

## Are you getting maximum value from Oracle Support?

My Oracle Support gives you access to powerful proactive tools, resources, and knowledge that can help you optimize product health and performance, whether your software and systems are on-premises or in the Cloud.



- **Boost Your Returns:** Reduce cost, improve productivity, and get more done with less effort.
- **Avoid the Unexpected:** Mitigate risk, minimize downtime, and keep mission-critical systems running smoothly.
- **Ensure Optimal Performance:** Streamline upgrades, adopt the latest product capabilities, and reduce cycle-time.
- **Unleash Your Potential:** Achieve professional and business goals through new skills and expanded expertise.
- **Accelerate Your Journey:** Stay informed and ahead of the game with the latest news and best practices.

## How? By Getting Proactive.

Log into [support.oracle.com](https://support.oracle.com) and search “Get Proactive” to access the portfolio of proactive tools and capabilities.

OPTIMIZE



Avoid known problems, help keep your Oracle software and systems healthy and your resources focused on business goals.

RESOLVE



If issues do occur, discover capabilities and tools to help you resolve issues and get your business back on track.

UPGRADE



Oracle Support’s integrated methodology provides capabilities and tools to help guide you through the upgrade process.

Discover more today and maximize the value of your Oracle investment.

[oracle.com/goto/proactivesupport](https://oracle.com/goto/proactivesupport) | [get-proactive\\_ww@oracle.com](mailto:get-proactive_ww@oracle.com)



Copyright © 2018 Oracle and/or its affiliates. All rights reserved. This document is provided for information purposes only and the contents hereof are subject to change without notice. This document is not warranted to be error-free, nor subject to any other warranties or conditions, whether expressed orally or implied in law, including implied warranties and conditions of merchantability or fitness for a particular purpose. We specifically disclaim any liability with respect to this document and no contractual obligations are formed either directly or indirectly by this document. This document may not be reproduced or transmitted in any form or by any means, electronic or mechanical, for any purpose, without our prior written permission. Oracle is a registered trademark of Oracle Corporation and/or its affiliates. Other names may be trademarks of their respective owners. Rev. 180912