

# PeopleSoft Optimization Services



Have you recently implemented or upgraded to PeopleSoft 9.2? Are you looking for ways to take advantage of new features available in 9.2 but have not been deployed? Are you looking for help and advice on how take advantage of new features such as mobile applications available with through the PeopleSoft selective adoption model?

Whether your organization needs help with evaluating and prioritizing the roll out new features, or whether you are looking for a partner to manage the new feature deployment process for you, Oracle Consulting has a set of flexible services that can be tailored to fit your specific business requirements.

## KEY FEATURES

- Planning and Analysis
- Selective Updates
- New Feature Enablement
- Deployment

## KEY BENEFITS

- New PeopleSoft 9.2 selective adoption model allows customers to receive multiple feature updates each year
- Customers can selectively choose the specific features and maintenance events they want to apply
- Customers can choose the timing for the deployment of these maintenance and feature events that best supports their business operations.
- Oracle Consulting has developed a set of PeopleSoft Optimization Services that can help customers prepare their organization to gain maximum benefit from new features available with the new selective update process.

## Overview

PeopleSoft 9.2 introduces a new application maintenance delivery model--selective adoption--that uses PeopleSoft Update Manager (PUM). The selective adoption model allows PeopleSoft 9.2 customers to receive multiple feature updates each year and then choose the specific features that they would like to apply as well as any regulatory or maintenance events that are required for their specific business needs.

This change represents a significant advancement in Oracle's ability to deliver new feature and maintenance updates that are tailored to the specific needs of each customer, while providing customers the flexibility and choice of when to apply the updates. This advancement also represents a shift away from large transformational projects that occur every 3-5 years, to smaller evolutionary events that can occur multiple times a year.

## Oracle Consulting PeopleSoft Optimization Service Components



Proactive Planning  
& Analysis



Selective  
Updates



New Feature  
Enablement



Deployment

In order to help customers take advantage of the new selective adoption maintenance delivery model, Oracle Consulting has developed a set of PeopleSoft

### WHY ORACLE CONSULTING

- **Leading Expertise:** Oracle's own experts providing thought leadership for every Oracle solution.
- **Broad Coverage:** "End-to-end" lifecycle services across the entire Oracle product footprint
- **Global Scale:** 13,000 Oracle experts in 145 countries, serving over 20 million users.
- **Unified Methodology:** Based on industry standards, high quality results across complex projects.
- **Flexible Delivery:** Onsite, offsite, and offshore, along with innovative solutions such as Expert Services and Architecture Services.

Optimization Services that can help customers prepare their organization to gain maximum benefit from new features while also creating an overall roadmap and plan for new feature rollouts to your organization.

Oracle Consulting offers a set of PeopleSoft Optimization Services options that can be customized and augmented to meet all of your PeopleSoft 9.2 selective update requirements. Our best practices, templates, tools and delivery mechanisms are packaged into discrete services that can support the full product maintenance lifecycle and can be used independently, in combination with your own resources, or bundled together for optimal effectiveness.

- **PeopleSoft Update Proactive Planning and Analysis Service:** Delivers an interactive, solution-based session to explore current opportunities in your PeopleSoft 9.2 application as well as evaluation of upcoming feature updates. Once a selective adoption plan and roadmap is created, customers can leverage the PeopleSoft CEMLI Analysis Tool (PCAT) to proactively monitor, analyze, and report on how current and future updates will impact their PeopleSoft 9.2 application.
- **PeopleSoft Selective Update Service:** Leverages PUM to select and apply specific maintenance events and feature updates to your PeopleSoft application. Leverage PCAT to proactively analyze specific impacts to customizations, then retrofit and unit test the impacted objects.
- **PeopleSoft New Feature Updates Service:** Provides setup and configuration assistance with selected new feature updates as well as knowledge transfer to customer team.
- **PeopleSoft Update Deployment Services:** Provides support for migrating PUM updates across PeopleSoft environments up to and including production. Optional functional testing support, automated test script development using PeopleSoft Test Framework (PTF), and end user adoption services can also be provided.

### How We Are Different

The Oracle Consulting team is focused exclusively on Oracle Technologies, and we have the experts that others turn to for leading practices in Oracle hardware and software implementations. We know how to best optimize your investment in Oracle products and can provide your business with tightly integrated, comprehensive, superior services throughout your ownership experience.

### Getting Started

Leverage Oracle's methods, tools, and extensive experience with customer implementations across diverse industries and geographies. We offer tight integration across Consulting, Development, Support, and Education. Our Global Delivery organization puts the entire Oracle team behind your success. To learn more, contact your local Oracle Consulting representative, or visit [www.oracle.com/consulting](http://www.oracle.com/consulting).

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