



Oracle Technology Global Price List
September 15, 2026

Oracle Database				
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Database Products				
Oracle Database				
Standard Edition 2	350.00	77.00	17,500.00	3,850.00
Enterprise Edition	950.00	209.00	47,500.00	10,450.00
Personal Edition	460.00	101.20	-	-
Mobile Server	-	-	23,000.00	5,060.00
NoSQL Database Enterprise Edition	200.00	44.00	10,000.00	2,200.00
Enterprise Edition Options:				
Multitenant	350.00	77.00	17,500.00	3,850.00
Real Application Clusters	460.00	101.20	23,000.00	5,060.00
Real Application Clusters One Node	200.00	44.00	10,000.00	2,200.00
Active Data Guard	230.00	50.60	11,500.00	2,530.00
Partitioning	230.00	50.60	11,500.00	2,530.00
Real Application Testing	230.00	50.60	11,500.00	2,530.00
Advanced Compression	230.00	50.60	11,500.00	2,530.00
Advanced Security	300.00	66.00	15,000.00	3,300.00
Label Security	230.00	50.60	11,500.00	2,530.00
Database Vault	230.00	50.60	11,500.00	2,530.00
TimesTen Application-Tier Database Cache	460.00	101.20	23,000.00	5,060.00
Database In-Memory	460.00	101.20	23,000.00	5,060.00
Database Enterprise Management				
Diagnostics Pack	150.00	33.00	7,500.00	1,650.00
Tuning Pack	100.00	22.00	5,000.00	1,100.00
Database Lifecycle Management Pack	240.00	52.80	12,000.00	2,640.00
Data Masking and Subsetting Pack	230.00	50.60	11,500.00	2,530.00
Cloud Management Pack for Oracle Database	150.00	33.00	7,500.00	1,650.00
License Price + Update License & Support				
Database Cloud Backup for Amazon S3	3,500.00	770.00		
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
TimesTen				
TimesTen In-Memory Database	950.00	209.00	47,500.00	10,450.00
Berkeley Database				
Berkeley DB - High Availability	-	-	9,800.00	2,156.00
	Per Wireless Handset	Software Update License & Support	Processor License	Software Update License & Support
Berkeley DB - Transactional Data Store	6.00	1.32	5,800.00	1,276.00
Berkeley DB - Concurrent Data Store	6.00	1.32	1,800.00	396.00
Berkeley DB - Data Store	6.00	1.32	900.00	198.00
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Berkeley DB - Transactional Data Store	-	-	5,800.00	1,276.00
Berkeley DB - Concurrent Data Store	-	-	1,800.00	396.00
Berkeley DB - Data Store	-	-	900.00	198.00
Berkeley DB Java Edition - High Availability	-	-	9,800.00	2,156.00
Berkeley DB Java Edition - Transactional Data Store	-	-	5,800.00	1,276.00
Berkeley DB Java Edition - Concurrent Data Store	-	-	1,800.00	396.00
Berkeley DB XML - High Availability	-	-	13,800.00	3,036.00
Berkeley DB XML - Transactional Data Store	-	-	8,100.00	1,782.00
Berkeley DB XML - Concurrent Data Store	-	-	2,600.00	572.00
Berkeley DB XML - Data Store	-	-	1,800.00	396.00
Other Products				
Database Security Central	230.00	50.60	11,500.00	2,530.00
	License Price	Software Update License & Support	Licensing Metric	Minimum
Key Vault	100,000.00	22,000.00	Per Server	-

Section I

Prices in USA (Dollar)

Oracle Database (continued)

	Named User Plus	Software Update License & Support	Computer License	Software Update License & Support
Integration Products				
Database Gateway for Sybase	-	-	17,500.00	3,850.00
Database Gateway for SQL Server	-	-	17,500.00	3,850.00
Database Gateway for Informix	-	-	17,500.00	3,850.00
Database Gateway for Teradata	-	-	109,500.00	24,090.00
Database Gateway for DRDA	-	-	46,000.00	10,120.00
Database Gateway for APPC	-	-	46,000.00	10,120.00
Database Gateway for WebSphere MQ	-	-	46,000.00	10,120.00
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Rdb Products				
Rdb Server Products				
Rdb Enterprise Edition	950.00	209.00	47,500.00	10,450.00
CODASYL DBMS	950.00	209.00	-	-
Rdb Server Options:				
TRACE	120.00	26.40	5,800.00	1,276.00
Rdb Development, Query and Reporting Tools				
Programmer for Rdb	1,200.00	264.00	-	-
CDD/ Repository	5,800.00	1,276.00	-	-
CDD/R Runtime	-	-	5,800.00	1,276.00

Section II

Prices in USA (Dollar)

Oracle Fusion Middleware

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Application Server Products				
TopLink and Application Development Framework	120.00	26.40	5,800.00	1,276.00
WebLogic Server Standard Edition	200.00	44.00	10,000.00	2,200.00
WebLogic Server Enterprise Edition	500.00	110.00	25,000.00	5,500.00
WebLogic Suite	900.00	198.00	45,000.00	9,900.00
Web Tier	100.00	22.00	5,000.00	1,100.00
Internet Application Server Enterprise Edition	700.00	154.00	35,000.00	7,700.00
GlassFish Server	100.00	22.00	5,000.00	1,100.00
Coherence Standard Edition One	16.00	3.52	800.00	176.00
Coherence Enterprise Edition	230.00	50.60	11,500.00	2,530.00
Coherence Grid Edition	500.00	110.00	25,000.00	5,500.00
BPEL Process Manager	1,200.00	264.00	60,000.00	13,200.00
SOA Suite for Non Oracle Middleware	1,500.00	330.00	75,000.00	16,500.00
Unified Business Process Management Suite for Non Oracle Middleware	1,150.00	253.00	57,500.00	12,650.00
Managed File Transfer	600.00	132.00	30,000.00	6,600.00
Stream Analytics	1,200.00	264.00	60,000.00	13,200.00
Forms and Reports	460.00	101.20	23,000.00	5,060.00

