

ORACLE

Revenue Cycle Feature Playbook

Oracle Health 2026.3.01

August 2026

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Revenue cycle

2026.3.01

Front revenue cycle

Oracle Health Patient Administration

- Demographics, insurance, and care team data
- Patient portal enrollment
- Appointment scheduling and management
- Medicare Secondary Payer Questionnaire
- Financial clearance worklists
- Check-in tracker and exception-based workflows
- Optical character recognition capture
- Provider resource management
- Schedule blocks
- Duplicate checking and notifying
- Virtual appointments
- Point-of-service payment collection
- Walk-in registration
- Multi-appointment scheduling
- Patient dismissal visibility

Front revenue cycle

Oracle Health Patient Administration



Demographics, insurance, and care team data

Streamline front-office workflows by collecting key patient demographics, insurance, and care team data

The screenshot displays the Oracle Health Patient Administration interface for a patient named Michele Lopez. The interface is divided into several sections:

- Header:** Includes a search bar with the text "Ask Oracle about your patient" and a user profile icon.
- Left Sidebar:** Contains patient information including name, age (32 yr F), date of birth (Jul 12, 1993), MRN (30175), CMRN (348023), gender (Female), and contact information.
- Main Content Area:**
 - Demographics:** Fields for Last Verified, Drivers License Number, Marital Status, Religion, Race, and Ethnicity.
 - Financial responsibility:** Section for Guarantor (Michele Lopez) with fields for Insurance and a note: "As insurances are added, you can review here."
 - Care Team:** Section for adding care team members with a note: "As members are added, you can review here."
 - Visits:** Section for adding visits with a note: "No upcoming visits found" and buttons for "Upcoming" and "Active".
- Right Sidebar:**
 - Needs Attention (5 of 6):** A list of items requiring attention, including Patient Missing Guarantor (1), Visit Outstanding Form (3), Missing Information (1), Financial Clearance, and Financial Clearance Coverage Eligibility (1).
 - Conversations:** A section for adding conversations with a note: "As conversations are added, you can review here."

Release

- Oracle Health 2026.3.01

Products

- Oracle Health Patient Administration
- Oracle Health Foundation EHR or Oracle Health EHR

Dependency/consideration

- None

Additional resources

- [Oracle Health Patient Administration Help Center](#)
- [Oracle Health Patient Administration User Assistance](#)
- [Oracle Health Patient Administration Configuration Guide](#)
- [Oracle Health Patient Administration Release Notes](#)
- [Front Revenue Cycle Community](#)

IT effort



Workflow impact



User impact

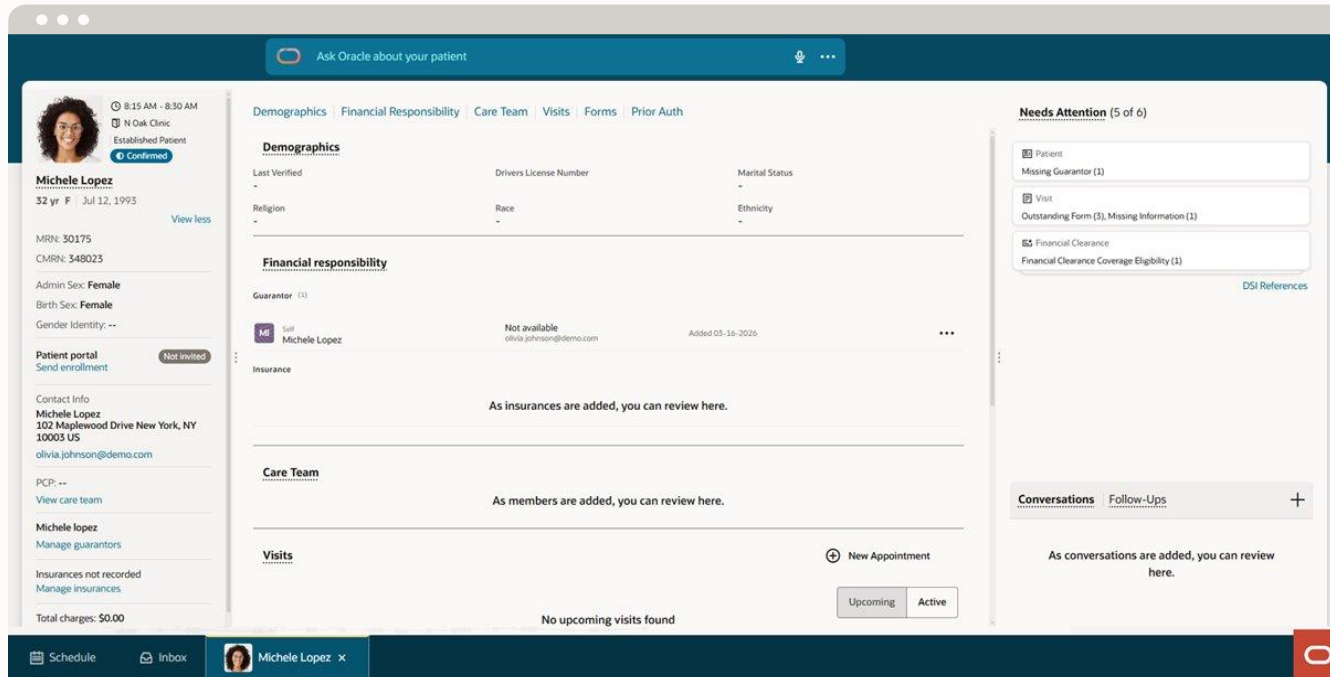
Registrars and schedulers

For illustration purposes only. The features shown in this illustration are not intended to diagnose or provide treatment recommendations.



