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# What's New in Oracle Identity & Access Management

Comprehensive Identity for Evolving Enterprises, with any Deployment Model

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September 2, 2020

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# Speakers

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**Luca Martelli**

Head of Business  
Development and Product  
Strategy, Security and Systems  
Management, EMEA



**Kamal Narayan**

Director of Product Management  
Identity Management Enterprise  
Oracle Corp.



**Dragan Petkovic**

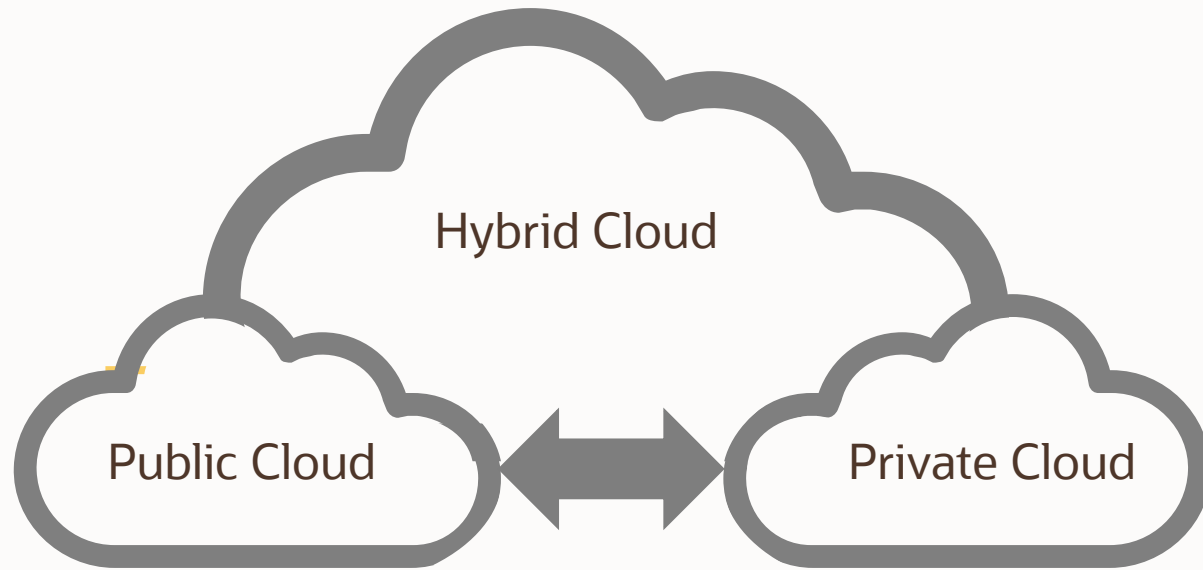
BDM Security and Systems  
Management, EMEA



**Ritesh Kumari**

Senior Product Manager  
Oracle Identity Cloud Service  
Oracle Corp.

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83%

in the cloud by 2020

“Although cloud adoption is on the rise, legacy, on-premises user directories, applications, and processes won't go away overnight”

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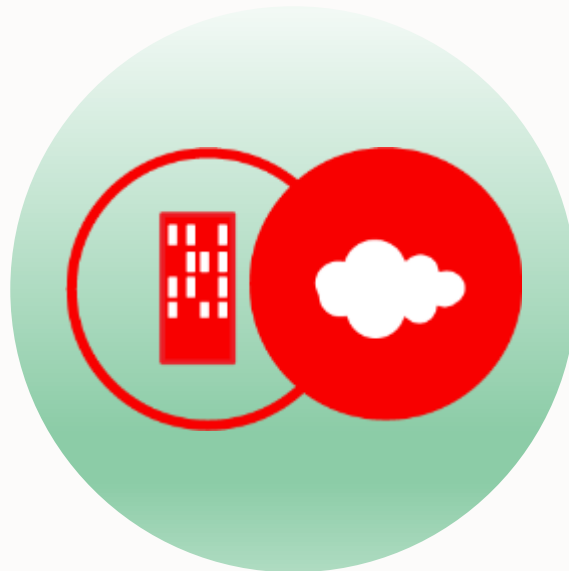
- Forrester



# Oracle – Identity Hybrid Strategy



Continue to Enhance On-Premises Products & Support Customers



Hybrid Solution to Enable Customer Journey to Cloud



New Innovations to enable Cloud Security & Digital Transformation

# Oracle Identity & Access Management Offering

## Different Needs, Different Choices & Flexibility of Deployment Models

**Enterprise Identity Service Suite – Current Release : 12c PS4**  
Running on Prem, on OCI, on other Cloud, on the OCI Marketplace



**1** Oracle Identity Governance Suite

**2** Oracle Access Manager Suite Plus

**3** Oracle Directory Services

**Oracle Identity Cloud Service:** Current Release: 20.1.3  
Identity As A Service:

Use Cases: Covers Cloud Directory, Access Management, Provisioning Use Cases, REST API based and more -





# Oracle – A history rich in Identity and Security



## Oracle understands IDM at Enterprise Scale

We have been in the identity business for over two decades  
We have *10's of thousands* of IDM customers  
.....managing billions of identities

**Oracle IDCS powers Oracle Cloud 250K+ tenants and growing**

**Oracle continues to invest heavily in Identity Management regardless of the deployment model.**

# Agenda

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- 1 Oracle Hybrid Identity Strategy and Value Proposition
- 2 Oracle Identity & Access Management Enterprise Update
- 3 Improve your IDM UX Experience, Operations & Monitoring Capabilities
- 4 IDM Upgrade Factory & Gartner Peer Review
- 5 Identity Cloud Service Update
- 6 Use Case: Enabling quick Remote Secure Workforce with IDCS
- 7 Q&A and Closing



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# Oracle Identity & Access Management Enterprise Update



**Kamal Narayan**

*Director of Product Management  
Identity Management Enterprise  
Oracle Corp.*

# What is Oracle IAM 12c

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Foundation for the Enterprise Identity Control Plane

# Oracle Identity and Access Management 12c

A clear path to comprehensive identity for the evolving enterprise

## Oracle Identity Governance

Identify and audit who has access to what, when, and how

## Oracle Access Management

Protect access to any application from any device, anywhere

## Oracle Directory Services

Securely persist identity information in scalable repositories

### 12cPS3

Released – Aug 30 2017

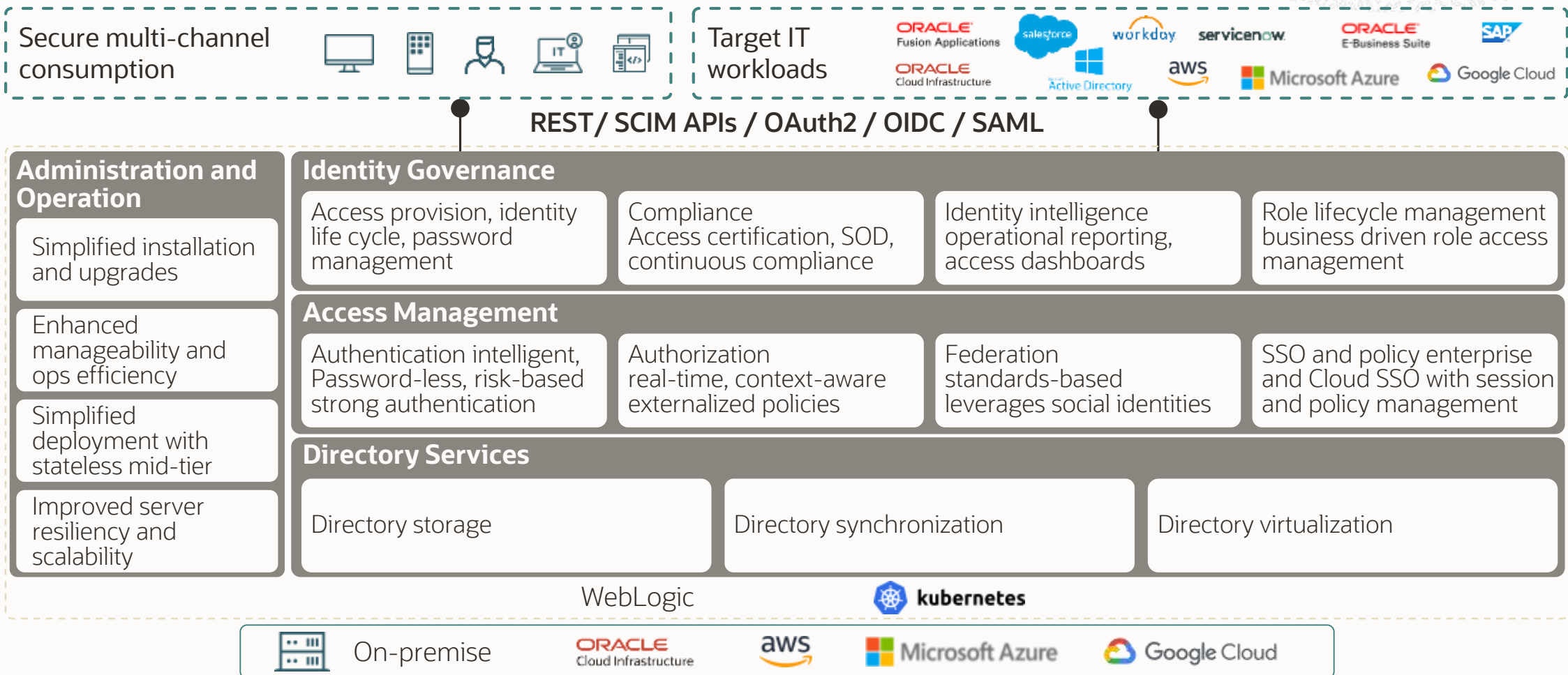
### 12cPS4

Released – Sep 27 2019



# Oracle Identity and Access Management 12c

To secure employees, customers, and business in the new digital era





# Why Upgrade to Oracle IAM 12c

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Compelling reasons to upgrade to 12c

# Compelling reasons to upgrade to Oracle IAM 12c



Strengthen  
enterprise  
security and risk  
posture

Reduce TCO with  
deployment  
simplification  
and flexibility

Eliminate risk of  
running  
unsupported  
software

Maximize ROI by  
modernized user  
experience &  
new APIs

Oracle's IAM Upgrade Factory Model – Speed up & de-risk upgrade to 12c

# University of Colorado meets compliance with Oracle Identity

- A strong Oracle IAM customer for years, they upgraded to Oracle IAM 12c and brought IDCS onboard
- Needed a centralized identity platform for provisioning, deprovisioning, and authentication
- Supported HIPAA compliance for the Anschutz medical research campus
- Oracle Identity Management reduced redundant passwords and user credentials
- They can now offer secure access and improve collaboration for students and faculty







“Here at PGNiG, we selected Oracle Identity and Access Management in place of our previous IAM technology. We made the decision to replace the incumbent solution because Oracle IAM offered the functionality and support we needed. Providing secure and high performance identity and access management is top priority for us, especially when it comes to our business critical applications. Throughout this process, we’ve received efficient support and partnership from the local Oracle and local partner teams. Our IAM implementation took just 6 months and they have continued to support us, first with implementation and now with our upgrade to Oracle Identity Management 12c PS3.”