Blockchain Platform

Blockchain Platform Enterprise Edition	-	-	47,500.00	10,450.00
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Mobile Suite Technology

	License Price	Software Update License & Support	Licensing Metric
Mobile Suite	45,000.00	9,900.00	Processor
Mobile Suite Client Runtime	100.00	22.00	Named User Plus
	50,000.00	11,000.00	Application Developed

Data Integration Technology

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Data Integrator Enterprise Edition	900.00	198.00	30,000.00	6,600.00
Data Integrator for Big Data	-	-	3,000.00	660.00
Enterprise Data Quality Profiling for Data Integration	-	-	100,000.00	22,000.00
Enterprise Data Quality Audit and Dashboard for Data Integration	-	-	50,000.00	11,000.00
Enterprise Data Quality Real-Time Processing for Data Integration	-	-	100,000.00	22,000.00
Enterprise Data Quality Batch Processing for Data Integration	-	-	100,000.00	22,000.00
Enterprise Data Quality Address Verification Server for Data Integration	-	-	63,300.00	13,926.00
Data Integration Suite	-	-	70,000.00	15,400.00
GoldenGate	350.00	77.00	17,500.00	3,850.00
GoldenGate for Non Oracle Database	350.00	77.00	17,500.00	3,850.00
GoldenGate for Mainframe	2,000.00	440.00	100,000.00	22,000.00
GoldenGate Veridata	600.00	132.00	30,000.00	6,600.00
GoldenGate for Distributed Applications and Analytics	400.00	88.00	20,000.00	4,400.00
GoldenGate for Big Data Targets	150.00	33.00	7,500.00	1,650.00
GoldenGate Foundation Suite	150.00	33.00	7,500.00	1,650.00

WebLogic Suite Options:

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
BPEL Process Manager Option	460.00	101.20	23,000.00	5,060.00
Service Bus	460.00	101.20	23,000.00	5,060.00
SOA Suite for Oracle Middleware	1,200.00	264.00	57,500.00	12,650.00
Unified Business Process Management Suite	1,150.00	253.00	57,500.00	12,650.00
WebLogic Coherence Grid Edition Option	200.00	44.00	10,000.00	2,200.00

WebLogic Server Enterprise Edition and WebLogic Suite Options:

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
WebLogic Server Multitenant	400.00	88.00	20,000.00	4,400.00
WebLogic Server Continuous Availability	400.00	88.00	20,000.00	4,400.00

SOA Suite for Oracle Middleware Options:

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Integration Continuous Availability	500.00	110.00	25,000.00	5,500.00
Real-Time Integration Business Insight	500.00	110.00	25,000.00	5,500.00

Application Server Enterprise Management

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
WebLogic Server Management Pack Enterprise Edition	240.00	52.80	12,000.00	2,640.00
SOA Management Pack Enterprise Edition	500.00	110.00	25,000.00	5,500.00
Management Pack for Oracle Coherence	70.00	15.40	3,500.00	770.00
Management Pack for Oracle GoldenGate	70.00	15.40	3,500.00	770.00
Management Pack for Oracle Data Integrator	205.00	45.10	6,900.00	1,518.00

Section II

Prices in USA (Dollar)

Fusion Middleware Adapters:

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Oracle E-Business Suite Adapter	350.00	77.00	17,500.00	3,850.00
Integration Adapter for SAP R/3	350.00	77.00	17,500.00	3,850.00
Integration Adapter for JD Edwards World	350.00	77.00	17,500.00	3,850.00
Integration Adapter for Siebel	350.00	77.00	17,500.00	3,850.00
Cloud Adapters	350.00	77.00	17,500.00	3,850.00
Mainframe and TP-Monitor Adapters	-	-	34,500.00	7,590.00
Changed Data Capture Adapters	-	-	60,000.00	13,200.00
Application Adapters for Data Integration	90.00	19.80	3,000.00	660.00
GoldenGate Application Adapters	-	-	20,000.00	4,400.00
Application Adapters for Warehouse Builder	-	-	2,300.00	506.00
B2B for RosettaNet	690.00	151.80	34,500.00	7,590.00
B2B for EDI	690.00	151.80	34,500.00	7,590.00
B2B for ebXML	230.00	50.60	11,500.00	2,530.00

Tuxedo				
Tuxedo Advanced Performance Pack	200.00	44.00	10,000.00	2,200.00
Tuxedo Jolt	-	-	9,000.00	1,980.00
Service Architecture Leveraging Tuxedo (SALT)	-	-	12,000.00	2,640.00
Tuxedo System and Applications Monitor Plus (TSAM Plus)	-	-	14,000.00	3,080.00
Tuxedo Mainframe Adapter for SNA	-	-	22,000.00	4,840.00
Tuxedo Mainframe Adapter for TCP	-	-	22,000.00	4,840.00
Tuxedo JCA Adapter	-	-	22,000.00	4,840.00
Tuxedo Application Runtime for CICS and Batch	-	-	22,000.00	4,840.00
Tuxedo Application Runtime for Batch	-	-	9,000.00	1,980.00
Tuxedo Application Runtime for IMS	-	-	19,500.00	4,290.00
Tuxedo Application Rehosting Workbench	42,500.00	9,350.00	-	-
Tuxedo Application Rehosting Test Manager	-	-	14,000.00	3,080.00
Tuxedo Message Queue	-	-	18,000.00	3,960.00
MessageQ	-	-	6,000.00	1,320.00

