



### **Hardware Support Renewal and Migration Pricing Policies:**

- If you have MICROS Hardware: will be migrated to Oracle Premier Support for Oracle Retail and Hospitality Hardware. The support pricing at the first renewal with Oracle will be the same pricing that was paid to MICROS in the previous year, assuming that: 1) the same products are supported, 2) you paid MICROS for a full year of support, and 3) you accept Oracle's Terms & Conditions for Premier Support. For future renewals, your annual support fees will be adjusted for inflation or currency fluctuations.
- Customers without a Support contract: Should purchase an Oracle Premier Support for Oracle Retail and Hospitality Hardware contract or an Oracle Advanced Parts Exchange for Retail and Hospitality Hardware contract, per the Oracle price list.
- Customers with MICROS Hardware Warranty: will be able to purchase Oracle Premier Support for Oracle Retail and Hospitality Hardware either at the expiration of your current warranty or prior to the expiration of your warranty.

### **Resources**

- [Oracle Store](#) to purchase support or request assistance with your purchase
- [Oracle Store User Guide](#) for more information on using the store
- [Support for MICROS Products](#) acquisition web site for frequently asked questions (FAQs) and other links
- [Oracle and MICROS Systems](#) acquisition page