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*Tomasz Wójcik*  
*IT Department Director, PGNiG SA*



# Large Canadian Government Entity improves critical services for citizens

- Selected Oracle Identity and Access Management 12c for flexibility and digital innovation
- Reduced the number of face to face interactions needed for access to services
- Eliminated redundant identity solutions and centralized their CIAM solution
- Provide users with multiple, secure login options
- Enhanced user experience and increased productivity



# Financial Services Provider Improves Performance with 12c

- This not-for-profit organization provides financial services including life insurance, annuities, mutual funds, retirement planning, and more.
- Migrated to 12c PS3 for Oracle Identity Governance, Oracle Access Management, and Directory
- Saw performance improvements following the migration





# IDM 12c PS4 Collaterals

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Documentation:

<https://docs.oracle.com/en/middleware/idm/suite/12.2.1.4/index.html>

Videos:

<https://docs.oracle.com/en/middleware/idm/suite/12.2.1.4/videos.html>

Tutorials (OBEs):

<https://docs.oracle.com/en/middleware/idm/suite/12.2.1.4/tutorials.html>

Additional Resources:





<https://support.oracle.com>

# Oracle IAM 12c Cloud Readiness

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# Evaluating Oracle IAM 12c is a click away

- IDM images published to OCI Marketplace
  - Automated provisioning, install, configuration
  - [https://cloudmarketplace.oracle.com/marketplace/en\\_US/productHomePage](https://cloudmarketplace.oracle.com/marketplace/en_US/productHomePage)

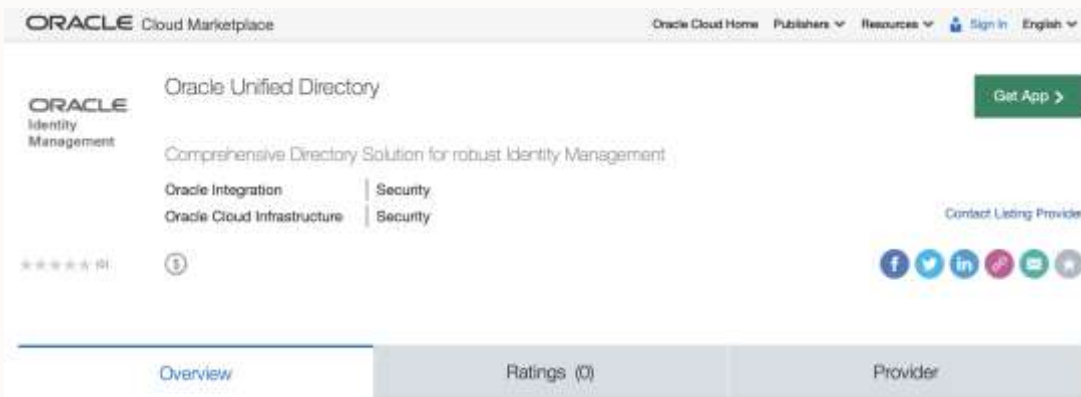
 <p>Oracle Identity Management</p> <p>Oracle Identity Management</p> <p>Identity and governance for the enterprise</p> <p>★★★★★ (0) Free</p>	 <p>Oracle Identity Management</p> <p>Oracle Identity Governance</p> <p>Oracle Identity Governance for Enterprise</p> <p>★★★★★ (0) Free</p>	 <p>Oracle Identity Management</p> <p>Oracle Access Management</p> <p>Oracle Access Management for Enterprise</p> <p>★★★★★ (0) Free</p>	 <p>Oracle Identity Management</p> <p>Oracle Unified Directory</p> <p>Comprehensive Directory Solution for robust Identity</p> <p>★★★★★ (0) Free</p>
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# Evaluating Oracle IAM 12c on OCI



## IDM Command line interface

- Provisioning | Installation | Configuration
- Scale in/out | MDC setup | Artifact promotion



## Get cloud native experience

- Containers, Kubernetes & Terraform
  - Dependency layering
  - Lifecycle | Logging | Monitoring | Network policy



## Lift-and-shift current deployments

- Migration guide
- OCI Marketplace

# Oracle IAM Near Term Plans

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# Oracle Identity and Access Management - Transformations



## On-premises deployment

WebLogic / Baremetal



## Deployment choice

On-premises / Multi-Cloud / Hybrid / Containers

## Monolithic architecture

JavaEE / App Server



## Microservices architecture

Open Standards / Light-weight / API driven

## Major releases

Long release cycle



## Continuous updates

Frequent cadence of bug fixes & feature releases

## Complex upgrades

Involving customizations and configuration sprawl



## Simple updates

With stateless applications and database based configuration, policy and data

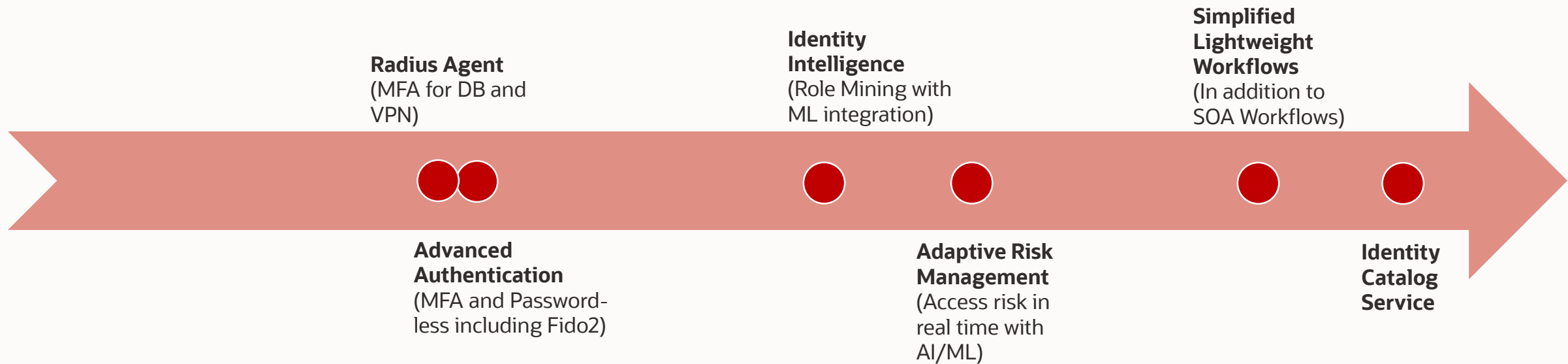


# What is Next Generation Oracle Enterprise IAM?

- Modernized with microservice / service-oriented architecture
- Automated DevSecOps through Cloud native services & hybrid deployments
- Zero-trust model
- Enhanced User Experience
- Intelligent Identity by leveraging AI/ML capabilities
- Open standards based & API first approach
- Reduce total cost of ownership and management risks

Principles on which  
Oracle is building next gen.  
Identity & Access Management

# Oracle IAM Micro Services



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# Improve your IDM UX Experience, Operations & Monitoring Capabilities



**Luca Martelli**

*Head of Business Development and Product Strategy  
EMEA Security and Systems Management*

# Monitoring Oracle Identity Management

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Rapidly  
troubleshoot  
outages



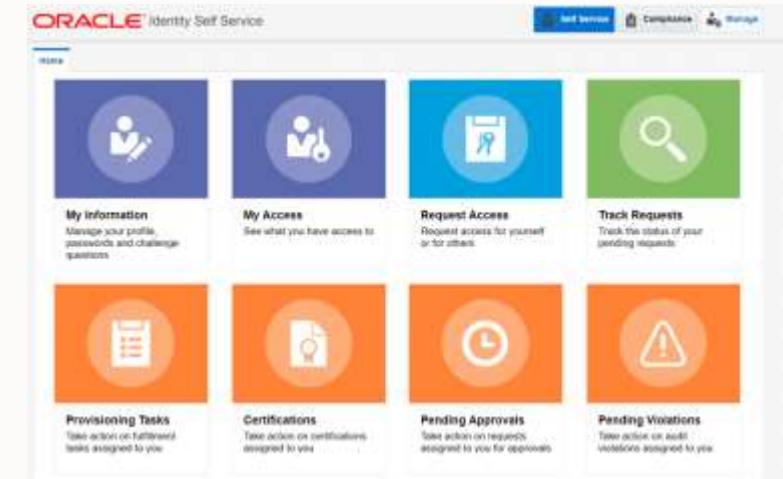
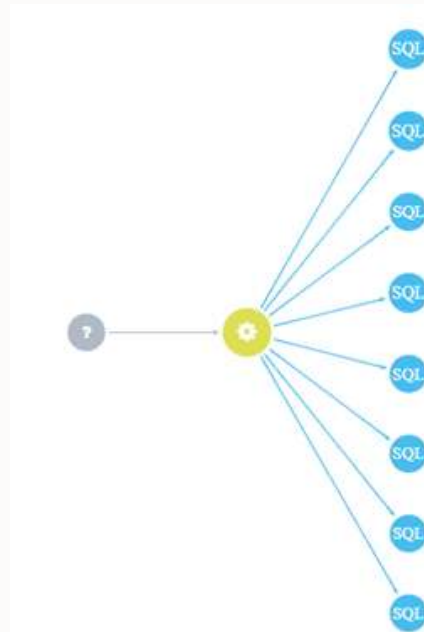
Proactive  
Alerts