Application Integration Architecture Foundation Pack

Analytics Standard Edition One
 Analytics Server
 Business Intelligence Suite Foundation Edition
 Analytics Server Administrator
 Analytics Publisher

Analytics Server Option:

Business Intelligence Management Pack	230.00	50.60	11,500.00	2,530.00
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Business Intelligence Data Integration Technology

Data Integrator for Oracle Business Intelligence	690.00	151.80	23,000.00	5,060.00
Informatica PowerCenter and PowerConnect Adapters	690.00	151.80	25,300.00	5,566.00

Real-Time Decision (RTD) Technology

Real-Time Decision Server	92,000.00	20,240.00	Processor
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Hyperion Business Intelligence Technology

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Essbase Plus	2,900.00	638.00	138,000.00	30,360.00
Hyperion Financial Reporting	520.00	114.40	40,500.00	8,910.00

Section II

Prices in USA (Dollar)

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
WebCenter Products				
WebCenter Suite Plus	4,000.00	880.00	200,000.00	44,000.00
WebCenter Portal	2,500.00	550.00	125,000.00	27,500.00
WebCenter Content	3,450.00	759.00	172,500.00	37,950.00
WebCenter Sites	2,000.00	440.00	100,000.00	22,000.00
WebCenter Sites Satellite Server	500.00	110.00	25,000.00	5,500.00
WebCenter Universal Content Management	2,300.00	506.00	115,000.00	25,300.00
WebCenter Imaging	1,840.00	404.80	92,000.00	20,240.00
WebCenter Forms Recognition	2,000.00	440.00	100,000.00	22,000.00
WebCenter Enterprise Capture	1,200.00	264.00	60,000.00	13,200.00
WebCenter Enterprise Capture Standard Edition	600.00	132.00	30,000.00	6,600.00
WebCenter Real-Time Collaboration	100.00	22.00	20,000.00	4,400.00
WebCenter Sites Options				
WebCenter Sites Mobile Option	400.00	88.00	20,000.00	4,400.00
	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
WebCenter Adapters:				
WebCenter Applications Adapter	-	-	20,000.00	4,400.00
WebCenter Adapter Framework	-	-	11,500.00	2,530.00
WebCenter Management				
Management Pack for WebCenter	240.00	52.80	12,000.00	2,640.00
	License Price	Software Update License & Support	Licensing Metric	Minimum
Identity Management Products				
Enterprise Identity Services Suite Plus	180.00	39.60	Employee User	-
	24.00	5.28	Non Employee User - External	-
	250,000.00	55,000.00	Processor	1
Identity Governance Suite	3,600.00	792.00	Named User Plus	-
	180,000.00	39,600.00	Processor	1
Directory Services Plus	12.00	2.64	Employee User	2,000
	4.00	0.8800	Non Employee User - External	5,000
	50,000.00	11,000.00	Processor	-
Access Management Suite Plus	3,600.00	792.00	Named User Plus	-
	180,000.00	39,600.00	Processor	1
Enterprise Single Sign-On Suite Plus	85.00	18.70	Named User Plus	-
Identity and Access Management Suite Plus	110.00	24.20	Employee User	-
	15.00	3.30	Non Employee User - External	-
Access Manager	25.00	5.50	Employee User	2,000
	6.00	1.32	Non Employee User - External	5,000
Identity Federation	35,000.00	7,700.00	Processor	1
Entitlements Server	700.00	154.00	Named User Plus	-
	35,000.00	7,700.00	Processor	1
Entitlements Server Security Module	700.00	154.00	Named User Plus	-
	35,000.00	7,700.00	Processor	1
Identity Manager	70.00	15.40	Employee User	2,000
	6.00	1.32	Non Employee User - External	5,000
Identity Manager Connectors Pack	100,000.00	22,000.00	Connector Pack	1
Identity Manager Connector	46,000.00	10,120.00	Connector	1
Identity Management Enterprise Management				
Management Pack Plus for Identity Management	8.00	1.76	Employee User	-
	2.00	0.4400	Non Employee User - External	-
	25,000.00	5,500.00	Processor	-

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Business Intelligence Management				
Business Intelligence Management Pack	230.00	50.60	11,500.00	2,530.00
Tools				
Programmer	1,200.00	264.00	Named User Plus	-
Internet Developer Suite	5,800.00	1,276.00	Named User Plus	-

Section III

Prices in USA (Dollar)

