



Oracle Engineered Systems Price List
April 13, 2021

Exadata

Prices in USA (Dollar)

	Storage Server Price	Oracle Premier Support for Systems (Annual)	Oracle Premier Support for Operating Systems (Annual)	Oracle Customer Data and Device Retention (Annual)	Notes
Exadata Storage Server plus InfiniBand Infrastructure					
Exadata Storage Server X8-2 Extreme Flash (EF) plus InfiniBand Infrastructure	53,000	6,360	4,240	1,590	1
Exadata Storage Server X8-2 High Capacity (HC) plus InfiniBand Infrastructure	53,000	6,360	4,240	1,590	1
Exadata Eighth Rack Storage Server X8-2 High Capacity (HC) plus InfiniBand Infrastructure	37,000	4,440	2,960	1,110	1
Exadata Storage Server X8-2 Extended (XT) plus InfiniBand Infrastructure	16,500	1,980	1,320	495	1, 23
Exadata Storage Server plus Network Fabric					
Exadata Storage Server X8M-2 Extreme Flash (EF) plus Network Fabric	53,000	6,360	4,240	1,590	1
Exadata Storage Server X8M-2 High Capacity (HC) plus Network Fabric	53,000	6,360	4,240	1,590	1
Exadata Eighth Rack Storage Server X8M-2 High Capacity (HC) plus Network Fabric	37,000	4,440	2,960	1,110	1
Exadata Storage Server X8M-2 Extended (XT) plus Network Fabric	16,500	1,980	1,320	495	1, 23
	Database Server Price	Oracle Premier Support for Systems (Annual)	Oracle Premier Support for Operating Systems (Annual)	Oracle Customer Data and Device Retention (Annual)	Notes
Exadata Database Server plus InfiniBand Infrastructure					
Exadata Database Server X8-2 (384 GB per Database Server) plus Infiniband Infrastructure	45,000	5,400	3,600	1,350	1
Exadata Database Server X8-2 (768 GB per Database Server) plus Infiniband Infrastructure	57,000	6,840	4,560	1,710	1
Exadata Database Server X8-8 plus InfiniBand Infrastructure	331,000	39,720	26,480	9,930	1
Exadata Database Server plus Network Fabric					
Exadata Database Server X8M-2 (384 GB per Database Server) plus Network Fabric	45,000	5,400	3,600	1,350	1
Exadata Database Server X8M-2 (768 GB per Database Server) plus Network Fabric	57,000	6,840	4,560	1,710	1
Exadata Database Server X8M-8 plus Network Fabric	331,000	39,720	26,480	9,930	1
	Database Machine Price	Oracle Premier Support for Systems (Annual)	Oracle Premier Support for Operating Systems (Annual)	Oracle Customer Data and Device Retention (Annual)	Notes
Database Machine Base Configurations					
Exadata Database Machine X8M-2 Extreme Flash (EF) Quarter Rack (384 GB per Database Server)	363,000	43,560	29,040	10,890	1, 2, 9, 14
Exadata Database Machine X8M-2 High Capacity (HC) Quarter Rack (384 GB per Database Server)	363,000	43,560	29,040	10,890	1, 2, 9, 14
Exadata Database Machine X8M-2 Extreme Flash (EF) Quarter Rack (768 GB per Database Server)	387,000	46,440	30,960	11,610	1, 2, 9, 14
Exadata Database Machine X8M-2 High Capacity (HC) Quarter Rack (768 GB per Database Server)	387,000	46,440	30,960	11,610	1, 2, 9, 14
Exadata Database Machine X8M-2 Extreme Flash (EF) Eighth Rack	242,000	29,040	19,360	7,260	9
Exadata Database Machine X8M-2 High Capacity (HC) Eighth Rack	242,000	29,040	19,360	7,260	9
Exadata Database Machine X8M-8 Extreme Flash (EF) Half Rack	935,000	112,200	74,800	28,050	1, 2, 9, 14
Exadata Database Machine X8M-8 High Capacity (HC) Half Rack	935,000	112,200	74,800	28,050	1, 2, 9, 14

Exadata

Prices in USA (Dollar)