Increase  
visibility

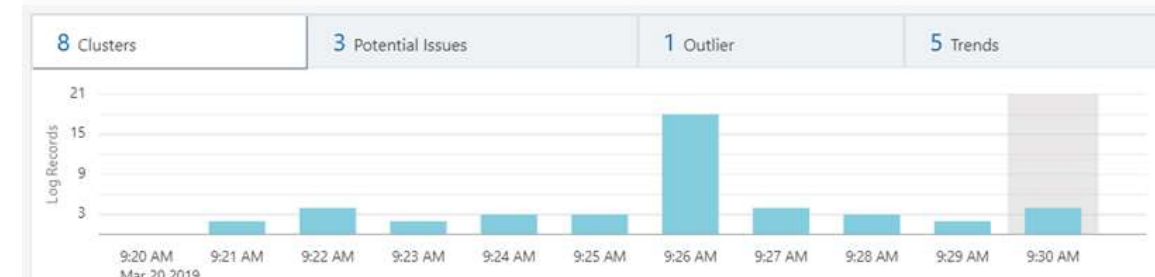
# Rapidly troubleshoot outages

- Real user experience for OAM, OIM
- Logs crosscheck and correlation
- Error drill down
- Early fault/anomaly detection
- Reduce outages
- Improve response time

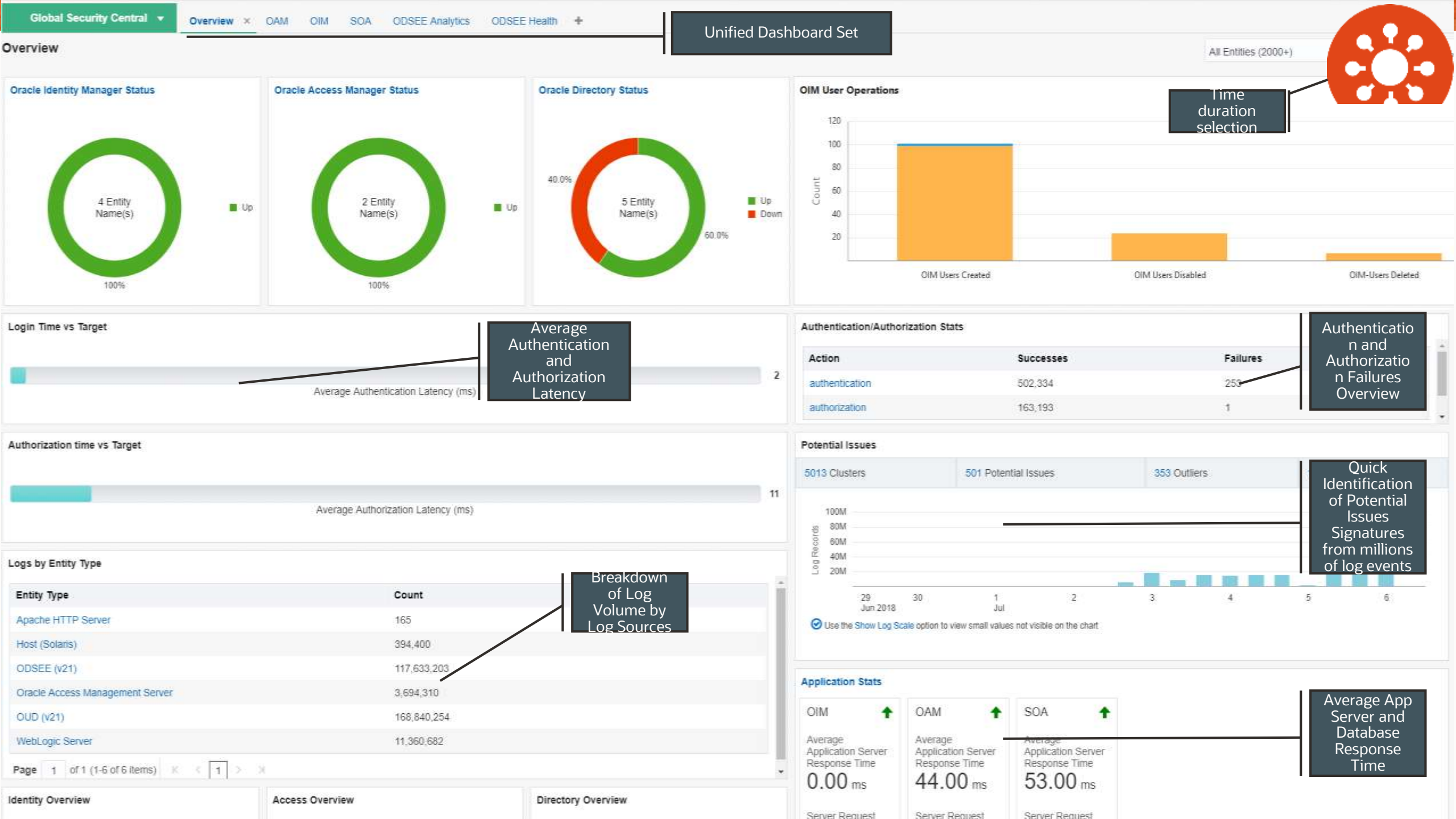


The screenshot shows the 'Sessions' page in the Oracle Identity Self Service interface. It displays a table of active sessions. The first session is for user 'Romeo, Italy' on 'Mar 20, 2019 4:58:39 PM', using 'Chrome 72.0.3626' browser, with a duration of '5m 20s'. The second session is for user 'Romeo, Italy' on 'Mar 20, 2019 4:58:27 PM', using 'Chrome 72.0.3626' browser, with a duration of '11s'. Both sessions show '2' page views, '0' app views, and '0' challenge events. A 'Session Health' indicator is shown for each session, with values '0.87' and '0.88' respectively.

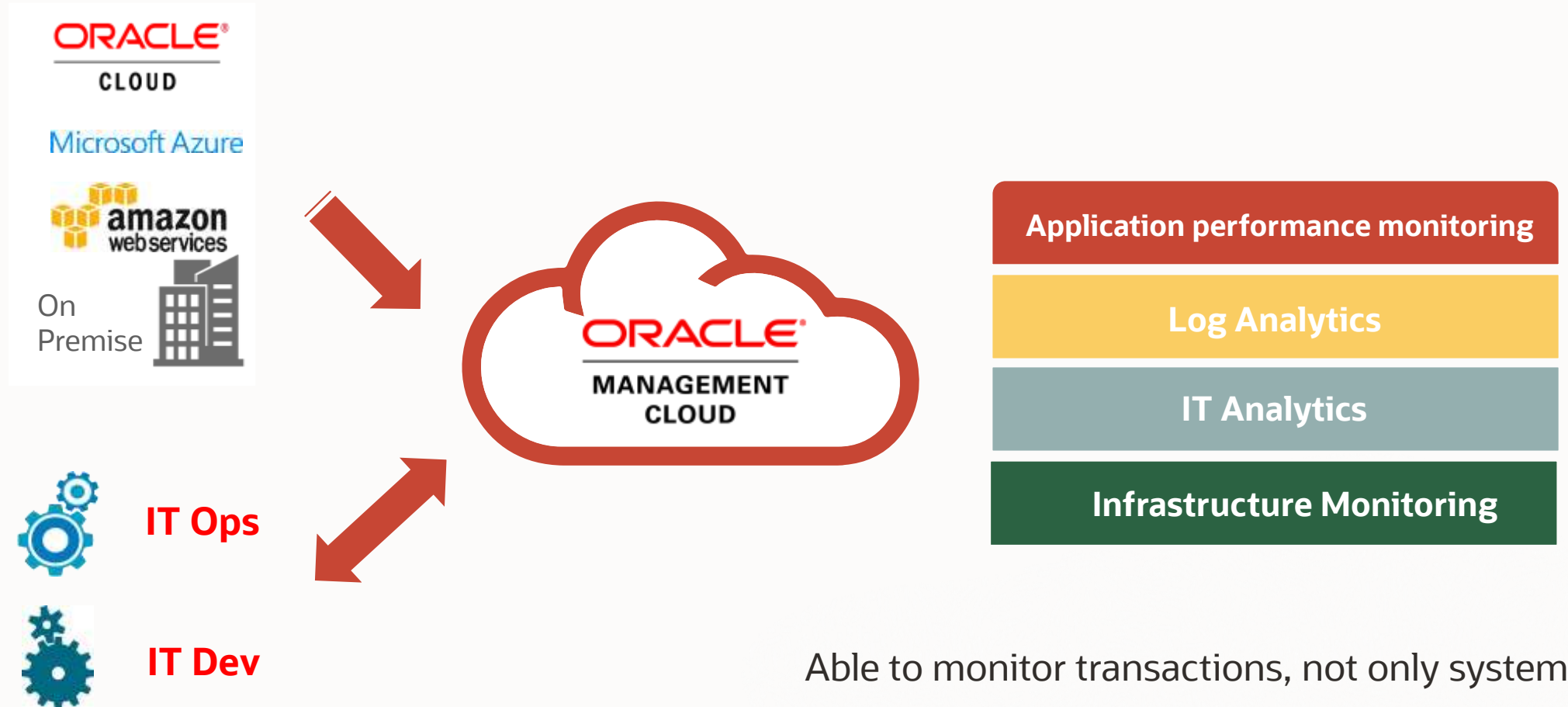
User	Location	Browser	Device Type	Duration	Page Views	App Views	Challenge Events	Session Health
Romeo, Italy	Italy	Chrome 72.0.3626	Desktop	5m 20s	2	0	0	0.87
Romeo, Italy	Italy	Chrome 72.0.3626	Desktop	11s	2	0	0	0.88







