration management to integrate OCI IAM services with your target applications and corporate directory services • Change management to accelerate the integration of new applications, and to reconfigure corporate directory synchronization, authentication connections, and federated authentication as required • Configuration of access audit reports to identify potential malicious attempts and enforce the principle of least privilege • Incident and problem management to accelerate problem resolution and root cause analysis related to OCI IAM • Proactive guidance and integration of new product features • Management of customized configurations of the OCI IAM governance solution, including onboarding and offboarding of users, approval workflows and policies, and reporting *Required Oracle security technology: OCI Identity and Access Management*
Oracle Managed Access Governance	Provides service capabilities and expertise to help with your identity governance and compliance requirements across the organization, providing • Setup and integration of Oracle Access Governance with your target applications • Configuration and change management to accelerate the configuration of approval workflows, notifications, certification definitions in Oracle Access Governance for campaign reviews and identity orchestration • Incident and problem management to accelerate problem resolution and root cause analysis related to Oracle Access Governance • Proactive guidance and integration of new product features and user and user group management *Required Oracle security technology: Oracle Access Governance*

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Oracle Managed Single Sign-On and Federation	Provides service capabilities and expertise to integrate and manage Oracle Access Management with your Oracle Applications and directories to help you enable simplified and secure single point of access from any device. *Required Oracle security technology: Oracle Access Management*
Oracle Managed Identity Governance	Provides service capabilities and expertise to integrate and manage Oracle Identity Governance with your Oracle Applications on-premises or on Oracle Cloud to help you enable centralized provisioning and visibility of accounts and privileges. *Required Oracle security technology: Oracle Identity Governance*

Expand and transform

Benefit from security-focused expertise to help improve your ongoing security management.

Would you like to

- Work with a designated security advisor who leverages security expertise throughout Oracle?

- Get strategic guidance to help you with your security roadmap development?

- Improve alignment of your security requirements with Oracle security products and services?

- Improve efficiency and quality of your security posture management?

Oracle Customer Success Services has a comprehensive offering to help you improve your enterprise security posture and take full advantage of Oracle's security solutions and capabilities across the Oracle stack:

Related services

- Oracle Database Security Services
- Oracle Vulnerability Assessment Service for Hybrid Cloud
- Oracle Penetration Testing
- Oracle Managed Web Application Firewall Service
- Oracle Solution Support Center Intelligent Operations
- Oracle Advanced Management for Hybrid Cloud
- Oracle Managed Applications Services
- Oracle Managed PaaS Services
- Oracle Mission Critical Support for SaaS

SERVICES	DESCRIPTION
Oracle Security Account Manager	Get guidance and advice from a designated security advisor who understands Oracle security products and standards in alignment with customer policy and regulatory requirements, and who works closely with security professionals throughout Oracle—including global security, applications, and cloud engineering.
Oracle Managed Database Security Services	Get help to protect critical data assets through database security risk assessments and end-to-end management of your Oracle database security products.
Oracle Managed Vulnerability and Threat Prevention Services	Leverage additional expertise to improve visibility and management of security vulnerabilities with regular platform and web application scanning and security alert monitoring, reporting, and response.

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We are your trusted partner for Oracle Cloud success

Your requirements, priorities, and goals will determine the best approach to adopt cloud and emerging technologies. Oracle Customer Success Services has the experience to help protect you from cyberattacks and accelerate digital transformation. For more than 20 years, Oracle Customer Success Services has helped companies worldwide gain the speed, flexibility, and security they require to growth their business. We work side by side with you to understand your unique business goals and requirements—helping you maximize your investment and minimize risk to achieve more.

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