Database Machine Price	Oracle Premier Support for Systems (Annual)	Oracle Premier Support for Operating Systems (Annual)	Oracle Customer Data and Device Retention (Annual)	Notes
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Database Machine Upgrades					
Exadata Database Machine X8-2 Eighth Rack to Quarter Rack Database Server Upgrade (X8M-2)	89,000	10,680	7,120	2,670	1, 2, 9
Exadata Database Machine X7-2 Eighth Rack to Quarter Rack Database Server Upgrade	89,000	10,680	7,120	2,670	1, 2, 9
Exadata Database Machine X7-2 Extreme Flash (EF) Eighth Rack to Quarter Rack Storage Server Upgrade	89,000	10,680	7,120	2,670	1, 2, 9
Exadata Database Machine X6-2 Eighth Rack to Quarter Rack Database Server Upgrade	84,000	10,080	6,720	2,520	1, 2, 9
Exadata Database Machine X6-2 Extreme Flash (EF) Eighth Rack to Quarter Rack Storage Server Upgrade	84,000	10,080	6,720	2,520	1, 2, 9
Exadata Database Machine X5-2 Eighth Rack to Quarter Rack Database Server Upgrade	84,000	10,080	6,720	2,520	1, 2, 9
Exadata Database Machine X5-2 Eighth Rack to Quarter Rack Storage Server Upgrade	84,000	10,080	6,720	2,520	1, 2, 9
Exadata Database Machine X4-2 Eighth Rack to Quarter Rack Database Server Upgrade	84,000	10,080	6,720	2,520	1, 2, 9
Exadata Database Machine X4-2 Eighth Rack to Quarter Rack Storage Server Upgrade	84,000	10,080	6,720	2,520	1, 2, 9
Exadata Database Machine X3-2 Eighth Rack to Quarter Rack Database Server Upgrade	84,000	10,080	6,720	2,520	1, 2, 9
Exadata Database Machine X3-2 Eighth Rack to Quarter Rack Storage Server Upgrade	84,000	10,080	6,720	2,520	1, 2, 9

Exadata Storage Expansion Racks					
Exadata Storage Expansion X8M-2 High Capacity (HC) Quarter Rack	331,000	39,720	26,480	9,930	1, 2, 9
Exadata Storage Expansion X8M-2 Extreme Flash (EF) Quarter Rack	331,000	39,720	26,480	9,930	1, 2, 9

Engineered Systems Memory Expansion Kits					
Memory Expansion Kit - Eight 32 GB DDR4 DIMMS (X5-2 only)	5,500	660	440	165	2, 4, 9
Memory Expansion Kit - Eight 32 GB DDR4 DIMMS (X6-2 only)	5,500	660	440	165	2, 4, 9
Memory Expansion Kit - Twelve 64 GB DDR4 DIMMS (X7,X8 only)	16,000	1,920	1,280	480	2, 4, 9

	License Price	Software Update License & Support	Licensing Metric	Notes
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Exadata Storage Server Software				
Exadata Storage Server Software	10,000	2,200	Disk Drive	
	20,000	4,400	Flash Drive	

Exadata System Installation and Software Configuration Services

Contact your Oracle Sales Representative for pricing information

Oracle Consulting Services

Contact your Oracle Sales Representative for pricing information

Oracle Consulting Advisory for Oracle Engineered Systems

Oracle Exadata Implementation Rapid Start Service (ONLY available in USA)

Zero Data Loss Recovery Appliance

Prices in USA (Dollar)

	Zero Data Loss Recovery Appliance Price	Oracle Premier Support for Systems (Annual)	Oracle Premier Support for Operating Systems (Annual)	Oracle Customer Data and Device Retention (Annual)	Notes
Zero Data Loss Recovery Appliance					
Zero Data Loss Recovery Appliance X8 Storage Server	31,500	3,780	2,520	945	13
Zero Data Loss Recovery Appliance X8M Base Rack	305,000	36,600	24,400	9,150	
Zero Data Loss Recovery Appliance X8M Storage Server	31,500	3,780	2,520	945	13
	License Price	Software Update License & Support	Licensing Metric	Notes	
Zero Data Loss Recovery Appliance Software					
Zero Data Loss Recovery Appliance Software	6,000	1,320	Disk Drive	-	

