ORACLE

Announcing Oracle Enterprise Command Centers – April 2019 Update

Oracle is pleased to announce the availability of new and enhanced Oracle Enterprise Command Centers to help Oracle E-Business Suite users identify and act on priority transactions without custom operational reporting. The release includes 19 command centers and 62 role-based dashboards that fully integrate with Oracle E-Business Suite ERP and SCM applications.

Oracle Enterprise Command Centers provide users with discovery-oriented dashboards that bring together diverse operational data from across Oracle E-Business Suite. With tools and visualizations such as actionable indicators, tag clouds, interactive charts, and consumer-like search and filters, users can browse and drill on whatever engages their attention. With each drilldown or search refinement, the entire interface recomputes, revealing new information on which to base next discovery steps. Through this "conversation with the data", users can quickly narrow in on transactions that matter most, and then seamlessly transition to detailed transaction screens to take immediate, informed action.

Cliff Godwin, senior vice president, Oracle Applications Development, discusses the new and enhanced Oracle E-Business Suite Enterprise Command Centers in this video.

Available Across Oracle E-Business Suite 12.2

The following command centers are currently available for Oracle E-Business Suite 12.2:

Financials

- **Oracle Receivables Command Center** – minimize customer account delinquency, reduce Days Sales Outstanding (DSO), and tailor collection strategy per customer.
- **Oracle iReceivables Command Center** – optimize cash outflow for customer users and minimize revenue leakage for internal users.
- **Oracle Channel Revenue Command Center** – eliminate revenue leakage, improve collections, and increase profit margins.
- **Oracle Payables Command Center** – optimize Days Payable Outstanding (DPO) and cash outflow. Improve supplier relationships.

- **Oracle Assets Command Center** – speed up period close, forecast and manage capitalization events, and increase asset utilization.
- **Oracle Incentive Compensation Command Center** – drive desired selling behavior, minimize overpayment, and improve sales team morale.
- **Oracle Lease and Finance Command Center** – increase revenue from asset usage, improve billing accuracy, and improve dealer / partner cash flow.

Order Management and Logistics

- **Oracle Order Management Command Center** – increase customer satisfaction and revenue by accelerating the order flow and quickly acting on order exceptions.
- **Oracle Inventory Management Command Center** – optimize order release, expedite high priority orders, and streamline transportation activities.

Procurement and Projects

- **Oracle iProcurement: Consumer-like Shopping** – enable efficient, consumer-like shopping while minimizing non-catalog spend. Deliver customer feedback to drive better contract utilization and renegotiation.
- **Oracle Projects Command Center** – efficiently manage and control budgets, costing, accounting, and capitalization processes.
- **Oracle Contract Lifecycle Management for Public Sector Command Center** – provide consistent information across teams, improve procurement cycle time, and maintain better contract compliance.

Manufacturing

- **Oracle Discrete Manufacturing Command Center** – increase the efficiency of manufacturing operations while meeting customer commitments and reducing risk.
- **Oracle Process Manufacturing Command Center** – efficiently manage process manufacturing operations and enable preventive and corrective actions.
- **Oracle Outsourced Manufacturing Command Center** – gain visibility across manufacturing partners and better manage material replenishments to avoid delays.
- **Oracle Cost Management Command Center** – identify transaction costing bottlenecks, resolve costing and accounting errors, and mitigate period close risks.

Asset Lifecycle and Service

- **Oracle Enterprise Asset Management Command Center** – maximize asset availability, prioritize work order exceptions, and react quickly to material shortages.
- **Oracle Service Contracts Command Center** – coordinate contract renewal cycle to increase on-time renewals and improve customer satisfaction.
- **Oracle Service Command Center** – mitigate service level agreement risks, identify and act on critical service requests, and provide quality service.

Easy to Deploy with Oracle E-Business Suite 12.2

Oracle Enterprise Command Centers are available at no additional cost to licensed users of the underlying Oracle E-Business Suite products. They can be applied to Oracle E-Business Suite 12.2.4 and higher with minimal setup or effort, and minimal disruption to current operations.

Using a simple all-in-one installer, enterprises can rapidly deploy Oracle Enterprise Command Centers, achieving seamless, out-of-the-box integration with Oracle E-Business Suite UI and security.

Oracle Enterprise Command Centers support multilingual deployment of different languages in the same instance. The Oracle Enterprise Command Center Framework provides the ability to customize the layout of the delivered command center dashboards and to include custom data elements in the Oracle E-Business Suite instance.

Deployment Details

The Oracle Enterprise Command Center Framework Release 12.2 V2 Quick Install for Linux x86-64 is currently available on My Oracle Support as Patch 28779983. It can be applied to Release 12.2.4 and higher.

Instructions for installing the Oracle Enterprise Command Center Framework and for enabling the available command centers are in "Installing Oracle Enterprise Command Center Framework, Release 12.2 V2", Doc ID 2495053.1.

Supporting Resources

- Oracle E-Business Suite Enterprise Command Centers *(video)*
- Oracle Enterprise Command Centers *(PDF) [Solution Brief]*
- Oracle Enterprise Command Center Quick Start Guide *(PDF) [Patches and Information Resources]*

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