

Oracle Human Capital Management Cloud Healthcheck and Optimization Assessment



Your Oracle Human Capital Management (HCM) Cloud solutions are mission-critical to the success of your organization. Naturally you want to ensure that your organization realizes the highest value from them – both now and in the future. Over time, organizations are faced with seemingly endless sources of change that include new customer demands, new products, new competition, new shareholder objectives, organizational restructuring, mergers/acquisitions, new legislation, etc. As these changes accumulate, your applications and business processes—initially configured according to past requirements—may no longer be aligned to your current and future needs. The Oracle Human Capital Management Cloud Healthcheck and Optimization Assessment enables you to derive the highest level of business benefit and maximum return from your Oracle HCM Cloud investments by ensuring they evolve with the changing needs of your organization.

KEY BENEFITS

- Oracle Expertise in delivering best practices using standardized methodology, process, tools, and resources
- Direct link into Oracle Product Strategy & Development organizations provides
- Breadth of Add-on Services to assist your organization in executing on the Healthcheck Assessment Report recommendations – e.g. functional, technical, and change management services necessary for optimizing the application
- Unique knowledge in how to best deal with application configuration issues and provides unique insight into the future direction of the product.

Scope

Oracle Consulting can help you make the most of your optimization efforts by providing a realistic assessment of the current state of your applications. Utilizing our functional and business process expertise, our specialized healthcheck assessment service evaluates major functional areas of your Oracle HCM Cloud applications and business processes, paying particular attention to gaps between your current/future needs, and how your applications are configured today. We follow a proven four step methodology:

- **Scope Definition:** To ensure the most efficient information gathering efforts, we work with you upfront to determine exactly which applications and business processes need to be reviewed during the assessment. Our team will validate your resource requirements, Oracle resource requirements, duration and cost to deliver the Assessment. A typical duration is two weeks, but is ultimately driven by the number of processes to be assessed.
- **Customer Questionnaires:** Based on the defined scope, we leverage pre-built proprietary questionnaire(s) to analyze the chosen processes in more detail. These questionnaires will gather information on the following dimensions – business process flow, data volumes, application configuration setup, interfaces, security, reporting, extensions, and end-user training. Your key users, managers, and staff complete the questionnaires. Our team will compile and analyze them to gather important details about your current organization and business processes. Think of this step as an initial “triage” exercise – identifying and prioritizing perceived application and process issues. The completed questionnaires

will provide the foundation for on-site interviews and team sessions.

- **On-Site Interviews:** Based on the Business Processes chosen and your questionnaire responses, we will conduct in-person interviews with key staff members (typically 1-3 days per business process). Interview observations about your systems and processes
- **Healthcheck Assessment Report:** Based on the information gathered, Oracle Consulting will produce a Healthcheck Assessment Report. This report details our findings, including current challenges, gaps, and current configurations that may prevent you from realizing the full potential of your Oracle HCM Cloud solution. We identify high-impact areas and provide recommendations to effectively address application and business process changes and modifications in these areas. The assessment and recommendations will help you cost-effectively unlock greater value from your Oracle HCM Cloud applications.

WHY ORACLE CONSULTING

- **Leading Expertise:** Oracle's own experts providing thought leadership for every Oracle solution.
- **Broad Coverage:** "End-to-end" lifecycle services across the entire Oracle product footprint
- **Global Scale:** 13,000 Oracle experts in 145 countries, serving over 20 million users.
- **Unified Methodology:** Based on industry standards, high quality results across complex projects.
- **Flexible Delivery:** Onsite, offsite, and offshore, along with innovative solutions such as Expert Services and Architecture Services.

Service Benefits

The Oracle Human Capital Management Cloud Healthcheck and Optimization Assessment can help your organization:

- **Identify your most pressing issues.** Identify high-value targets and provide associated recommendations that will provide the most benefit.
- **Increase cost savings.** Improve application and process productivity to enhance the cost savings benefit of your software solution.
- **Leverage new functionality.** Provide awareness of new software capabilities that can improve the efficiency, fit, and value of your solution.
- **Quickly adapt to change.** Optimize your Oracle HCM Cloud solution so it can more easily adapt to your organization's ongoing changes.
- **Increase user skills.** Identify knowledge gaps in users and recommend additional training to improve skills and eliminate frustrations.

Requirements

Your organization will need to identify and engage key resources who have intimate familiarity and knowledge regarding the business processes, configuration, reporting and end user utilization of the Oracle HCM Cloud application areas to be assessed. We provide an upfront agenda that will detail the logistics for their participation.

How We Are Different





The Oracle Consulting team is focused exclusively on Oracle Technologies, and we have the experts that others turn to for leading practices in Oracle hardware and software implementations. We know how to best optimize your investment in Oracle products and can provide your business with tightly integrated, comprehensive, superior services throughout your ownership experience.

Getting Started

Leverage Oracle's methods, tools, and extensive experience with customer implementations across diverse industries and geographies. Tight integration across Consulting, Development, Support, Education, and Global Delivery puts the entire Oracle team behind your success. To learn more, contact your local Oracle Consulting representative, or visit www.oracle.com/consulting.

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Hardware and Software, Engineered to Work Together

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