Exalogic

Prices in USA (Dollar)

Exalogic Elastic Cloud Software

Exalogic Elastic Cloud Software

10,000	2,200.00	Processor	
400	88.00	Named User Plus	10

Exalogic System Installation and Software Configuration Services

Contact your Oracle Sales Representative for pricing information

Oracle Consulting Services

Contact your Oracle Sales Representative for pricing information

Oracle Consulting Advisory for Oracle Engineered Systems

Exalytics

Prices in USA (Dollar)

	License Price	Software Update License & Support	Licensing Metric	Notes
Exalytics Software				
Database In-Memory for Exalytics	600	132.00	Named User Plus	19
Exalytics In-Memory Software	370	81.40	Named User Plus	11
	30,000	6,600.00	Processor	11
Exalytics In-Memory Software for Oracle Hyperion Financial Management Plus	1,000	220.00	Application User	17

Oracle Consulting Services

Contact your Oracle Sales Representative for pricing information
 Oracle Consulting Advisory for Oracle Engineered Systems

Oracle SuperCluster

Prices in USA (Dollar)

Oracle SuperCluster Price	Oracle Premier Support for Systems (Annual)	Oracle Premier Support for Operating Systems (Annual)	Oracle Customer Data and Device Retention (Annual)	Notes
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SPARC SuperCluster Upgrades

Oracle SuperCluster M8 Server Upgrade	79,000	9,480	6,320	2,370	1,2
Oracle SuperCluster M8 Upgrade	110,000	13,200	8,800	3,300	1,2

Oracle Consulting Services

- Contact your Oracle Sales Representative for pricing information
- Oracle Consulting Advisory for Oracle Engineered Systems
- Oracle SuperCluster Implementation Rapid Start Service (ONLY available in USA)

Big Data Appliance

Prices in USA (Dollar)

	Big Data Appliance Price	Oracle Premier Support for Systems (Annual)	Oracle Premier Support for Operating Systems (Annual)	Oracle Customer Data and Device Retention (Annual)	Notes
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Big Data Appliance

Big Data Appliance X8-2 High Capacity (HC) Node Plus InfiniBand Infrastructure	38,500	4,620	3,080	1,155	9
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	License Price	Software Update License & Support	Licensing Metric	Notes
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Big Data Software

Big Data Connectors	2,000	440.00	Processor	
Big Data SQL	4,000	880.00	Disk Drive	
Big Data Spatial and Graph	2,000	440.00	Processor	

Oracle Database Appliance

Prices in USA (Dollar)

	Database Appliance Price	Oracle Premier Support for Systems (Annual)	Oracle Premier Support for Operating Systems (Annual)	Oracle Customer Data and Device Retention (Annual)	Notes
Oracle Database Appliance					
Oracle Database Appliance X8-2S	18,500	2,220	1,480	555	9, 21
Oracle Database Appliance X8-2M	30,000	3,600	2,400	900	9, 21
Oracle Database Appliance X8-2-HA	77,000	9,240	6,160	2,310	9, 21
Oracle Database Appliance Storage Expansion					
Two 6.4 TB NVMe SSDs for Oracle Database Appliance X8-2M	10,000	1,200	800	300	9, 21
Six 7.68 TB SAS SSDs for Oracle Database Appliance X8-2-HA	45,000	5,400	3,600	1,350	9, 21
Eighteen 14 TB HDDs for Oracle Database Appliance X8-2-HA	15,000	1,800	1,200	450	9, 21
Oracle Database Appliance X8-2-HA Storage Expansion - Twenty-four 7.68 TB SSDs	185,000	22,200	14,800	5,550	9, 21
Oracle Database Appliance X8-2-HA Storage Expansion - Six 7.68 TB SSDs and Eighteen 14 TB HDDs	65,000	7,800	5,200	1,950	9, 21
Oracle Database Memory Expansion Kits					
Memory Expansion Kit - Six 32 GB DIMMS (X7, X8 only)	5,000	600	400	150	

Private Cloud Appliance

Prices in USA (Dollar)

