Finance & Administration
Reimagining transformation to build a stable, productive government. With TCS, change starts here.

Tata Consultancy Services (TCS) partners with federal, state, and local governments to deliver finance and administration modernization that helps governments manage scarce resources more effectively. We build operational efficiencies and enable well-organized operations that help government improve delivery of services to constituents. As a strategic partner and systems integrator, TCS builds meaningful, efficient business processes and charts of accounts for effective reporting, accounting, finance, budgeting, and workforce management.

We ensure the successful adoption of new solutions by providing long-term organizational change management with a deep understanding of government constraints. TCS applies digital transformation best practices and upholds our promises to deliver on time and within budget.

Key Solutions & Offerings

- Finance Transformation and Application Modernization
- Managed Support Services
- Upgrades
- Advisory
- Analytics and Enterprise Performance Management
- Business Optimization
Building on belief

The TCS Difference

• **Delivery certainty.** Our customer-first philosophy, backed by over 50 years of private sector experience, delivery of unemployment modernization in seven states, and a focus on your long-term success.

• **Innovative.** We’re perpetually innovating and pioneering new ways of working to improve efficiency, lower risk, and yield better outcomes. We apply artificial intelligence, machine learning, analytics, and robotic process automation to drive transformation and deliver consumer-grade digital experiences.

• **Holistic.** We create holistic, tailored solutions that span the lifecycle of government services. Our integrated systems promote agency interoperability and deliver a common digital government experience. TCS’ deep technology expertise and contextual knowledge of the public sector provide perspectives that offer customized, insightful solutions.

• **Purpose-driven.** We believe transformation is about more than technology; it is about empowering change. TCS re-invests part of our returns into programs that empower people and communities, supporting the development of happy, healthy, and productive communities.

TCS Qualifications

• Leader in Global Oracle Cloud Applications services\(^1\), with a strong 30+ year relationship with Oracle

• Level 5 Capability Maturity Model Integration (CMMI) 2.0, indicating TCS’ high capability and performance levels\(^2\)

• Top Employer in the United States, for employee-friendly workplace practices and continued talent investment\(^3\), resulting in an 8.9% attrition rate, the lowest in the IT and Business Process Outsourcing industry\(^4\)

• Exceptional 95%+ customer retention rate

• Reduce configuration efforts by >60%, lessening risk and time-to-market\(^5\)

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1. Everest Group 2022
2. https://cmmiinstitute.com/
3. Employers Institute 2022
4. TECHGIG 2022
5. TCS implementation services for Oracle Cloud applications

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