Patient portal enrollment

Support patient access by enabling patient portal enrollment within patient administration workflows



Release

- Oracle Health 2026.3.01

Products

- Oracle Health Patient Administration
- Oracle Health Foundation EHR or Oracle Health EHR

Dependency/consideration

- Configure patient identity verification, enrollment workflows, and notification services

Additional resources

- [Oracle Health Patient Administration Help Center](#)
- [Oracle Health Patient Administration User Assistance](#)
- [Oracle Health Patient Administration Configuration Guide](#)
- [Oracle Health Patient Administration Release Notes](#)
- [Front Revenue Cycle Community](#)

IT effort



Workflow impact



User impact

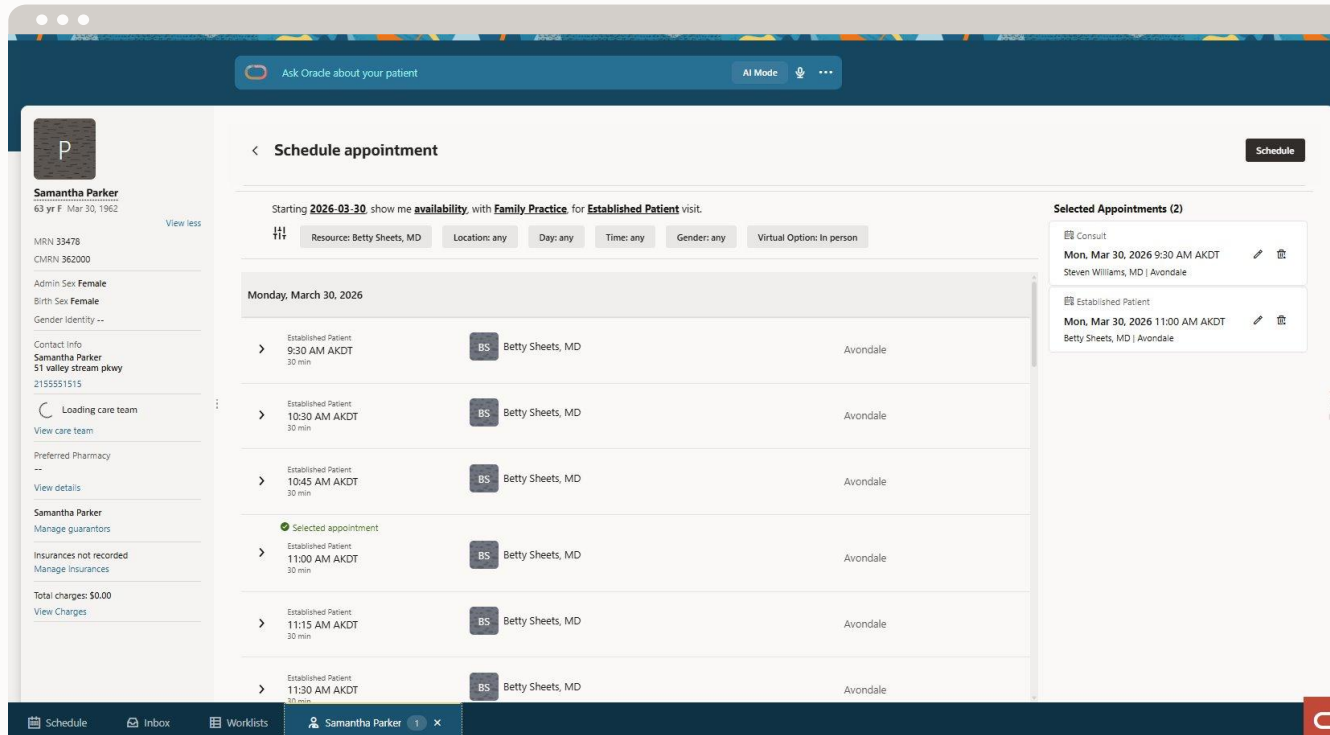
Registrars, schedulers, and patients

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Appointment scheduling and management

Streamline appointment coordination by enabling patient appointment scheduling and management



IT effort



Workflow impact



User impact

Registrars and schedulers

Release

- Oracle Health 2026.3.01

Products

- Oracle Health Patient Administration
- Oracle Health Foundation EHR or Oracle Health EHR

Dependency/consideration

- None

Additional resources

- [Oracle Health Patient Administration Help Center](#)
- [Oracle Health Patient Administration User Assistance](#)
- [Oracle Health Patient Administration Configuration Guide](#)
- [Oracle Health Patient Administration Release Notes](#)
- [Schedule an Appointment](#)
- [Cancel an Appointment](#)
- [Reschedule an Appointment](#)
- [Front Revenue Cycle Community](#)

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Medicare Secondary Payer Questionnaire

Support payer coordination by enabling the Medicare Secondary Payer Questionnaire (MSPQ) to determine whether Medicare or another insurer should pay first

Release

- Oracle Health 2026.3.01

Products

- Oracle Health Patient Administration
- Oracle Health Foundation EHR or Oracle Health EHR

Dependency/consideration

- None

Additional resources

- [Oracle Health Patient Administration Help Center](#)
- [Oracle Health Patient Administration User Assistance](#)
- [Oracle Health Patient Administration Configuration Guide](#)
- [Oracle Health Patient Administration Release Notes](#)
- [Manage Financial Responsibility at the Patient Level](#)
- [Manage Financial Responsibility at the Visit Level](#)
- [Front Revenue Cycle Community](#)