	Private Cloud Appliance Price	Oracle Premier Support for Systems (Annual)	Oracle Premier Support for Operating Systems (Annual)	Oracle Customer Data and Device Retention (Annual)	Notes
Private Cloud Appliance					
Private Cloud Appliance X8-2 Base Rack	81,216	9,746	6,497	2,436	22
ZFS Storage System for Private Cloud Appliance X8-2	96,995	11,639	7,760	2,910	
Private Cloud Appliance Upgrades					
Oracle Private Cloud Appliance X8-2 Server with 384 GB memory	19,009	2,281	1,521	570	
Oracle Private Cloud Appliance X8-2 Server with 768 GB memory	24,340	2,921	1,947	730	
Oracle Private Cloud Appliance X8-2 Server with 1.5TB GB memory	37,320	4,478	2,986	1,120	
Private Cloud Appliance Storage Expansion					
Oracle Private Cloud Appliance - performance storage expansion (for field installation)	165,000	19,800	13,200	4,950	
Oracle Private Cloud Appliance: capacity storage expansion (for field installation)	45,000	5,400	3,600	1,350	

Footnotes

- ¹ Hardware installation and software configuration services are not included.
- ² The included Hardware Warranty is a 1 year warranty with a 4 hour web/phone response during normal business hours (Mon-Fri 8am-5pm), and with a 2 Business Day on-site response/Parts Exchange
- ³ Exadata Database Machine Expansion Switch Kit includes: Hardware and Hardware Warranty. Hardware installation and software configuration services are not included.
- ⁴ Memory Expansion Kit – Sixteen 32 GB DIMMs, Memory Expansion Kit – Twelve 16 GB DIMMs, Memory Expansion Kit - Eight 32 GB DDR4 DIMMS, Memory Expansion Kit – Twelve 64 GB DDR4 DIMMs, and Memory Expansion Kit – 384 to 768 GB, and Memory Expansion Kit - Six 32 GB DIMMS for Factory Install Only includes: Hardware and Hardware Warranty. Hardware installation and software configuration services are not included. Valid for use in specific Engineered System models and multiple units needed based on the Engineered Systems configuration size. Refer to the relevant Engineered System documentation for supportability and quantities needed.
- ⁵ If licensing by Named User Plus, the minimum is 20 Named User Plus licenses per Customer. Business Intelligence Suite Foundation Edition or Business Intelligence Suite Extended Edition is a licensing pre-requisite for this product. All TimesTen In-Memory Database for Exalytics users must have license entitlement to either Business Intelligence Suite Foundation Edition or Business Intelligence Suite Extended Edition.
- ⁹ This product is eligible for Business Critical Service for Systems. Base pricing is 5% of net hardware price. Additional information regarding deliverables and obligations can be found [here](#).
- ¹⁰ If licensing by Named User Plus, the minimum is 10 Named User Plus licenses per Processor.
- ¹¹ If licensing by Named User Plus, the minimum is 20 Named User Plus licenses per Customer. The licensing prerequisites for this product are Business Intelligence Suite Foundation Edition, or Business Intelligence Suite Foundation Edition for Oracle Applications, or Business Intelligence Suite Extended Edition or Business Intelligence Suite Foundation Edition for Oracle Applications and/or Essbase Plus and/or Hyperion Planning Plus.
- ¹⁴ This hardware SKU can be combined with varying quantities of Exadata Database Server plus InfiniBand Infrastructure and Exadata Storage Server plus InfiniBand Infrastructure to achieve Elastic Configurations.
- ¹⁷ The Named User Plus license minimum is 25 Named User Plus licenses per customer AND Exalytics In Memory Software for Oracle Hyperion Financial Management Plus must be licensed for all users of the prerequisite product: Hyperion Financial Management or Hyperion Financial Close Suite. Further, this product has royalty-specific discount restrictions.
- ¹⁸ Oracle Standard System Installation AND (Oracle Exadata OR SuperCluster Configuration Service) must be purchased with Oracle SuperCluster OR Oracle Exadata Implementation Rapid Start Services respectively.
- ¹⁹ This product includes limited use Oracle Database Enterprise Edition and limited use Database In-Memory Option. Both are limited to use with Oracle Business Intelligence software and local disk storage only - no attached storage. Additional Oracle Database Options may not be licensed with this product. The minimum is 20 Named User Plus licenses per Customer. Business Intelligence Suite Foundation Edition or Business Intelligence Suite Extended Edition is a licensing pre-requisite for this product. All Database In-Memory for Exalytics users must have license entitlement to either Business Intelligence Suite Foundation Edition or Business Intelligence Suite Extended Edition.
- ²⁰ Valid for use in specific SuperCluster models and multiple quantities may be needed based on the targeted configuration size. Refer to the relevant Oracle SuperCluster documentation for supportability and quantities needed.
- ²¹ This product is eligible for Oracle Customer Replaceable Unit Service. Base pricing is 3% of net hardware price. Contact your sales representative for more information.
- ²² Oracle Standard Installation Service is required because X7-2 compute nodes need to be field installed.
- ²³ Minimum two Exadata Storage Server Extended (XT) required per rack. No mandatory Exadata Storage Software license required.

