

Partner Technical Assistance Forums

Getting Started as a Partner

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Getting Started

Partner Technical Assistance Forums

Step 1

Register for Access

Register for OPN Access Using Your Company ID:

oracle.com/partners/goto/register



Create a Cloud Customer Connect Account:
cloudcustomerconnect.oracle.com

**Access will be available within 4-8 hours after registering for an account*

Step 2

Complete Your Profile

Sign-in and navigate to “MyStuff”

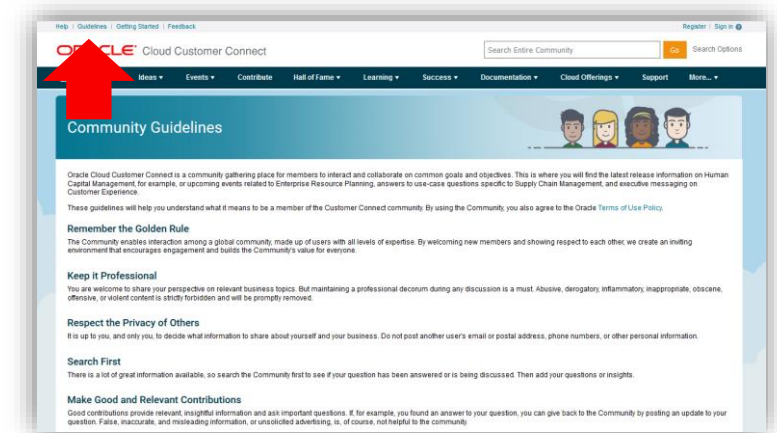
We encourage you to:

- Upload a Professional Profile Picture
- Update your Display Name:
Solution Architect – John Smith
- Draft a Short Bio to introduce and promote your expertise to the community

Step 3

Review Guidelines


Select “Guidelines” from the top left banner



Engage with the Community

Partner Technical Assistance Forums

Post and Subscribe to Questions


- Navigate to Partner only forums (only accessible to active partners)
- Search for answers before posting a duplicate question to the community
- [Post](#) questions to partners and Oracle experts
- Upload documents related to or supporting your posts (50MB)
- [Subscribe](#) to posts to receive notifications of activity 

Search Entire Community

- Leverage all forums within Cloud Customer Connect for answers/solutions to your questions
- Post questions to the broader community that are not specific to the Development and Integration partner community

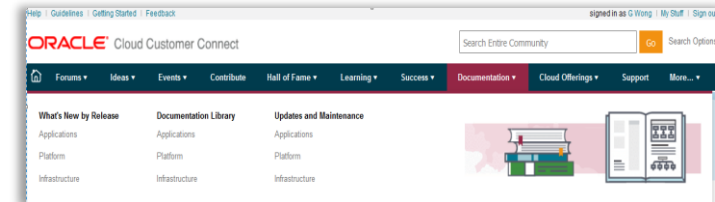


Manage Your Community and Reputation

- [Customize](#) your Homepage to find the latest updates and content
- Monitor your community account and activity through My Stuff (posts, subscriptions, network, emails)
- Follow other forums/topics that interest you by selecting them as “Favorites” 
- Earn [badges](#) through activity and engagement showcasing your expertise to your peers

Documents, Roadmaps, and Events

- Search for upcoming events around product functionality, best practices, etc.
- Access to product roadmaps and a direct link to product documentation



Navigating to Your Forum

Partner Technical Assistance Forums

The screenshot displays the Oracle PartnerNetwork Forums interface. At the top is a dark navigation bar with a home icon and menu items: Forums, Ideas, Events, Contribute, Hall of Fame, Learning, Success, Documentation, Cloud Offerings, Support, and More... The left sidebar lists categories: Applications (SaaS) with sub-items like Customer Experience, Human Capital Management, ERP, SCM, Performance Mgmt, Reporting and Analytics, and Security; Platform (PaaS); Infrastructure (IaaS); Partners (highlighted with a right arrow); and Announcements. The main content area is titled 'OPN Technical Assistance Forums for Partners' and features two sections: 'Development Assistance' (Application Migration and Integration) and 'Implementation Assistance' (Engagement Cloud, HR Help Desk, Recruiting Cloud). A large graphic of interlocking puzzle pieces in green, orange, blue, and purple is centered on the page. The Oracle PartnerNetwork logo is in the bottom right of the content area. Below the main content, a row of circular profile pictures is visible, with the text 'Enhancement Requests' partially shown.



Integrated Cloud

Applications & Platform Services