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#ModernServExp
Safe Harbor Statement

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Measuring the Value of Knowledge

Panel Members

Ameriprise – Joyce Moline
   Eric Henly

Rockwell Automation
   Joseph Harkulich

Oracle Corporation
   Nav Chakravarti – VP, Product Management
   Ramesh Manian – Sr. Principal Product Manager
Questions?
Continue the Conversation.
Oracle Service Cloud Community
bit.ly/OSVCcommunity
Ask the Oracle Service Cloud Experts

1-hour, 1-on-1 sessions | Palazzo Ballroom K, Floor 5

*If you didn’t register beforehand, visit bit.ly/ATEVegas or the Reg Desk on Floor 5. First-come, first-served. Limited availability.
Be Sure to Attend:

Executive Track
Thursday, April 2
2 – 2:45 p.m., Delfino 4006

Knowledge Management Strategy panel
with Nav Chakravarti, Oracle; Joe Harkulich, Rockwell Automation; and Louis Ross, Beachbody

Knowledge management (KM) is a foundational aspect of providing a superior customer experience. Attend this session to learn about the KM strategies two Oracle Service customers use to support their CX and business strategies for marketplace success.