Definitions

Disk Drive is defined as a spinning media device that stores data accessed by the program.

Flash Drive is defined as a solid state media device that stores data accessed by the Program.

Processor: shall be defined as all processors where the Oracle programs are installed and/or running. Programs licensed on a processor basis may be accessed by your internal users (including agents and contractors) and by your third party users. The number of required licenses shall be determined by multiplying the total number of cores of the processor by a core processor licensing factor specified on the Oracle Processor Core Factor Table which can be accessed at <http://oracle.com/contracts>. All cores on all multicore chips for each licensed program are to be aggregated before multiplying by the appropriate core processor licensing factor and all fractions of a number are to be rounded up to the next whole number. When licensing Oracle programs with Standard Edition One or Standard Edition in the product name, a processor is counted equivalent to an occupied socket; however, in the case of multi-chip modules, each chip in the multi-chip module is counted as one occupied socket.

For example, a multicore chip based server with an Oracle Processor Core Factor of 0.25 installed and/or running the program (other than Standard Edition One programs or Standard Edition programs) on 6 cores would require 2 processor licenses (6 multiplied by a core processor licensing factor of .25 equals 1.50, which is then rounded up to the next whole number, which is 2). As another example, a multicore server for a hardware platform not specified in the Oracle Processor Core Factor Table installed and/or running the program on 10 cores would require 10 processor licenses (10 multiplied by a core processor licensing factor of 1.0 for 'All other multicore chips' equals 10).

For the purposes of the following program: Healthcare Transaction Base, only the processors on which Internet Application Server Enterprise Edition and Healthcare Transaction Base programs are installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: iSupport, iStore and Configurator, only the processors on which Internet Application Server (Standard Edition and/or Enterprise Edition) and the licensed program (e.g., iSupport, iStore and/or Configurator) are running must be counted for the purpose of determining the number of licenses required for the licensed program; under these licenses you may also install and/or run the licensed program on the processors where a licensed Oracle Database (Standard Edition and/or Enterprise Edition) is installed and/or running.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Hosts, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Ops Center Virtualization Management Pack, and, Provisioning and Patch Automation Pack, only the processors on which the program that is being managed/monitored are running are counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for Siebel, Application Management Suite for JD Edwards EnterpriseOne, all processors on which the middleware and/or database software that support the respective application program are running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following programs: Data Integrator Enterprise Edition, Data Integrator and Application Adapter for Data Integration, Informatica PowerCenter and PowerConnect Adapters, Application Adapters for Data Integration, and Application Adapter for Warehouse Builder for: PeopleSoft, Oracle E-Business Suite, Siebel, and SAP, only the processor(s) on which the target database is running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Audit Vault Collection Agent, only the processors of the database sources from which audit data is collected must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: In-Memory Database Cache, only the processors on which the Times Ten In-Memory Database component of the In-Memory Database Cache program is installed and/or running must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the processors running the Oracle database from which you capture data and (b) the processors running the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the processors running the Non Oracle database from which you capture data and (b) the processors running the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the processors running the database from which you capture data and (b) the processors running the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Audit Vault and Database Firewall, only the processors of the sources which are protected, monitored or audited must be counted for the purpose of determining the number of licenses required.

