Taleo Learn
System Requirements
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1.0 Taleo Learn System Requirements

1.1 User Workstations

The following are the system requirements for user workstations.

- Microsoft Internet Explorer 6 (Support ending in 2012)

Taleo Learn will discontinue support of Internet Explorer 6 (IE6) mid-2012. This change will allow Taleo to direct additional resources towards supporting more commonly used browsers and adding key innovations that are not supported by IE6.

The largest user base of Taleo Learn is in the United States regions, which has less than a 1.8% usage of IE6 as a browser [http://www.ie6countdown.com/](http://www.ie6countdown.com/). IE 6 is not only less featured, it is also a less secure browser. In addition to many products in the marketplace, Taleo Business Edition no longer supports IE6 effective April 30, 2011.

Until end of 1st Quarter 2012, Taleo Learn will continue to review the issues reported for IE6 and Taleo Learn, each issue will be prioritized against other existing issues. Many IE6 issues are a lower priority as there is a more current browser that will support that functionality or feature.

If you need additional information on why moving from IE6 is or should be a priority, read Microsoft's Educate section at [http://www.ie6countdown.com/educate-others.aspx](http://www.ie6countdown.com/educate-others.aspx).

- Microsoft Internet Explorer 7
- Microsoft Internet Explorer 8 (recommended Internet Explorer version)
- Firefox 3.6
- Chrome 4
- Safari 4 (2H 2012)
- Secure Mode
  - For privacy settings use “Medium” or “Medium-high”
  - To restrict the user of browser cookies, you can setup your site address under Internet Options>Privacy>Sites and Manage to block or allow the cookies for the specified sites.
  
  **NOTE:** Cookies are required for use of the following features:
  - Auto Login feature
  - Preventing the transmission of active links from one user to another
  - Forcing users to log in prior to accessing secured files
  - Advanced privacy Settings can help – Override automatic cookie handling and allow session cookies can be allowed.
  - Security Level for Internet – Medium-high
  - Security Level for Local Internet – Medium-high
  - Security Level for Trusted Sites – Medium-high
  - Security Level for Restricted Sites – high
  - Cleaning Browsing History, tools>internet options>delete...(under browsing history)>Delete all... *delete files and settings stored by add-ons* can be checked.
  - Close the Internet Explorer to clear cookies that are still in memory from current browsing sessions.
  - Setting for Temporary Internet Files should always be set to ‘every time I visit the webpage’ to check for newer versions of stored pages.
1.2 Administrative Workstation

The following are the system requirements for administrative workstations.

- 1024 x 768 resolution minimum
- Microsoft Internet Explorer 6 (Support ending in 2012)

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- Microsoft Internet Explorer 7
- Microsoft Internet Explorer 8 (recommended Internet Explorer version)
- Firefox 3.6
- Safari 4 (2H 2012)
- Chrome 4

**NOTE:** Resource Manager is only compatible with Microsoft Internet Explorer.
- Pop blocker – allow LearnCenter URL
- Secure Mode
  - For privacy settings use “Medium” or “Medium-high”
  - To restrict the user of browser cookies, you can setup your site address under Internet Options>Privacy>Sites and Manage to block or allow the cookies for the specified sites.

Cookies are required for use of the following features:

- Auto Login feature
- Preventing the transmission of active links from one user to another
- Forcing users to log in prior to accessing secured files

- Advanced privacy Settings can help – Override automatic cookie handling and allow session cookies can be allowed.
- Security Level for Internet – Medium-high
- Security Level for Local Internet – Medium-high
- Security Level for Trusted Sites – Medium-high
- Security Level for Restricted Sites – high
- Cleaning Browsing History, tools>internet options>delete...(under browsing history)>Delete all... delete files and settings stored by add-ons can be checked.
- Close the Internet Explorer to clear cookies that are still in memory from current browsing sessions.
- Setting for Temporary Internet Files should always be set to ‘every time I visit the webpage’ to check for newer versions of stored pages.
1.3 Business Rules and Web Services Interface Layer

The following are the requirements for business rules and web services interface layer.

- Microsoft .NET framework 3.5 SP1

If you are running LearnCenter version 12.11.1.96 or earlier, version 2.0 of the framework is required.