Applications and Systems Management

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Database Enterprise Management				
Diagnostics Pack	150.00	33.00	7,500.00	1,650.00
Tuning Pack	100.00	22.00	5,000.00	1,100.00
Database Lifecycle Management Pack	240.00	52.80	12,000.00	2,640.00
Data Masking and Subsetting Pack	230.00	50.60	11,500.00	2,530.00
Cloud Management Pack for Oracle Database	150.00	33.00	7,500.00	1,650.00
Application Server Enterprise Management				
WebLogic Server Management Pack Enterprise Edition	240.00	52.80	12,000.00	2,640.00
SOA Management Pack Enterprise Edition	500.00	110.00	25,000.00	5,500.00
Management Pack for Oracle Coherence	70.00	15.40	3,500.00	770.00
Management Pack for Oracle GoldenGate	70.00	15.40	3,500.00	770.00
Management Pack for Oracle Data Integrator	205.00	45.10	6,900.00	1,518.00
WebCenter Management				
Management Pack for WebCenter	240.00	52.80	12,000.00	2,640.00
	License Price	Software Update License & Support	Licensing Metric	Minimum
Identity Management Enterprise Management				
Management Pack Plus for Identity Management	8.00	1.76	Employee User	-
	2.00	0.4400	Non Employee User - External	-
	25,000.00	5,500.00	Processor	-
	License Price	Software Update License & Support	Licensing Metric	Minimum
Other Infrastructure Management				
Configuration Management Pack for Applications	5,000.00	1,100.00	Per Processor	-
	100.00	22.00	Per Named User Plus	-
System Monitoring Plug-in for Non Oracle Databases	1,800.00	396.00	Per Processor	-
	35.00	7.70	Per Named User Plus	-
System Monitoring Plug-in for Non Oracle Middleware	1,800.00	396.00	Per Processor	-
	35.00	7.70	Per Named User Plus	-
Management Pack for Non-Oracle Middleware	9,500.00	2,090.00	Per Processor	-
	190.00	41.80	Per Named User Plus	-
Service Management				
Real User Experience Insight	8,000.00	1,760.00	Per Processor	10
	160.00	35.20	Per Named User Plus	500
Engineered Systems Management				
Exadata Management Pack	4,000.00	880.00	Per Processor	-
	80.00	17.60	Named User Plus	-
Zero Data Loss Recovery Appliance Management Pack	1,000.00	220.00	Per Disk Drive	-

Section IV

Prices in USA (Dollar)

Oracle Application Specific Technology Products

	Named User Plus	Software Update License & Support	Processor License	Software Update License & Support
Application Server Products				
WebLogic Suite for Oracle Applications	180.00	39.60	18,000.00	3,960.00
Coherence Enterprise Edition for Oracle Applications	46.00	10.12	4,600.00	1,012.00
Coherence Grid Edition for Oracle Applications	100.00	22.00	10,000.00	2,200.00
WebLogic Suite Options for Oracle Applications:				
BPEL Process Manager Option for Oracle Applications	92.00	20.24	9,200.00	2,024.00
SOA Suite for Oracle Middleware for Oracle Applications	240.00	52.80	23,000.00	5,060.00
Unified Business Process Management Suite for Oracle Applications	230.00	50.60	23,000.00	5,060.00
WebCenter Products				
WebCenter Portal for Oracle Applications	350.00	77.00	50,000.00	11,000.00
WebCenter Imaging for Oracle Applications	368.00	80.96	36,800.00	8,096.00
Identity Management Product				
Identity and Access Management Suite Plus for Oracle Applications	9.00	1.98	80,000.00	17,600.00
Analytics Server / Business Intelligence Technology Products				
Analytics Publisher for Oracle Applications	60.00	13.20	18,400.00	4,048.00
Business Intelligence Suite Foundation Edition for Oracle Applications	500.00	110.00	180,000.00	39,600.00
Analytics Server for Oracle Applications	267.00	58.74	85,000.00	18,700.00
Data Integration Technology Product				
Data Integrator Enterprise Edition for Oracle Applications	180.00	39.60	12,000.00	2,640.00
GoldenGate for Oracle Applications	140.00	30.80	7,000.00	1,540.00
Berkeley Database				
Berkeley DB – High Availability for Oracle Applications	-	-	3,920.00	862.40
Berkeley DB – Transactional Data Store for Oracle Applications	-	-	2,320.00	510.40
Berkeley DB Java Edition – High Availability for Oracle Applications	-	-	3,920.00	862.40
Berkeley DB Java Edition – Transactional Data Store for Oracle Applications	-	-	2,320.00	510.40

	Employee for HCM ⁵⁹	Software Update License & Support	Notes
Application Server Products			
WebLogic Suite for Oracle Applications	54.00	11.88	1, 53, 56, 57
Coherence Enterprise Edition for Oracle Applications	14.00	3.08	1, 56, 57, 63
WebLogic Suite Options for Oracle Applications:			
BPEL Process Manager Option for Oracle Applications	27.00	5.94	11, 54, 56, 57
SOA Suite for Oracle Middleware for Oracle Applications	72.00	15.84	11, 56, 57, 64
Unified Business Process Management Suite for Oracle Applications	69.00	15.18	11, 56, 57, 76
WebCenter Products			
WebCenter Portal for Oracle Applications	105.00	23.10	1, 56, 57, 66
WebCenter Imaging for Oracle Applications	110.00	24.20	1, 56, 57, 67
Identity Management Product			
Identity and Access Management Suite Plus for Oracle Applications	9.00	1.98	56, 57, 65
Analytics Server / Business Intelligence Technology Products			
Business Intelligence Suite Foundation Edition for Oracle Applications	150.00	33.00	10, 26, 55, 56, 57
Data Integration Technology Product			
Data Integrator Enterprise Edition for Oracle Applications	27.00	5.94	6, 56, 57, 60

Definitions

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, only the users of the program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

With respect to the following programs: Load Testing, Load Testing Developer Edition, Load Testing Accelerator for Web Services, Load Testing Accelerator for Oracle Database, and Load Testing Suite for Oracle Applications, each emulated human user and non human operated device shall be considered as a virtual user and shall be counted for the purposes of determining the number of Named User Plus licenses required.