Named User Plus: is defined as an individual authorized by you to use the programs which are installed on a single server or multiple servers, regardless of whether the individual is actively using the programs at any given time. A non human operated device will be counted as a named user plus in addition to all individuals authorized to use the programs, if such devices can access the programs. If multiplexing hardware or software (e.g., a TP monitor or a web server product) is used, this number must be measured at the multiplexing front end. Automated batching of data from computer to computer is permitted. You are responsible for ensuring that the named user plus per processor minimums are maintained for the programs contained in the user minimum table in the licensing rules section; the minimums table provides for the minimum number of named users plus required and all actual users must be licensed.

For the purposes of the following programs: Configuration Management Pack for Applications, System Monitoring Plug-in for Non Oracle Databases, System Monitoring Plug-in for Non Oracle Middleware, Management Pack for Non-Oracle Middleware, Management Pack for WebCenter Suite, Data Masking Pack for Non-Oracle Databases, Test Data Management Pack for Non-Oracle Databases, only the users of the program that is being managed/monitored are counted for the purpose of determining the number of licenses required.

With respect to the following programs: Load Testing, Load Testing Developer Edition, Load Testing Accelerator for Web Services, Load Testing Accelerator for Oracle Database, and Load Testing Accelerator Application Development Framework Applications, each emulated human user and non human operated device shall be considered as a virtual user and shall be counted for the purposes of determining the number of Named User Plus licenses required.

For the purposes of the following programs: Application Management Suite for Oracle E-Business Suite, Application Management Suite for PeopleSoft, Application Management Suite for Siebel, Application Management Suite for JD Edwards EnterpriseOne, Real User Experience Insight, Application Replay Pack, all users of the respective managed application program must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the users of the Oracle database from which you capture data and (b) the users of the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate, only (a) the users of the Oracle database from which you capture data and (b) the users of the Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Non Oracle Database, only (a) the users of the Non Oracle database from which you capture data and (b) the users of the Non Oracle database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Mainframe, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Oracle GoldenGate for Teradata Replication Services, only (a) the users of the database from which you capture data and (b) the users of the database where you will apply the data must be counted for the purpose of determining the number of licenses required.

For the purposes of the following program: Data Integrator Enterprise Edition, and Data Integrator Enterprise Edition for Oracle Applications, the users that are running or accessing the data transformation processes must be counted for the purposes of determining the number of licenses required.

Application User: is defined as an individual authorized by you to use the applicable licensed application programs which are installed on a single server or on multiple servers regardless of whether the individual is actively using the programs at any given time. If you license the Oracle Self Service Work Request option in conjunction with Oracle Enterprise Asset Management, you are required to maintain licenses for the equivalent number of Application Users licensed and you are granted unlimited access to initiate work requests, view work request status and view scheduled completion date for your entire employee population. Applications Users licensed for Oracle Order Management are allowed to manually enter orders directly into the programs but any orders entered electronically from other sources must be licensed separately. For Oracle Sourcing, Oracle iSupplier Portal, and Oracle Services Procurement programs, use by your external suppliers is included with your application user licenses.

Software Update License & Support

Software Updates License & Support provides customers with the right to product upgrades and 24x7 technical support, and is available for five years from the release date of the product. Product upgrades includes upgraded versions of software, maintenance releases and patches. Customers receive direct access to Oracle experts for product-specific questions about installing and operating Oracle software. Web based support is provided via My Oracle Support. Features of My Oracle Support include proactive notifications, customized home pages, technical libraries and forums, product life-cycle information, a bug database, and the ability to log technical assistance requests.

Support Renewals

Prices shown on this price list are annual fees that apply to first year support only. The price of a technical support renewal for Premier Support for Systems or Premier Support for Operating Systems is the technical support fees paid for the same systems in the prior year, increased by the Inflationary Adjustment Rate (IAR). For hardware with an active Contractual Cap Rate (CCR), support is increased by the lower CCR or the IAR. In all cases, any valid technical support cap included in a license agreement or ordering document that governs the hardware, limits the renewal adjustment. In addition to the IAR, hardware systems are subject to an Aged Hardware Surcharge five years after shipment. For more information on renewal adjustments, contact your Support Sales Advisor.

For price quotation on System Installation Services, including Hardware Installation and Multi-Rack Cabling Services, please contact your Oracle Sales Representative for pricing information Oracle Premier Support for Operating Systems is included with Oracle Support for Systems