

Converting a Cruise Ship into a Hospital

If you are one of the several cruise companies stepping up to turn one of your ships into a makeshift hospital or temporary housing units for frontline workers, we want to help.

Oracle Hospitality is here to make this process as seamless as possible. To start, below is an actionable guide on how to take advantage of your Oracle Hospitality Cruise Shipboard Property Management System (SPMS), to support such conversions.

Note that this process will require an extra server (the offline server, if available, can be used). And to make the transition back as smooth as possible, we suggest keeping the ship server and Resonline functionality within Fleet Management System (FMS) — where applicable — running in the background.

Following these steps will make for an easier return to normal operations when the time comes:

STEPS TO UPDATE SPMS:

- Create a new Server and import a backup of the Ship Server or Clone Ship Server (preferred method).
- On the new server, remove unwanted production data.
- Change Location and Cabin setup to accommodate New Hospital Configuration, if needed.
- Repurpose special request codes to meet special requirements.
- Once new database is ready, point workstation clients to the new server.



While everyone around the world continues to navigate the uncertainty of COVID-19, Oracle Hospitality is committed to supporting your business throughout the course of this pandemic, and to provide continuity of service at all times.

SPMS MODULES AVAILABLE FOR USE:

- Management
- Crew
- Medical (Issue Certificate for Insurance)
- Gangway

RETURN TO NORMAL CRUISE OPERATIONS:

- Point workstation clients back to the original database server.

We are inspired by — and grateful for — your efforts. If you need assistance, we are here to help.

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