For the purposes of the following programs: Data Masking and Subsetting Pack, only the users of the database servers where masked data or data subsets originates must be licensed.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for Siebel, Application Management Suite for JD Edwards EnterpriseOne, Real User Experience Insight, Application Replay Pack, all users of the respective managed application program must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate and Oracle GoldenGate for Oracle Applications, only (a) the users of the Oracle database from which you capture data and (b) the users of the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the users of the Non Oracle database from which you capture data and (b) the users of the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Big Data and and Oracle GoldenGate for Big Data Targets, only the users of the source Oracle or non Oracle database(s) or NoSQL repositories from which you capture data must be counted for the purpose of determining the number of licenses required. For any messaging systems from which you capture, every queue/topic is counted as a user. In the instance of multiple source databases, NoSQL repositories, or messaging systems all users for all sources must be counted.

For the purposes of the following Program: Oracle GoldenGate for Distributed Applications and Analytics Program, only the users of the source Oracle or non-Oracle database(s), NoSQL repositories, or messaging systems from which You capture data must be counted for the purpose of determining the number of NUP licenses required. For any messaging systems from which You capture data, every queue/topic is counted as one user. Where data is captured from multiple source databases, NoSQL repositories, or messaging systems, all users for all sources must be counted. For the purposes of the following Program: Oracle Transaction Manager for Microservices Enterprise Edition, only the users of Oracle Transaction Manager for Microservices Enterprise Edition must be counted for the purpose of determining the number of NUP licenses required.

For the purposes of the following program: Data Integrator Enterprise Edition, Data Integrator Enterprise Edition for Oracle Applications, and Application Adapters for Data Integrations, the users that are running or accessing the data transformation processes must be counted for the purposes of determining the number of licenses required.

For the purposes of the following programs: Oracle Mobile Suite Client Runtime and Mobile Application Framework, only the end users of each Application Developed must be counted for the purposes of determining the number of licenses required, regardless of the choice of the mobile application development tool or the framework used to build the Application Developed.

For the purposes of the following program: Database Security Central, only users of the sources which are protected, monitored or audited must be counted for the purpose of determining the number of licenses required.

Definitions

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One, Standard Edition 2 or Standard Edition in the product name (with the exception of WebCenter Enterprise Capture Standard Edition, Java SE Support, Java SE Advanced, and Java SE Suite), a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for 'All other multicore chips' equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Masking and Subsetting Pack, all database servers where masked data or data subsets originate must be licensed.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for Siebel, Application Management Suite for JD Edwards EnterpriseOne, all processors on which the middleware and/or database software that support the respective managed application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Replay Pack, Real User Experience Insight, all processors on which the middleware software that support the respective managed application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Informatica PowerCenter and PowerConnect Adapters, and Application Adapter for Warehouse Builder for: PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator Enterprise Edition for Oracle Applications, Data Integrator for Oracle Business Intelligence, Data Integrator for Big Data, and Application Adapters for Data Integration, only the processor(s) where the data transformation processes are executed must be counted for the purposes of determining the number of licenses required.

For the purposes of the following program: TimesTen Application-Tier Database Cache, and TimesTen Application-Tier Database Cache for Oracle Applications, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate and Oracle GoldenGate for Oracle Applications, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purpose of the following programs: Oracle Golden Gate Application Adapters, only the processors running the source Oracle or non Oracle database(s) from which you capture data must be counted for the purpose of determining the number of licenses required. In the instance of multiple source databases, all processors for all sources must be counted.

For the purpose of the following programs: Oracle GoldenGate for Big Data and Oracle GoldenGate for Big Data Targets, only the processors running the source Oracle or non Oracle database(s) or NoSQL repositories from which you capture data must be counted for the purpose of determining the number of licenses required. For any messaging systems from which you capture, every 25 queues/topics are counted as a Processor. In the instance of multiple source databases, NoSQL repositories, or messaging systems all processors for all sources must be counted.

For the purposes of the following Program: Oracle GoldenGate for Distributed Applications and Analytics Program, only the processors running the source Oracle or non-Oracle database(s), NoSQL repositories, or messaging systems from which You capture data must be counted for the purpose of determining the number of Processor licenses required. For any messaging systems from which You capture data, every 25 queues/topics are counted as a Processor. Where data is captured from multiple source databases, NoSQL repositories, or messaging systems, the processors for all such sources must be counted. For the purposes of the following Program: Oracle Transaction Manager for Microservices Enterprise Edition Program, only the processors running Oracle Transaction Manager for Microservices Enterprise Edition must be counted for the purpose of determining the number of Processor licenses required.

For the purposes of the following program: Database Security Central, only the processors of the sources which are protected, monitored or audited must be counted for the purpose of determining the number of licenses required.

For the purposes of the following Program: Verrazzano Enterprise Container Platform, all processors in the nodes in the Kubernetes clusters where Verrazzano images are pulled must be counted when determining the number of subscriptions required. If any Kubernetes node is a virtual machine, then the number of processors on that Kubernetes node is subject to the guidelines documented in the Oracle Partitioning Policy (<https://www.oracle.com/assets/partitioning-070609.pdf>). In the case where a Kubernetes cluster is used as a dedicated Verrazzano Admin cluster and no managed workloads are run in that cluster, nodes in that cluster can be excluded from the count of processors that require a subscription.

Application Developed: is defined as a software program developed by you that operates on smart-phones and/or other end user devices and that (i) provides end users with access to content or (ii) provides end users with end user transaction enablement or (iii) otherwise enables use by end users of functions available through the Oracle run-time Program.

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion date for your entire employee population. Applications Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle iSupplier Portal, and Oracle Services Procurement programs, use by your external suppliers is included with your application user licenses.

Application Read-Only User: is defined as an individual authorized by you to run only queries or reports against the application program for which you have also acquired non read-only licenses.

