

Do you know about:



using office 365 to work with CX Sales?



preserving Office 365 emails as activities in CX Sales?

You can do more with Office 365 Outlook Add-In!

- **Configure once – updates are automatic** with zero maintenance required from sales team.



- **Quickly access your CX Sales records and manage your sales processes** from within Office 365 Outlook.

- **Track and record Outlook customer interactions** as CX Sales activities.

- **Identify your key sales people for each customer** to gain effective customer insights.



Administrators

install and register the Office 365 Outlook add-in and configure settings in the Manage Office 365 task. For all this and more, see the [Office 365](#) chapter of the Implementing Sales guide. To transition from the classic Sales for Outlook client, see [Migration from Microsoft Outlook to Office 365](#).



Users

can access and work with their sales information, such as accounts, contacts, and opportunities from within Office 365 Outlook. For all that you can do, see the [Office 365](#) chapter of the Using Sales guide.

Tremendous benefits:



Drive success with Quick access to up-to-date Sales information



Easily track and maintain high-quality Sales data



Increase operational efficiency with greater sales insights



Boost productivity by working in a single application

Try it and let us know what you think:

[Cloud Customer Connect for Sales](#)

ALSO IN THIS KIT:

- [Video](#)
- [Best Practices for Deploying Office 365 Outlook Add-In](#)