IT effort



Workflow impact



User impact

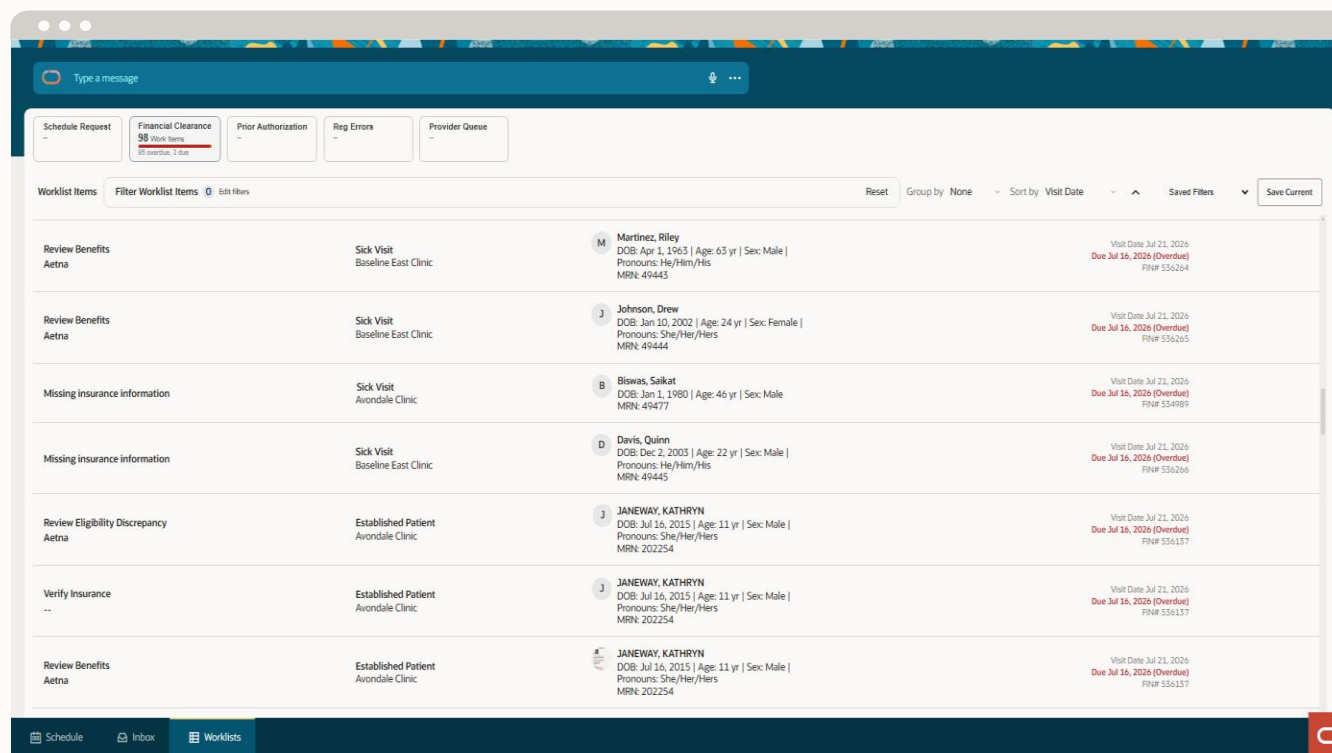
Registrars

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Financial clearance worklists

Enhance financial readiness by delivering financial clearance worklists for eligibility and bill estimates



IT effort



Workflow impact



User impact

Registrars and schedulers

Release

- Oracle Health 2026.3.01

Products

- Oracle Health Patient Administration
- Oracle Health Foundation EHR or Oracle Health EHR

Dependency/consideration

- None

Additional resources

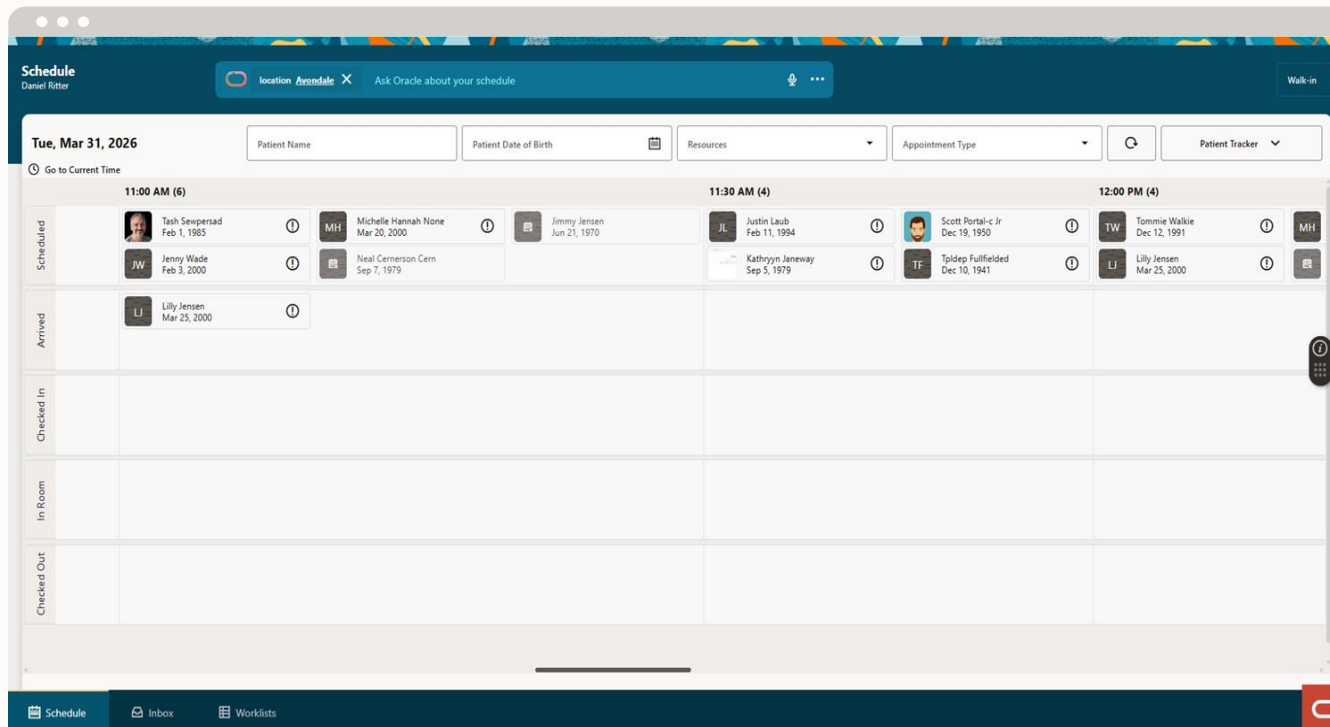
- [Oracle Health Patient Administration Help Center](#)
- [Oracle Health Patient Administration User Assistance](#)
- [Oracle Health Patient Administration Configuration Guide](#)
- [Oracle Health Patient Administration Release Notes](#)
- [Oracle Health Patient Administration Configuration Guide](#)
- [Check Eligibility](#)
- [Front Revenue Cycle Community](#)

