GET PROACTIVE

Are you getting maximum value from Oracle Support?

My Oracle Support gives you access to powerful proactive tools, resources, and knowledge that can help you optimize product health and performance, whether your software and systems are on-premises or in the Cloud.

- **Boost Your Returns**: Reduce cost, improve productivity, and get more done with less effort.
- **Avoid the Unexpected**: Mitigate risk, minimize downtime, and keep mission-critical systems running smoothly.
- **Ensure Optimal Performance**: Streamline upgrades, adopt the latest product capabilities, and reduce cycle-time.
- **Unleash Your Potential**: Achieve professional and business goals through new skills and expanded expertise.
- **Accelerate Your Journey**: Stay informed and ahead of the game with the latest news and best practices.

How? By Getting Proactive.

Log into support.oracle.com and search “Get Proactive” to access the portfolio of proactive tools and capabilities.

| OPTIMIZE | Avoid known problems, help keep your Oracle software and systems healthy and your resources focused on business goals. |
| RESOLVE | If issues do occur, discover capabilities and tools to help you resolve issues and get your business back on track. |
| UPGRADE | Oracle Support’s integrated methodology provides capabilities and tools to help guide you through the upgrade process. |

Discover more today and maximize the value of your Oracle investment.

oracle.com/goto/proactivesupport | get-proactive_ww@oracle.com

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Integrated Cloud Applications & Platform Services