

Scale financial crime investigations with Oracle Nexus

AI-powered investigation intelligence for governed, scalable financial crime operations

September, 2026 Version [1.0]

Copyright © 2026, Oracle and/or its affiliates

Public

Financial institutions have invested for decades in improving financial crime detection. Those advances remain essential, but they have also shifted the operational constraint downstream.

More alerts, richer data, and more complex cases must still be worked by investigation teams that often rely on fragmented systems, manual evidence gathering, and inconsistent processes. The result is growing backlogs, rising operating pressure, and limited capacity to focus on the risks that matter most.

AI can change this operating model when it is embedded in governed workflows, grounded in evidence, and designed for human review. Compliance teams need investigation intelligence that can retrieve and analyze information, coordinate work, produce explainable outputs, and preserve accountability from alert intake through resolution.

Oracle Nexus is Oracle Financial Crime and Compliance Management's AI-powered investigation intelligence platform for financial crime operations.

It combines human-centred AI agentic automation, and Oracle FCCM's expertise to help institutions scale investigations, reduce operational burden, and advance toward autonomous financial crime operations with human oversight.

Oracle Nexus introduces Oracle Nexus Case Flow for AI-orchestrated investigations and Oracle Nexus Reach to extend governed AI into existing systems without forced migration.

Investigation intelligence: the bridge from manual casework to scalable operations

Traditional investigation models place the analyst at the center of every step: finding the right data, reconstructing customer and entity context, comparing activity, documenting

findings, and deciding what happens next. As alert volumes and case complexity increase, that model is difficult to scale without adding people, cost, and operational risk.

With Oracle Nexus, AI Investigators can execute much of the repetitive work that precedes a decision. They can **collect relevant customer, transaction, entity, and behavioral information; identify patterns, relationships, and risk indicators; create clear investigation summaries; and recommend actions or escalation paths.**

Investigators validate the evidence, refine the analysis, and retain authority for the decisions that require human judgment.

This creates a practical path from human-led investigations to AI-led investigations with human oversight. Institutions can use Oracle Nexus Reach to add AI support to existing web-based applications, or use Oracle Nexus Case Flow to create a unified operating environment for intake, triage, investigation, review, and resolution. In either approach, Oracle Nexus helps connect data, AI, workflow, and oversight so analysts can spend less time searching and drafting and more time reviewing, deciding, and acting.

Oracle Nexus Products Include:

Oracle Nexus Case Flow - A unified environment for AI-orchestrated investigations, adaptive workflows, structured human review, and audit-ready execution.

Oracle Nexus Reach - A flexible way to bring governed AI into existing web-based systems, protect current investments, and begin without forced migration.

Turning investigation complexity into scalable outcomes with Oracle Nexus

Oracle Nexus operationalizes AI inside the investigation workflow. AI assists users, recommends next steps, and executes configured work, while people remain in control of critical decisions.

Outcomes for compliance operations

Scale investigation capacity

AI Investigators handle repetitive evidence gathering, analysis, summarization, and documentation before human review. Teams can progress more cases with the resources they have and direct specialist attention to exceptions, complex risk, and final decisions.

Reduce operational burden and backlogs

By bringing information, AI actions, workflow steps, and case context together, Oracle Nexus reduces the manual searching, copying, reformatting, and handoffs that slow investigations. Structured orchestration helps work move through the right tasks, reviews, approvals, and escalation paths.

Improve consistency, control, and auditability

Configurable workflows help institutions align execution to their policies, roles, and operating model. Evidence-based outputs make AI findings easier to inspect, and detailed records of human and AI activity support quality assurance, internal governance, and regulatory review.

Modernize without discarding existing investments

Oracle Nexus Reach overlays existing web-based applications and data, enabling institutions to introduce governed AI without replacing the systems they rely on. Oracle Nexus Case Flow provides a path to a more unified investigation operating model when broader transformation is the goal.

Outcomes for investigation teams

Begin with context, not collection

Analysts can start with customer, transaction, entity, relationship, and case information assembled in the flow of work, together with AI-generated summaries and risk indicators. This creates a clearer baseline for review.

Focus human judgment where it matters

AI handles repeatable tasks and prepares findings; investigators challenge the evidence, refine the narrative, determine suspiciousness, manage exceptions, and make accountable decisions.

Work with transparent, explainable AI

Oracle Nexus is designed around human-centered interaction, evidence-linked outputs, and reviewable reasoning. Analysts can understand what the AI produced, verify the supporting information, and act with greater confidence.

The Oracle Nexus Operating Model for Investigations

Assist

AI Supports the Investigator

Recommend

AI Guides next steps

Execute

AI Performs configured work

Human oversight remains central for critical decisions

A practical path to modern financial crime operations

Financial institutions are at different stages of AI and platform transformation. Oracle Nexus supports multiple starting points so teams can introduce value at a pace that matches their technology landscape, risk tolerance, and operating priorities.

Extend and enhance the environment you have

Use Oracle Nexus Reach to bring governed AI into existing web-based investigation tools. Analysts can run targeted search, analysis, summarization, and writing capabilities in familiar workflows while the institution protects current investments and avoids forced migration.

Unify and modernize investigation operations

Use Oracle Nexus Case Flow as the operational backbone for configurable, AI-orchestrated investigations. Bring alerts, customer and entity context, tasks, collaboration, approvals, and resolution into a connected workspace that can support AML, fraud, and sanctions investigation teams.

Progress from assistance to execution

Begin with AI that assists analysts, expand to recommendations, and introduce configured execution where governance and confidence permit. This phased model gives institutions a controlled path toward AI Investigators and more autonomous operations while preserving human oversight for critical decisions.

Apply intelligence where work is most demanding

Common starting points include transaction-monitoring triage, complex AML investigations, high-priority fraud and sanctions reviews, adverse media and entity research, transaction summaries, requests for information, and narrative preparation. Each use case can be configured around the institution's data, policy, review, and audit requirements.

To realize AI value at enterprise scale, financial institutions need a governed operating model that connects automation, evidence, workflow, and human accountability.

How Oracle Nexus can help

Oracle Nexus helps institutions move beyond isolated AI experiments by embedding investigation intelligence directly into financial crime operations. Human-centered AI makes outputs understandable and reviewable. Agentic automation performs repetitive investigative steps and coordinates work across the case lifecycle. Oracle Nexus Case Flow provides the foundation for AI-orchestrated investigations, while Oracle Nexus Reach brings governed AI to existing environments without forced migration.

Together, these capabilities help financial institutions scale investigation capacity, reduce operational burden, improve consistency and auditability, and modernize toward autonomous financial crime operations with human oversight. Oracle Nexus gives compliance leaders a practical way to improve today's investigations while building the operating model for what comes next.

Connect with us

Call +1.800.ORACLE1 or visit **oracle.com**. Outside North America, find your local office at: **oracle.com/contact**.

 blogs.oracle.com

 facebook.com/oracle

 twitter.com/oracle

Copyright © 2026, Oracle and/or its affiliates. This document is provided for information purposes only, and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document, and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission.

Oracle, Java, MySQL, and NetSuite are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.