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Check-in tracker and exception-based workflows

Streamline check-in by delivering a check-in tracker and exception-based workflows



IT effort



Workflow impact



User impact

Registrars and schedulers

Release

- Oracle Health 2026.3.01

Products

- Oracle Health Patient Administration
- Oracle Health Foundation EHR or Oracle Health EHR

Dependency/consideration

- Configure exception rules, worklist routing, and status tracking

Additional resources

- [Oracle Health Patient Administration Help Center](#)
- [Oracle Health Patient Administration User Assistance](#)
- [Oracle Health Patient Administration Configuration Guide](#)
- [Oracle Health Patient Administration Release Notes](#)
- [Check In an Appointment](#)
- [Check Out an Appointment](#)
- [Front Revenue Cycle Community](#)

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Optical character recognition capture

Limit manual entry by enabling optical character recognition (OCR) for driver's license and insurance card capture

Release

- Oracle Health 2026.3.01

Products

- Oracle Health Patient Administration
- Oracle Health Foundation EHR or Oracle Health EHR

Dependency/consideration

- Compatible document capture devices are required

Additional resources

- [Oracle Health Patient Administration Help Center](#)
- [Oracle Health Patient Administration User Assistance](#)
- [Oracle Health Patient Administration Configuration Guide](#)
- [Oracle Health Patient Administration Release Notes](#)
- [Front Revenue Cycle Community](#)

IT effort



Workflow impact



User impact

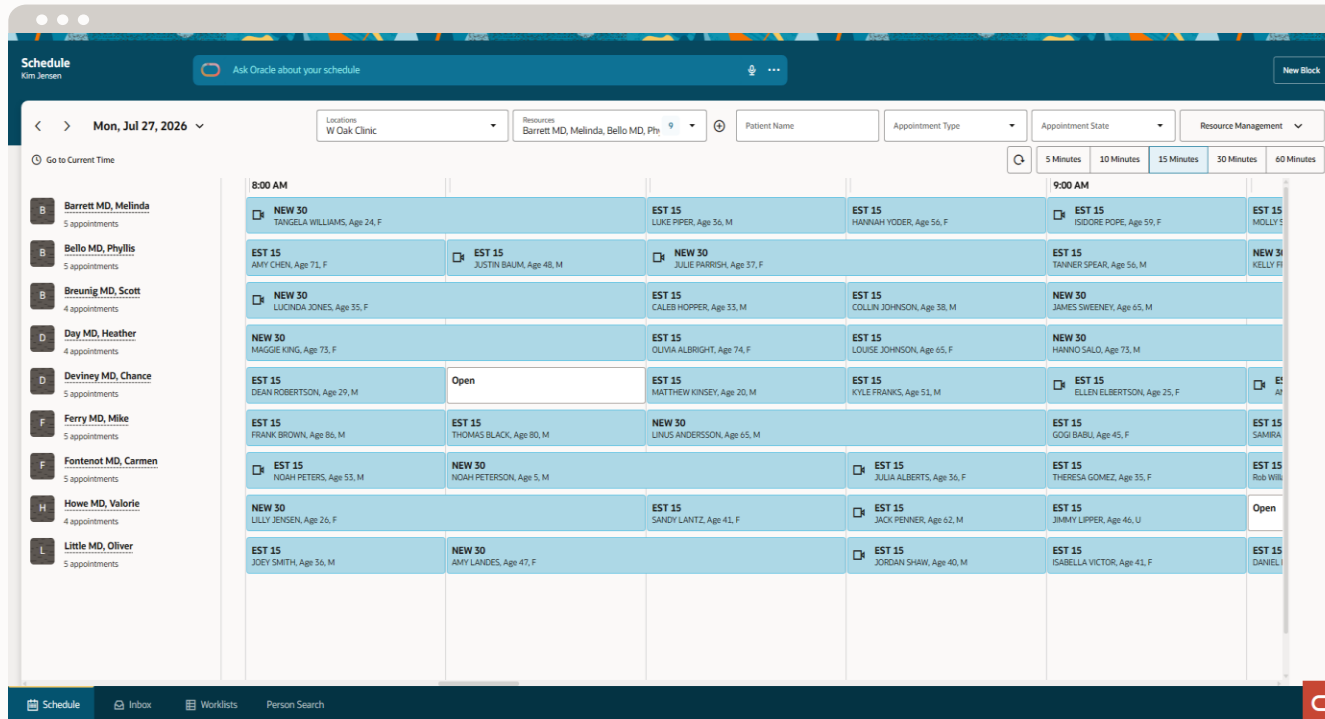
Registrars and schedulers

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Provider resource management

Enhance scheduling visibility by enabling provider resource management with day, week, and month schedule views



IT effort



Workflow impact



User impact

Registrars and schedulers

Release

- Oracle Health 2026.3.01

Products

- Oracle Health Patient Administration
- Oracle Health Foundation EHR or Oracle Health EHR

Dependency/consideration

- Configure provider calendars, locations, scheduling templates, and resource assignments