Annual Transaction Volume: is defined as the U.S. dollar denominated total value of all purchase orders transacted and all auctions conducted through the Oracle Exchange Platform by you and others during the applicable year of the Oracle Exchange Platform license regardless of whether any such auction results in a purchase order, provided that an auction resulting in a purchase order shall only be counted against the Annual Transaction Volume once.

Case Report Form (CRF) Page: is defined as the "electronic equivalent" of what would be the total number of physical paper pages initiated remotely by the Program (measured explicitly in the Program as Received Data Collection Instruments) during a 12-month period. You may not exceed the licensed number of CRF pages during any 12-month period unless you acquire additional CRF pages licenses from us.

Compensated Individual: is defined as an individual whose compensation or compensation calculations are generated by the programs. The term Compensated Individual includes, but is not limited to, your employees, contractors, retirees, and any other Person.

Computer: is defined as the computer on which the programs are installed. A Computer license allows you to use the licensed program on a single specified computer.

Connector: is defined as each connector connecting the software product with an external product. A unique connector is required for each distinct product with which the software product is required to interface.

Connector Pack: is defined as a collection of connectors as specified in the Program Documentation for the applicable Connector Pack. There is no limitation on the number of physical servers on which any of the connectors in the pack may be copied, installed and used.

Cost of Goods Sold: is defined as the total cost of inventory that a company has sold during their fiscal year. If Cost of Goods Sold is unknown to you then Cost of Goods Sold shall be equal to 75% of total company revenue.

Definitions

Customer: is defined as the Customer entity specified on the ordering document. The programs may not be used or accessed for the business operations of any third party, including but not limited to your customers, partners, or your affiliates. There is no limitation on the number of physical servers on which such programs may be copied, installed and used.

Disk Drive: A storage device that is either a Disk Drive or Flash Drive that stores data accessed by the program.

Electronic Order Line: is defined as the total number of distinct electronic order lines entered electronically into the Oracle Order Management application from any source (not manually entered by licensed Order Management Users, Professional Users 2003, or Professional Users 2003 External) during a 12 month period. This includes order lines originating as external EDI/XML transactions and/or sourced from other Oracle and non-Oracle applications. You may not exceed the licensed number of order lines during any 12 month period.

Employee: is defined as (i) all of your full-time, part-time, temporary employees, and (ii) all of your agents, contractors and consultants who have access to, use, or are tracked by the programs. The quantity of the licenses required is determined by the number of Employees and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of Employees: all of the company's full-time employees, part-time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use, or are tracked by the programs.

Employee for HCM: is defined as (i) all of your full-time, part-time, temporary employees, and (ii) all of your agents, contractors and consultants who have access to, use, or are tracked by the programs. The quantity of the licenses required is determined by the number of Employees for HCM and not the actual number of users. In addition, if you elect to outsource any business function(s) to another company, the following must be counted for purposes of determining the number of Employees for HCM: all of the company's full-time employees, part-time employees, temporary employees, agents, contractors and consultants that (i) are providing the outsourcing services and (ii) have access to, use, or are tracked by the programs. Employees for HCM may only use the licensed programs with Oracle application programs that contain "Oracle Fusion Human Capital Management" as a prefix in the program name.

Employee User: is defined as an individual authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Entry: is defined as a unique item (e.g., object, person, entity or item of information) stored within the programs. Replicated entries stored within the program on multiple servers are counted as a single entry.

Expense Report: is defined as the total number of expense reports processed by the iExpenses during a 12 month period. You may not exceed the licensed number of expense reports during any 12 month period.

Field Technician: is defined as an engineer, technician, representative, or other person who is dispatched by you, including the dispatchers, to the field using the programs.

FTE Student: is defined as any full-time student enrolled in your institution and any part-time student enrolled in your institution counts as 25% of an FTE Student. The definition of "full-time" and "part-time" is based on your policies for student classification. If the number of FTE Students is a fraction, that number will be rounded to the nearest whole number for purposes of license quantity requirements.

Hosted Named User: is defined as an individual authorized by you to access the hosted service, regardless of whether the individual is actively accessing the hosted service at any given time.

Invoice Line: is defined as the total number of invoice line items processed by the program during a 12 month period. You may not exceed the licensed number of Invoice Lines during any 12 month period unless you acquire additional Invoice Line licenses from us.

IVR Port: is defined as a single caller that can be processed via the Interactive Voice Response (IVR) system. Customers must purchase licenses for the number of IVR Ports that represent the maximum number of concurrent callers that can be processed by the IVR system.

Module: is defined as each production database running the programs.

Network Device: is defined as the hardware and/or software whose primary purpose is to route and control communications between computers or computer networks. Examples of network devices include but are not limited to, routers, firewalls and network load balancers.

Non Employee User - External: is defined as an individual, who is not your employee, contractor or outsourcer, authorized by you to use the application programs which are installed on a single server or multiple servers, regardless of whether or not the individual is actively using the programs at any given time.

Partner Organization: is defined as an external third party business entity that provides value-added services in marketing and selling your products. Depending upon the type of industry, partner organizations play different roles and are recognized by different names such as reseller, distributor, agent, dealer or broker.

Person: is defined as your employee or contractor who is actively working on behalf of your organization or a former employee who has one or more benefit plans managed by the system or continues to be paid through the system. For Project Resource Management, a person is defined as an individual who is scheduled on a project. The total number of licenses needed is to be based on the peak number of part-time and full-time people whose records are recorded in the system.

Physical Server: is defined as each physical server on which the programs are installed.

