

Simplify Identity and Access Management in Multicloud

ORACLE
Advanced Customer Services

Companies adopting a hybrid multicloud strategy and running their applications and workloads on different cloud platforms as well as on-premises are exposed to greater security challenges. To thrive in multicloud environments, IT and security teams may need to change the way they maintain identities and control access. Oracle Advanced Customer Services offers integrated security services and expertise to help modernize security and accelerate digital transformation.

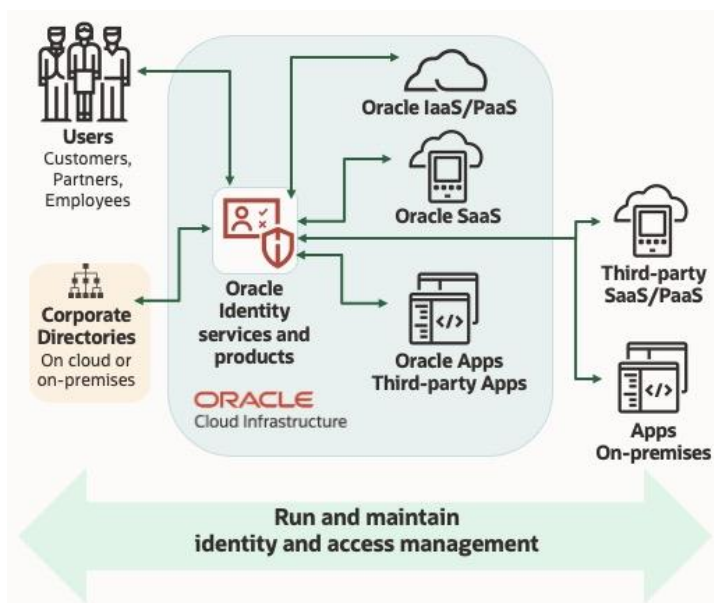
Unlock growth and competitive advantage

As companies roll out digital initiatives to address new business and customer requirements, they must keep pace with a growing number of users, applications, and deployments. At the same time, they are confronted with more and increasingly sophisticated cyberattacks.

Oracle Advanced Customer Services, backed by the power of Oracle Cloud Infrastructure Identity and Access Management Services (OCI IAM), can help modernize the way you manage identities and access across your business-critical applications in cloud and on-premises.

Identity and access management challenges for IT teams

- Managing users and access across hybrid and multicloud environments
- Manual provisioning and access governance of users
- Integration of an increasing number of applications
- Securing access for remote workers and growing number of devices
- Providing compliance visibility on who has access to what
- Handling increased security demands with lean IT and security teams



Oracle Advanced Customer Services provides integrated managed security solutions, strong security expertise, and end-to-end governance helping your business to

- **Accelerate business agility** and seamlessly manage identities and access across applications
- **Help reduce the risk** of data breaches and stolen user credentials
- **Enhance user experience** and productivity through fast access and simplified single sign-on (SSO)
- **Focus on new business needs** by relieving your team from routine management tasks

Targeted and flexible managed security services can help you modernize your identity and access management and accelerate digital transformation.

Manage and optimize

Securely manage user access and entitlements and increase access controls across hybrid IT environments.

Would you like to:

- Improve identity visibility and management across hybrid multicloud?
- Enable multifactor authentication for increased access control?
- Accelerate configuration of identity management for complex, multi-application environments?
- Provide a unified single-sign-on experience for all applications users?
- Get help to address access compliance needs through control of entitlements, certification reports, and segregation of duties?

Oracle Managed Identity and Access Management provides service capabilities and expertise to help protect identities, authentication, and access to your Oracle Applications and other cloud and on-premises applications with a unified, cloud-based solution. Flexible service options can help cover your specific needs, providing

- Configuration management to integrate OCI IAM services with your target applications and corporate directory services
- Change management to accelerate the integration of new applications, and to reconfigure corporate directory synchronization, authentication connections, and federated authentication as required
- Configuration of access audit reports to identify potential malicious attempts and enforce the principle of least privilege
- Incident and problem management to accelerate problem resolution and root cause analysis

Oracle Managed Identity and Access Management key benefits

- Improved identity visibility and identity management across hybrid multicloud
- Increased access controls through multifactor authentication
- Seamless integration through in-depth technical and security expertise
- Unified single-sign-on experience for all applications users
- Help address security compliance needs through control of entitlements, certification reports, and segregation of duty

- Proactive guidance and integration of new product features
- Management of customized configurations of the OCI IAM governance solution, including onboarding and offboarding of users, approval workflows and policies, and reporting

Expand and transform

Benefit from security focused expertise to help improve your ongoing security management.

Would you like to:

- Work with a designated security advisor who leverages security expertise throughout Oracle?
- Get strategic guidance to help you with your security roadmap development?
- Improve alignment of your security requirements with Oracle security products and services?
- Improve efficiency and quality of your security posture management?
- Reduce complexity by integrating and connecting other services and workloads?

Advanced Customer Services has a comprehensive offering to help you improve your enterprise security posture and take full advantage of Oracle's security solutions and capabilities across the Oracle stack.

- **Security Account Manager:** Get guidance and advice from a designated security advisor who understands Oracle security products and standards in alignment with customer policy and regulatory requirements, and who works closely with security professionals throughout Oracle—including global security, applications, and cloud engineering.
- **Managed Database Security Services:** Get help to protect critical data assets through database security risk assessments and end-to-end management of your Oracle database security products.
- **Managed Vulnerability and Threat Prevention Services:** Leverage additional expertise to improve visibility and management of security vulnerabilities with regular platform and web application scanning and security alert monitoring, reporting, and response.
- **Managed Cloud Services:** Benefit from 24/7 management of your Oracle applications, databases, middleware, and infrastructure and enable your team to focus on other projects and innovation.



Related services

- Oracle Database Security Services
- Oracle Application Security Service
- Oracle Vulnerability Assessment
- Oracle Penetration Testing
- Oracle Managed Web Application Firewall Service
- Oracle Solution Support Center Intelligent Operations
- Oracle Advanced Management for Hybrid Cloud
- Oracle Managed Applications Services
- Oracle Managed PaaS Services
- Oracle Mission Critical Support for SaaS

We are your trusted partner for Oracle Cloud Success

Your requirements, priorities, and goals will determine the best approach to adopt cloud and emerging technologies. Oracle Advanced Customer Services has the experience to help protect you from cyberattacks and accelerate digital transformation. For more than 20 years, Oracle Advanced Customer Services has helped companies worldwide gain the speed, flexibility, and security they require to grow their business. We work side by side with you to understand your unique business goals and requirements—helping you maximize your investment and minimize risk to achieve more.

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