Additional resources

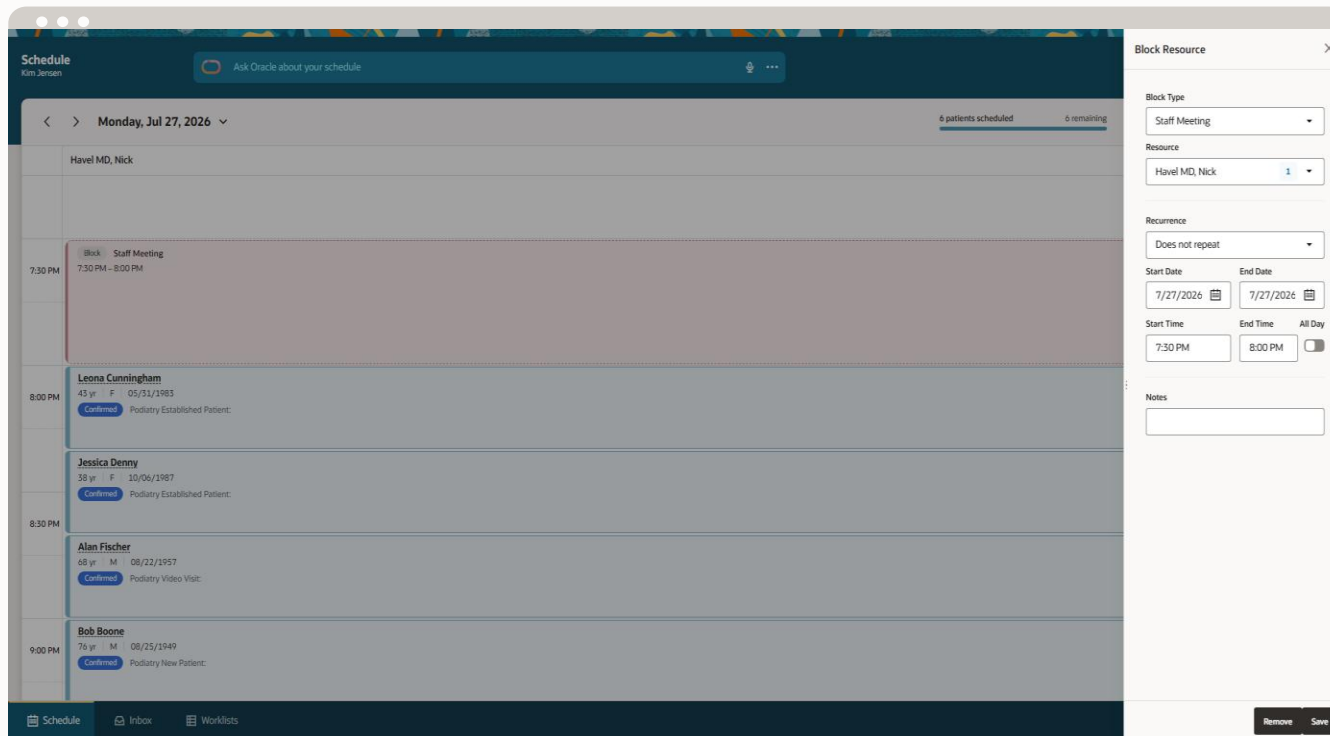
- [Oracle Health Patient Administration Help Center](#)
- [Oracle Health Patient Administration User Assistance](#)
- [Oracle Health Patient Administration Configuration Guide](#)
- [Oracle Health Patient Administration Release Notes](#)
- [Front Revenue Cycle Community](#)

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Schedule blocks

Help limit bookings during unavailable times by delivering schedule blocks for specified times



IT effort



Workflow impact



User impact

Registrars and schedulers

Release

- Oracle Health 2026.3.01

Products

- Oracle Health Patient Administration
- Oracle Health Foundation EHR or Oracle Health EHR

Dependency/consideration

- Configure provider calendars, scheduling rules, and schedule block types

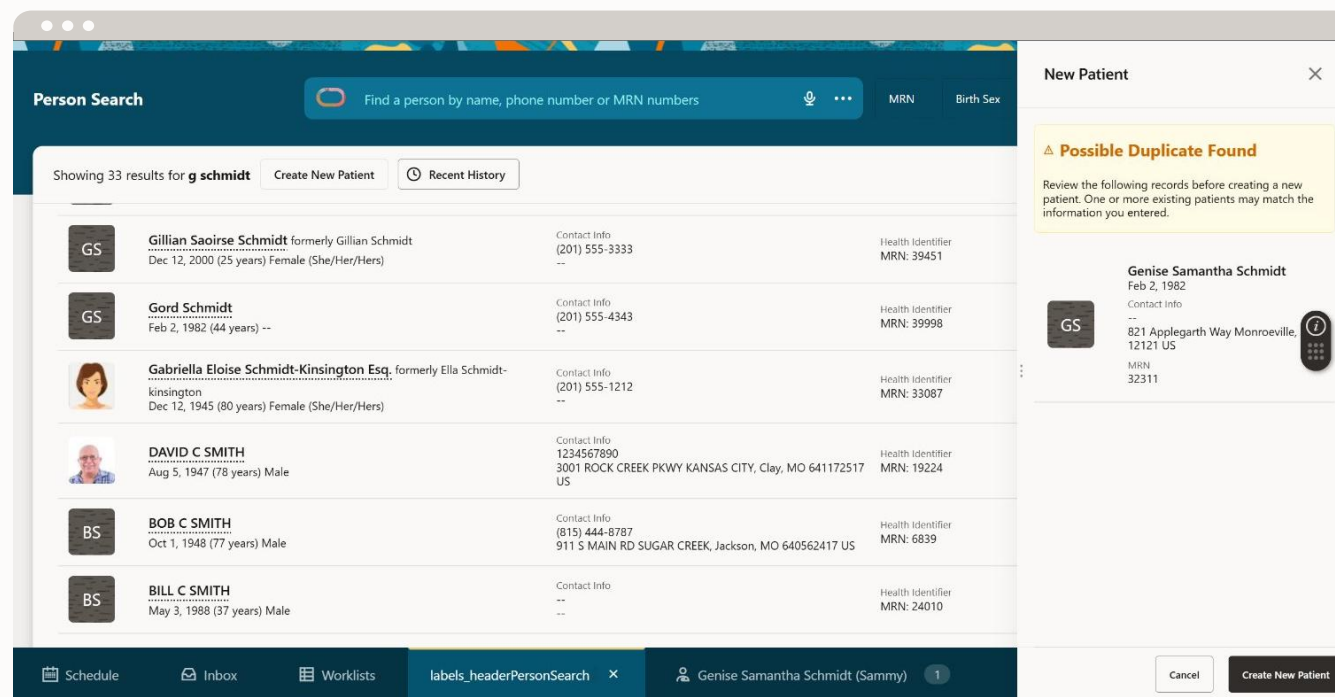
Additional resources

- [Oracle Health Patient Administration Help Center](#)
- [Oracle Health Patient Administration User Assistance](#)
- [Oracle Health Patient Administration Configuration Guide](#)
- [Oracle Health Patient Administration Release Notes](#)
- [Front Revenue Cycle Community](#)