# The solution behind: Oracle Management Cloud



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# IDM Upgrade Factory & Gartner Peer Review



**Dragan Petkovic**

*Business Development Manager - Security and Systems Management, EMEA*  
*Oracle*

# IDM Value Program

Executive sponsor: Eleanor Merritt  
SVP Product Support, Sustaining Engineering &  
IDM Development



## Objective

- Protecting existing investment in Oracle IAM
- Find new and innovative IAM use cases helping digital transformation
- Increase overall satisfaction and reduce TCO

## Who

- EMEA Security BDM
- HQ PM Team
- Local SC/CSR
- OCS/ACS

*IDM Futures Workshop helped us understand the roadmap and better plan our migration efforts. We have stopped looking into alternatives and will continue using and expanding Oracle Identity Management. – large insurance company South Africa*

## How

- **Future of IDM Workshop**
- Regular calls with PM
- Monitoring of critical SRs



# IAM 11g Upgrade Factory

Executive sponsor: Sandeep Banerjee  
VP CoE



## What

- Industrialized program for upgrade to the latest IAM 12c
- Help “last Mohicans” avoid additional support costs
- Get new use cases based on the advanced 12c architecture (cloud deployment, hybrid IDCS, microservices)

## Who

- EMEA Security BDM
- HQ PM Team
- OCS/ACS
- Selected partners and system integrators

*We were postponing the upgrade of our IDM environment until the last minute due to other priorities. IAM 11g upgrade factory helped us assessing the effort correctly, and we will prioritize the project. Selecting the right partner helped gave us confidence and will reduce additional extended support costs. We can't wait to get new features running. – large private bank*

## How

- **Access to the latest and approved tools**
- Shared best practices
- Monitoring of critical SRs

# Gartner Peer Insights: IT Product Reviews by Users for Users



## What is Gartner Peer Insights?

- Online platform for enterprise software and service reviews
- Written by IT and technology decision makers
- Reviews are rigorously vetted by Gartner

## • Why Write a Review?

- Share your knowledge and insights about working with Oracle products and services
- Assist other IT Leaders make more insightful purchase decisions
- Help Oracle improve their products by receiving objective, unbiased feedback
- Reviews take approximately 15 minutes to complete
- Reviews are anonymous

Please consider writing a review for Our

- Access Management & Identity Cloud Services Products @ <https://gtmr.it/33zJ35N>
- Identity Governance (OIG) Suite @ <https://gtmr.it/2QaQ8VU>

# Agenda

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# Identity Cloud Service Update

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**Ritesh Kumari**

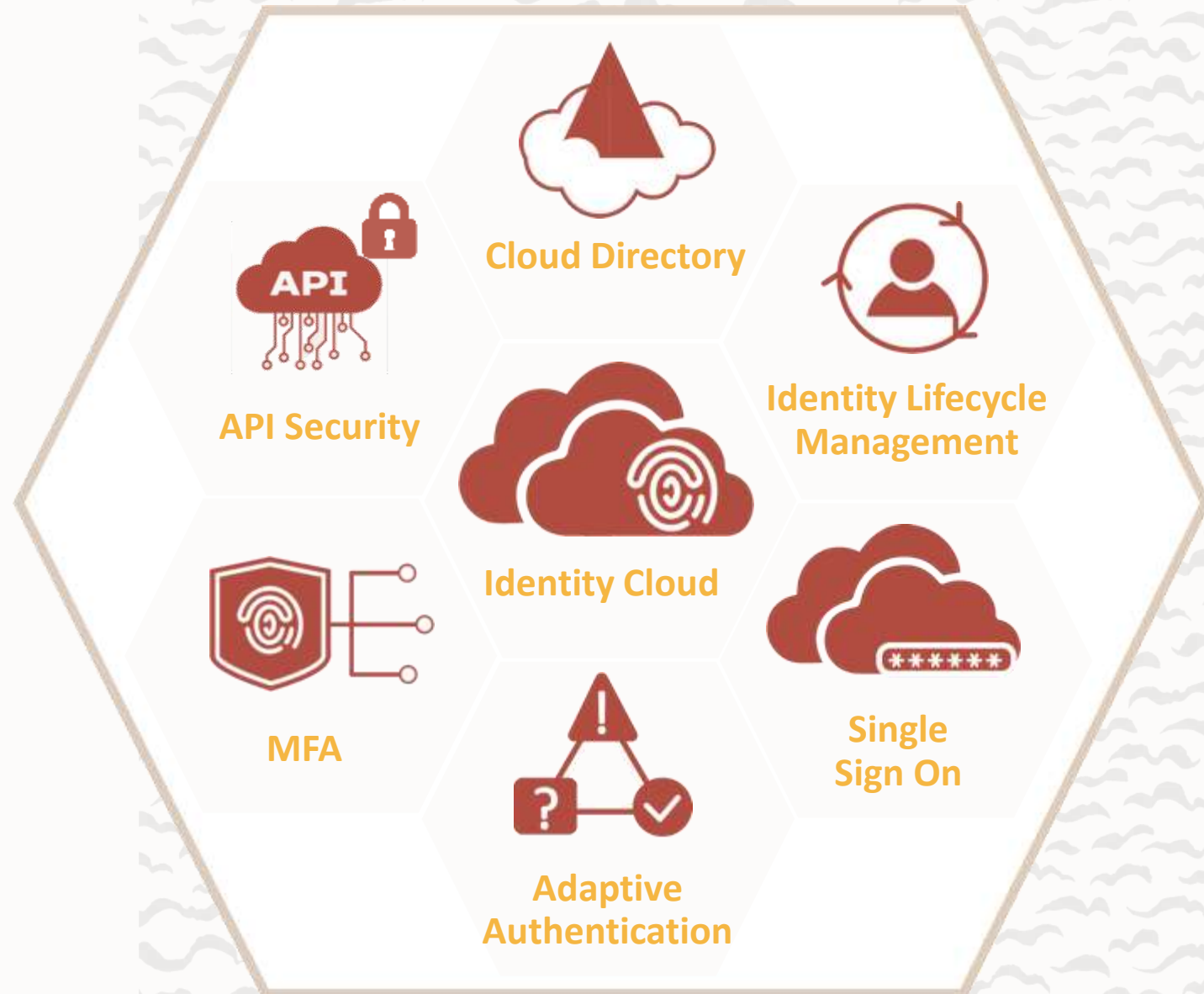
*Senior Product Manager*

*Oracle Identity Cloud Service*

*Oracle Corp.*

# Oracle Identity Cloud Service

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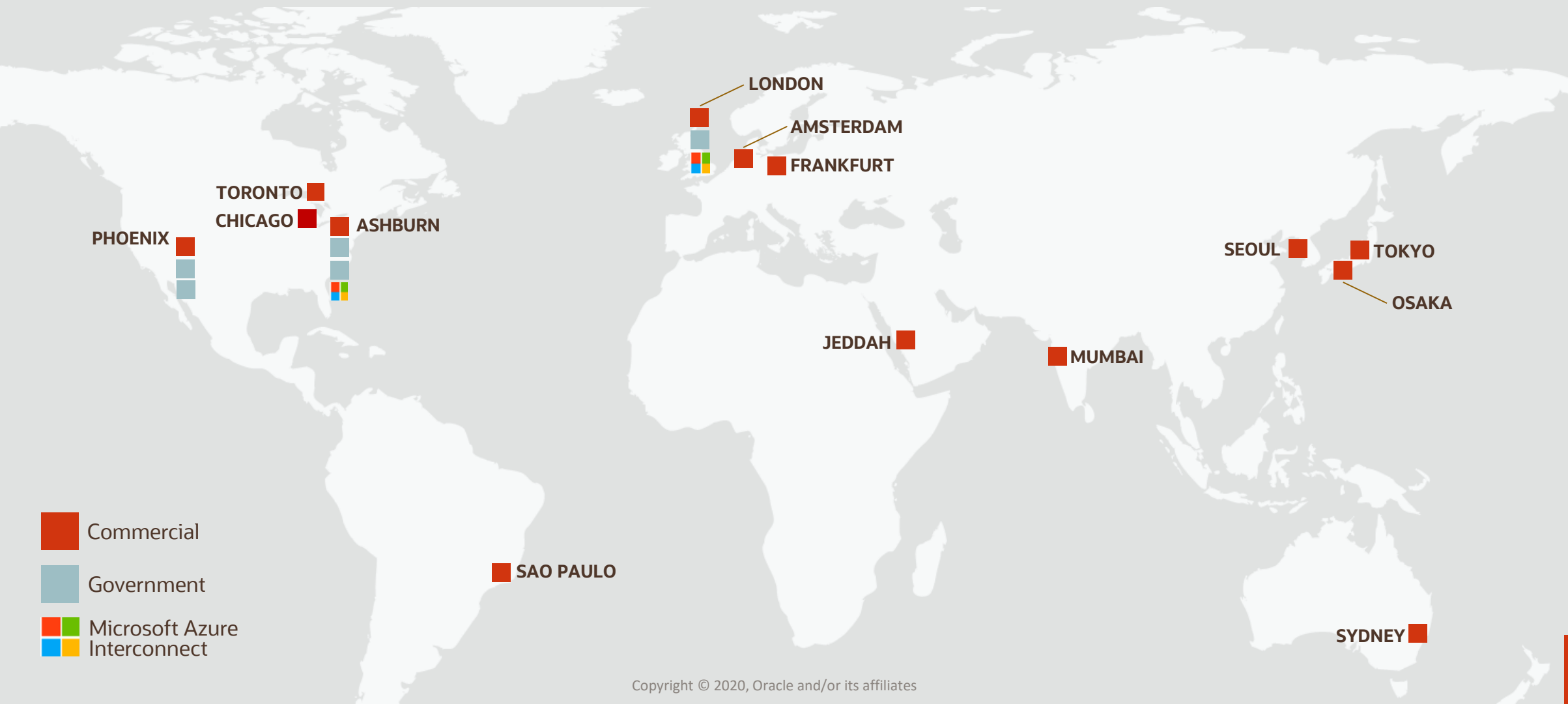
# Oracle Identity Cloud Service

