

ORACLE CEMLI UPGRADE SERVICE FOR SIEBEL

GET STARTED WITH YOUR FREE CEMLI BENCHMARK AND ANALYSIS TODAY!

KEY FEATURES

- Engineered-to-Order
- Upgrade Factory Approach
- Unparalleled Experience
- Reduced Costs
- Accelerated Timelines
- Fixed Deliverables
- Reduced Risk

KEY BENEFITS

- With over 1,500 successful upgrade projects, Oracle Consulting can accelerate time-to-value of Oracle E-Business Suite, JD Edwards EnterpriseOne, JD Edwards World, PeopleSoft and Siebel applications.
- Unparalleled in the industry because of our commitment to customer satisfaction throughout the entire lifecycle, Oracle Consulting delivers engineered-to-order solutions that include best-in-class methodology and comprehensive solution expertise combined with an upgrade factory approach that simplifies and reduces risk in the application upgrade process.
- Drastically reduced time to go-live with a proven delivery method utilizing standard templates and tools
- Low risk service delivered by dedicated teams utilizing best practices and reusable assets

Is the effort and risk of upgrading your configurations, extensions, modifications, localizations, and integrations (CEMLI) holding you back from updating your Oracle Applications?

Organizations that reduce their CEMLI dependency cut their complexity due to customizations by as much as 50%. This can facilitate a decrease in your organizations current and future costs to run and maintain their applications as well as create a foundation for easier and future enablement of new product functionality and business value.

Upgrade Considerations

There are several areas to consider as you examine your upgrade options, including application functionality, technological enhancements, operational considerations, user support and change management, and ongoing support availability. As a result of our commitment to customer satisfaction across the entire solution, Oracle consultants are the experts others turn to for advice on Oracle software solutions. Our tight integration to Oracle Development gives Oracle Consulting early access to the latest features and essential net change guides saving your organization both time and costs. In addition, Oracle's years of upgrade expertise, allows your organization to take advantage of CEMLI test scripts, reusable project asset repositories, and Oracle Consulting CEMLI Analysis Tools that will allow you to save time and money on your next application upgrade. With over 1,500 successful upgrade projects – the entire Oracle team stands behind your upgrade success.

CEMLI Upgrade Service Portfolio

The Oracle Consulting CEMLI Upgrade Service is a full service CEMLI upgrade solution designed to lower CEMLI upgrade costs and ease the pain associated with upgrading your Oracle Applications CEMLI's.

- **Oracle CEMLI Benchmarking and Analysis Service** – Using our CEMLI Benchmarking Tools, evaluates your organization's application CEMLI complexity score to understand your organizations customizations, how you rank against your peer groups and identifies target areas for customization reduction.
- **Oracle CEMLI Assessment** – Using our CEMLI Analysis Tools, assesses the current software environment including configurations, extensions, modifications, localizations, as well as any interfaces and provides recommendations to eliminate customizations using standard functionality. Conducts a CEMLI upgrade impact analysis to determine what customizations will be impacted by the upgrade.
- **Oracle CEMLI Upgrade Service** – Leveraging our Upgrade Factory approach, analyzes impact of upgrade on customizations to determine the customizations that can be removed during the upgrade process. Provides support for CEMLI retrofit activities during upgrade project and supports the upgraded CEMLI's during system test and user acceptance testing.

WHY ORACLE CONSULTING

- **Leading Expertise:** Oracle's own experts providing thought leadership for every Oracle solution.
- **Broad Coverage:** "End-to-end" lifecycle services across the entire Oracle product footprint.
- **Global Scale:** 17,000 Oracle experts in 145 countries, serving over 20 million users.
- **Unified Methodology:** Based on industry standards, high quality results across complex projects.
- **Flexible Delivery:** Onsite, offsite, and offshore, along with innovative solutions.

RELATED SERVICES

The following services are available from Oracle Consulting:

- Oracle Upgrade Assessment and Roadmap
- Oracle Functional Upgrade Service
- Oracle Technical Upgrade Service
- Oracle Expert Services for Upgrades
- Oracle Solution Modernization

Scope of the Offering

Oracle CEMLI Upgrade Service combines skilled specialists, trained in CEMLI inventory, analysis, benchmarking, and upgrade retrofit processes to effectively upgrade your Oracle Applications. This service puts effective CEMLI reduction, documentation, and retrofit strategies in place for your Oracle Applications instances to reduce the future costs of upgrades and maintaining your Oracle solutions.

Oracle CEMLI Upgrade Service provides customers with everything your organization needs to upgrade with confidence. Leveraging Oracle's unique upgrade factory approach, methodology and CEMLI upgrade framework, Oracle Consulting will work with you to:

- Perform an initial CEMLI inventory to determine the exact system customizations.
- Create an initial CEMLI benchmarking report to determine how custom your organizations applications are compared to customer peer groups.
- Assess the current software environment and configurations, extensions, modifications, localizations, and any interfaces and provide recommendations to eliminate customizations using standard functionality.
- Conducts a CEMLI upgrade impact analysis to determine what customizations will be impacted by the upgrade.
- Work with Oracle Consulting functional and technical resources to determine customizations that can be removed from your system during the upgrade process.
- Provide support for CEMLI retrofit activities during your upgrade project.

How We Are Different

The Oracle Consulting team is focused exclusively on Oracle Technologies, and we have the experts that others turn to for leading practices in Oracle hardware and software implementations. We know how to best optimize your investment in Oracle products and can provide your business with tightly integrated, comprehensive, superior services throughout your ownership experience.

Getting Started

Leverage Oracle's methods, tools, and extensive experience with customer implementations across diverse industries and geographies. Tight integration across Consulting, Development, Support, Education, and Global Delivery puts the entire Oracle team behind your success. To learn more, contact your local Oracle Consulting representative, or visit

www.oracle.com/consulting.



Oracle is committed to developing practices and products that help protect the environment

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Hardware and Software, Engineered to Work Together