



## Hardware Warranty and Support Offerings Available

- Oracle Hardware Warranty:  
Orders will receive the Oracle Hardware Warranty. Refer to the [Oracle Hardware Warranty](#) for details.
- Third Party Hardware Product Warranties:  
With the exception of HP PCs and Servers, all orders will receive the Oracle Hardware Warranty. HP PCs and Servers will receive the vendor's standard warranty for those products and customers would contact the vendor for their warranty issues. Refer to the [Oracle Hardware Warranty](#) for links to the HP product warranties.
- Oracle Premier Support for Oracle Retail and Hospitality Hardware:  
Support orders for Oracle sold Point of Sale (POS) products (including Workstations, Tablets and Handhelds, Scanners, Printers, Cash Drawers, Displays, and Payment Solution products) will receive Oracle Premier Support for Oracle Retail and Hospitality Hardware. Customers with this service can expect the same or higher level of hardware service that MICROS provided. Refer to the [Oracle Hardware and Systems Support Policies](#) for more information.

## Resources

- [Oracle Store](#) to purchase or renew Oracle Support or request assistance with your purchase
- [Oracle Store User Guide](#) for more information on using the store
- [Support for MICROS Products](#) acquisition page for frequently asked questions (FAQs) and other links
- [Oracle and MICROS Systems](#) acquisition page