Ported Number: is defined as the telephone number that end users retain as they change from one service provider to another. This telephone number originally resides on a telephone switch and is moved into the responsibility of another telephone switch.

Record: The Customer Hub B2B is a bundle that includes two components, Siebel Universal Customer Master B2B and Oracle Customer Data Hub. For the purposes of the Customer Hub B2B application, record is defined as the total number of unique customer database records stored in the Customer Hub B2B application (i.e., stored in a component of Customer Hub B2B). A customer database record is a unique business entity or company record which is stored as an account for the Siebel Universal Customer Master B2B product or as an organization for the Oracle Customer Data Hub product.

The Customer Hub B2C is a bundle that includes two components, Siebel Universal Customer Master B2C and Oracle Customer Data Hub. For the purposes of the Customer Hub B2C application, record is defined as the total number of unique customer database records stored in the Customer Hub B2C application (i.e., stored in a component of Customer Hub B2C). A customer database record is a unique consumer (i.e., physical person) record which is stored as a contact for the Siebel Universal Customer Master product or as a person for the Oracle Customer Data Hub product.

The Product Hub is a bundle that includes two components, Siebel Universal Product Master and Oracle Product Information Management Data Hub. For the purposes of the Product Hub application, record is defined as the total number of unique product database records stored in the Product Hub application (i.e., stored in a component of Product Hub). A product database record is a unique product component or SKU stored in the MTL_SYSTEM_ITEMS table with an active or inactive status and does not include any instance items (i.e. *-star items) or organization assignments of the same item.

For the purposes of the Case Hub program a record is defined as the total number of unique case database records that may be stored in the Case Hub application.. A case database record is a unique request or issue requiring investigation or service stored in S_CASE table with an active or inactive status.

For all application programs licensed as record, please see the application licensing prerequisites as specified in the Applications Licensing Table which may be accessed at <http://oracle.com/contracts> for the grant and restrictions of the underlying Oracle technology.

For the Hyperion Data Relationship Management program, a record is defined as the unique occurrence of any business object or master data construct that you choose to manage within the program. Records may describe any number of enterprise information assets, commonly referred to as base members, including but not limited to cost centers, ledger accounts, legal entities, organizations, products, vendors, assets, locations, regions or employees. Additionally, a record may also be a summary object, commonly referred to as a rollup member, that either summarizes base members or describes hierarchical information associated with underlying base members. Records represent unique occurrences and they do not include any duplicates or shared references that may be essential for master data management purposes.

1000 Records: is defined as 1000 cleansed records (i.e., rows) that are output from a production data flow of the Data Quality for Data Integrator program.

RosettaNet Partner Interface Processes® (PIPs®): are defined as business processes between trading partners. Preconfigured system-to-system XML-based dialogs for the relevant E-Business Suite Application(s) are provided. Each preconfigured PIP includes a business document with the vocabulary and a business process with the choreography of the message dialog.

Rule Set: is defined as a data rules file containing content for a given country in order to perform data quality functions optimized for that country.

Server: is defined as the computer on which the programs are installed. A Server license allows you to use the licensed program on a single specified computer.

Definitions

Stream: is defined as a concurrent backup or restore job to Amazon S3. Each parallel Recovery Manager (RMAN) channel must be counted for determining the number of licenses required.

Subscriber: is defined as (a) a working telephone number for all wireline devices; (b) a portable handset or paging device that has been activated by you for wireless communications and paging; (c) a residential drop or a nonresidential device serviced by a cable provider; or (d) a live connected utility meter. The total number of Subscribers is equal to the aggregate of all types of Subscribers. If your business is not defined in the primary definition of Subscriber above, Subscriber is defined as each U.S. \$1,000 increment of your gross annual revenue as reported to the SEC in your annual report or the equivalent accounting or reporting document.

Suite: is defined as all the functional software components described in the product documentation.

Terabyte: is defined as a terabyte of computer storage space used by a storage filer equal to one trillion bytes.

Transaction: is defined as each set of interactions that is initiated by an application user recorded by Oracle Enterprise Manager to capture availability and performance metrics used in calculating service levels. For example, the following set of interactions would represent one transaction: login, search customer, log out.

UPK Developer: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Developers may create, modify, view and interact with simulations and documentation.

UPK Employee: is defined as an active employee of yours. (note: The value of these applications is determined by the size of the active employee population and not the number of actual users. Therefore, all of your active employees must be included in your order when licensing these applications). UPK Employees may view and interact with simulations and documentation but may not create or modify simulations or documentation.

UPK User: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. UPK Users may view and interact with simulations and documentation but may not create or modify simulations or documentation.

Verrazano Enterprise Container Platform Annual Subscription: is defined as the right to use the specified Program in accordance with the applicable license metric and to receive Oracle Software Update License & Support services for the subscription time period specified on the ordering document. The subscription is effective upon the effective date of the ordering document, unless otherwise stated in Your ordering document. If Your order was placed through the Oracle Store, then the effective date is the date Your order was accepted by Oracle. Oracle Software Update License & Support services are provided under the applicable technical support policies in effect at the time the services are provided. At the end of Your subscription, You may renew Your subscription, if available, at the then current fees for the applicable subscription. If You choose not to renew Your subscription, Your right to use the Program will terminate and You must de-install all software (including any applications, tools, and binaries) provided to You and You may be subject to reinstatement fees if You later choose to reactivate Your subscription.

Wireless Handset: is defined as a mobile communications device such as a mobile telephone, PDA, or paging device, that has as primary functions wireless voice communications and data services provided through a service provider.

Workstation: is defined as the client computer from which the programs are being accessed, regardless of where the program is installed.