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- Cloud-native, Multi-tenant solution
  - ✓ Consumer Identity - scale
  - ✓ Enterprise Identity - complexity
  - ✓ Hybrid Identity - the real world
- Globally available
- Powered by Oracle Cloud Infrastructure (OCI)
- Always on and at Internet scale

# Oracle Identity Cloud Service Global Footprint

March 2020: Live in 16 Regions



# Oracle Identity Cloud Service Global Footprint

End of CY2020: 36 Oracle Regions

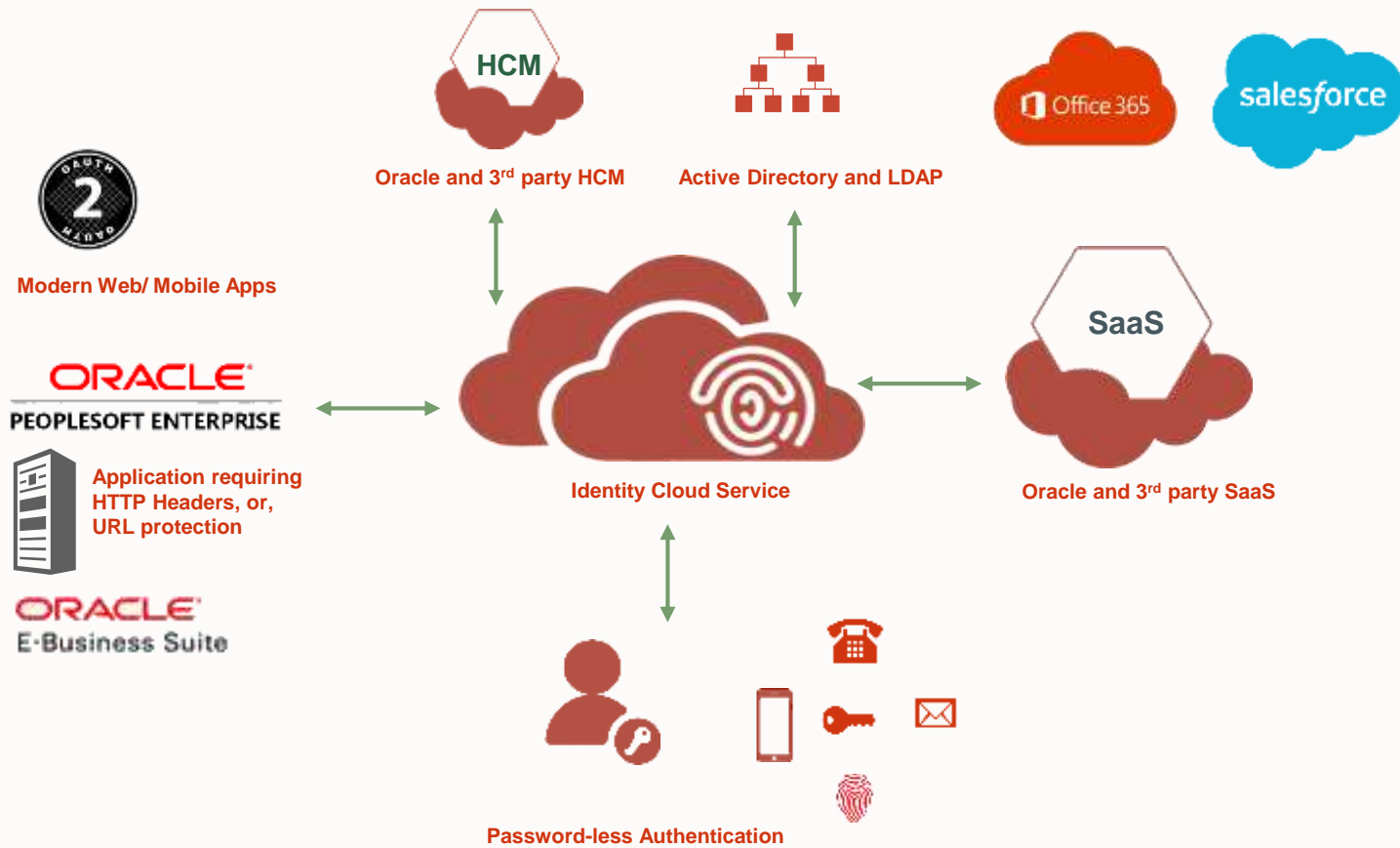


# IDCS Strategy , Recently Released Features and Demos

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# Workforce Identity (Enterprise Identity)

Give employees the right access, reduce IT friction

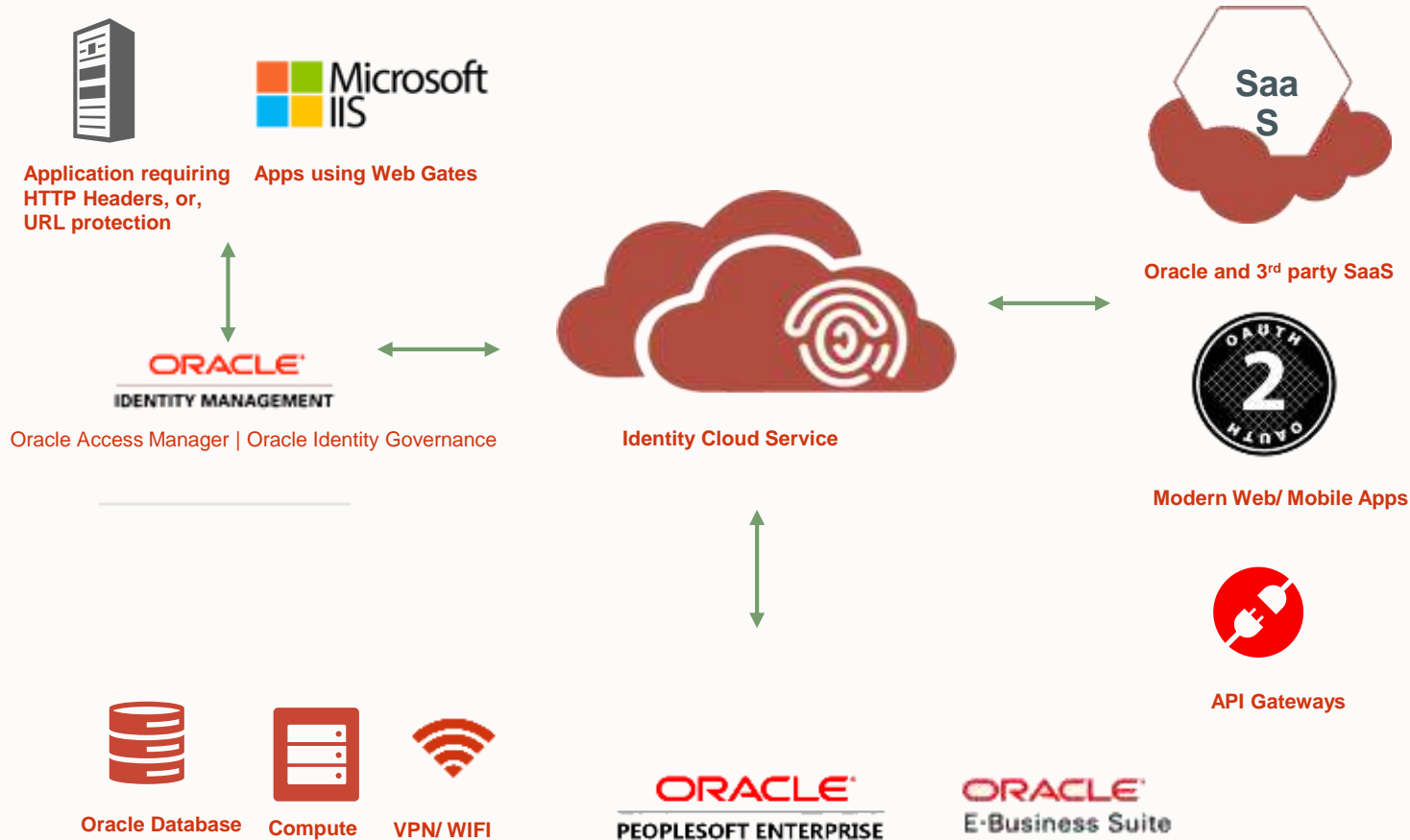


- **Extensible Cloud Directory** with meta-directory and identity lifecycle management
- **Onboard identities from any system, anywhere** using SAML JIT, Provisioning Bridge, HCM/HR integration and Identity Connectors
- **Bi-directional integration** with Active Directory and LDAP
- **Use role-based access and user attributes** to automate granting access and entitlements
- **Single Sign-on** across pre-configured SaaS Apps, custom web and mobile apps
- **Eliminate Passwords** using Password-less authentication
- **Adaptive MFA** with Risk-scoring based on device, location, past behavior and external feeds
- **Application Gateway to replace** legacy IDM and provide SSO and API access management for enterprise apps
- **Develop and secure Apps using standards** such as OAuth 2.0, Open ID Connect and SAML 2.0



