

Oracle Advanced Services for DevOps

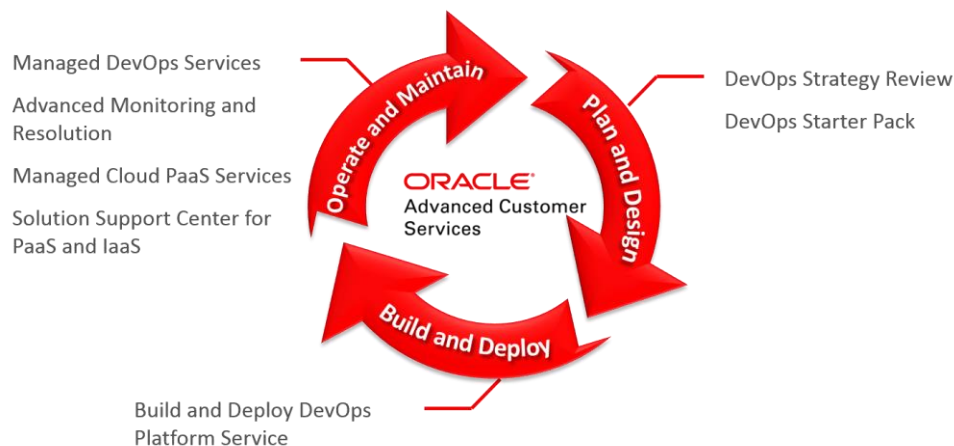
Enterprises today are constantly moving towards quick and nimble IT to achieve the agility and flexibility needed to stay ahead of their high-performing counterparts. This fast-paced world makes DevOps essential across all industries for both large and small organizations, profit and non-profit. By putting DevOps into practice, customers can bring a competitive advantage to their business.

THE DEVOPS JOURNEY

Embarking on the DevOps journey has IT teams everywhere buzzing with excitement. DevOps, however, is not something customers can adopt overnight. Many organizations are lost or frustrated because they expect immediate results. The best way to adopt DevOps is to learn by doing. Oracle Advanced Customer Services embodies decades of experience with mission-critical enterprise systems and software development to provide customers the right guidance, leadership, tools, and knowledge needed to put DevOps into practice.

THE RIGHT APPROACH FOR DEVOPS SUCCESS

Whether customers are looking to adopt or have already started using DevOps, Oracle Advanced Customer Services offers a complete portfolio of services to support the entire DevOps paradigm.



Strong skills, knowledge base, intellectual property, and automated tooling offer customers a pragmatic approach to implementing DevOps within their organization through:

- Integration of approved tooling and Oracle Cloud

Key Features

- Dynamic provisioning
- Automated tooling
- Continuous integration and continuous delivery
- End-to-end service governance by an experienced Technical Account Manager
- Available for Oracle Cloud and Oracle Cloud at Customer

Key Benefits

- Enable and support adoption of DevOps practices, strategies, and tooling
- Faster automated provisioning
- Standardized and proven DevOps deployments for improved stability and reduced variability across environments
- Services customized to your needs

Related Products

- Oracle Developer Cloud Service
- Oracle Cloud at Customer
- Oracle Cloud Infrastructure
- Oracle Database
- Oracle Fusion Middleware

- Experienced Global Cloud Engineering teams comprised of cloud architects, cloud engineers, and DevOps specialists
- Strong IP library of blueprints and code based on recommended practices and previous DevOps implementations
- Full lifecycle of DevOps managed services to free up customer resources to focus on the business

Oracle Advanced Customer Services offerings for DevOps are designed to optimize the Oracle Cloud experience for customers resulting in shorter provisioning lead times, swifter application deployments, reduced manual efforts through automated testing, and better insight into the complete software management lifecycle.

Related Services

- Managed DevOps Services
- Advanced Monitoring and Resolution
- Managed Cloud PaaS Services:
 - Managed Java Cloud Service
 - Managed Database Cloud Service
 - Managed SOA Cloud Service
- Solution Support Center for PaaS/IaaS

Oracle Advanced Customer Services DevOps Offerings Include:

SERVICE	FEATURES
Oracle DevOps Strategy Review	<p>Comprehensive assessment focused on reviewing a customer's current DevOps maturity level to determine gaps and identify areas for improvements. Focus areas of the review include:</p> <ul style="list-style-type: none"> • Tools and practices • Continuous integration/continuous delivery workflows • Build and deploy automation • Team structure and culture <p>The outcome of the review is to provide a high-level roadmap to guide the customer in their DevOps transformation.</p>
Oracle DevOps Starter Pack	<p>Get a jump-start on DevOps adoption through an onboarding and discovery workshop and deployment of one non-production environment. Customers receive highly personalized guidance in putting DevOps into practice through:</p> <ul style="list-style-type: none"> • A workshop conducted onsite to mutually agree upon the DevOps toolchain, application, and work plan to build a customer-specific DevOps pipeline • Assistance to enable and deploy the DevOps pipeline with orchestration of the processes, jobs, and events <p>The outcome of this service is a functioning DevOps toolchain and pipeline specific for a small non-production application complete with a strategic briefing and handover.</p>
Oracle Build and Deploy DevOps Platform Service	<p>Standardize and simplify a DevOps pipeline to enable faster deployment of provisioning scripts. This service is for deployment of both non-production and production environments for a single DevOps pipeline:</p> <ul style="list-style-type: none"> • Assist to build, test, and deploy Oracle Cloud infrastructure, along with Oracle Database and Oracle Middleware for a single DevOps pipeline • Documentation of deployed environments and provisioning scripts • 30-day bug/fix support period for the environments post deployment • Service packages are available to meet varying customer needs: <ul style="list-style-type: none"> ◦ <i>Small</i>—1 to 3 DevOps environments deployed on Oracle Cloud with up to 10 virtual machines/containers across all environments

- *Medium*—4 to 5 DevOps environments deployed on Oracle Cloud with up to 20 virtual machines/containers across all environments
- *Large*—6 to 7 DevOps environments deployed on Oracle Cloud with up to 30 virtual machines/containers across all environments

The outcome of this service is to deliver a development, test, and/or production DevOps pipeline with single button automation.

REACH PEAK INNOVATION

Implementing DevOps is complex and can take time. Partnering with Oracle Advanced Customer Services can offer customers peace of mind knowing that DevOps can set them up for innovation, agility, and flexibility as they grow and adapt to today's evolving business demands.

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 blogs.oracle.com/advanced-customer-services

Integrated Cloud Applications & Platform Services

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