\$M Freight Under Management: is defined as one million U.S. dollars of the total transportation value of tendered orders for all shipments for a given calendar year during the term of the license. FUM shall include the combined total of actual freight purchased by you, plus the cost of freight for shipments managed by you (e.g., you are not purchasing transportation services on behalf of your clients but are providing transportation management services for your clients). Freight that is paid by a third party shall also be included in the FUM total (e.g., inbound shipments from suppliers to you with freight terms of prepaid).

\$M in Revenue: is defined as one million United States dollars in all income (interest income and non interest income) before adjustments for expenses and taxes generated by You during a fiscal year.

\$M in Managed Assets: is defined as one million U.S. dollars of the following total: (1) Book value of investment in capital leases, direct financing leases and other finance leases, including residuals, whether owned or managed for others, active on the program, plus (2) Book value of assets on operating leases, whether owned or managed for others, active on the program, plus (3) Book value of loans, notes, conditional sales contracts and other receivables, owned or managed for others, active on the program, plus (4) Book value of non earning assets, owned or managed for others, which were previously leased and active on the program, including assets from term terminated leases and repossessed assets, plus (5) Original cost of assets underlying leases and loans, originated and active on the program, then sold within the previous 12 months.

For a complete list of products offered by Oracle Corporation, please visit the Oracle eDelivery site:
<http://edelivery.oracle.com>

ORACLE-BEA GRANDFATHERED GLOBAL PRICE LIST

Oracle PartnerNetwork members with a valid distribution agreement may distribute the programs specified on the Oracle-BEA Grandfathered Global Price List to existing end users for add-on capacity only, subject to the terms of such valid distribution agreement and any restrictions set forth in the Oracle-BEA Grandfathered Price List.

ORACLE SUPPORT SERVICES

Oracle Support Services (OSS) offers the following programs: Software Update License & Support to provide customers with the right to Oracle product upgrades and 24x7 support of all Oracle products, and Oracle Advanced Customer Support for a menu of additional services designed to provide an enhanced level of support. Services may vary by country. For availability, contact your local Support Sales representative. For a complete description of Oracle Support Services programs, refer to the Sales Support website at <http://www.oracle.com/Support>

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via OracleMetaLink. Features of MetaLink include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to both perpetual and term licenses for first year support only. The price of a technical support renewal for Software Update License & Support is the technical support fees paid for the same licenses in the prior year, increased by the Inflationary Adjustment Rate (IAR). For licenses with an active Contractual Cap Rate (CCR), support is increased by the lower CCR or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the licenses, limits the renewal adjustment. For more information on renewal adjustments, contact your Support Sales representative.

Advanced Customer Support

Advanced Customer Support is designed to provide an enhanced level of support to Oracle customers. Advanced Customer Support delivers tailored, flexible support solutions built to meet the customers' specific business requirements. Advanced Customer Support customers have the flexibility to purchase standard or combine standard services with specific offerings to provide a full solution.

Contact your local Support Sales representative for Advanced Customer Support information and pricing.

Incident Server Support Packages

Incident Server Support Packages provide incident-based web support for the following limited product sets:

- Oracle Database Server Support Package (2,304 USA (Dollar) for 10 incidents on one server):
Oracle Database Enterprise Edition, Oracle Database Standard Edition, Standard Edition One, Partitioning, Real Application Clusters, Advanced Compression
- Oracle Application Server Support Package (1,152 USA (Dollar) for 10 incidents on one server):
Internet Application Server Enterprise Edition, Internet Application Server Standard Edition, Internet Application Server Java Edition

With the purchase of Incident Server Support Packages, customers receive access to OracleMetaLink, which provides 24x7 web-based technical support, including web-based Technical Assistance Requests.

Customer Support Services Policies and Definitions

The complete policy can be found in the Technical Support Policies at <http://www.oracle.com/support>

Extended Support

Customers with current Software Updates, License & Support can support their product for a further 3 years, past the initial 5 years from the general availability date of the product, by purchasing Extended Support.

Extended Support fees are applied to the desupported Oracle programs only. Extended Support fees consist of the prior year's fee for Software Updates & Support plus the applicable renewal adjustment, plus an additional fee based on the year. Additional fees are as follows:

Year 6 after product release: 10% of current year's Software Update License & Support

Year 7 after product release: 20% of current year's Software Update License & Support

Year 8 after product release: 20% of current year's Software Update License & Support

Extended Support offers the following:

- Updates, fixes and security alerts
- Tax, legal and regulatory updates
- Upgrade scripts
- Technical support
- Major product and technology releases

Sustaining Support

Sustaining Support offered in years 9 and beyond provides technical support—i.e., access to Oracle's online and call-center support—and rights to future products for as long the customer is purchasing support. Sustaining support is charged as per renewal pricing, found in the "Support Renewals" section above.

Sustaining Support provides:

- Technical Support
- Access to MetaLink/Customer Connection
- Major product and technology releases
- Pre-existing fixes

ORACLE ON DEMAND

Oracle offers complete application, database, and hardware management services, which can help lower a customer's IT maintenance costs and increase support resolution time.

Administration Services

Administration Services are system administration, application technology management and monitoring activities provided remotely by Oracle for licensed Oracle programs. Administration Services are contracted on yearly terms; the billing is annual in advance.

Computer and Administration Services

Computer Services must be sold together with Administration Services. Computer and Administration Services are system administration, application technology management, and monitoring activities for licensed Oracle programs that are provided by Oracle from a data center hosting facility to which the customer has remote applications access. Computer and Administration Services are contracted on yearly terms; the billing is annual in advance.