# Journey to Cloud (Hybrid Identity)

Move to Cloud what you want, when you want



- **Integrated with Oracle Identity Management** for SSO, Provisioning and Governance
- **Extensible Cloud Directory** with identity lifecycle management
- **Single Signon with password-less** across web and mobile, SaaS and On-Premises
- **Application Gateway** for Web Access Management and Micro-services
- **Provisioning Bridge** and Connectors for bi-directional integration
- **Radius and Pluggable Authn Modules** for Database/ Compute/ VPN
- **API Security** for modern apps/ API Gateways
- **Adaptive MFA** with Risk-scoring based on device, location, past behavior and external feeds

# Digital Platform for Consumers (Consumer Identity)

Improve customer retention and engage with customers



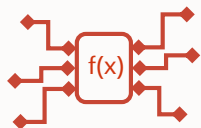
Custom Sign-up Journeys



Custom Sign-in Journeys



Privacy and Preferences



Meta-directory and Lifecycle Events



Identity Cloud Service



Serverless Platforms



Cloud-native Platforms



Modern Web/ Mobile Apps



API Gateways



Password-less Authentication

- **Extensible Cloud Directory** with identity lifecycle management and self-registration to onboard consumers
- **Allow users to manage their privacy and preferences** using Terms of Use and extensible schema
- **Use SAML with JIT, Delegated Administration and IdP Discovery** to onboard onboard partner identities
- **Social Login framework** to integrate with any Social Network
- **API Security** with token policies, session and token controls and custom claims to simplify and secure modern apps
- **Adaptive MFA** with Risk-scoring based on device, location, past behavior and external feeds
- Use SDKs and sign-in widget to create custom sign-in and sign-up journeys

# Key Enhancements 20.1.3

## Security for Enterprise Applications

- Radius Proxy Integration
- EBS Integration - EBS Asserter and EBS User Management
- LDAP Proxy
- Linux PAM

## Configurable Authentication Flows

- Passwordless Authentication
- Just In Time(JIT) Provisioning
- Social Login With Phone Number

## Password Management

- Group Based Password Policies
- Passwordless Authentication

## Compliance and Security

- Max-Concurrent session support
- Network perimeter for OAuth Clients

## Lifecycle Management

- Automate User's Lifecycle in

## Managing Directories

- AD Integration
- LDAP Integration

## User Experience

## Reports

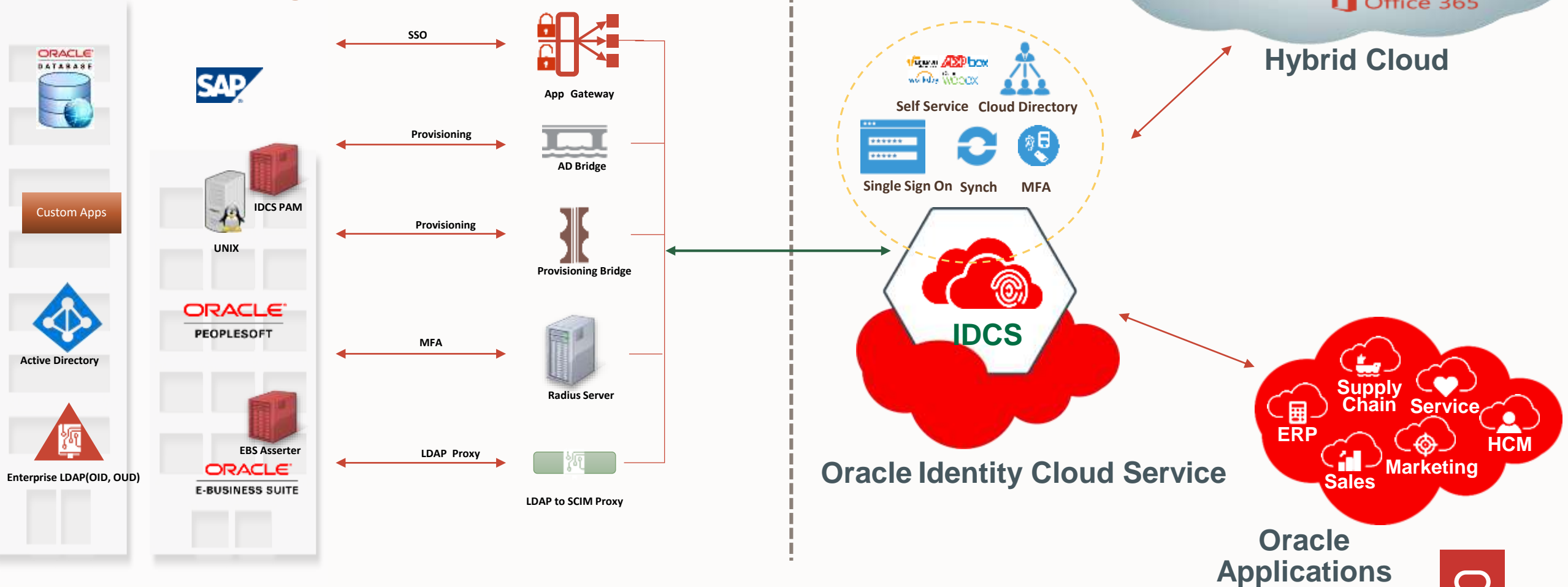
# Product Vision, Roadmap and Demos

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# Unified Identity across Cloud and On-Premise

Zero Trust Security for Apps and Platforms

## On-Premise / Managed Cloud Apps





# Recap

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- Cloud-native, Multi-tenant solution
  - ✓ Consumer Identity
  - ✓ Enterprise Identity
  - ✓ Hybrid Identity
- Globally available
- Powered by Oracle Cloud Infrastructure (OCI)
- Always on and at Internet scale

# IDCS – FIDO Integration Overview

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# IDCS FIDO Integration- FIDO MFA

The screenshot displays the Oracle Identity Cloud Service (IDCS) Multi-Factor Authentication (MFA) Settings page. The left sidebar contains navigation links: Dashboard, Users, Groups, Applications, Oracle Cloud Services, Jobs, Reports, Settings, Security, Terms of Use, Administrators, Adaptive Security, Identity Providers, IDP Policies, and Sign-On Policies. The main content area is titled "Multi-Factor Authentication (MFA) Settings" and includes "Cancel" and "Save" buttons. Below the title, it says "Select the factors that you want to enable:". The factors listed are:

- ☒ Security Questions [Configure](#)
- ☒ Mobile App Passcode [Configure](#)
- ☒ Mobile App Notification
- ☒ Text Message (SMS) [Configure](#)
- ☒ Email [Configure](#)
- ☐ Bypass Code
- Fido Security**
  - ☒ Fido Security Key [Configure](#)

Below the factors, there are settings for Trusted Device(s) and Factors:

- ☒ Enable Trusted Device(s)
- Number of day(s) a device can be trusted: 15
- Maximum number of trusted device(s): 5
- Factors**
- Maximum number of enrolled factors: 5

# IDCS FIDO Integration- Factors

ORACLE Identity Cloud Service

## Factors

Mobile App SMS Security Questions Email **Fido Security**

### Fido Security Settings

Cancel Save

Enter the information below that was generated from your Fido Security Administrative account.

\* Timeout 60,000

\* Attestation None

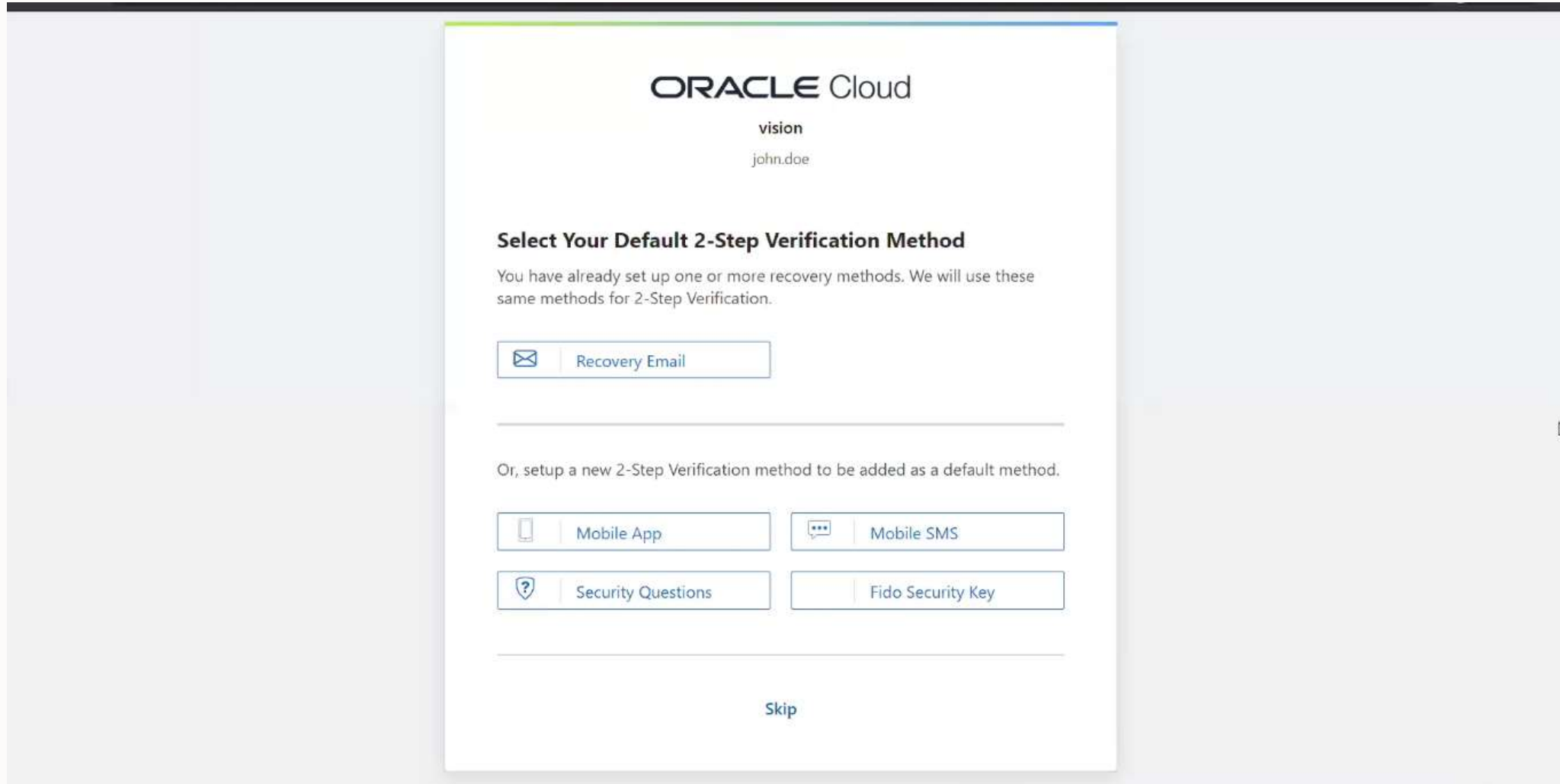
\* Authenticator Selection Attachment Both