- Microsoft Charting Controls for Microsoft .NET Framework 3.5
- Microsoft Message Queue (optional)
- IIS 5.0 and IIS 6.0
- MSXML version 4
- MFC 6.0, 7.1, 8.0
- ATL 3.0, 7.1, 8.0
- WINHTTP 5.1
- Visual Basic 6.0 SP5: Run-Time Redistribution Pack

1.4 Database Layer

- Microsoft SQL Server 2005
- Windows Server 2003 Standard (32-bit or 64-bit)
- LearnCenter database schema and dictionary available upon request to support.
- Microsoft SQL Server 2008 (2H2012)

1.5 Content Layer

- Windows Server 2003 Standard (32-bit or 64-bit)
- Or Linux (RedHat 4.0 or Fedora 6.0) with Samba file server

1.6 Reporting

- Adobe Acrobat PDF Reader (optional)
- Microsoft Excel 2003
- Actuate BIRT® iServer (optional)
- Actuate BIRT® Designer Pro (optional)
- LearnCenter advanced reports with Crystal Server XI R2 SP2 compatible report files (.rpt)” (optional)

1.7 Character Set
- Single byte unidirectional character sets, UTF-8
- Double byte character sets, UTF-16
- English is default

1.8 Email Integration (optional)
- SMTP Server

1.9 Calendar Integration (optional)
- iCalendar (.ics) format support is required for this functionality.

1.10 E-Commerce (optional)
- PayPal PayFlow Link
- SSL certificate, 128-bit encryption minimum
- Platform must be connected to Internet
- Pay.gov
- 1.11 File Transfer Protocol (hosted only)
- FTP Client (See Support for specifics)

1.11 Accessibility (Planned for 2012)
- Section 508 automatic test conformance with JAWS® (Freedom Scientific) 7.1
- Section 508 compliance for Control Panel
- W3C – WCAG 1.0

1.12 Virtual Instructor Led Training (VILT) (optional)
- iLinc Communications Center (v.9.0), includes MeetingLinc, LearnLinc, ConferenceLinc and SupportLinc
- WebEx Training Center 3.9 (Note: Integrated audio not supported at this time.)
- Live Meeting 2003 and 2005
- AT&T Connect™ 8.2 iClass
- Adobe® Connect™ 7.5
1.13 Standards

- SCORM 2004, 2nd 3rd and 4th Editions
- SCORM 1.2
- AICC AGR – 010
  Note: Currently, LearnCenter does not fully support AICC multiple AU content.
- QTI Lite 1.2
- PCI Compliant w/ Certification

1.14 Offline Player

- SCORM 1.2
- SCORM 2004, 2nd Edition
- 50 MB free hard-disk space recommended for player
- Windows XP/Vista for player
- Internet Explorer 6.0

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- Mozilla Firefox 3.6
- Chrome 2.0
- Additional disk space required for courses (requirements vary based on the size and number of courses to be downloaded)

### 1.15 File & Data Storage

Taleo is in the process of changing all FTP servers to use FTPS (also known as FTP Secure and FTP-SSL), a more secure form of FTP. We anticipate this migration will be complete by the end of 2012. We strongly recommend that you begin transitioning your own FTP clients to connect with FTPS only. Once our migration is complete, unsecure FTP connections will no longer be supported. If you need assistance making changes, contact Taleo Learn Support via the Customer Support Portal.

- GBytes of storage determined as part of standard agreement, includes Resource Manager, FTP folder, temporary data files, report files and WebRoom recordings

**NOTE:** Only files created using the Microsoft® Windows PC operating system are supported at this time.

#### Supported Files in Resource Manager

- Audio
  - .MP3 - MP3 Audio
  - .WMA - Windows Media Player
  - .RA - Real Audio

- Video
  - .PNG - PNG Video
  - .ASF - ASF Video
  - .RM - Real Video
  - .MP4 - MP4 Video

- Document
  - .DOCX - Microsoft® Word
  - .DOC - Microsoft® Word
  - .PPTX - Microsoft® PowerPoint
  - .PPT - Microsoft® PowerPoint
The file storage limits are the first tier of the storage package. Additional memory shall be billed once these limitation have been exceeded. This is an option for hosted clients only.
**Supported Files in Web Server**

- **Audio (Specified by Windows)**
  - .aif
  - .aifc
  - .aiff
  - .au
  - .m3u
  - .mid
  - .midi
  - .mp3
  - .ra
  - .ram
  - .rmi
  - .rpm
  - .smd
  - .smx
  - .smz
  - .snd
  - .wav
  - .wax
  - .wma

- **Video (Specified by Windows)**
  - .asf
  - .asr
  - .asx
  - .avi
  - .IVF
  - .lsf
  - .lsx
  - .m1v
  - .mov
  - .movie
  - .mp2
  - .mp4
  - .mpa
  - .mpe
  - .mpeg
  - .mpg
  - .mpv2
  - .nsc
  - .qt
  - .wm
  - .wmp
  - .wmv
  - .wmx
  - .wvx

- **Audio (Specified by LearnCenter)**
  - .m4a

- **Video (Specified by LearnCenter)**
  - .f4v
  - .m4v
  - .mp4
1.16 Language Support

Taleo Learn supports the following languages:

- English (US)
- English (UK) April 2012
- Spanish (both Spain and New World)
- French (France) April 2012
- German (2H 2012)
- Japanese (2H 2012)
- Polish (2H 2012)
- Portuguese (Brazilian) (2H 2012)