



Oracle CX Sales and B2B Service Training and Certification Required for Implementation Consultants

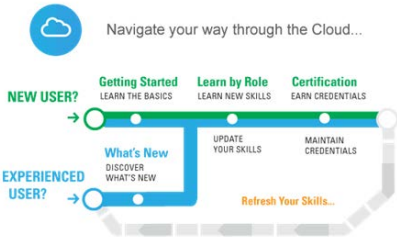
Make Better Implementation Decisions, Drive Better Outcomes

It is no surprise that we see a direct correlation between trained and certified consultants, successful implementations, and satisfied referenceable customers. Why? Because implementation training teaches best practices and helps you make better implementation decisions – and better implementation decisions lead to better project outcomes, smoother transitions to the new technology, stronger user adoption, and higher customer satisfaction.

Certified specialized consultants are recognized by Oracle and preferred by customers.”

How Can I Find Training and Certification?

The best way to access required training and certification is through an [Oracle Cloud Learning Subscription for Partners](#), which offers 24/7 access to complete sets of skill-based learning, skill checks and hands-on labs aligned to job roles and capabilities.



TARGET AUDIENCE

- Technical Implementer
- Functional Implementer
- Functional Architect
- Project Manager

There are several implementation specialist exams for Oracle CX Sales. Associated training and details about each exam are available in the [Oracle CX Sales and B2B Service Learning Subscription](#).

Start with: [CX Sales Implementation Essentials](#), and then Specialize your skills as needed with:

- [Customer Data Management Cloud Service Implementation](#)
- [B2B Service Implementation](#)
- [Incentive Compensation Implementation](#)

New specialization training and exams may be added over time.





Required Training and Certification for Implementation Consultants Oracle CX Sales and B2B Service Training and Certification

How Can I Get Started?

Your organization may have already purchased a large number of learning subscriptions, or it might acquire learning subscriptions on an individual basis. Contact the training administrator at your organization to find out how you should proceed. If you need help, contact [Oracle University](#).



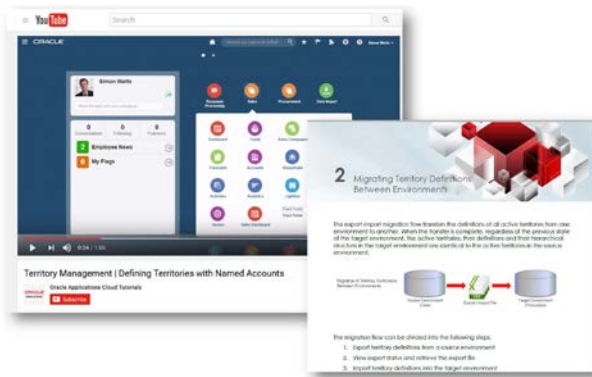
“As the product changes, I can keep my skills up-to-date.”

Display Your Oracle Certification Digital Badge

After you pass an Oracle Cloud certification exam, be sure to claim your digital badge and set the Badge Visibility to “Public,” so customers can find you on the [Verify Badges](#) site. If you have earned a certification but have not received the badge email from Acclaim, go to [brm-certview.oracle.com](#) and navigate to Certification Management to claim and share your badge.

Are There Any Additional Implementation Resources?

Intended to supplement your training, the [Oracle CX Sales and B2B Service Resource Centers](#) are collections of resources for key topics. Go to a Resource Center when you want to find recommended documents, videos, and best practice materials to help you implement our applications.



Key resources in a variety of formats help you implement Oracle CX Sales and B2B Service features and modules.

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Integrated Cloud Applications & Platform Services

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