\* Authenticator Selection Require Resident Key Cross Platform  
Platform

\* Authenticator Selection User Verification Both

\* Public Key Types RS1 ES256

# IDCS FIDO Integration- FIDO Login




The screenshot shows the Oracle Cloud login interface. At the top, the Oracle Cloud logo is displayed with the tagline "vision" and the username "john.doe". Below this, the heading "Select Your Default 2-Step Verification Method" is shown, followed by a note: "You have already set up one or more recovery methods. We will use these same methods for 2-Step Verification." There are four selection options: "Recovery Email" (with an envelope icon), "Mobile App" (with a smartphone icon), "Mobile SMS" (with a speech bubble icon), and "Security Questions" (with a question mark icon). A "Fido Security Key" option is also present but not highlighted. A "Skip" button is located at the bottom of the selection area.


ORACLE Cloud  
vision  
john.doe


**Select Your Default 2-Step Verification Method**


You have already set up one or more recovery methods. We will use these same methods for 2-Step Verification.

 Recovery Email

Or, setup a new 2-Step Verification method to be added as a default method.

 Mobile App

 Mobile SMS

 Security Questions

Fido Security Key

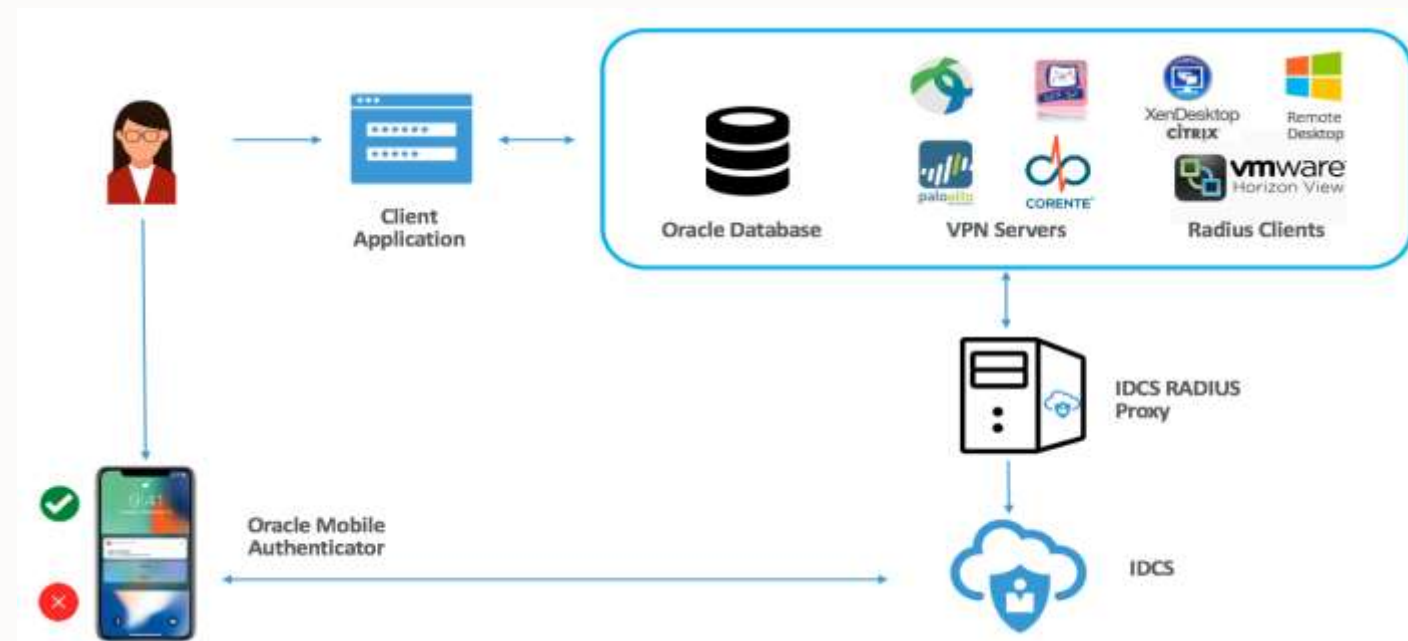
Skip



# IDCS Radius Proxy

## Simplify Database user administration

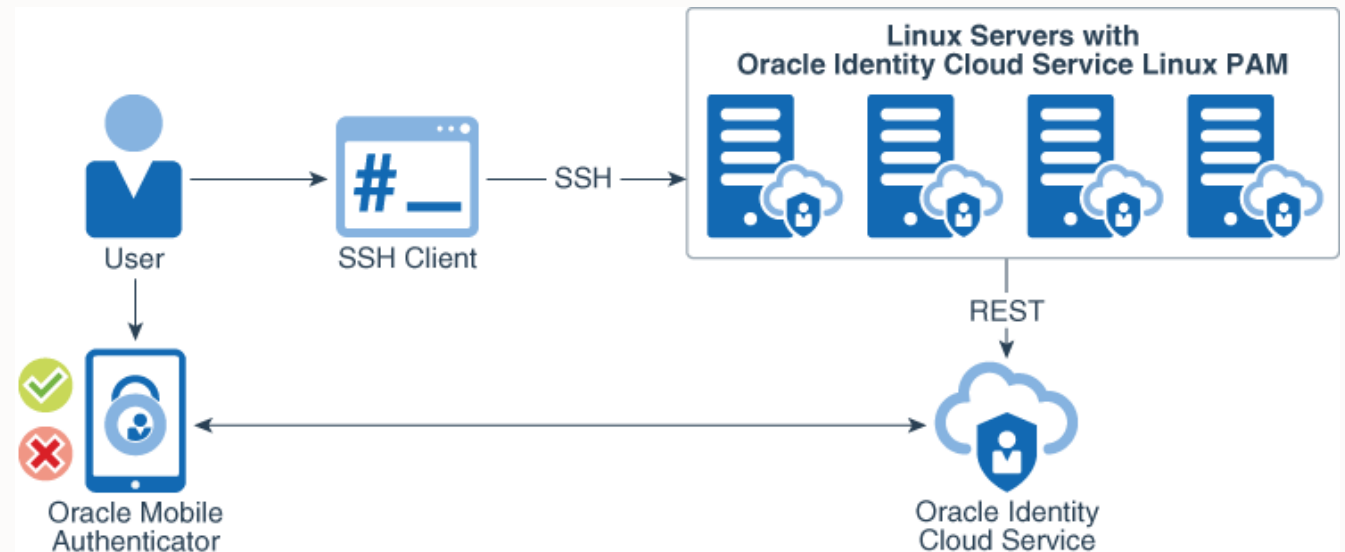
- Organizations have hundreds of Databases servers. They need to manage admin access to these servers.
- IDCS Radius Proxy:
  - Solution for a client sending Radius Request over TCP / UDP socket E.g. Database , VPN
  - Radius Proxy Plugin interprets the Radius request and forwards the same to IDCS for authentication
  - IDCS credentials for Database authentication
  - Model Database groups as IDCS groups and manage group membership from IDCS for more controlled access.
  - Manage and Revoke access from a single console.
  - Leverage IDCS MFA for strong authentication.



# IDCS Linux PAM (Pluggable Authentication Module)

## Simplify Linux user administration

- Organizations have hundreds of Linux servers. They need to manage admin access to these servers.
- IDCS Linux PAM:
  - IDCS credentials for Linux authentication
  - Model Linux groups as IDCS groups and manage group membership from IDCS.
  - Manage and Revoke access from a single console.
  - Leverage IDCS MFA for strong authentication.



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# Use Case: Enabling quick Remote Secure Workforce with IDCS



**Dragan Petkovic**

*Business Development Manager - Security and Systems Management, EMEA  
Oracle*



# Problem Statement

## Unrestricted access

Organizations are largely unprepared when deploying large scale VPN which exposes open intranet. Direct exposing of services creates numerous security issues

{\* SECURITY \*}

### Atlassian issues advice on how to keep your IT service desk secure... after hundreds of portals found facing the internet amid virus lockdown

Alarm sounded after orgs open up internal platforms for work-from-home staff

By Shaun Nichols in San Francisco 7 Apr 2020 at 07:07

9  SHARE ▼



## Scalability (VPN)

Organizations which are not used to a high volume of VPN traffic (like Oracle is) will struggle with VPN throughput due to bandwidth and VPN concentrator limits. The availability of the VPN is easy to compromise

### 408 Request Time-out

This request takes too long to process, it is timed out by the server. If it should not be timed out, please contact administrator of this web site to increase 'Connection Timeout'.

