

ORACLE UPGRADE ASSESSMENT AND ROADMAP SERVICE FOR SIEBEL

GET STARTED WITH YOUR FREE
CEMLI BENCHMARK AND ANALYSIS
TODAY!

KEY FEATURES

- Current State Analysis
- CEMLI Analysis
- New Release Capabilities
- Upgrade Roadmap
- Impact Analysis
- Pre-defined Processes
- Automated Tools
- Risk Mitigation
- Upgrade Readiness
- Fixed Scope

KEY BENEFITS

- With over 1,500 successful upgrade projects, Oracle Consulting can accelerate time-to-value of Oracle E-Business Suite, JD Edwards EnterpriseOne, JD Edwards World, PeopleSoft and Siebel applications.
- Aligned with your goals for a comprehensive and cost-effective assessment solution.

Is the effort and risk of upgrading your Oracle Applications holding your organization back from benefiting from the latest technology advances?

By keeping your software investments current with the latest release, your organization benefits from the most up-to-date applications and features and allows you to keep pace in today's competitive marketplace. Unparalleled in the industry because of our commitment to customer satisfaction throughout the entire lifecycle, Oracle Consulting delivers engineered-to-order solutions that include best-in-class methodology and comprehensive solution expertise combined with an upgrade factory approach that simplifies and reduces risk in the application upgrade process.

Technical Upgrade Considerations

There are several areas to consider as you examine your upgrade options, including application functionality, technological enhancements, operational considerations, and ongoing adoption.

Functional Capabilities – Organizations should begin with a critical assessment of the new capabilities and enhancements against existing features to assess the value to be gained through investment of time and resources.

Technological Enhancements – Technical infrastructure requirements are legitimate points of consideration as you evolve your application upgrade strategy including client architecture, application server, web services, customizations, database options, and various hosting options.

User Support – Effective analysis and planning that involves your organizations subject matter experts and key users can expedite user adoption as the system is upgraded and deployed. Customer involvement is essential as the team explores, documents, reviews, and approves key upgrade considerations.

Upgrade Assessment and Roadmap Details

The Oracle Upgrade Assessment and Roadmap engagement is designed to deliver an interactive, solution-based session that explores upgrade options and evaluates readiness. Includes an in-depth review of the existing application footprints, customizations, infrastructure and business processes.

Upgrade Assessment and Roadmap Key Activities

In providing the Oracle Upgrade Assessment and Roadmap service offering, Oracle works with your organization to address the following areas:

Technology Assessment – Assists in defining your technical architecture requirements in support of the latest version of Oracle.

CEMLI Assessment – Assesses the current software environment and configurations, extensions, modifications, localizations, and any interfaces including reports that will detail how the new upgrade release will impact your organizations CEMLI's.

Impact Analysis – Documents the overall upgrade project functional impact.

WHY ORACLE CONSULTING

- **Leading Expertise:** Oracle's own experts providing thought leadership for every Oracle solution
- **Broad Coverage:** End-to-end lifecycle services across the entire Oracle product footprint
- **Global Scale:** 17,000 Oracle experts in 145 countries, serving over 20 million users

Upgrade Roadmap – Develops a high-level upgrade strategy to include developing project vision, project management approach, instance strategy, and testing strategy.

Upgrade Estimate - Provides overall time and cost estimates for the upgrade project.

Upgrade Service Portfolio

Oracle Consulting offers a full service upgrade portfolio option that can be customized and augmented to meet all of your upgrade requirements. Our best practices, templates, tools and delivery mechanisms are packaged into discrete services that can support the full project lifecycle and can be used independently, in combination with your own resources, or bundled together for optimal effectiveness:

- **Oracle CEMLI Benchmarking and Analysis Service** – Using our CEMLI Benchmarking Tools, evaluates your organization's application CEMLI complexity score to understand your organizations customizations, how you rank against your peer groups and identifies target areas for customization reduction.
- **Oracle CEMLI Assessment** – Using our CEMLI Analysis Tools, assesses the current software environment including configurations, extensions, modifications, localizations, as well as any interfaces and provides recommendations to eliminate customizations using standard functionality. Conducts a CEMLI upgrade impact analysis to determine what customizations will be impacted by the upgrade.
- **Oracle CEMLI Upgrade Service** – Leveraging our Upgrade Factory approach, analyzes impact of upgrade on customizations to determine the customizations that can be removed during the upgrade process. Provides support for CEMLI retrofit activities during upgrade project and supports the upgraded CEMLIs during system test and user acceptance testing.
- **Oracle Functional Upgrade Service** – Using our Upgrade Factory approach, reviews existing, interfaces and configurations to compare against new release applications and technology. Extends functionality, enables reduction of customizations and interfaces reducing TCO and promoting standardization. Develops an overall functional upgrade strategy, understands the current customizations required and new functionalities to be incorporated as part of the new release, provides setup and configuration assistance of the new application's release features and user learning and adoption.
- **Oracle Technical Upgrade Service** – Using our Upgrade Factory approach and upgrade labs, completes a pure technical upgrade of the existing Oracle applications environment to the latest release. Assists your team with an initial trial upgrade as well as provides support for multiple test upgrade iterations including the final move to production.
- **Oracle Expert Services for Upgrades** – Highly-flexible and designed to work with your staff and partners, Oracle experts help organizations get to the latest technology with the necessary skills, at the right time, in support of product upgrade activities.
- **Oracle Solution Modernization** – Helps organizations maximize their return on investment in Oracle applications by taking full advantage of existing applications features and functionality and by extending current solutions with additional capabilities either as part of an upgrade or new implementation.

How We Are Different

The Oracle Consulting team is focused exclusively on Oracle Technologies, and we have the experts that others turn to for leading practices in Oracle hardware and software implementations. We

know how to best optimize your investment in Oracle products and can provide your business with tightly integrated, comprehensive, superior services throughout your ownership experience.

Getting Started

Leverage Oracle's methods, tools, and extensive experience with customer implementations across diverse industries and geographies. Tight integration across Consulting, Development, Support, Education, and Global Delivery puts the entire Oracle team behind your success. To learn more, contact your local Oracle Consulting representative, or visit www.oracle.com/consulting.



Oracle is committed to developing practices and products that help protect the environment

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Hardware and Software, Engineered to Work Together