

ORACLE

Oracle AI in Fusion Applications

—
Built for your business in the age of AI





Table of Contents

- The Oracle AI advantage3
- The best applications and data4
- The best technology4
- Data privacy and security5
- End-to-end AI5
- Discover the Oracle AI advantage7

The Oracle AI advantage

AI is already enabling new ways of working and doing business and is poised to unlock unprecedented levels of productivity and innovation. AI is expected to transform traditional business processes, disrupt entire industries, and fuel growth across the world's economies. To help organizations capitalize on this once-in-a-generation shift, Oracle Fusion Applications delivers end-to-end AI within existing workflows, at no additional cost. Oracle helps customers across industries apply the right AI technologies, including generative and agentic AI, to the right business scenarios for immediate results.

Oracle is the only vendor that provides a complete suite of enterprise applications, trusted data and security, and the fastest cloud infrastructure specifically engineered for AI. This unique combination is essential, as the best AI requires the best data, the best applications, the best technology, and industry-leading security. In fact, thousands of Oracle customers already benefit from this AI advantage through the hundreds of AI features embedded across Fusion Applications.



The best applications and data

Built for business in the age of AI, Fusion Applications is a comprehensive suite of cloud-based solutions designed to help organizations adapt to fast-changing requirements. With a single data platform that connects finance, HR, manufacturing, sales, service, and supply chain, Fusion Applications is home to the most up-to-date, comprehensive, and trusted data from across an organization. This allows Oracle AI in Fusion Applications to deliver relevant and context-driven insights, recommendations, and actions and to assist with content creation. The AI features in Fusion Applications are easy to activate and use because they are built into existing business processes. Managers and employees retain full control, with the ability to review, approve, and adjust AI-generated content, suggestions, and actions as needed.

The best technology

Built on Oracle Cloud Infrastructure (OCI), Fusion Applications delivers the fastest AI innovation cycle in the industry. OCI AI infrastructure offers a highly performant, low-latency network underlying the largest AI supercomputer in the cloud, which can run the most demanding AI workloads faster than other hyperscalers for less¹. OCI is trusted by the leading AI providers such as NVIDIA, Cohere, and Meta for training AI at scale. This gives Fusion Applications a head start with secure access to the world's best-in-class AI models, retrieval-augmented generation (RAG), and other AI services. In addition, Oracle curates and validates large language models to apply the best-suited model to each use case within Fusion Applications.

“We use the AI-based Dynamic Discounting feature in Oracle Cloud ERP to optimize working capital by taking advantage of early pay discounts across 40,000 vendors. The fully automated capability helped us save hundreds of thousands of dollars and improved relationships with suppliers.”

Hearst Corporation

Data privacy and security

Oracle offers built-in privacy and security at every layer of its technology stack and respects its customers' enterprise data, privacy, and security. Leading large language models used by Fusion Applications are hosted in OCI, which means that the AI services are designed to keep all data securely within Oracle, limiting complexity and risk. Importantly, the data security and access controls inherent in Fusion Applications carry through AI predictions, recommendations, and generated content.

“Managers can save 10–30 minutes per requisition and reduce recruitment time by 20% using AI features in Oracle Cloud HCM.”

Sinclair Broadcast Group

End-to-end AI

The combination of the best data, the best applications, the best technology, and industry-leading security helps Fusion Applications customers achieve the best AI results. It has also enabled Oracle to deliver hundreds of AI features, including more than 100 generative AI use cases, and it supports more than 50 agentic workflows throughout Fusion Applications. To support unique requirements, Oracle empowers customers to augment existing use cases, create new ones, and add new AI agents. With end-to-end AI capabilities, the flexibility to add more, and new AI features delivered every 90 days, Fusion Applications customers are uniquely positioned to take immediate advantage of AI.

“With AI embedded in Fusion Cloud Applications, we save millions of employee hours processing expense reports, automatically reconcile 97% of our hundreds of thousands of banking transactions per quarter, automate 35% of the procure-to-pay process, and reduce supply chain planning cycles by 70%.”

Oracle Corporation

Examples of AI capabilities in Fusion Applications

AI	Predictive	Generative	Agentic
Fusion ERP	<ul style="list-style-type: none"> Predictive Cash Forecasting Early Payment Discounts Predictive Planning Intelligent Account Combination Defaulting Intelligent Performance Management (IPM) Insights 	<ul style="list-style-type: none"> Generative AI in Narrative Reporting Project Program Status Summary Generation 	<ul style="list-style-type: none"> Document IO Agent Account Reconciliation Agent Profitability and Cost Management Agent Advanced Prediction Agent
Fusion HCM	<ul style="list-style-type: none"> Dynamic Skills Recommended Jobs Similar Jobs Best Careers Time to Hire 	<ul style="list-style-type: none"> Performance Review Summary Candidate Experience Summary Goal Creation Generate Surveys Performance Feedback Development Tips 	<ul style="list-style-type: none"> New Hire Onboarding Assistant Benefits Analyst Leave and Absence Analyst Talent Review Assistant
Fusion SCM	<ul style="list-style-type: none"> Predict Shipment Transit Lead Times Product Anomaly Detection Predict Order Fulfillment Cycle Times New Product Introduction Demand Sensing 	<ul style="list-style-type: none"> Generate Purchase Order Synopsis Generate Supplier Negotiation Synopsis Generate Repair Summary Create Shift Notes for Operator Handoff Generate Item Descriptions 	<ul style="list-style-type: none"> Customer Sales Representative Advisor Sustainability Policy Guide Procurement Policy Advisor Quality Inspection Advisor
Fusion CX	<ul style="list-style-type: none"> Opportunity Next Best Action Lead Conversion Probability Opportunity Predicted Win Probability Predictive Scheduling and Routing 	<ul style="list-style-type: none"> Service Request Summarization Win Stories from Won Opportunities Knowledge Article from Service Request 	<ul style="list-style-type: none"> Customer Account Researcher Agent Customer Service Summarization Agent Field Service Route Optimization Agent

For a full list of Oracle AI features embedded within Fusion Applications, visit [Oracle AI for Fusion Applications](#)

Discover the Oracle AI advantage

Learn how Oracle AI in Fusion Applications can help improve productivity and innovation with hundreds of features built into existing workflows.

[Learn more](#)

[Request demo](#)

Connect with us

Call +1.800.ORACLE1 or visit [oracle.com](https://www.oracle.com)

Outside North America, find your local office at [oracle.com/contact](https://www.oracle.com/contact)

¹ Product information collected from public pages on January 15, 2025.

Copyright ©2025, Oracle and/or its affiliates. This document is provided for information purposes only, and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission. Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

