



October 1–5, 2017
SAN FRANCISCO, CA

ORACLE OPENWORLD TERMS AND CONDITIONS

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Oracle OpenWorld Terms and Conditions

Per Oracle rules and regulations, every attendee must register for the conference him/herself using his/her own Oracle.com single sign-on (SSO) login. If an attendee does not have an Oracle.com account already created, he/she must create one.

Attendees must use their own badge while onsite at the event. Badges are nontransferable and **may not** be shared onsite. Any person found to be in violation of this policy will have their badge confiscated by event personnel and will be asked to leave the conference.

Anyone under the age of 21 will not be able to attend the Customer Appreciation Event and Concert, even if accompanied by an adult.

Government Rate Eligibility

The government rate is open to bona fide employees of a national/federal, state, provincial, or local government entity, including public higher education institutions. [Read more](#)

Substitutions

Substitutions must be requested by sending an email to the Oracle OpenWorld registration team at OpenWorldReg@gpj.com with the names of both the original and substitute registrants.

All requests for substitutions must be received no later than 5:00 p.m. PT on September 30, 2017. Onsite substitutions will incur a US\$100 processing fee.

Cancellations

All cancellations must be received via an email sent to the Oracle OpenWorld registration team at OpenWorldReg@gpj.com. Cancellation of travel and hotel reservations is the exclusive responsibility of the registrant.

Note: Refund policy does not apply to packages where no registration fee has been paid. Refunds will not be given to attendees who do not pick up their badge credentials onsite. Other expenses, such as travel and hotel reservations, are not subject to a refund.

- Full refund: Cancellations must be received by **August 18, 2017, 5:00 p.m. PT.**



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- 50% refund: Cancellations must be received between **August 19 and September 8, 2017, 5:00 p.m. PT.**
- No refunds will be given for cancellations received after **September 8, 2017, 5:00 p.m. PT.**
- No refunds are allowed for any group passes purchased.
- Any requests for refunds following the actual event must be submitted by email no later than December 31, 2017, 5:00 p.m. PT.

Oracle reserves the right to refuse registration or admission to anyone for any reason. If Oracle cancels your registration, Oracle will provide a full refund of the registration fee.

ADA (Americans with Disabilities Act) Information

Need special assistance onsite? During the registration process, please let us know if you need assistance and we will put you in touch with a third party vendor to assist with your needs onsite. If you have any questions, please contact the Oracle OpenWorld help desk (contact information on page 6).

[Information for attendees with hearing impairments](#)

[Information for attendees with mobility impairments](#)

[Information for attendees with visual impairments](#)

Please note: The Americans with Disabilities Act (ADA) became law in 1990. The ADA is a civil rights law that prohibits discrimination against individuals with disabilities in all areas of public life, including jobs, schools, transportation, and all public and private places that are open to the general public. The purpose of the law is to make sure that people with disabilities have the same rights and opportunities as everyone else. In order to arrange these services, your information will be provided to third parties.

Group Pass Purchase Program

The Group Pass Purchase program will allow you to prepay for multiple registrations at once. Discounts are applied when five (5) or more passes are purchased. Purchase 5 to 13 passes to receive savings of up to 20% of the price of each registration. Purchase 14 or more and receive a savings of up to 28% off. There are no discounts offered for four (4) or fewer passes. This offer is only valid when paying by credit card, is nonrefundable, and cannot be combined with any other offers or discounts. View the full terms and conditions for the Group Pass Purchase program here:

- The group discount is available only if you purchase five or more passes per order.



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- Discounts are not cumulative across multiple orders; discounts are based on the quantity being purchased for each individual order.
- Discounts are not cumulative across conference packages—they apply only to the quantity purchased per package per order. For example, the purchases of seven full-conference passes to JavaOne and seven passes to Oracle OpenWorld do not qualify for the 14+ registration discount.
- Add-On package(s) can be purchased and added to your record by contacting OpenWorldReg@gpj.com. Group pass codes are not valid for any Add-On package(s).
- These group pass purchases cannot be combined with any other offers/discounts.
- If you plan to be a speaker, please do not purchase or use a Group Pass discount code to register; you will receive a complimentary pass if you are approved as a speaker.
- Government special rates are not offered within this discount structure.
- Payment may only be made by credit card.
- NO refunds are allowed for any group passes purchased.
- The number of passes per order cannot be increased or decreased once the purchase is complete.

Onsite Special Meal Requests

Oracle makes an effort to provide meals that accommodate attendees with a variety of dietary requirements (vegetarian, vegan, gluten/dairy free). We will make an effort to accommodate additional special requests, although we can't guarantee the ability to fulfill every request. Special meals are available on a first-come, first-served basis and quantities are limited, so your meal choice may not be available at some lunch locations. When you arrive at the lunch area, make your request known to a server and they will review with you the available meal options.

Onsite Reprints for Lost Badges

If you lose your badge onsite, it can be reprinted for a processing fee of US\$75. Just go to the Changes and Cashier counter at Moscone West and provide a valid photo ID.



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Registration Deadlines

The cutoff for all registration pricing deadlines is 11:59 p.m. PT.

2017 EVENT DATES October 1-5 (Dates Subject to Change)	Pre-Event Aug 6 - Sept 29	Onsite Sept 30 - Oct.5
Oracle OpenWorld	\$2,450	\$2,650
Oracle OpenWorld Government	\$1,850	\$2,650
Oracle OpenWorld Gov't WITHOUT Appreciation Event \$325	\$1,525	\$2,325
JavaOne	\$1,850	\$2,050
JavaOne Government	\$1,650	\$2,050
JavaOne Gov't WITHOUT Appreciation Event \$325	\$1,325	\$1,725
Discover	\$75	\$125

Onsite Security

As a security measure, Oracle will be randomly checking bags onsite for Oracle OpenWorld at Moscone Center.

Onsite Proof of Attendance

Proof of Attendance letters will be provided upon request. While onsite, please contact the Oracle Information desk at Moscone Center for details. Post event, please contact the Oracle OpenWorld 2017 Registration help desk at OpenWorldReg@gpj.com.



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Please note that Oracle OpenWorld sessions are not certified for CE or CPE credits.

Wire Transfer Fees and International Taxes

Wire transfer fees are the responsibility of the attendee and should not be deducted from the registration fees.

Oracle OpenWorld registration packages are not subject to US city, state, or federal taxes. If an attendee's country of residence has additional taxes, those are the sole responsibility of the attendee and cannot be deducted from the registration fees.

Questions?

If you have any further questions, please contact the Oracle OpenWorld registration help desk Monday through Friday, 6:00 a.m. to 6:00 p.m. PT at 1.866.382.7147 (US and Canada), +1.650.416.8745 (International), or email at OpenWorldReg@gpj.com.