



Software Support Offerings Available:

- Oracle Premier Support for Software also known as Software Updates License and Support:
All Support orders will receive Oracle Premier Support for Software.

Oracle Premier Support provides MICROS customers with access to our global Support organization. Service Requests from MICROS customers are routed to the next available Support engineer regardless of time of day. Customers with Oracle Premier Support for Software can expect a comparable level of service to that previously provided by MICROS.

Refer to the [Oracle Software Technical Support Policies](#) for more information.

Resources

- [Oracle Store](#) to purchase support or request assistance with your purchase
- [Oracle Store User Guide](#) for more information on using the store
- [Support for MICROS Products](#) acquisition page for frequently asked questions (FAQs) and other links
- [Oracle and MICROS Systems](#) acquisition page