Duplicate checking and notifying

Support patient matching by enabling duplicate checking and notifying in search



Release

- Oracle Health 2026.3.01

Products

- Oracle Health Patient Administration
- Oracle Health Foundation EHR or Oracle Health EHR

Dependencies/considerations

- Integrate with patient registration and search workflows is required
- Maintain patient demographic data

Additional resources

- [Oracle Health Patient Administration Help Center](#)
- [Oracle Health Patient Administration User Assistance](#)
- [Oracle Health Patient Administration Configuration Guide](#)
- [Oracle Health Patient Administration Release Notes](#)
- [Add Patient](#)
- [Search for Persons](#)
- [Front Revenue Cycle Community](#)

IT effort



Workflow impact



User impact

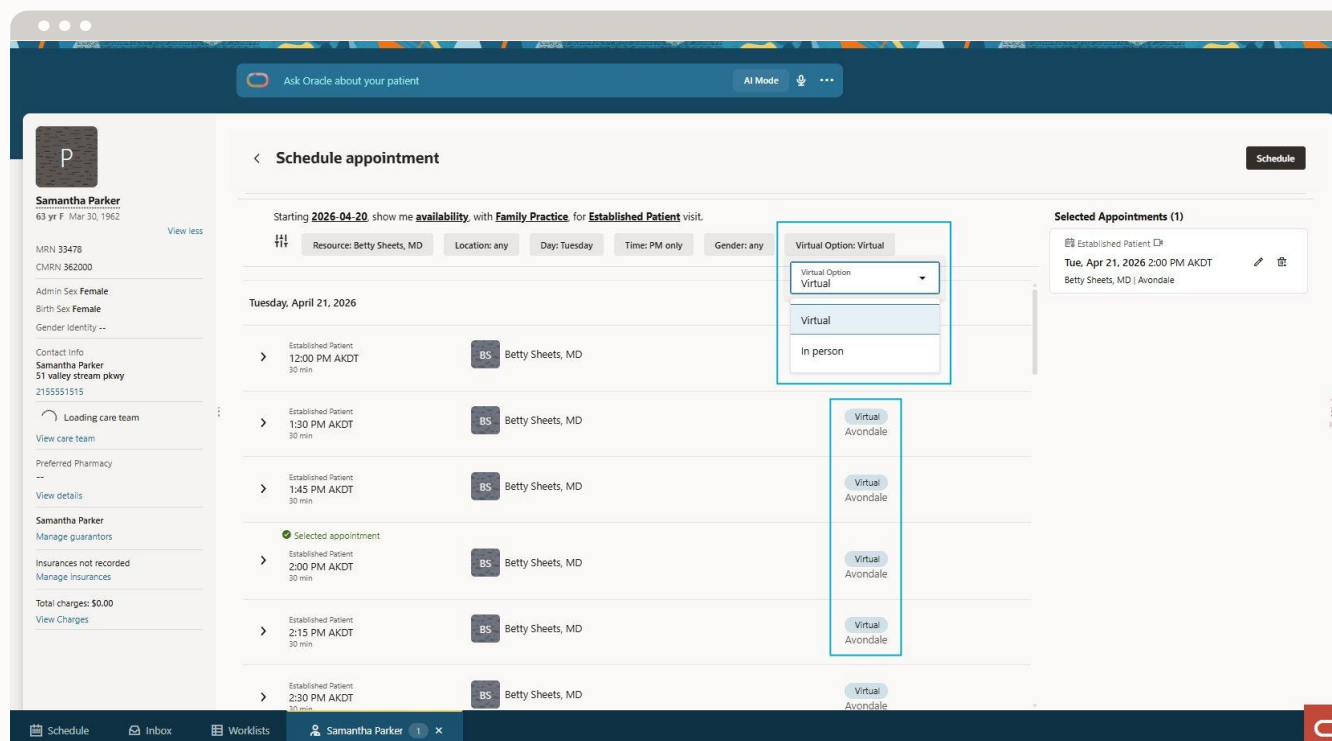
Registrars and schedulers

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Virtual appointments

Support virtual care access by enabling virtual appointments



IT effort



Workflow impact



User impact

Registrars and schedulers

Release

- Oracle Health 2026.3.01

Products

- Oracle Health Patient Administration
- Oracle Health Foundation EHR or Oracle Health EHR

Dependency/consideration

- Integrate with a supported telehealth platform, provider scheduling, and notification services

Additional resources

- [Oracle Health Patient Administration Help Center](#)
- [Oracle Health Patient Administration User Assistance](#)
- [Oracle Health Patient Administration Configuration Guide](#)
- [Oracle Health Patient Administration Release Notes](#)
- [Front Revenue Cycle Community](#)

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Point-of-service payment collection

Support payment collection by enabling point-of-service payment collection during registration

The screenshot displays the Oracle Health Patient Administration interface. On the left, a patient profile for Catherine Martinez (60 yr F, Jun 15, 1965) is shown with MRN: 30202, CMRN: 348228, and contact information. The main area is titled 'Amount Due' and shows 'No balances due.' Below this is a table with columns: Provider, Date of Service, Type, Status, and Due. A single entry is listed for Abner, Frank, dated 03/23/2026, with a 'Copay' type and a 'Paid' status, resulting in a 'Due' amount of '\$0.00'. On the right, a 'Needs Attention' section lists 5 items: Patient Missing Information (1), Visit Outstanding Form (5), Financial Clearance, and Financial Clearance Coverage Eligibility (2). At the bottom, there are sections for 'Conversations' and 'Follow-Ups'.

