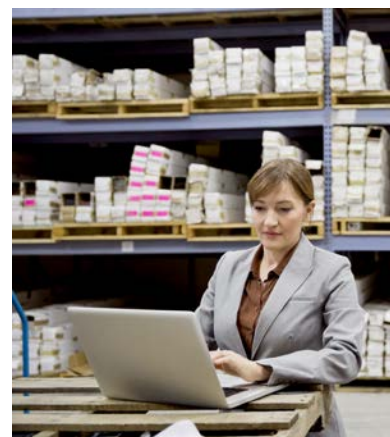


# Protecting the Global Supply Chain

## Oracle Quality Management Cloud

As product and supply chain complexity grows, your current strategy to sustain high quality worldwide will be increasingly challenged. How quickly and consistently you can define, identify, analyze and correct quality events across your extended enterprise directly impacts your ability to compete. Most organizations struggle with a high cost of quality and low visibility because of fragmented systems and processes. Oracle offers a unique enterprise quality management solution that is closed-loop and fully connected within the Oracle Cloud to consolidate and standardize all of your product quality information. Protect your global supply chain with Oracle Quality Management Cloud. Lower the cost of quality, increase profitability, improve customer experience, and better compete in an increasingly digital world.



### Challenges of Managing Quality in a Global Enterprise

As new technologies, markets, regulations and competitors emerge, organizations are finding that their current quality management procedures are not keeping pace. In response, many create manual processes or add niche quality management applications. Yet, these types of approaches rarely offer long-term solutions, as they often detach quality management data and processes from organizations' core systems. Organizations struggle to reconcile the high-risk quality silos that result, often facing costly integrations.

### Oracle Quality Management Cloud

Oracle Quality Management Cloud is a pre-built solution within the Oracle public cloud that provides a unified platform for consolidating and standardizing quality information and processes across the enterprise. The solution offers manufacturers a best practice enterprise quality management framework to define the criticality of issues, identify and contain symptoms, analyze and verify the root cause, and correct and prevent the adverse condition from happening in the near and long term. Oracle Quality Management Cloud provides a more connected, modern, insight-driven approach to quality management.

### What Makes Oracle Different

Traditional and niche quality management applications often fail to meet organizational expectations because they lack connectivity with critical systems. Subsequent integration projects drain limited resources and introduce risk.

*"Oracle demonstrates an understanding that quality is an enterprise issue, and that it goes well beyond just scrap, rework, or bad product going out the door."*

**Matthew Littlefield**  
LNS Research  
Oracle Value Chain Summit  
Highlights Need for IT and  
Business Transformation 2015



#### BEST PRACTICE

- **Define** the criticality of issues. Align with design for quality with reduced data maintenance
- **Identify** and contain symptoms. Quickly identify defective components or finished goods
- **Analyze** and verify the root cause. Solve problems in a controlled and auditable manner

Although these “solutions” may address short-term quality issues, they are unable to provide a more holistic solution and approach that converges corporate IT and business processes across the global supply chain.

Oracle's unique offering allows you to protect and enrich your existing investments with a built-in quality management application provided directly in the Oracle Cloud. It comes pre-integrated with best practice workflows that connect quality management processes with Product Lifecycle Management (PLM), Product Information Management (PIM), Enterprise Asset Maintenance (EAM), Inventory, Supply Chain Management (SCM), Manufacturing, Enterprise Resource Planning (ERP), Financials, Human Capital Management (HCM), Customer Experience (CX), and more to rapidly enable broad enterprise quality management.

## Benefits of a Modern Approach

New challenges like big data, social monitoring, Internet of Things (IoT), connected products and adaptive analytics necessitate action to stay relevant. Ready your extended enterprise and global supply chain with protective measures that prepare you for today's digital transformations and ultra competitive markets.

Simplify and modernize your quality management practices with an easy-to-use, efficient solution that helps your organization develop high-quality products. Rather than add new levels of complexity to your IT infrastructure, leverage your existing investments to lower the cost of internal and external quality, improve new product introductions and satisfy customer expectations.

Oracle Quality Management Cloud is equipped with today's latest technologies to adapt to your changing business needs. Leverage embedded analytics to enable insight-driven action. Improve global visibility and communication with social collaboration tools. Improve productivity and speed time to market with a streamlined, consumer inspired user experience.

## Examine Your Organization

- » How do your enterprise quality processes reduce exposure to risk?
- » How effective is your organization's response to a quality related crisis? How disruptive is the response?
- » Are your quality systems connected and working together?
- » Is quality globally integrated and harmonized into your business processes?
- » How do you approach continuous improvement within quality?
- » How do you identify and manage quality events?
- » What visibility do you have into internal and external quality?
- » Are quality checks embedded in your supply chain execution processes?

## Learn More

Discover why improving quality management across your extended enterprise and global supply chain is vital for competing in today's increasingly digital world. Contact your Oracle Sales Representative, call 1,800.ORACLE1 or visit [www.oracle.com/plm](http://www.oracle.com/plm).

- **Correct** and prevent the adverse condition from happening. Use the latest in cloud technology to create solutions



### KEY FEATURES

- Comprehensive quality solution
- Design for quality
- Integrated quality management
- Perform incoming, in process, and final inspection or equipment monitoring
- Optionally integrate quality specifications
- Manage NCR, CAPA, CAR, SCAR
- Auditable closed-loop quality
- Track genealogy
- Drive receiving or work in process transactions based on inspection results
- Initiate quality issues for non-conformances
- Collaborate in real-time with Oracle Social Network (OSN)
- Report results with ad-hoc OTBI analysis
- Collect results through UI or REST services

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