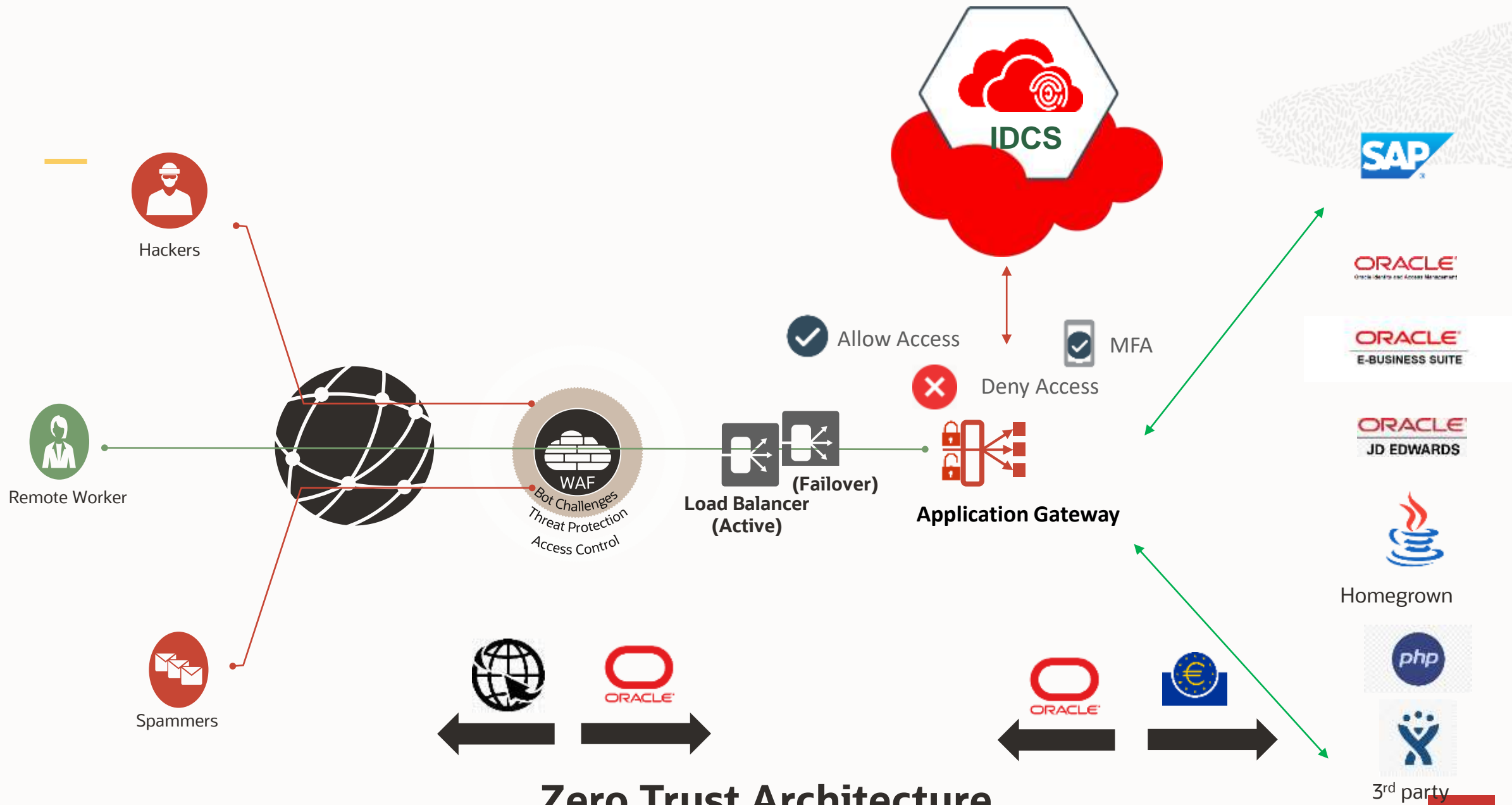
Powered By [LiteSpeed Web Server](#)  
LiteSpeed Technologies is not responsible for administration and contents of this web site!

## Strong authentication & access audit

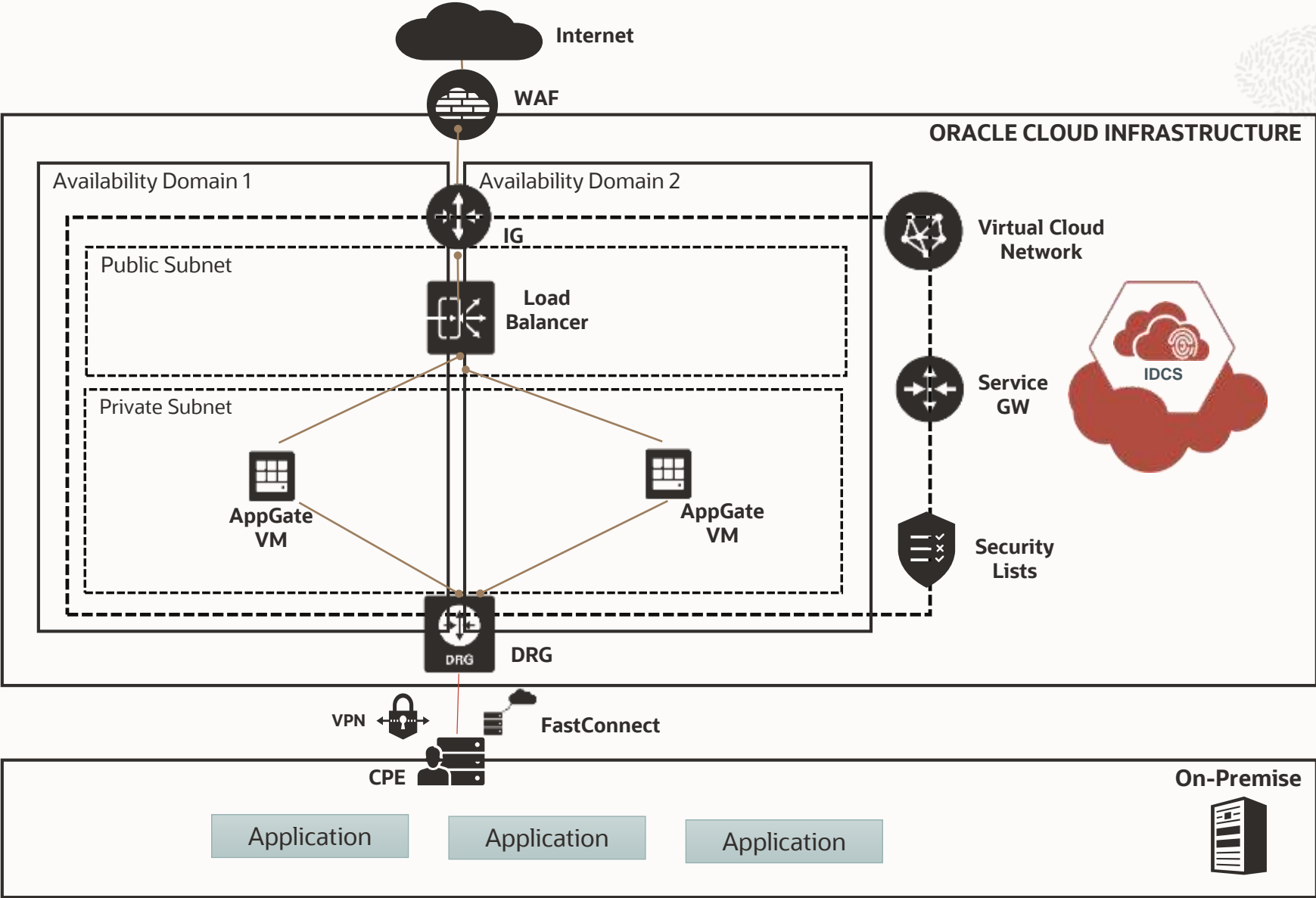
Remote working requires strong authentication and audit. Multifactor authentication is usually required for the remote access. Audit should be centralized and selective which is not default with VPN. Privacy issues might arise with unselective audit of access from home.







# OCI Architecture IDCS AppGate VM



## City and County of San Francisco selects Oracle Identity Cloud Service for improved security and user experience of 100,000 user identities

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During the COVID-19 response, it was critical that emergency workers and public health employees were able to access CCSF applications to respond to emergencies remotely.

- True single sign-on portal for employees, retirees, suppliers, and eventually citizens to access critical applications in a single dashboard
- Reduces application onboarding from months to days
- Works in conjunction with VPN for remote workforce access (MFA)
- 6x more cost effective than comparable solution







# Q & A

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# Try the Latest Features by yourself! Learn them with our help

## IDM Value Program and Upgrade Factory

### Cloud Test Drives / HandsOn Workshop

Hands-On workshops with customers/prospects

- *Secure Your OCI Journey (IDCS included), 1d*
- *Secure and Manage your EBS, 2 days*

**Objective:** Evaluate Oracle! You know the market, we're happy for you to create your Hands-On experience and opinion.

Request one to your local Oracle Rep.

### Try the latest features of IDM on OCI

Quick test our product latest features, quick!

[Oracle Identity Governance](#)

[Oracle Identity Management](#)

[Oracle Access Management](#)

[Oracle Unified Directory](#)

### IDM Value Program and Upgrade Factory

Contact [dragan.petkovic@oracle.com](mailto:dragan.petkovic@oracle.com) or your local Oracle Rep



# Thank You

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**The Oracle Identity Team**





# ORACLE