IT effort



Workflow impact



User impact

Registrars and schedulers

Release

- Oracle Health 2026.3.01

Products

- Oracle Health Patient Administration
- Oracle Health Payment
- Oracle Health Foundation EHR or Oracle Health EHR

Dependencies/considerations

- Integrate with payment gateway/payment processor
- Configure payment terminals (for in-person card payments) and/or supported payment devices, as well as merchant accounts and payment methods

Additional resources

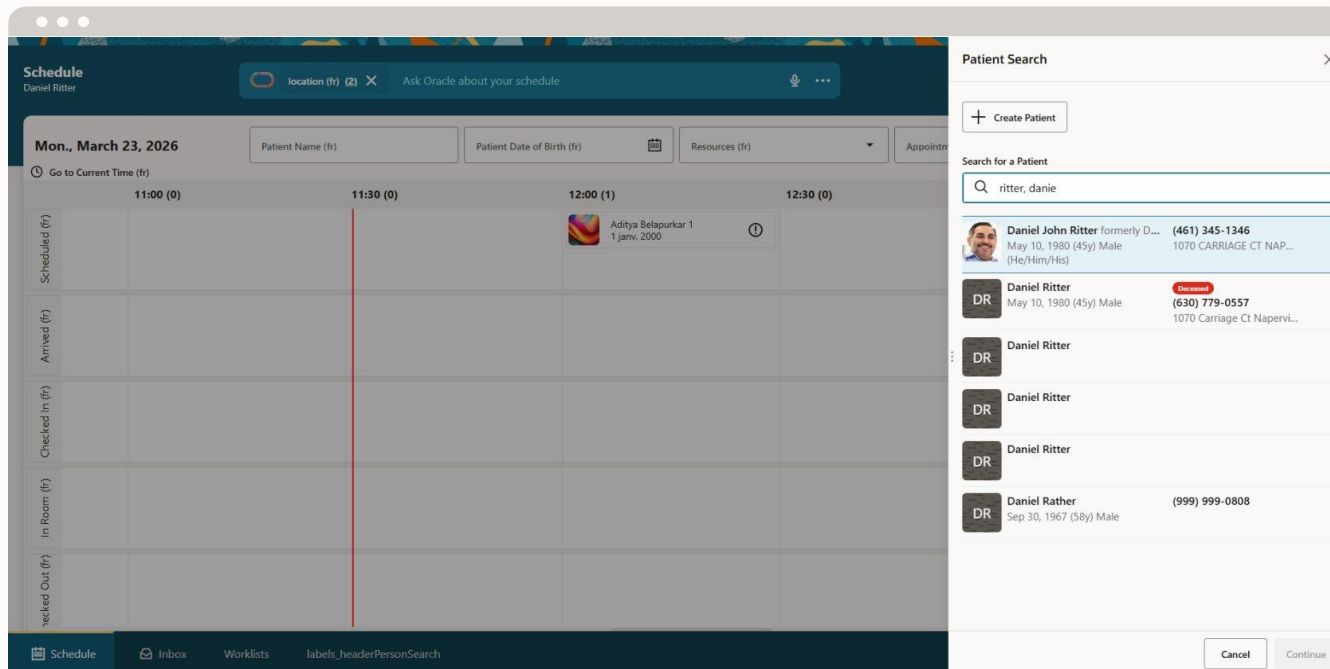
- [Oracle Health Patient Administration Help Center](#)
- [Oracle Health Patient Administration User Assistance](#)
- [Oracle Health Patient Administration Configuration Guide](#)
- [Oracle Health Patient Administration Release Notes](#)
- [Front Revenue Cycle Community](#)

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Walk-in registration

Support unscheduled visit workflows by enabling walk-in registration



Release

- Oracle Health 2026.3.01

Products

- Oracle Health Patient Administration
- Oracle Health Foundation EHR or Oracle Health EHR

Dependency/consideration

- Integrate with registration and insurance verification workflows

Additional resources

- [Oracle Health Patient Administration Help Center](#)
- [Oracle Health Patient Administration User Assistance](#)
- [Oracle Health Patient Administration Configuration Guide](#)
- [Oracle Health Patient Administration Release Notes](#)
- [Front Revenue Cycle Community](#)

IT effort



Workflow impact



User impact

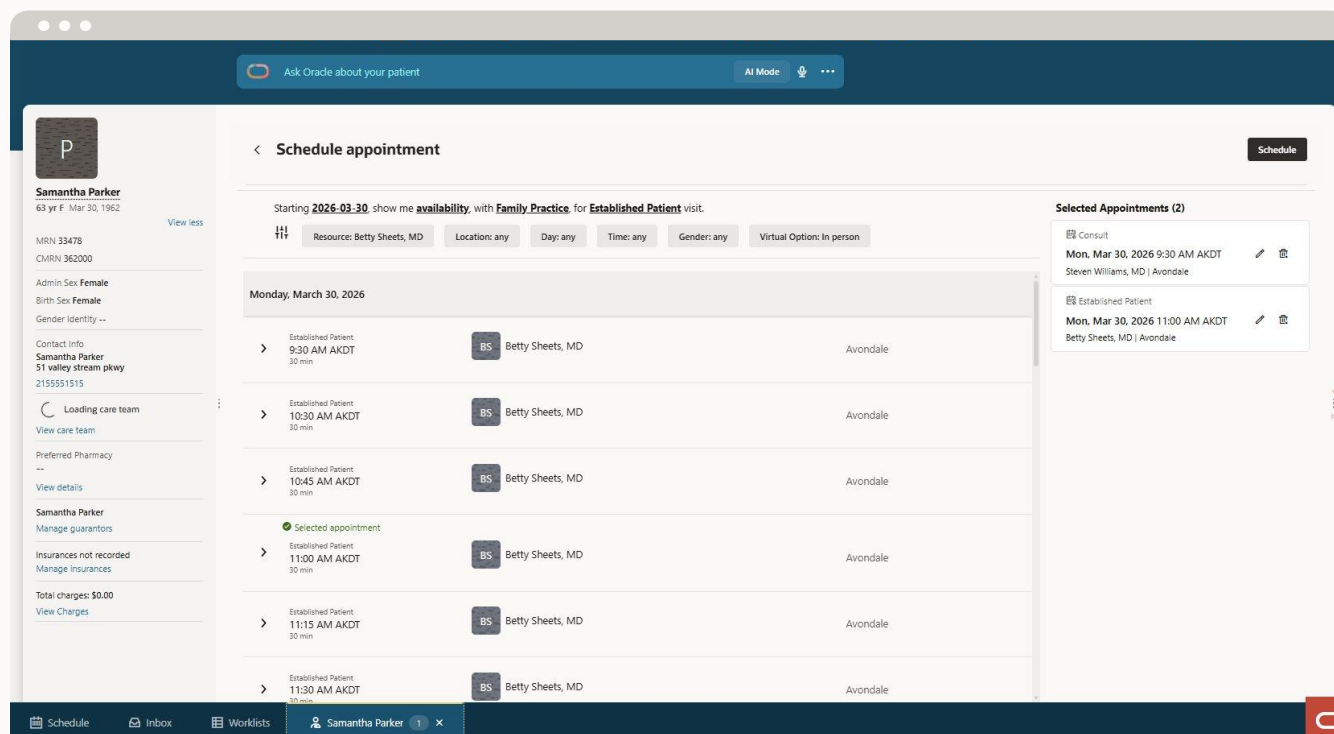
Registrars and schedulers

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Multi-appointment scheduling

Streamline scheduling for complex care needs by supporting multi-appointment scheduling for patients



IT effort



Workflow impact



User impact

Registrars and schedulers

Release

- Oracle Health 2026.3.01

Products

- Oracle Health Patient Administration
- Oracle Health Foundation EHR or Oracle Health EHR

Dependency/consideration

- Configure scheduling rules for coordinated multi-appointment workflows

Additional resources

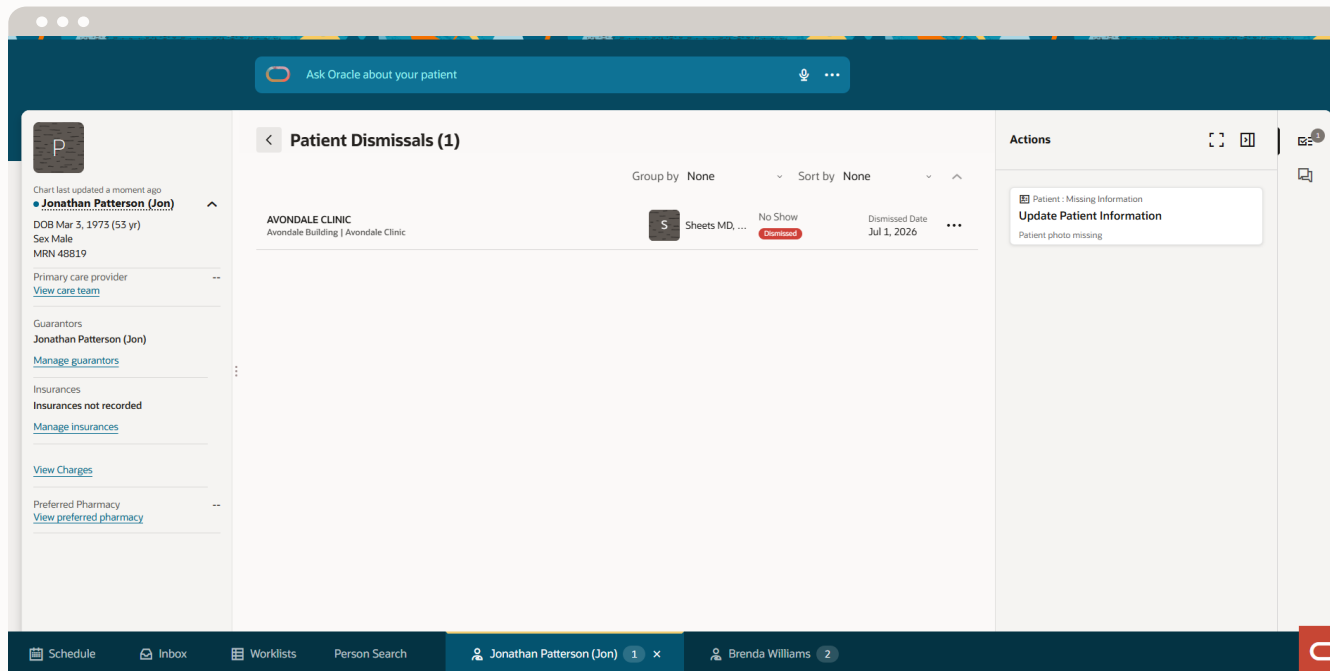
- [Oracle Health Patient Administration Help Center](#)
- [Oracle Health Patient Administration User Assistance](#)
- [Oracle Health Patient Administration Configuration Guide](#)
- [Oracle Health Patient Administration Release Notes](#)
- [Schedule an Appointment](#)
- [Front Revenue Cycle Community](#)

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Patient dismissal visibility

Support scheduling governance by honoring and viewing patient dismissals within scheduling workflows



Release

- Oracle Health 2026.3.01

Products

- Oracle Health Patient Administration
- Oracle Health Foundation EHR or Oracle Health EHR

Dependencies/considerations

- Integrate with patient registration and scheduling
- Configure dismissal rules, effective dates, and organizational policies

Additional resources

- [Oracle Health Patient Administration Help Center](#)
- [Oracle Health Patient Administration User Assistance](#)
- [Oracle Health Patient Administration Configuration Guide](#)
- [Oracle Health Patient Administration Release Notes](#)
- [Front Revenue Cycle Community](#)

IT effort



Workflow impact



User impact

Registrars and schedulers

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